

NEW YORK STATE WORKERS COMPENSATION CLAIMS

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About Me

Marsh Claim Practice

Upstate NY office – Buffalo

- 20+ years experience handling NY State Workers Compensation Claims
 - Claim Adjuster/Supervisor
 - Healthcare Risk Management
 - Broker Claims Advocate
- NY State Client base
 - NY only
 - National exposures

New York State Workers Compensation

Historical challenges

• "Reform"

• Current trends

Historical Administrative Burdens

- Claim Handling Fees
- Forms
 - Paper Form cutoff date May 23,2014
- Hearings
 - Most claims require at least one Hearing
- Claimant Attorney involvement
 - "Volume" business
 - Barrier to closure
 - Settlement
 - Permanency-Loss of Wage Earning Capacity (LWEC)
- Maximum Medical Improvement timeframe

2007 Workers Compensation Law Reform

Merriam-Webster Dictionary

¹reform

verb re form \ri- form\

to *improve* (someone or something) by *removing or correcting faults, problems,* etc.

: to *improve* your own behavior or habits

2007 WC Law Reform

 Total Disability weekly indemnity benefits are 2/3 of employee's gross average weekly wage (AWW), up to a <u>maximum</u> amount based on the injury date.

\$400 for accidents or deaths prior to 7/1/07 (began 7/1/92)

\$500 for accidents or deaths on or after 7/1/07

\$550 for accidents or deaths on or after 7/1/08

\$600 for accidents or deaths on or after 7/1/09

\$739.83 for accidents or deaths on or after 7/1/10*

\$772.96 for accidents or deaths on or after 7/1/11

\$792.07 for accidents or deaths on or after 7/1/12

\$803.21 for accidents or deaths on or after 7/1/13

\$808.65 for accidents or deaths on or after 7/1/14

\$844.29 for accidents or deaths on or after 7/1/15

*2/3 of the NY State Department of Labor's Average Weekly Wage subject to annual indexing each year on 7/1.

2007 WC Reform Benefit rate impact on SLU

 Schedule Loss of Use (SLU) accounts for <u>anticipated</u> future wage loss resulting from residual permanent impairment for an extremity

- Pre 1996 State Physician:
 rotator cuff with surgery generally resulted in 7.5-15% SLU Award
 10% SLU arm = 31.2 weeks x \$400 = \$12,480
- 2015 Attending Doctor/Independent Medical Exam rotator cuff with surgery generally results in 20-40% SLU Award 10% SLU arm = 31.2 weeks x 844.29 = \$26,342
 20% SLU arm = 62.4 weeks x 844.29 = \$52,684

2007 WC Reform Increased Benefits for Capped PPD

Number of Weeks Payable
525 (10.1 years)
500
475
450
425
400
375
350
300
275
250
225 (4.3 years)

^{**81%} or higher LWEC Hardship clause

2007 WC Law Reform Loss of Wage Earning – Capped PPD

- Capped PPD/Loss of Wage Earning Capacity (LWEC) for non SLU injuries after 3/13/07
 - ineffective in lowering or controlling costs
 - delays capped PPD awards to extend TTD/TPD
 - -Claimant Attorney tactic
 - inconsistent Adjudication by WC Law Judges
- Prompted WCB to issue Subject No. 046-548 on 5/28/13:
 - □ http://www.wcb.ny.gov/content/main/SubjectNos/sn046_548.jsp
 - Provided data showing delays in classification post reform
 - Created Specialized WCB Parts to handle PPD claims
 - Specifically noted that possibility of future surgery is not a bar to MMI

2007 WC Reform

- Increased Minimum Weekly Indemnity Benefit
 - \$40 effective 7/1/91
 - \$100 effective 7/1/07
 - \$150 effective 5/1/13

- Adverse impact on employers with:
 - Part Time employees
 - Minimum Wage
 - Seasonal business

2007 WC Law Reform

- Expanded mandatory Aggregate Trust Fund (ATF) payments
 - Mandatory Deposit if PTD/PPD on <u>any claim</u> effective 7/1/07
 - NY State Insurance Fund & Self-Insured exemptions
 - ATF administers Indemnity
 - Medical remains with Carrier/TPA
 - Pressures Adjusters into hasty settlements
 - ATF Deposit is barrier to effective claim handling
 - Adverse Cash Flow implications
 - Specifically excludes mechanism to repay balance to carrier if ATF eventually settles claim below Deposit amount

Medical Costs

- Existing Medical inflation
 - Utilization vs. Procedure Costs
 - Medical Treatment Guidelines expedite Diagnostic tests & surgeries
- Lack of ability to direct medical care
 - Certified PPO 30 days
- Lifetime symptomatic medical care
 - Maximum Medical Improvement (MMI) cutoff in other states
- Medical Treatment Guidelines
 - inconsistent WC Law Judge application
 - Still in early stages variance language
 - Non Acute Pain MTG's

NY State recent issues

- Electronic Data Interchange (EDI) rolled out Spring 2013
- Payor Compliance Project implemented 4th Quarter 2015
- Increased Scheduled Loss of Use (SLU) awards
 - Inconsistent Guideline application and abuse

<u>1996</u>	<u>SLU</u>	<u>SLU</u>	_
Amputation at ankle joint	75%	10%	Meniscus tear
Ankylosis Shoulder joint	80%	15%	Rotator Cuff tear
<u>2015</u>	<u>SLU</u>	<u>SLU</u>	_
Amputation at ankle joint	75%	40%	Meniscus tear
Ankylosis Shoulder joint	80%	40%	Rotator Cuff tear

2007 WC Reform Today's Permanency

Age 47 RN – Knee arthroscopy - Total Incurred \$106,869

Age 56 Aide - Shoulder arthroscopy - Total Incurred \$59,690

Age 57 Medical Assistant – Fracture Arm- Total Incurred \$70,975

• Age 58 RN – Knee arthroscopy - Total Incurred \$81,535

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