

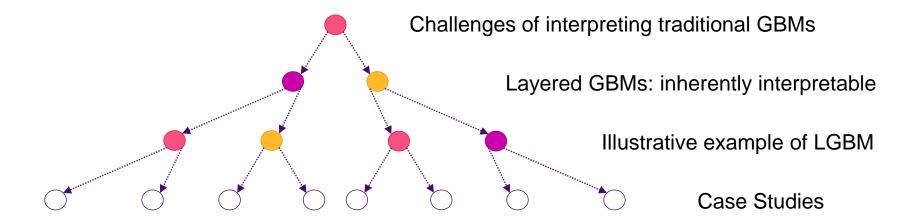
Made for insurance, interpretable by design

Liam McGrath and Justin Milam

November 9, 2022

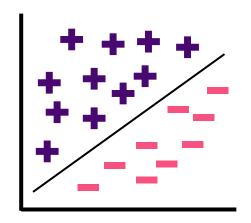


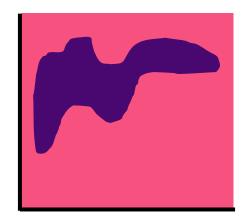
# Agenda



Challenges with Traditional GBMs

## Interpreting models



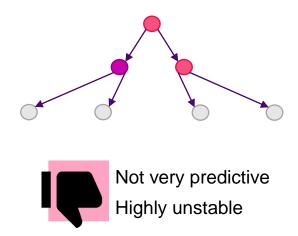


Question 1: Could you model this relationship with a GLM? Question 2: Could you explain this to a regulator?

### Traditional GBMs

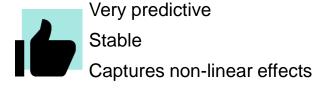
#### Start with a decision tree

- 1. Consider every possible way of splitting our data, choose "best" split (greedy algorithm)
- 2. Assign the average response value of observations in a node as the node's parameter value
- 3. For each subsequent node, repeat from 1



#### **Boost many decision trees**

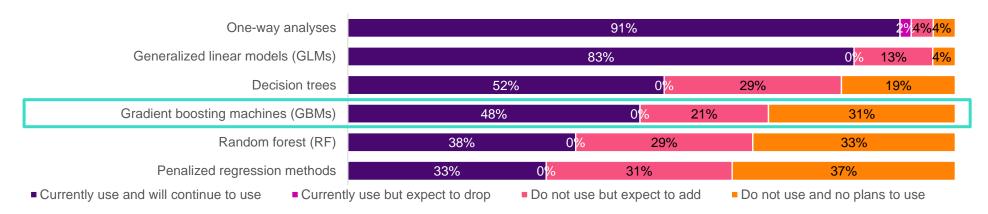




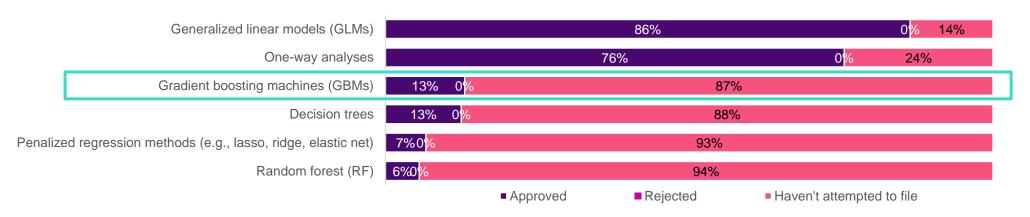


Reduced interpretability

Which techniques do you currently use and which do you plan to use in the next two years?

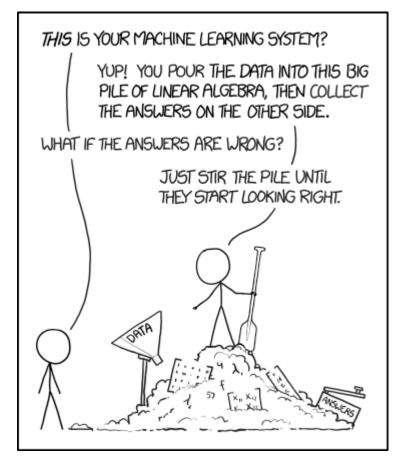


#### Which of these techniques have been approved by regulators in rate filings?



Source: 2021 P&C Advanced Analytics Survey, Willis Towers Watson

# Why should we care about interpretability?



Source: https://xkcd.com/1838/

#### **External**



Regulatory compliance



Ethical standards



Policyholder retention

#### Internal



Domain knowledge



Robust models



Management approval



Informed decisions



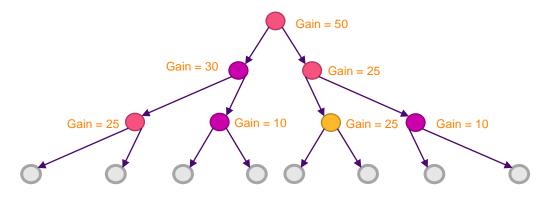
Debugging

### Traditional GBMs

**Interpretation: Variable Importance** 

It is unknown whether the gain of splits beyond the first level are due to main effects or interactions with higher splits.

- 1. For all splits involving a feature, calculate the gain (loss reduction) from the split
- 2. Add gains across all splits and trees



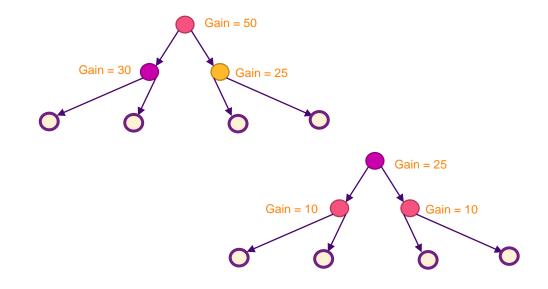
Feature	Total Gain	Gain from one-way effect	Interaction gain
	100	75 + ??	??
	50	??	??
	25	??	??

### Improved\* GBMs

**Interpretation: Variable Importance** 

\*In an ideal world

Imagine a GBM with one-way and interaction effects captured separately (layer 1 is main effects only, layer 2 is depth-2 interaction effects only, etc.).

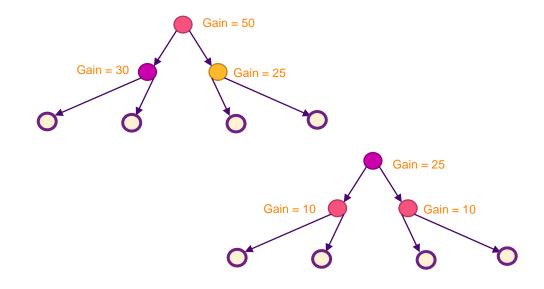


Feature	Total Gain	Gain from one-way effect	Gain from 2-way interaction
	70	50	20
	55	25	30
	25	0	25

### Layered GBMs

### **Interpretation: Variable Importance**

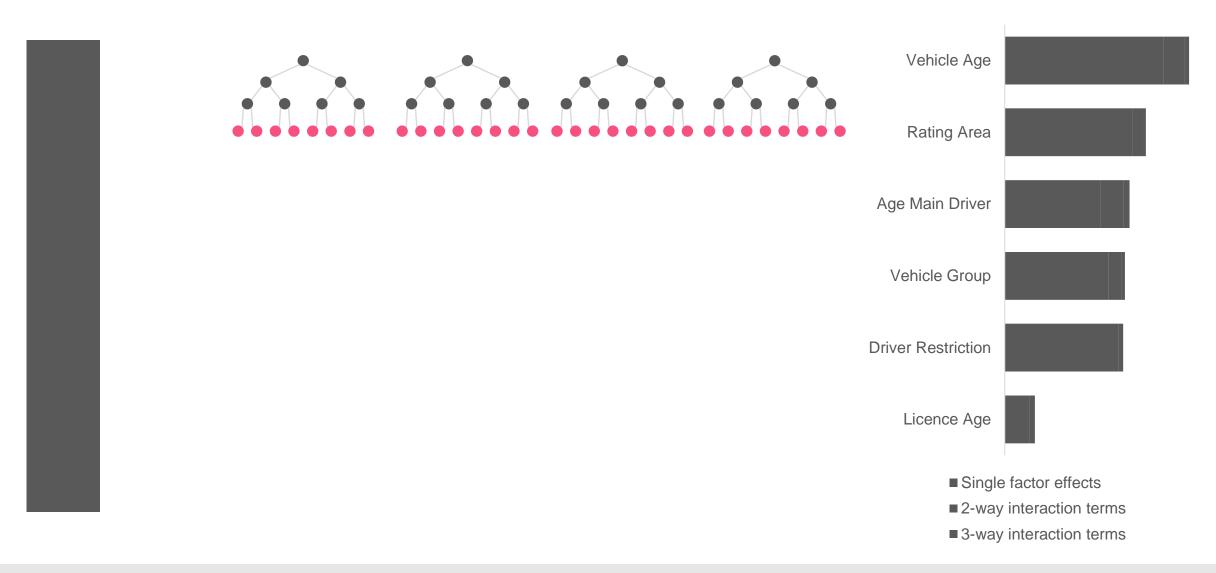
Imagine a GBM with one-way and interaction effects captured separately (layer 1 is main effects only, layer 2 is depth-2 interaction effects only, etc.).



Feature	Total Gain	Gain from one-way effect	Gain from 2-way interaction
	70	50	20
	55	25	30
	25	0	25

Introducing: Layered GBMs

### Traditional GBMs



## Layered GBMs



LGBM Illustrative Example

# Layered GBM Experiment

#### **Experiment design:**

- Two different "true" processes
  - No Interactions
  - Interactions
- For each dataset, fit traditional GBM and Layered GBM
- 2. Compare factor importance
  - Which model tells us more?
- 3. Compare model fit
  - Is one model more predictive?

#### **Process 1:**

- Age of Main Driver
- BonusMalus
- Gender of Main Driver Male
- Marital Status
- Mileage
- Number of Drivers 1 ↑
- Rating Area

#### **Process 2:**

Everything from Process 1

Young, Low Age x Credit Score ↑

Age x Marital x Gender

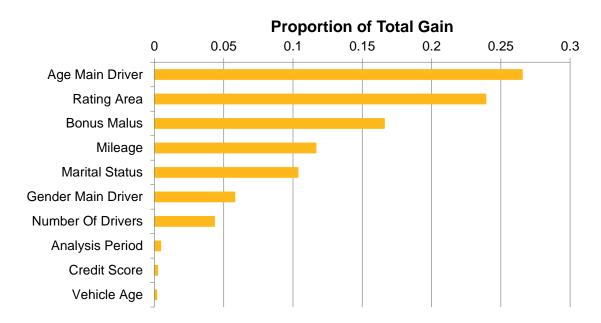
Young, Single, Male ↑

# Experiment Results – Factor Importance

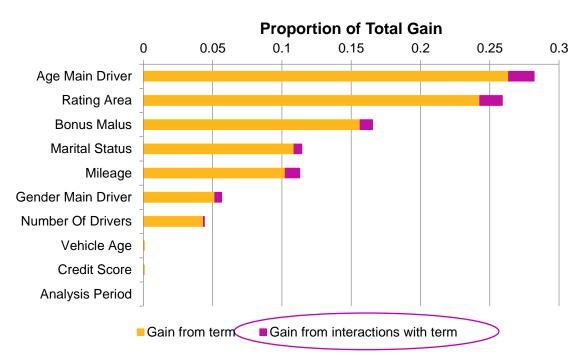
Process 1 (no interactions)

### **Traditional GBM**

#### **Factor Importance**



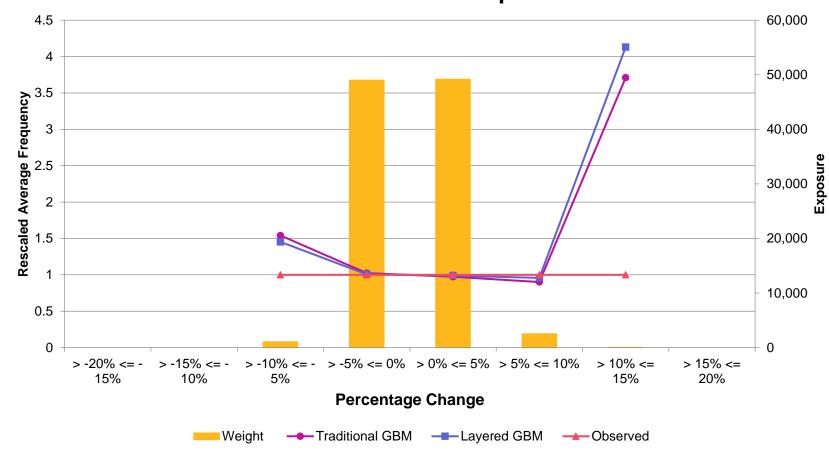
### Layered GBM



## Experiment Results – Model Comparison

Process 1 (no interactions)

### **Rescaled Model Comparison**

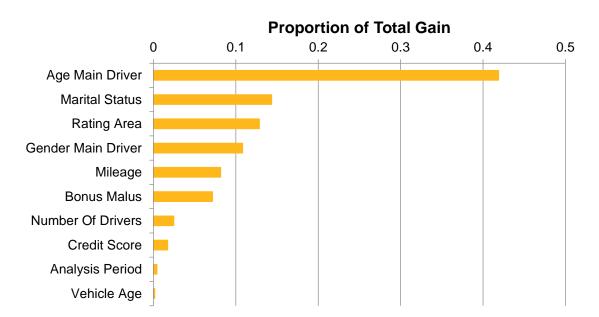


## Experiment Results – Factor Importance

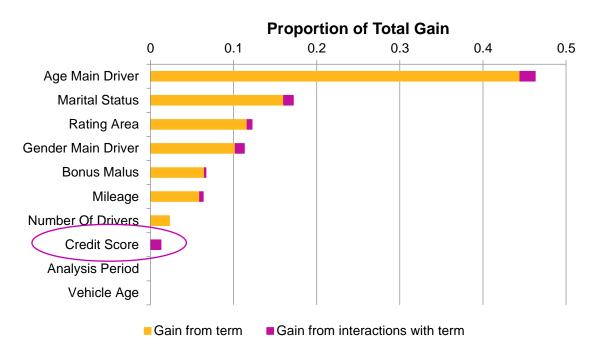
Process 2 (interactions)

### **Traditional GBM**

#### **Factor Importance**



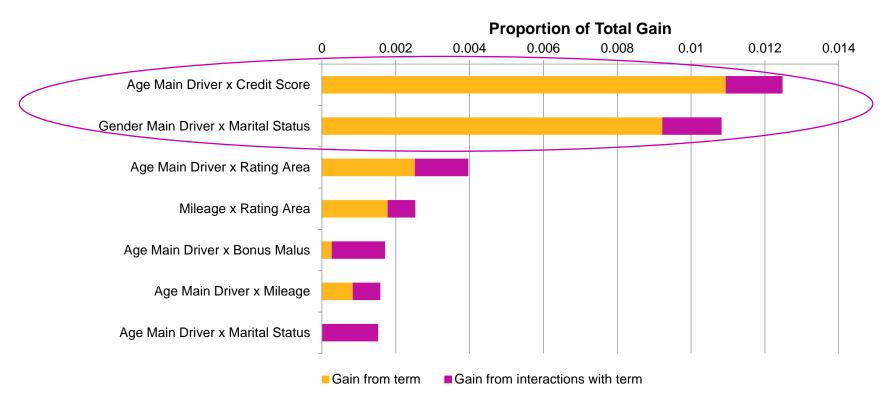
### Layered GBM



# Experiment Results – Factor Importance

Process 2 (interactions)

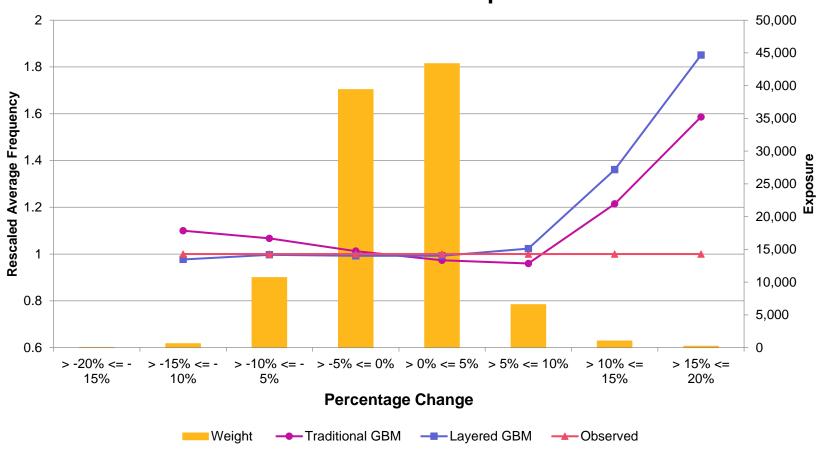
### Layered GBM 2-way Interactions



### Experiment Results – Model Comparison

Process 2 (interactions)

### **Rescaled Model Comparison**





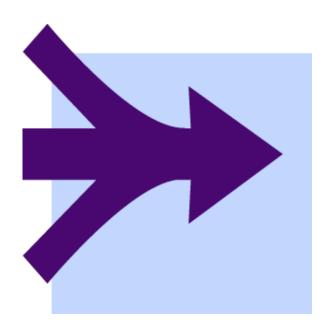
# LGBM: Looking Ahead

Interpretability techniques vs. Interpretable models

- Improved variable importance (covered here)
- Improved versions of PDPs
  - No need for a "representative" sample of data
  - Explicitly separate the marginal effects for each layer
- More useful guidance when building GLMs
  - Separately identify interactions

Case Studies

- You are doing a personal auto pricing review for the state of Minnesota.
- The product manager has asked you to review individual rating variables but you do not have time to review the entire rating algorithm.
- You decide to use a layered GBM to determine which variables should be reviewed.



# **Variables**

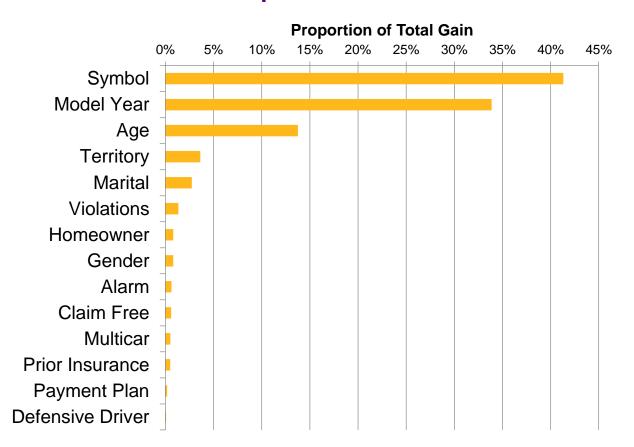
- Symbol
  - Marital
- Alarm
- Territory

- Model Year
- Violations
- Claim Free
- Gender
- Prior Insurance Payment Plan

- Age
- Homeowner
- Multicar
- Defensive Driver

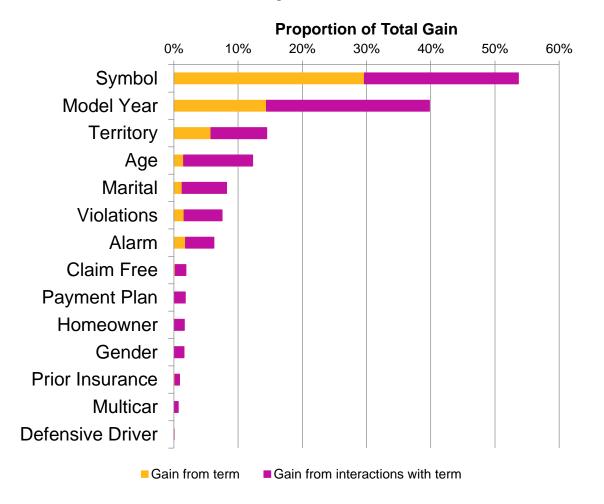
### **Proportion of Total Gain**

Variable	Factor Importance
Symbol	41%
Model Year	34%
Age	14%
Territory	4%
Marital	3%
Violations	1%
Homeowner	1%
Gender	1%
Alarm	1%
Claim Free	1%
Multicar	0%
Prior Insurance	0%
Payment Plan	0%
Defensive Driver	0%



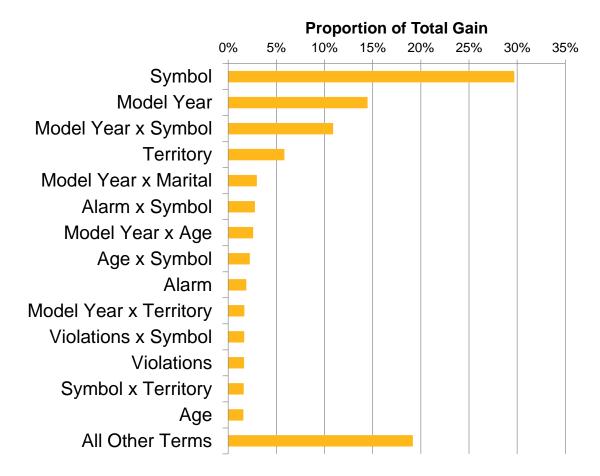
### **Proportion of Total Gain**

Variable	Gain from term	Gain from interactions with term
Symbol	30%	24%
Model Year	14%	25%
Territory	6%	9%
Age	2%	11%
Marital	1%	7%
Violations	2%	6%
Alarm	2%	4%
Claim Free	0%	2%
Payment Plan	0%	2%
Homeowner	0%	2%
Gender	0%	2%
Prior Insurance	0%	1%
Multicar	0%	1%
Defensive Driver	0%	0%



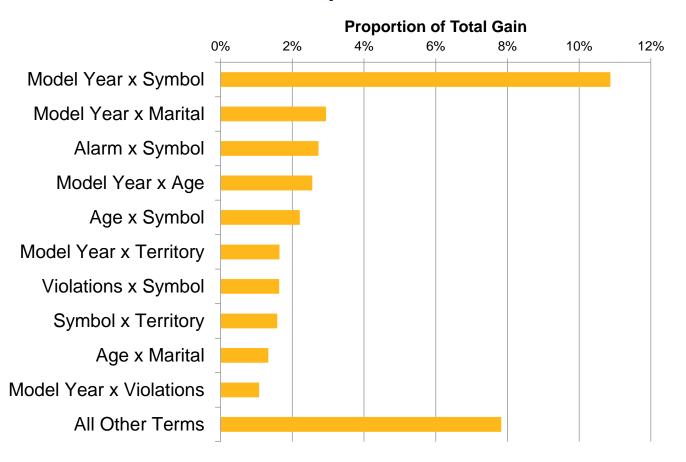
### **Proportion of Total Gain**

	Factor
Variable	<b>Importance</b>
Symbol	30%
Model Year	14%
Model Year x Symbol	11%
Territory	6%
Model Year x Marital	3%
Alarm x Symbol	3%
Model Year x Age	3%
Age x Symbol	2%
Alarm	2%
Model Year x Territory	2%
Violations x Symbol	2%
Violations	2%
Symbol x Territory	2%
Age	2%
All Other Terms	19%



### **Proportion of Total Gain**

Variable	Factor Importance
Model Year x Symbol	11%
Model Year x Marital	3%
Alarm x Symbol	3%
Model Year x Age	3%
Age x Symbol	2%
Model Year x Territory	2%
Violations x Symbol	2%
Symbol x Territory	2%
Age x Marital	1%
Model Year x Violations	1%
All Other Terms	8%

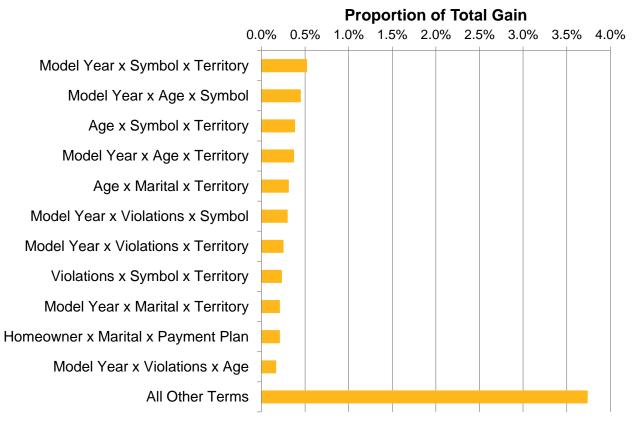


### **Proportion of Total Gain**

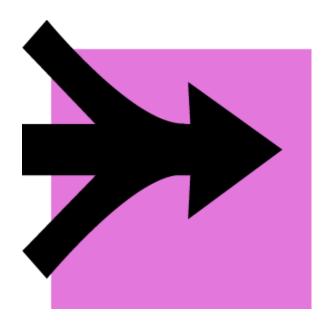
	<b>Factor</b>
Variable	<b>Importance</b>
Model Year x Symbol x Territory	0.5%
Model Year x Age x Symbol	0.4%
Age x Symbol x Territory	0.4%
Model Year x Age x Territory	0.4%
Age x Marital x Territory	0.3%
Model Year x Violations x Symbol	0.3%
Model Year x Violations x Territory	0.2%
Violations x Symbol x Territory	0.2%
Model Year x Marital x Territory	0.2%
Homeowner x Marital x Payment Plan	0.2%
Model Year x Violations x Age	0.2%
All Other Terms	3.7%

#### **Factor Importance**

#### -



- You are building a model for underwriting to determine which of your independent agents should have their book of business reviewed.
- The following variables are available for analysis:



# **Variables**

- Agent Tenure
- % of Writeoff
- Exposures

- Affinity
- Avg Veh Age
- % with Convictions
- Multiple line
- Annual PMT

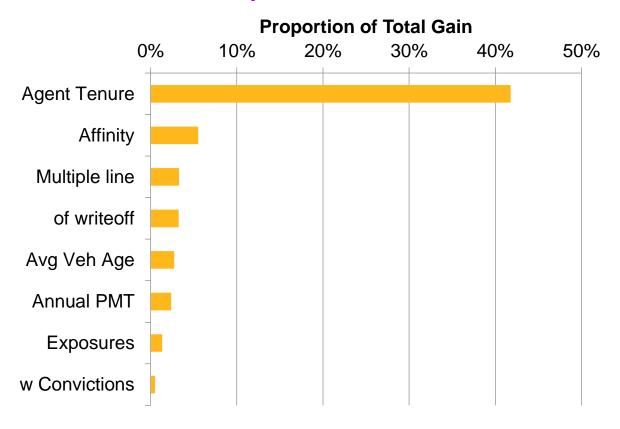


Variable	Exp(Value)	SE %
Agent Tenure	0.76	29.6
Affinity	1.42	22.9
Multiple line	NA	NA
% of writeoff	1.11	189.3
Avg Veh Age	NA	NA
Annual PMT	1.83	50.1
Exposures	NA	NA
% w Convictions	NA	NA

28 potential interactions

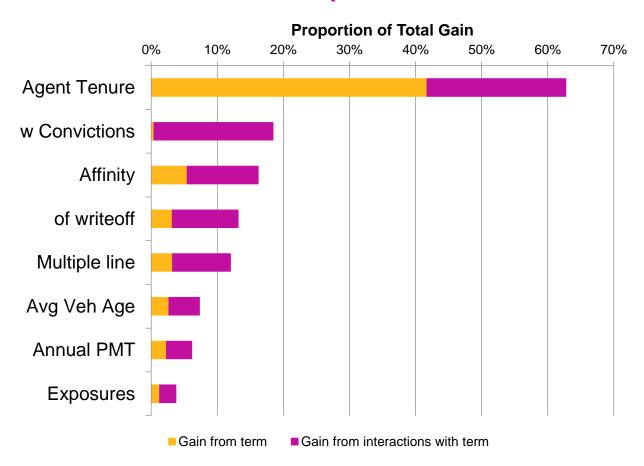


#### **Proportion of Total Gain Factor Variable Importance Agent Tenure** 42% **Affinity** 5% Multiple line 3% % of writeoff 3% Avg Veh Age 3% **Annual PMT** 2% Exposures 1% % w Convictions 0%



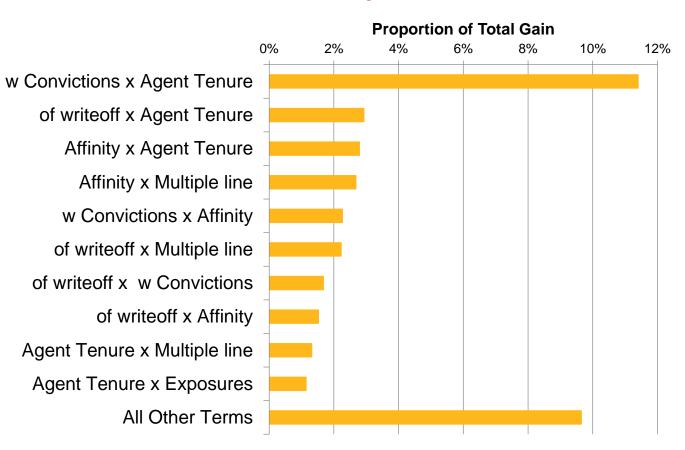
### **Proportion of Total Gain**

Variable	Gain from term	Gain from interactions with term
Agent Tenure	42%	21%
% w Convictions	0%	18%
Affinity	5%	11%
% of writeoff	3%	10%
Multiple line	3%	9%
Avg Veh Age	3%	5%
Annual PMT	2%	4%
Exposures	1%	2%



### **Proportion of Total Gain**

Variable	Factor Importance
% w Convictions x Agent Tenure	11%
% of writeoff x Agent Tenure	3%
Affinity x Agent Tenure	3%
Affinity x Multiple line	3%
% w Convictions x Affinity	2%
% of writeoff x Multiple line	2%
% of writeoff x w Convictions	2%
% of writeoff x Affinity	2%
Agent Tenure x Multiple line	1%
Agent Tenure x Exposures	1%
All Other Terms	10%



#### **Proportion of Total Gain**

Variable	<b>Factor Importance</b>
Agent Tenure	42%
% w Convictions x Agent Tenure	11%
Affinity	5%
Multiple line	3%
% of writeoff	3%
% of writeoff x Agent Tenure	3%
Affinity x Agent Tenure	3%
Avg Veh Age	3%
Affinity x Multiple line	3%
All Other Terms	24%

