Casualty Loss Reserve Seminar Model Audit Rule and P/C Actuaries September 2009

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Overview of Model Audit Rule and Controls Testing Process, Risks and Controls in Loss Reserving Related Topics

Section one

Overview of Model Audit Rule and Controls Testing Process, Risks and Controls in Loss Reserving Related Topics

Model Audit Rule

Selected highlights:

- Upcoming statutory requirement in the US
- Effective no earlier than January 2010 (varies by state based on when it is adopted)
- Contains requirements related to financial statement audits of companies, including:
 - Independent CPA qualifications
 - Communication of internal control related matters
 - Audit committee requirements

Model Audit Rule (continued)

Also contains an attestation requirement regarding controls:

- Certain companies must file an annual attestation regarding the effectiveness of their internal controls over financial reporting
- Similar to Sarbanes-Oxley Section 404 attestation of internal controls by management

What is Sarbanes-Oxley Section 404?

Sarbanes-Oxley Act of 2002, Section 404, which was effective at year-end 2004 (accelerated filers)

- Current requirement for public companies in the US
- Requires management and independent accountant to provide attestation as to the effectiveness of the control framework that supports the company's consolidated financial reporting
- Generally resulted in improved loss reserving processes, controls and documentation

What have we observed several years into 404?

Some companies embraced the value of a strong control environment, other companies tended to be minimalists

Benefits from having a strong control environment:

- Greater efficiency in operation
- Reduced risk of reserve misstatement
- Reduced likelihood of surprises
- Few or no deficiencies in controls
- More effective and more efficient external audit
- Smoother regulatory exam

Management Report on Internal Controls

Summary of new reporting requirements:

- Annually, each insurance company or group will provide a report to their domiciliary insurance department with a report on internal controls over the statutory financial statement process
- Report is signed by CEO and CFO
- Smaller companies are exempt (i.e., only impacts companies with gross written premium of at least \$500 million)
- Evaluation and reporting requirements may vary depending on whether or not the company is:
 - Already compliant with 404
 - Not already 404 compliant

US Statutory Model Audit Rule and Section 404

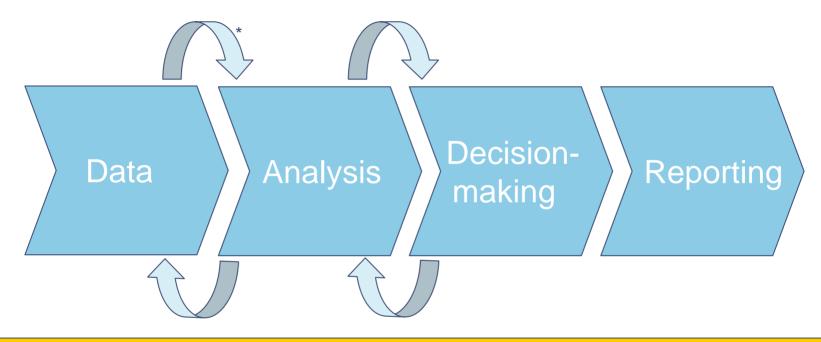
Some notable differences:

- Unlike Section 404, an auditor attestation of the effectiveness of internal controls is not required under the Model Audit Rule
- Level of documentation and amount of testing under the Model Audit Rule may be subject to somewhat more management judgment than under Section 404
- Focus under Model Audit Rule for statutory reporting process, while Section 404 focuses on the consolidated financial statements

Section two

Overview of Model Audit Rule and Controls Testing **Process, Risks and Controls in Loss Reserving** Related Topics

Raising the Bar on Reserving Controls



Possible Risk Areas			
Completeness / Accuracy Manual Adjustments External benchmarks Segmentation Level of Detail	Methods/ Assumptions	Actuarial value/range versus Management best-estimate	Documentation Communication

* The process is generally not linear; iterations tend to occur. For example, new data are gathered based on initial findings from analysis.

Steps to Evaluating Controls around the Reserving Process

Key steps:

- 1. Document the reserving process
- 2. Identify risks that could cause misstatement
- 3. <u>Identify or create controls</u> that mitigate the risk of misstatement
- 4. Test key controls for operating effectiveness

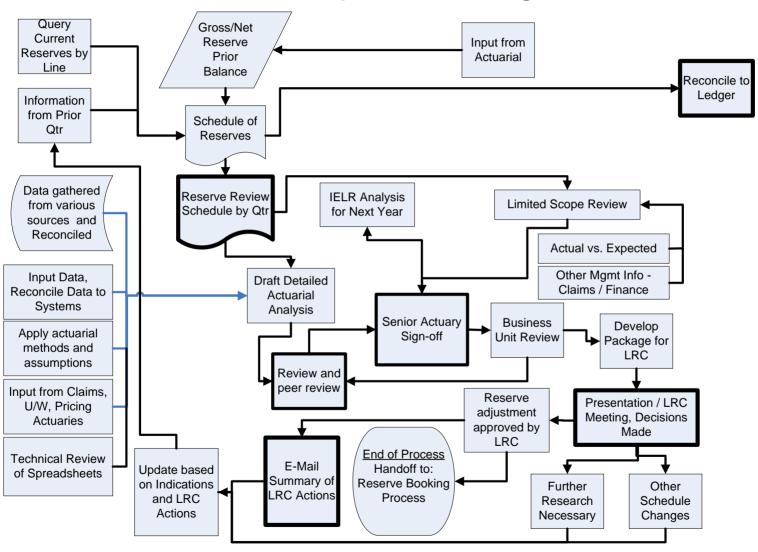
Remember - check with your internal accountants and/or external auditor for advice and support

Documentation of the Reserving Process

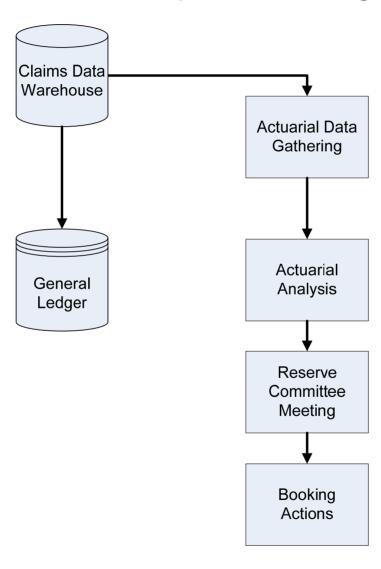
Step 1 – Document the reserving process

- Describe the underlying processes used to determine the recorded amounts
- A good practice is to use a flowchart (see sample flowchart on the following page) accompanied with narrative text as needed
- Document personnel responsible for each step, and when and how often each step is performed
- Common steps include:
 - Data gathering and reconciliation
 - Analysis and peer review
 - Senior actuary and management review, decisions on recorded amounts
 - Booking reserves

Detailed Flowchart of a Sample Reserving Process



Simplified Flowchart of a Sample Reserving Process

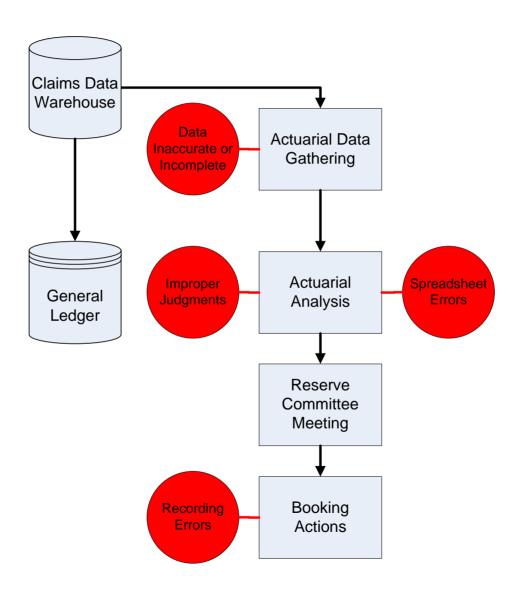


Identifying Risks

Step 2 – Identify risks of misstatement

- Evaluate flowchart to identify risks that could lead to a misstatement of loss reserves
- Common risks include:
 - Data may be inaccurate or incomplete
 - Mathematical errors in actuarial analysis (including spreadsheet errors)
 - Improper judgments in analysis
 - Errors when amounts are recorded
- Handoffs between groups, reliance on manual processes and system limitations tend to increase risk of misstatement

Identifying Risks

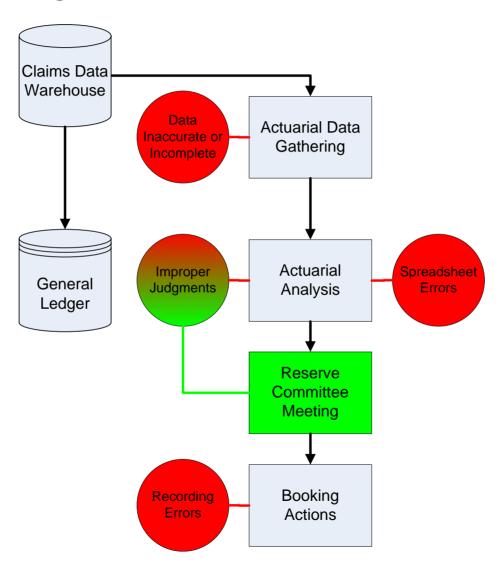


Identifying or Creating Controls

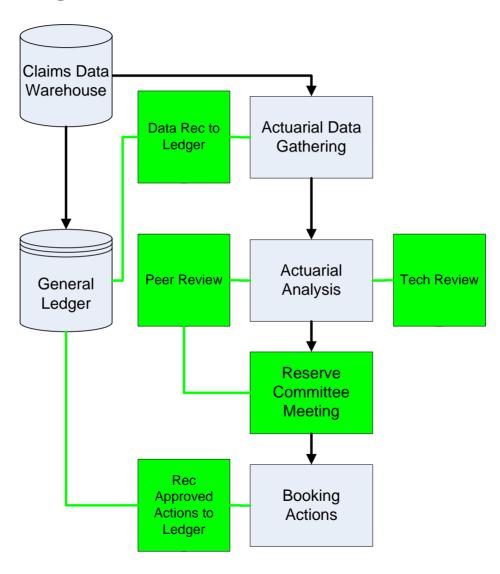
Step 3 – Identify or create controls that mitigate the risk of misstatement

- Where existing controls are insufficient to mitigate the risk of misstatement, the design of existing controls should be enhanced or new controls should be implemented
- Assign ownership to appropriate personnel / company officers
- Some common areas where controls are needed:
 - Reserving data reconciliations
 - Spreadsheet controls
 - Actuarial peer review process
 - Reconcile approved booking actions

Identifying or Creating Controls



Identifying or Creating Controls



Testing Key Controls

Step 4 – Test Key Controls

- Separate "key" controls from other controls, focus testing on the key controls
- Develop a test plan how frequently testing is done, nature of the testing, qualifications of the tester, sample size, etc.
- Perform testing test that control operated, and that it operated effectively

Work with accounting department regarding:

- Handling of exceptions/deficiencies
- Documentation of testing and conclusions on operating effectiveness

Section three

Overview of Model Audit Rule and Controls Testing Process, Risks and Controls in Loss Reserving Related Topics

Related Topics

Consolidated Compliance and New Statutory Reporting Requirement

Issue – an insurance group complies with Section 404 from a consolidated perspective

- Begin with the group report from Section 404
- Determination of reserve amounts under the statutory reporting process should be documented, assigned controls and tested
- Might create the need for ancillary flow charts and documentation of this part of the process
- Processes and necessary controls will vary from company to company

Related Topics

Other than Loss Reserves

Actuaries may lead or have a significant role in processes other than loss reserves:

- Premium and other asset accruals
- Premium sufficiency assessments, premium deficiency reserves
- Provisions for unrecoverable reinsurance

Related Topics

Management Report on Internal Controls How will Reserving Actuaries be Impacted?

Based on experiences with public companies adopting Section 404 of Sarbanes Oxley:

- Increased documentation
 - For many companies, the reserving process becomes documented in detail for the first time
- Increased focus on possible risks of misstatement
- Increased focus on the identification, use and enhancement of controls that mitigate the risk of misstatement
- Significant time and resources may be required initially
- Will be more significant for companies not already compliant under Section 404

Questions / Comments

