PartnerRe

The Actuary as Chief Risk Officer

Casualty Actuaries of Europe meeting

July 29, 2011



Who am I?

Charles Goldie, FCAS 1993

- Head of Specialty Lines, PartnerRe Global
 - Agriculture
 - Aviation
 - Credit / Surety
 - Marine / Offshore Energy
 - Onshore Energy
 - Engineering
 - Specialty Casualty
 - Special Risks (Nuclear, Terrorism, etc.)
- Member of Global Executive Management

That's very nice – What have I done to be up here? Previous

- Head of Risk Mgmt. & Reserves, PartnerRe Global
- Head of Specialty Lines, PartnerRe U.S.
- CUO Casualty Lines Gerling Global Re US
- Head of Pricing Gerling Global Re US
- Consultant Milliman
- Various actuarial positions ISO



Definitions and Differences

Actuarial

- Maximizing return (pricing)
- Minimizing transactional downside
- Keeping score (reserving)
- Within the tails
- Nearly entirely Quantitative

Risk Management

- Mitigating risk
 - (includes actively ignoring)
- Preventing failure

- Life in the tail
- More Qualitative than Quantitative



Effective Risk Management

It's more than Models and Modelling

- Risk and Capital Modelling are in their infancy
- Our models regularly fail in the tail
- Risk Management is all about the tail

Models can help to identify key risks – but cannot be relied on for all risks

- **Risk is not Volatility**
- Volatility is not Risk



Effective Risk Management (continued)

The Management part of Risk Mgmt is *Qualitative*

- Processes
- Controls
- Communication

Ultimately, it is about:

- People
- Attitudes
- Corporate Culture

It is a people job – you need a visible champion.



The Risk Manager

Ensuring processes and controls are in place and up to date

Communication of issues

Very boring for most actuaries

 Actuaries have a role to play in the development of models that may support the risk management process

 but this is a short term role.

If you are asked to move to the risk management team early in your actuarial career, ask hard questions about what the future holds

The Chief Risk Officer

A "C-Suite" job

Influences strategic corporate decisions

Highly visible throughout the organization – a real people job

Communicates high-level concepts effectively and

Direct and frequent access to the CEO and Board

- If you don't have this, you aren't really a CRO
 - (but congratulations on the really cool title)

It isn't immediately clear that a (re)insurance organization should have a CRO. PartnerRe

Skills / Traits of an Effective CRO

Technical understanding of Insurance Risk

Strong understanding of Financial Markets Risk

Strong management skills

 You will be managing things that you are not good at personally.

Communication ability

 Turning the technical into the understandable at all layers of the organization.





Skills / Traits of an Effective CRO (continued)

People Skills – A desire to interact

- Role cannot be performed effectively via email and memos
- The ultimate Management by Walking Around (flying around) position

Humility

- Our industry has a legendary history of failure.
- Role models are rare.

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How is an Actuarial Background helpful for a CRO?

Technical understanding of Insurance Risk

Understands the weaknesses embedded in the technical analysis of Insurance Risk

Strong understanding of Financial Markets Risk

 Understands the weaknesses embedded in Financial Market Risk analysis

Actuarial Education Process is broadly spread across most risks faced by insurers

There are few others in the business with such breadth of experience and knowledge so early in their career

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Career Path to CRO (or most other C-level positions)

Assuming you are reasonably good at being an actuary...

Move "Up then Over", not "Over then Up"

Focus on developing:

- Managerial Skills Development Progression
 - Technical expert
 - Manager of a team where you have technical expertise
 - Manager of a team where you are not the expert
 - Manager of a function for which you have little or no experience at all
- Cross-functional Peer Relations
- An understanding of the limitations on technical PartnerRe analysis