



Traditional Actuaries Transformed by Chinese Insurtech industry

Xiang Ji & Sheen Allen 2019/11

Self Introduction



Xiang Ji FCAS MAAA

CAS Class of 2008 Univ of Kansas

12 Years US Experience

- Allstate
- Zurich
- CNA

6 Years Chinese Experience

• Munich Re Beijing



Sheen X. Allen FCAS MAAA

CAS Class of 2006 Univ of Wisconsin - Madison

12 Years US Experience

- Milliman
- Liberty Mutual
- USAA

Years Chinese Experience

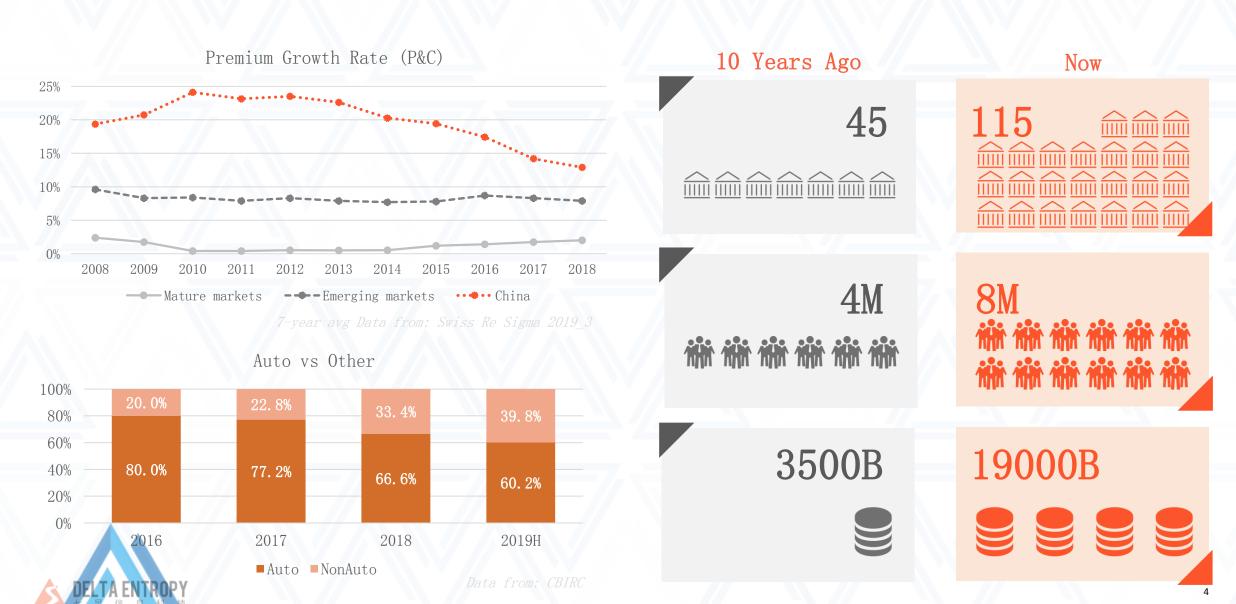
- Deloitte China
- Delta Entropy Technology





Chinese Insurance Market Landscape Opportunities & Challenges

China remains the biggest contributor to global growth



Opportunities & Challenges - Tech

Auto De-Tariff

Non-Auto Lines



Too young, too simple, sometimes naive.

Reality

- Premium Volume Pressure
- Outdated Systems & Tools
- Lack of DDD Culture & Skills
- Lack of Risk/Fraud Mgmt

TRUTH



I HAVE NO MONEY, NO RESOURCES, NO HOPES. I AM THE HAPPIEST MAN ALIVE. Triopoly/Duopoly



(Ir) rational Decisions

Opportunities

- Sales
- Tools & Systems
- Risk Selection
- Claim Management



Opportunities for Insure Tech Startups



Sales and Customer













Efficiency and Process















Risk Selection & Big Data







Risk/Claim Management



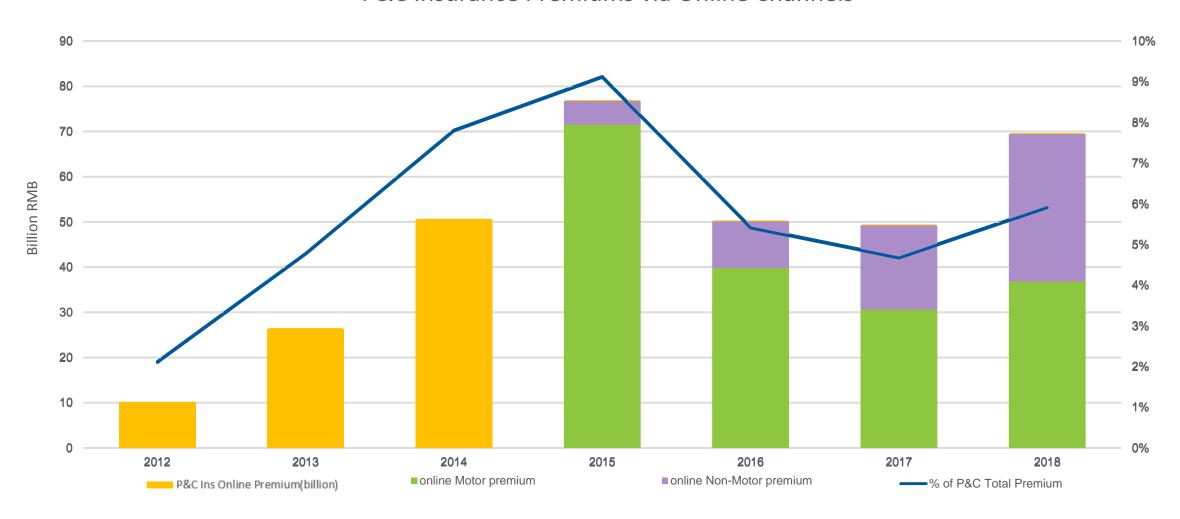




Market Landscape – Increasing P&C sales via online channels

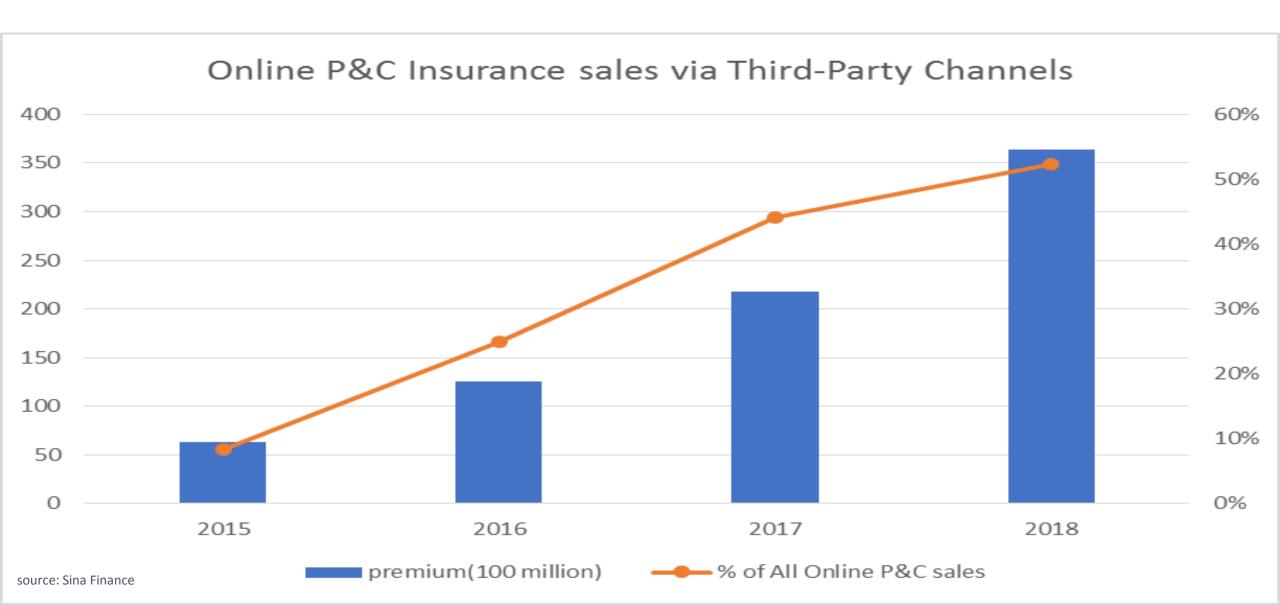


P&C Insurance Premiums via Online Channels



Market Landscape – P&C sales via Third-Party channels





Opportunities & Challenges - Coexistence of Insure & Tech



Provides insurers with additional channels



Offers insurers opportunities for innovative products



Customer data owned by platforms



While top line increased, bottom line decreased for insurers

Opportunities & Challenges – Regulatory Environment

Opportunities:



Government encourages innovations



Insurance products support government initiatives

Challenges:

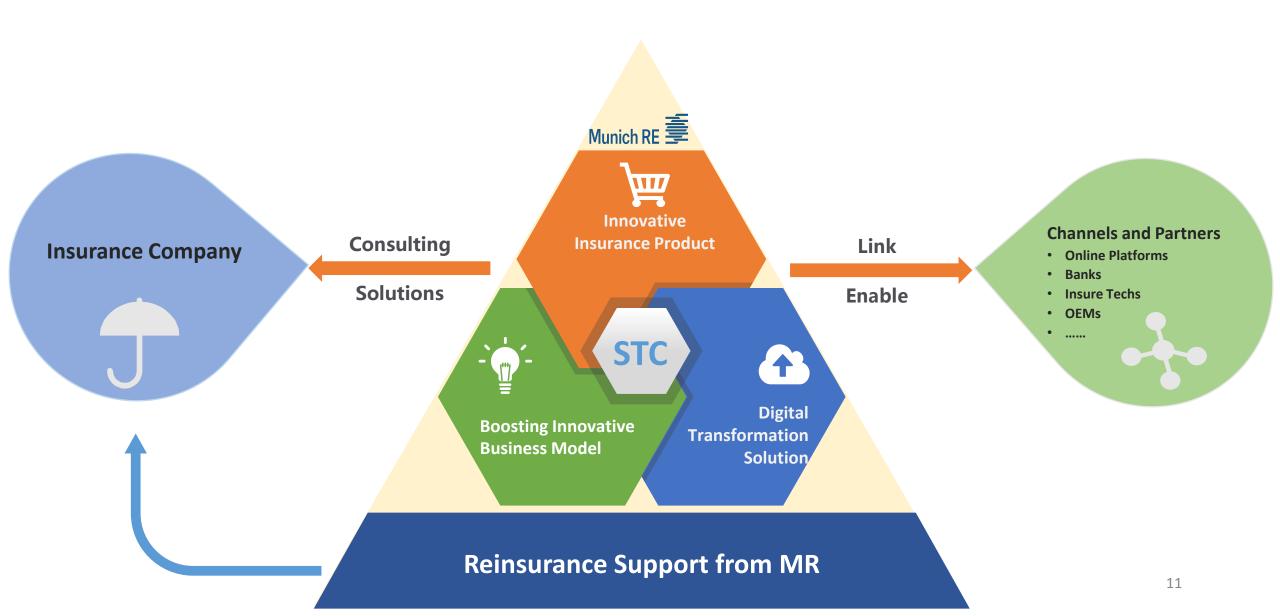
grey areas generate uncertainties



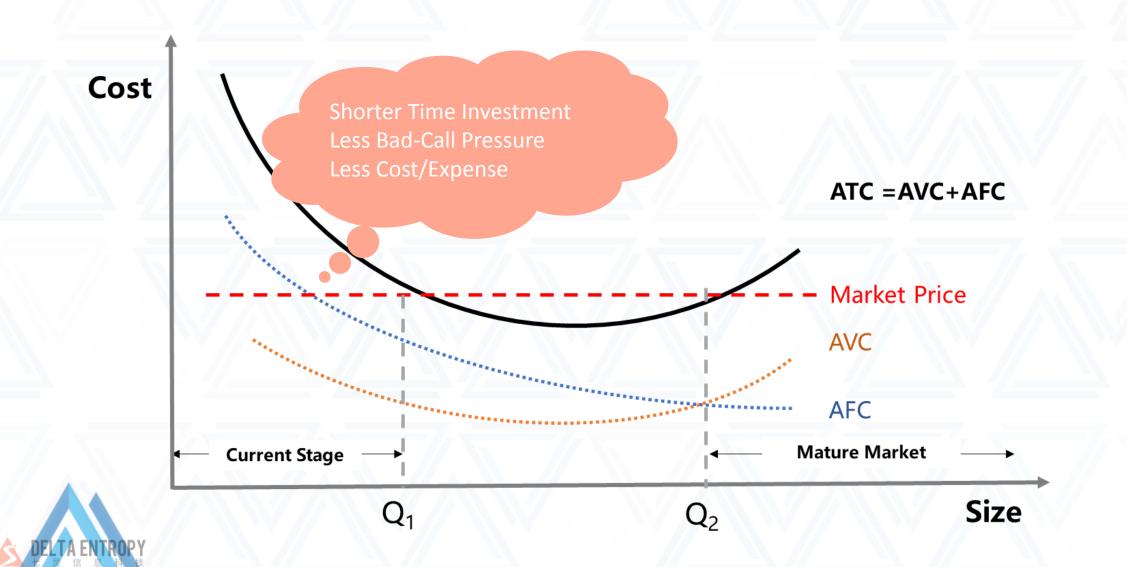
Unique market practice

MR Smart Thinking Consulting (STC)

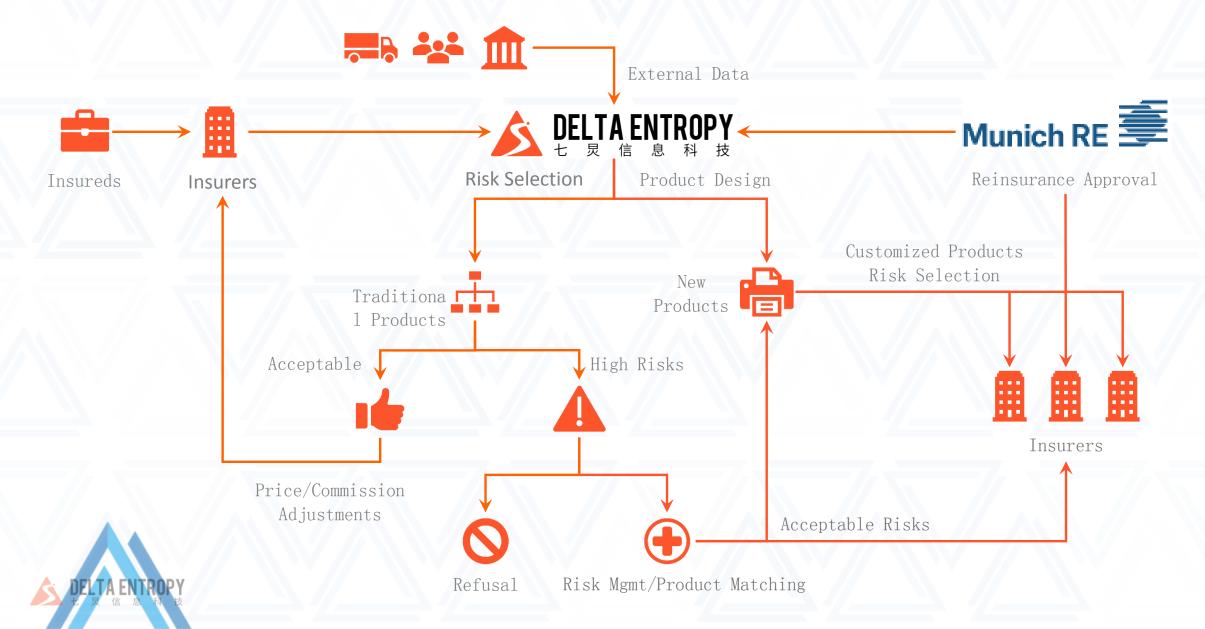




Why Tech Firms & Reinsurers - Risk Selection



How Tech Firms and Reinsurers Come Together



Case Example - Commercial Trucking



Portfolio Quality Improved







Other Cases



Delta Motion

Commercial Auto Risk Selection and Pricing



Delta Vision

Auto Insurance Pricing and Underwriting System



Delta Ignition

EV Auto Big Data Application



Delta Fiction

Critical Illness Coverage Fraud Detection



Delta Collection

Small Business Property/Liability Risk Selection and Pricing



Commercial Trucing Credit Report







Actuaries Being Transformed

An Example



Then

- Pricing Actuary
- Modeling Implementation
- Consulting Practice Planning
- Staff Management

Now

- Strategist
- Saleswoman
- Recruiter
- Dealmaker
- Cheerleader
- Firefighter
- Columnist
- ...

- Stable Income
- Clear Roles and Responsibilities
- Clear Career Path
- Enjoyed Stability and Certainty

- Uncertain Income
- Evolving Roles and Responsibilities
- Focusing on Problem Solving
- Enjoying Uncertainty and Challenges



Many More FCAS in Tech Firms

Then	Now
Chief Strategy Officer of Insurance Company	Auto Insurance Price Comparison and Agent BD Tool Founder / CEO
Chief Actuary of Insurance Company	Usage based insurance solutions Founder / CEO
Reserving Actuary of Consulting Firm	Insurance Product Design Director of Implementation Dept
Pricing Actuary of Consulting Firm	Insurance Risk Selection Director of Big Data Dept





Q & A



Thank You!