# Insurer Blockchain Strategy

Insurance has problems to solve... Can Blockchain do it?

Warning: speculative!

# Say You Wanted to 'Do Some Blockchain'

- Adapt open source code and deploy your own chain.
  - Examples in insurance:
    - R3 developer of Corda, a blockchain for insurers.
    - Risk Block insurer consortium developing a blockchain.
  - Need to get nodes to run the code and incentivize miners to mine for nonces.
- Deploy a Smart Contract on an existing network (Ethereum).
  - Nodes (who process transactions) and Miners (who validate) are in place.
  - Code up your system with in a Turing complete programming language.
  - Fundamental tech research taking place on Ethereum.

## So What Would You Get?

- A database..
  - List of transactions or variables and bytecode.
- ...designed to **prevent** central governance.
- To execute transaction (or change software), 'every' participant/node needs to agree.
  - The genius of bitcoin is that a majority consensus of compute power can produce a stable, reliable arbiter of truth
- This feature doesn't come for free:
  - Every node stores all data.
  - Every node runs every program.
  - Validation by mining is very, very expensive...

## Speed and Cost of transactions

- Steve's laptop runs about 600,000 hashes per second.
- Bitcoin network hash rate is about  $5x10^{19}$  hashes per second.
- Meaning bitcoin uses about 82,000 billion laptops of compute power
- To send about 7 transactions per second.
- So bitcoin uses about 1.4x10<sup>-19</sup> of its compute power to actually do the computational work
  - Bitcoin: validate and communicate transactions
  - Databases/smart contracts: execute the code

# So, you just..

- Take a database..
- Slow it down..
- Duplicate the data 100x,1,000x,10,000x...
- Make it impossible to upgrade.
- Why would anyone do this?

# Who Wants a Terrible Database Technology?

- Calling it a database is wrong. Blockchain is different.
- It is what it uses all that compute power for.
- Blockchain is a governance innovation. <u>A social innovation</u>.
- "You only need a blockchain if you don't trust the Database" --Britecore founder Phil Reynolds

# Who Doesn't Trust The Database?

- When existing central authorities abuse their power:
  - Venezuela hyperinflation
  - Zimbabwe hyperinflation
- When you disagree with the policy choices of the authority:
  - Pegged currencies and capital controls (China, others..)
  - In 2016 India declared certain bank notes would no longer be legal tender
- Blockchain allows you to create a system and lock it in place.

#### Worst Time to Invent Blockchain?

- Societal evolution = de-risking life.
- How often do we not trust a central authority? We live in an enormously high-trust society. 'things will be ok'.
- We develop institutions to solve trust problems as they emerge.

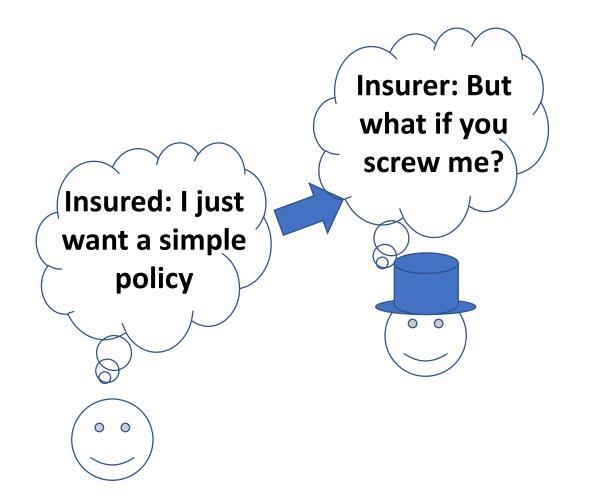
# What About Insurance?

- A product produced and delivered in cooperation between:
  - Insurer
  - Insured
  - Agent
- Let's get together and promise to not screw each other over.
- SO much scope for lying in insurance.

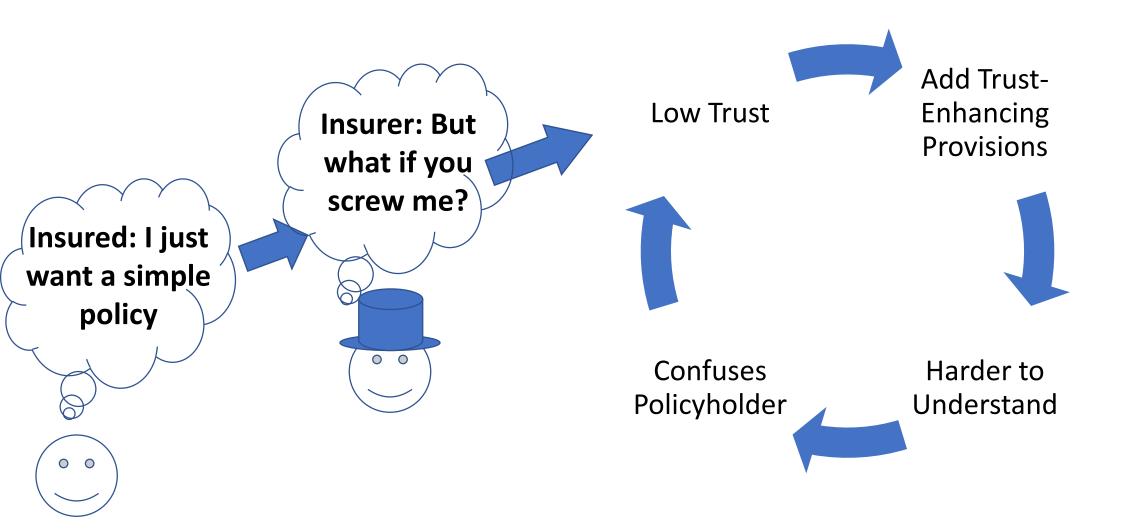
#### Where The Insurance Trust Problem Starts

Insured: I just want a simple policy

#### Where The Insurance Trust Problem Starts



## Where The Insurance Trust Problem Starts



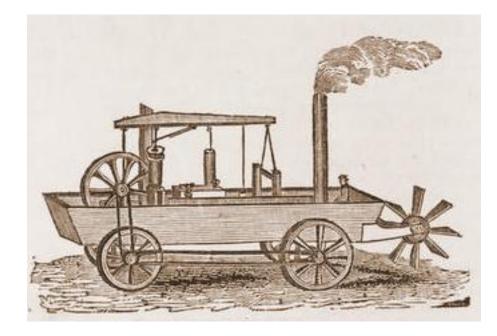
## Insurance Trust-Enhancing Measures

- We have evolved norms and institutions to bolster trust:
  - Policy wordings and exclusions
  - Underwriting & Claims management
  - Regulators
  - Rate filings
  - Rating agencies
  - Reinsurance markets
- Trust is really between insureds and other insureds.
- Can blockchain really affect this trust problem? Open question

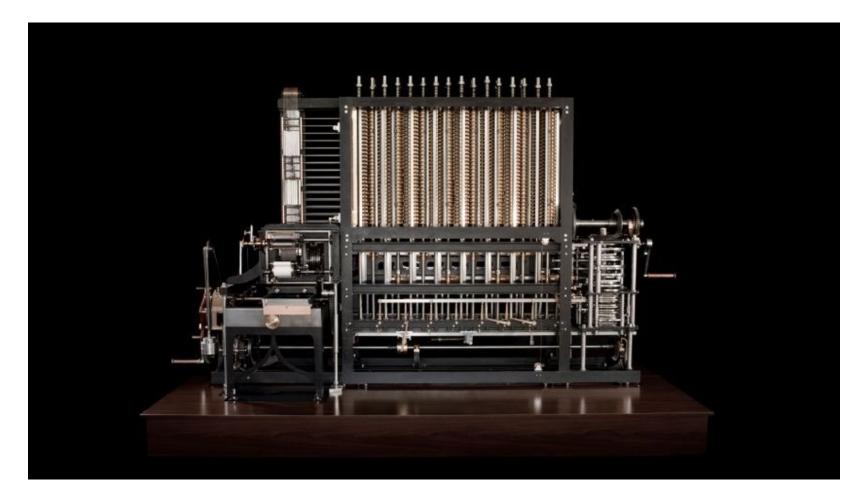
## Some Insuretech Blockchain Businesses

- Etherisc full insurance product development on Ethereum.
  - Policy and claims management systems
- Everledger global diamond registry.
  - Database of expsoures
- Teambrella people insuring others with voting protocol on claims.
  - A governance innovation!
- B3i industry-backed startup developing blockchain products.
  - Policy and claims management systems
- AAIS developing openIDL for regulatory reporting.
  - Data exchange

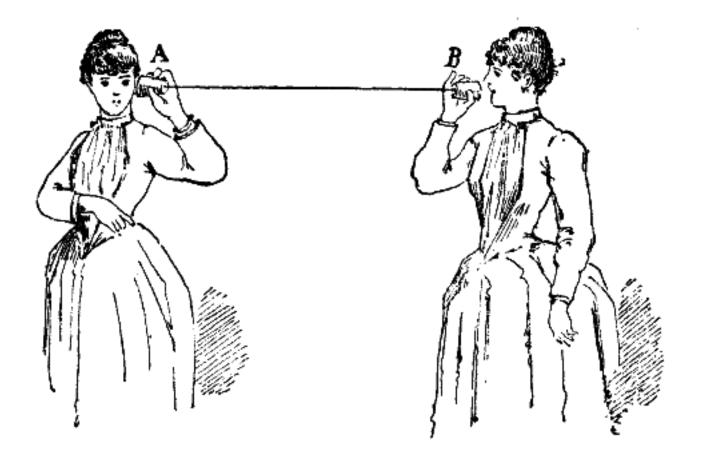
# Automobile (1834)



## Computer (Babbage Difference Engine-- designed 1853)



#### Telephone (1667 – Robert Hooke)



#### Smartphone (IBM "Simon" – 1994)



# The Mutual (The first insurance innovation)

- Because the insured is part producer of the product, they should demand a cut of the profit.
- Mutual governance structure coordinates good behavior among insureds.
- Idea 1: Blockchains can improve governance!
  - Voting, immutable structure, constrained management.
- Teambrella is experimenting with insured <u>operational</u> control.

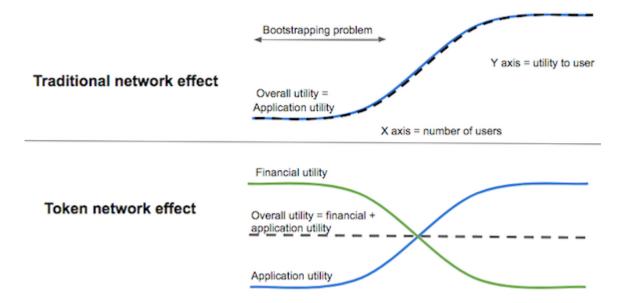
# Quick Detour: Cryptocurrencies

- What if the real innovation is cryptocurrency? Can crypto currencies be adapted to insurance?
- Most common application "programmable money", which has two features:
  - Automate the payment triggers (claims adjusting!)
  - Payments clear in minutes rather than days
- Automating adjusting would be revolutionary but does it require a cryptocurrency?

## Coin Offerings Bootstrap A Network

• One model for currency valuations: supply and demand for network.

- Chris Dixon:
  - "Token networks [incentivize] network participants to work together toward a common goal— the growth of the network and the appreciation of the token."
  - "Tokens are the natural funding mechanism for networks"



#### Insurers As a Network Technology

- Idea 2: insurers are networks (network = portfolio).
- Early on, insurer is small, has volatile losses and uncertain pricing.
- We already have a solution to network bootstrapping if you have appropriate pricing and distribution: reinsurance!
- Is a crypto-coin better than reinsurance for funding the network?

#### Bottom Line

- Insurance is a network product with trust problems.
- We have evolved norms and governance institutions to deal with these trust problems but they aren't perfect.
- Blockchain is a trust-focused technology, so could be highly disruptive.
- Two Blockchain ideas that *could* make sense:
  - improve governance of insurers by policyholders
    - Mutuals do this.. Isn't the problem just a lack of engagement?
  - Bootstrap a network via ICO
    - Better than reinsurance?