Cyber Insurance Pricing for Small to Midsize Enterprises



SERVE | ADD VALUE | INNOVATE

Cyber Market Statistics





U.S. Cyber Market Performance in 2016 Based on NAIC Supplement Accounting Data

- Approximately \$1.4B in reported premium and 128 cyber writers
- 62% of premium is written by top 10 cyber writers
- Overall loss ratio 54% (Max 1524%, Min 0%)
 - Stand-alone policies 60%
 - Package policies 43%

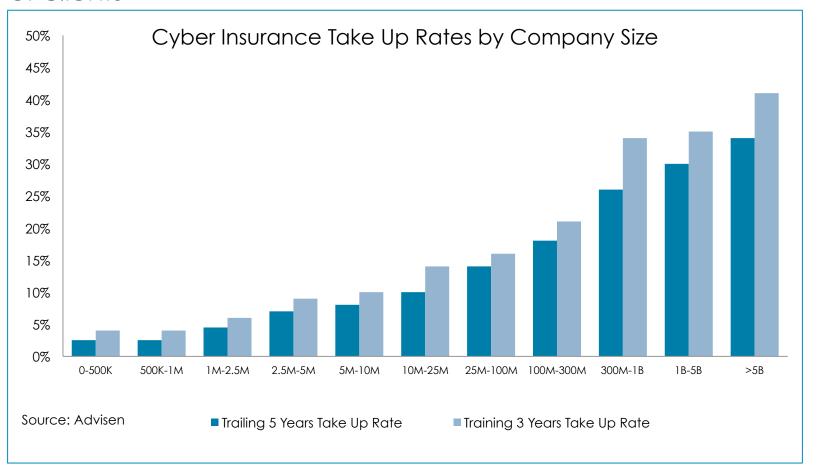
- Stand-alone Loss Ratios: Top 10 vs. The Rest
 - Top 10 Writers 49%
 - The Rest- 83%

Source: National Association of Insurance Commissioners (NAIC) Supplement Accounting Data



Cyber is the Fastest Growing Segment of Insurance

 Market is growing both in scope of products offered and type of clients





Poll Question #1

 What percentage of small businesses reportedly go out of business in the 6 months following a data breach?



SMEs - The Next Big Growth Area in Cyber Insurance

64% of Cyber
Breach victims are
small to mid-size
businesses*

Over 60% of those attacked go out of business**

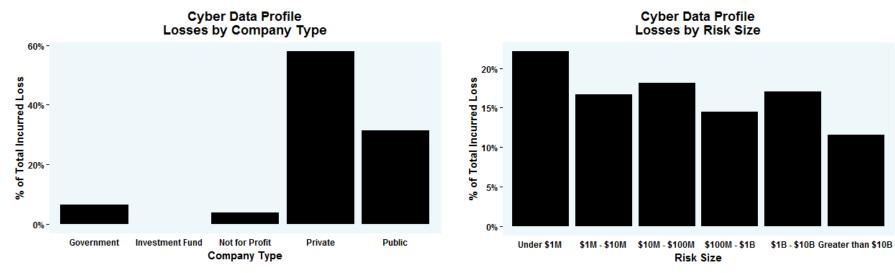
- What is a Small / Medium Enterprise?
 - Companies with under \$250 million in annual revenue
- Why are SMEs Vulnerable?
 - Financial gain is a primary motivation for committing cyber attack – SMEs often have the lowest defenses, making them attractive targets
- Costs of Breach (forensics and notification) alone can bankrupt an SME
 - Proliferation of Ransomware (Cyber Extortion)
 increases risk

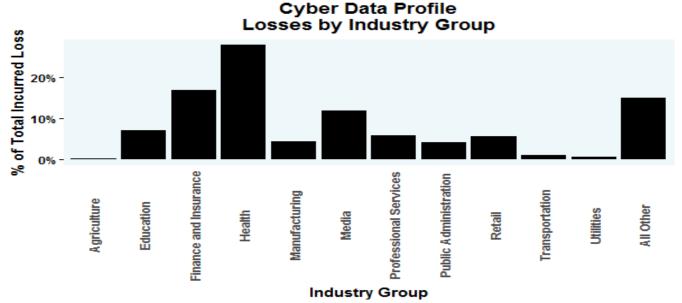
 *Based on ISO Analysis
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^{**}SBIR STTR The Impact of Cybercrime on Small Business



Cyber Data Profile | Loss

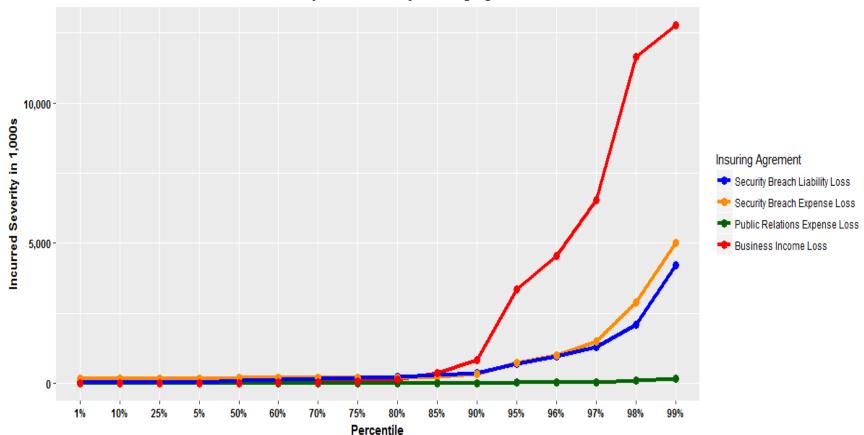






Severity Distribution





- *A basic limit of \$1M overall captures roughly 85% of the variance in the severity distribution
- *A basic limit of \$100K only captures less than 10% of the variance in the severity distribution



Insurance Industry Faces Additional Challenges in Pricing Small to Midsize Enterprises

Lack of insurance data

Short Application Forms for SMEs

Specialized Coverage Forms for SMEs

Different Security
Standard for
SMEs

Risk Aggregation Exposure

Competitive and Heterogeneous Market

Cyber Data Resources for Pricing SMEs





Drawbacks of Most Cyber Insurance Databases

- Cyber is often written at low limits (often as low as \$50K for small commercial)
- Most businesses do not have cyber insurance, so databases are quite small
- Not useful with respect to new coverages
- Certain segments are underrepresented based on ISO data
 - Small commercial
 - Manufacturing
 - Education
 - Transportation
 - Utilities



Third Party Data Vendors Overview

Outside In Scan

- Cyber Health and Hygiene
- Ongoing Infections
- IT policies

Inside Out Scan

- Evaluate access paths within network
- Evaluate difficulty for hacker to move laterally
- Internal device configurations

Incident Data

- Past Incidents
- Losses
- Trend over time

Process and Policy

- Self described process and policy evaluation
- Vendor management platform
- Phishing simulations

Connectedness

- Cloud Providers
- Software/ Hardware Providers
- Degrees of Separation

Endpoint/Mobile

- Security providers have data on risks
- Privacy protection
- Aggregated Information

Threat Intelligence

- Vulnerabilities
- IRC communications
- Leaked credentials

Cloud Hosting

- Hosting providers have data on security settings of their customers
- They want to incentivize better security

Cyber SME Rating





Cyber Exposure Bases in the Marketplace

- Revenue
- Assets
- Budget
- Net Operating Expense
- Limit
- Number of Records Stored



Potential Rating Variables for SMEs

General Rating Variables

- Revenue
- NAICS
- Years in Business

Technical Control Rating Variables

- Email Encryption
- Data Encryption
- Cloud Usage

Administrative Control Rating Variables

- Employee Training
- Business Continuity Planning
- Information Security Leadership



Different Security Standard for SMEs







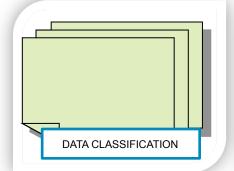












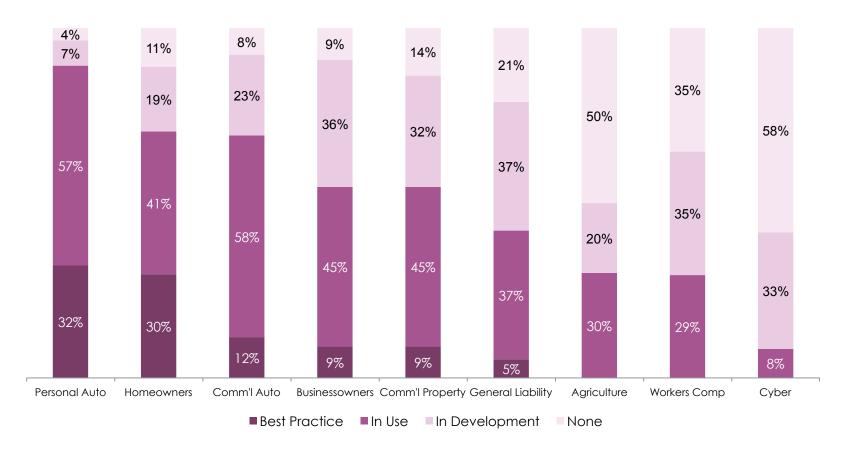








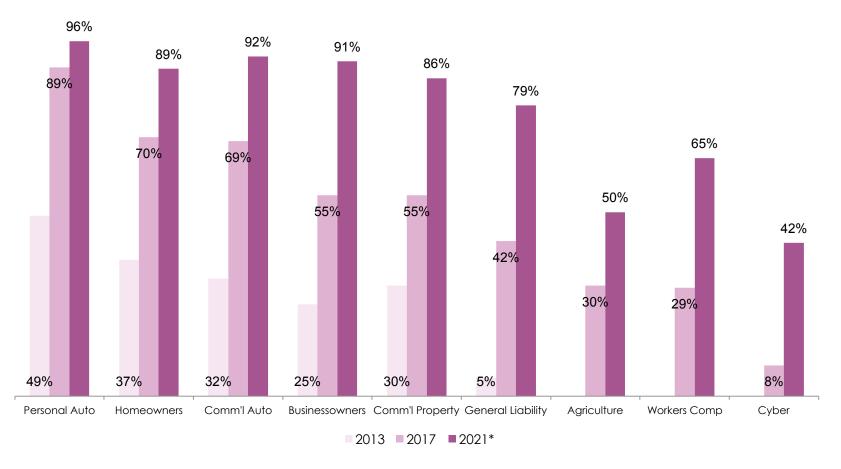
Analytic Maturity by Line of Business



Preliminary findings from 2017 ISO-Earnix Predictive Modeling Survey (n=40). Want to take it? http://bit.ly/2l4v7hr.



Analytics Growth Projections



Findings from 2013 and preliminary 2017 ISO-Earnix Predictive Modeling Survey (n=269 and n=40).

* - 2021 is projected, based on responses that capabilities are in development over the next two to three years.

Thank You!

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