

P&C Industry Capital Modeling CAS Annual Meeting Lake Buena Vista, Florida

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- Risk Benchmarks Research
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(4)Appendix

Watch the A for slides with supporting detail

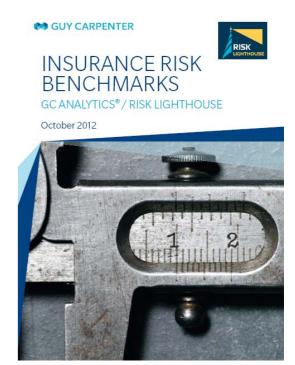
Overview

The Need: Macro-Economic Capital Modeling for the US P&C Industry

- According to A.M. Best (from the 2010 ERM SRQ):
 - Just 28% of respondents use an ECM to quantify aggregate risk.
 - By company size: Large (55%), Medium (33%), Small (17%).
- ORSA requirements are coming.
- Consumers of financial reports are more savvy with the language of risk modeling (VaR, PML, etc.) and demanding metrics from ECMs.
- Developing an ECM is costly.
- Economic Capital Modeling on the entire industry will provide:
 - Reference points for companies without individual models
 - Facilitation of industry discussions on risk preference, risk transfer, and risk profile
 - Insight into implications of existing adequacy measures

Overview Industry Risk Benchmarks Research

- Data Sources: SNL, NAIC, A.M. Best, CIAB, III.org
- Significant effort invested into data validation and correction
- Accident Year 1980 to 2010 (reported as of 1989 to 2010)
- Gross and net of reinsurance
- Available parameterization:
 - Pricing risk (loss ratio volatility)
 - Reserve volatility (adverse/benign reserve development)
 - Payment pattern volatility
 - Correlation between lines of business
- Definition of market segments:
 - Large National
 - Super Regional
 - Regional
 - Specialty
 - Reinsurer
 - Other



Overview

The Model: Components

The model we will introduce is a one-year stochastic financial projection built from . . .

- 2011 Statutory filing data provided by SNL:
 - Balance Sheet, Income Statement, U&I Exhibit
 - Asset detail from Schedule D
 - Reserve detail from Schedule P
- Risk parameters from the Industry Risk Benchmarks research produced by Risk Lighthouse and Guy Carpenter
- Economic scenarios provided by Barrie and Hibbert valued at 12/31/2011
- AIR Version 14 event files for modeling losses on residential property, commercial property, and auto physical damage for three natural perils:
 - Hurricane with near-term frequency and demand surge
 - Earthquake with fire following and demand surge
 - Winter Storm with demand surge

... In MetaRisk®

Overview

The Model: Comments on Structure and Scope

- Throughout this discussion, we will refer to the model discussed as the Industry BenchmaRQ model.
- The Industry BenchmaRQ model is the aggregation of the Combined statutory financial filings for 291 P&C insurance groups (see Appendix for list).
- We can create functional economic capital models for subsets. For today, we will also inspect the following market segments:
 - Large National (More than \$1B commercial lines premium)
 - Small Regional (Less than \$1B all-lines premium, not specialty or reinsurer)
 - Reinsurers
- The model produces equally-likely, alternate versions of financial statements for one prospective year of performance.
- 1-Year Reserve volatility is benchmarked to industry reserve experience over the previous 30 years.
- Underwriting lines of business follow Schedule P definition with some aggregation (10 total lines).

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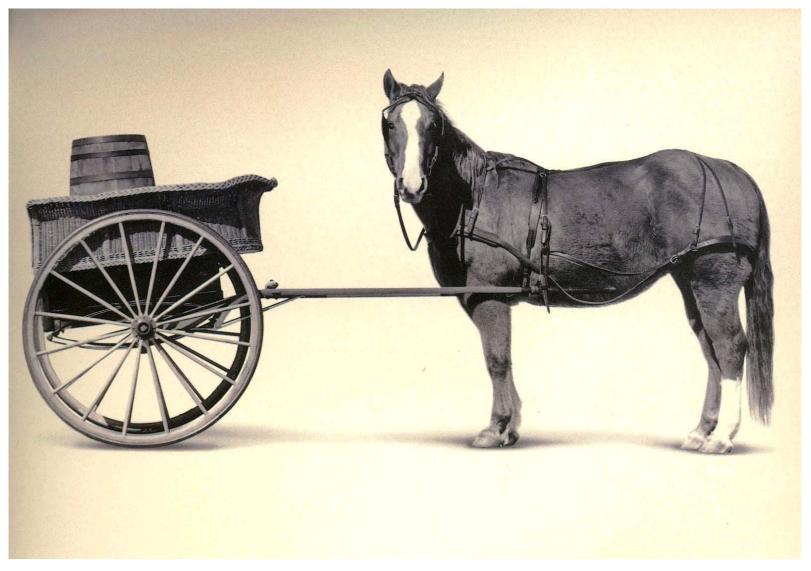
(3) Results and Implications

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Watch the A for slides with supporting detail

Whoa Nellie! Spoiler Alert



Conclusions

Some Observations from the Models (and Chosen Risk Preferences)

- The industry is very well capitalized.
- Natural catastrophes pose the largest source of one-year financial risk, though asset risk is also very significant on a GAAP basis.
- Reinsurance makes HO/FO and CMP (particularly CMP) more palatable.
- About a quarter of the industry capital base is allocable to natural catastrophe risk.
- Underwriting conditions are bad.
- The Small Regional segment is better capitalized and less volatile.

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Capitalization: Opening Statutory Balance Sheet

Circled figures have added underlying detail (see subsequent slides).

			Billions
Assets	L	iabilities	
Total Bonds	785.2	Gross Loss & LAE Reserves	722.5
Total Stocks	235.6	Ceded Loss & LAE Reserves	184.8
Property	9.1	Net Loss & LAE Reserves	537.7
Cash	56.7		
Other Invested Assets	110.2	Gross Unearned Premium Reserves	214.3
Total Cash & Invested Assets	1,196.9	Ceded Unearned Premium Reserves	30.8
		Net Unearned Premium Reserves	183.5
Uncollected Premium	96.2		
		Other Liabilities	140.6
		Total Liabilities	861.8
		Surplus Notes	12.6
		Capital & Surplus	494.9
		Policyholder Surplus	507.5
Other Assets	76.2		
Total Assets	1,369.3	Total Liabilities & Policyholder Surplus	1,369.3

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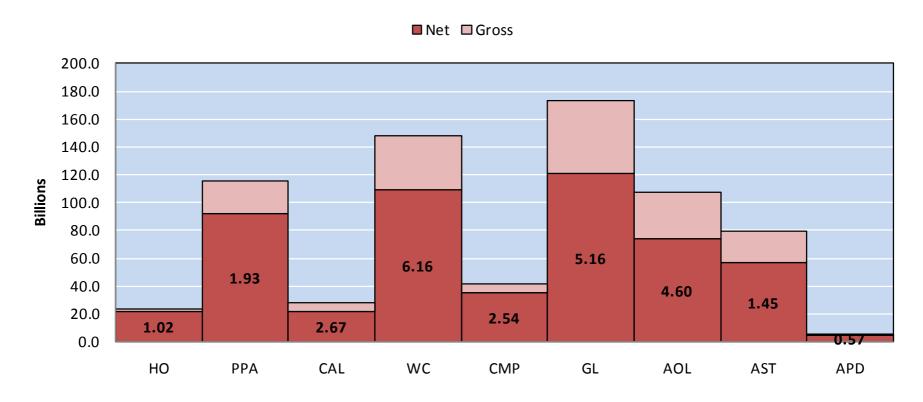
Capitalization: Notes on Momentum

- Year-over-year changes in the statutory balance sheet indicate a rise in liabilities of 0.94%, a drop in total cash and invested assets of -0.74%, and a net effect of a reduction of 1.62% to policyholder surplus.
- RBC Figures:
 - Total Adjusted Capital: \$629.6 B
 - Authorized Control Level (ACL): \$99.9 B
- Estimated BCAR of 280%
- Gross PML (greater of 1-in-100 HU and 1-in-250 EQ) of about \$130 B.

		Year End 2011 /	Year End 2010
Assets from Balance Sheet(s)	L	iabilities from Balance Sheet(s)	
Total Bonds	(0.73%)	Net Loss & LAE Reserves	1.20%
Total Stocks	6.84%	Net Unearned Premium Reserves	1.86%
Property	1.61%	Total Liabilities	0.94%
Cash	(17.90%)		
Other Invested Assets	(5.17%)		
Total Cash & Invested Assets	(0.74%)	Policyholder Surplus	(1.52%)
Total Assets	0.01%	Total Liabilities & Policyholder Surplus	0.01%

Reserves and Duration: Summary By Line

- Gross and Net Loss and ALAE reserves are summarized by line.
- Duration of each line noted on each column.
- Total Net Reserves of \$537.7 Billion, with overall duration of 3.85



Reserves and Duration: Reserve Volatility

- Calendar-year reserve volatility for a single period is calibrated to twenty years of industry history.
- Volatility is correlated between lines via scaled medical inflation scenarios.
- Each model realization recognizes a single scenario for medical inflation, thereby correlating the volatility between lines (and with the assets).
- LOB #8 and #9 are merely linked to CPI volatility and contain minimal volatility.

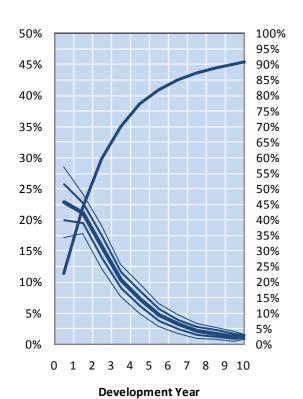
		Volatility
	Net	to Prior Year
LOB	Reserves	Reserves
1. HO/FO	22.1	5.1%
2. PPA	92.4	2.4%
3. CAL	22.0	3.4%
4. WC	109.7	3.2%
5. CMP	35.3	2.9%
6. GL	120.7	3.4%
7. AOL	73.9	4.9%
8. AST	56.6	CPI-Linked
9. APD	4.9	CPI-Linked
Total	537.7	

Reserves and Duration: Two Types of Payment Pattern

• Payment patterns and increment volatilities are unique to line, but a simple rule bifurcates the lines into two types.

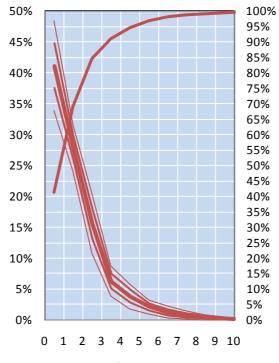
All Schedule P Lines

- Duration: 3.85
- Incremental pattern (left axis) displays
 +/- 1 std dev and +/- 2 std dev



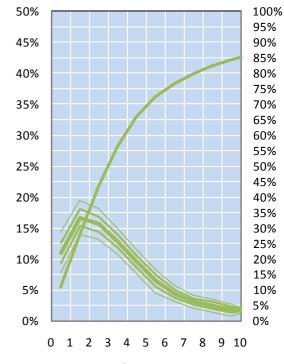
Fast Paying [HO,PPA,CMP,AST,APD]

- Duration: 1.78
- Development year increments monotonically decrease



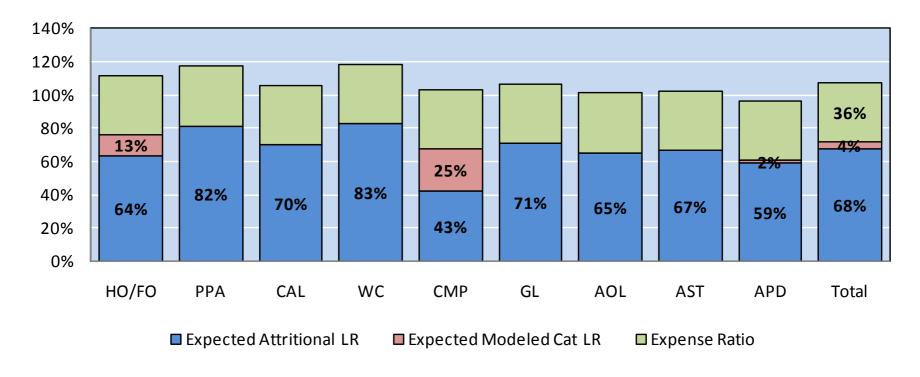
Slow Paying [CAL, WC, GL, AOL]

- Duration: 5.20
- Development year increments increase before decreasing



Underwriting: Gross Pricing Assumptions

- We assume 3% growth in WP in 2012, equivalent with 2011 growth.
- ELR is the three-year weighted average of ultimate burning cost.
- Volatility measures the variability of the ultimate loss ratio.
- Natural catastrophe losses modeled explicitly are segregated from attritional losses for each line of business.

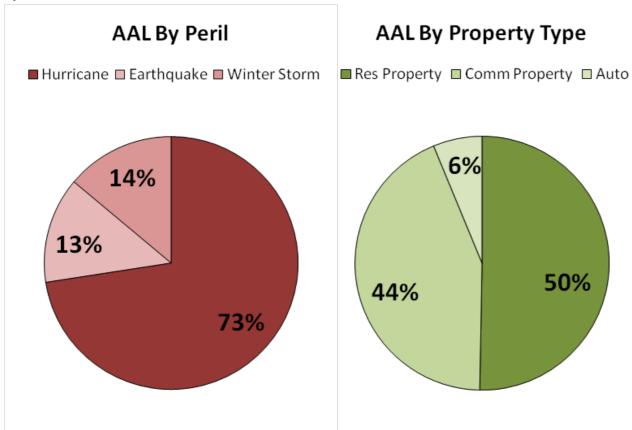


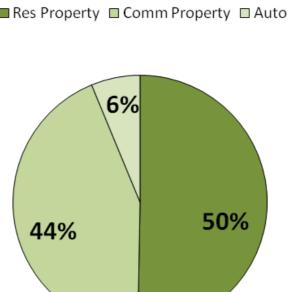
Billions

Model Specification

Underwriting: Annual Aggregate Losses for Modeled Perils

- The total AAL represents 4.1 loss ratio points to projected 2012 gross earned premium.





AAL By Property Type

Annual Frequency					
HU	2.5				
EQ	6.6				
WS	5.6				

Annual Severity					
HU	5.4				
EQ	0.4				
WS	0.5				
AAL					
	400				

HU	13.3
EQ	2.5
WS	<u>2.6</u>
Total	18.3

Assets: Fixed Income Asset Profile

- Asset profile is a simplification of industry fixed income holdings, based on information from 2011 Schedule D.
- With the downgrade of US
 Treasury securities in 2011,
 many AAA municipal bonds were also downgraded to AA.
- 'Embedded Coupon Rate' is the ratio of interest income received in 2011 to total par outstanding.
- Only 0.5% of holdings are below investment grade.
- Equity holdings are modeled to perform according to the modeled performance of the S&P 500.
- See Appendix for full fixed income asset profile.

Market Value

Billions

	AAA	AA) A	BBB	BB	В	Total	Pct
Government	0.0	99.3	0.0	0.0	0.0	0.0	99.3	11.9%
Municipal	80.2	261.9	60.9	15.5	0.8	0.4	419.7	50.4%
Corporate	6.3	257.8	35.6	11.2	1.6	1.3	313.7	37.7%
Total	86.4	619.0	96.5	26.7	2.4	1.7	832.7	
Pct	10.4%	74.3%	11.6%	3.2%	0.3%	0.2%		

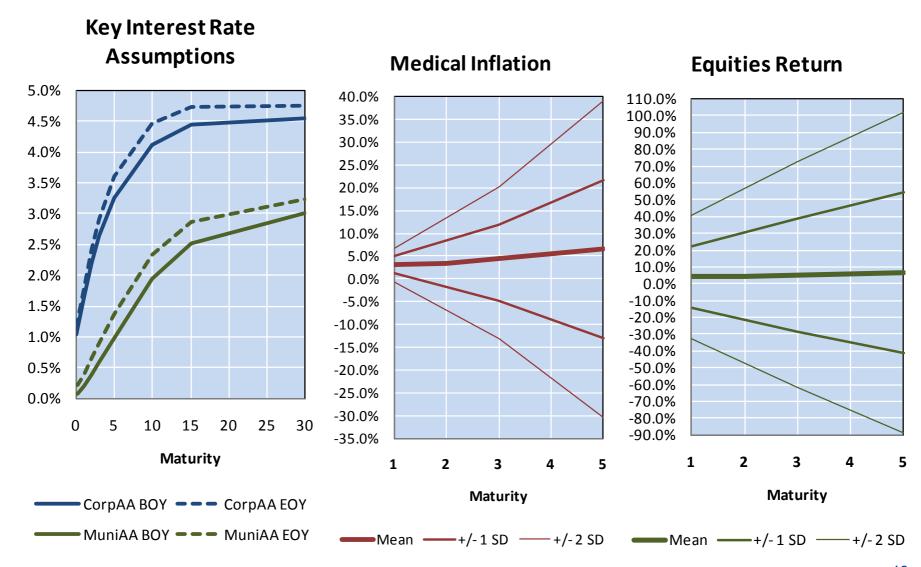
Average Time to Maturity

	AAA	AA	Α	BBB	ВВ	В	Total
Government		4.8					4.8
Municipal	7.9	9.3	11.3	11.5	9.5	12.2	9.4
Corporate	5.7	6.2	6.8	6.6	7.3	6.5	6.2
Total	7.7	7.3	9.6	9.4	8.0	7.9	7.7

Embedded Coupon Rate

Government 2.43% Municipal 4.12% Corporate 4.08%

Assets: Summary of Economic Scenarios



GUY CARPENTER

Segment Summary: Opening Balance Sheet

- Large National companies comprise approximately 72% of the industry as we have defined it.
- Small Regional companies tend to invest in less equities.
- Reserve leverage is higher for Large National and highest for Reinsurers.
- Asset leverage quite consistent across segments.

Billions

Balance Sheet Item	Industry		Large National		Small Regional		Reinsurer	
Total Bonds	785.2	57.3%	526.1	54.1%	76.5	66.6%	55.6	54.5%
Total Stocks	235.6	17.2%	190.7	19.6%	12.3	10.7%	18.9	18.6%
Total Assets	1,369.3	100.0%	973.1	100.0%	114.9	100.0%	102.0	100.0%
Net Loss & LAE Reserves	537.7	62.4%	381.7	62.8%	38.0	53.3%	46.9	74.1%
Net Unearned Premium Reserves	183.5	21.3%	127.1	20.9%	19.1	26.8%	6.1	9.6%
Total Liabilities	861.8	100.0%	607.9	100.0%	71.3	100.0%	63.3	100.0%

A

Segment Summary: 2012 Loss Ratio Distributions

 In some cases, underwriting performance varies significantly across segments.

We assume a lognormal distribution with benchmarked volatility.

		Realized 2012 Loss Ratio						
		20%	40%	60%	80%	100%	120%	140%
1 HO/Form	Industry							
1. HO/Farm	Large National							
	Small Regional		1					ļ ļ į
	Reinsurer						<u> </u>	i I i
2. PPA	Industry						į l	
Z. PPA	Large National	l į	j			į I	j	<u> </u>
	Small Regional		ļ			<u> </u>	i l	<u> </u>
	Reinsurer		I I			<u> </u>	;	<u> </u>
3. CAL	Industry		ŀ			•	1	
3. CAL	Large National					!	!	! !
	Small Regional	l i	Į į			ļ l	ļ	! !
	Reinsurer	į	į			į	<u>į</u>	<u>i i i i i i i i i i i i i i i i i i i </u>
4 W(C	Industry	l į	į				j l	<u> </u>
	Large National	<u> </u>	l j				j l	<u> </u>
	Small Regional		ľ				į l	<u> </u>
	Reinsurer						<u> </u>	
5. CMP	Industry						1	
J. CIVIF	Large National	ļ					į l	<u> </u>
	Small Regional	l į	1	_			ļ	! !
	Reinsurer		į				<u>i</u>	
6. GL	Industry	ļ	i				j l	
U. GL	Large National		ł				i l	
	Small Regional					}	}	¦
	Reinsurer	!					!	
7. AOL	Industry		!			!	!	
7. AUL	Large National					į	ļ	! <u> </u>
	Small Regional		į				j	<u> </u>
	Reinsurer	į į	i			į l	į l	
8. AST	Industry	i					j l	
0. A0 I	Large National						;	
	Small Regional							
	Reinsurer							
9. APD	Industry	į	[!	!	
3. Al D	Large National	l į	l i			<u> </u>	į	! !
	Small Regional		į			į l	į l	i i
	Reinsurer						<u> </u>	<u>ii</u>

Questions for the Shareholders

- (1) Was the presentation of model inputs sufficiently clear so that the board can understand it?
- (2) Does the model adequately capture measurable risks in the P&C insurance industry? Rate the adequacy of risk parameterization on a scale of 1 to 10.
- (3) Do you believe the model is sufficient to influence strategic decisions? Which types of decisions?
- (4) Do you find the risk preferences expressed (i.e. 50/50 weighting of 1-in-4 and 1-in-100 TVaR) appropriate?
- (5) Do you believe the industry is:
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- Segment Comparisons

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Watch the A for slides with supporting detail

Mean Financials: Statutory Balance Sheet

The Mean
Balance Sheet is
constructed from
the average result
for each line item
over all
simulations.

- It implies an expected return on surplus of 3.2%
- Invested assets are reallocated at the end of period according to the initial distribution.

		Average
Item	Year end 2010	Year End 2012
Bonds	785.2	794.0
Stocks	235.6	239.1
Cash	56.7	59.0
Other Invested Assets	110.2	<u>111.4</u>
Total Cash and Invested Assets	1,187.8	1,203.5
Other Assets	181.5	182.1
Total Assets	1,369.3	1,385.6
Net Loss and ALAE Reserves	537.7	545.8
Net Unearned Premium Reserves	183.5	175.3
Other Liabilities	140.6	140.6
Total Liabilities	861.8	861.7
Surplus Notes	12.6	12.6
Capital And Surplus	494.9	511.3
Policyholder Surplus	507.5	523.9
Total Liabilities & Policyholder Surplus	1,369.3	1,385.6

Mean Financials: Statutory Income Statement

- The Mean Income Statement is constructed from the average result for each line item over all simulations.
- It's painful on average: 105.5% Combined Ratio and 3.9% Investment Return

Item	Amount
Net Earned Premium	428.2
Net Incurred Loss	312.3
Net Underwriting Expenses	139.5
Underwriting Gain	-23.6
Investment Income and Realized Capital Gains	46.2
Income Tax	4.5
Net Income	18.2
Change in Unrealized Capital Gains	-2.3
Deferred Taxes	-0.5
Change In Surplus	16.4

Results and Implications Volatility of GAAP Equity: Inherent Risk

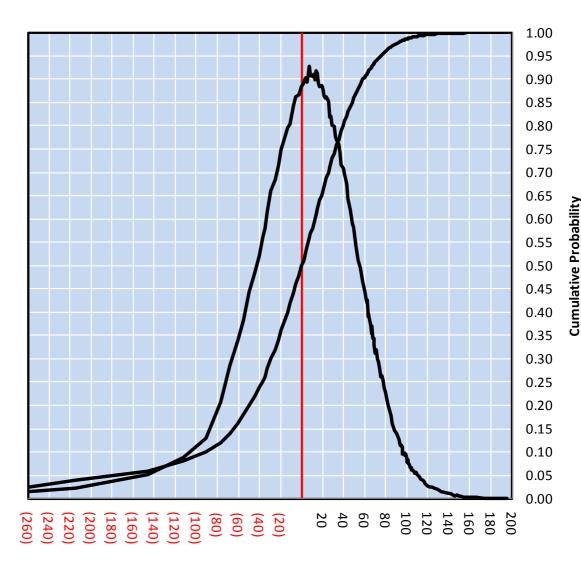
- Let's simulate change in GAAP equity without reinsurance.
- •This 'naked' view provides understanding of the inherent risk of the business.
- •Fixed income securities are stated at market value and therefore sensitive to changes in interest rates.
- •The correlation between interest rates and inflation induces correlation between fixed income assets and reserve liabilities.
- We'll categorize and rank the risk sources.

Volatility of GAAP Equity: Nominal Change

- Negative expected ROE is driven by both negative underwriting return and projected increase in interest rates.
- While the chance of increasing value is about 50/50, downside scenarios are much larger than upside.
- •We'll break down the contributions to the 16.0% overall volatility.

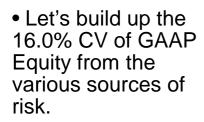
Measure

Mean Δ in GAAP Equity	-13.2 B
Mean ROE (Post Tax)	-2.4%
Coefficient of Variation	16.0%
P[Change<0]	49.0%

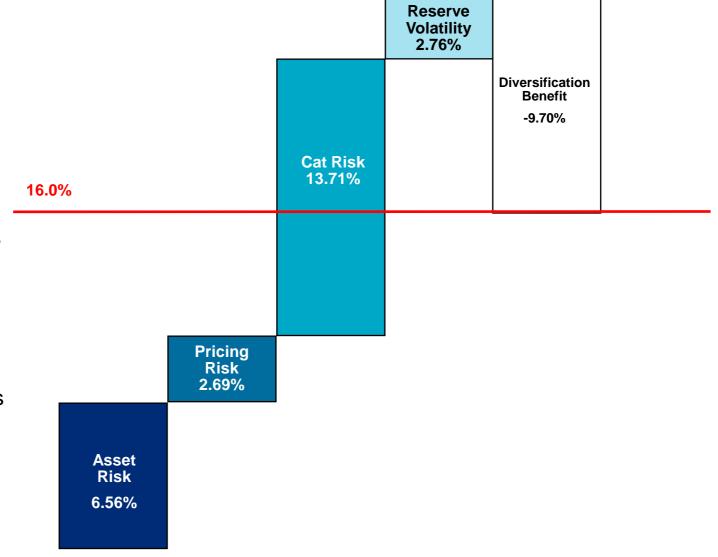


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Volatility of GAAP Equity: Decomposition



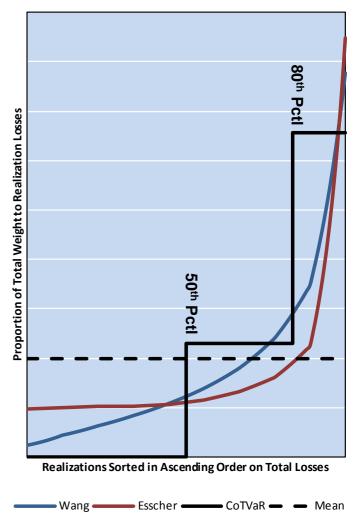
- Pricing risk (loss ratio uncertainty on incoming business) would be more significant in a multiyear model with cycle.
- Cat risk poses the largest source of 1year volatility.
- Reserve volatility is also relatively minor over the short time horizon.
- Diversification of the risk sources is significant.



Risk Preferences: Comments on Quantification

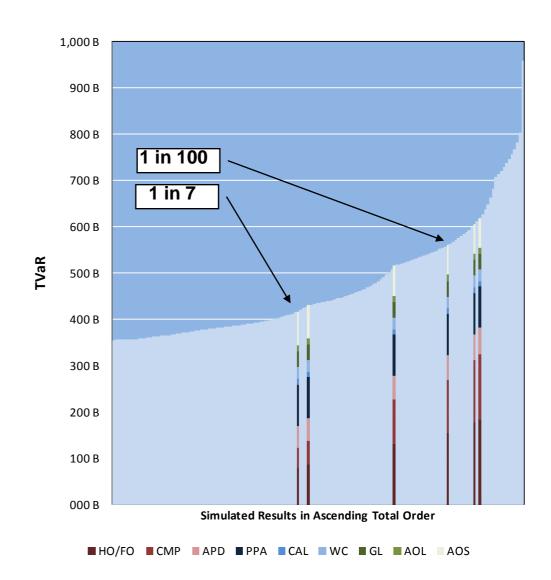
- Allocation of capital (or capital charge) is most explicit under the Scenario View, where a weight is assigned to each model realization.
- Common ways to compute the weights include:
 - Probability transforms (e.g. Wang transform)
 - Utility transforms (e.g. Esscher transform)
 - Weighted Co-TVaR
- The risk manager can define any <u>Risk Preference</u> Function.
- Weighted Co-TVaR is a step function with several strengths:
 - Ease of calculation, explanation, interpretation
 - Reliance on a common metric in risk management
 - Compatibility with practice of defining zones of operating loss impact: missing earnings, losing enough to warrant a downgrade, destruction of solvency.

Example: Equivalent Total Risk Charge



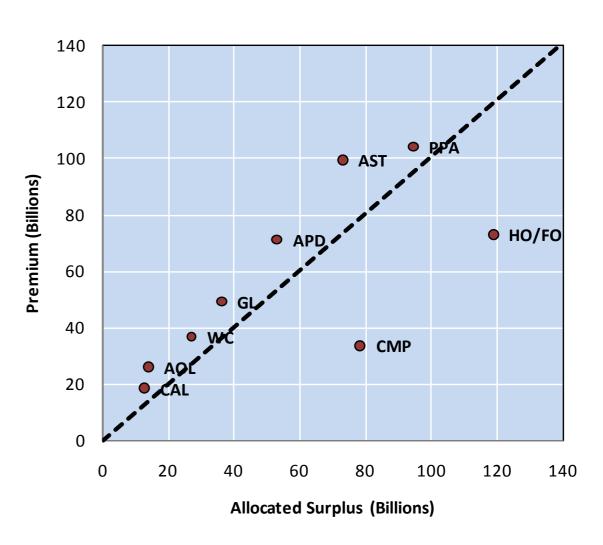
Risk Preferences: Visualizing the Gross TVaR Curve

- Sort the total loss on each trial in ascending order. The average result past the nth-largest trial is TVaR.
- TVaR at zero is simply the average of all trials, \$356 B.
- The higher the return period, the more capital is allocated to the catexposed lines (colored in shades of red, HO/FO, CMP, and APD).
- For casualty lines, the frequency attritional claims is assumed independent. In a multi-year view, correlation of reserve development would lead to higher contributions at high thresholds.



Risk Preferences: Capital Allocation and Premium-to-Surplus

- The chart displays expected 2012 gross written premium against 2011 surplus.
- The ratio in total is 1.01, represented by the dotted line.
- Lines of business with comparatively more risk in the model fall below the dotted line.
- The allocation depends on the model as well as our selection of risk preferences (see Appendix).



Risk Preferences: Capital Allocation Between Cat and Non-Cat

- This chart summarizes the capital allocation indications by peril.
- Our choice of risk preferences implies an allocation of approximately 1/4 of industry capital for natural catastrophe losses.
- The Appendix further breaks down the allocation percentages by region.

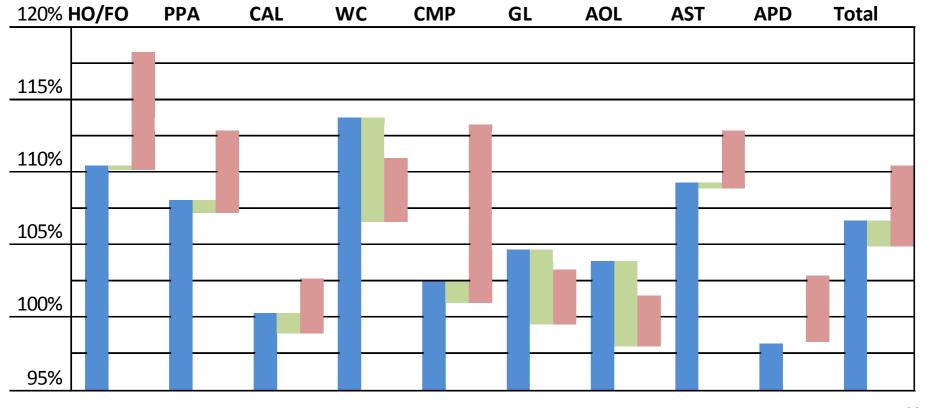
Summary By Peril

	Return Period		Allocated	
Line of Business	7	100	Ave	Surplus
Non-Cat	85%	61%	73%	370.9
Hurricane	12%	33%	23%	114.4
Earthquake	2%	5%	4%	19.4
Winterstorm	1%	0%	1%	2.8
Total Cat	15%	39%	27%	136.6
Total TVaR	100%	100%	100%	507.5

Risk Adjusted Return: Graphical View

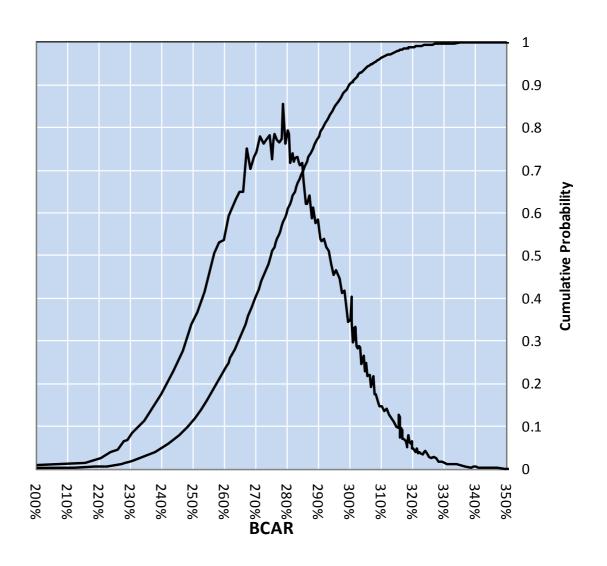
- Risk-Adjusted Discounted Combined Ratio includes credit for investment return and charge for holding capital to support risk.
- Recognizing both duration and capital cost is a means to compare profitability on a fair scale





Results and ImplicationsBCAR Distribution

- Estimated BCAR for the end of the prospective period can be tabulated as any random variable.
- Mean realized BCAR score for the end of 2012 is 274%.
- Our model implies a negligible chance of BCAR falling below 175%, the technical minimum requirement for an A++ rating.
- The standard deviation of BCAR without reinsurance is 32% and improves to 20% with reinsurance.



- Distributions below depict spread of potential 2012 results for net statutory return on surplus.
- Small Regional segment characterized by lowest volatility, driven by asset allocation.



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Reserves and Duration: Summary By Line

- Overall Ceded Ratio of about 25.6%
- Lines can be classified as Fast Paying and Slow Paying (see next slide).
- With an overall duration of 3.85, the industry is exposed to the risk of unanticipated loss inflation, particularly from medical cost escalation.
- We have projected the tail with a simplistic 'repeat last increment until exhaust' technique.

Industry Total Billions

	Gross	Net		Estimated Net
LOB	Reserves	Reserves	Duration	2012 Payment
1. Homeowners/Farmowners (A)	23.5	22.1	1.02	13.5
2. Private Passenger Auto Liability (B)	115.8	92.4	1.93	41.5
3. Commercial Auto Liability (C)	28.2	22.0	2.67	8.1
4. Workers Compensation (D)	148.3	109.7	6.16	14.3
5. Commercial Multi-Peril (E)	41.3	35.3	2.54	10.9
6. General Liability (H1,H2)	173.2	120.7	5.16	23.7
7. All Other Liability Lines (F1,F2,G,O,R1,R2)	107.1	73.9	4.60	16.1
8. All Other Short-Tailed (I,K,L,M,N,P,S,T)	79.5	56.6	1.45	25.6
9. Auto Physical Damage (J)	5.5	4.9	0.57	4.6
Total	722.5	537.7	3.85	158.3

Underwriting: Gross Pricing Assumptions

- We assume 3% growth in WP in 2012, equivalent with 2011 growth.
- ELR is the three-year weighted average of ultimate burning cost.
- Volatility measures the variability of the ultimate loss ratio.
- Natural catastrophe losses modeled explicitly are segregated from attritional losses for each line of business.

	Expected 2012	Expected			Billions
	Direct and Assumed	2012 Total Loss	Cat		
LOB	Earned Premium	and LAE Ratio	Allocation	xCat Vol (CV)	xCat 2012 ELR
1. Homeowners/Farmowners (A)	73.5	76%	50%	16%	64%
2. Private Passenger Auto Liability (B)	82.6	82%		5%	82%
3. Commercial Auto Liability (C)	17.0	70%		4%	70%
4. Workers Compensation (D)	30.3	83%		11%	83%
5. Commercial Multi-Peril (E)	31.7	68%	43%	14%	43%
6. General Liability (H1,H2)	47.5	71%		11%	71%
7. All Other Liability Lines (F1,F2,G,O,R1,R2)	19.9	65%		10%	65%
8. All Other Short-Tailed (I,K,L,M,N,P,S,T)	90.7	67%		24%	67%
9. Auto Physical Damage (J)	57.4	61%	6%	6%	59%
Total	450.7	72%	100%		68%

Expense Ratio (to EP) 36%
Cat File Gross AAL: 18.3

Underwriting: Gross Versus Net Pricing Assumptions

- Overall ELR puts the expected combined ratio above 100 on a nominal basis.
- Workers Compensation is in a challenging environment.
- Homeowners and CMP have been dogged by severe weather losses.
- Private auto insurance is an increasingly commoditized risk in the industry.

	Ex	pected 2	012 EP		<u>ELR</u>	
LOB	Gross	Net	Ceded Ratio	Gross	Net	Variance
1. Homeowners/Farmowners (A)	73.5	66.4	9.6%	76.3%	74.0%	2.3%
2. Private Passenger Auto Liability (B)	82.6	81.0	2.0%	81.5%	71.6%	9.9%
3. Commercial Auto Liability (C)	17.0	15.7	7.9%	70.2%	63.8%	6.5%
4. Workers Compensation (D)	30.3	25.2	16.8%	82.9%	77.3%	5.7%
5. Commercial Multi-Peril (E)	31.7	28.2	11.0%	67.7%	66.1%	1.6%
6. General Liability (H1,H2)	47.5	36.0	24.2%	71.1%	68.3%	2.8%
7. All Other Liability Lines (F1,F2,G,O,R1,R2)	19.9	18.2	8.4%	65.5%	67.4%	-2.0%
8. All Other Short-Tailed (I,K,L,M,N,P,S,T)	90.7	67.5	25.6%	66.6%	72.8%	-6.2%
9. Auto Physical Damage (J)	57.4	55.3	3.7%	61.0%	61.7%	-0.7%
Total	450.7	393.5	12.7%	72.0%	70.0%	2.0%

Underwriting: Annual Aggregate Losses for Modeled Perils

- Property catastrophe losses are roughly equivalent between personal and commercial lines, with a small fraction from APD.
- Hurricane is a low frequency / high severity peril compared to earthquake and winter storm, which look relatively similar in this summarized view.
- The total AAL represents 4.1 loss ratio points to projected 2012 gross earned premium.

Billions

	Residential	Commercial		
	Property	Property	Auto	Total
Hurricane	6.99	5.83	0.48	13.30
Earthquake	0.92	1.52	0.03	2.48
Winter Storm	1.31	0.62	0.62	2.55
Total	9.22	7.97	1.14	18.33
Percent	50%	43%	6%	100%

Pe	rcent
	73%
	14%
	14%
	100%

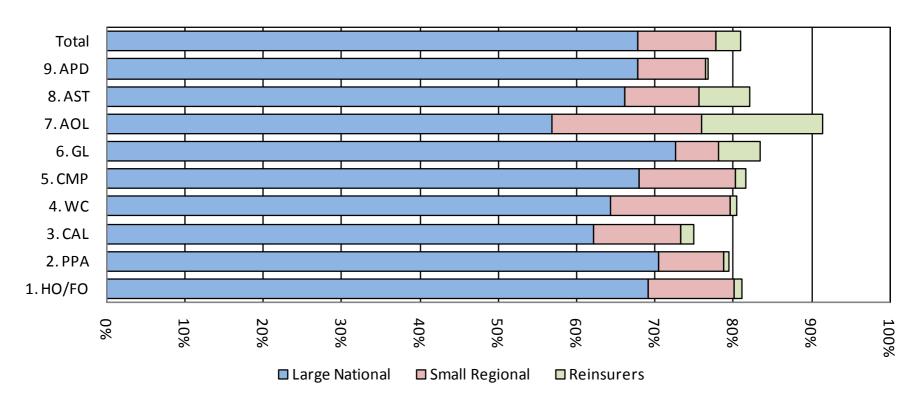
Annual
Frequency
2.46
6.55
5.57

Model Specification Segment Summary: D&A Premium Breakdown

	Expected 2012 Direct and Assumed EP						
		% Large	% Small	%			
Line of Business	Industry	National	Regional	Reinsurers			
1. Homeowners/Farmowners (A)	73.5	69%	11%	1%			
2. Private Passenger Auto Liability (B)	82.6	70%	8%	1%			
3. Commercial Auto Liability (C)	17.0	62%	11%	2%			
4. Workers Compensation (D)	30.3	64%	15%	1%			
5. Commercial Multi-Peril (E)	31.7	68%	12%	1%			
6. General Liability (H1,H2)	47.5	73%	5%	5%			
7. All Other Liability Lines (F1,F2,G,O,R1,R2)	19.9	57%	19%	15%			
8. All Other Short-Tailed (I,K,L,M,N,P,S,T)	90.7	66%	9%	6%			
9. Auto Physical Damage (J)	57.4	68%	9%	0%			
Total	450.7	68%	10%	3%			

Segment Summary: D&A Premium Breakdown

- Approximately 81% of the industry is represented by our three segment definitions
- Reinsurers make up a tiny proportion of the industry premium in most lines except AOL.



Segment Summary: Direct and Assumed Pricing Assumptions

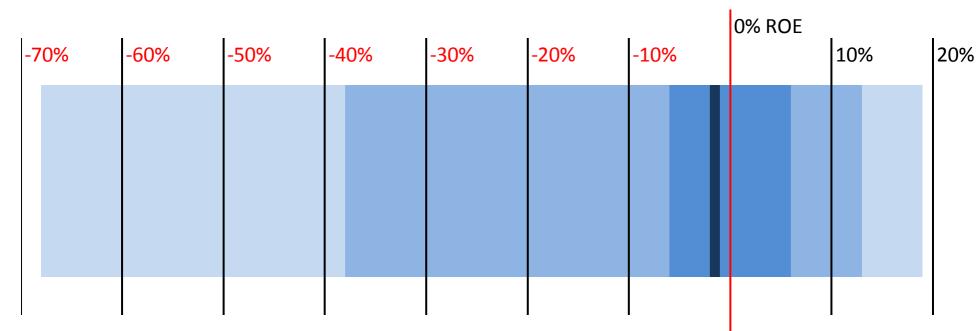
- Approximately 80% of the industry is represented by our two segment definitions
- Poor performance of a few companies contributes to the overall higher expected loss ratio for the Small Regional segment

	2012 Expected Loss Ratio							
		Large	Small			Large	Small	
Line of Business	Industry	National	Regional	Reinsurer	Industry	National	Regional	Reinsurer
1. Homeowners/Farmowners (A)	76%	67%	78%	63%	16%	17%	17%	18%
2. Private Passenger Auto Liability (B)	82%	72%	72%	73%	5%	5%	4%	5%
3. Commercial Auto Liability (C)	70%	63%	65%	62%	4%	5%	5%	8%
4. Workers Compensation (D)	83%	76%	75%	73%	11%	11%	12%	14%
5. Commercial Multi-Peril (E)	68%	61%	64%	64%	14%	16%	13%	17%
6. General Liability (H1,H2)	71%	69%	55%	70%	11%	12%	8%	14%
7. All Other Liability Lines (F1,F2,G,O,R1,R2)	65%	57%	79%	65%	10%	16%	10%	11%
8. All Other Short-Tailed (I,K,L,M,N,P,S,T)	67%	56%	63%	70%	24%	33%	48%	38%
9. Auto Physical Damage (J)	61%	61%	64%	63%	6%	6%	8%	7%

Volatility of GAAP Equity: ROE Distribution

- A 99% confidence interval for ROE achieved in 2012 spans from -68% to +19%.
- Extreme negative tail scenarios are generated by large natural catastrophe events, significant increases in interest rates, and severe hikes in medical inflation.





Risk Preferences: Gross and Net TVaR Figures By Line

- TVaR is the average AY incurred loss result for all simulations larger than a given total threshold.
- TVaR can be broken down to line of business because for a model realization we know contributing losses from each line. We can allocate capital based on these contributions.
- Natural catastrophes drive the tail results on a gross basis.
- Keep in mind this is a <u>one year model</u>. For casualty lines, the frequency of AY 2012 attritional losses is assumed independent. In a multi-year view the correlation of reserve development between these lines would lead to an increasing co-TVaR sequence in these tables as well.

Gross (Inherent) Loss and LAE	Gross	(Inherent)	Loss and	LAE
-------------------------------	-------	------------	----------	-----

Net (Residual) Loss and LAE

	Return Period				Return Period			Period	d			
Line of Business	7	10	50	100	200	250	7	10	50	100	200	250
Homeowners/Farmowners (A)	80.2	87.9	132.6	154.8	178.2	185.7	54.6	55.3	57.6	58.2	59.1	59.1
Private Passenger Auto Liability (B)	89.3	89.2	88.9	88.8	88.8	88.8	74.3	74.5	75.0	74.9	75.1	75.3
Commercial Auto Liability (C)	12.0	12.0	12.0	12.0	12.0	12.0	10.0	10.0	10.0	10.0	10.0	10.0
Workers Compensation (D)	25.5	25.4	25.3	25.3	25.3	25.3	20.1	20.1	20.4	20.5	20.6	20.7
Commercial Multi-Peril (E)	42.7	50.5	94.4	115.5	134.5	139.7	19.3	19.4	19.5	19.6	19.7	19.8
General Liability (H1,H2)	34.3	34.3	34.0	34.0	34.0	34.1	25.4	25.4	25.6	25.7	25.6	25.7
All Other Liability Lines (F1,F2,G,O,R1,R2)	13.1	13.1	13.1	13.1	13.1	13.1	12.6	12.6	12.7	12.7	12.7	12.7
All Other Short-Tailed (I,K,L,M,N,P,S,T)	72.0	71.2	65.0	64.3	64.0	64.3	61.4	63.2	70.4	73.6	76.0	76.7
Auto Physical Damage (J)	47.3	47.9	51.3	53.4	56.0	56.9	43.6	43.6	43.9	44.1	44.2	44.2
Total TVaR	416.5	431.6	516.6	561.1	605.9	619.8	321.2	324.2	335.1	339.3	343.1	344.3

Risk Preferences: Capital Allocation and Premium-to-Surplus

- Because capital both buffers short-term volatility insures against extreme scenarios, we'll weight two TVaR thresholds together: 1 in 4 and 1 in 100.
- Allocation is illustrative of <u>capital charge</u> allocation.
- Using total losses (as opposed to net underwriting losses) is a simplified approach to recognizing the operational constraints of writing business.
- The effect of reinsurance in dampening the spread of premium-to-surplus ratios is significant.

Gross (Inherent) Loss and LAE

	Return	Period		Allocated	Expected	Premium-to
Line of Business	7	100	Ave	Surplus	WP	Surplus
Homeowners/Farmowners (A)	19%	28%	23%	118.9	73.2	0.62
Private Passenger Auto Liability (B)	21%	16%	19%	94.6	104.3	1.10
Commercial Auto Liability (C)	3%	2%	3%	12.7	18.5	1.46
Workers Compensation (D)	6%	5%	5%	27.0	36.9	1.37
Commercial Multi-Peril (E)	10%	21%	15%	78.3	33.8	0.43
General Liability (H1,H2)	8%	6%	7%	36.3	49.3	1.36
All Other Liability Lines (F1,F2,G,O,R1,R2)	3%	2%	3%	13.9	26.0	1.88
All Other Short-Tailed (I,K,L,M,N,P,S,T)	17%	11%	14%	72.9	99.6	1.37
Auto Physical Damage (J)	11%	10%	10%	53.0	71.3	1.35
Total TVaR	100%	100%	100%	507.5	512.9	1.01

Net (Residual) Loss and LAE

	Return	Period		Allocated	Expected	Premium-to
Line of Business	7	100	Ave	Surplus	WP	Surplus
Homeowners/Farmowners (A)	17%	17%	17%	86.7	64.8	0.75
Private Passenger Auto Liability (B)	23%	22%	23%	114.7	99.6	0.87
Commercial Auto Liability (C)	3%	3%	3%	15.4	15.7	1.02
Workers Compensation (D)	6%	6%	6%	31.2	30.4	0.98
Commercial Multi-Peril (E)	6%	6%	6%	29.9	28.4	0.95
General Liability (H1,H2)	8%	8%	8%	39.2	35.7	0.91
All Other Liability Lines (F1,F2,G,O,R1,R2)	4%	4%	4%	19.4	19.2	0.99
All Other Short-Tailed (I,K,L,M,N,P,S,T)	19%	22%	20%	103.5	59.2	0.57
Auto Physical Damage (J)	14%	13%	13%	67.4	67.0	0.99
Total TVaR	100%	100%	100%	507.5	420.1	0.83

Risk Preferences: Cat Capital Allocation By Region and Peril

- On a gross basis, tail losses are dominated by Florida hurricane risk.
- The Total line is the allocation of Homeowners, CMP, and APD to overall capital.

	Homeowners/Farmowners		Commercial Muti Peril		Auto Physical Damage		Total	
	1 in 4	1 in 100	1 in 4	1 in 100	1 in 4	1 in 100	1 in 4	1 in 100
Attritional	11.8%	8.5%	3.3%	2.4%	10.7%	7.9%	25.9%	18.9%
Hurricane	6.2%	16.6%	5.4%	15.0%	0.5%	1.4%	12.0%	33.0%
Northeast	0.4%	0.9%	0.3%	0.9%	0.0%	0.0%	0.7%	1.9%
Mid Atlantic	0.3%	0.6%	0.2%	0.4%	0.0%	0.0%	0.5%	1.1%
Southeast	0.6%	0.5%	0.3%	0.3%	0.0%	0.0%	1.0%	0.9%
Gulf	0.4%	0.5%	0.3%	0.4%	0.0%	0.0%	0.8%	0.9%
Florida	3.7%	13.3%	3.6%	12.5%	0.3%	1.3%	7.7%	27.0%
Texas	0.6%	0.5%	0.5%	0.4%	0.0%	0.0%	1.2%	1.0%
Other	0.1%	0.2%	0.1%	0.1%	0.0%	0.0%	0.2%	0.3%
Earthquake	0.9%	2.3%	1.4%	3.0%	0.0%	0.0%	2.3%	5.3%
California	0.4%	0.7%	0.9%	1.4%	0.0%	0.0%	1.4%	2.1%
Pacific Northwest	0.1%	0.3%	0.2%	0.4%	0.0%	0.0%	0.3%	0.6%
New Madrid	0.3%	1.2%	0.2%	1.0%	0.0%	0.0%	0.5%	2.2%
Other	0.1%	0.1%	0.1%	0.3%	0.0%	0.0%	0.1%	0.4%
Winterstorm	0.3%	0.2%	0.2%	0.1%	0.2%	0.1%	0.7%	0.5%
Northeast	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%	0.1%
Other	0.3%	0.2%	0.1%	0.1%	0.1%	0.1%	0.5%	0.4%
otal	19%	28%	10%	21%	11%	10%	41%	58%

Risk Adjusted Return: Calculations and Assumptions

- Risk Adjusted DCR includes credit for investment return, and charge for holding capital to support risk.
- Because interest rates are so low, the net effect (in current conditions) is a larger ratio than the nominal combined ratio.

(A) Capital Cost: 5%(B) Total Capital (Billions): 507.5

	Component	HO/FO	PPA	CAL	WC	CMP	GL	AOL	AST	APD	Total
(1)	Capital Allocation (1)	23.4%	18.6%	2.5%	5.3%	15.4%	7.2%	2.7%	14.4%	10.4%	100.0%
(2)	Premium (2)	73.5	82.6	17.0	30.3	31.7	47.5	19.9	90.7	57.4	450.7
(3)	Expected Net Loss Ratio (3)	74.0%	71.6%	63.8%	77.3%	66.1%	68.3%	67.4%	72.8%	61.7%	70.2%
(4)	Discount Factor (4)	0.996	0.986	0.979	0.907	0.975	0.923	0.911	0.993	1.000	0.974
(5)	Discounted Loss Ratio (3)*(4)	73.7%	70.6%	62.4%	70.1%	64.5%	63.0%	61.4%	72.3%	61.7%	68.3%
(6)	Capital Cost (A)*(B)*(1)/(2)	8.1%	5.7%	3.7%	4.4%	12.3%	3.8%	3.5%	4.0%	4.6%	5.6%
(7)	Expense Ratio	36.5%	36.5%	36.5%	36.5%	36.5%	36.5%	36.5%	36.5%	36.5%	36.5%
(8)	Combined Ratio (CR) (3)+(7)	110.5%	108.1%	100.3%	113.8%	102.6%	104.7%	103.9%	109.3%	98.2%	106.6%
(9)	Discounted Combined Ratio (5)+(7)	110.2%	107.1%	98.9%	106.6%	101.0%	99.5%	97.9%	108.8%	98.2%	104.8%
(10)	Risk-Adjusted DCR (5)+(6)+(7)	118.3%	112.9%	102.6%	111.0%	113.3%	103.3%	101.4%	112.8%	102.8%	110.5%
(11)	Rank	9	7	2	5	8	4	1	6	3	

BCAR Distribution: Benchmarking

 Of 625 rated companies, the
surplus-weighted average BCAR is
289.

- BCAR scores vary significantly by organization structure, but not by Financial Size Category.
- Key inputs for the calculation of BCAR in our model are shown to the left.
- BCAR inputs lack full detail of a precise BCAR calculation, but produce a starting BCAR of 280%.
- Net Cat PML is an educated guess.

Financial Size	Surplus Weighted		
Category	BCAR		
1	94		
2	171		
3	288		
4	278		
5	302		
6	302		
7	306		
8	303		
9	293		
10	272		
11	319		
12	259		
13	285		
14	295		
15	288		
Total	289		

Key BCAR Assumptions

Category	Value
Asset	8%
Reserve	25%
Premium	28%
Credit	8%
UEPR Equity	7%
Loss Reserve Equity	9%
Net Cat PML	50,000,000,000

Surplus

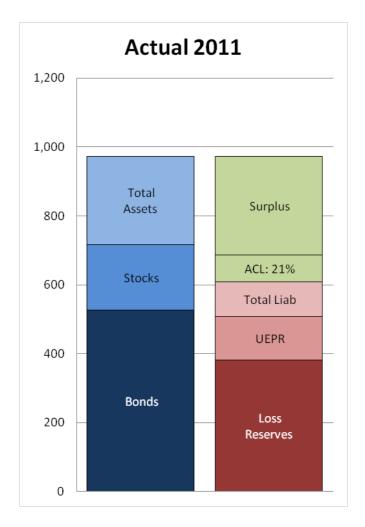
Surpius
Weighted
BCAR
269
256
350
235
353
258
289

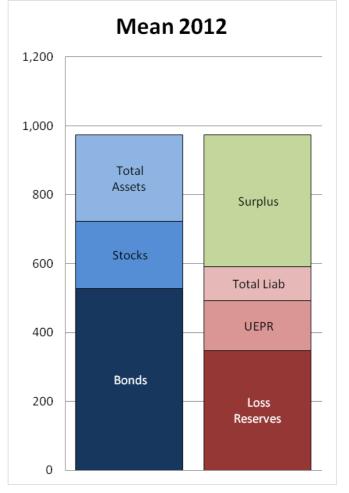
Segment Comparisons: Statutory Balance Sheet

Billions

Large National Segment

- •Performance:
 - Expected return on surplus of 4.8%
 - Volatility 7.2% of mean surplus
- RBC ACL on opening balance sheet equal to 21% of surplus.



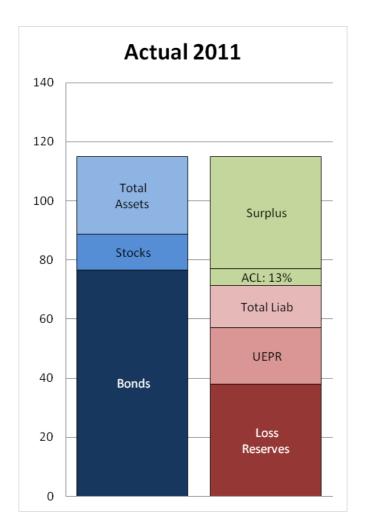


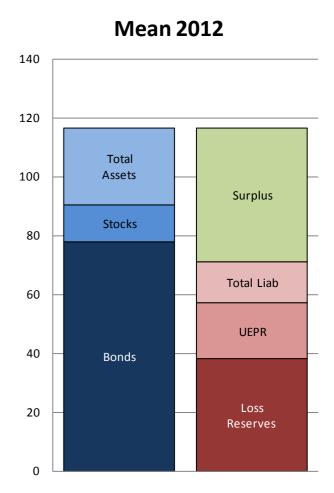
Segment Comparisons: Statutory Balance Sheet

Billions

Small Regional Segment

- •Performance:
 - Expected return on surplus of 3.8%
 - Volatility 5.5% of mean surplus
- RBC ACL on opening balance sheet equal to 13% of surplus.



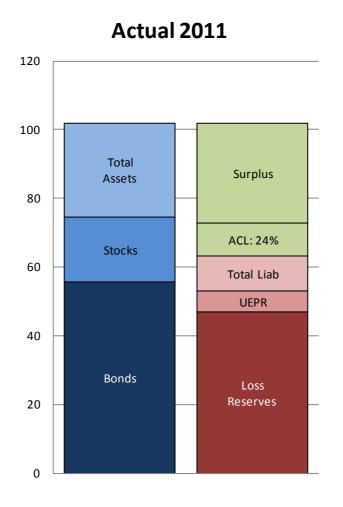


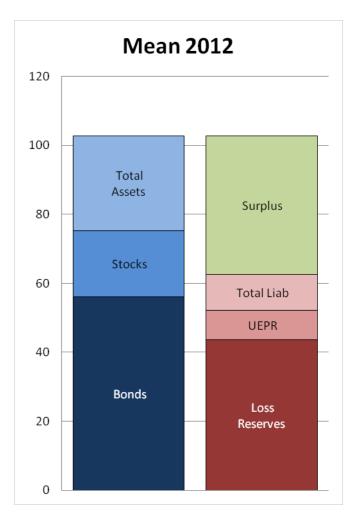
Segment Comparisons: Statutory Balance Sheet

Billions

Reinsurer Segment

- •Performance:
 - Expected return on surplus of 3.7%
 - Volatility 8.1% of mean surplus
- RBC ACL on opening balance sheet equal to 24% of surplus.





Fixed Income Asset Profile Government and Municipals

Bond Type	Bond Quality	Market Value	Amortized Cost	Average Time To Maturity	Embedded Coupon Rate	Average Duration
Government	AA	31,112,118,806	29,259,435,670	1	-	0.50
Government	AA	41,933,963,322	39,436,854,489	3	0.02425	2.38
Government	AA	14,825,006,505	13,942,198,113	8	0.02425	6.49
Government	AA	8,162,336,608	7,676,280,885	15	0.02425	11.02
Government	AA	3,303,504,004	3,106,784,963	25	0.02425	15.65
Municipal	AAA	7,130,173,439	6,678,915,265	1	-	0.50
Municipal	AAA	31,233,500,569	29,256,778,327	3	0.04120	2.37
Municipal	AAA	22,115,416,680	20,715,764,536	8	0.04120	6.39
Municipal	AAA	14,047,694,991	13,158,637,068	15	0.04120	10.71
Municipal	AAA	5,631,025,379	5,274,646,078	25	0.04120	14.96
Municipal	AA	19,796,591,565	18,543,694,446	1	-	0.50
Municipal	AA	91,204,497,331	85,432,299,044	3	0.04120	2.37
Municipal	AA	60,620,179,934	56,783,618,043	8	0.04120	6.39
Municipal	AA	60,283,314,067	56,468,071,921	15	0.04120	10.71
Municipal	AA	29,972,244,852	28,075,345,626	25	0.04120	14.96
Municipal	Α	3,886,081,304	3,640,136,943	1	-	0.50
Municipal	Α	11,244,074,701	10,532,453,777	3	0.04120	2.37
Municipal	Α	20,390,636,984	19,100,143,606	8	0.04120	6.39
Municipal	Α	14,615,888,600	13,690,870,541	15	0.04120	10.71
Municipal	Α	10,716,106,909	10,037,900,288	25	0.04120	14.96
Municipal	BBB	647,123,740	606,168,232	1	-	0.50
Municipal	BBB	4,263,775,697	3,993,927,614	3	0.04120	2.37
Municipal	BBB	3,598,928,531	3,371,157,646	8	0.04120	6.39
Municipal	BBB	3,953,220,030	3,703,026,558	15	0.04120	10.71
Municipal	BBB	3,064,904,929	2,870,931,610	25	0.04120	14.96
Municipal	BB	77,172,092	72,287,984	1	-	0.50
Municipal	BB	305,766,123	286,414,636	3	0.04120	2.37
Municipal	BB	149,088,817	139,653,205	8	0.04120	6.39
Municipal	BB	189,048,440	177,083,843	15	0.04120	10.71
Municipal	BB	118,273,334	110,787,989	25	0.04120	14.96
Municipal	В	16,143,538	15,121,838	1	-	0.50
Municipal	В	131,040,129	122,746,792	3	0.04120	2.37
Municipal	В	83,560,384	78,271,970	8	0.04120	6.39
Municipal	В	69,531,028	65,130,512	15	0.04120	10.71
Municipal	В	119,399,324	111,842,717	25	0.04120	14.96

Fixed Income Asset Profile Corporate Bonds

Bond Type	Bond Quality	Market Value	Amortized Cost	Average Time To Maturity	Embedded Coupon Rate	Average Duration
Corporate	AAA	1,175,587,602	1,119,340,942	1	-	0.50
Corporate	AAA	2,829,350,720	2,693,978,821	3	0.04078	2.36
Corporate	AAA	1,697,377,316	1,616,165,330	8	0.04078	6.30
Corporate	AAA	162,018,245	154,266,390	15	0.04078	10.43
Corporate	AAA	410,034,060	390,415,746	25	0.04078	14.37
Corporate	AA	37,428,256,788	35,637,480,494	1	-	0.50
Corporate	AA	101,689,243,856	96,823,863,982	3	0.04078	2.36
Corporate	AA	95,737,282,047	91,156,677,181	8	0.04078	6.30
Corporate	AA	9,250,614,121	8,808,013,212	15	0.04078	10.43
Corporate	AA	13,662,358,203	13,008,674,882	25	0.04078	14.37
Corporate	Α	2,346,486,894	2,234,217,890	1	-	0.50
Corporate	Α	14,714,202,720	14,010,193,299	3	0.04078	2.36
Corporate	Α	14,878,586,188	14,166,711,745	8	0.04078	6.30
Corporate	Α	1,598,032,491	1,521,573,715	15	0.04078	10.43
Corporate	Α	2,082,645,170	1,982,999,824	25	0.04078	14.37
Corporate	BBB	316,700,233	301,547,530	1	-	0.50
Corporate	BBB	3,230,969,622	3,076,382,038	3	0.04078	2.36
Corporate	BBB	7,396,344,588	7,042,462,262	8	0.04078	6.30
Corporate	BBB	194,904,736	185,579,408	15	0.04078	10.43
Corporate	BBB	70,661,379	67,280,545	25	0.04078	14.37
Corporate	ВВ	112,806,218	107,408,940	1	-	0.50
Corporate	ВВ	555,664,354	529,078,276	3	0.04078	2.36
Corporate	ВВ	696,708,374	663,373,965	8	0.04078	6.30
Corporate	ВВ	151,998,464	144,726,011	15	0.04078	10.43
Corporate	ВВ	78,918,971	75,143,048	25	0.04078	14.37
Corporate	В	100,527,400	95,717,609	1	-	0.50
Corporate	В	869,464,370	827,864,351	3	0.04078	2.36
Corporate	В	78,808,090	75,037,472	8	0.04078	6.30
Corporate	В	31,832,894	30,309,831	15	0.04078	10.43
Corporate	В	170,010,982	161,876,709	25	0.04078	14.37

Industry Total Composition (291 NAIC Combined Groups)

AAA Mid-Atlantic Insurance Group (Combined) Acceptance Indemnity Insurance Company (Combined) Accident Fund Insurance Company of America (Combined) ACE American Insurance Company (Combined) Affirmative Insurance Company (Combined) Alfa Mutual Insurance Company (Combined) Alleghany Insurance Holdings, LLC (Combined) Allianz Global Risks US Ins Company (Combined) Allied World Assurance Holdings Group (Combined) Allstate Insurance Group (Combined) Alterra Capital Group (Combined) Ambac Assurance Corporation (Combined) Amerco Corporation (Combined) American Contractors Insurance Group (Combined) American European Insurance Group (Combined) American Family Mutual Ins Company (Combined) American Financial Group, Inc. (Combined) American Hallmark Ins Co of TX (Combined) American Independent Companies, Inc. (Combined) American International Group, Inc. (Combined) American Mercury Insurance Co. (Combined) American Mutual Share Insurance Corporation (Combined) American National P&C Company (Combined) American Safety Casualty Ins Company (Combined) AMERISAFE Group (Combined) Amerisure Mutual Insurance Company (Combined) AmGUARD NorGUARD EastGUARD & WestGUARD (Combined) Amica Mutual Insurance Company (Combined) Apollo Casualty Company (Combined) Arbella Insurance Group (Combined) Arch Capital Group (U.S.) Inc. (Combined) Argo Group US, Inc. (Combined) ARI Mutual Insurance Company (Combined) Arrowood Indemnity Company (Combined) ARX Holding Corp (Combined) Aspen American Ins Co. & Aspen Specialty Ins Co. (Combined) Assocd Industries of MA Mutl Ins Co (Combined) Assurant Group (Combined) Assured Guaranty Municipal Corp. (Combined) Atlantic Casualty Insurance Company (Combined) Atlantic Charter Insurance Company (Combined) Auto Club Enterprises Insurance Group (Combined) Auto Club Insurance Association (Combined) Auto-Owners Insurance Company (Combined) AXIS Specialty Insurance Company (Combined) Balboa Insurance Company (Combined) Bankers Insurance Company (Combined) Bar Plan Group (Combined) Barnstable Group (Combined) Beacon Mutual Insurance Group (Combined) Bond Safeguard Ins Co. & Lexon Ins Co. (Combined) Buckeye Insurance Group (Combined) Builders Insurance (A Mutual Captive) (Combined) Builders Mutual Insurance Company (Combined) CA State Auto Assn Inter-Ins Bureau (Combined) California Capital Insurance Company (Combined) California Casualty Indemnity Exchange (Combined) Cameron Insurance Companies (Combined) Canal Insurance Company (Combined)

Celina Mutual Group (Combined)

Central Mutual of Ohio Group (Combined) Cincinnati Equitable Insurance Cos (Combined) Cincinnati Insurance Group (Combined) Civil Svc Employees & CSE Safeguard (Combined) Clarendon National Insurance (Combined) CMG Mortgage Insurance Company (Combined) CNA Surety Corporation (Combined) Coliseum Reinsurance Company (Combined) Columbia Mutual Insurance Company (Combined) Commerce Insurance Company (Combined) Concord General Mutual Insurance Co (Combined) Consolidated Lloyds (Combined) Continental Casualty Company (Combined) Cooperativa de Seguros Multiples de PR (Combined) COUNTRY Mutual Insurance Company (Combined) Crum & Forster Insurance Companies (Combined) Cumberland Insurance Group (Combined) CUMIS Insurance Society, Inc. (Combined) Dakota Group (Combined) De Smet Farm Mutl Ins Co of SD (Combined) Developers Surety and Indemnity Company (Combined) Direct General Group (Combined) Doctors Co, An Interinsurance Exchange (Combined) Donegal Mutual Insurance Company (Combined) DTRIC Insurance Co., Ltd. (Combined) Eastern Alliance Insurance Group (Combined) Employers Holdings Inc. (Combined) Employers Mutual Casualty Company (Combined) Endurance Group (Combined) Enumclaw Insurance Group (Combined) Erie Insurance Group (Combined) Esurance Insurance Company (Combined) Everest Reinsurance Company (Combined) Evergreen National Indemnity Company (Combined) Factory Mutual Insurance Company (Combined) Farm Bureau Mutual Insurance Co of MI (Combined) Farm Bureau Mutual Insurance Company (Combined) Farm Bureau Mutual Insurance Company of Idaho (Combin MAG Mutual Group (Combined) Farmers Alliance Mutual Insurance Co (Combined) Farmers and Mechanics Mutual Group (Combined) Farmers Auto Ins Assn & Auto Mgmt Corp (Combined) Farmers Insurance Group of Companies (Combined) Farmers Mutl Hail Ins Co of Iowa Group (Combined) FCCI Insurance Group (Combined) Federal Insurance Company (Combined) Federated Mutual Group (Combined) Fidelity National Insurance Co. (Combined) Fire Districts NY Group (Combined) Fireman's Fund Insurance Companies (Combined) First Acceptance Ins Company, Inc. (Combined) First Financial Insurance Company (Combined) First Professionals Insurance Company, Inc. (Combined) First State Insurance Group (Combined) Flexpoint Fund Group (Combined) Florida Family Insurance Company (Combined) Florists' Mutual Insurance Company (Combined) Frankenmuth Insurance (Combined) Franklin Homeowners (Combined) Franklin Mutual Group (Combined) Genworth Mortgage Ins Corporation (Combined)

Geovera Holdings, Inc. Group (Combined) Germania Mutual Group (Combined) Global Indemnity Group, Inc. (Combined) Global Re Corporation of America (Combined) Grange Insurance Association (Combined) Grange Mutual Cas Co (Combined) Gray Insurance Company (Combined) Greater New York Mutual Insurance Company (Combined) Grinnell Mutual Group (Combined) GuideOne Mutl & GuideOne Spclty Mutl (Combined) Hanover Insurance Company (Combined) HANYS Member Hosps Self-Ins Trust (Combined) Harleysville Mutual Insurance Company (Combined) Hartford Fire Insurance Company (Combined) HCC Insurance Holdings Group (Combined) Highmark Cas Ins Co. & HM Cas Ins Co. (Combined) Hiscox Insurance Company Inc. (Combined) Hochheim Prairie Insurance Group (Combined) Homesite Insurance Group (Combined) Horace Mann Insurance Company (Combined) Houston General Insurance Exchange (Combined) Houston International Insurance Group (Combined) IDS Property Casualty Insurance Company (Combined) IMT Mutual Holding Group (Combined) Infinity P&C Insurance Group (Combined) Insurance Company of the West (Combined) Integon National Insurance Company (Combined) Island Insurance Companies (Combined) ISMIE Insurance Group (Combined) James River Insurance Group (Combined) Kentucky Farm Bureau Mutl Ins Co (Combined) KnightBrook Ins Co Guilderland Re Co (Combined) Lackawanna Casualty Company (Combined) Lancer Insurance Group (Combined) Liberty Mutual Insurance Company (Combined) Loya Insurance Company (Combined) Lumbermens Mutual Casualty Company (Combined) Maiden Reinsurance Company (Combined) Maine Employers' Mutual Ins Group (Combined) MAPFRE PRAICO Corporation (Combined) Markel and Affiliates (Combined) Maxum Specialty Insurance Group (Combined) Medical Insurance Group (Combined) Medical Liability Mutual Insurance Company (Combined) Medical Mutual Group (Combined) Medmarc Insurance Group (Combined) Mendota Insurance Company (Combined) Mercer Insurance Group (Combined) Merchants Mutual Insurance Company (Combined) Mercury Casualty Company (Combined) Merrimack Mutual Fire Ins Company (Combined) Metropolitan P&C Insurance Company (Combined) Middle Georgia Group (Combined) Millers First Insurance Company (Combined) Mitsui Sumitomo Insurance Group (Combined) Mortgage Guaranty Ins Corporation (Combined) Motorists Insurance Group (Combined) Motors Insurance Corporation (Combined)

Munich Reinsurance America, Inc. (Combined) Mutual Benefit Ins. Co. (Combined) Narragansett Bay Insurance Company Group (Combined) National Group (Combined) National Guaranty Insurance Company (Combined) National Indemnity Company (Combined) National Security Fire & Cas Company (Combined) Nationwide Mutual Insurance Company (Combined) Navigators Insurance Company (Combined) NC Farm Bureau Insurance Group (Combined) NCMIC Insurance Company (Combined) New Jersey Manufacturers Ins Company (Combined) New Jersey Skylands Insurance Association (Combined) New London County Mutual Ins Company (Combined) New Mexico Mutual Group (Combined) New York Central Mutual Fire Insurance Company (Combined) New York Marine and General Ins Co (Combined) NGM Insurance Company (Combined) NORCAL Mutual Insurance Company (Combined) Norfolk & Dedham Group (Combined) North Star Companies Group (Combined) Ohio Farmers Ins. Co. (Combined) Ohio Mutual Insurance Group (Combined) Oklahoma Farm Bureau Insurance Group (Combined) Old Republic General Insurance Group - U.S. (Combined) OneBeacon Insurance Group (Combined) Oregon Mutual Insurance Company (Combined) Pacific Specialty Ins Co./Pacific Specialty P&C Co. (Combined) Palisades Safety and Insurance Association (Combined) Partner Reinsurance Co of the U.S. (Combined) PEMCO Insurance Companies (Combined) Penn Millers Insurance Company (Combined) Penn National Insurance (Combined) Philadelphia Contributionship (Combined) Philadelphia Indemnity Ins Company (Combined) Physicians Insurance A Mutual Group (Combined) Plymouth Rock Assurance Corporation (Combined) PMI Mortgage Insurance Co. (Combined) ProAssurance Group of Companies (Combined) Producers Agriculture Insurance Company (Combined) Progressive Insurance Group (Combined) ProMutual Group (Combined) Protective Insurance Company (Combined) Providence Group (Combined) Providence Washington Ins Company (Combined) Public Service Mutual Insurance Company (Combined) PURE Group of Insurance Companies (Combined) QBE the Americas (Combined) Quanta Indemnity Company (Combined) Quincy Mutual Group (Combined) Radian Guaranty Inc. (Combined) Red Shield Insurance Company (Combined) ReliaMax Insurance Company (Combined) RenRe North America Insurance Holdings Group (Combined) Republic Companies, Inc. (Combined) Republic Mortgage Insurance Company (Combined) RLI Insurance Company Group (Combined) Rockingham Mutual Insurance Company (Combined) Safety Insurance Company (Combined)

Safeway Insurance Company (Combined)

SCF Arizona (Combined) SCOR Reinsurance Company Group (Combined) SECURA Insurance Companies (Combined) Selective Insurance Company of America (Combined) Sentry Insurance a Mutual Company (Combined) Sequoia Insurance Company (Combined) Shelter Mutual Insurance Company (Combined) Sompo Japan Insurance Company of America (Combined) Southern Farm Bureau Cas Consolidated (Combined) Southern General Financial Group (Combined) SPARTA Insurance Company (Combined) Star Insurance Company (Combined) State Auto Group (Combined) State Farm Mutual Automobile Ins Co (Combined) State National Insurance Company, Inc. (Combined) Swiss Reinsurance America Corporation (Combined) Technology Insurance Company, Inc. (Combined) Tennessee Farmers Mutual Insurance Company (Combined) TIG Insurance Company (Combined) Tokio Marine Holdings, Inc. (Combined) Topa Insurance Company (Combined) Tower Hill Preferred & Omega Insurance Company (Combined) Tower Hill Prime & Tower Hill Select (Combined) Tower Insurance Company of New York (Combined) Transatlantic Holdings Inc (Combined) Travelers Companies, Inc. (Combined) Triad Guaranty Insurance Company (Combined) Ulico Property and Casualty Group (Combined) Union Mutual of Vermont Companies (Combined) United Automobile Insurance Group (Combined) United Farm Family Mutual Ins Company (Combined) United Fire & Casualty Company (Combined) United Services Automobile Association (Combined) Unitrin P&C Insurance Group (Combined) Universal Insurance Holdings of North America (Combined) Universal Surety Co & Inland Ins Co. (Combined) USF Insurance Company (Combined) Utica Mutual Insurance Company (Combined) Vermont Mutual Insurance Group (Combined) VFH Captive Insurance Company (Combined) Virginia Farm Bureau Mutual Ins Co (Combined) W.R. Berkley Corporation (Combined) Wawanesa Insurance Group (Combined) Western Mutual Insurance Group (Combined) Western National Insurance Group (Combined) Western Reserve Mutual Casualty Company (Combined) Western World Insurance Company (Combined) Wisconsin County Mutual Group (Combined) XL Reinsurance America Inc. (Combined) Zenith Insurance Company (Combined) Zurich American Insurance Company (Combined)

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Mountain States Insurance Group (Combined)

Large National Composition (35 NAIC Combined Groups)

ACE American Insurance Company (Combined)

Alleghany Insurance Holdings, LLC (Combined)

Allianz Global Risks US Ins Company (Combined)

Allstate Insurance Group (Combined)

American Financial Group, Inc. (Combined)

American International Group, Inc. (Combined)

Arch Capital Group (U.S.) Inc. (Combined)

Arrowood Indemnity Company (Combined)

Assurant Group (Combined)

CNA Surety Corporation (Combined)

Continental Casualty Company (Combined)

Factory Mutual Insurance Company (Combined)

Farmers Insurance Group of Companies (Combined)

Federal Insurance Company (Combined)

Fireman's Fund Insurance Companies (Combined)

First State Insurance Group (Combined)

Hanover Insurance Company (Combined)

Hartford Fire Insurance Company (Combined)

HCC Insurance Holdings Group (Combined)

Liberty Mutual Insurance Company (Combined)

Markel and Affiliates (Combined)

National Indemnity Company (Combined)

Nationwide Mutual Insurance Company (Combined)

OneBeacon Insurance Group (Combined)

Philadelphia Indemnity Ins Company (Combined)

Progressive Insurance Group (Combined)

QBE the Americas (Combined)

State Farm Mutual Automobile Ins Co (Combined)

TIG Insurance Company (Combined)

Tokio Marine Holdings, Inc. (Combined)

Travelers Companies, Inc. (Combined)

United Services Automobile Association (Combined)

W.R. Berkley Corporation (Combined)

Zenith Insurance Company (Combined)

Zurich American Insurance Company (Combined)

Small Regional Composition (157 NAIC Combined Groups)

Accident Fund Insurance Company of America (Combined)

Aegis Security Insurance & American Sentinel Insurance Cos. (Combined)

Affirmative Insurance Company (Combined)

Alfa Mutual Insurance Company (Combined)

American Contractors Insurance Group (Combined)

American European Insurance Group (Combined)

American Hallmark Ins Co of TX (Combined)

American Independent Companies, Inc. (Combined)

American Mutual Share Insurance Corporation (Combined)

AMERISAFE Group (Combined)

Amerisure Mutual Insurance Company (Combined)

Amguard Norguard EastGuard & WestGuard (Combined)

Apollo Casualty Company (Combined)

Arbella Insurance Group (Combined)

Argo Group US, Inc. (Combined)

ARI Mutual Insurance Company (Combined)

ARX Holding Corp (Combined)

Assocd Industries of MA Mutl Ins Co (Combined)

Assured Guaranty Municipal Corp. (Combined)

Atlantic Charter Insurance Company (Combined)

Bankers Insurance Company (Combined)

Bar Plan Group (Combined)

Barnstable Group (Combined)

Beacon Mutual Insurance Group (Combined)

Buckeye Insurance Group (Combined)

Builders Insurance (A Mutual Captive) (Combined)

California Capital Insurance Company (Combined)

California Casualty Indemnity Exchange (Combined)

Cameron Insurance Companies (Combined)

Celina Mutual Group (Combined)

Central Mutual of Ohio Group (Combined)

Cincinnati Equitable Insurance Cos (Combined)

Civil Svc Employees & CSE Safeguard (Combined)

CMG Mortgage Insurance Company (Combined)

Columbia Mutual Insurance Company (Combined)

Concord General Mutual Insurance Co (Combined)

Cumberland Insurance Group (Combined)

CUMIS Insurance Society, Inc. (Combined)

Dakota Group (Combined)

Developers Surety and Indemnity Company (Combined)

Direct General Group (Combined)

Doctors Co, An Interinsurance Exchange (Combined)

Donegal Mutual Insurance Company (Combined)

Eastern Alliance Insurance Group (Combined)

Employers Holdings Inc. (Combined)

Endurance Group (Combined)

Enumclaw Insurance Group (Combined)

Esurance Insurance Company (Combined)

Evergreen National Indemnity Company (Combined)

Farm Bureau Mutual Insurance Co of MI (Combined)

Farm Bureau Mutual Insurance Company (Combined)

Farm Bureau Mutual Insurance Company of Idaho (Combined)

Farmers Alliance Mutual Insurance Co (Combined)

Farmers and Mechanics Mutual Group (Combined)

Farmers Auto Ins Assn & Auto Mgmt Corp (Combined) Farmers Mutl Hail Ins Co of Iowa Group (Combined)

FCCI Insurance Group (Combined)

Federated Mutual Group (Combined)

Fidelity National Insurance Co. (Combined)

First Acceptance Ins Company, Inc. (Combined)

First Professionals Insurance Company, Inc. (Combined) Florists' Mutual Insurance Company (Combined)

Frankenmuth Insurance (Combined)

Franklin Homeowners (Combined)

Franklin Mutual Group (Combined)

Geovera Holdings, Inc. Group (Combined)

Germania Mutual Group (Combined)

Grange Insurance Association (Combined)

Gray Insurance Company (Combined)

Greater New York Mutual Insurance Company (Combined)

Grinnell Mutual Group (Combined)

GuideOne Mutl & GuideOne Spclty Mutl (Combined)

HANYS Member Hosps Self-Ins Trust (Combined)

Hochheim Prairie Insurance Group (Combined)

Homesite Insurance Group (Combined)

Horace Mann Insurance Company (Combined)

Houston General Insurance Exchange (Combined)

IDS Property Casualty Insurance Company (Combined)

ILM Group (Combined)

Infinity P&C Insurance Group (Combined)

Island Insurance Companies (Combined)

ISMIE Insurance Group (Combined)

Kentucky Farm Bureau Mutl Ins Co (Combined)

Lackawanna Casualty Company (Combined)

Loya Insurance Company (Combined) MAG Mutual Group (Combined)

Maine Employers' Mutual Ins Group (Combined)

MAPFRE PRAICO Corporation (Combined)

Medical Insurance Group (Combined)

Medical Liability Mutual Insurance Company (Combined)

Medical Mutual Group (Combined)

Mercer Insurance Group (Combined)

Merchants Mutual Insurance Company (Combined)

Merrimack Mutual Fire Ins Company (Combined)

Middle Georgia Group (Combined)

Millers First Insurance Company (Combined)

Mitsui Sumitomo Insurance Group (Combined)

Motorists Insurance Group (Combined)

Mountain States Insurance Group (Combined) Mutual Benefit Ins. Co. (Combined)

Narragansett Bay Insurance Company Group (Combined)

National American Insurance Company of California (Combined) Western Reserve Mutual Casualty Company (Combined)

National Group (Combined)

National Security Fire & Cas Company (Combined)

NC Farm Bureau Insurance Group (Combined)

NCMIC Insurance Company (Combined)

New London County Mutual Ins Company (Combined)

New Mexico Mutual Group (Combined)

New York Central Mutual Fire Insurance Company (Combined)

NGM Insurance Company (Combined)

NORCAL Mutual Insurance Company (Combined)

Norfolk & Dedham Group (Combined)

North Star Companies Group (Combined)

Oklahoma Farm Bureau Insurance Group (Combined)

Oregon Mutual Insurance Company (Combined)

PEMCO Insurance Companies (Combined)

Penn Millers Insurance Company (Combined)

Penn National Insurance (Combined)

Philadelphia Contributionship (Combined)

Physicians Insurance A Mutual Group (Combined)

ProAssurance Group of Companies (Combined)

ProMutual Group (Combined)

Providence Group (Combined)

Public Service Mutual Insurance Company (Combined)

Quincy Mutual Group (Combined)

Red Shield Insurance Company (Combined)

ReliaMax Insurance Company (Combined)

RenRe North America Insurance Holdings Group (Combined)

Republic Companies, Inc. (Combined)

RLI Insurance Company Group (Combined)

Rockingham Mutual Insurance Company (Combined)

Safety Insurance Company (Combined)

SECURA Insurance Companies (Combined)

Sequoia Insurance Company (Combined)

Sompo Japan Insurance Company of America (Combined)

South Carolina Farm Bureau Mutual Insurance Company (Combined Southern General Financial Group (Combined)

State National Insurance Company, Inc. (Combined)

Tennessee Farmers Mutual Insurance Company (Combined)

Topa Insurance Company (Combined)

Ulico Property and Casualty Group (Combined)

United Automobile Insurance Group (Combined)

United Farm Family Mutual Ins Company (Combined)

United Fire & Casualty Company (Combined)

Universal Surety Co & Inland Ins Co. (Combined)

USF Insurance Company (Combined)

Utica Mutual Insurance Company (Combined) Vermont Mutual Insurance Group (Combined)

VFH Captive Insurance Company (Combined)

Virginia Farm Bureau Mutual Ins Co (Combined)

Wawanesa Insurance Group (Combined)

Western Mutual Insurance Group (Combined) Western National Insurance Group (Combined)

Wisconsin County Mutual Group (Combined)

Union Mutual of Vermont Companies (Combined)

Safeway Insurance Company (Combined)

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Reinsurer Composition (36 NAIC Companies)

Arch Reinsurance Co.

AXIS Reinsurance Co.

Dorinco Reinsurance Co.

EMC Reinsurance Co.

Endurance Re Corp. of America

Everest Reinsurance Co.

Excalibur Reinsurance Corp.

Finial Reinsurance Co.

General Reinsurance Corp.

Global Reinsurance Corp. of Am

Munich American Re Co.

Munich Reinsurance America Inc

New England Reinsurance Corp.

New Jersey Re-Insurance Co.

Odyssey America Re Corp.

PARIS RE America Insurance Co.

Partner Re Co. of the U.S.

Platinum Underwriters Re Inc.

Putnam Reinsurance Co.

PXRE Reinsurance Co.

QBE Reinsurance Corp.

Odyssey America Re Corp.

PARIS RE America Insurance Co.

Partner Re Co. of the U.S.

Platinum Underwriters Re Inc.

Putnam Reinsurance Co.

PXRE Reinsurance Co.

QBE Reinsurance Corp.

SCOR Reinsurance Co.

Shelter Reinsurance Co.

Swiss Reinsurance America Corp

Toa Reinsurance Co. of America

Transatlantic Reinsurance Co.

Trenwick America Re Corp.

White Mountains Re Co. of Am

XL Reinsurance America Inc.

The Value of Economic Capital Modeling

Enterprise Risk Management Defined

- Enterprise Risk Management is the process of systematically and comprehensively:
 - Identifying critical risks
 - Assessing and quantifying their impacts, where possible
 - Implementing integrated strategies to mitigate, manage, and price risk.
 - Thereby maximizing enterprise value

Establishing Risk Thresholds **Definitions**

Risk Profile:

- Parameters for executing a business strategy.
 - Classes of business, rating tiers, residual vs. commercial market
 - Expense structure
 - Etc.

Risk Appetite:

- Acceptable uncertainty a company given the corresponding reward.
 - "Retention of net catastrophic risk less than or equal to peers"
 - "Avoidance of excessive underwriting volatility"
 - Etc.

Risk Tolerance:

- Limits of a company's capacity for taking on risk.
 - "Risk exposure to medical inflation as a percentage of surplus"
 - "Probability of maintaining an A rating"
 - Etc.

The Evolution of an Excellent ERM Practice

