



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



GLMS, MACHINE LEARNING, & MORE, OH MY!

Michael Chen, Pinnacle Actuarial Resources, Inc.,
Gary Wang, Pinnacle Actuarial Resources, Inc.,
Don Hendriks, CARFAX

2019 CAS ANNUAL MEETING – HONOLULU, HI

About the Presenters

- **Donald Hendriks**, ACAS, MAAA
• CARFAX
• National Business Consultant
• Greater Detroit Area, MI
- **Michael Chen**, FCAS, MAAA, CSPA
• Pinnacle Actuarial Resources, Inc.
• Consulting Actuary
• Des Moines, IA
- **Gary Wang**, FCAS, MAAA, CSPA
• Pinnacle Actuarial Resources, Inc.
• Senior Consulting Actuary
• Bloomington, IL



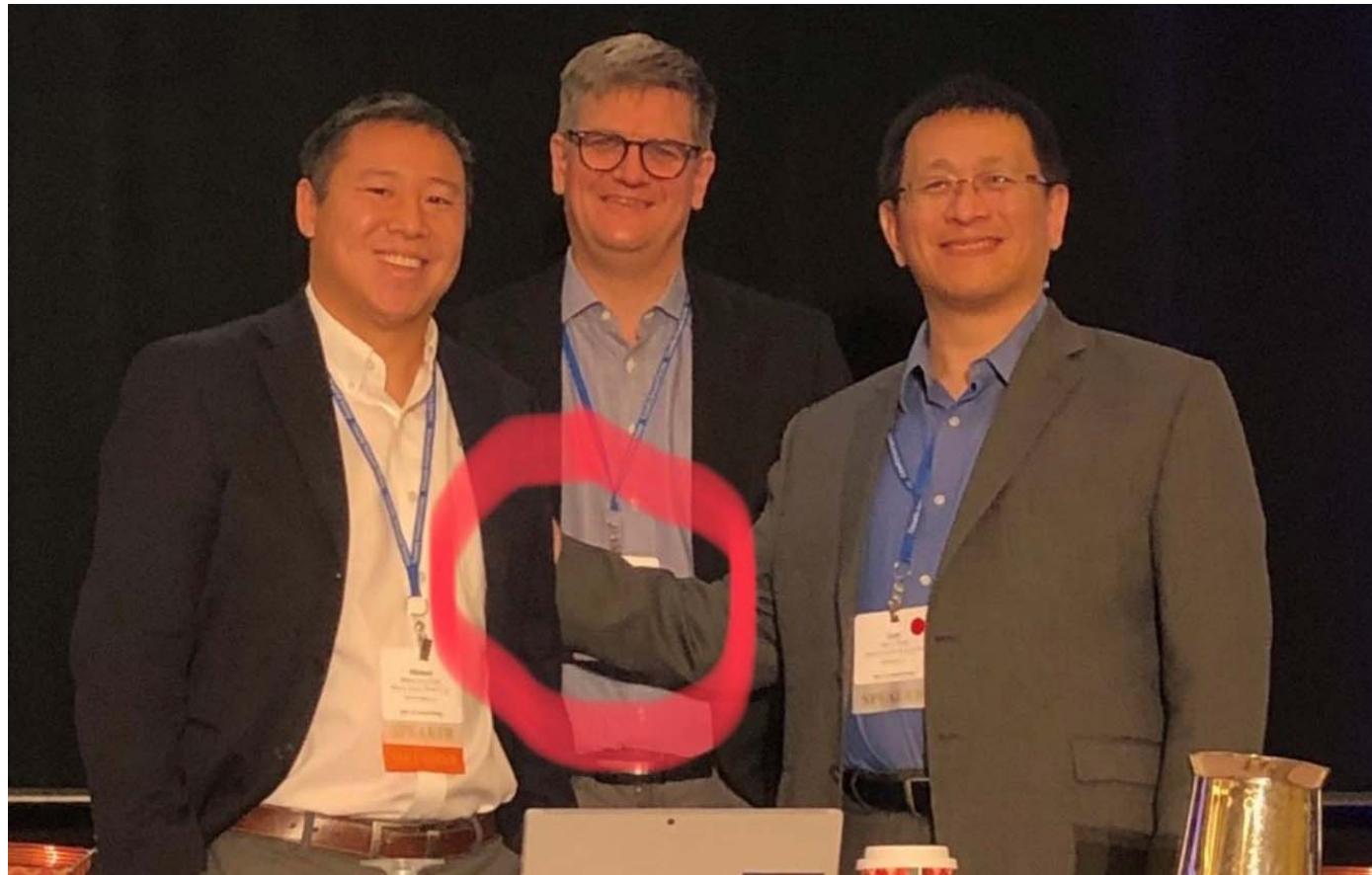
CARFAX

PINNACLE
ACTUARIAL RESOURCES, INC.

Introduction



Introduction



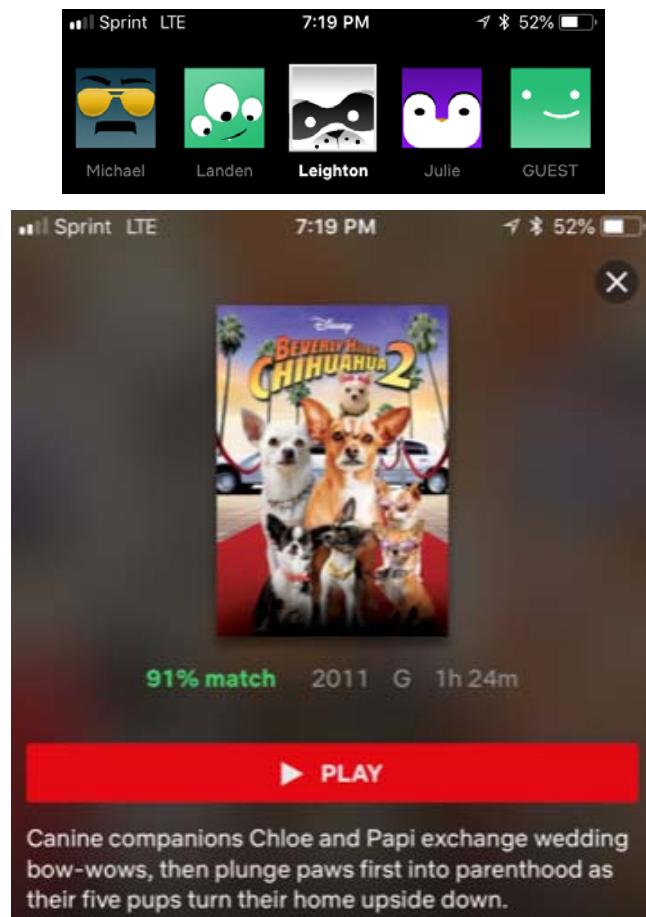
Agenda

- Introduction
- Residual Analysis – Feature Engineering
- Leveraging Competing Models in Exploration
- Machine Learning



Introduction

Netflix Prize

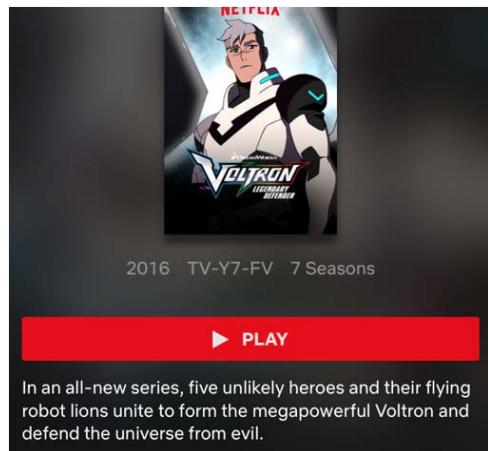


Netflix Prize

- Competition began 10/2/2006 for Netflix which at the time was mainly a DVD-rental service (video streaming was just beginning)
- Prize for best collaborative filtering algorithm to predict user ratings for films
- \$1,000,000 prize to be awarded for making the company's recommendation engine 10% more accurate.
- The Data Set (nothing like it at the time, before Kaggle was founded)
 - Over 100 Million ratings
 - 17,770 movies
 - 480,189 customers

Netflix Prize

1. By 2007 and 2008 while many teams had improved on the algorithm none had gained the 10% improvement
 - The solution? Combine forces!
 - Teams generally do better as their members become familiar with one another.



Netflix Prize

2. \$1,000,000 awarded in 9/21/2009 to BellKor's Pragmatic Chaos which bested Netflix's own algorithm for predicting ratings by 10.06%
 - Netflix never implemented the winning algorithm
 - Netflix implemented earlier simpler algorithm with 8.43% improvement. Additional accuracy determined to cost too much of an engineering effort for the result.

Netflix Prize

3. Since deemed a success, why no Netflix Prize 2?

- Netflix involved in a multi-million dollar lawsuit claiming the data could be de-anonymized using background knowledge from the Internet Movie Database.
- Environment had changed
 - Netflix moving toward streaming service
 - More data
 - What people were actually watching, not just rating

Computers vs People

- In 1997 Deep Blue beat World Champion, Garry Kasparov in Chess
- In 2011 Watson beat former champions Ken Jennings and Brad Rutter at Jeopardy!



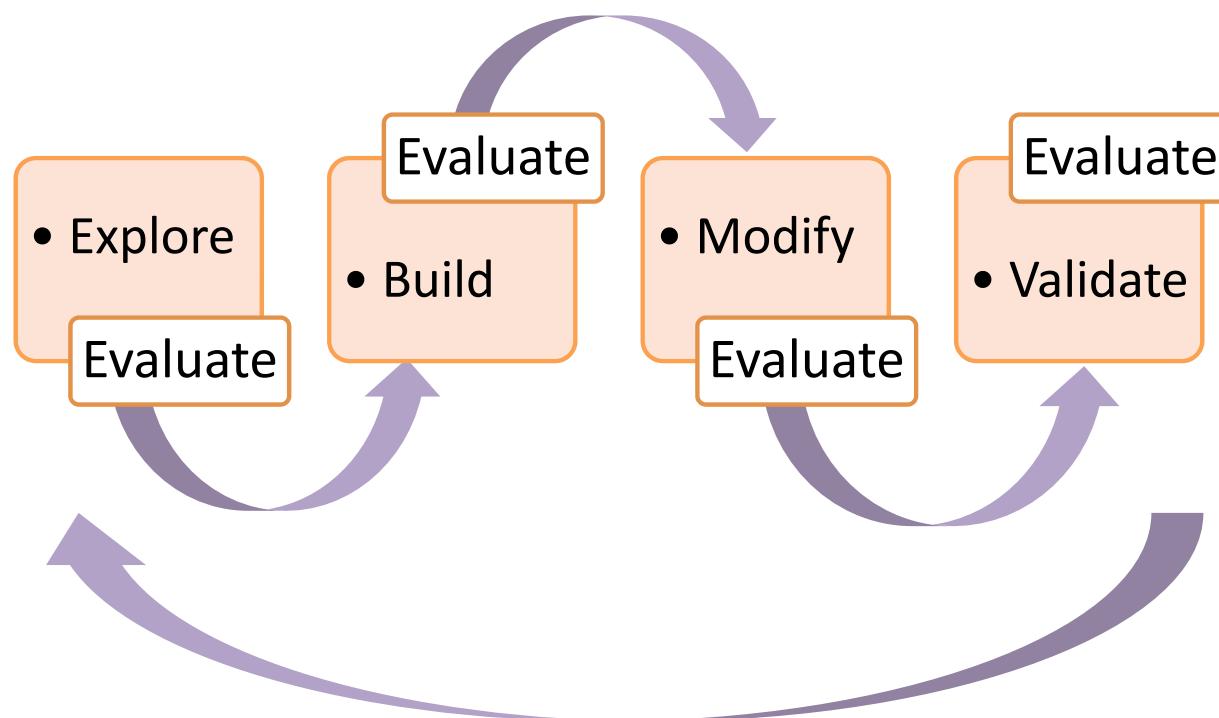
Freestyle Chess: Human-Computer Teams

- Freestyle Chess: Human-Computer Teams
 - Freestyle Chess is a variant form where teams are also allowed and, within the established time limits, every possible form of consultation.
 - Two amateur players with a computer able to be other teams comprised of grandmasters that also had computers.

Freestyle Chess: Human-Computer Teams

1. Human-computer teams can out perform computers or experts
2. The people working the smart machine doesn't necessarily have to be an expert in the task at hand.
3. People should be cognizant of their own limits

Modeling Process Overview



Feature Engineering

- Feature engineering, refers to the process of creating new input features.
 - Feature engineering is an effective method of improving predictive models.

Feature Engineering, creating useful features

- Calculate statistics like the minimums, maximums, averages, medians and ranges.
 - Investigating the extremes (or the lack) may help define interesting behaviors.
- Create flags and count occurrences of events, highlighting statistically interesting habitual behaviors.
 - NSF notice on renewals for retention analysis
 - Examples: Younger drivers may separate themselves more clearly in a Non-Standard book than older drivers
- Create ratios seeking to add predictive value to already meaningful variables.
 - density, population/land area
 - vehicle to driver ratio (often used in a Matrix)

Feature Engineering, creating useful features

- Develop quintiles across variables of interest seeking to create expressive segments of the population while also dealing with extreme values.
 - Creating bins to transform variates to categorical variables
- Apply dimensionality reduction techniques, ranks, clustering etc. expecting that grouping those with similar behaviors will be statistically beneficial.
 - Principal Components
 - Clustering

Feature Engineering, creating useful features

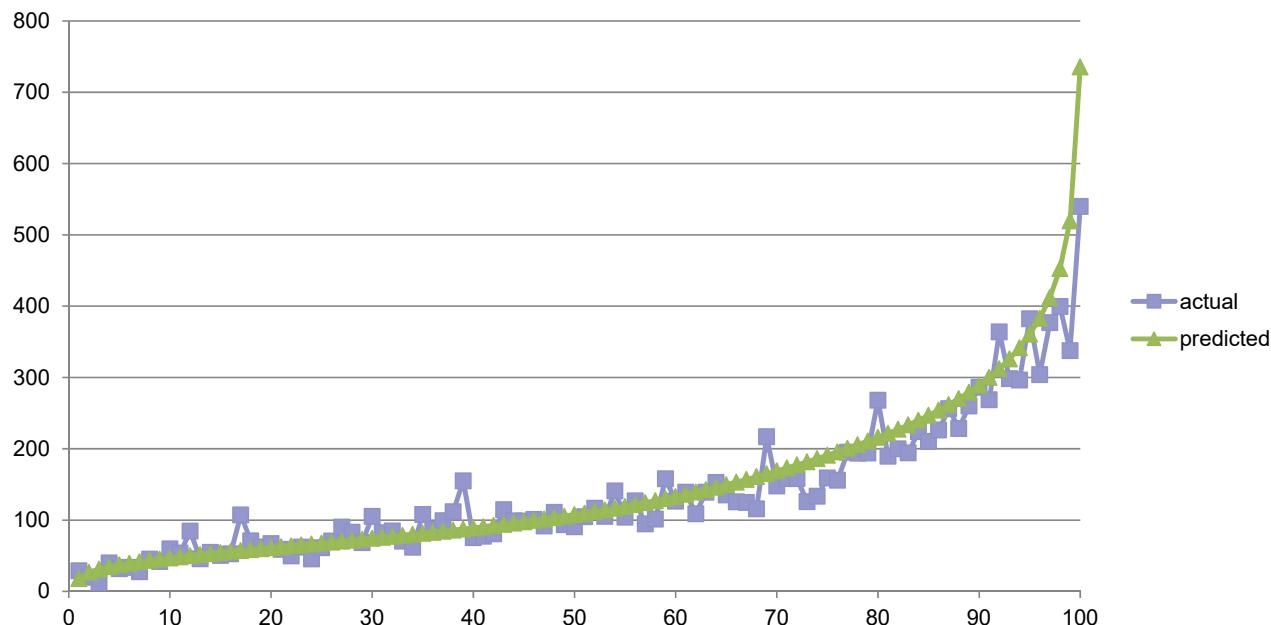
- Consider the element of time as an important interaction with any feature that has been developed.
 - Recognizing newer policies are biased toward no claim history, opportunity to tap into external data
- Use regression to identify trends in continuous variables thinking that moves up or down (whether fast or slow) will be interesting.
 - Looking at univariate and doing a fit

Feature Engineering, using non-linear techniques

- Have GLM
- Create residuals from your Actual and Predicted Values
- Model on the residuals using non-linear techniques
- Practical considerations concerning algorithm from the models
- Score your original GLM dataset
- Model with new variable either as a variate or could group as a categorical
 - Modeling techniques like decision trees naturally produce bins (categorical), bins have values so could also be treated as a variate
- Alternatively could do similar exercise on the actual for example vehicle symboling

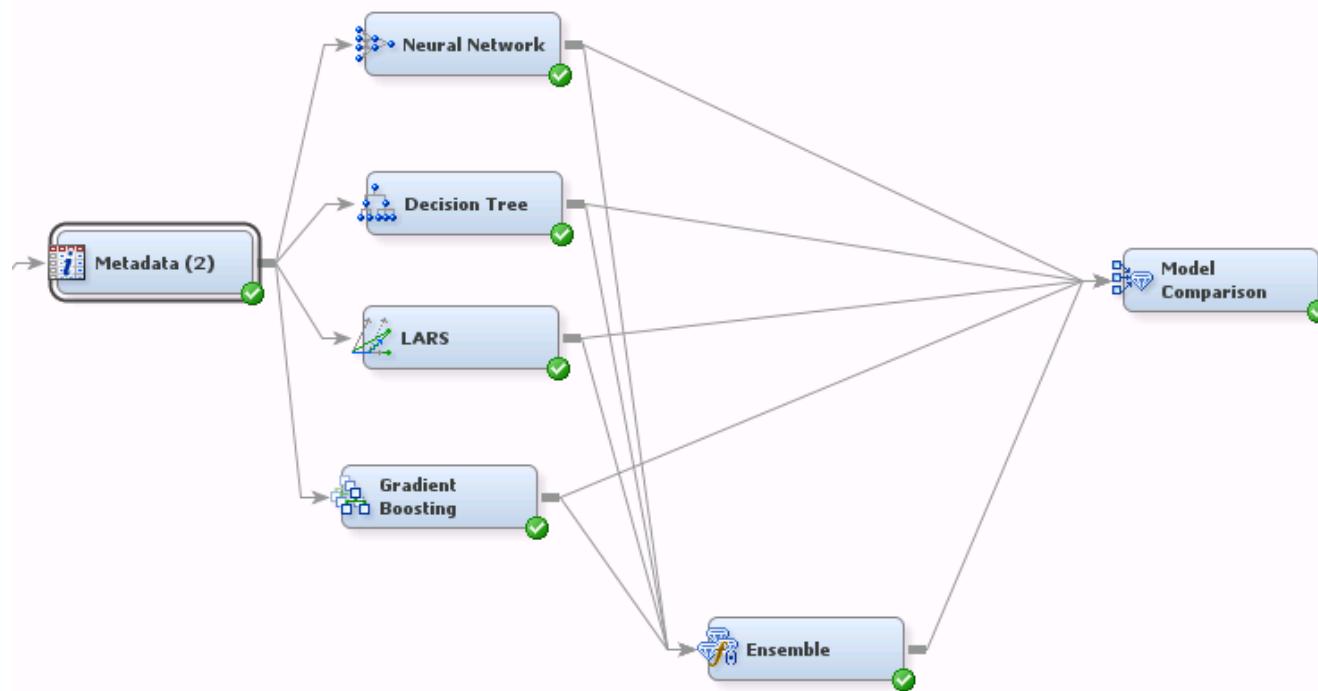
Feature Engineering, using non-linear techniques

- Initial GLM has been completed
 - Validates fairly well but may have room for improvement



Feature Engineering, using non-linear techniques

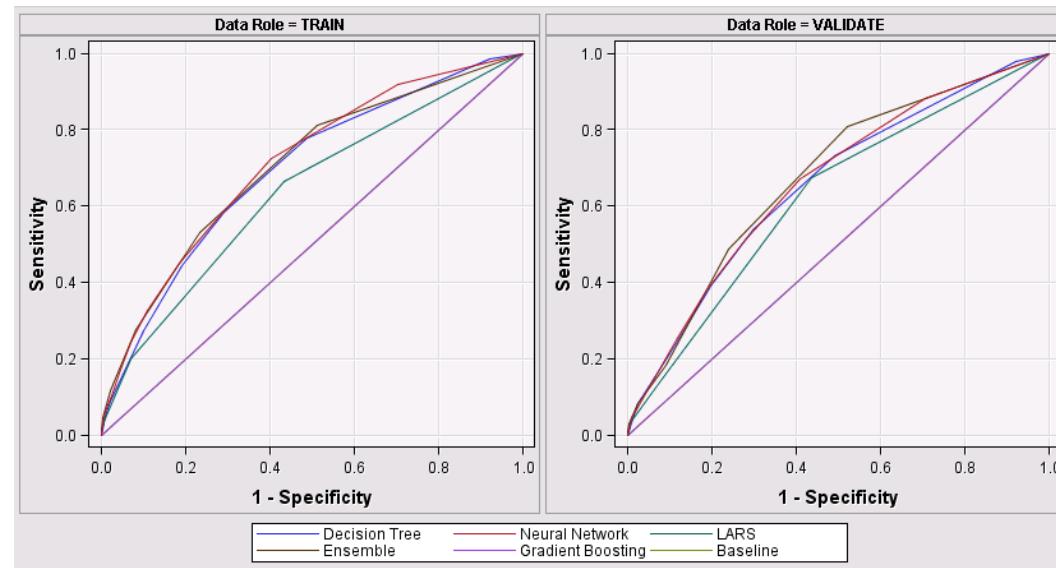
- Model on the residuals using non-linear techniques



Feature Engineering, using non-linear techniques

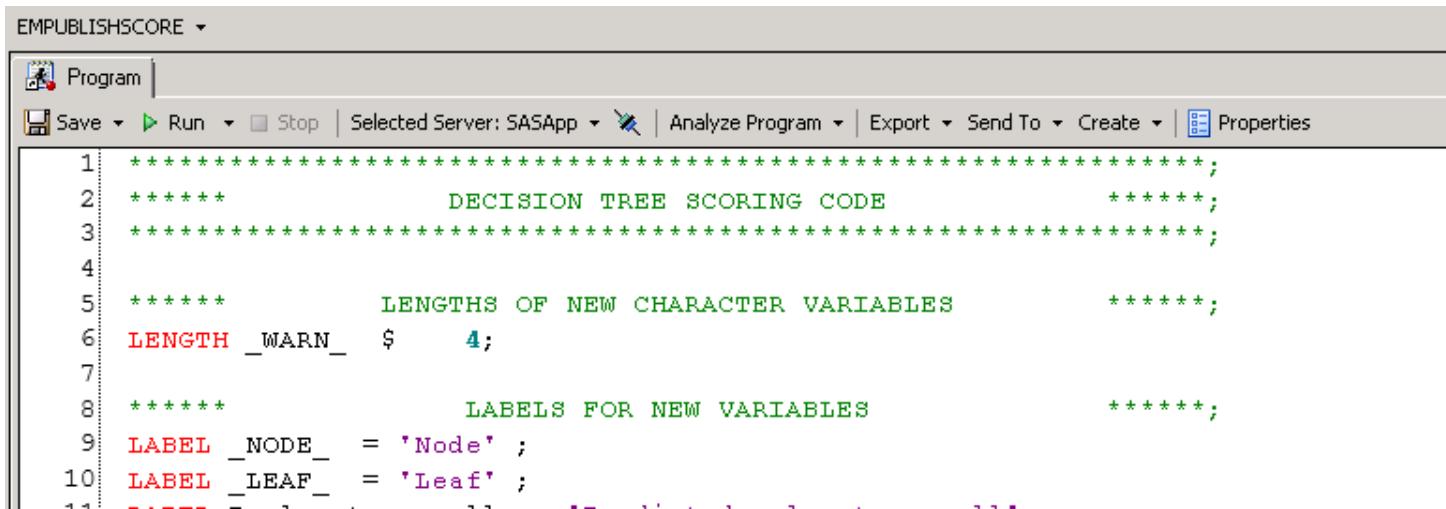
- Practical considerations concerning algorithm from the models

Selected Model	Model Description
Y	Ensemble
	Neural Network
	Decision Tree
	Gradient Boosting
	LARS



Feature Engineering, using non-linear techniques

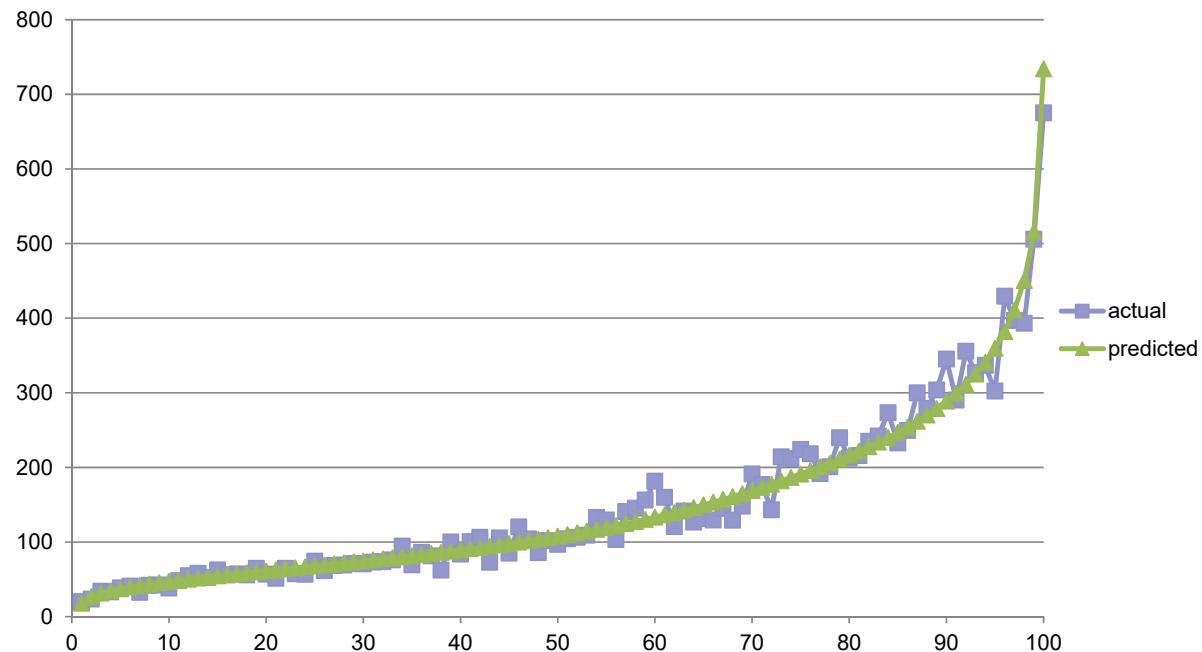
- Use developed non-linear model to score your original GLM dataset



```
EMPUBLISHSCORE
Program
Save Run Stop Selected Server: SASApp Analyze Program Export Send To Create Properties
1 ****DECISION TREE SCORING CODE ****;
2 ***** LENGTHS OF NEW CHARACTER VARIABLES ****;
3 **** _WARN_ $ 4;
4 **** LABELS FOR NEW VARIABLES ****;
5 **** _NODE_ = 'Node' ;
6 **** _LEAF_ = 'Leaf' ;
-----
```

Feature Engineering, using non-linear techniques

- Model with new variable either as a variate or could group as a categorical



Decision Trees - Methodology

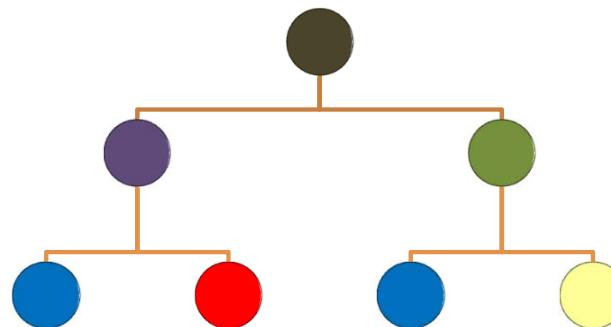
Split data according to measures of similarity

If the Target Variable is:

- Categorical → Classification Tree
- Continuous → Regression Tree

Two Competing Objectives:

- Purity → Measure of Variation
- Parsimony → Desire for Simple



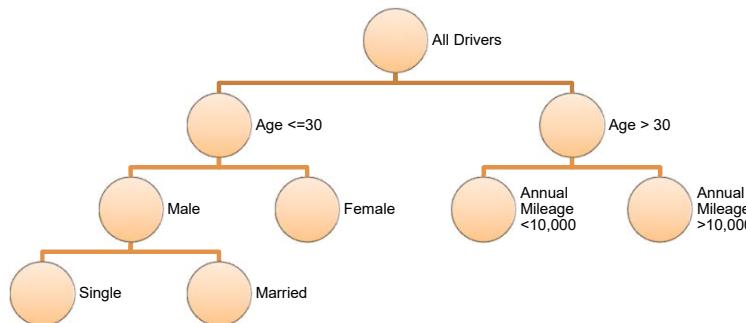
Applications of Decision Trees

- Enhancing GLMs
 - Screening predictor variables
 - Analyzing residuals
 - Identifying transformations and/or interactions
- Portfolio diagnostics
- Checking or quality control

Decision Trees – Finding Interactions

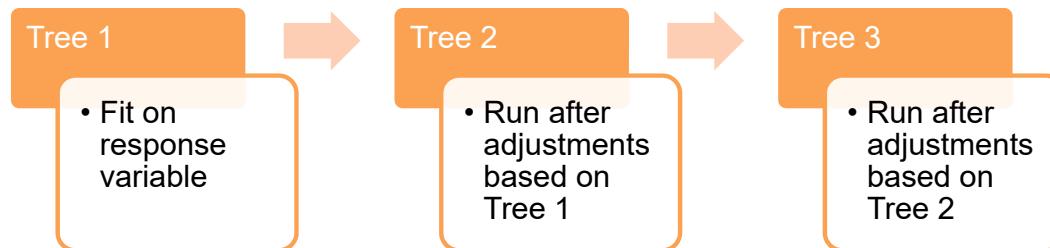
Decision Tree automatically captures interactions

- Two explanatory variables *interact* if they combine non-additively to affect the target
- Traditional regression requires an explicit interaction term identified upfront
- A Decision Tree of depth D can capture interactions of order up to D



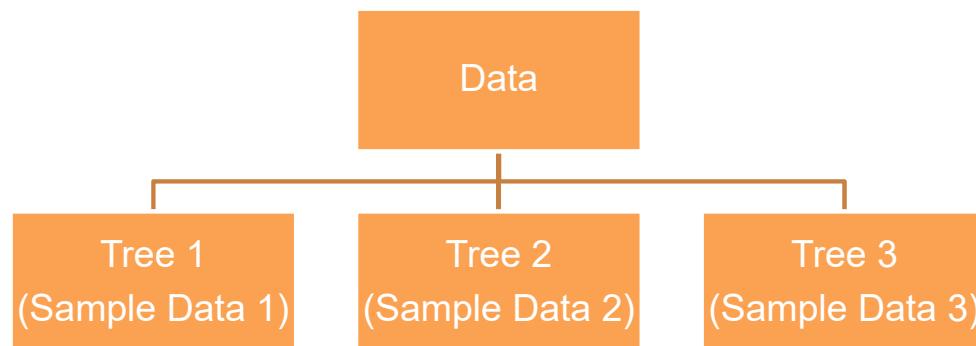
Boosting

- **Gradient Boosting**
 - Models built sequentially
 - New model built on the residual
- **AdaBoost**
 - Adaptive boosting
 - Iteratively changes weights of training observations based on errors of previous prediction



Bagging

- **Bootstrap Aggregation**
 - Bootstrapped samples of the data
 - Models built in parallel
 - Result based on average of the model predictions
- **Random Forest**
 - Bootstrap Aggregation
 - Sampling of Features during tree creation



Exploratory Data Set

Target: Collision Claim during Policy Year

Policy Year
State
Policy Term

Tenure
Multi-Policy
Vehicle Count
Driver Count

Deductible
Age
Gender
Marital Status
Model Year

Benchmarking with Random Forest

Model Type	TRAIN		VALIDATION	
	Area Under ROC	GINI Coefficient	Area Under ROC	GINI Coefficient
HP Tree B2D10	0.644	0.287	0.597	0.193
HP Forest	0.609	0.218	0.590	0.180
HP Tree B3D5	0.609	0.219	0.583	0.165
HP GLM Step	0.582	0.163	0.575	0.149
HP GLM Full	0.582	0.164	0.575	0.149

Exploratory Model Gini Coefficients

Model Type	TRAIN		VALIDATION	
	Area Under ROC	GINI Coefficient	Area Under ROC	GINI Coefficient
HP GLM Full	0.582	0.164	0.575	0.149
HP GLM Step	0.582	0.163	0.575	0.149
HP GLM N Step	0.582	0.164	0.575	0.150
HP GLM N I Step	0.582	0.164	0.575	0.150
HP GLM N P3 Step	0.601	0.202	0.585	0.171
HP GLM N P3 I Step	0.601	0.202	0.585	0.171
HP GLM C Step	0.613	0.226	0.588	0.176
HP Forest	0.609	0.218	0.590	0.180

Decision Tree (DT B2D10) Variable Importance

Variable Name	Number of Splitting Rules	Sum of Square Errors	Importance	Validation Sum of Square Errors	Validation Importance
raw_tenure	24	6.235	1.000	2.895	0.935
raw_age2	61	5.706	0.915	2.928	0.946
raw_modelyear	44	4.958	0.795	3.096	1.000
raw_veh_count2	14	4.391	0.704	2.434	0.786
raw_pol_eff_year	33	3.461	0.555	1.822	0.588
raw_state	13	3.203	0.514	1.446	0.467
raw_drv_count2	10	2.198	0.352	1.230	0.397
raw_female	11	1.951	0.313	0.795	0.257
raw_married	4	1.709	0.274	0.638	0.206
raw_ded_coll	7	1.596	0.256	0.662	0.214
raw_homeauto	1	0.857	0.138	0.271	0.087
raw_term_annual	2	0.538	0.086	0.000	0.000

Random Forest Variable Importance

Variable Name	Number of Splitting Rules	Gini Reduction	Margin Reduction	OOB Gini Reduction	OOB Margin Reduction
raw_modelyear	112	3.88E-05	7.77E-05	1.45E-05	9.42E-06
raw_veh_count2	106	4.40E-05	8.81E-05	2.58E-05	3.64E-05
raw_tenure	94	7.18E-05	1.44E-04	4.05E-05	1.07E-04
raw_age2	70	2.78E-05	5.55E-05	7.85E-06	6.24E-05
raw_married	65	3.87E-05	7.74E-05	2.14E-05	8.87E-05
raw_pol_eff_year	60	8.23E-06	1.65E-05	5.19E-07	1.47E-05
raw_female	51	5.44E-06	1.09E-05	1.22E-06	-3.84E-05
raw_state	46	1.31E-05	2.62E-05	-6.59E-08	-1.15E-05
raw_drv_count2	44	7.15E-06	1.43E-05	3.12E-06	1.25E-05
raw_term_annual	42	6.56E-06	1.31E-05	1.61E-06	1.77E-05
raw_ded_coll	41	4.13E-06	8.27E-06	-9.74E-07	-7.76E-06
raw_homeauto	17	1.84E-06	3.67E-06	-4.47E-07	-1.40E-05

Type 3 Results from GLM Model

LR Statistics For Type 3 Analysis			
Source	DF	Chi-Square	Pr > ChiSq
raw_age2	1	35.37	<.0001
<i>raw_ded_coll</i>	1	36.09	<.0001
raw_drv_count2	1	57.16	<.0001
raw_female	1	6.96	0.0083
<i>raw_homeauto</i>	1	0.09	0.767
raw_married	1	80.69	<.0001
raw_modelyear	1	98.29	<.0001
raw_pol_eff_year	1	23.7	<.0001
raw_state	17	82.91	<.0001
raw_tenure	1	32.81	<.0001
<i>raw_term_annual</i>	1	1.22	0.2699
raw_veh_count2	1	98.18	<.0001

Type 3 Results for Coll Ded (as Char Var)

Analysis Of Maximum Likelihood Parameter Estimates									
Parameter		DF	β	SD Error	Wald 95% Confidence Limits	Wald Chi-Square	Pr > C	hiSq	Exp (β)
raw_ded_coll	100	1	-0.0087	0.0957	-0.1963 0.1788	0.01	0.9273	0.991	
raw_ded_coll	200	1	0.1690	0.0626	0.0463 0.2917	7.29	0.0069	1.184	
raw_ded_coll	250	1	0.1189	0.0333	0.0536 0.1842	12.75	0.0004	1.126	
raw_ded_coll	500	0	0	0	0	.	.	.	1.000
raw_ded_coll	1000	1	-0.2131	0.0459	-0.3031 -0.1232	21.58	<.0001	0.808	

Leveraging the Strengths of Random Forests

- Easy to set up and run
- Strong results with minimal adjustments
- Resistance to overfitting
- Invariant to monotonic transformations

LAZY LEARNING

Regression using nearest
neighbors

Donald F.J. Hendriks, ACAS, ASA, FCA, MAAA
CARFAX Banking & Insurance Group

2019 Casualty Actuarial Society Annual Meeting



Lazy Learning

Lazy Learning Algorithm A machine learning algorithm in which no abstraction occurs

- Nonparametric
 - Purely deterministic in nature
 - Target is based on only the data put into the learning system
- Allows regression or classification of new observations based on existing classification system
- Learns as it goes
 - Fast to train
 - Slow to predict



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



Nearest Neighbors Regression Algorithm



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



Nearest Neighbors Regression Algorithm

New observation

Compare features to existing observations

- Uses *similarity* to determine appropriate comparisons
- Assumes the new observation's outcome will be similar to other observations with similar features

Select the k most similar observations

Take the average of the k observations



Banking & Insurance Group[®]
MORE INFORMATION. BETTER DECISIONS.



Measuring Similarity with Distance

DISTANCE FUNCTIONS

- **Euclidian Distance**

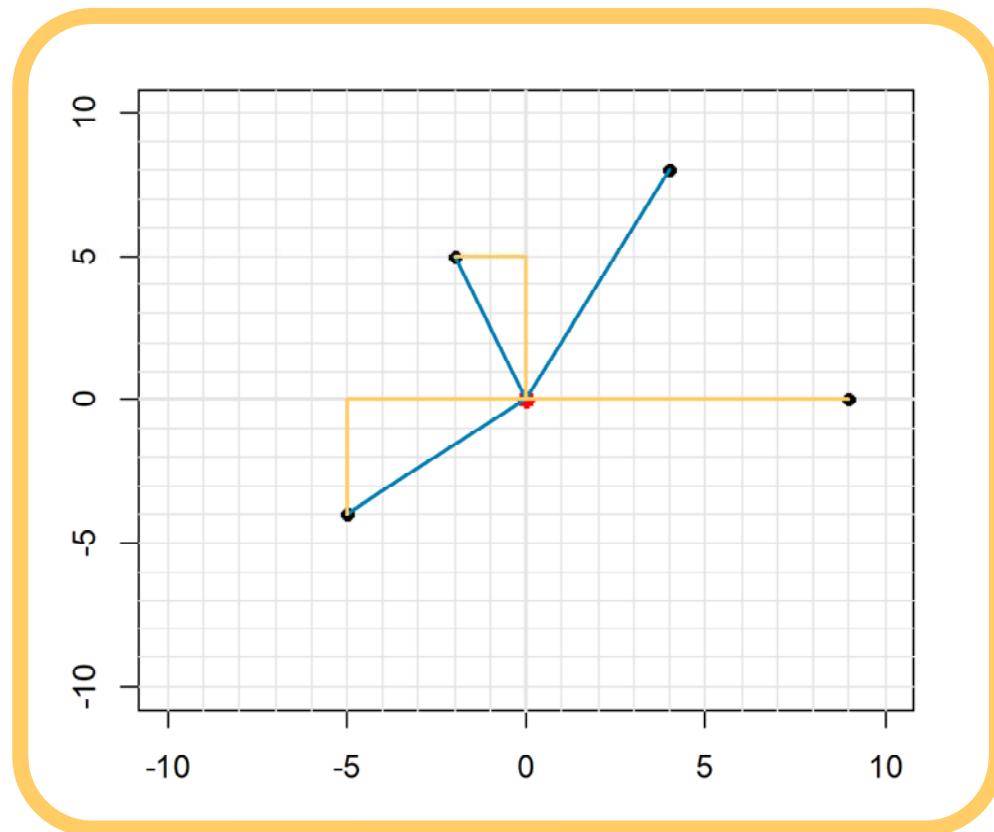
$$d = \sqrt{\sum_{i=1}^n (p_i - q_i)^2}$$

- Most common default

- **Manhattan Distance**

$$d = \sum_{i=1}^n |p_i - q_i|$$

- May be preferable on high-dimensional data



The Nearest Neighbor Algorithm

STRENGTHS

- Simple and effective
- Requires no assumptions regarding underlying data
- Fast to train
- Can be applied to regression or classification
- Well suited for multi-class problems

WEAKNESSES

- Does not produce a model
- Requires selection of appropriate k value
- Subject to scale biases
- Slow to predict, memory intensive algorithm
- Ill-suited for rare-event target data



Banking & Insurance Group[®]
MORE INFORMATION. BETTER DECISIONS.

Nearest Neighbors Example: Estimating Mileage

- Target variable: Annual miles driven per year, AvgAnnMiles
- Database of 469,469 vehicles and vehicle characteristics (26 variables)
 - Year, make, model, body style, engine
 - Number of owners, length of ownership, and registration type
 - Vehicle maintenance and damage history
 - Most recent mileage reading
- Demographic data for garaging ZIP Code (33 variables)
 - Population density, household types, places of employment
 - Drive times, percent employed, type of employment
 - School enrollment and educational attainment

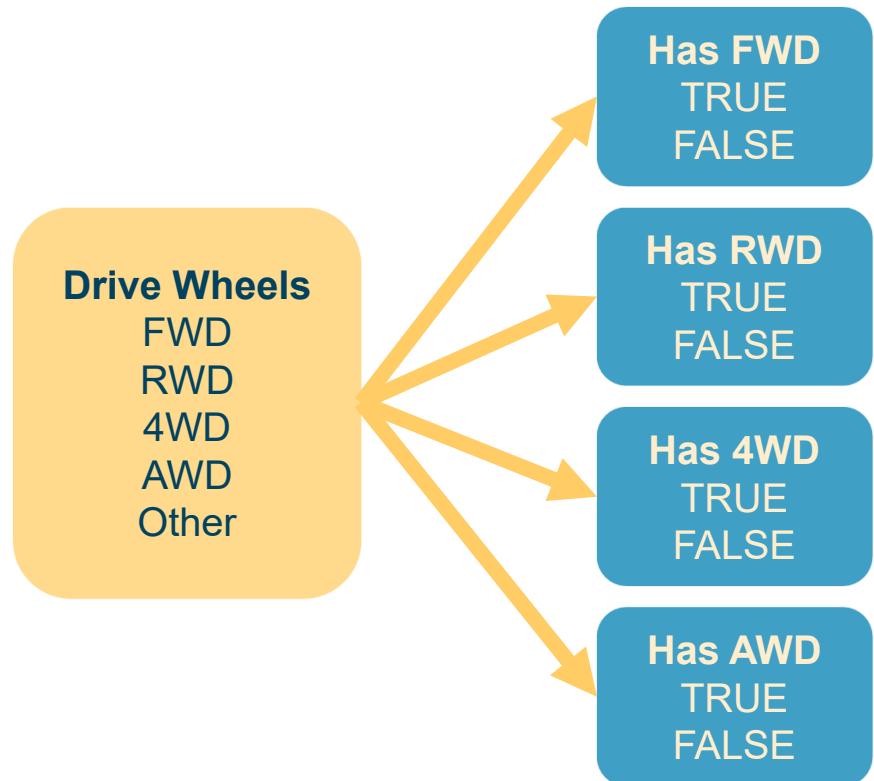


Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



Dealing with categorical variables

- One-hot encoding
 - Converts categorical variables into ‘dummy’ variables.
 - Greatly increases dimensionality.
- Simple to perform with most modeling software.
- Always leave a category out to prevent multicollinearity.
- Good time to consider related categories.





Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.

AVERAGE ANNUAL MILES

An example in R



1. Exploring vehicle data

Categorical Data

- ZIP: Registration ZIP code
- Make: Vehicle make
- EngDisp: Engine displacement (L)
- EngConfig: Engine configuration
- BodyStyle: Vehicle body style
- Trim: Vehicle trim description
- Color: Vehicle color
- DriveWheels: Drive system
- CurrOwnershipType: Current Registration Type
- HistOwnershipType: Current Registration Type

Numerical Data

- Date: Evaluation date of data
- Cylinders: Number of cylinders
- LastOdometer: Most recent odometer reading for the current owner
- LengthOwnership: Days since most recent title event
- Retail: Retail value of vehicle



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



1. Exploring vehicle data

Logical (Boolean) Vehicle History Data

- SevereProblem
- BrandedTitle
- StructuralDamage
- NonsevereAccident
- Damage
- FailedEmissions
- FailedSafety
- OdometerProblem
- Rollback
- Export
- Liens
- Repossessed
- Stolen
- PriorCPO
- ServicedFar
- ServiceHistory
- RegistrationChg
- OpenRecall



Banking & Insurance Group[®]
MORE INFORMATION. BETTER DECISIONS.



1. Exploring demographic data

Population and Commute (ZIP Code Level)

SQMI LES	ZIP Code Area (sq. mi.)	TRANCAR1	PoP driving to work alone
DENSI TY	Population density	TRANCARP	PoP carpooling to work
POP17	Population (1/1/2017)	TRANPUBLI C	PoP taking public transit to work
POPGROW17	Population growth (2017/2010)	TRANWALKBI KE	PoP walking or biking to work
POPFORE22	Population forecast (2022/2017)	TRAVHOME	PoP working from home
AVGHHSI ZE	Average household size	TRAVL15	PoP commute < 15 minutes
URBAN. PCT	PoP in urban area	TRAV15. 29	PoP commute 15-29 minutes
MEDAGE	Median population age	TRAV30. 59	PoP commute 30-59 minutes
POP. 65P. PCT	PoP aged 65 years or older	TRAV60. 89	PoP commute 60-89 minutes



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



1. Exploring demographic data

Education, Employment and Other (ZIP Code Level)

SE. K. 12	PoP enrolled in K - 12 school	EMP. LABFRC	PoP in labor force
SE. COLL	PoP enrolled in college or university	EMP. UNEMP	PoLF unemployed
ED. LHS	PoP without high school education	WHCOLROCC	PoLF in white collar jobs
ED. HS	PoP with high school education	EMP. SELF2	PoLF self-employed
ED. COLL. DEG	PoP with bachelor's degree or higher	EMP. GOVT	PoLF in government jobs
MEDAGHHER	Median Householder Age	POV. TOTAL	PoP in poverty
MEDVEHI CLE	Median Vehicles per Household	VET. TOTAL	PoP veterans
VEH. 0	Percent of Household with no vehicle		



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



1. Exploring Data

```
> summary(CFX.data)
```

	ZIP	Make	CurrOwnershi pType	LengthOwnershi p
02816	: 30738	CHEVROLET	Personal : 96113	Min. : 1
02914	: 4549	FORD	Personal : 81631	1st Qu. : 552
02861	: 2991	TOYOTA	Personal Lease: 35866	Medi an : 1292
02895	: 2869	DODGE	Commercial Use: 33557	Mean : 1761
02893	: 2627	HONDA	Corporate : 25973	3rd Qu. : 2506
(Other)	: 2618	BUI CK	Rental : 19549	Max. : 12388
	: 423077	(Other)	(Other) : 176780	NA' s : 3726
Servi ceHi st	RegOi l Chg	AvgAnnMi l es		
Mode	: I logi cal	Mode : I logi cal	Min. : 200	
FALSE	: 397697	FALSE: 469452	1st Qu. : 7247	
TRUE	: 71772	TRUE : 17	Medi an : 11626	
			Mean : 12505	
			3rd Qu. : 16678	
			Max. : 59956	
			NA' s : 119350	



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



1. Exploring Data

```
> summary(CFX.data)
```

ZIP	Make	CurrOwnershi pType	LengthOwnershi p
02816 : 30738	CHEVROLET: 96113	Personal : 366406	Min. : 1
02914 : 4549	FORD : 81631	Personal : 64227	1st Qu. : 552
02861 : 2991	TOYOTA : 35866	Personal Lease: 16926	Median : 1292
02895 : 2869	DODGE : 33557	Commercial Use: 9134	Mean : 1761
02893 : 2627	HONDA : 25973	Corporate : 5734	3rd Qu. : 2506
(Other): 2618	BUI CK : 19549	Rental : 3316	Max. : 12388
(Other): 423077	(Other) : 176780	(Other) : 3726	NA's : 23319
Servi ceHist	RegOi l Chg	AvgAnnMiles	
Mode : Logi cal	Mode : Logi cal	Min. : 200	
FALSE: 397697	FALSE: 469452	1st Qu. : 7247	
TRUE : 71772	TRUE : 17	Median : 11626	
		Mean : 12505	
		3rd Qu. : 16678	
		Max. : 59956	
		NA's : 119350	



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



1. Exploring Data

```
> summary(CFX.data)
```

	ZIP	Make	CurrOwnershi pType
02816	: 30738	CHEVROLET	Personal : 96113
02914	: 4549	FORD	Personal : 81631
02861	: 2991	TOYOTA	Personal : 35866
02895	: 2869	DODGE	Commercial Use: 33557
02893	: 2627	HONDA	Corporate : 25973
(Other)	: 2618	BUI CK	Rental : 19549
	: 423077	(Other)	(Other) : 176780
		Servi ceHi st	RegOi l Chg
Mode	: I logi cal	Mode	: I logi cal
FALSE	: 397697	FALSE	: 469452
TRUE	: 71772	TRUE	: 17

	AvgAnnMi l es
Min.	: 200
1st Qu.	: 7247
Median	: 11626
Mean	: 12505
3rd Qu.	: 16678
Max.	: 59956
NA's	: 119350

LengthOwnershi p
Min. : 1
1st Qu.: 552
Median : 1292
Mean : 1761
3rd Qu.: 2506
Max. : 12388
NA's : 23319



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



1. Exploring Data

```
> summary(CFX.data)
```

	ZIP	Make	CurrOwnershi pType	LengthOwnershi p
02816	: 30738	CHEVROLET	Personal	: 366406
02914	: 4549	FORD	Lease	: 64227
02861	: 2991	TOYOTA	Commercial Use	: 16926
02895	: 2869	DODGE	Corporate	: 9134
02893	: 2627	HONDA	Rental	: 5734
(Other)	: 2618	BUI CK		: 3316
	: 423077	(Other)	(Other)	: 3726
Servi ceHi st		RegOri l Chg	AvgAnnMi l es	
Mode	: I logi cal	Mode	: I logi cal	Mi n. : 200
FALSE	: 397697	FALSE	: 469452	1st Qu. : 7247
TRUE	: 71772	TRUE	: 17	Medi an : 11626
				Mean : 12505
				3rd Qu. : 16678
				Max. : 59956
				NA' s : 119350



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



1. Exploring Data

```
> summary(CFX.data)
```

	ZIP	Make	CurrOwnershi pType	LengthOwnershi p
02816	: 30738	CHEVROLET	Personal : 96113	Min. : 1
02914	: 4549	FORD	Personal : 81631	1st Qu. : 552
02861	: 2991	TOYOTA	Personal Lease: 35866	Medi an : 1292
02895	: 2869	DODGE	Commercial Use: 33557	Mean : 1761
02893	: 2627	HONDA	Corporate : 25973	3rd Qu. : 2506
(Other)	: 2618	BUI CK	Rental : 19549	Max. : 12388
	: 423077	(Other)	(Other) : 176780	NA's : 3726
Servi ceHist		RegOri l Chg	AvgAnnMi l es	
Mode	: I logi cal	Mode	Min. : 200	
FALSE	: 397697	FALSE	1st Qu. : 7247	
TRUE	: 71772	TRUE	Medi an : 11626	

	AvgAnnMi l es
Min.	: 200
1st Qu.	: 7247
Medi an	: 11626
Mean	: 12505
3rd Qu.	: 16678
Max.	: 59956
NA's	: 119350



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



1. Exploring Data

> summary(MDDB.data)

ZIP	SQMI LES	DENSITY	POP17	POPGROW17
Length: 11176	Min. : 0.00	Min. : 0.0	Min. : 0	Min. : -37.920
Class : character	1st Qu. : 11.83	1st Qu. : 33.0	1st Qu. : 1421	1st Qu. : -1.780
Mode : character	Median : 35.36	Median : 130.7	Median : 5508	Median : 0.710
	Mean : 65.20	Mean : 1469.2	Mean : 12854	Mean : 1.881
	3rd Qu. : 77.23	3rd Qu. : 1101.5	3rd Qu. : 20288	3rd Qu. : 4.143
	Max. : 3277.18	Max. : 131914.8	Max. : 115933	Max. : 103.570

TRANCAR1	TRANCARP	TRAVL15	MEDHHSIZE	SE.K.12
Min. : 0.0000	Min. : 0.00000	Min. : 0.0000	Min. : 0.000	Min. : 0.0000
1st Qu. : 0.3961	1st Qu. : 0.03979	1st Qu. : 0.1077	1st Qu. : 2.500	1st Qu. : 0.2171
Median : 0.4525	Median : 0.05163	Median : 0.1462	Median : 2.600	Median : 0.2442
Mean : 0.4421	Mean : 0.05450	Mean : 0.1605	Mean : 2.648	Mean : 0.2457
3rd Qu. : 0.5003	3rd Qu. : 0.06586	3rd Qu. : 0.1980	3rd Qu. : 2.800	3rd Qu. : 0.2707
Max. : 1.0000	Max. : 0.29144	Max. : 0.6514	Max. : 5.000	Max. : 1.0000
NA's : 36	NA's : 36	NA's : 36	NA's : 36	NA's : 36



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



1. Exploring Data

> summary(MDDB.data)

ZIP	SQMI LES	DENSITY	POP17	POPGROW17
Length: 11176	Min. : 0.00	Min. : 0.0	Min. : 0	Min. : -37.920
Class : character	1st Qu. : 11.83	1st Qu. : 33.0	1st Qu. : 1421	1st Qu. : -1.780
Mode : character	Median : 35.36	Median : 130.7	Median : 5508	Median : 0.710
	Mean : 65.20	Mean : 1469.2	Mean : 12854	Mean : 1.881
	3rd Qu. : 77.23	3rd Qu. : 1101.5	3rd Qu. : 20288	3rd Qu. : 4.143
	Max. : 3277.18	Max. : 131914.8	Max. : 115933	Max. : 103.570

TRANCAR1	TRANCARP
Min. : 0.0000	Min. : 0.00000
1st Qu. : 0.3961	1st Qu. : 0.03979
Median : 0.4525	Median : 0.05163
Mean : 0.4421	Mean : 0.05450
3rd Qu. : 0.5003	3rd Qu. : 0.06586
Max. : 1.0000	Max. : 0.29144
NA's : 36	NA's : 36

TRAVL15	MEDHHSIZE	SE.K.12
Min. : 0.0000	Min. : 0.000	Min. : 0.0000
1st Qu. : 0.1077	1st Qu. : 2.500	1st Qu. : 0.2171
Median : 0.1462	Median : 2.600	Median : 0.2442
Mean : 0.1605	Mean : 2.648	Mean : 0.2457
3rd Qu. : 0.1980	3rd Qu. : 2.800	3rd Qu. : 0.2707
Max. : 0.6514	Max. : 5.000	Max. : 1.0000
NA's : 36	NA's : 36	NA's : 36



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



2. Preparing Data

- One-hot encode categorical data
- Newest Neighbors is sensitive to scale
- Some data should be normalized
 - Percentages – already defined on [0, 1]
 - Factor (dummy) variables – already defined on [0, 1]
 - Other numerical variables – Convert to Z-score:

$$z_x = \frac{x - \bar{x}}{\sigma_x}$$

- Normalized data can be weighted if needed for further refinement
- Output must be well-defined for all observations in training set



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



2. Preparing Data

CARFAX Data

- Remove data with no target variable.
- One-hot encode categorical data.
ade4: acm. di sj onctif
- Remove sparse data.

Demographic Data

- Remove 39 weird ZIPs.

```
> # Move data with no target to a validation set
> CFX.NoTarget <- CFX.data[
+                           is.na(CFX.data$AvgAnnMi l es), ]
> CFX.data <- CFX.data[
+                           !is.na(CFX.data$AvgAnnMi l es), ]
>
> # One-hot encode categorical data
> library (ade4)
> CFX.data <- cbind (CFX.data,
+                      acm. di sj onctif (CFX.data[, .(Color)]))
...
> # Remove sparse CARFAX data
> CFX.data$Col or. Orange <- NULL
> CFX.data$COT. Pol i ce <- NULL
...
> # Remove ZIPs with no information
> MDDB.data <- MDDB.data[
+                           !is.na (MDDB. dta$TRANCAR1), ]
```



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



2. Preparing Data

CARFAX Data

- Convert all numeric variables to Z-scores.
- Convert logical values to numerical values.
- ‘Unconvert’ target variable.

```
> # Convert all CFX numeric variables to Z-scores
> num. field <- unlist(lapply(CFX.data, is.numeric))
> CFX.scaled <- cbind(CFX.data[, !num. field],
+ scale(CFX.data[, num. field]))
>
> # Convert all CFX logical variables to integers (1 or 0)
> log. field <- unlist(lapply(CFX.data, is.logical))
> CFX.scaled[log. field] <- apply(CFX.scaled[log. field],
+ 2,
+ +
+ +
+ function(x)
+ as.integer(x))
>
> # Replace target variable with de-scaled version
> CFX.scaled$AvgAnnMiles <- CFX.data$AvgAnnMiles
>
```



Banking & Insurance Group[®]
MORE INFORMATION. BETTER DECISIONS.



2. Preparing Data

- Merge your tables.
 - Leaves us with 246,735 observations.
- Split into training and validation datasets.
- Segregate the target from the training set.

```
> # Merge feature data into a single dataset
> all.data <- merge (x = CFX.data, by.x = 'ZIP',
+                      y = MDDB.data, by.y = 'ZIP')
>
> # After merging data, ZIP is not needed
> all.data$ZIP <- NULL
>
> # Split into training and validation datasets
> train <- sample (1:nrow(all.data),
+                     size = floor (nrow(all.data) * .75))
> train.data <- all.data[train, ]
> validate.data <- all.data[-train, ]
>
> # Remove target from training set and store
> train.target <- train.data$AvgAnnMiles
> train.data$AvgAnnMiles <- NULL
```



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



3. Run the model

- Run the model for several values of k .
- Once the data is fully prepared, building the model is easy.

Generate results by feeding the model data through the test parameter.

```
> library (FNN)    # watch the CAPS!
>
> NN.05 <- knn.reg (train = train.data, test = test.data,
+                      y = train.target, k = 5)
> NN.10 <- knn.reg (train = train.data, test = test.data,
+                      y = train.target, k = 10)
> NN.20 <- knn.reg (train = train.data, test = test.data,
+                      y = train.target, k = 20)
> NN.30 <- knn.reg (train = train.data, test = test.data,
+                      y = train.target, k = 30)
> NN.40 <- knn.reg (train = train.data, test = test.data,
+                      y = train.target, k = 40)
> NN.50 <- knn.reg (train = train.data, test = test.data,
+                      y = train.target, k = 50)
```



Banking & Insurance Group[®]
MORE INFORMATION. BETTER DECISIONS.



3. Choosing the Best k Value

- Measure of fit – Root mean squared error

$$RMSE = \sqrt{\frac{\sum(x_i - \hat{x}_i)^2}{N}}$$

```
rmse <- function (predicted, actual) {  
  sqrt(mean((predicted - actual)^2)) }
```

- Run additional models near your best.
- Other measures of fit may be preferable.

Model	k	RMSE
NN.05	5	6496.912
NN.10	10	6345.539
NN.11	11	6321.834
NN.12	12	6320.361
NN.13	13	6343.337
NN.15	15	6481.418
NN.20	20	6726.696
NN.30	30	6886.385
NN.40	40	6950.291
NN.50	50	6980.672



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.



3. Other refinements

- Look at removing data that may be non-predictive.
- Consider scaling data in different ways.
 - Convert all values to Z-scores.
 - Convert all variables to $[0, w]$.
 - Weight individual variables.
- Use dimensionality reduction techniques.
- Add sophistication at the neighborhood level.
 - Run a simple generalized linear on the k nearest neighbors.



Banking & Insurance Group®
MORE INFORMATION. BETTER DECISIONS.

