



A  
N  
N  
U  
A  
L

MEETING

NOVEMBER 11-14, 2018  
CAESARS PALACE LAS VEGAS  
HOTEL AND CASINO • LAS VEGAS, NV

# Acknowledgments

- Students

- Brandon Allen
- Elizabeth Bingham
- Sky Fenwick
- Emma Hanks
- Sarah Jane Hansen
- Elijah Harmon
- Brad Heywood
- Trevor Johnson
- Cason Wight

- CAS

- David Core
- Brian Fannin
- Rick Gorvett

- PCI

- David Kodama
- Conor Redmond

- SOA

- Dale Hall

# Acknowledgments

- Other contributors

- Joan Barrett
- Kevin Brazee
- Bryan Chapman
- Dave Clark
- Yuting Fan
- Dave Heppen
- Larry Hua
- Linda Jacob
- Scott Key

- Alex Kranz
- Jim Lynch
- Larry Marcus
- Sue Meng
- Andrea Parker
- Bob Passmore
- Michelle Rockafellow
- Achille Sime
- Jared Smollik
- Janet Wesner

# Background

- In the later half of 2013, auto insurance property damage and collision frequency noticeably increased.
- In response, the SOA, CAS, and PCI joined together to analyze these trends.
- These reports are the culmination of that effort.

# Loss cost drivers

- We analyzed the frequency and severity of each of the major auto insurance coverages for each state (excluding D.C. and Hawaii)
  - Bodily Injury (BI)
  - Property Damage (PD)
  - Personal Injury Protection (PIP)
  - Comprehensive (Comp)
  - Collision (Coll)

# Explanatory Variables

We examined the impact of the following variables:

- **UrbanVMTPercent:** Percent of the vehicle miles traveled (VMT) in an urban area.
- **LawyersPer1MillionCapita:** Number of lawyers in the state per 1 million people.
- **UrbanAvgCommuteTime:** Average commute time in minutes for people in urban areas.
- **RuralAvgCommuteTime:** Average commute time in minutes for people in rural areas.
- **MobileBroadbandPercent:** Percent of population with access to mobile broadband
- **InterstateGood:** Percent of interstate miles rated as good
- **DriversUnder20Percent:** Percent of drivers under age 20
- **DriversOver75Percent:** Percent of drivers over age 75
- **CommutePrivateVehiclePercent:** Percent of people who commute by private vehicle
- **AverageQuarterlyPrecipitation:** Average quarterly precipitation in inches.
- **BLSUnemployment:** Unemployment rate from Bureau of Labor Statistics (BLS)

# Explanatory Variables (continued)

We examined the impact of the following variables:

- **UrbanVMTperLane:** Urban vehicle miles traveled per urban lane mile.
- **RuralVMTperLane:** Rural vehicle miles traveled per rural lane mile.
- **CapitalOutlayperVMT:** Total transportation dollars spent on capital projects, per vehicle miles travelled.
- **MaintenanceExpensesperVMT:** Total transportation dollars spent on maintenance expenses, per VMT.
- **PolicingExpensesperVMT:** Total transportation dollars spent on policing expenses, per VMT.
- **DUIs:** Total DUIs per driver
- **GasPricevsWage:** Average gas price in dollars divided by average hourly wage in dollars.
- **TortSystem:** No-fault, optional no-fault, tort
- **LicensedDrivers:** Number of licensed drivers in the state.
- **LaneMilesTotal:** Total number of lane miles in the state.
- **DriversperLaneMile:**  
 $\text{LicensedDrivers} / \text{LaneMilesTotal}$

# Trends

- Unfortunately, most of the economic data has a significant time lag.
- By the time the reports were mostly completed we had economic data through 2015.
- To get an idea of more recent trends (usually about a lag of 1.5 quarters), we also modeled the data directly without any covariates.



# Full Reports and Podcast

- This presentation will only touch on a few findings from the reports.
- The full reports and code for the trends report are available online:

<https://www.casact.org/press/index.cfm?fa=viewArticle&articleID=4174>

<https://www.soa.org/research-reports/2018/auto-loss-cost-trends/>

- Or Google: Auto Loss Costs

# Bodily Injury Liability

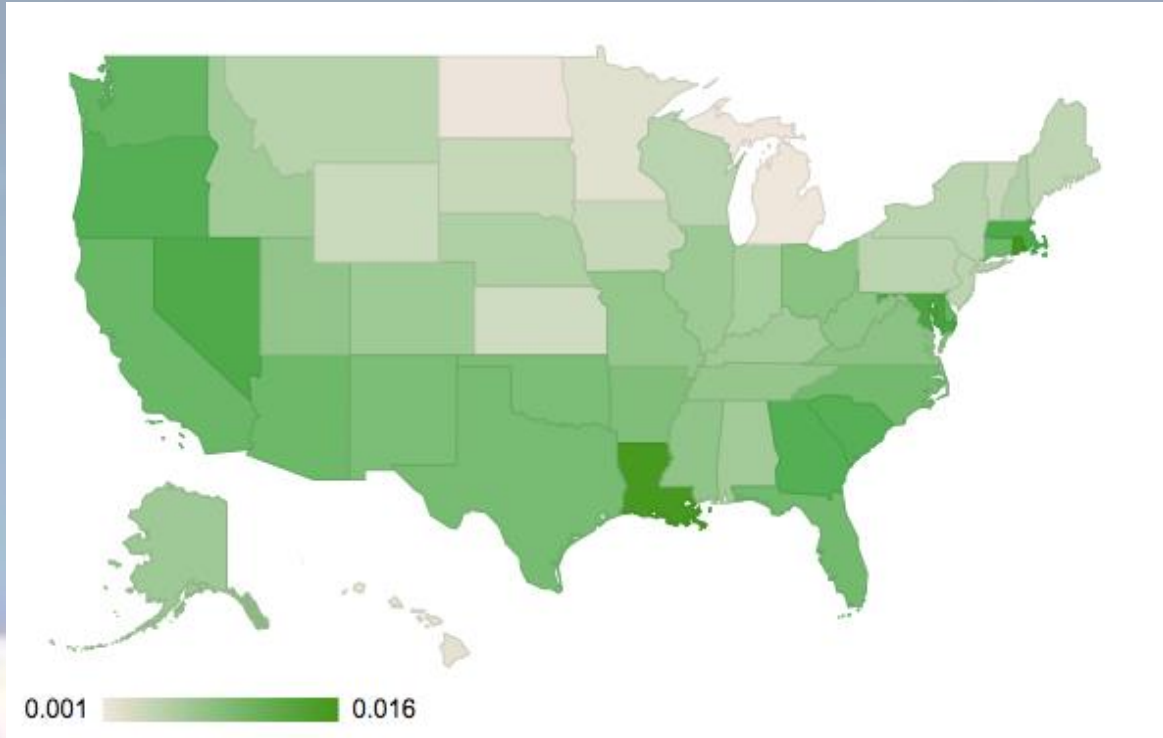
- If you are at fault in an accident, this coverage pays for costs related to the medical expenses of others involved.
- Quoted in the form \$25,000/\$50,000

# Bodily Injury Frequency and Severity

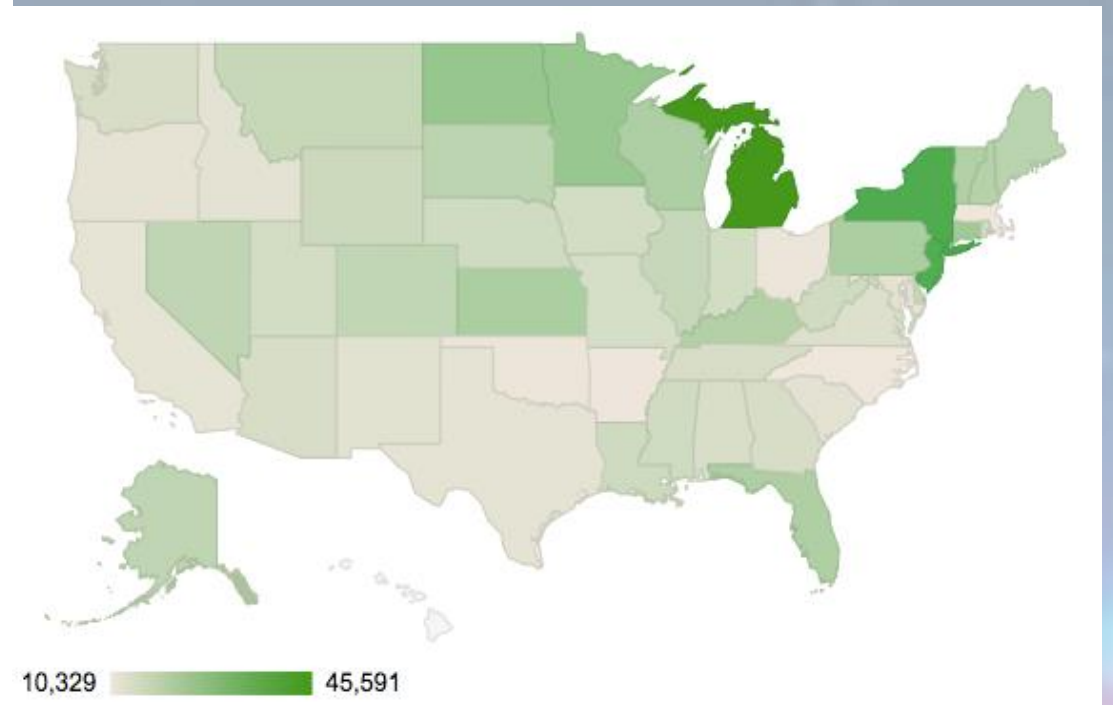
Looking at the plots of bodily injury frequency and severity, we notice the following two things:

- Frequency and severity are negatively correlated
- MI is an outlier for severity.

*Average bodily injury frequency*

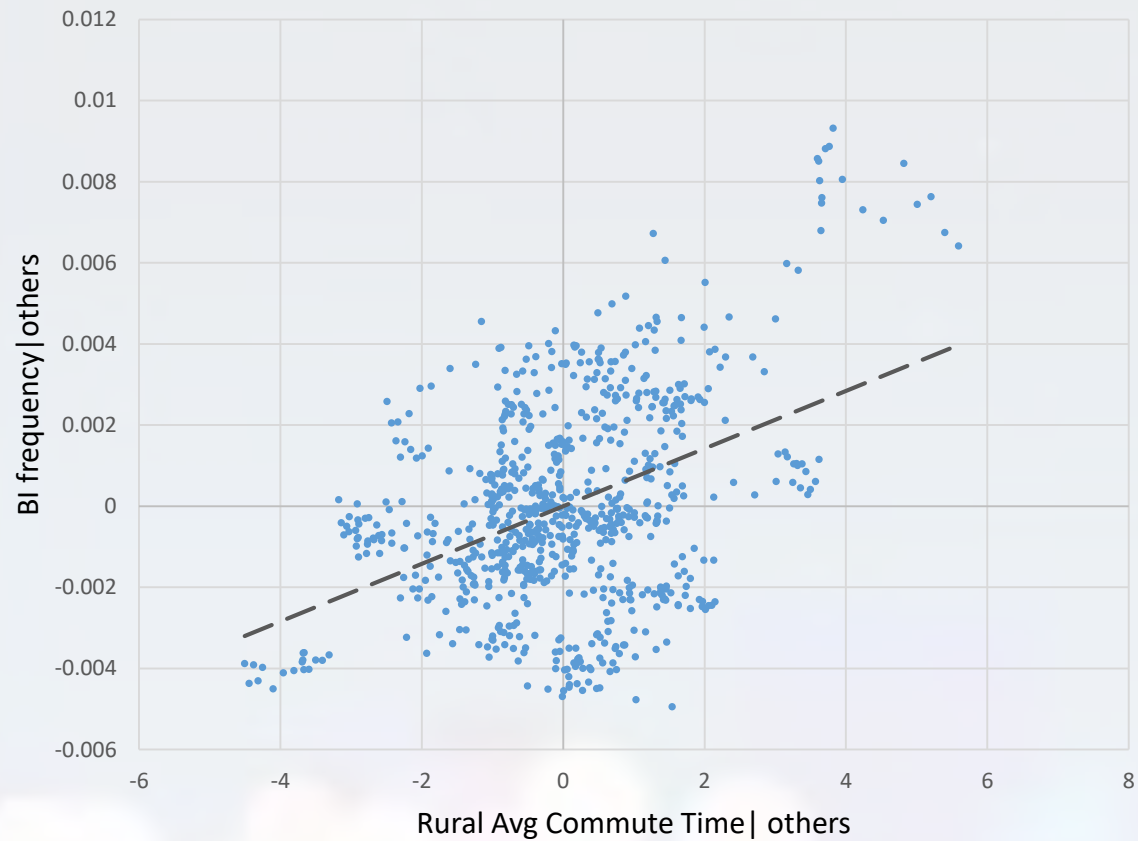


*Average bodily injury severity*



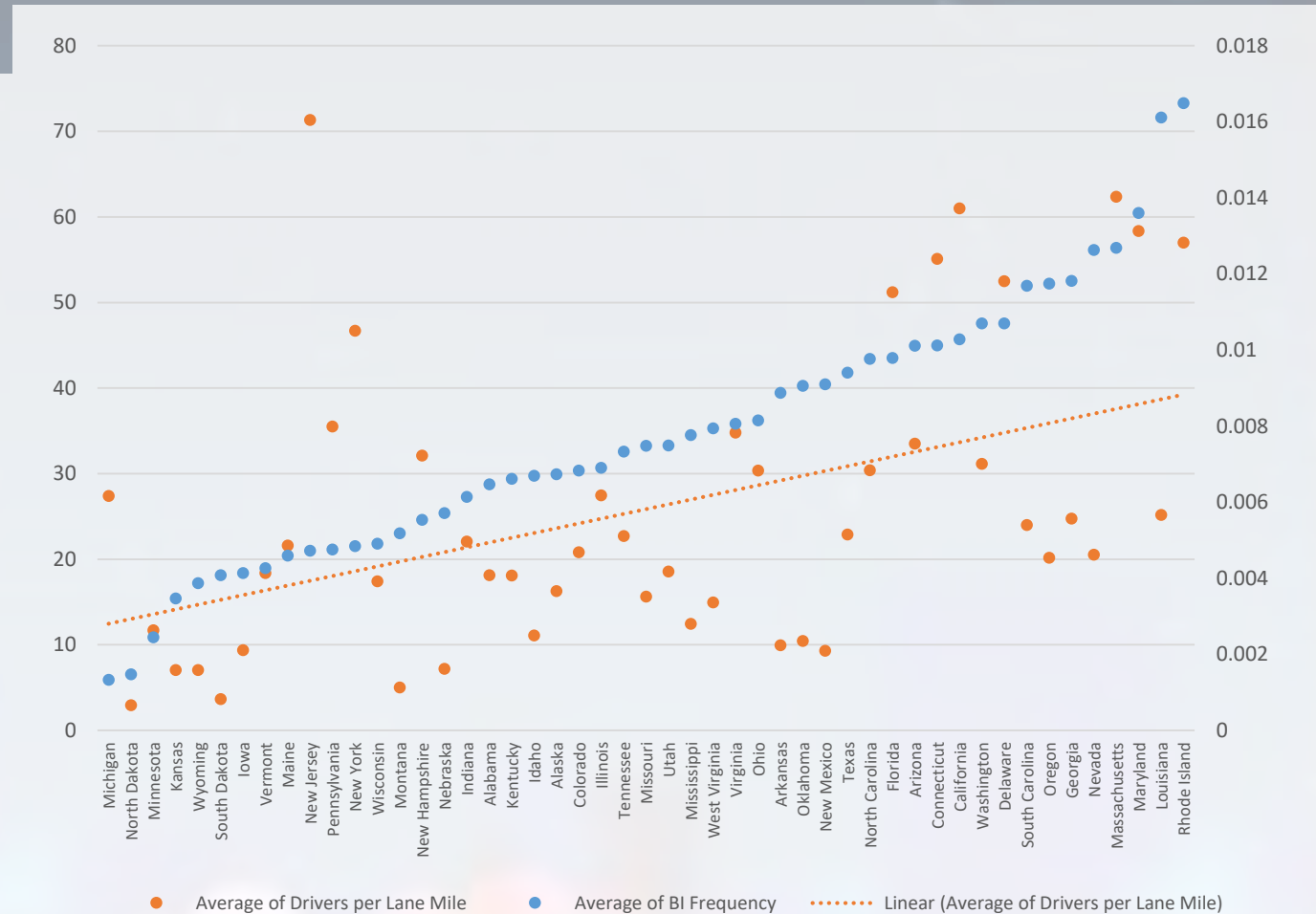
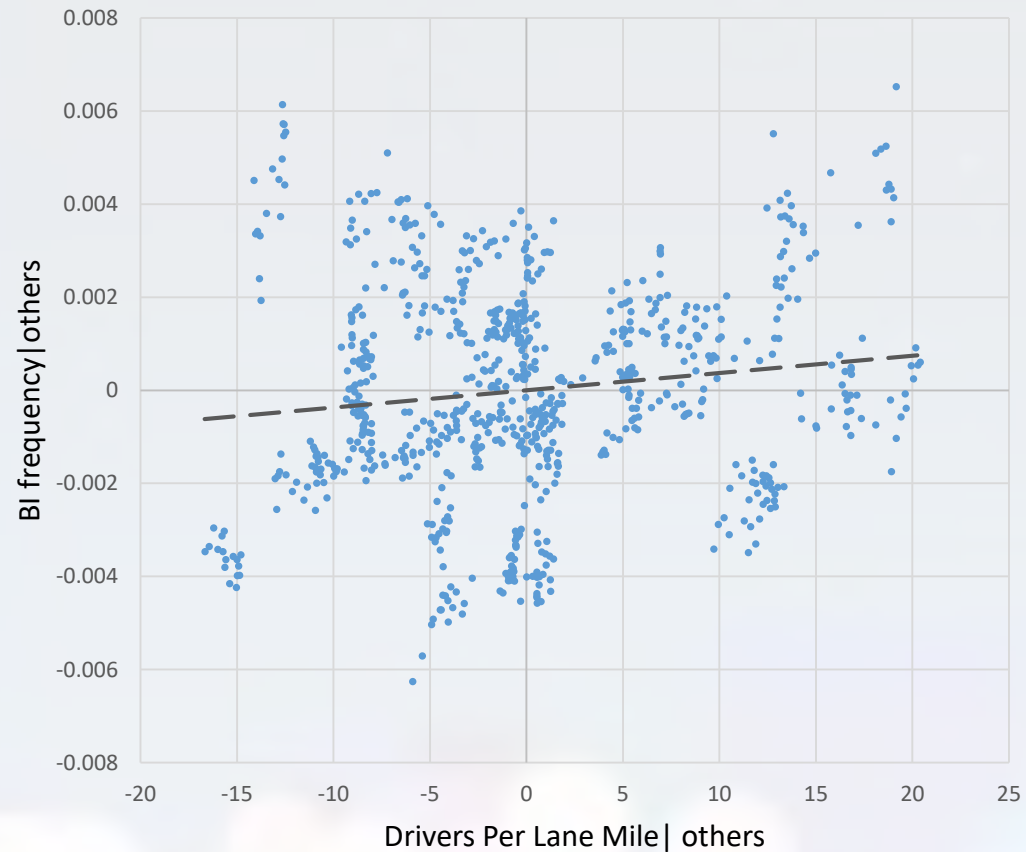
# Bodily Injury Frequency

Relationship with rural average commute time



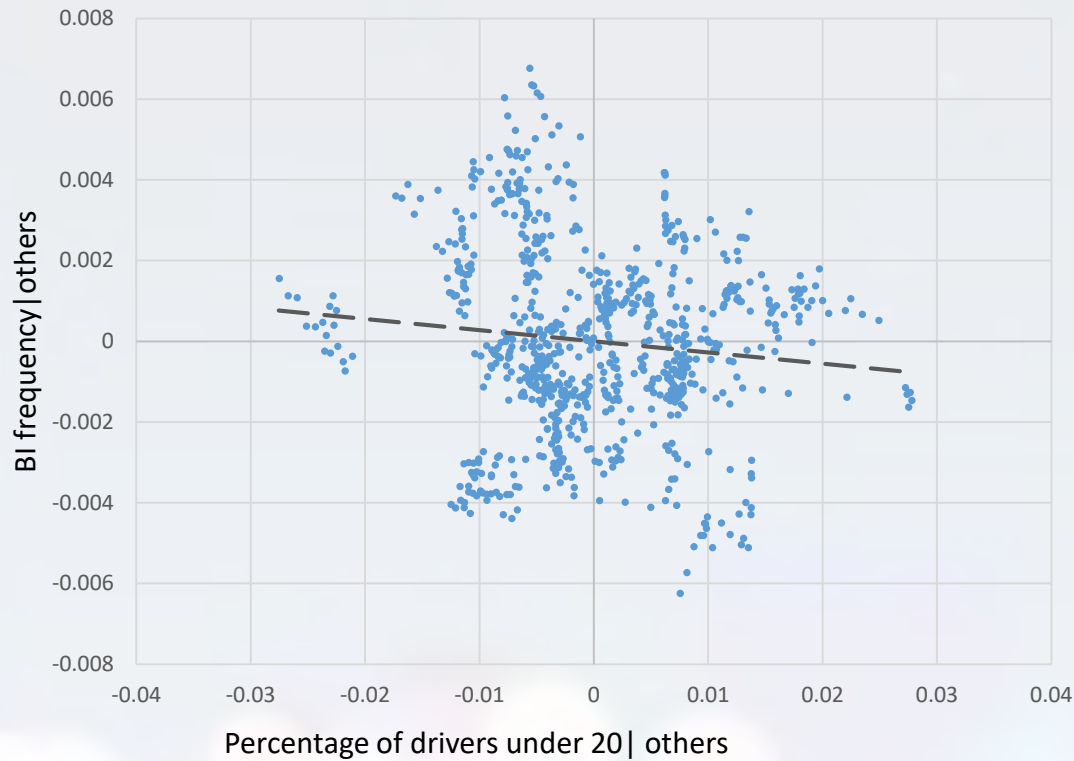
# Bodily Injury Frequency

- Drivers per lane mile has a positive relationship with bodily injury frequency.



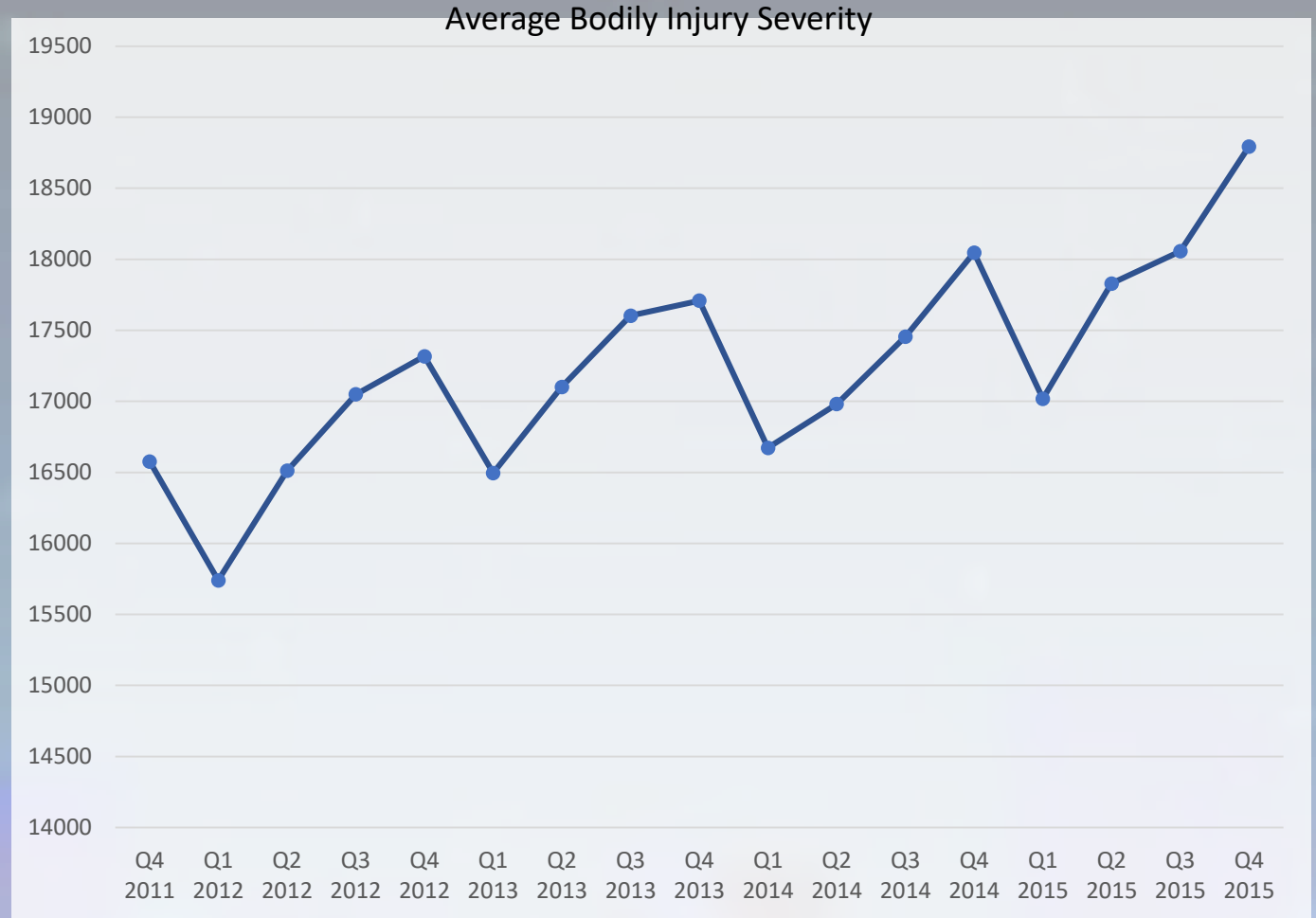
# Bodily Injury Frequency

Both drivers under 20 and drivers over 75 have negative relationships with bodily injury frequency.



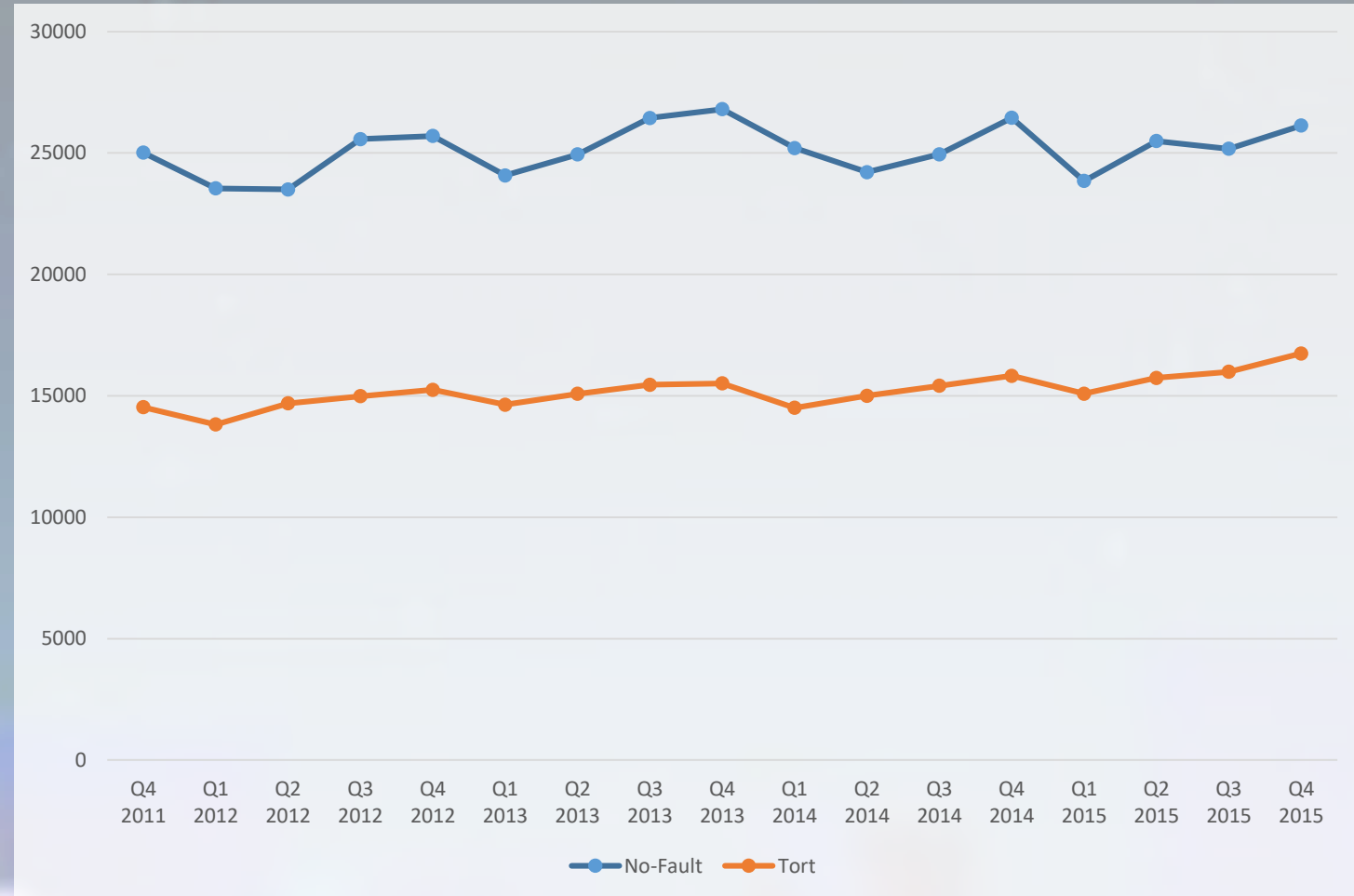
# Bodily Injury Severity

- Bodily injury has strong seasonal and inflationary trends



# Bodily Injury Severity

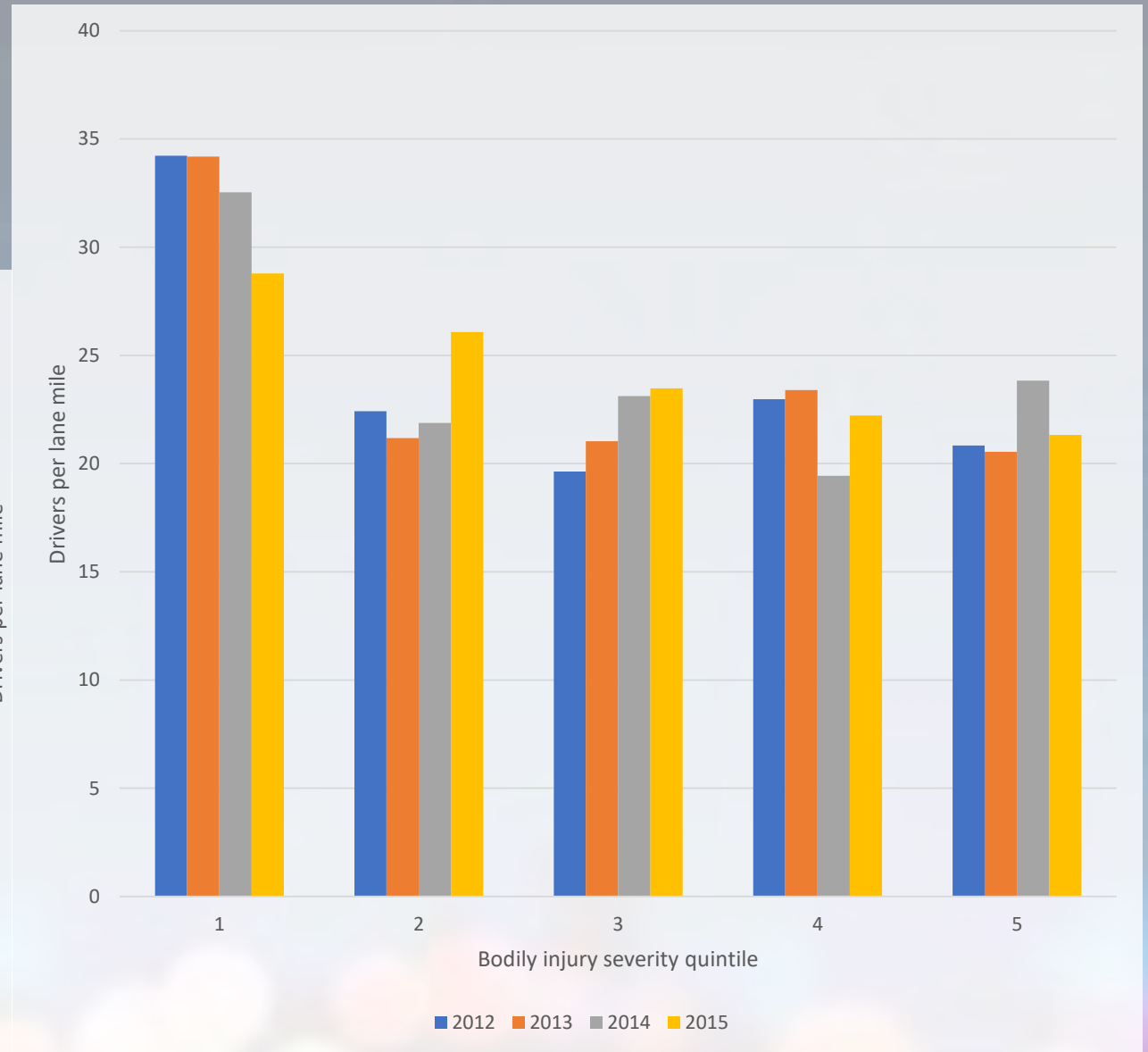
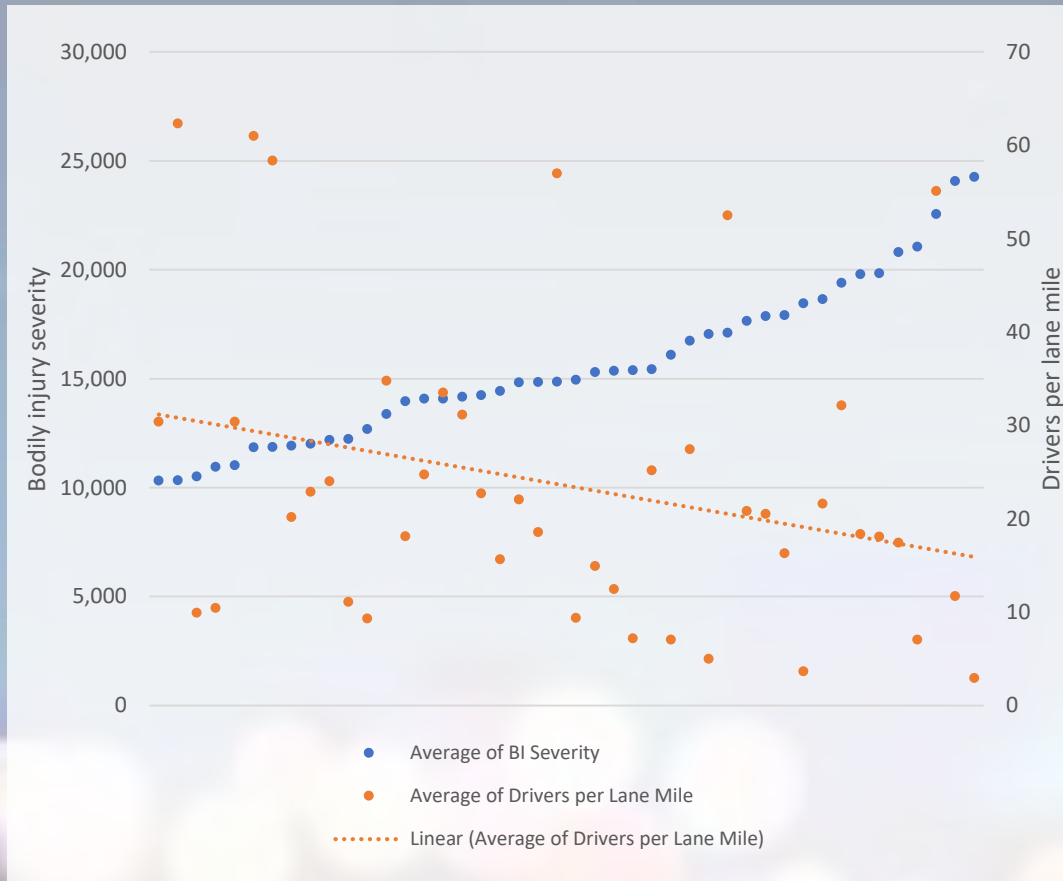
- Fault system is by far the most important variable.
- States with no-fault insurance laws have significantly higher bodily injury severity than states with tort systems.





# Bodily Injury Severity

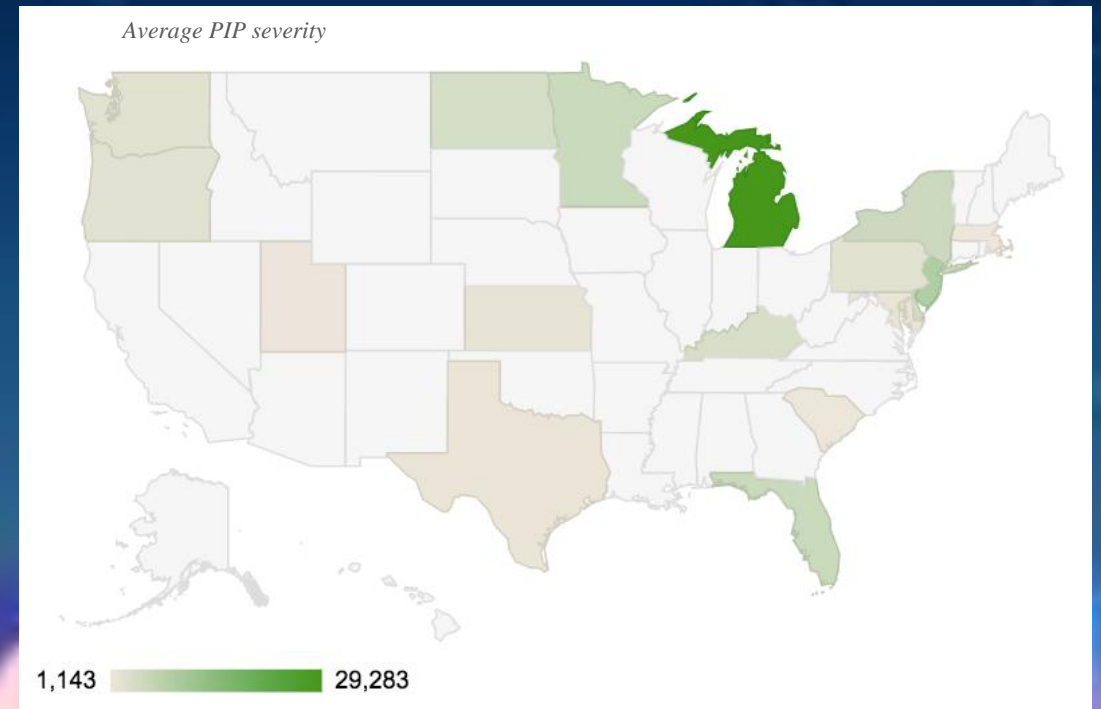
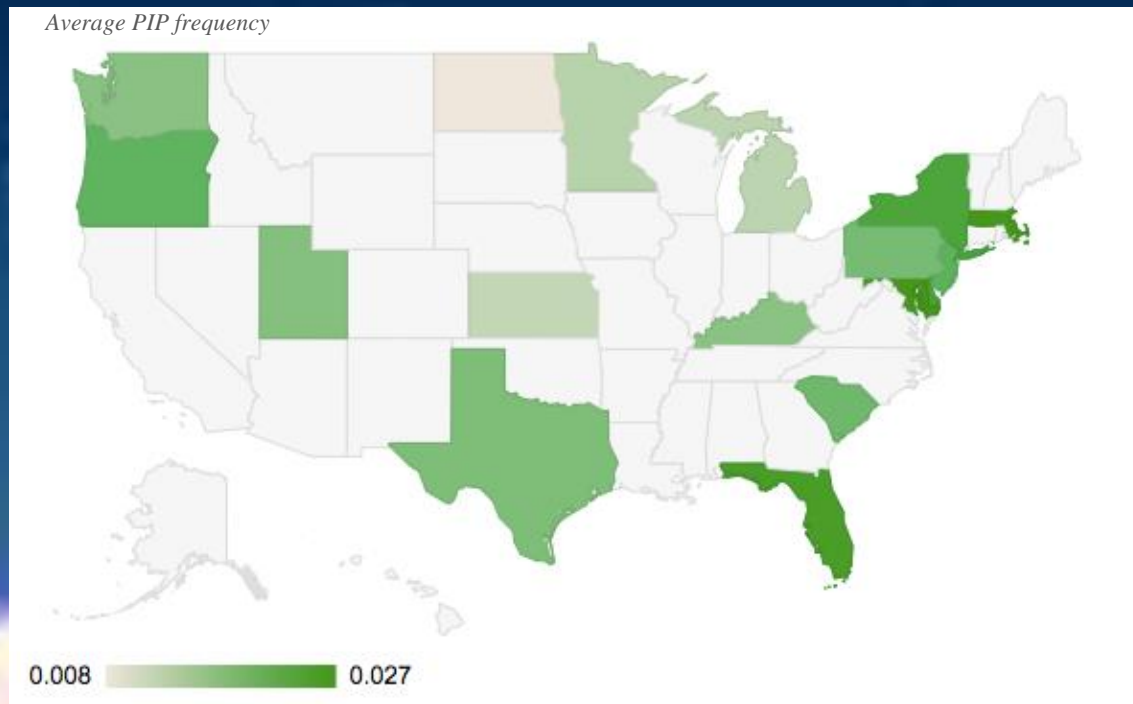
- Bodily injury severity is negatively correlated with drivers per lane mile.



# Personal Injury Protection

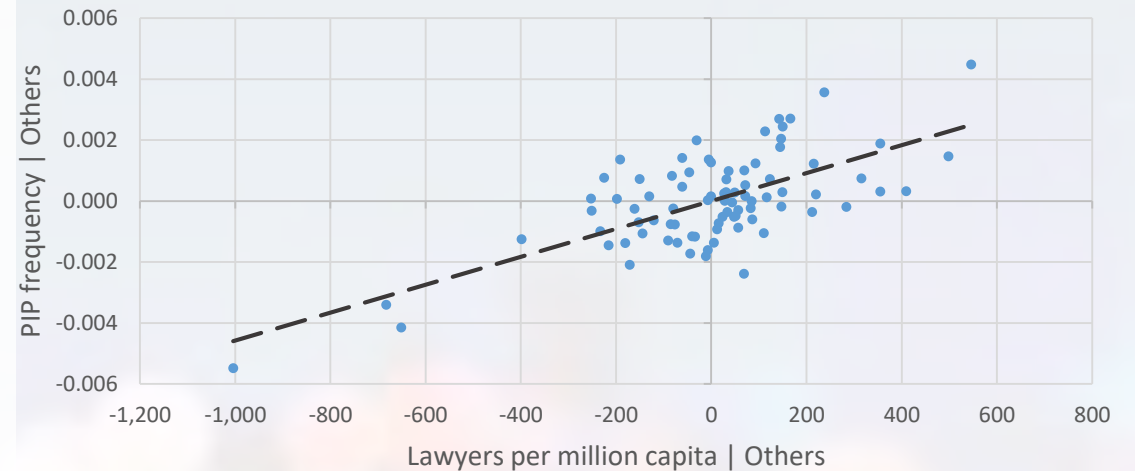
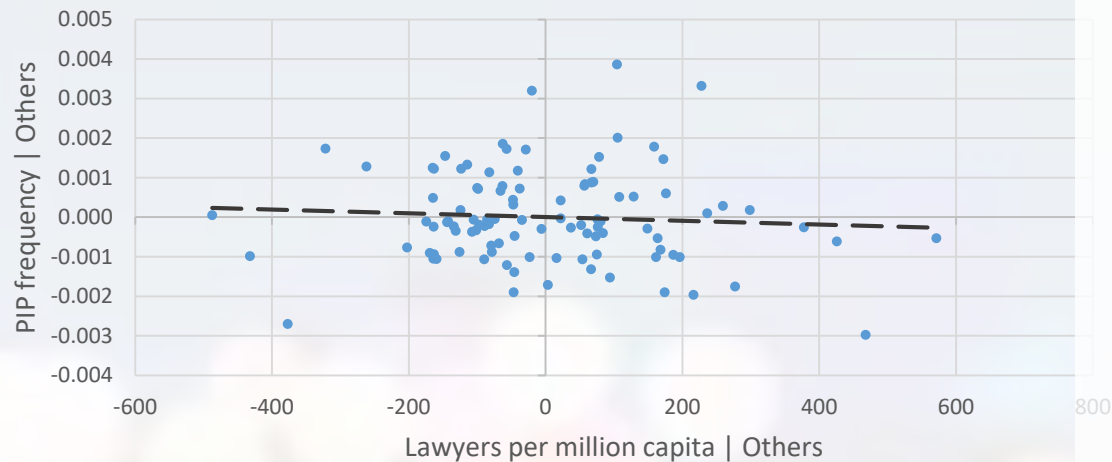
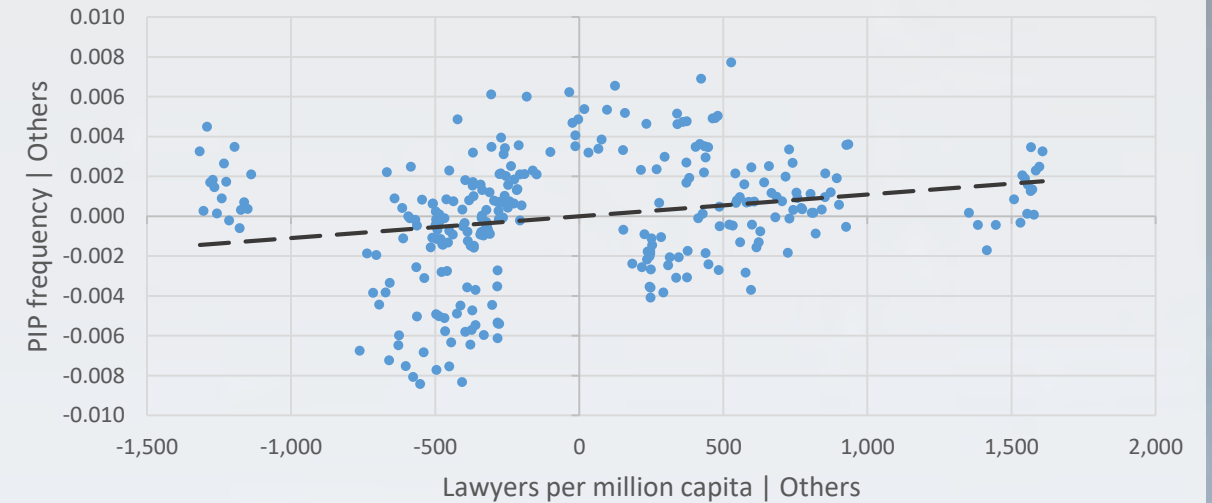
PIP insurance is required in states with no-fault insurance laws.

PIP insurance pays for your medical bills, lost wages, etc. if you are injured in an accident, regardless of who was at fault.



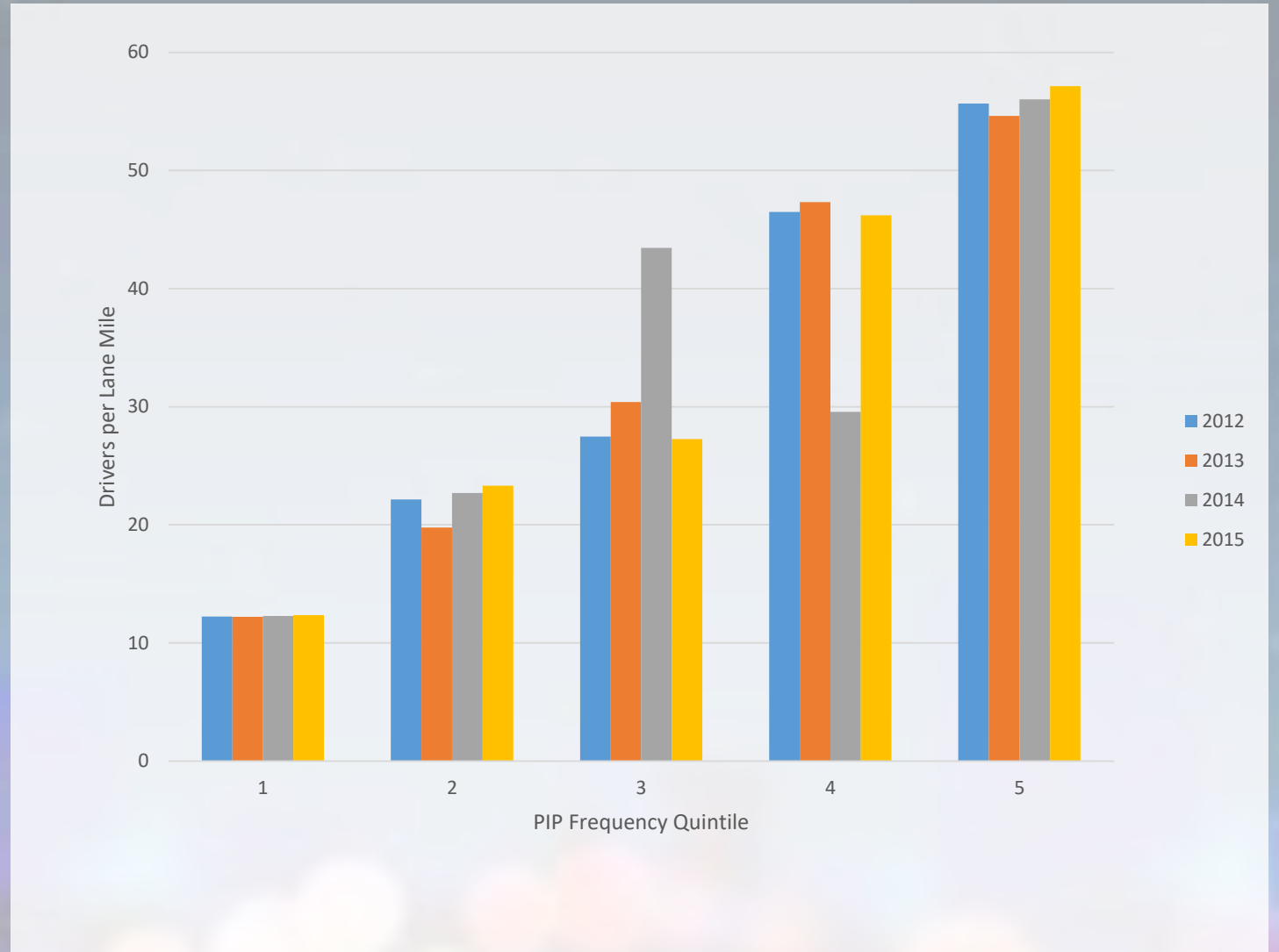
# Personal Injury Protection Frequency

- When looking at all states, lawyers per million capita is positively related to PIP frequency
- The effect is driven completely by verbal threshold states.



# Personal Injury Protection Frequency

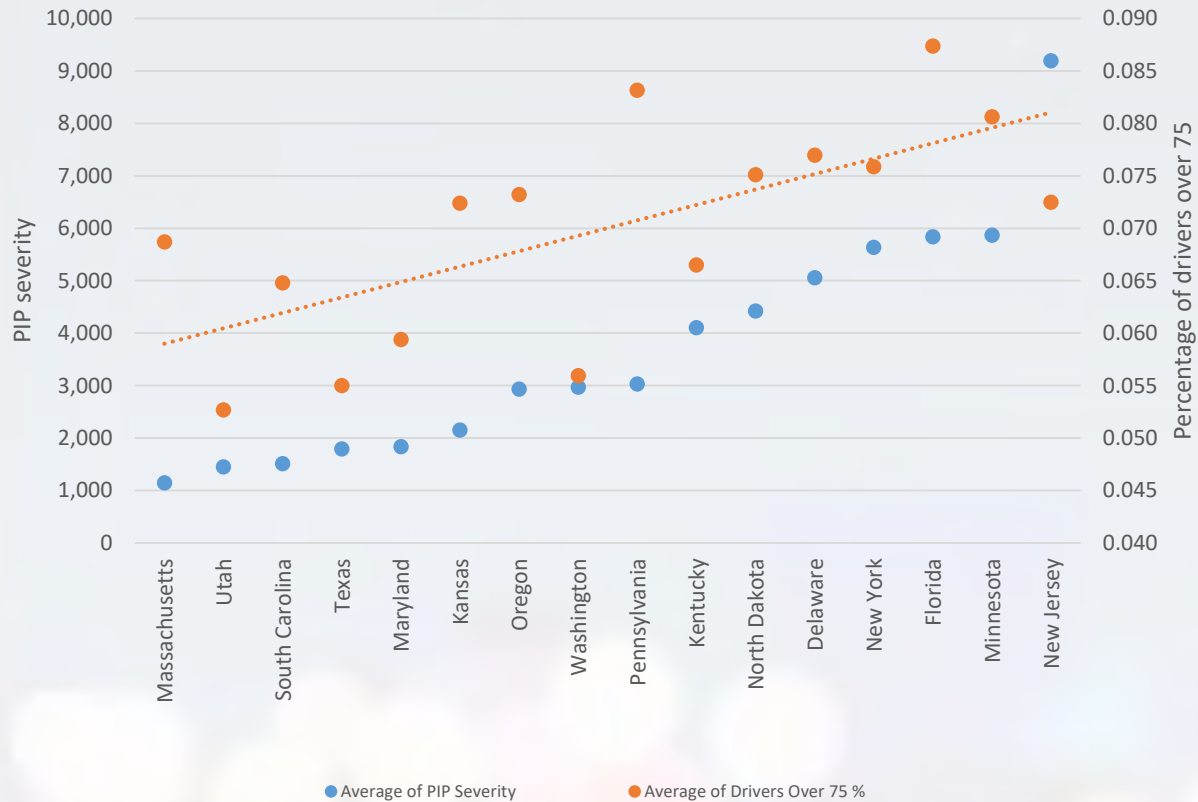
- Personal injury protection frequency is positively related to various measures of road congestion.





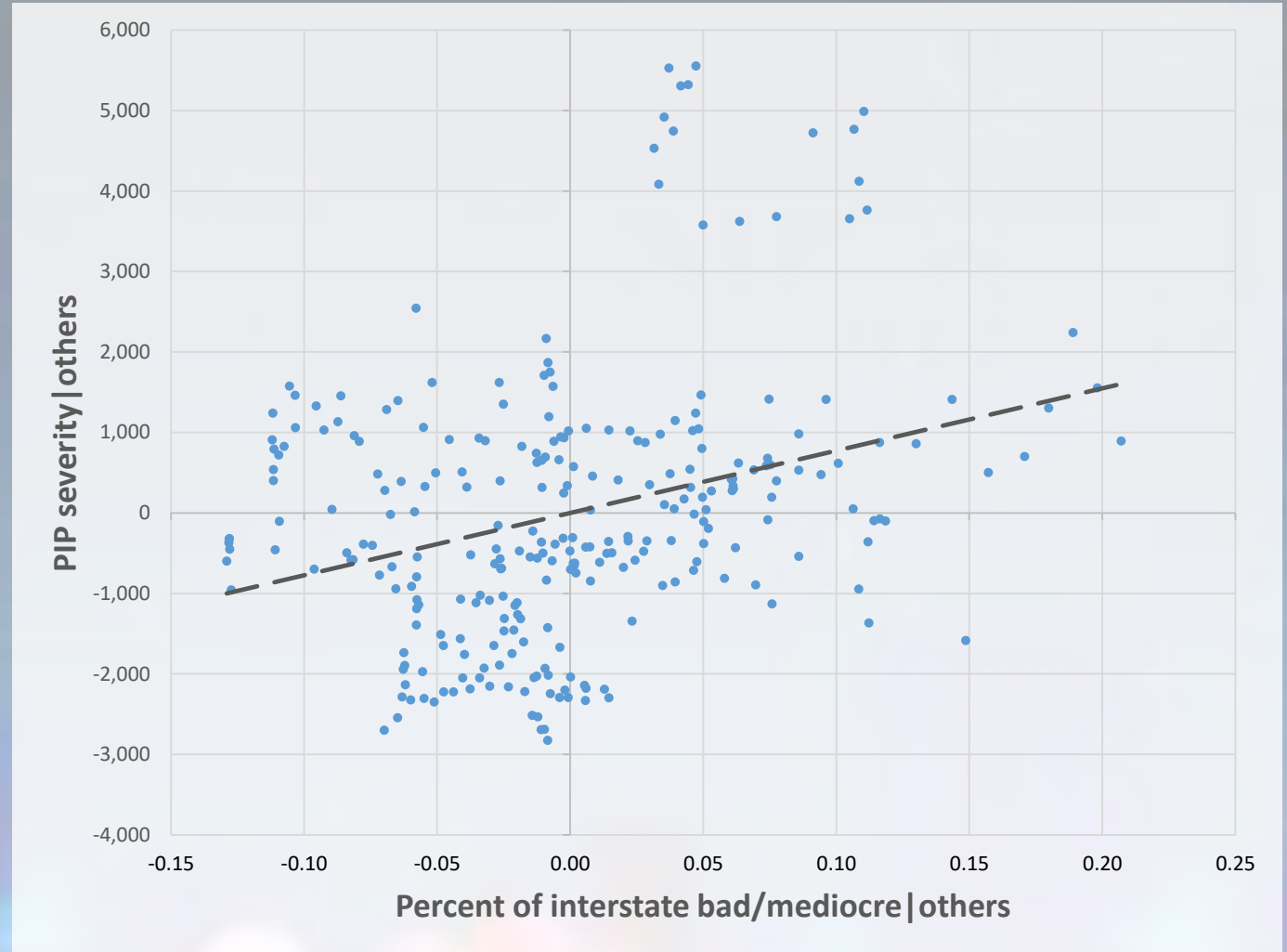
# Personal Injury Protection Severity

- Percentage of drivers over 75 has a strong positive relationship with PIP severity.



# Personal Injury Protection Severity

- Percentage of interstate miles labelled mediocre or bad has a positive relationship with PIP severity.
- This is true despite the inflationary trend in PIP severity and a negative trend in the percentage of interstate deemed mediocre/bad over time



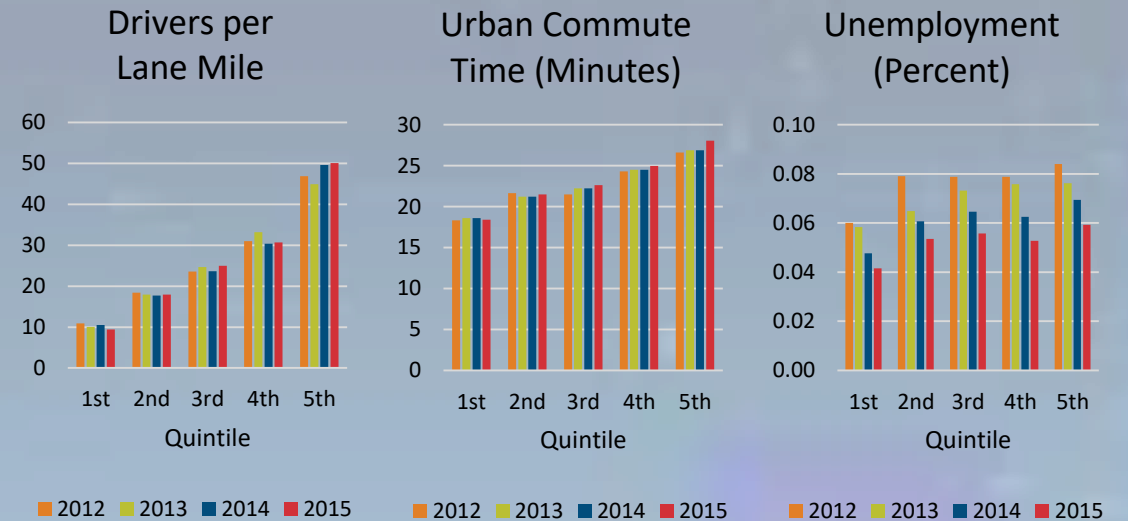
# Collision

- Congestion is positively related to collision frequency
- Collision frequency has a strong seasonal pattern
- Collision severity is largely driven by economic factors



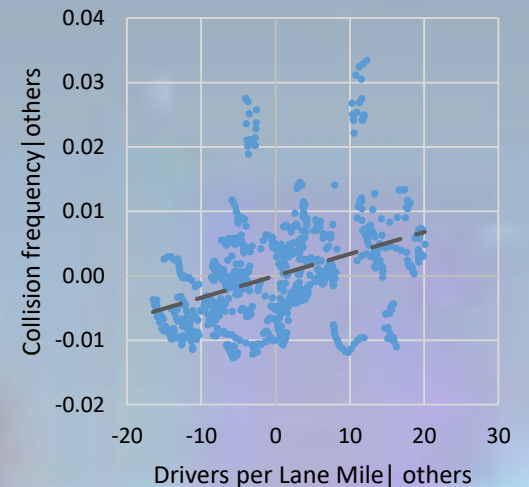
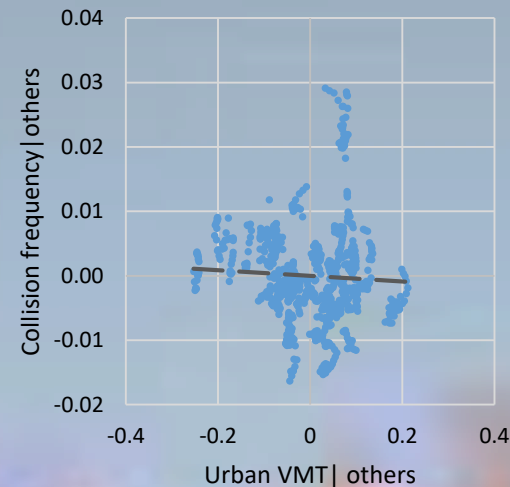
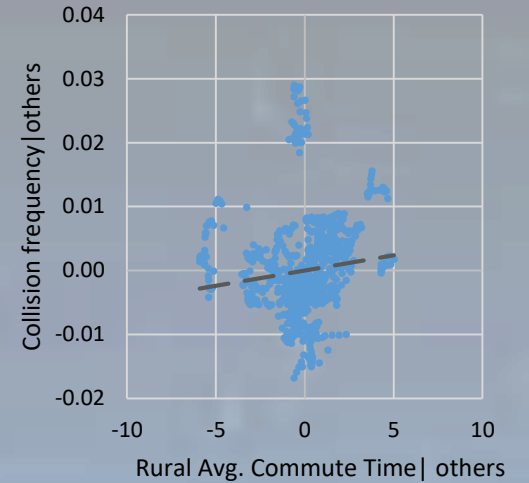
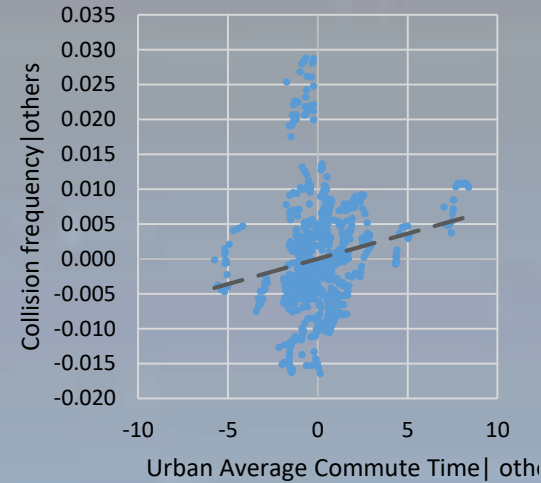
# Collision Frequency

- We sorted the states by collision frequency and then divided them into quintiles.
- Congestion variables appear to be positively related to collision frequency.
- Unemployment has a strong annual trend, with little apparent relationship to collision frequency.



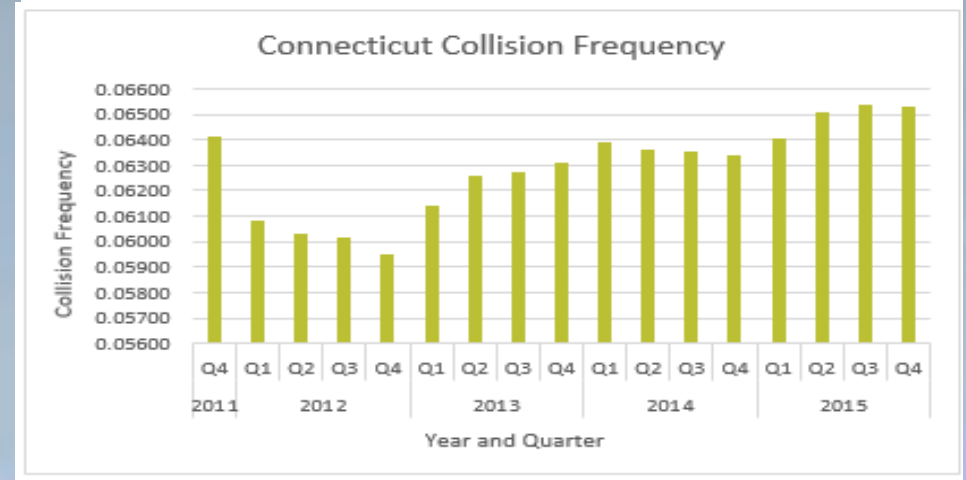
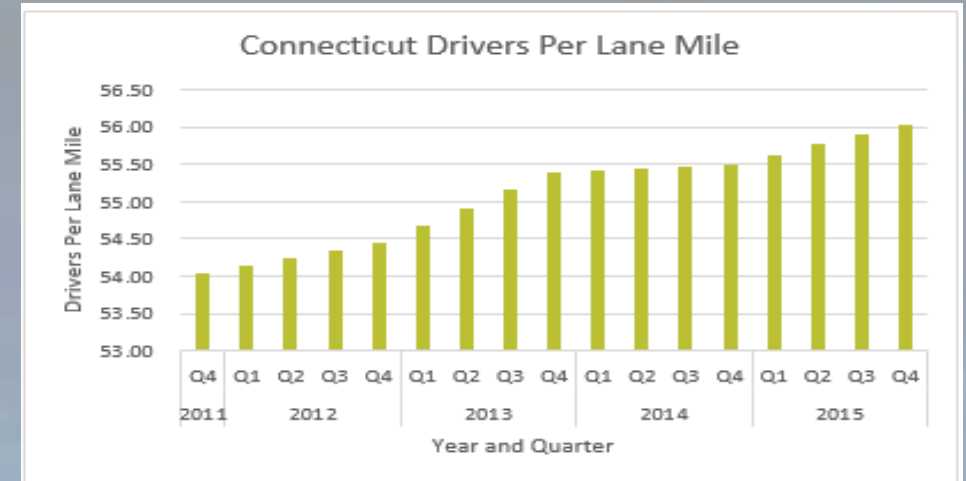
# Collision Frequency

- After account for other variables, commute time variables and drivers per lane mile have positive trends with collision frequency
- Urban VMT became slightly negatively related, through the relationship is not terribly strong



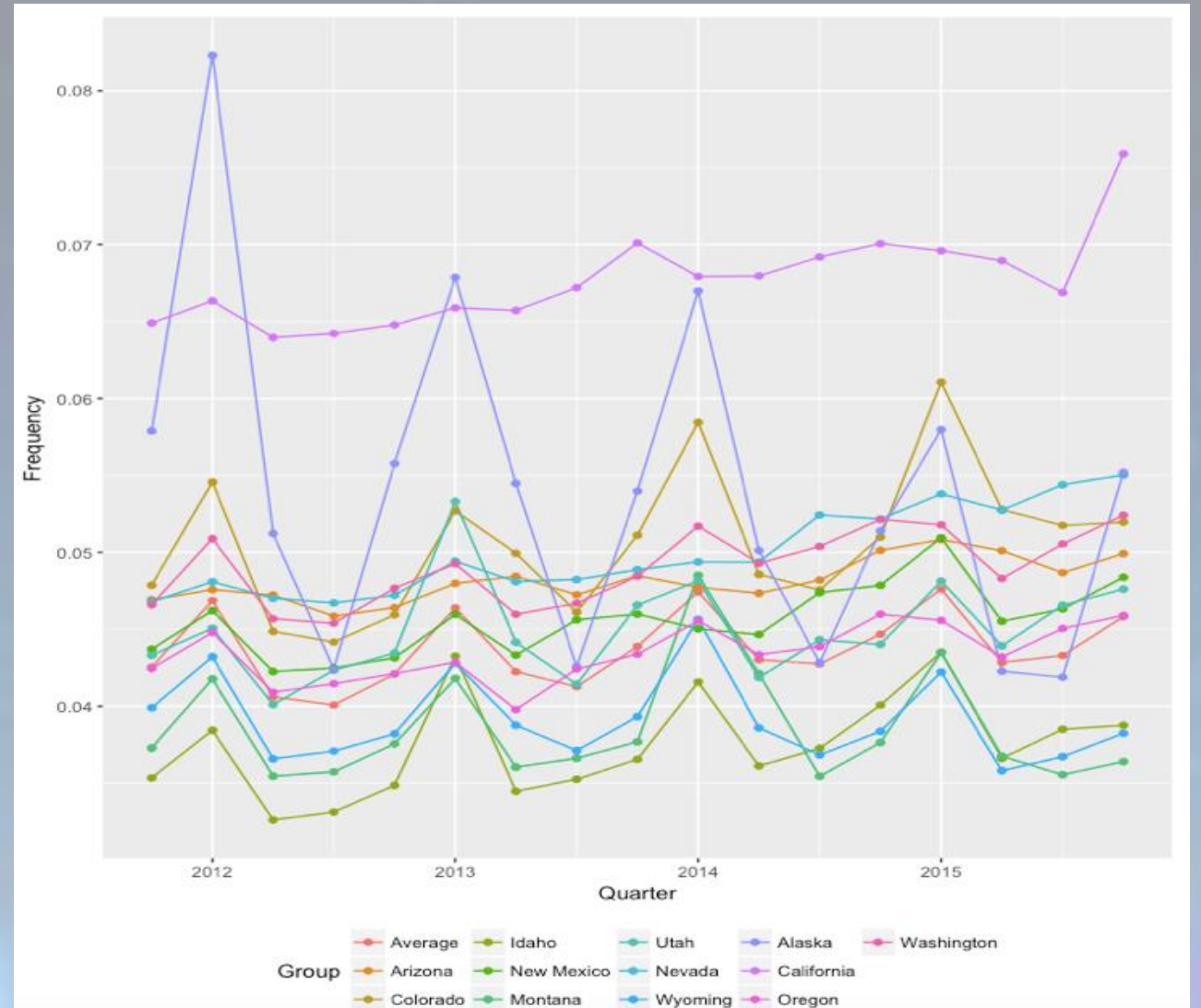
# Collision Frequency

- Most states had a pretty consistent relationship between congestion and collision frequency.
- In Connecticut, the pattern didn't hold for Q4 2011.
- There was a major snow storm that quarter.



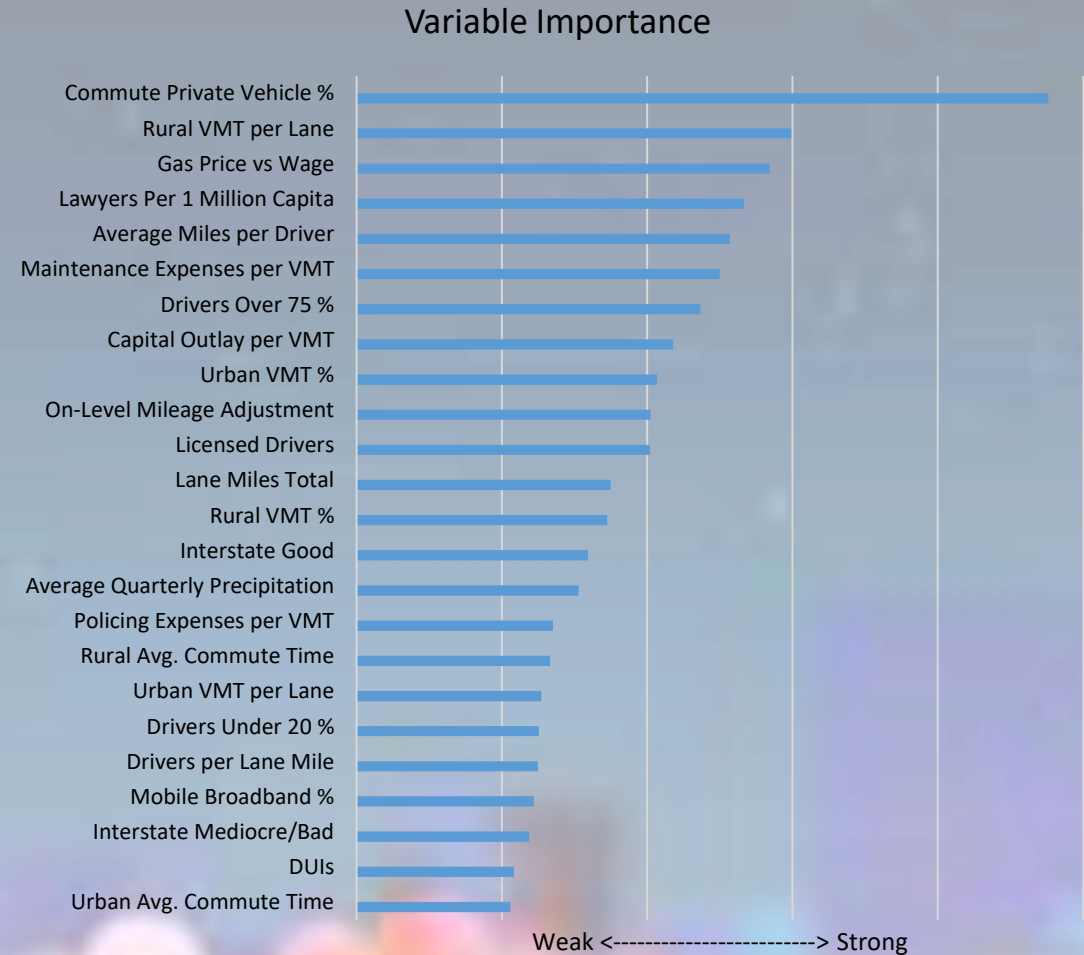
# Collision Frequency

- When looking at states in the western US, those with severe winters (AK, CO, MT) have a strong seasonal pattern in their collision frequency.
- Those without severe winters (AZ, CA) do not have that same pattern



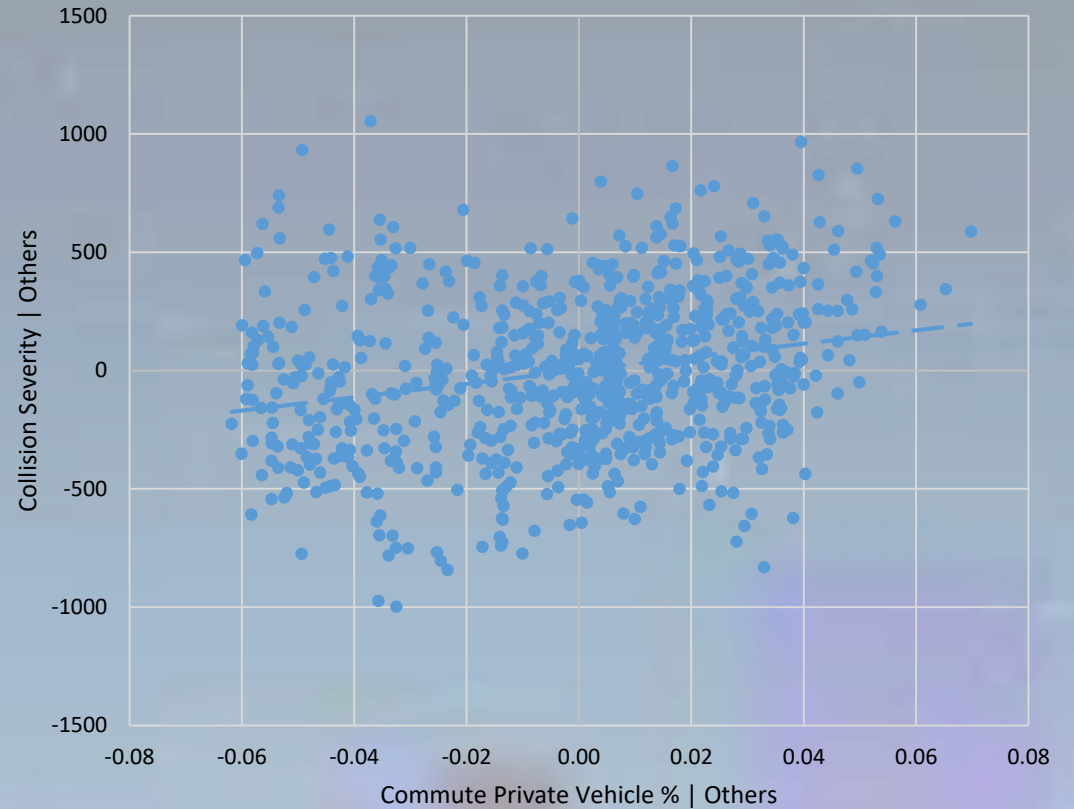
# Collision Severity

- Most variables found to be important relate to the wealth of an area



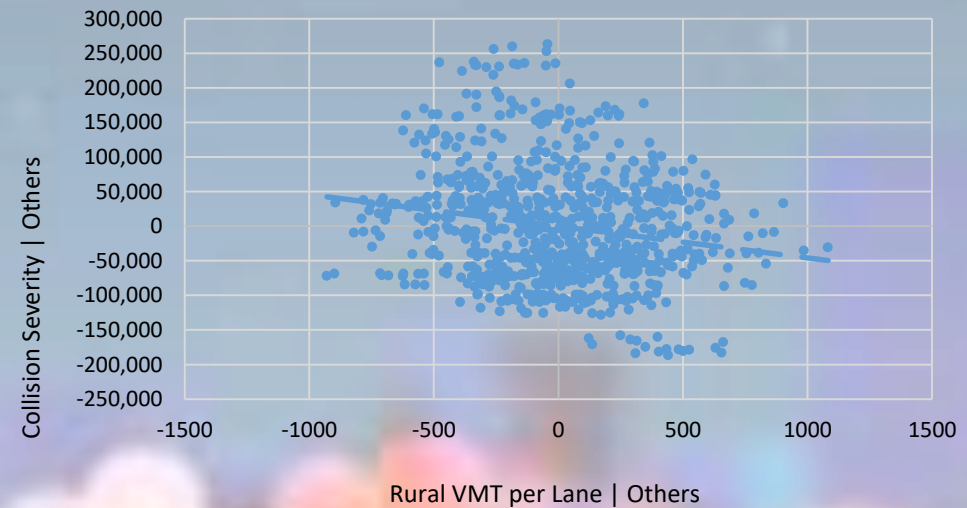
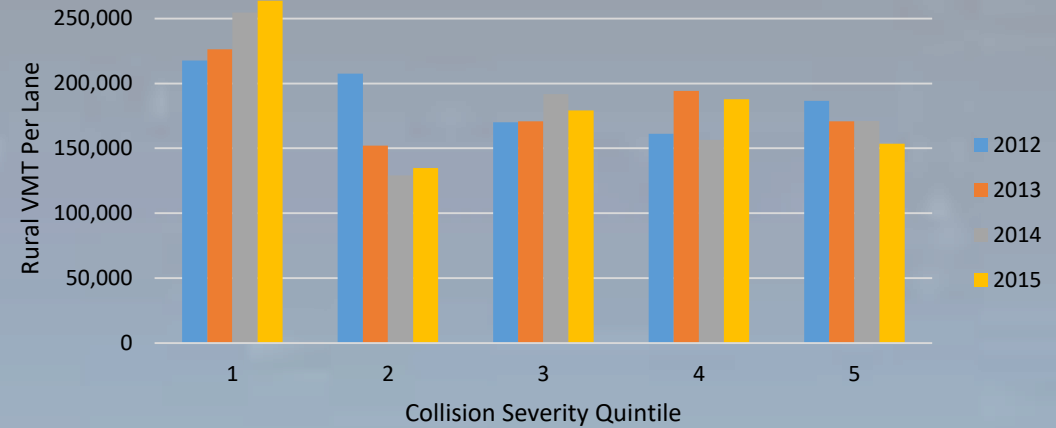
# Collision Severity

- Plot of percentages by collision by quintiles did not reveal a trend
- Percentage of commuters with private vehicles may largely be a surrogate, identifying NY



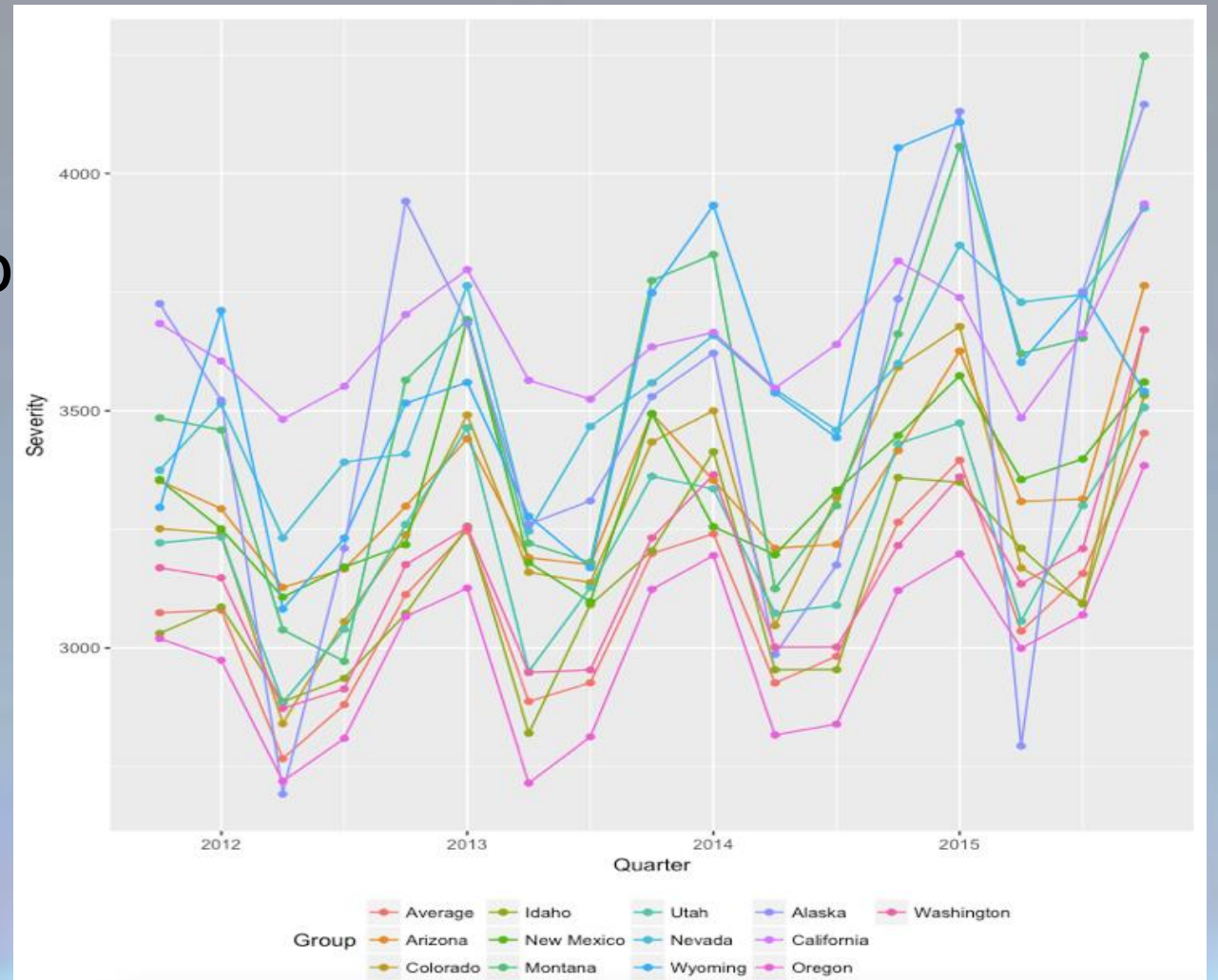
# Collision Severity

- Collision severity increases as rural vehicle miles traveled per lane decreases



# Collision Severity

- A similar seasonal trend is seen in severity, though to a lesser extent.



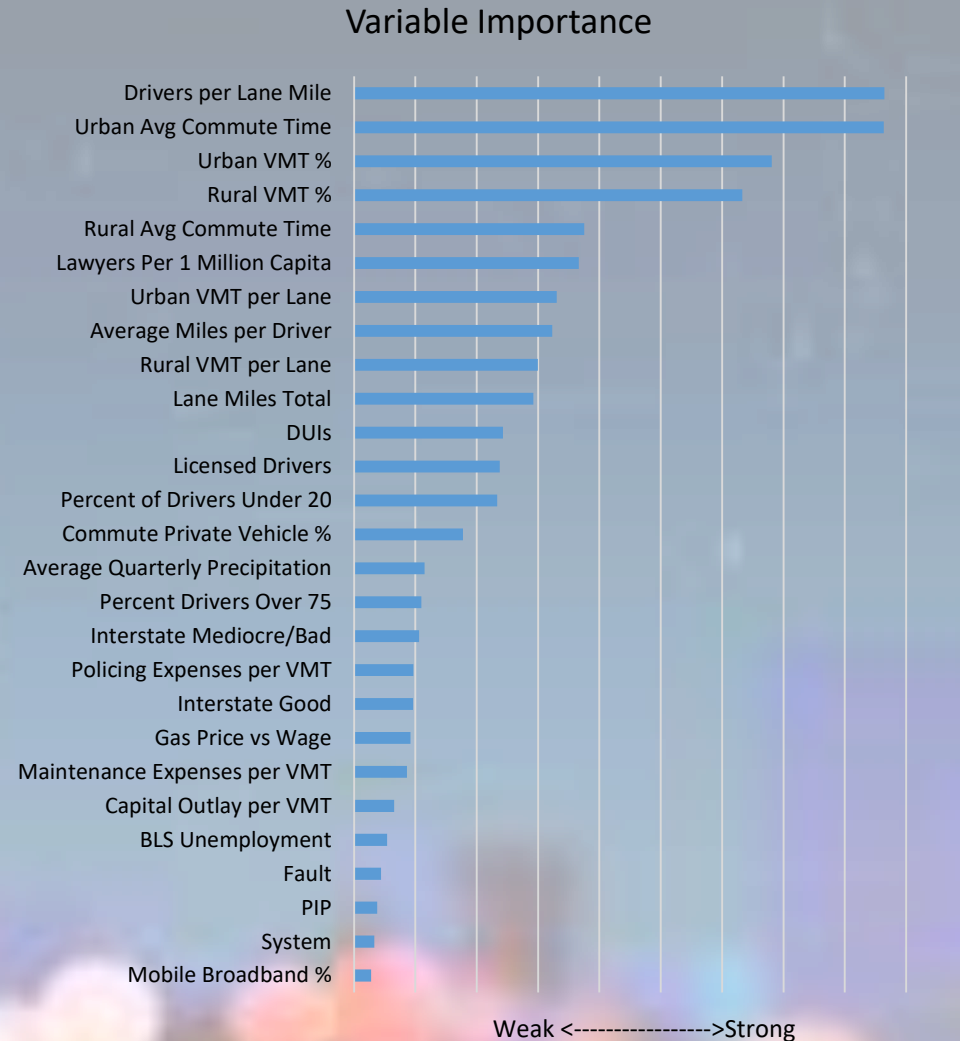


# Property Damage

- Congestion is positively related to property damage frequency
- Property damage frequency analysis excludes Michigan

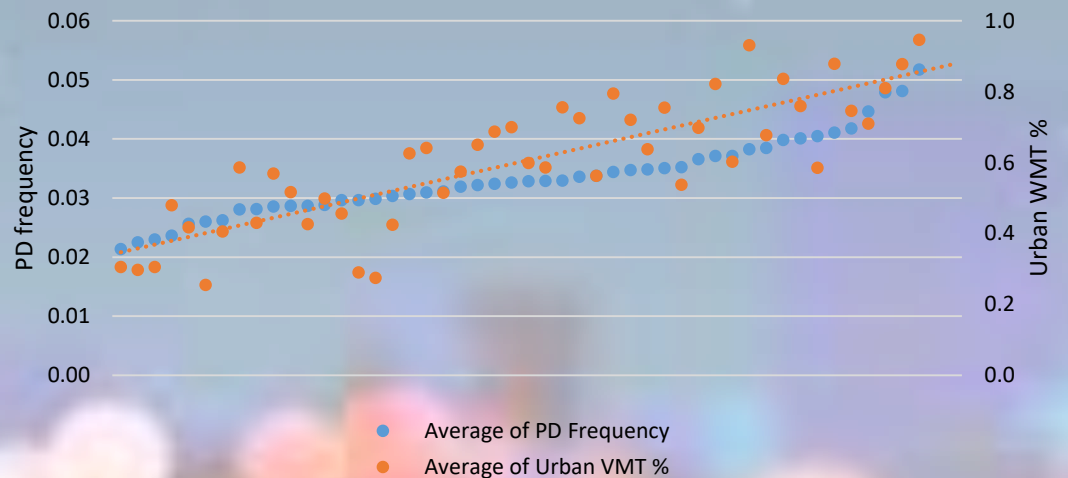
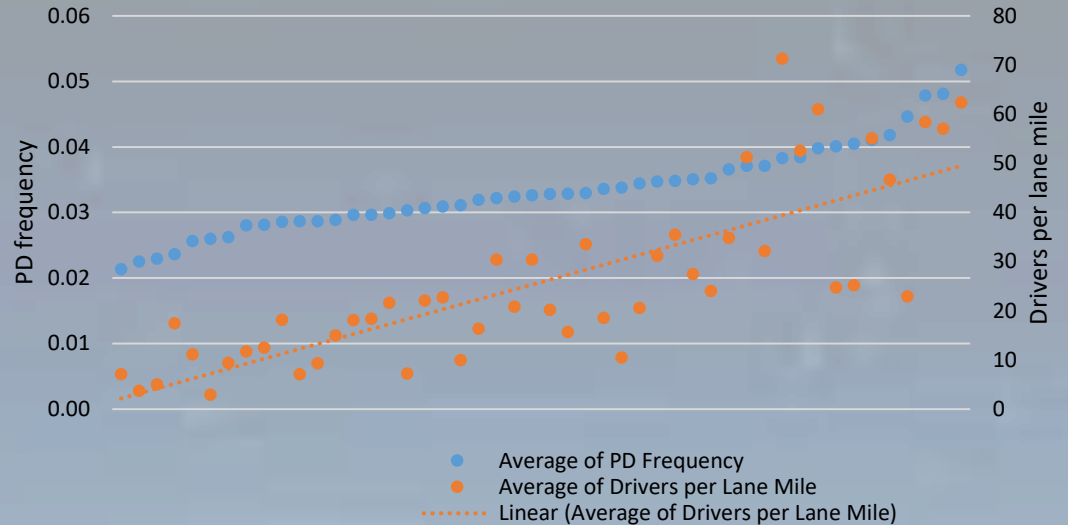
# Property Damage Frequency

- Congestion variables were found to be some of the most useful in predicting property damage claim frequency



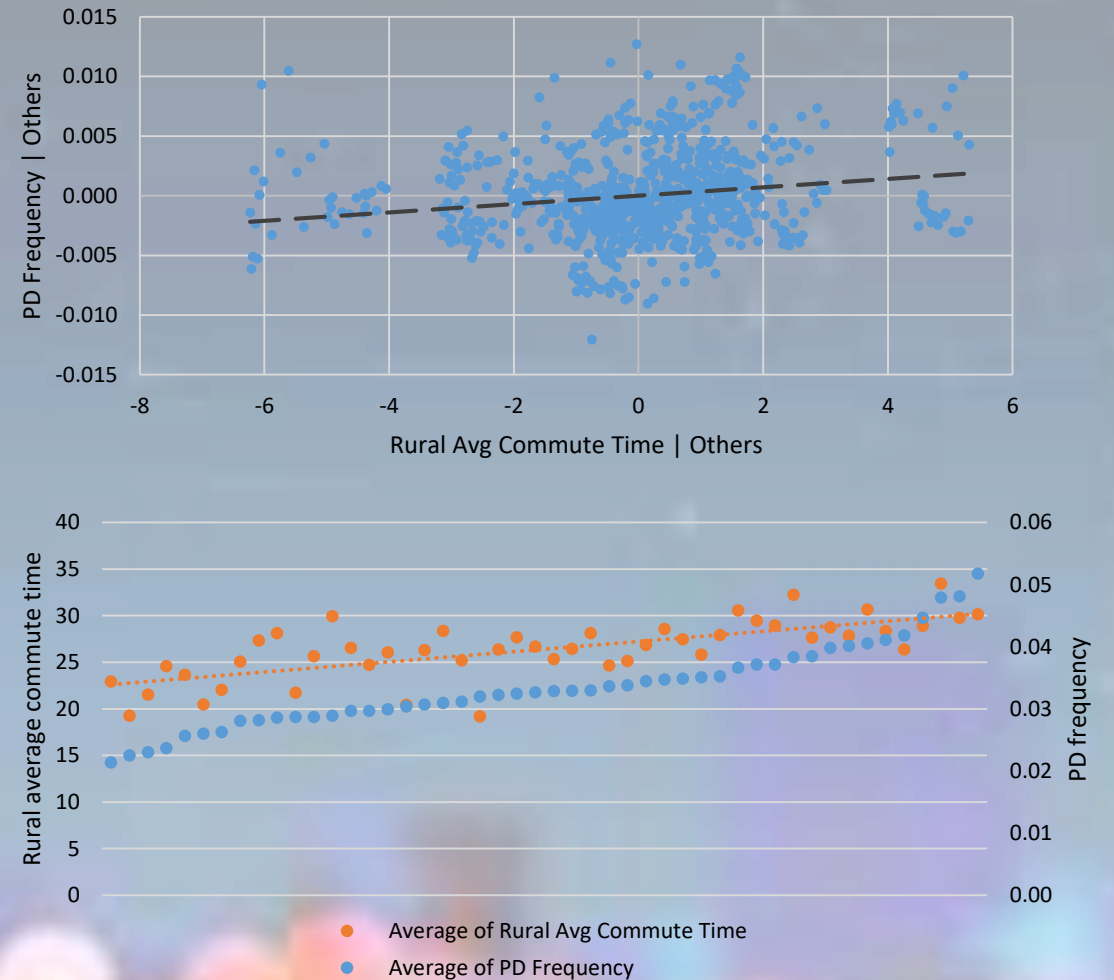
# Property Damage Frequency

- Drivers per Lane Mile and Urban VMT have strong positive relationships with property damage frequency
- These together tell us that road congestion is a main driver of property damage frequency



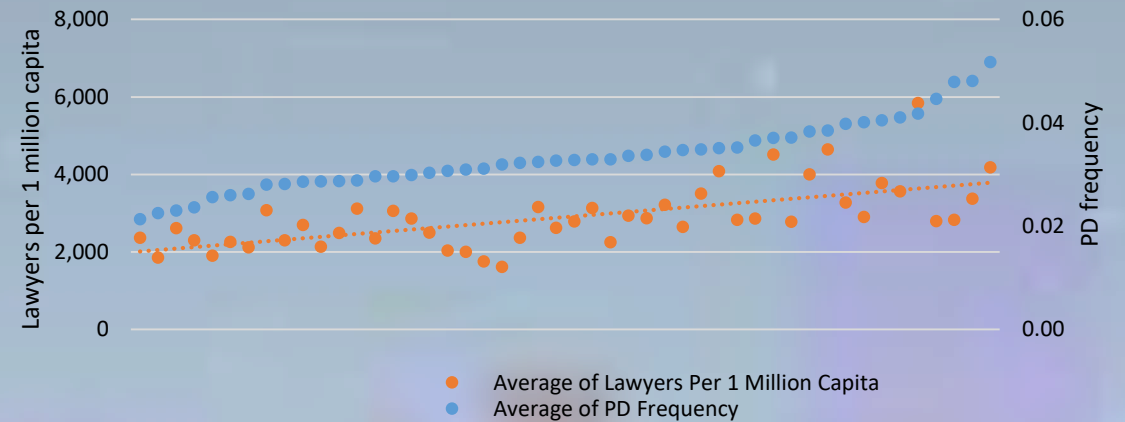
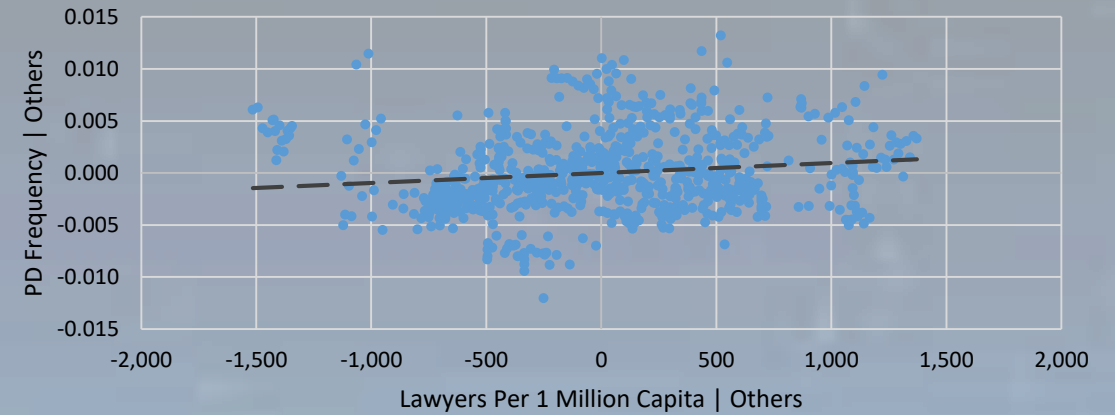
# Property Damage Frequency

- Rural average commute time has a positive relationship with property damage frequency
- Interestingly, urban commute time had no effect



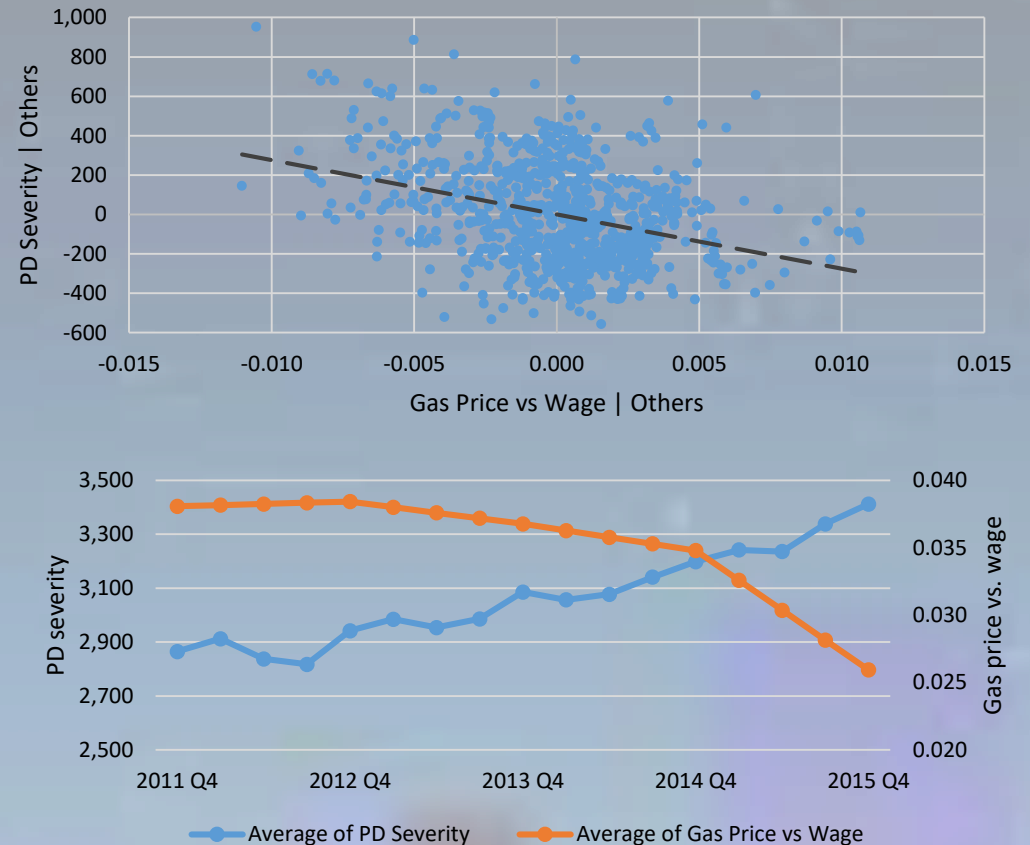
# Property Damage Frequency

- Property damage frequency appears to be positively related to the number of lawyers per 1 million capita.



# Property Damage Severity

- Property damage severity appears to be negatively related to the ratio of gas price to wage.
- But that is actually driven by the inflationary trend in PD severity and the decreasing trend in the ratio of gas price to wage.



Comprehensive

The image features a dark blue background with a bokeh effect of colorful lights at the bottom. The lights are in various colors including yellow, pink, red, and purple, and are out of focus, creating a soft, glowing effect. The word "Comprehensive" is written in a white, sans-serif font in the upper left quadrant.

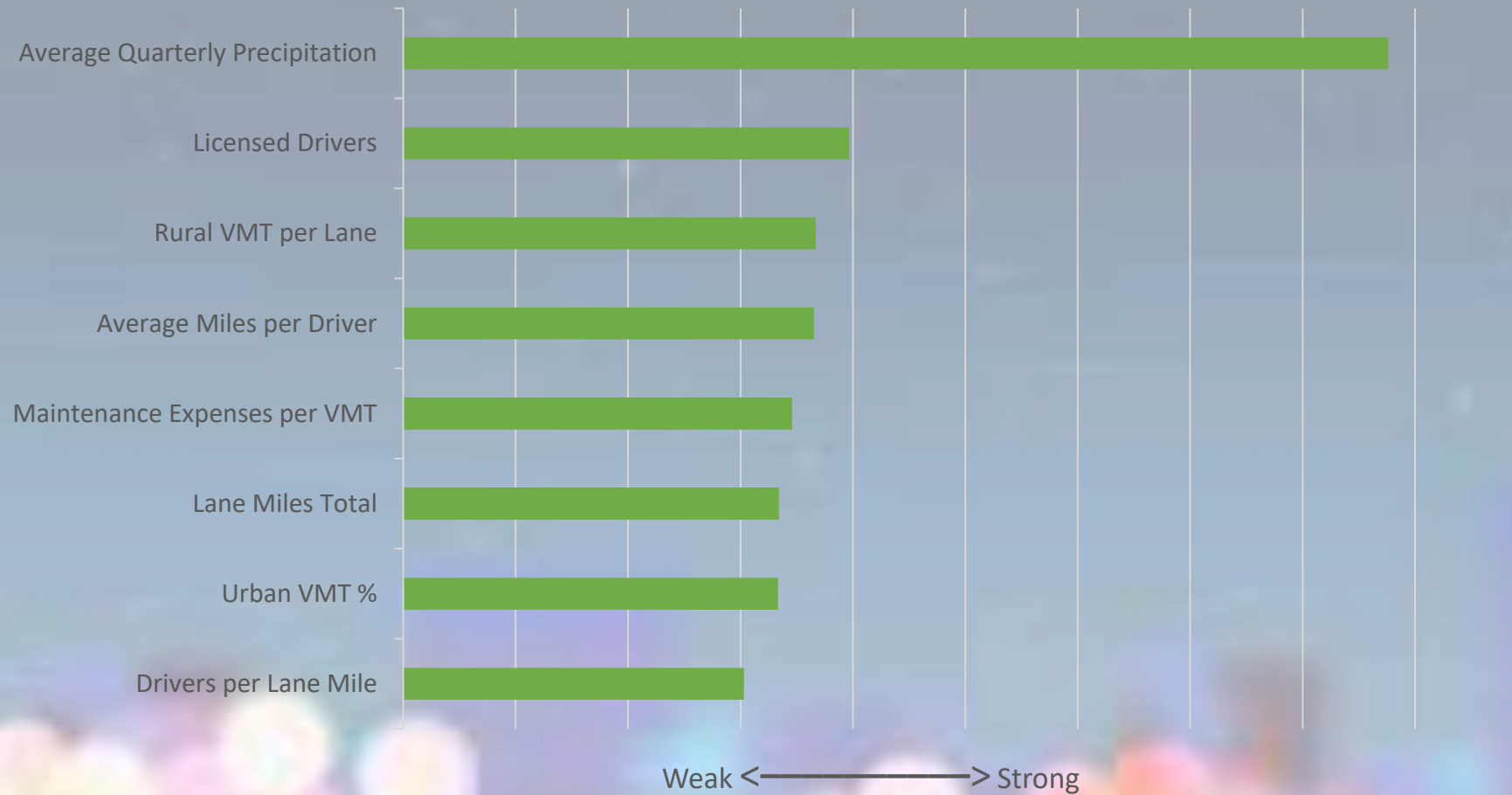
# Outline

- Comprehensive claim frequency
  - Quarterly average precipitation
  - Hail
  - Windshield replacement
- Comprehensive claim severity
  - Average miles per driver
  - Drivers per lane mile
  - Natural disasters
- Relationship between frequency and severity



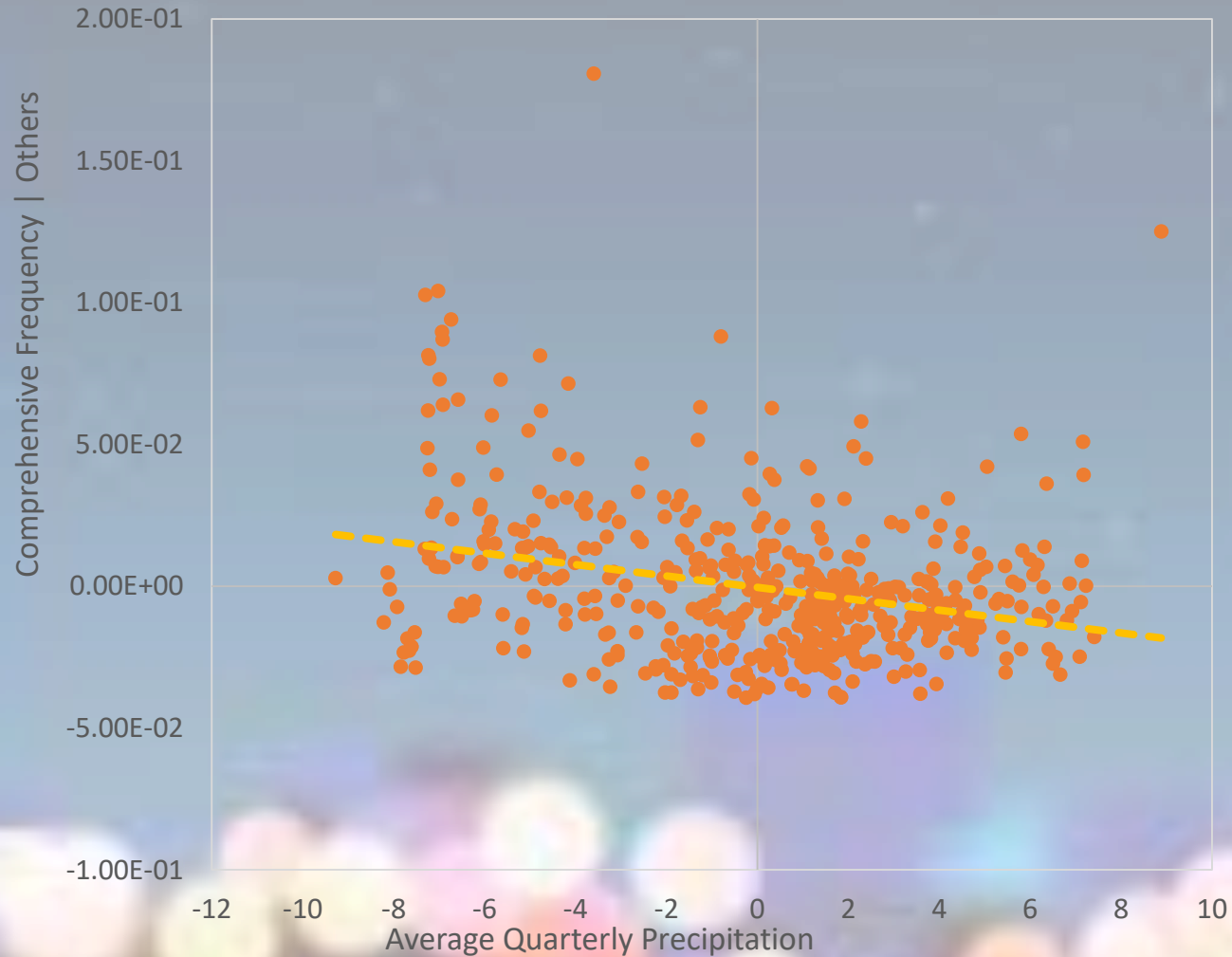
# Frequency Drivers

Variable Importance

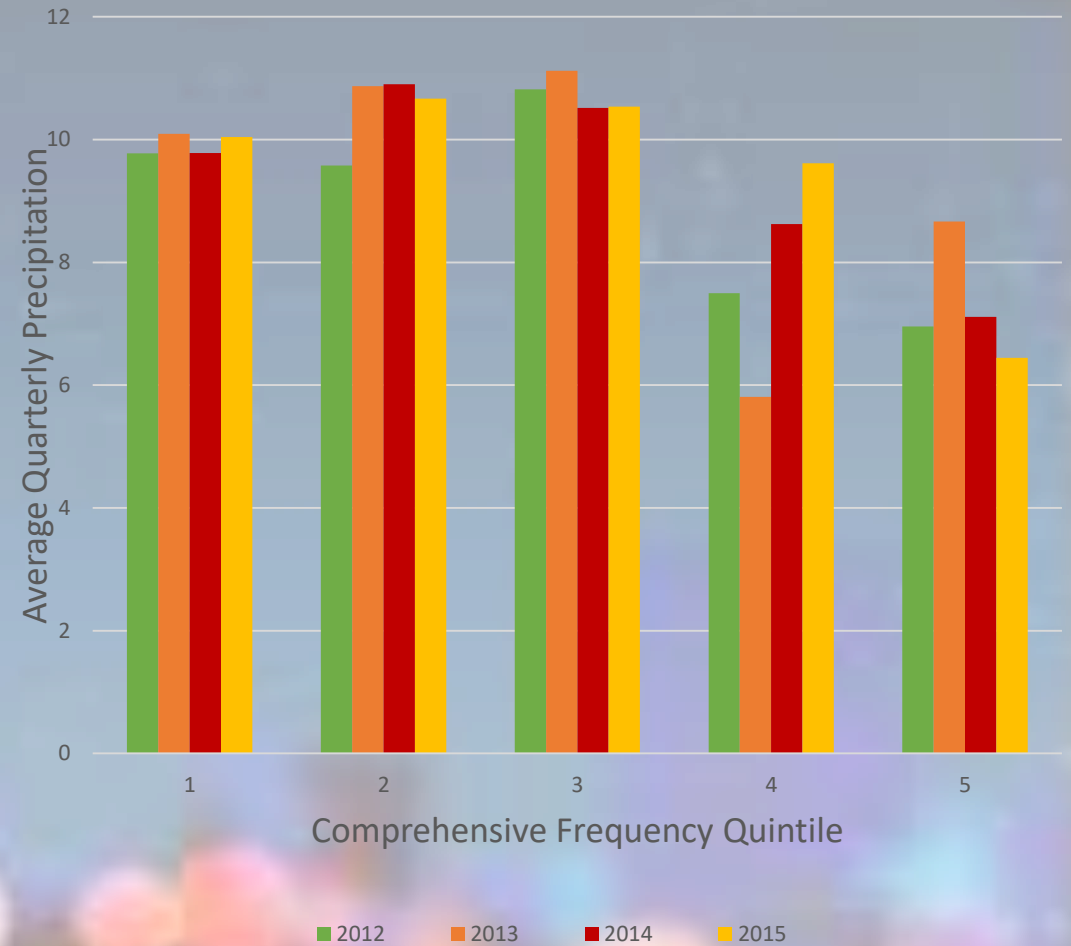


# Precipitation Effect

Comprehensive Frequency Added-Variable Plot

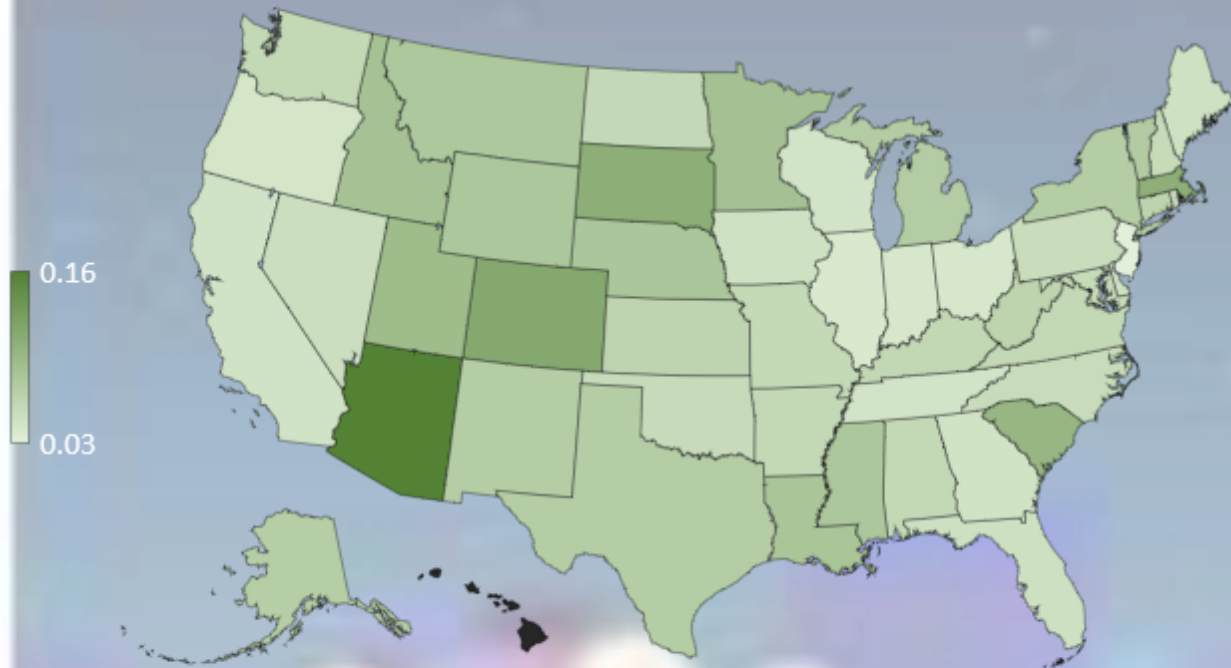


Quarterly Precipitation Quintile Plot

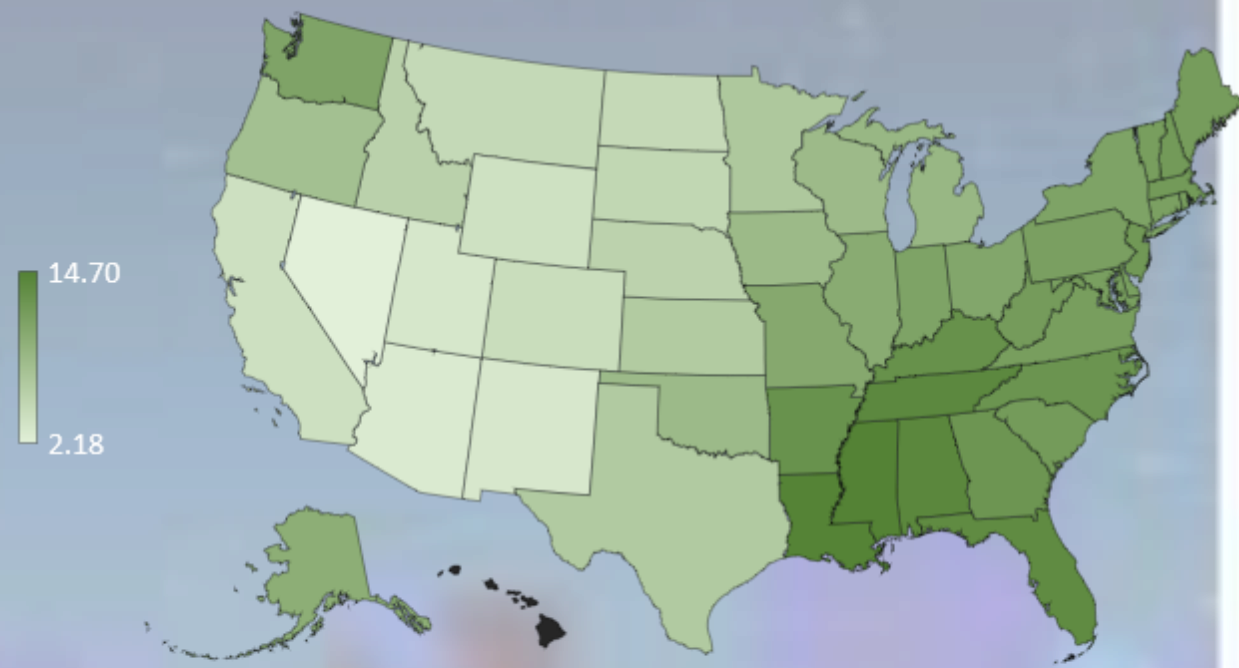


# Explanations for Precipitation Effect

Average Comprehensive Frequency

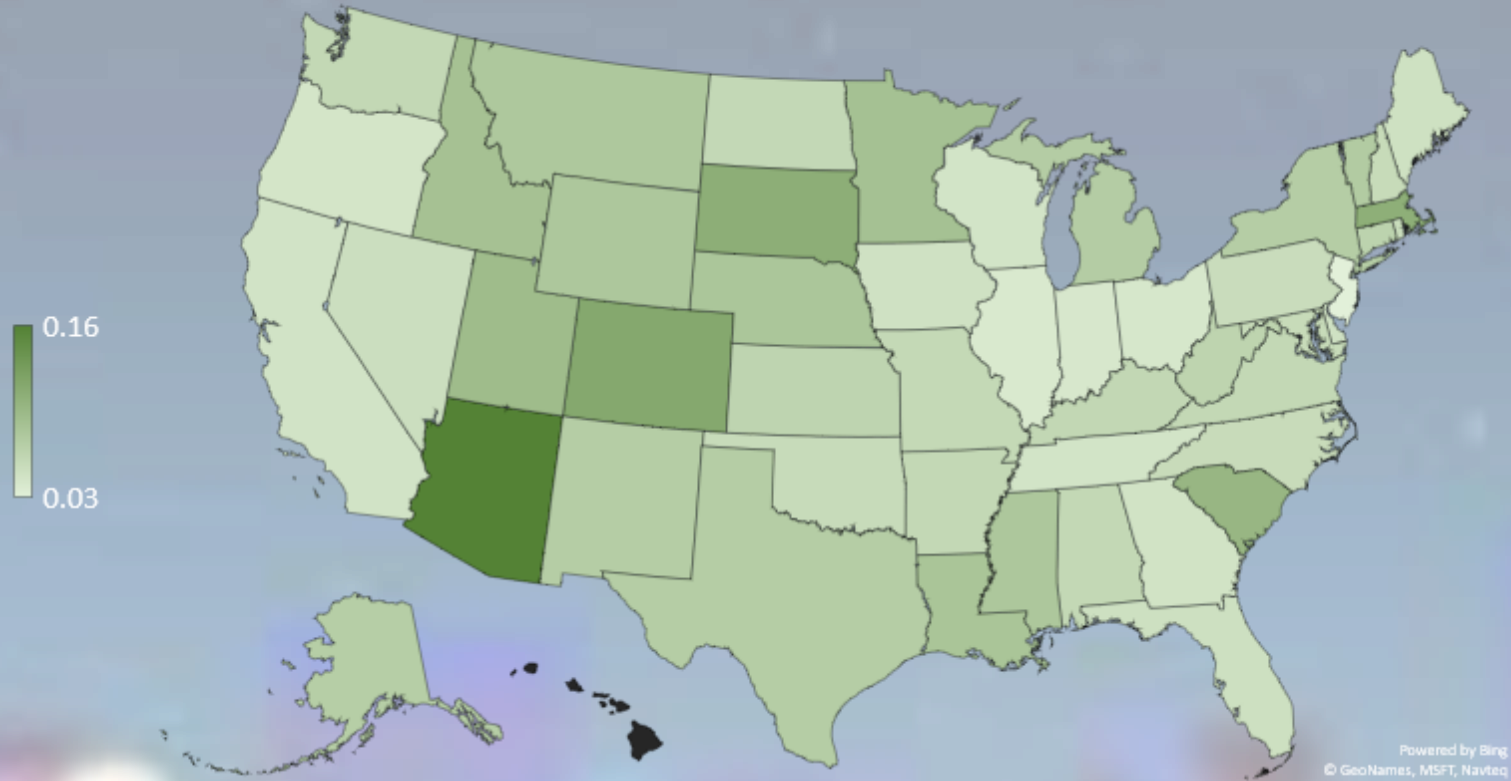


Average Annual Precipitation



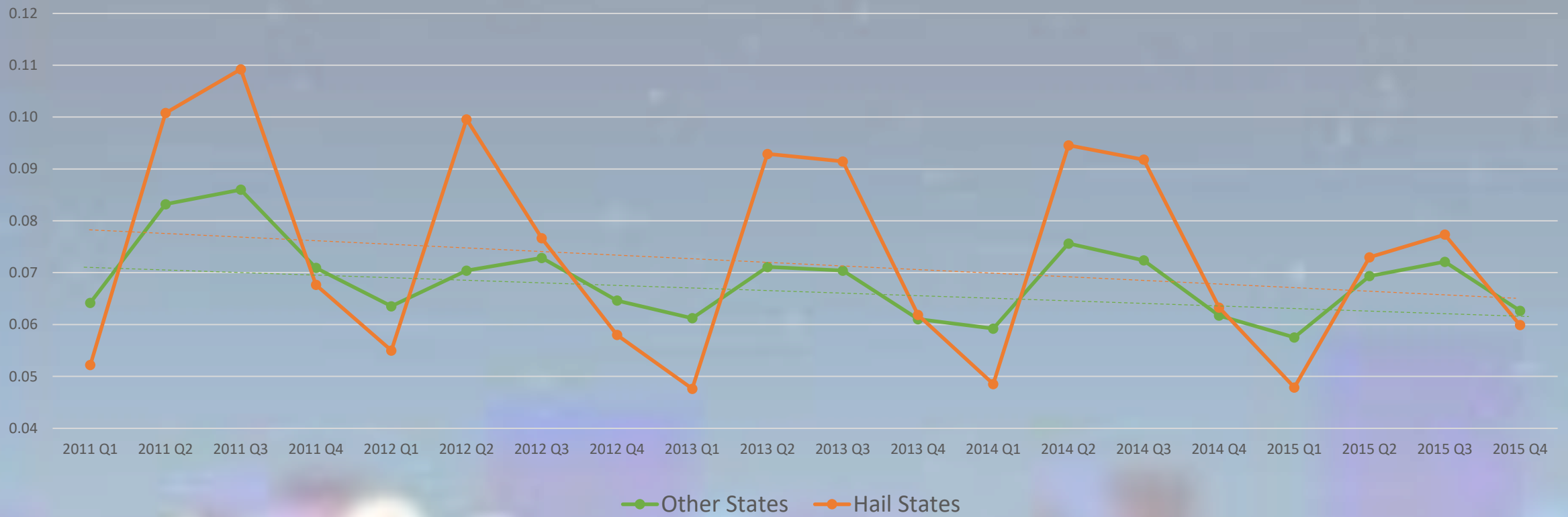
# Hail

Average Comprehensive Frequency



# Hail

## Comprehensive Frequency Time Series

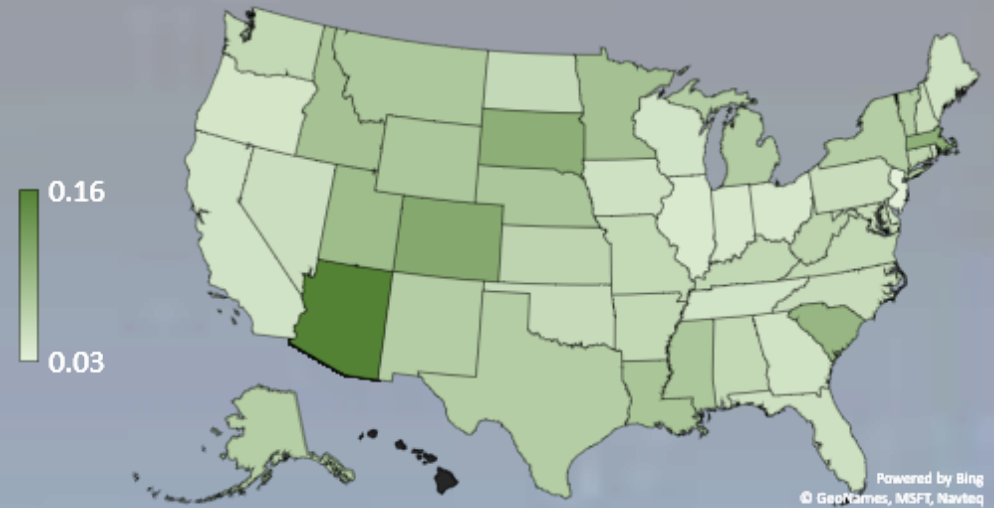


# Windshield Replacement

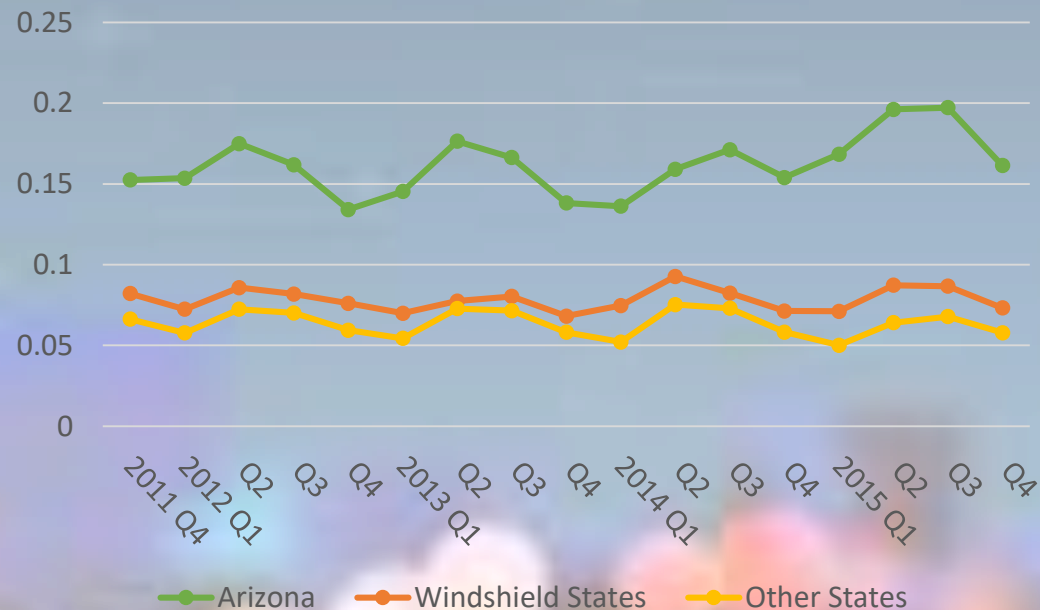
With varying conditions, 8 states mandate zero-deductible windshield replacement:

1. **Arizona**
2. Connecticut
3. Florida
4. Kentucky
5. Massachusetts
6. Minnesota
7. New York
8. South Carolina

Average Comprehensive Frequency

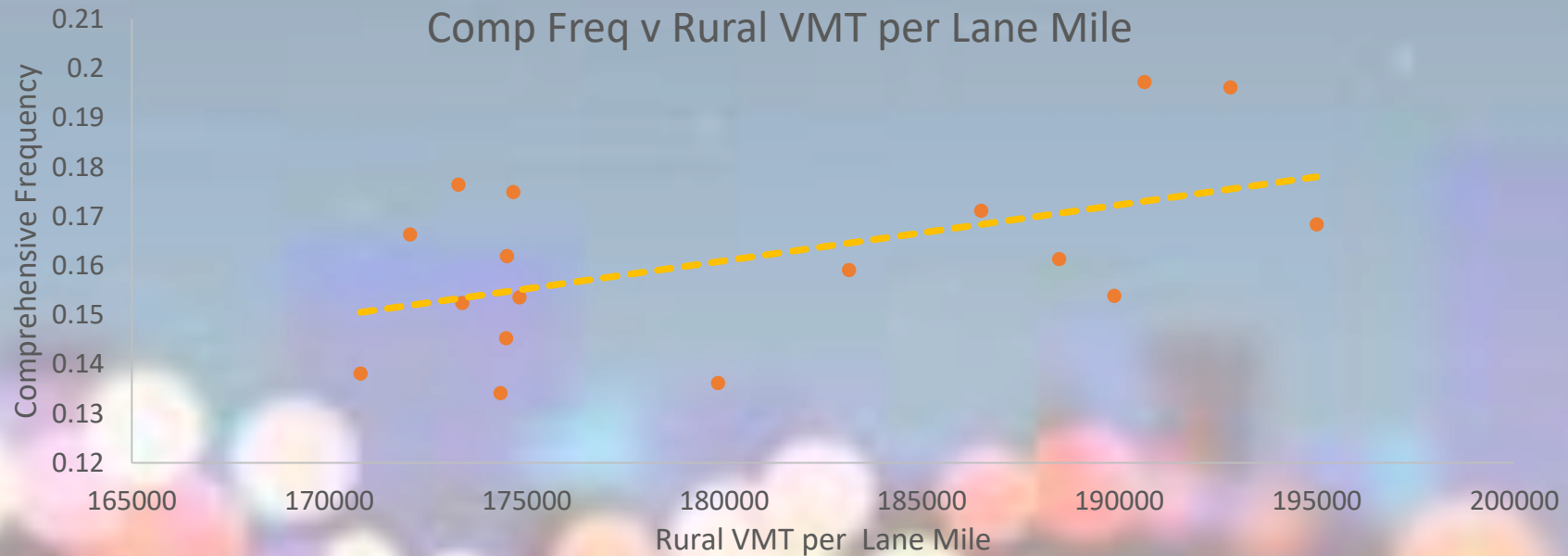


Comprehensive Frequency Time Series



# Arizona - An Outlier

## Relative Importance (Just Arizona)

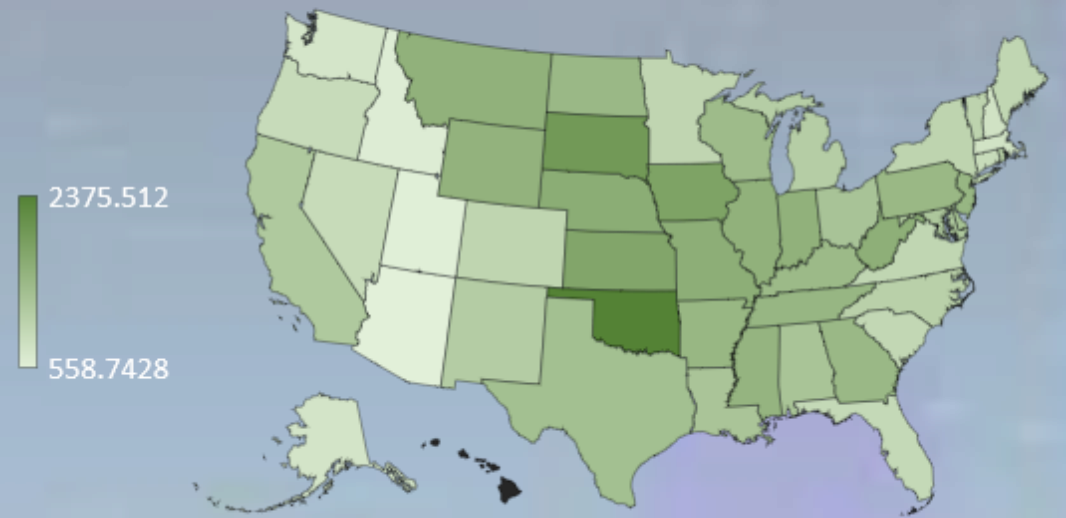


# Severity Drivers

Relative Importance



## Average Comprehensive Severity

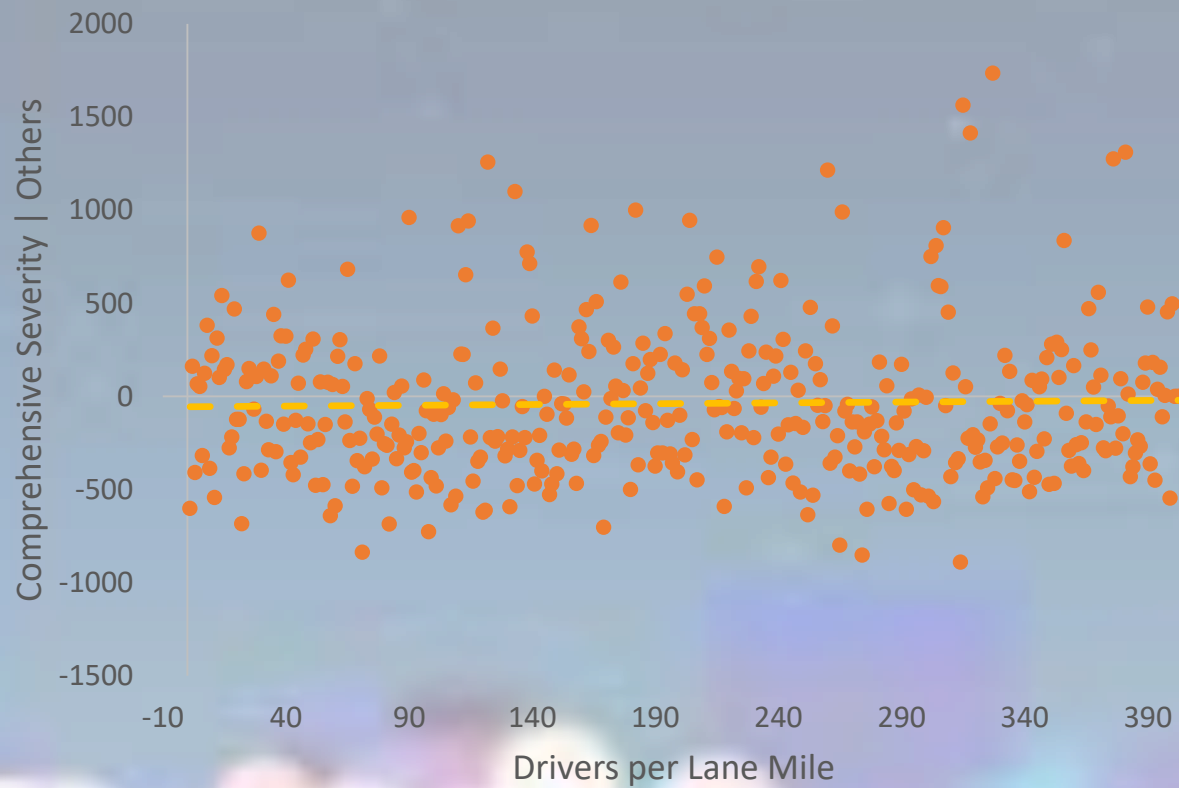


Powered by Bing  
© GeoNames, MSFT, Navteq

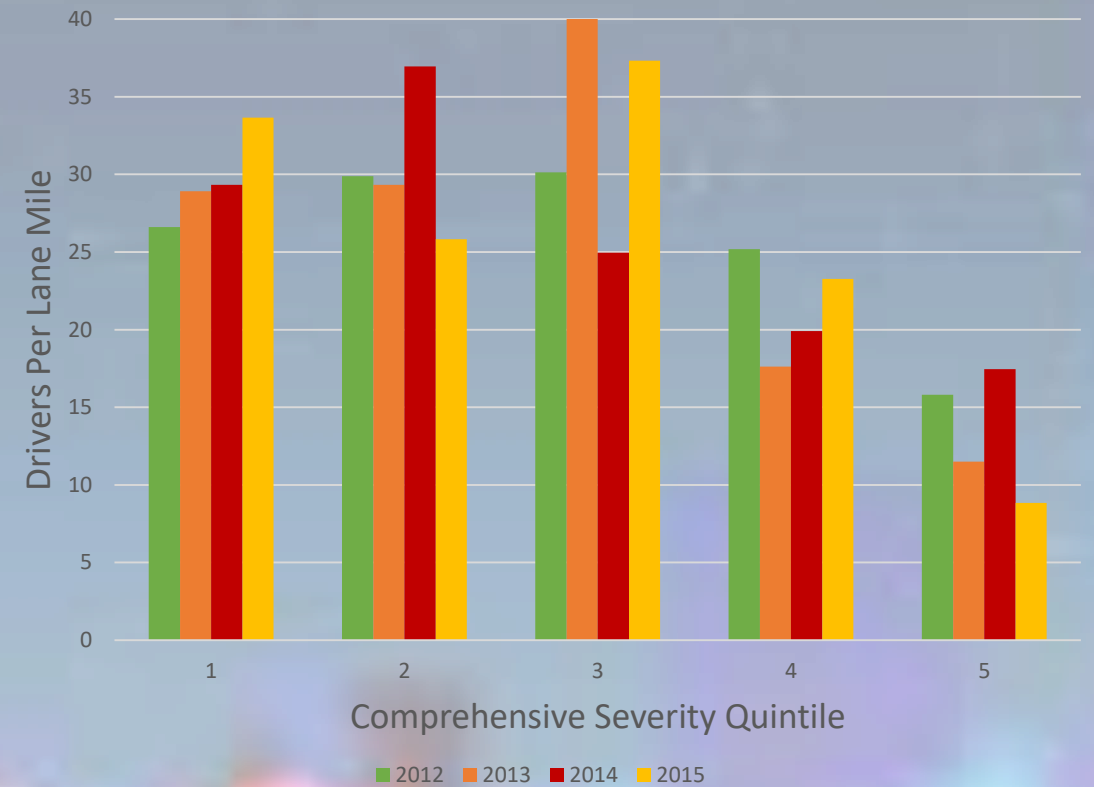


# Drivers per Lane Mile

Comprehensive Severity Added-Variable Plot

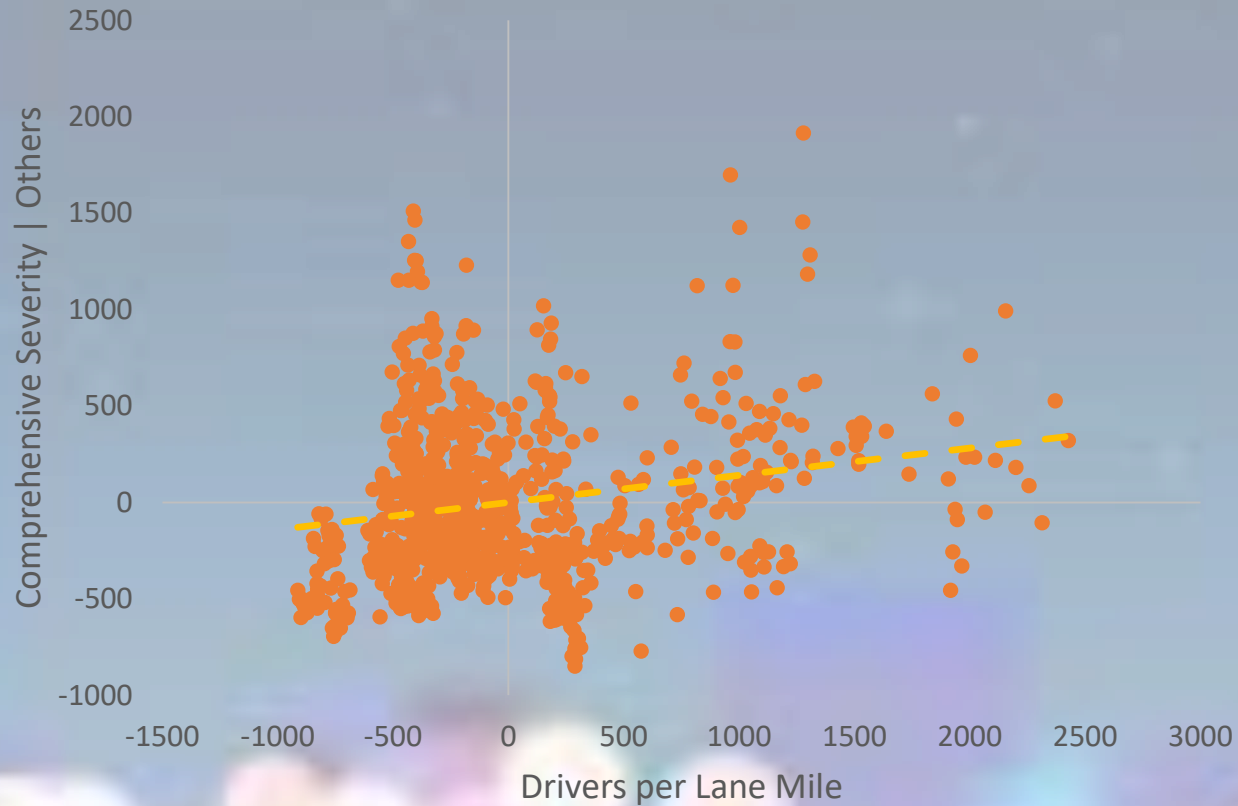


Drivers per Lane Mile Quintile Plot

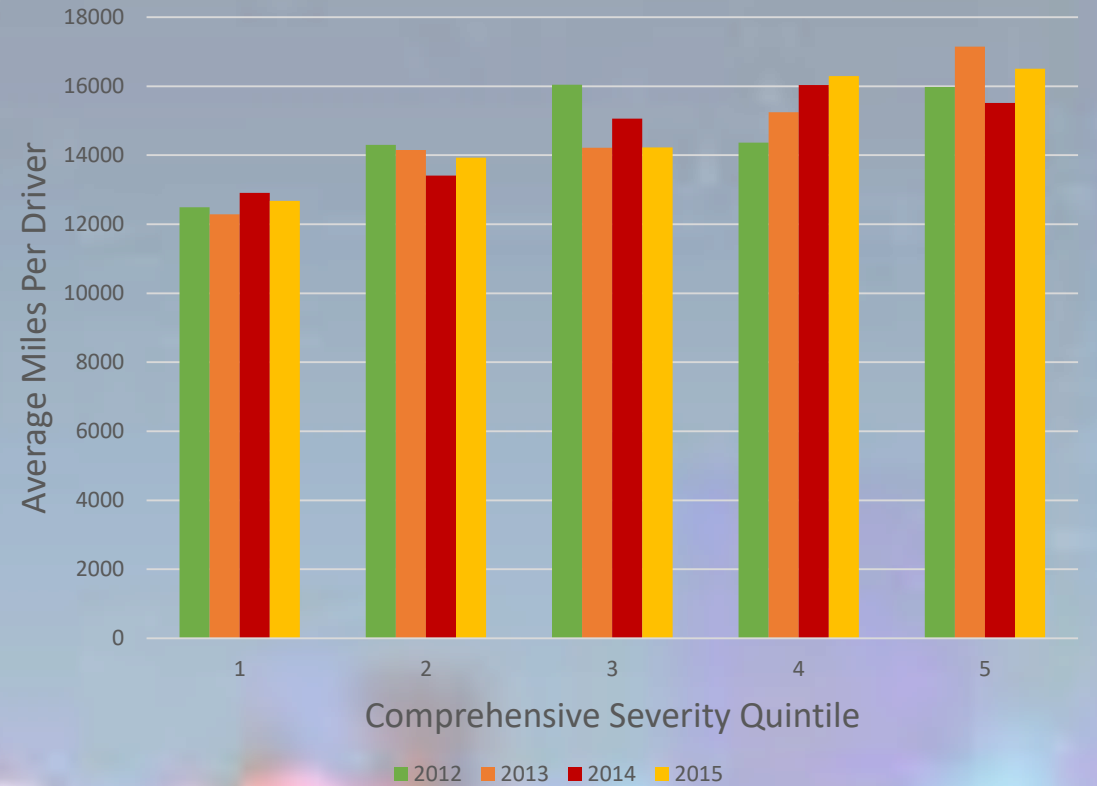


# Average Miles per Driver

Comprehensive Severity Added-Variable Plot



Average Miles per Driver Quintile Plot

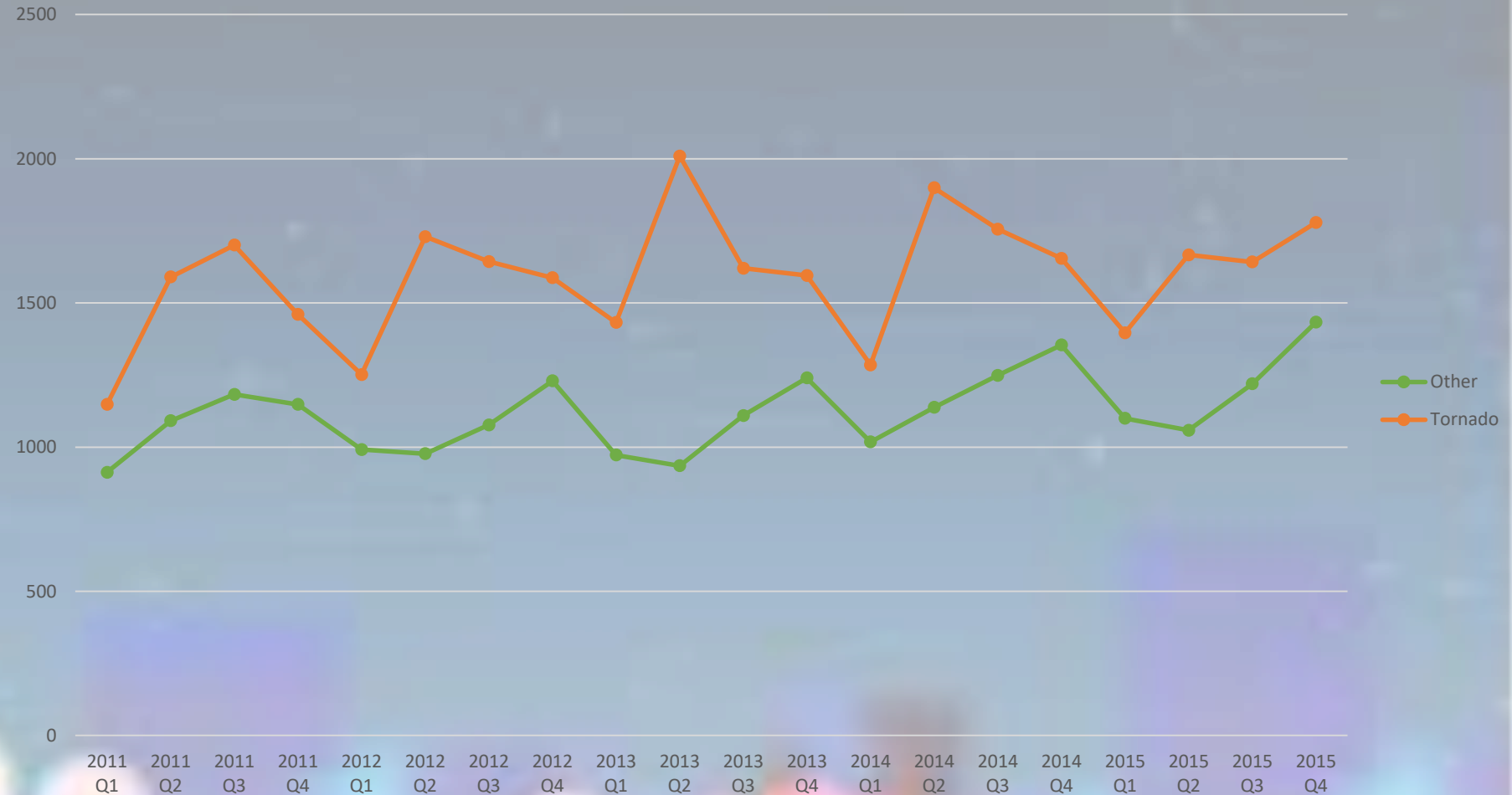


# Tornadoes

“Tornado states:”

- Delaware
- Florida
- Illinois
- Indiana
- Iowa
- Kansas
- Louisiana
- Mississippi
- Missouri
- Nebraska
- Oklahoma
- South Dakota
- Texas

Comprehensive Severity Time Series

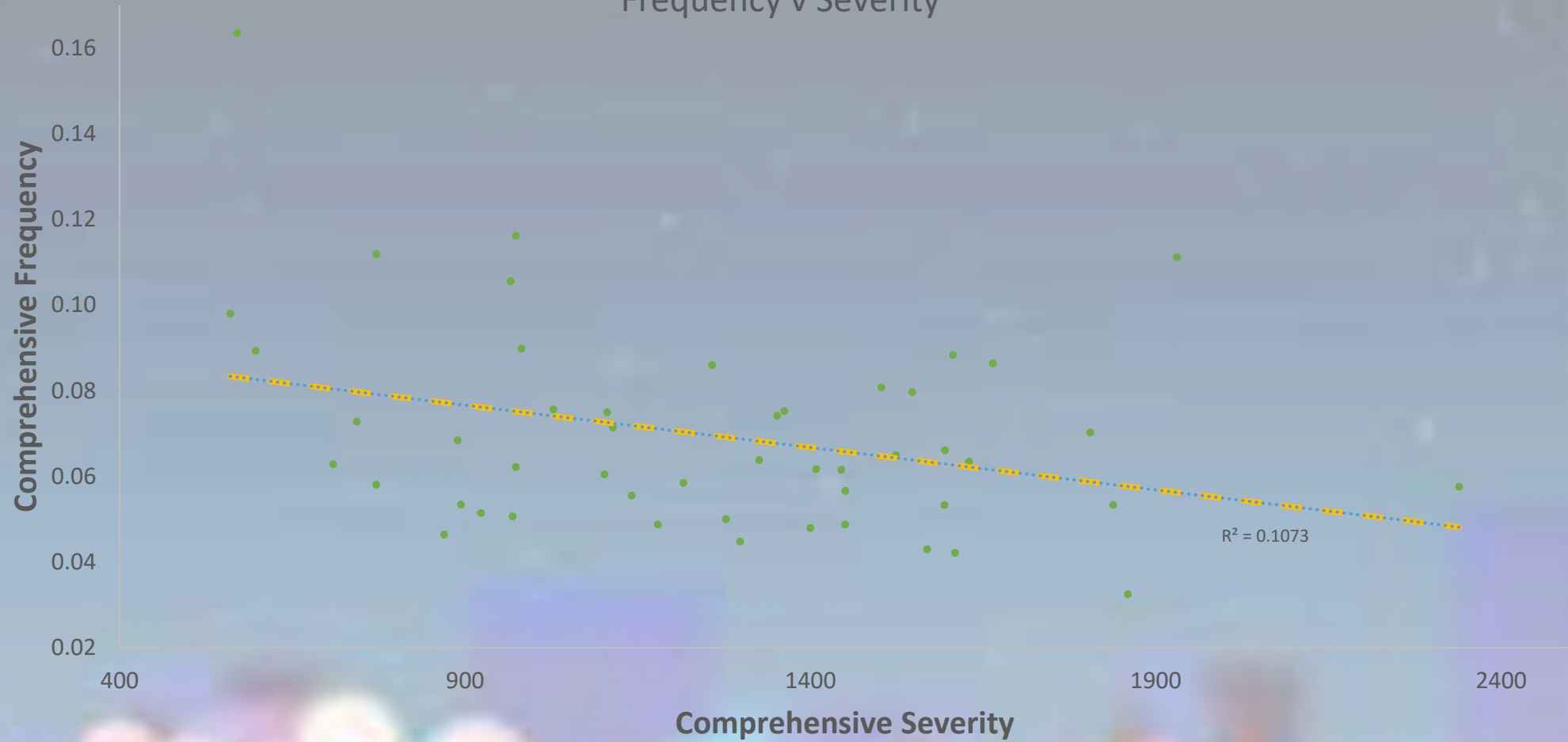


# Other Potential Drivers

- Other natural disasters
  - Hurricanes
  - Flooding
  - Earthquakes
- Theft
- Wildlife accidents

# Frequency v Severity

Frequency v Severity



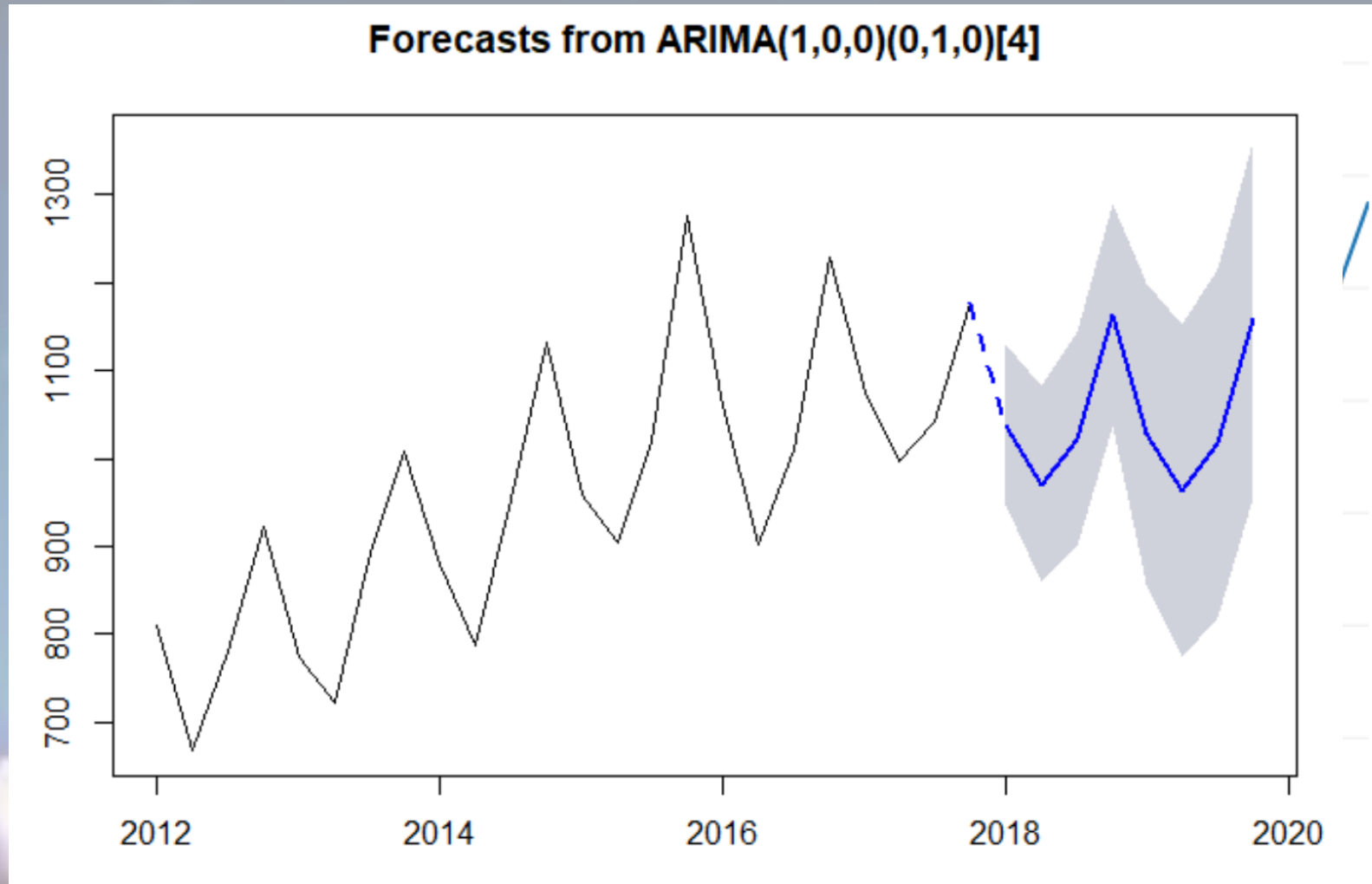
# Summary

- Comprehensive frequency
  - Quarterly precipitation has negative effect
  - Hail
  - Zero-deductible windshield replacement
  - Arizona is an extreme case
- Comprehensive severity
  - Drivers per lane mile
  - Average miles per driver
  - Natural disasters
    - Tornadoes
    - Floods, hurricanes, and others
- Frequency and severity are negatively correlated

# Trends

- Analyze how auto insurance trends change over time
- Identify extreme values in Q4-2017
- Identify possible reasons for changes
- Looking ahead

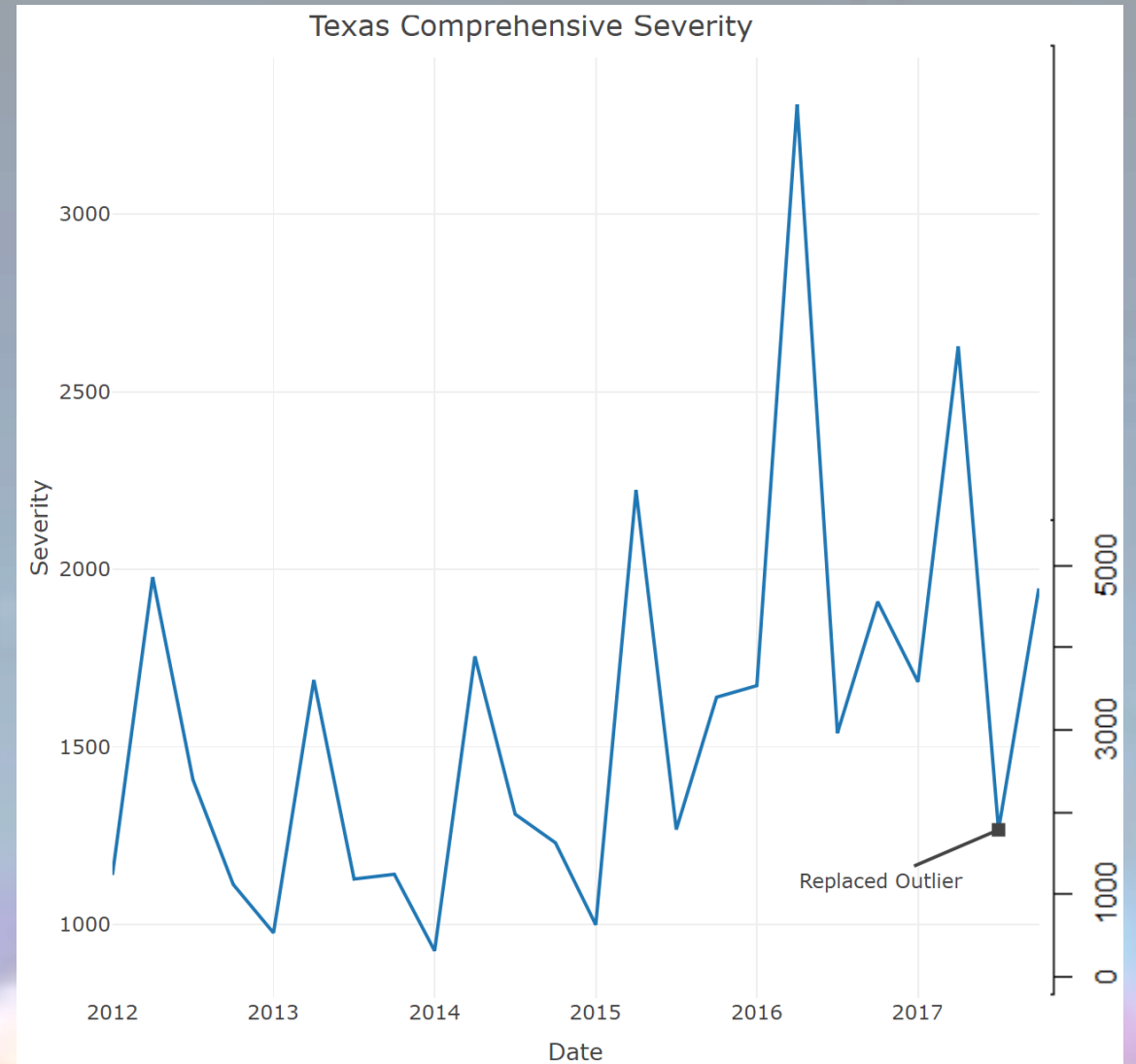
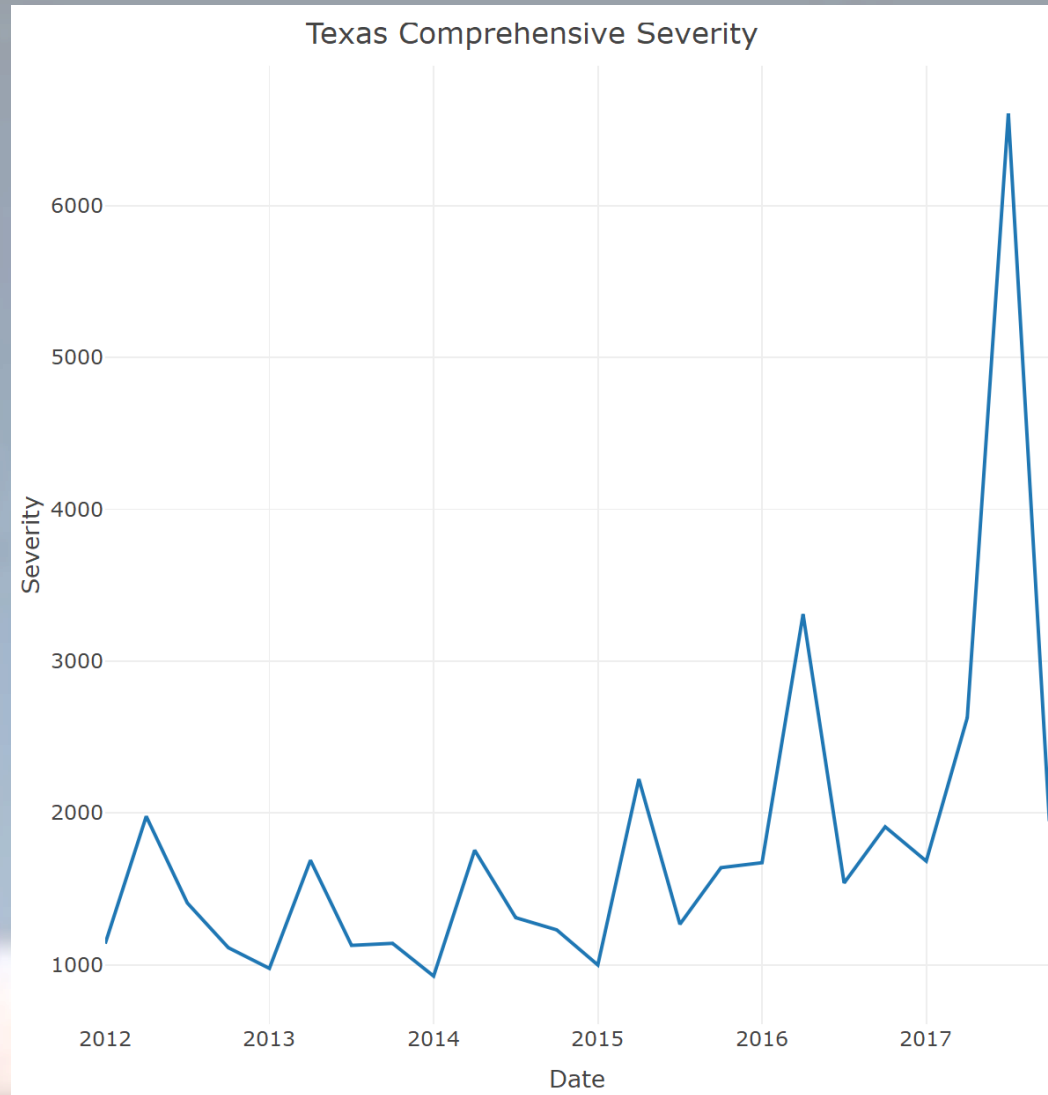
# ARIMA



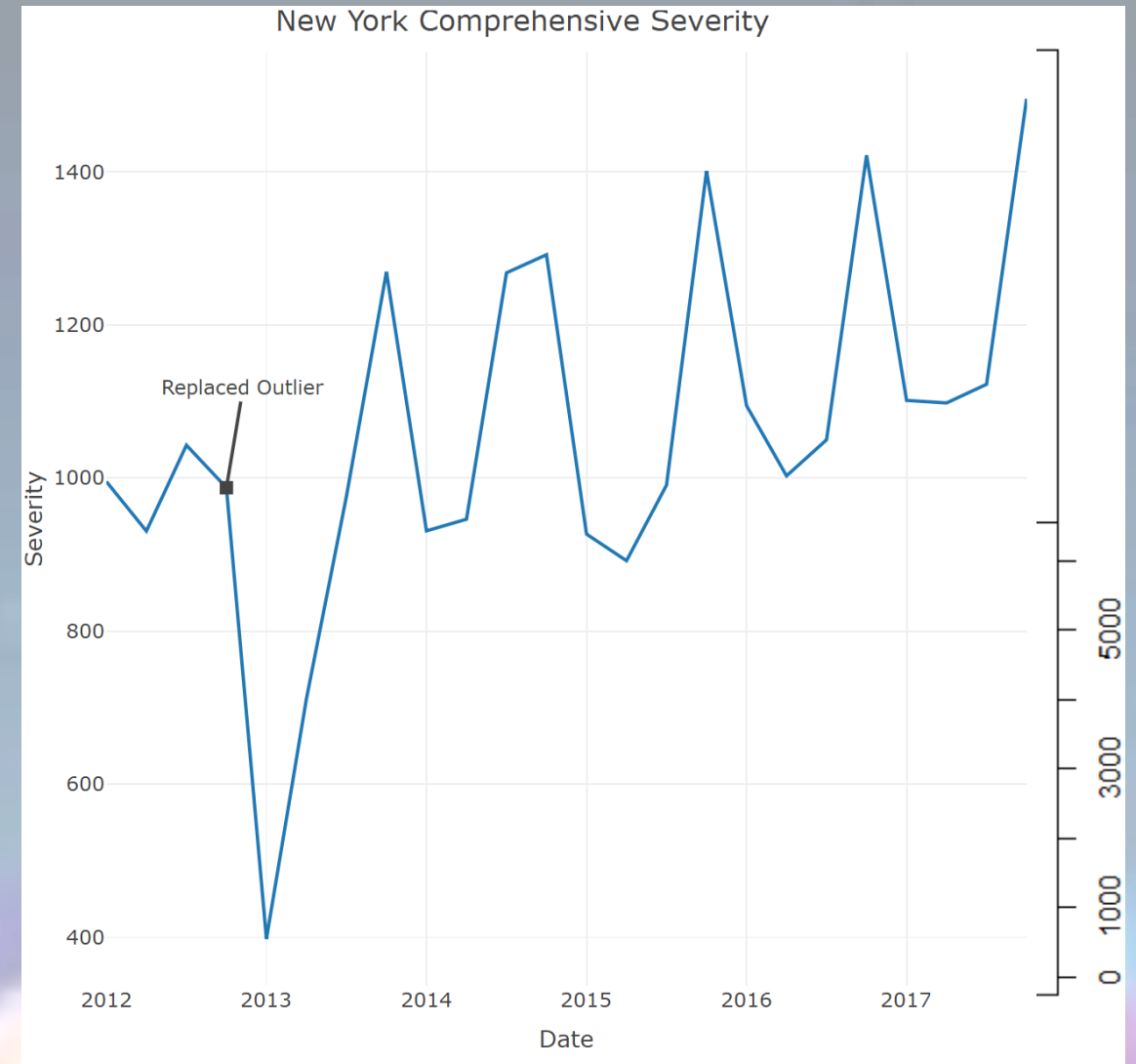
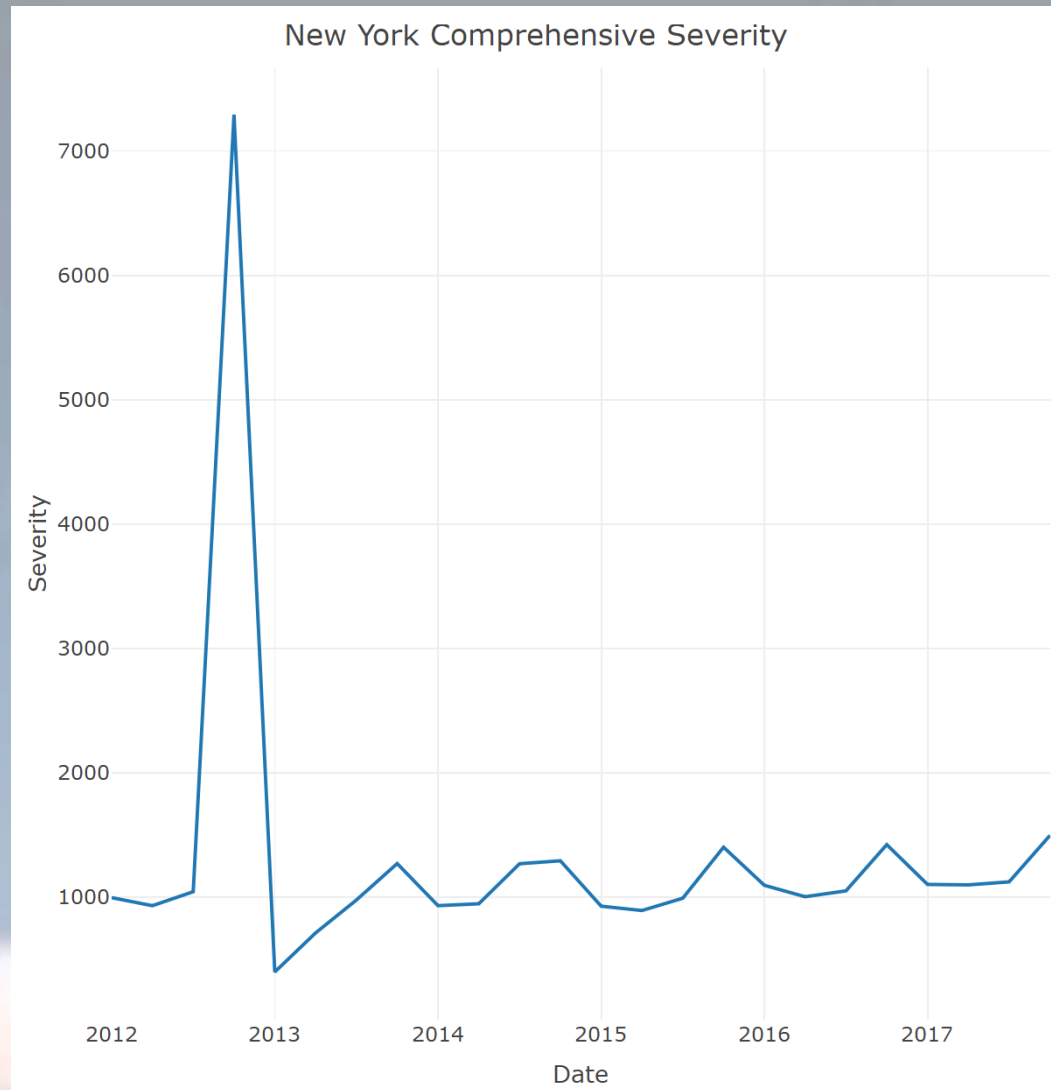
- Auto Regressive Integrated Moving Average
- Forecast time series data



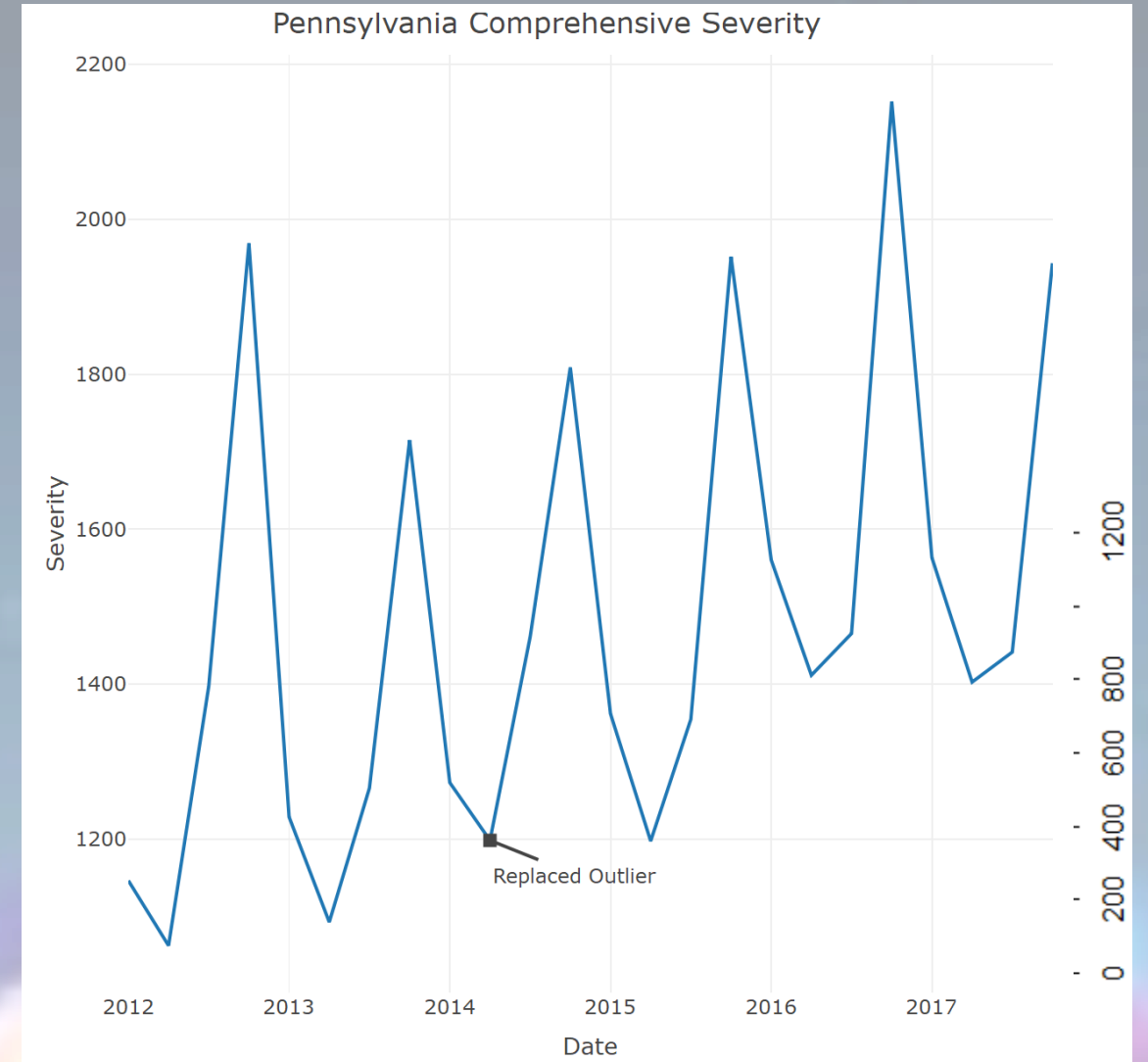
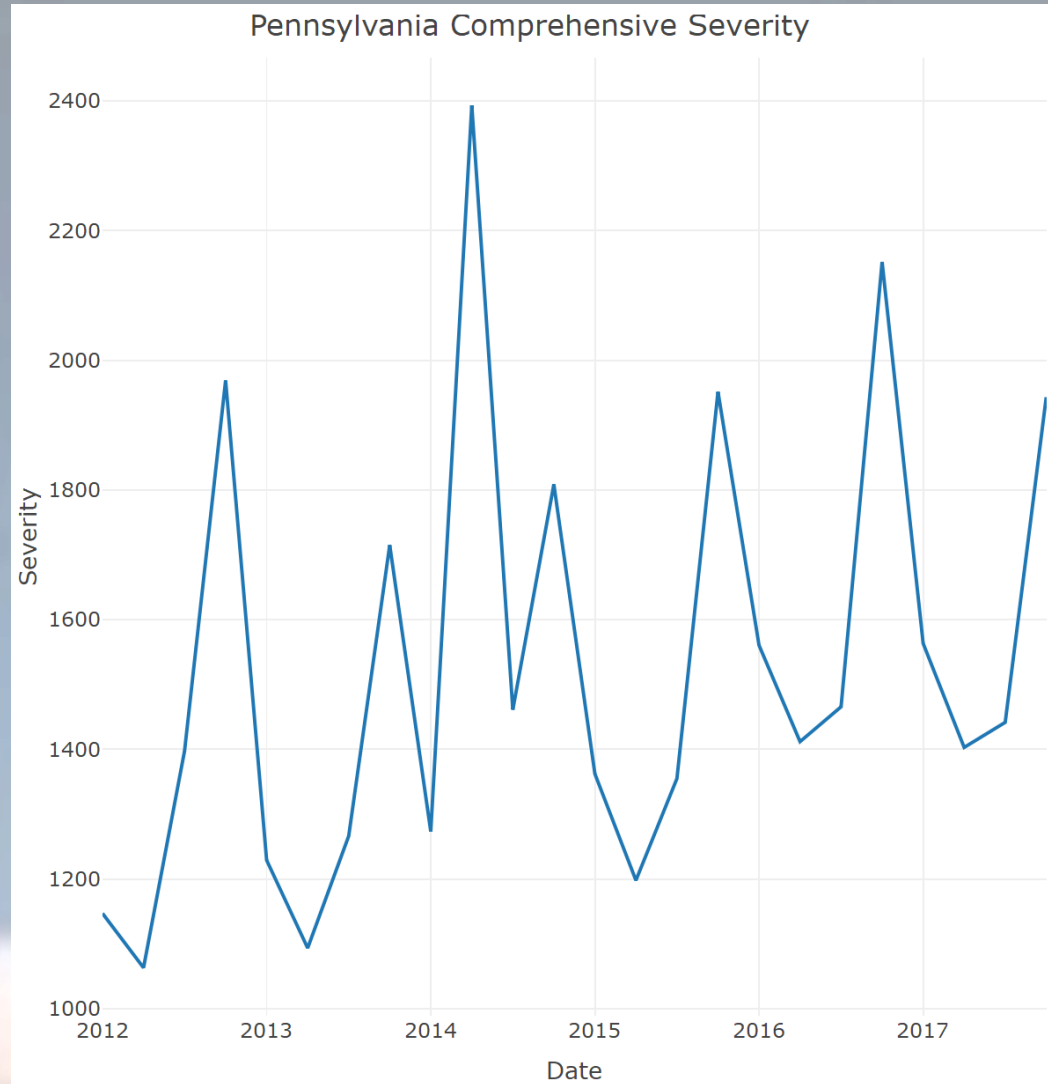
# Outlier Detection and Removal



# Outlier Detection and Removal

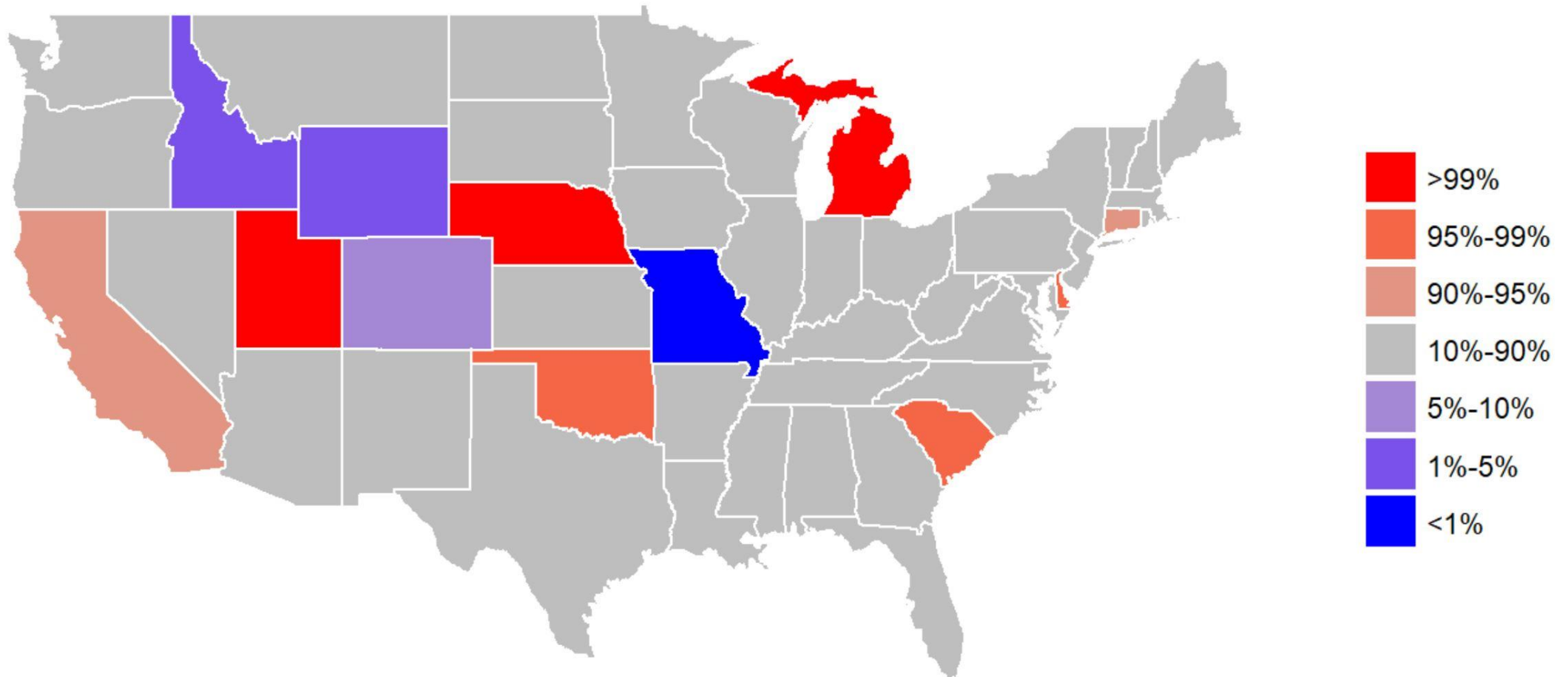


# Outlier Detection and Removal



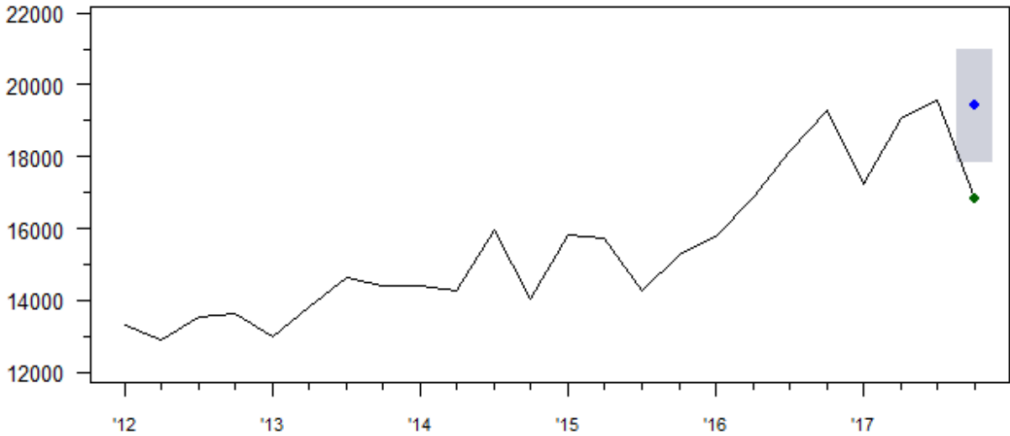
# Predicting 2017-Q4

## Bodily Injury Severity

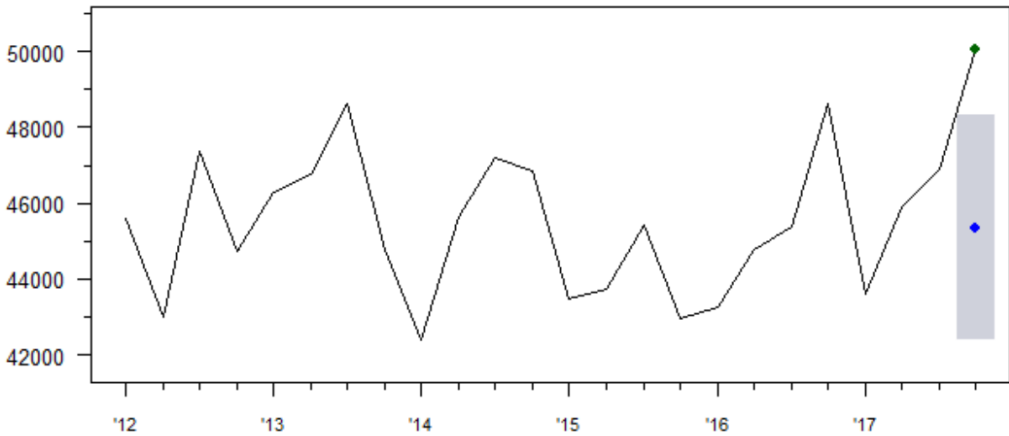


# Predicting 2017-Q4

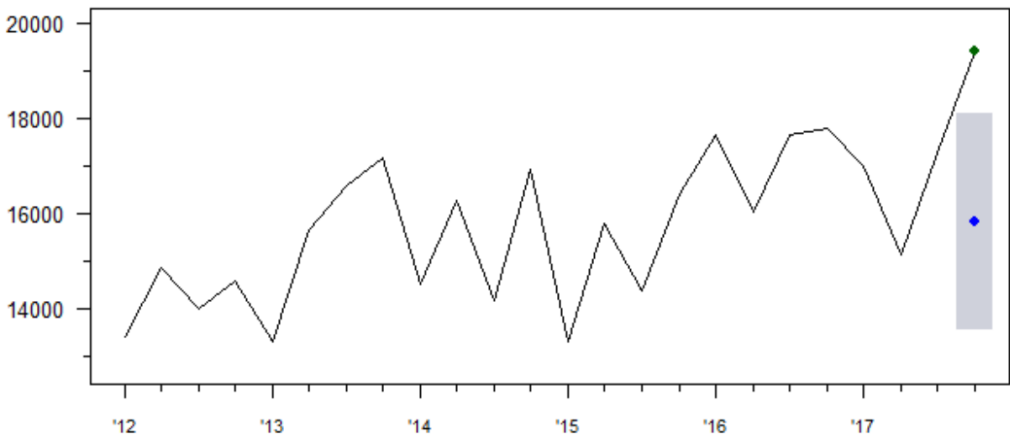
**Missouri Bodily Injury Severity**



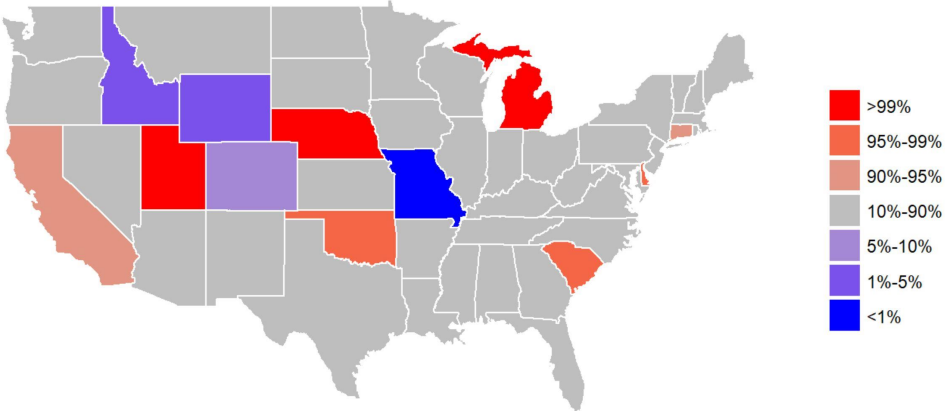
**Michigan Bodily Injury Severity**



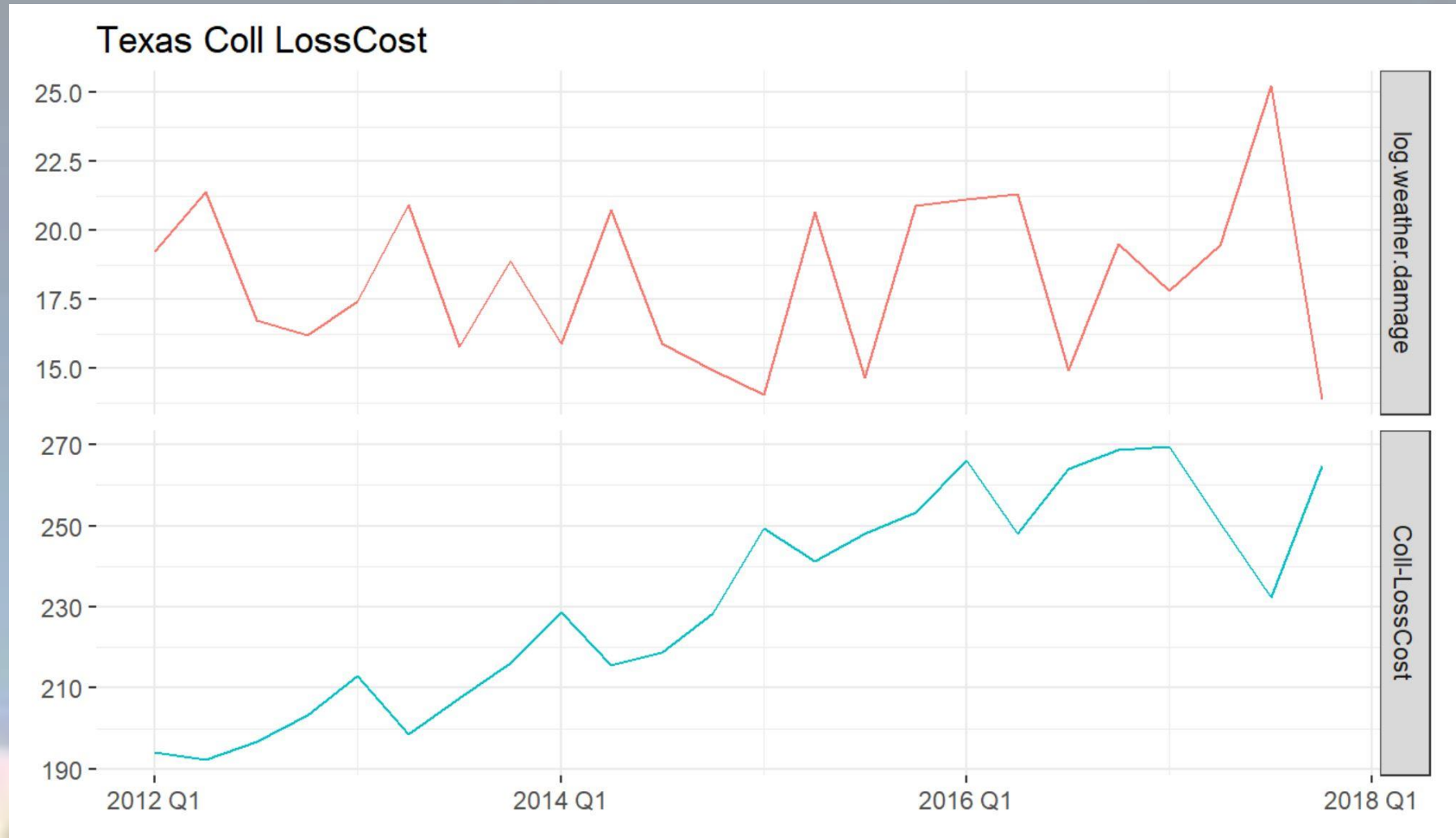
**Nebraska Bodily Injury Severity**



**Bodily Injury Severity**



# Weather Correlations

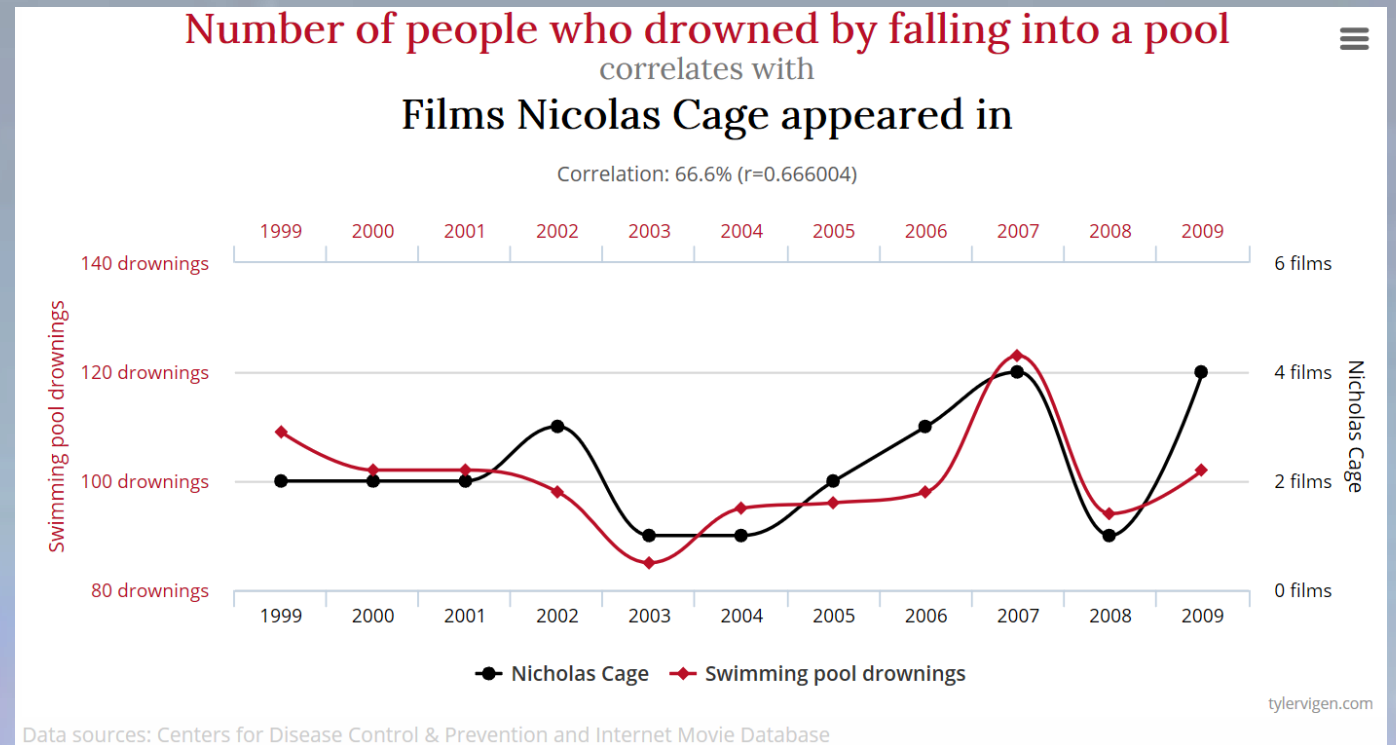


# Looking Ahead

Applications



Caveats



# Thank You

- Questions?
- Comments?