

Workers Compensation Industry Reserve Analysis

Presented by

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Overview of NCCI Analysis

- Computations based on NAIC Annual Statement Schedule P Part 1D Accident Year data evaluated 12/31/2007
- Data used is private carrier* workers compensation net combined indemnity and medical reported losses and LAE
- Loss development factors are analyzed and selected for paid loss & LAE, paid+case loss & LAE, and incurred loss & LAE
- Analyze and select ultimate incurred loss and LAE ratios
- Redundancy/Deficiency = Reported NCCI Selected Ultimate



Challenges in Estimating Industry Reserves

- Reserve adequacy estimate for "AY 1997 & prior" period
- The impact of reinsurance usage on reserve estimates



Improvements and Additions

- Estimated reserve adequacy of "AY 1997 & prior" period
- Evaluated additional prior period diagnostics
- Reviewed alternative tail factor methods
- Made appropriate adjustments to link ratios to reflect reinsurance usage

Key Results

Summary of Changes in NCCI AY Loss & LAE Ratio Selections

| | @2006 | @2007 | | |
|------|------------------|-------------------------|--------|--|
| | Loss & LAE | Loss & LAE | | |
| AY | Ratio Selections | Ratio Selections | Change | |
| 1998 | 99.0% | 101.0% | 2.0% | |
| 1999 | 106.0% | 108.0% | 2.0% | |
| 2000 | 103.5% | 105.0% | 1.5% | |
| 2001 | 93.0% | 93.5% | 0.5% | |
| 2002 | 78.0% | 79.0% | 1.0% | |
| 2003 | 72.0% | 72.0% | 0.0% | |
| 2004 | 65.0% | 65.0% | 0.0% | |
| 2005 | 63.0% | 61.0% | -2.0% | |
| 2006 | 63.0% | 63.0% | 0.0% | |
| 2007 | n/a | 67.0% | n/a | |



Reasons for Changes in NCCI Selected Loss & LAE Ratios

- Indicated 'incurred tail factor' increased from 1.035 to 1.055
- Loss development link ratios decreased for recent reports
- NCCI increased selected loss & LAE ratios for older AYs
- Indications moderated for more recent AYs, so NCCI selections were less affected

NCCI CW Reserve Analysis Tail Factor Method

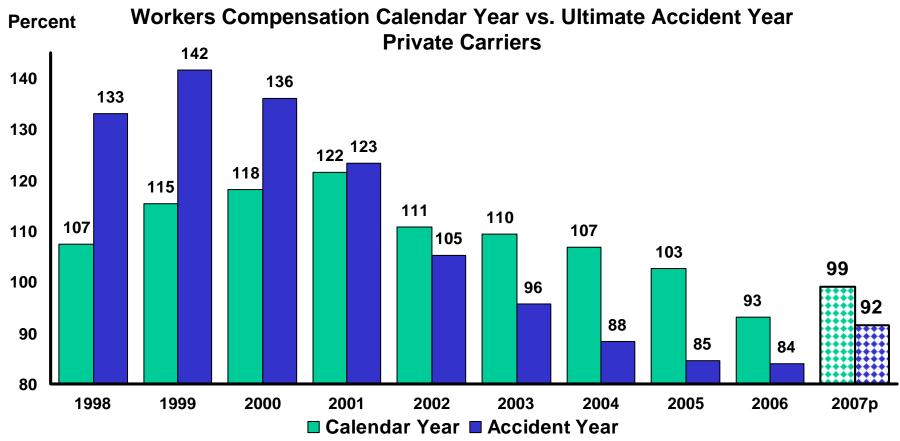
- Start with Incurred (incl. IBNR) loss only tail factors from countrywide ratemaking (Financial Data) @ 10th report
- Convert incurred loss tail factor @ 10th report to paid and paid+case tail factors using Schedule P conversion ratios
- Incorporate LAE from Schedule P LAE incurred-to-loss ratios @ 10th
- Result is Loss & LAE tail factors @ 10th report
 - Paid tail factor changed from 1.155 to 1.175
 - Paid + Case tail factor changed from 1.067 to 1.084
- Considered alternative tail factor methods in this year's analysis, although incumbent method was selected

Alternative Tail Factor Methods

- Start with Incurred (incl. IBNR) loss only tail factors from countrywide ratemaking (Financial Data) @ 19th report
- Options for bridging from 10th to 19th report:
 - Incurred (incl. IBNR) link ratios from 10th to 19th; convert @10th (selected method)
 - Convert to paid @19th and incorporate paid link ratios from 10th to 19th
 - Convert to paid+case @19th and incorporate paid+case link ratios from 10th to 19th
- Incorporate LAE from Schedule P LAE incurred-to-loss ratios @ 10th
- Result is Loss & LAE tail factors @ 10th report
- Changes in tail factors for alternative methods were higher than incumbent method



Accident Year Combined Ratio— Another Underwriting Gain in 2007



p Preliminary

Accident Year data is evaluated as of 12/31/2007 and developed to ultimate

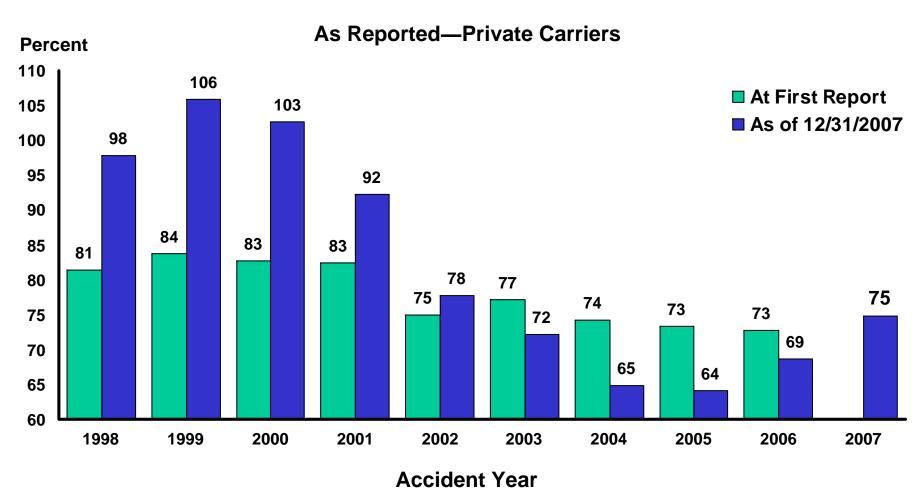
Source: Calendar Years 1998–2006, Best's Aggregates & Averages;

Calendar Year 2007p and Accident Years 1998–2007p, NCCI analysis based on Annual Statement data

Includes dividends to policyholders



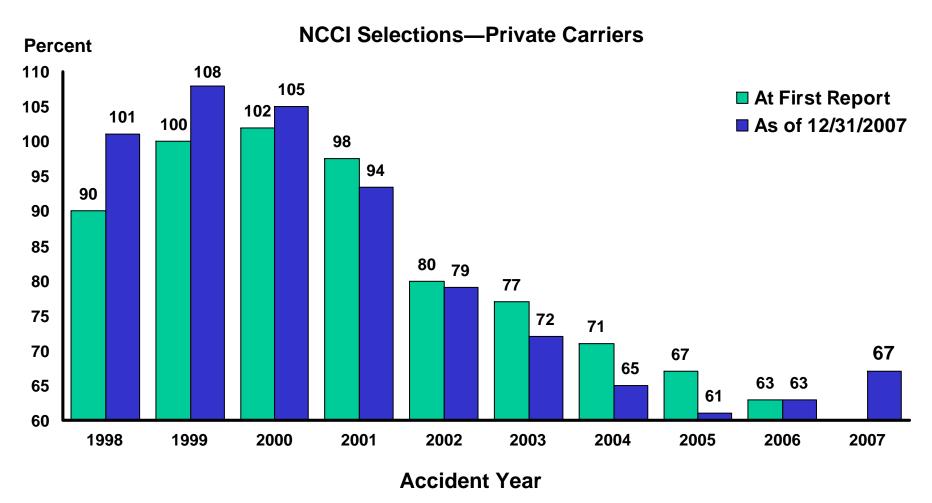
Workers Compensation Accident Year Loss and LAE Ratios



Reported Loss and LAE ratios



Workers Compensation Accident Year Loss and LAE Ratios



Selected Loss and LAE ratios

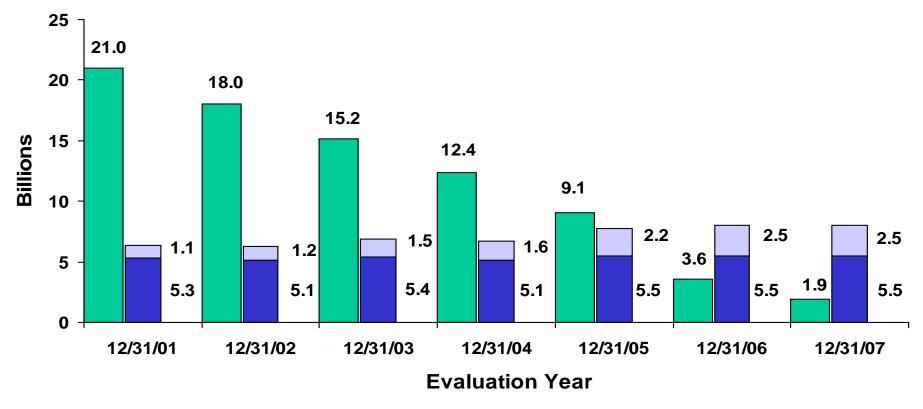
Reserve Strengthening by Accident Year

WC Loss & LAE, As Reported by Private Carriers* **During Calendar Year 2007**

| Total Reserve Strengthening |
|-----------------------------|
| (billions) |
| 1.9 |
| 0.2 |
| 0.3 |
| 0.3 |
| 0.4 |
| 0.1 |
| 0.0 |
| -0.7 |
| -1.4 |
| -1.6 |
| n/a |
| |

Comparison of the Deficiency at Different Evaluation Dates

WC Loss & LAE Reserves – Private Carriers*



■ Tabular Reserve Discount □ Non-Tabular Reserve Discount ■ Deficiency

Considers all reserve discounts as deficient

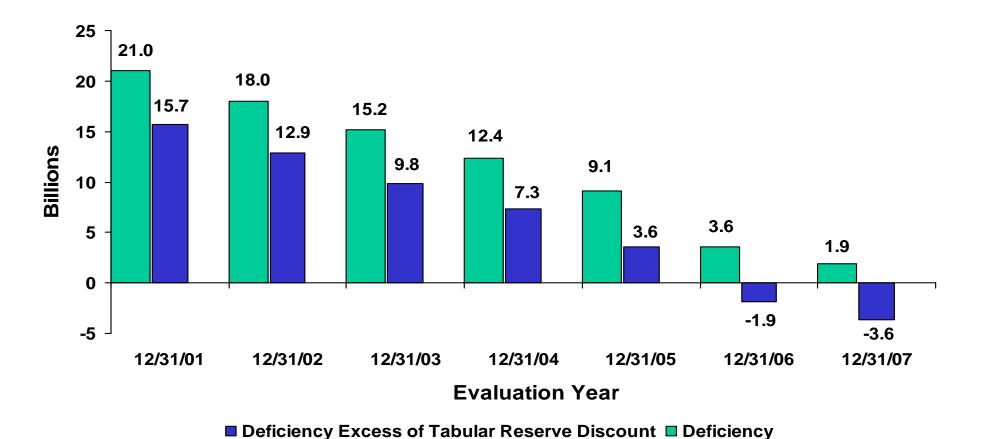
Figures are based on the respective Annual Statement data for each evaluation date and NCCI latest selections



^{*@12/04} through @12/07 include Maine and Minnesota state funds

Comparison of Deficiency Definitions

WC Loss & LAE Reserves – Private Carriers*

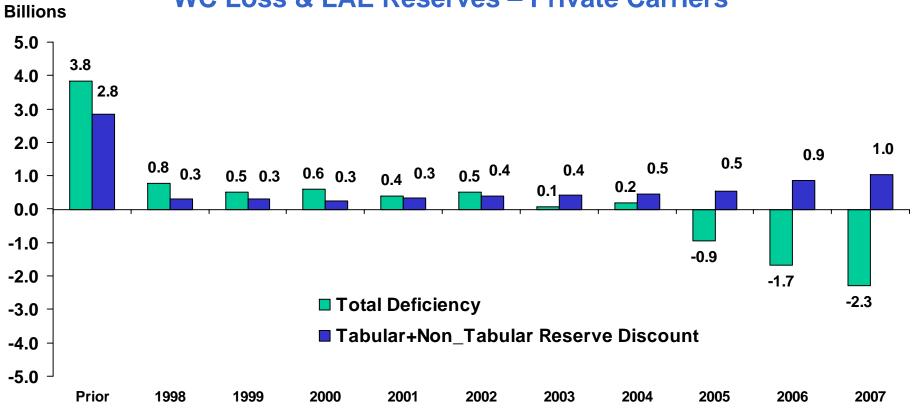


^{*@12/04} through @12/07 include Maine and Minnesota state funds Excess Deficiency is equal to Deficiency less Tabular Reserve Discount Figures are based on the respective Annual Statement data for each evaluation date and NCCI latest selections © 2008 National Council on Compensation Insurance, Inc. All Rights Reserved



Reserve Deficiency and Reserve Discount by Accident Year as of 12/31/2007

WC Loss & LAE Reserves – Private Carriers*



Deficiency considers all reserve discounts as deficient *Includes Maine and Minnesota state funds

Accident Year



Prior Period Adequacy Analysis

Prior Period Reserve Adequacy Overview

- In previous analyses, "prior period" reserve deficiency was equal to the discount
- Similar to last year, prior period adequacy was estimated using open claim counts multiplied by average outstanding (o/s) reserve
- Source of claim count distribution is NCCI Financial Call data @2006, by accident year for NCCI states

- Determine distribution of open claims for 10th-20th reports from @2006 Financial Call data (preliminary)
- Allocate Schedule P prior period open claims to AY, corresponding to 10th-20th reports
- Estimate average o/s reserve using Schedule P data case and bulk reserves for 7th-10th reports

- Estimate average outstanding reserve for each year for 11th-20th reports by trending average o/s for 7th-10th report
- Trend options used: 0%, 2%, 3%, and 4% annual trend, based on trend in average o/s between 7th-10th reports (also used 0% trend as lower bound)
- Methods used for average o/s for claims > 20th report:
 - Assume open claims > 20th report have same average o/s as trended 15th report
 - Assume open claims > 20th report have same average o/s as trended 20th report

- Multiply average outstanding reserve by outstanding claim counts for each AY to get total outstanding reserve
- Sum each AY total outstanding reserve for prior period to get "additional prior period reserve excluding tabular discounts"
- Subtract carried prior period reserve excluding tabular discounts
- Selected \$1.0B additional inadequacy, using the same 3% trend as last year's analysis
- The change in prior period reserve adequacy, from \$2.6B @06 to \$1.0B @07 is almost entirely due to prior period reserve strengthening

| | | | | (A) | | (B) | (A)x(B) |
|--------------|------------|-------|--------|-----------|--------------|-----------|---------------|
| | | | | | Fin'l Data | Projected | (000) |
| | Sch P | Years | | Projected | Open | Open | Indicated |
| | Average | for | Trend | Average | Claim | Claim | L+LAE Reserve |
| AY | Reserve | Trend | Factor | Reserve | Distribution | Counts | (000) |
| 1 | 19,091 | | | | | | |
| 2 | 31,298 | | | | | | |
| 3 | 38,915 | | | | | | |
| 4 | 56,994 | | | | | | |
| 5 | 61,207 | | | | | | |
| 6 | 60,727 | | | | | | |
| 7 | 62,662 | 7 | | | | | |
| 8 | 75,857 | | | | | | |
| 9 | 81,596 | | | | | | |
| 10 | 94,049 | | | | | | |
| 11 | | 2.5 | 1.08 | 84,565 | 6% | 16,794 | 1,420,142 |
| 12 | | 3.5 | 1.11 | 87,102 | 6% | 15,623 | 1,360,752 |
| 13 | | 4.5 | 1.14 | 89,715 | 5% | 14,861 | 1,333,247 |
| 14 | | 5.5 | 1.18 | 92,406 | 5% | 13,776 | 1,272,956 |
| 15 | | 6.5 | 1.21 | 95,178 | 6% | 15,223 | 1,448,874 |
| 16 | | 7.5 | 1.25 | 98,034 | 6% | 16,460 | 1,613,669 |
| 17 | | 8.5 | 1.29 | 100,975 | 6% | 17,355 | 1,752,440 |
| 18 | | 9.5 | 1.32 | 104,004 | 7% | 18,821 | 1,957,494 |
| 19 | | 10.5 | 1.36 | 107,124 | 6% | 16,251 | 1,740,863 |
| 20 | | 11.5 | 1.40 | 110,338 | 5% | 14,699 | 1,621,868 |
| prior to age | e 20 | | | 95,178 | 42% | 113,471 | 10,799,955 |
| Age 11 and | • | | | | 100% | 273,333 | 26,322,261 |
| Avg 7-10 | 78,541 | | | | | | |
| Annual | Trend Fact | tor | | 1.03 | | | |

age 15

Prior to age 20 =

Prior Period Reserve Adequacy Results of Alternative Methods

| Method ¹ | Trend | Additional AY 1997 & Prior Period Reserve Deficiency ² |
|---------------------|-------|---|
| Age 15 | 2% | -1.1B |
| Avg 11-20 | 0% | 0.1B |
| Age 15 | 3% | 1.0B ³ |
| Avg 11-20 | 4% | 2.7B |
| Age 20 | 4% | 4.9B |

¹Method for estimating the average o/s for all claims older than 20 years

²Excludes Tabular Discounts

³Selection was rounded to 1.0; indication is 0.6B

NCCI

NCCI Estimated Additional Prior Period Deficiency (1.0B)

plus

Prior Period Reserve Discounts (2.8B)

equals

• AY 1997 & Prior Period Deficiency (3.8B)

Reinsurance Usage

Reinsurance Usage

- Reinsurance usage surveys performed for @2003 analysis
- Reinsurance usage varies by AY; peaked in 2001
- Observed low link ratios for AY 2000 and 2001 for 4th/5th and 5th/6th (and some 6th/7th link ratios in this year's analysis)

Reinsurance Usage

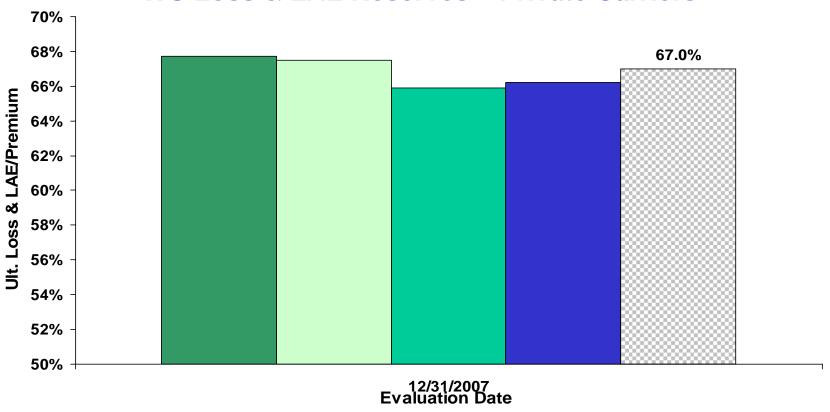
- Follow up surveys confirmed that low link ratios are due to reinsurance usage and are not likely to continue for recent AYs
- NCCI selected 3 year average link ratio for paid and paid+case for most reports (except 4th/5th and 5th/6th)
- 4th/5th and 5th/6th link ratios were selected using actuarial judgement to avoid understating future development on recent AYs
- Impact of selecting 3 year average compared to 2-year average on ultimate loss indications for reserving:
 - Increases paid indication 0.4% on recent AYs
 - Increases paid+case indication 0.5% on recent AY

Methods Analysis

NCCI Uses a Variety of Methods to Estimate Ultimate Losses

- Paid losses and LAE
- Paid losses, case reserves, and LAE
- Incurred losses (including company IBNR estimates)
- Bornhuetter-Ferguson

WC Loss & LAE Reserves – Private Carriers*

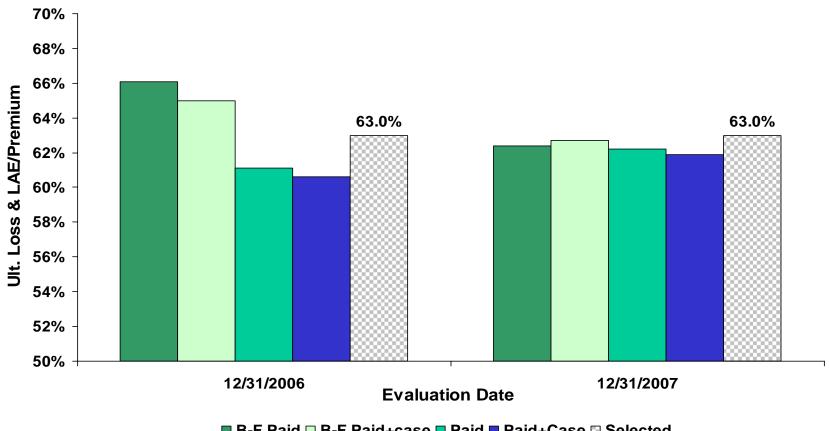


■ B-F Paid □ B-F Paid+case ■ Paid ■ Paid+Case □ Selected

All methods include LAE
*Includes Maine and Minnesota state funds



WC Loss & LAE Reserves – Private Carriers*

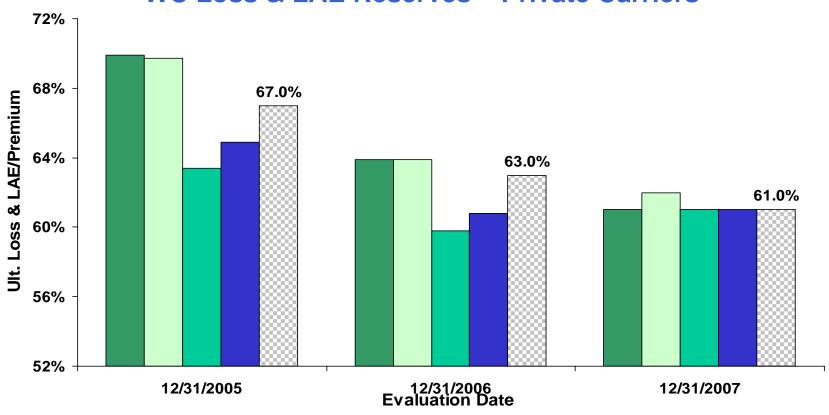


■ B-F Paid ■ B-F Paid+case ■ Paid ■ Paid+Case ■ Selected

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WC Loss & LAE Reserves – Private Carriers*

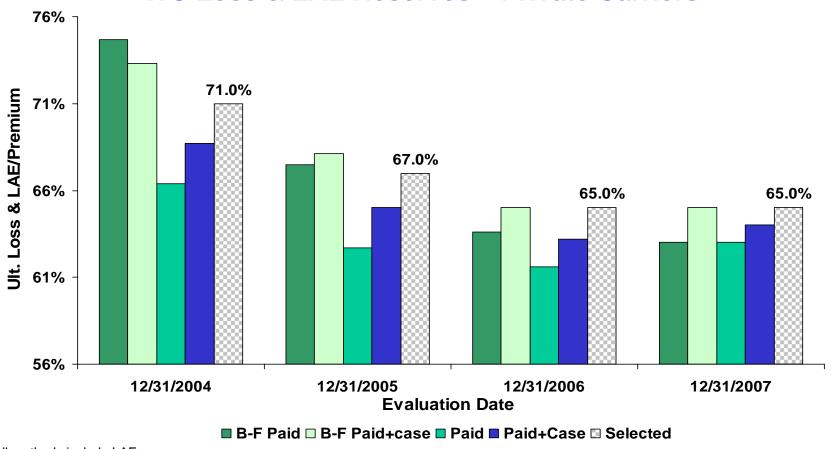


■ B-F Paid ■ B-F Paid+case ■ Paid ■ Paid+Case ■ Selected

All methods include LAE
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WC Loss & LAE Reserves – Private Carriers*



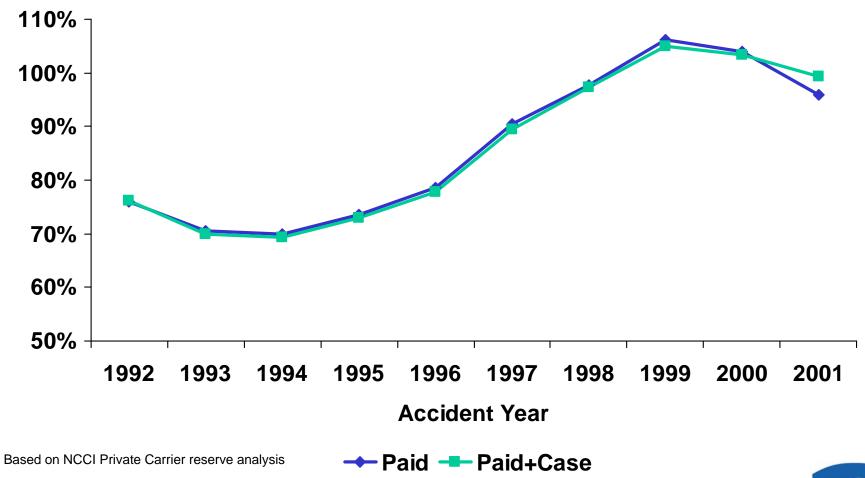
All methods include LAE



^{*}Includes Maine and Minnesota state funds

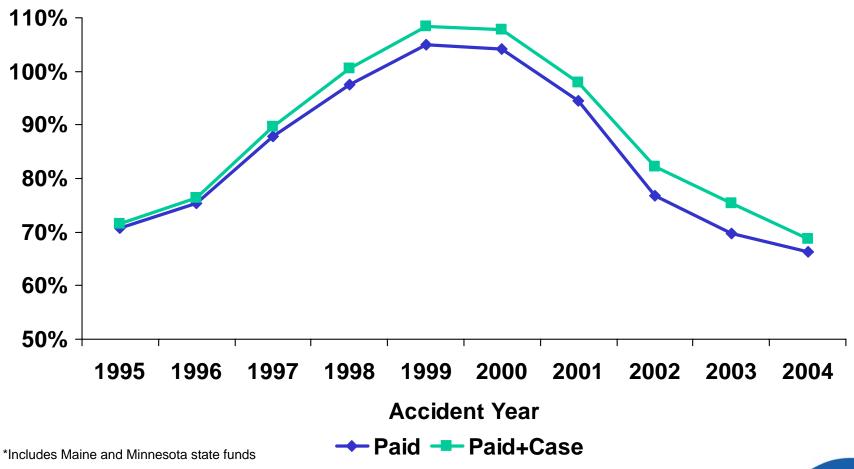
Paid vs. Paid+Case Loss and LAE Ratios Valued as of 12/01(1992-2001)

WC- Private Carriers



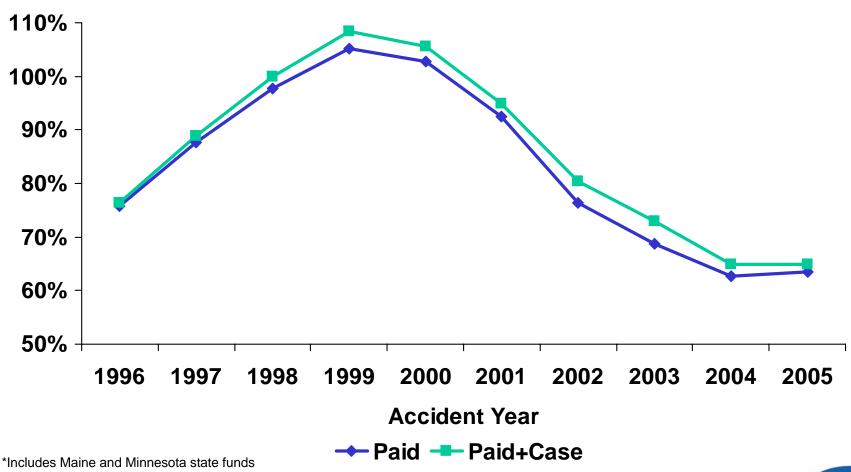
Paid vs. Paid+Case Loss and LAE Ratios Valued as of 12/04 (1995-2004)

WC- Private Carriers*



Paid vs. Paid+Case Loss and LAE Ratios Valued as of 12/05 (1996-2005)

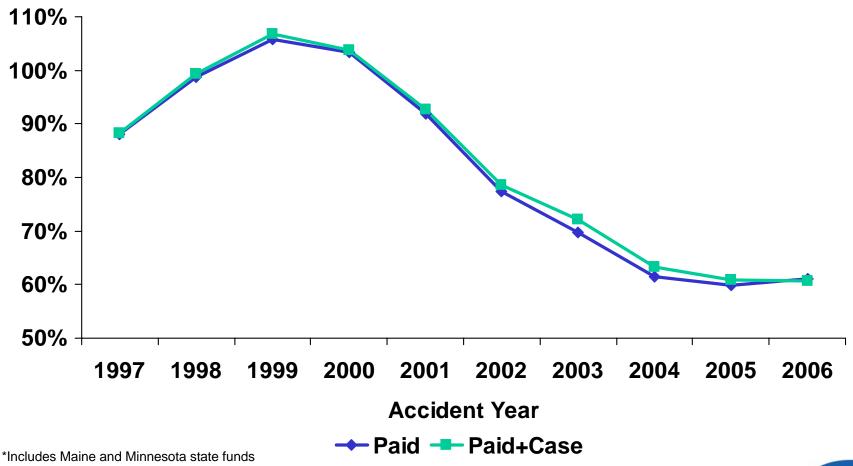




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Paid vs. Paid+Case Loss and LAE Ratios Valued as of 12/06 (1997-2006)

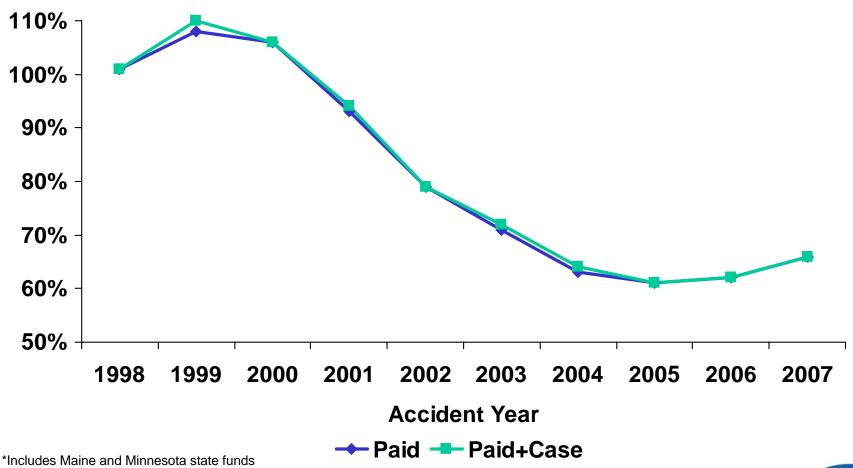
WC- Private Carriers*





Paid vs. Paid+Case Loss and LAE Ratios Valued as of 12/07 (1998-2007)

WC- Private Carriers*





Questions and Answers?