

Look out the window





Curiosity!





Over-promising?





"there is a clear sense in which too much has been expected of actuaries and explicitly or otherwise, too much has been promised by them..."

Morris Review

Australian experience





Requirement to report at the 75th percentile



New framework developed

Telling a story

The 1920s stand-off





Probabilities

Bayes

Portfolio Theory

Uncertainty

Likelihoods

Degrees of belief

Narratives

Beware of over-reliance on models

Source: Professor John Kay





Take back control

Pressures on reserving actuaries

- SII reporting
- Tighter turnaround times
- Efficiencies







Not rocket science

What story is the data telling me?

Does it make sense?

Think from the users point of view

Takes skill to make it look simple

Measuring Uncertainty Qualitatively 'MUQ' Working Party





Go to the IFoA website and search for 'MUQ'





Look out the window

Develop a clear narrative





Make time to be curious