

## **Workers Compensation Update**

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CAGNY Meeting May 15, 2006

### P/C Industry Net Written Premium Growth Has Slowed

#### **Private Carriers**

Line of Business (LOB)	2003	2004	2005p	2004- 2005p Change
Personal Auto	\$151.2 B	\$157.3 B	\$161.2 B	2.5%
Homeowners	\$45.8 B	\$49.5 B	\$51.6 B	4.2%
Other Liability (Incl Prod Liab)	\$38.8 B	\$43.0 B	\$43.4 B	0.9%
Workers Compensation	\$31.1 B	\$34.7 B	\$37.8 B	8.8%
Commercial Multiple Peril	\$27.4 B	\$29.1 B	\$27.6 B	-5.2%
Commercial Auto	\$25.4 B	\$26.6 B	\$26.9 B	1.1%
Fire & Allied Lines (Incl EQ)	\$17.6 B	\$17.6 B	\$18.1 B	2.8%
All Other Lines	\$67.1 B	\$66.3 B	\$59.1 B	-10.9%
Total P/C Industry	\$404.4 B	\$424.1 B	\$425.7 B	0.4%

p Preliminary

Source: Workers Compensation, NCCI;

All other lines, Best's Review Preview and ISO



# **Industry Results Good** in Spite of Catastrophes

**Net Combined Ratio—Private Carriers** 

	Calendar Year			
Line of Business (LOB)	2003	2004	2005p	
Personal Auto	98%	94%	95%	
Homeowners	98%	94%	103%	
Other Liability (Incl Prod Liab)	116%	117%	119%	
Workers Compensation	109%	107%	102%	
Commercial Multiple Peril	100%	101%	112%	
Commercial Auto	95%	93%	94%	
Fire & Allied Lines (Incl EQ)	79%	87%	110%	
All Other Lines	100%	100%	103%	
Total P/C Industry	100%	98%	101%	

p Preliminary

Source: Workers Compensation, NCCI;

All other lines, Best's Review Preview and ISO



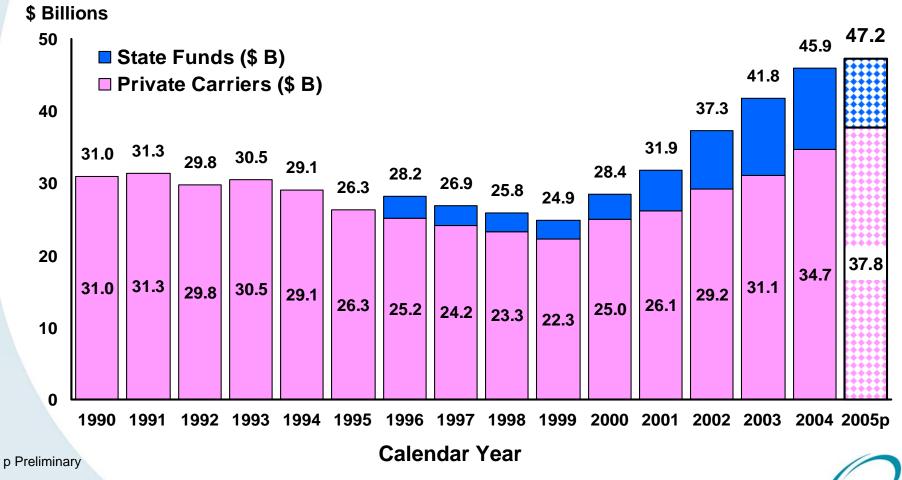


## **Workers Compensation**

Results

# Workers Compensation Premium Continued to Rise in 2005

**Net Written Premium—Private Carriers** 

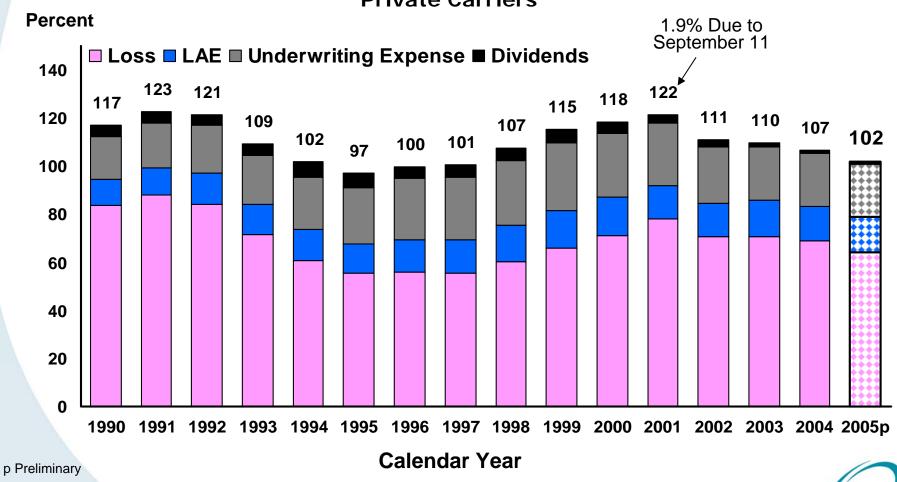


NCCI Holdings. Inc.

Source: 1990-2004 Private Carriers, A.M. Best Aggregates & Averages; 2005p, NCCI 1996-2005p State Funds: AZ, CA, CO, HI, ID, KY, LA, MO, MT, NM, OR, RI, TX, UT Annual Statements State Funds available for 1996 and subsequent

## WC Calendar Year Combined Ratio Improved Again in 2005

**Private Carriers** 

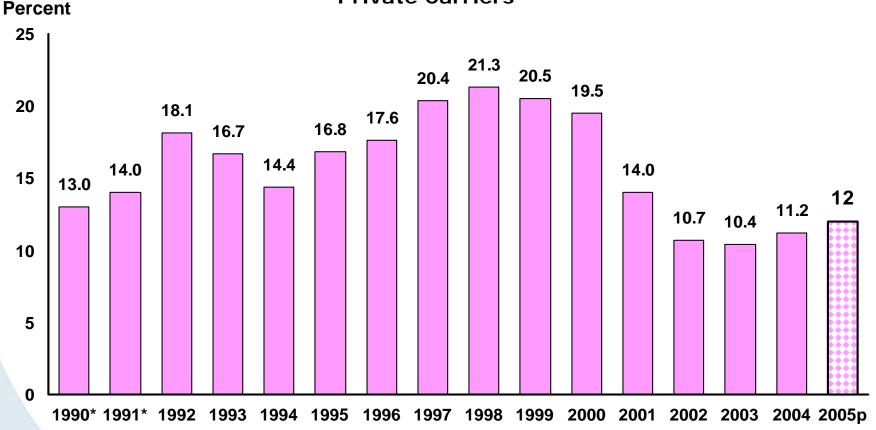


NCCI Holdings, Inc.

Source: 1990-2004, A.M. Best Aggregates & Averages; 2005p, NCCI

# Low Workers Compensation Investment Returns Continued in 2005

Investment Gain on Insurance Transactions to Premium Ratio Private Carriers



p Preliminary

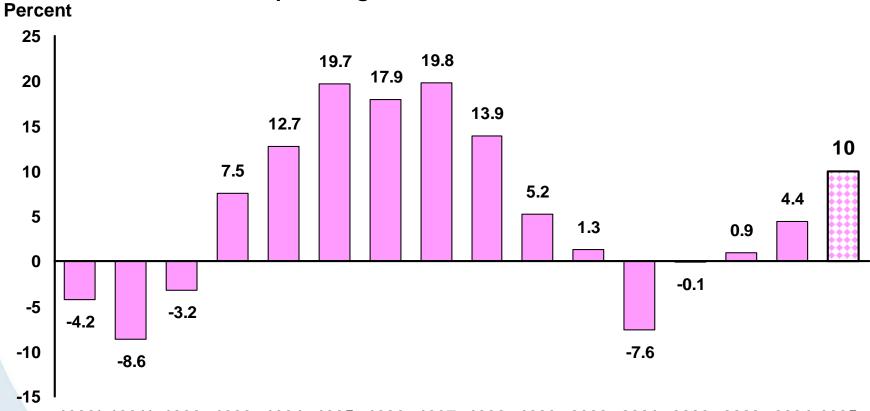
**Calendar Year** 

\* Adjusted to include realized capital gains to be consistent with 1992 and after Investment Gain on Insurance Transactions includes Other Income Source: 1990-2004, A.M. Best Aggregates & Averages; 2005p, NCCI



# 2005 Workers Compensation Results Improved Over 2004

**Pre-Tax** Operating Gain Ratio—Private Carriers



1990\* 1991\* 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005p

p Preliminary

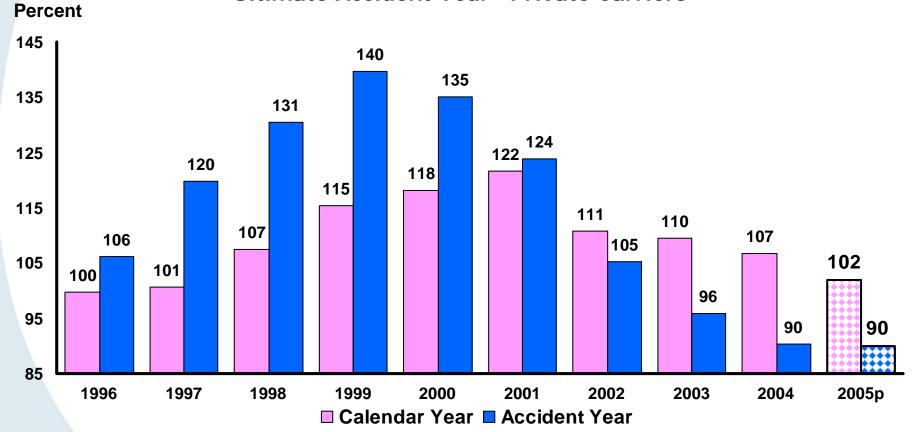
#### **Calendar Year**

\* Adjusted to include realized capital gains to be consistent with 1992 and after
Operating Gain equals 1.00 minus (Combined Ratio less Investment Gain on Insurance Transactions and Other Income)
Source: 1990-2004, A.M. Best Aggregates & Averages; 2005p, NCCI



## Accident Year Combined Ratio— Another Underwriting Profit in 2005

Workers Compensation Calendar Year vs. Ultimate Accident Year—Private Carriers



p Preliminary

Accident Year data is evaluated as of 12/31/2005 and developed to ultimate

Source: Calendar Years 1996-2004, A.M. Best Aggregates & Averages;

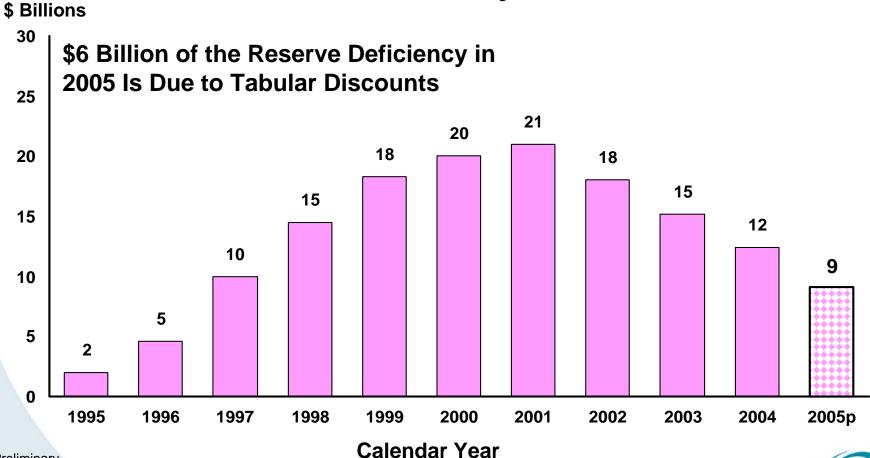
Calendar Year 2005p and Accident Years 1996-2005p, NCCI analysis based on Annual Statement data

Includes dividends to policyholders



# Workers Compensation Reserve Deficiencies Continue to Decline

Loss and LAE Reserve Deficiency—Private Carriers



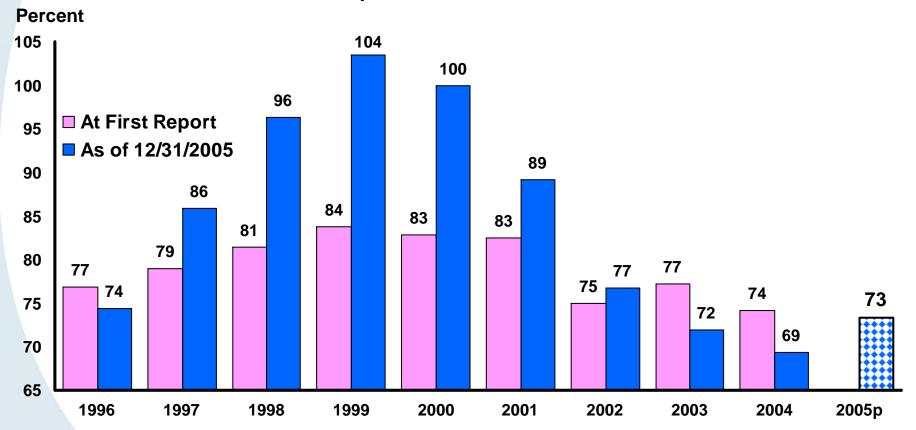
p Preliminary
Considers all reserve discounts as deficient

Loss and LAE figures are based on NAIC Annual Statement data for each valuation date and NCCI latest selections Source: 1995-2005p, NCCI analysis



#### Workers Compensation Accident Year Loss and LAE Ratios

As Reported—Private Carriers



#### **Accident Year**

p Preliminary

Reported Loss and LAE ratios from Schedule P

Source: 1996-2005p, NAIC Annual Statement data as reported

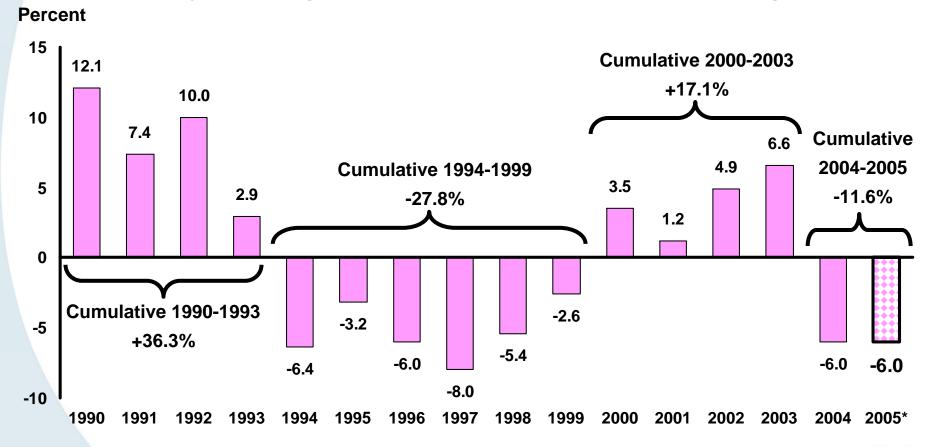




# Workers Compensation Premium Drivers

## Average Approved Bureau Rates/Loss Costs

History of Average WC Bureau Rate/Loss Cost Level Changes

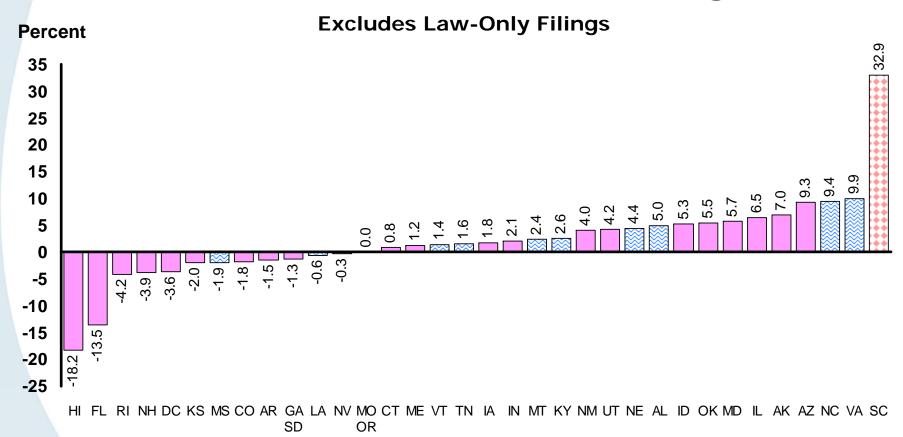


\* States approved through 04/13/2006

Countrywide approved changes in advisory rates, loss costs and assigned risk rates as filed by the applicable rating organization



# Current NCCI Voluntary Market Filed Rate/Loss Cost Changes



**☑** Effective Dates Subsequent to 1/1/06

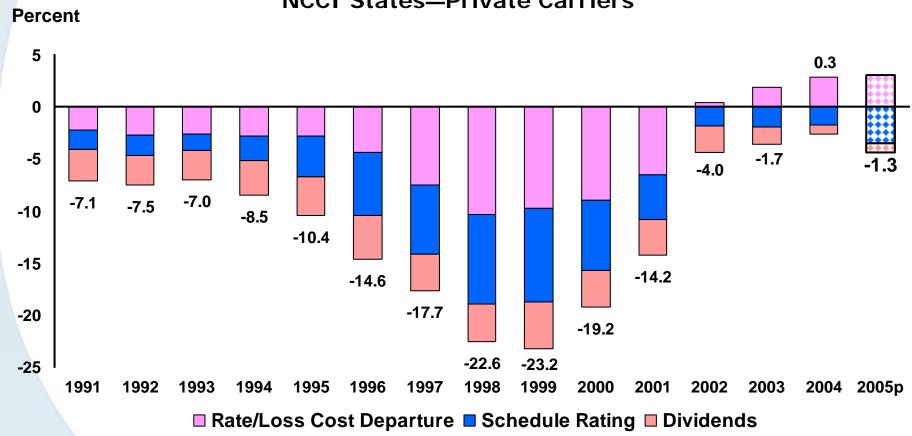
States filed through 04/20/2006

■ Effective Dates 1/1/06 and Prior



## Impact of Discounting on Workers Compensation Premium

**NCCI States—Private Carriers** 



p Preliminary NCCI benchmark Dividend ratios are be Based on data through



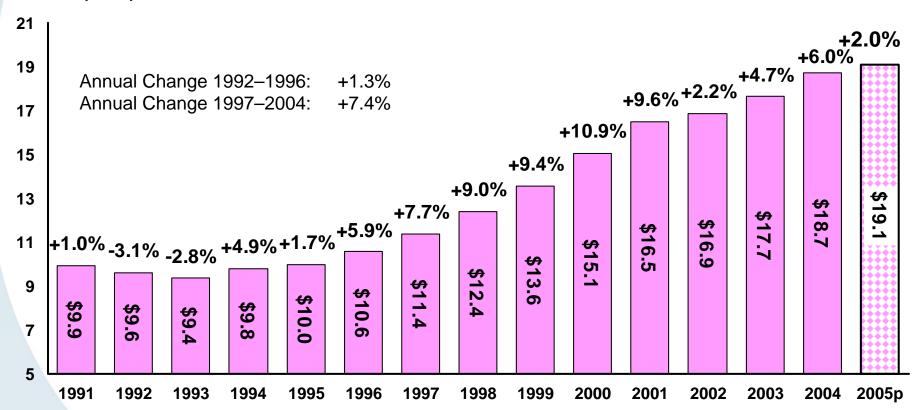


# Workers Compensation Loss Drivers

# The Growth in WC Indemnity Claim Costs Has Eased in Recent Years

### Indemnity Claim Cost (000s)

#### **Lost-Time Claims**



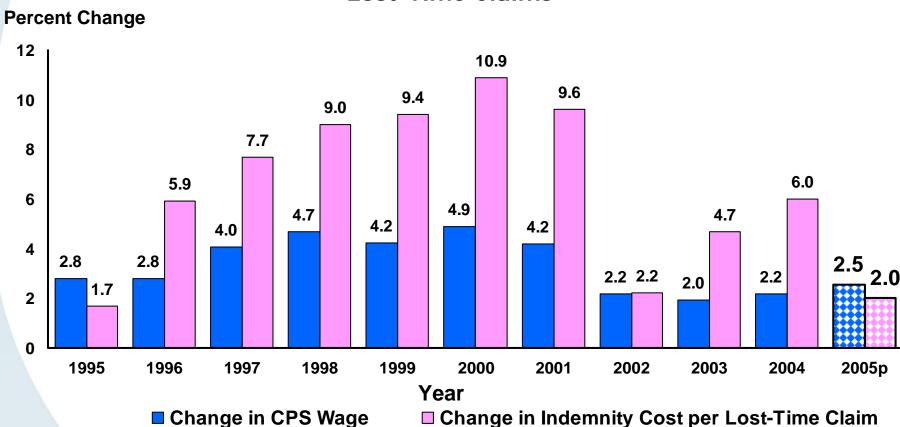
#### **Accident Year**

2005p: Preliminary based on data valued as of 12/31/2005 1991-2004: Based on data through 12/31/2004, developed to ultimate Based on the states where NCCI provides ratemaking services Excludes the effects of deductible policies



# Workers Compensation Indemnity Severity Is No Longer Outpacing Wage Inflation

**Lost-Time Claims** 



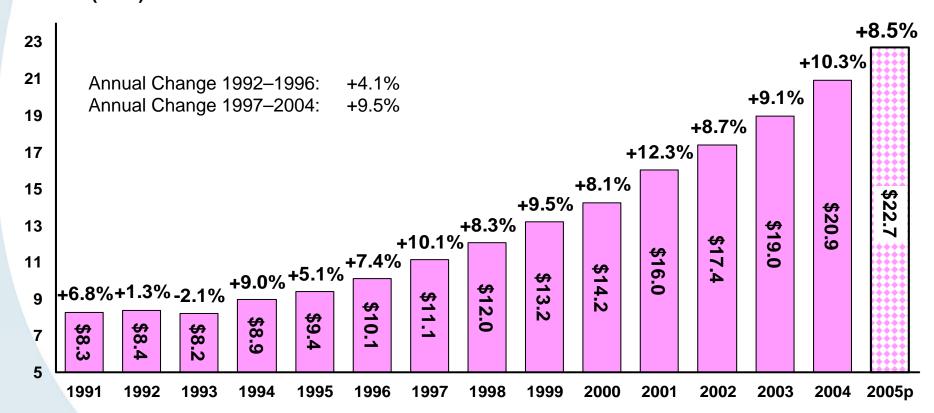
Indemnity severity 2005p: Preliminary based on data valued as of 12/31/2005
Indemnity severity 1995-2004: Based on data through 12/31/2004, developed to ultimate
Based on the states where NCCI provides ratemaking services, excludes the effects of deductible policies
Source: CPS Wage (Current Population Survey), Economy.com; Accident year indemnity severity, NCCI



#### WC Medical Claim Cost Trends— Growth Continued in 2005

Medical
Claim Cost (000s)

**Lost-Time Claims** 

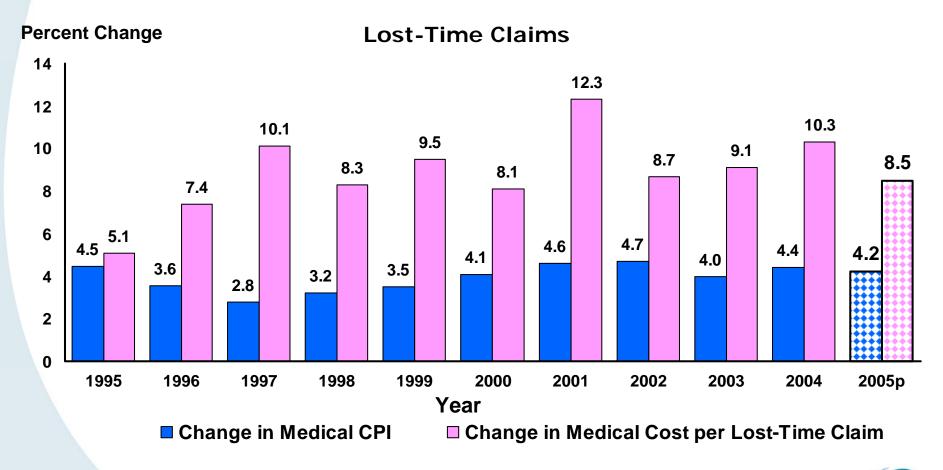


#### **Accident Year**

2005p: Preliminary based on data valued as of 12/31/2005 1991-2004: Based on data through 12/31/2004, developed to ultimate Based on the states where NCCI provides ratemaking services Excludes the effects of deductible policies



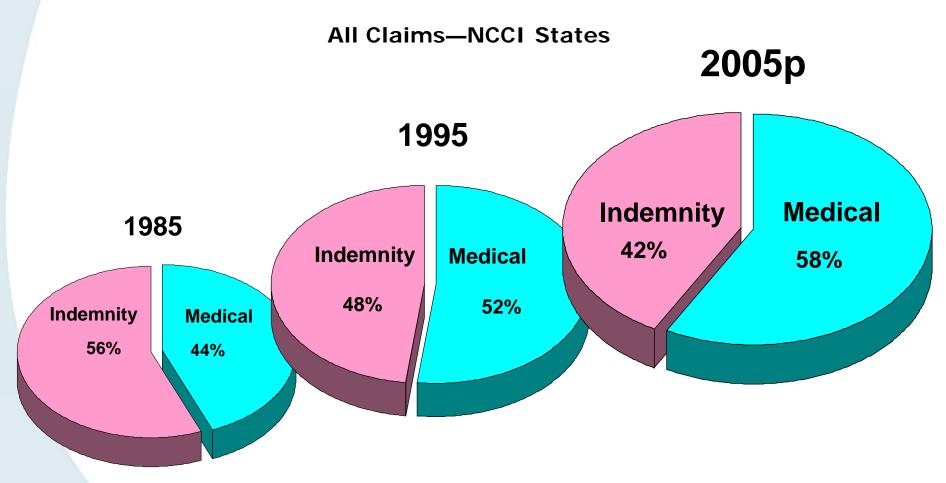
# Workers Compensation Medical Severity Has Been Growing Much Faster Than the Medical CPI



Medical severity 2005p: Preliminary based on data valued as of 12/31/2005 Medical severity 1995-2004: Based on data through 12/31/2004, developed to ultimate Based on the states where NCCI provides ratemaking services, excludes the effects of deductible policies Source: Medical CPI, Economy.com; Accident year medical severity, NCCI



# Workers Compensation Medical Losses Are More Than Half of Total Losses



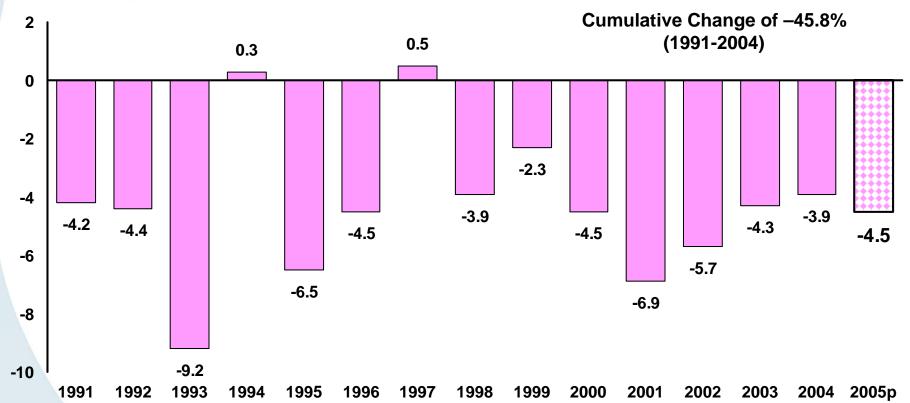
2005p: Preliminary based on data valued as of 12/31/2005 1985, 1995: Based on data through 12/31/2004, developed to ultimate Based on the states where NCCI provides ratemaking services Excludes the effects of deductible policies



# Workers Compensation Lost-Time Claim Frequency Continues its Decline

#### **Lost-Time Claims**

#### **Percent Change**

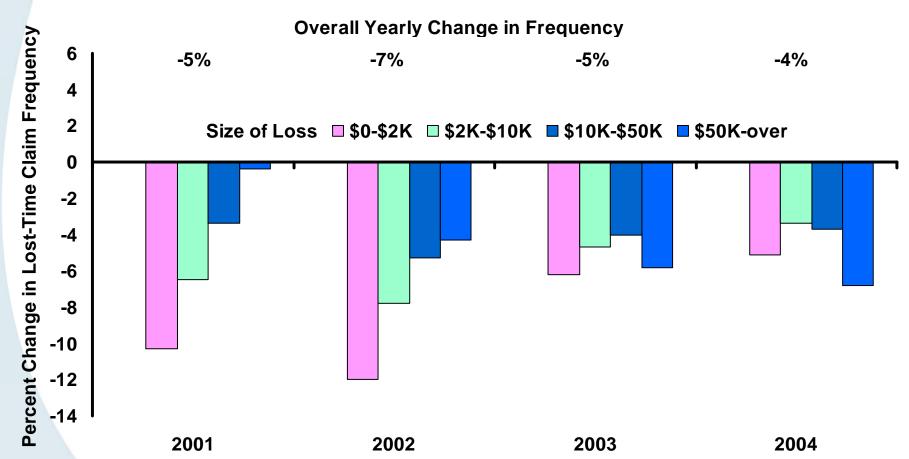


#### **Accident Year**

2005p: Preliminary based on data valued as of 12/31/2005 1991-2004: Based on data through 12/31/2004, developed to ultimate Based on the states where NCCI provides ratemaking services Excludes the effects of deductible policies



## Declines in Frequency Now Uniform by Size of Loss



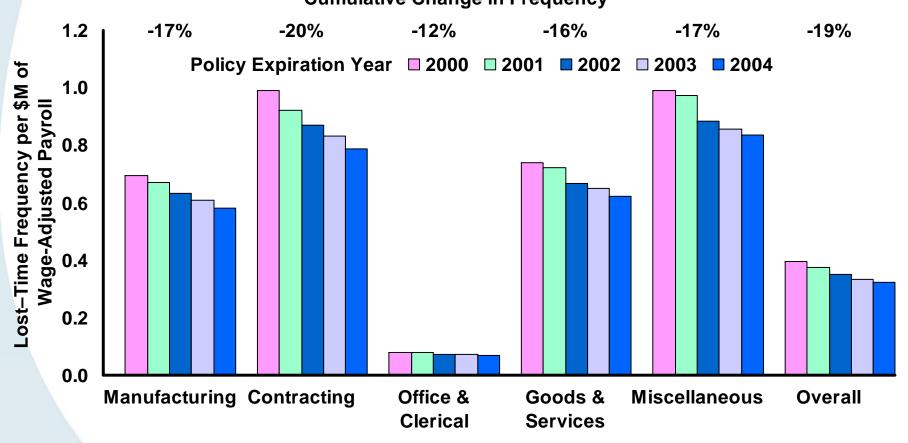
#### **Policy Expiration Year**

Claim count determined at first report
Loss size adjustments vary by year, averaging 3.8% indemnity and 7.4% medical
Frequency = Lost-Time Claims / Payroll; Payroll adjusted for inflation
All NCCI states and TX; excludes NV



# Claim Frequency Has Declined for All Industry Groups

#### **Cumulative Change in Frequency**



**Industry Group** 

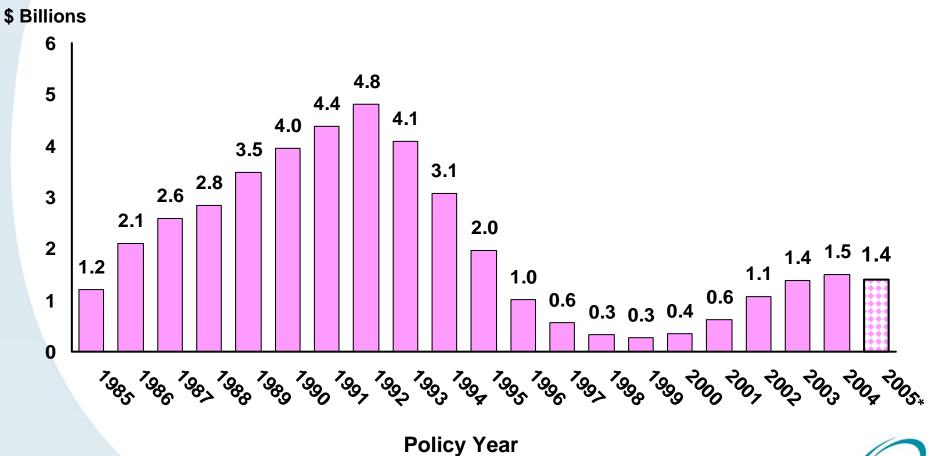




## Workers Compensation Residual Market

#### Workers Compensation Residual Market Premium Volume Declines

NCCI-Serviced Workers Compensation Residual Market Pools as of December 31, 2005

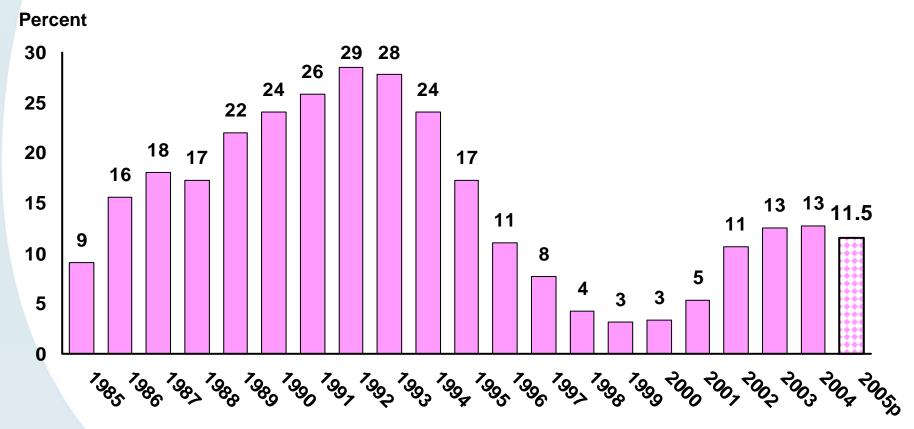


\* Incomplete Policy Year Projected to Ultimate



### Workers Compensation Residual Market Shares Continue to Decline

Workers Compensation Insurance Plan States\*
Premium As a Percent of Direct Written Premium



Calendar Year

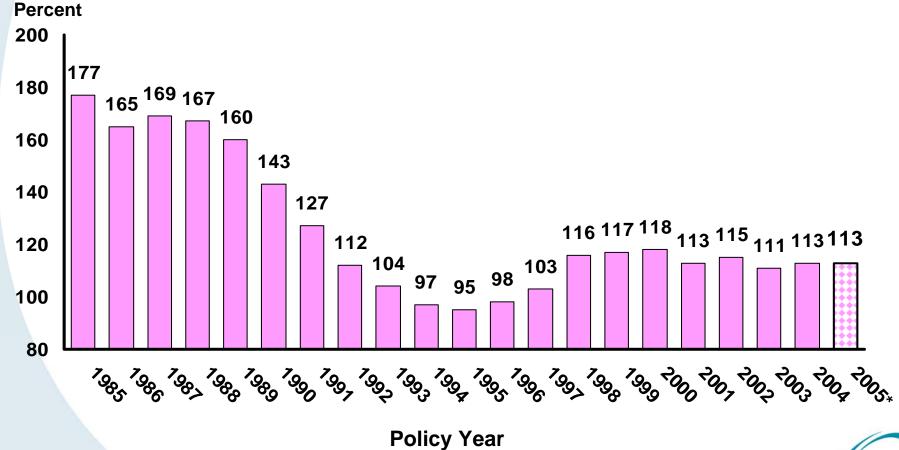


<sup>\*</sup> NCCI Plan states plus DE, IN, MA, MI, NJ, NC



#### Workers Compensation Residual Market Combined Ratios

NCCI-Serviced Workers Compensation Residual Market Pools as of December 31, 2005

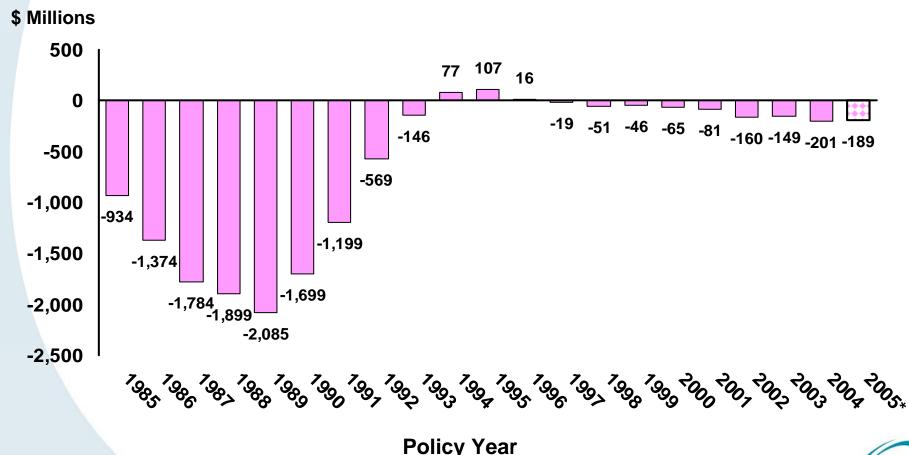




<sup>\*</sup> Incomplete Policy Year Projected to Ultimate

## Workers Compensation Residual Market Underwriting Results

NCCI-Serviced Workers Compensation Residual Market Pools as of December 31, 2005



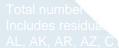
NCCI Holdings. Inc.

<sup>\*</sup> Incomplete Policy Year Projected to Ultimate

# Residual Markets Are Depopulating in Most States

First Quarter 2006 vs. First Quarter 2005

Size of Risk				<	2005	2006	Change
\$	0	-	\$	2,499	36,003	35,442	-2%
\$	2,500	-	\$	4,999	6,698	5,941	-11%
\$	5,000	-	\$	9,999	4,563	4,028	-12%
\$	10,000	-	\$4	49,999	4,496	3,936	-12%
\$	50,000	-	\$	99,999	633	515	-19%
\$	100,000	and	٥١	/er	362	231	-36%
То	tal				52,755	50,093	-5%





#### In Summary

#### **Positives**

- Results continue to improve
- Frequency continues to decline
- Indemnity severity moderating
- Industry making progress on reserve deficiency
- Residual Market depopulation underway
- TRIA renewed

#### **Negatives**

- Low investment returns continue to put pressure on underwriting results
- Medical costs continue to rise
- Recent reforms under attack
- Underwriting cycle
- TRIA renewed

