Evaluating legislative and administrative reforms in workers' compensation

Moderator: Rachel Dolsky, FCAS, MAAA (Ernst & Young LLP) Presenters: Arthur Cohen, ACAS, MAAA (Ernst & Young LLP) Ian Sterling, FCAS, MAAA (Ernst & Young LLP) Natasha Moore, FCAS, MAAA (NCCI)

CAS Casualty Loss Reserve Seminar 5-7 September 2012



Disclaimer

- The views expressed by presenter(s) are not necessarily those of Ernst & Young LLP.
- These slides are for educational purposes only and are not intended, and should not be relied upon, as accounting advice.



Antitrust notice

- The Casualty Actuarial Society (CAS) is committed to adhering strictly to the letter and spirit of the antitrust laws. Seminars conducted under the auspices of the CAS are designed solely to provide a forum for the expression of various points of view on topics described in the programs or agendas for such meetings.
- Under no circumstances shall CAS seminars be used as a means for competing companies or firms to reach any understanding – expressed or implied – that restricts competition or in any way impairs the ability of members to exercise independent business judgment regarding matters affecting competition.
- It is the responsibility of all seminar participants to be aware of antitrust regulations, to prevent any written or verbal discussions that appear to violate these laws and to adhere in every respect to the CAS antitrust compliance policy.



Agenda

- What is workers' compensation reform?
- Legislation
- Judicial decisions
- Administration
- Other
- Actuarial role
- Objectively vs. subjectively quantifiable examples



What is workers' compensation reform?

Changes in the operating structure of a workers' compensation system that impacts the costs associated with the delivery of benefits

Sources included:

- Legislation
- Judicial decisions
- Administration
- Other
- Sources excluded:
 - Economic conditions
 - Behavior
 - Worker
 - Employer
 - Vendor (physicians, attorneys, claims managers)



Legislation

► The Workers' Compensation Act in the jurisdiction is modified

Impacting

- Indemnity
 - Benefit as a percent of wage
 - Minimum and maximum benefits
 - Cost of living adjustments
 - Duration of benefit
- Medical
 - Usual and customary vs. reasonable and necessary care
 - ► Fee schedules
 - Utilization review



Legislation

- Indemnity and medical
 - Rules of Evidence
 - Presumption of work relationship
 - Exclusions



Judicial decisions

The judiciary interprets the Workers' Compensation Act, modifying how the legislation is applied.

Catalysts

- Legislative challenge
- Case law



Administration

Actions of the industrial accident board and commissions

Types

Administrative rule

- Rules of Evidence
- Administrative structure
 - Judicial case loads



Other

- Variations from Workers' Compensation Act, related to:
 - Collective bargaining
 - Employer/insurer benevolence



Considerations

- ▶ 14th Amendment of the United States
 - ► Workers' compensation benefits, once awarded, are a property right.



Actuarial role

Evaluate the financial impact of changes in workers' compensation systems

- ▶ Who can we support?
 - Legislatures
 - Insurers
 - Employer groups
 - Vendors





Objectively quantifiable – indemnity

Examples

- Indemnity
 - Readily quantifiable
 - Nominal benefit (% of pre-injury wage)
 - Min and max benefit
 - Decrease in duration
 - Quantifiable with external data
 - Cost of living adjustment
 - Increase in duration
 - Introduction of impairment ratings



Objectively quantifiable – medical

Examples

- Medical
 - Readily quantifiable
 - Fee schedule
 - Introduction
 - Modification
 - Quantifiable with external data
 - Utilization review



Benefit as a percent of wage – example

Situation

	Nominal rate (% Salary)	Min (SAWW)	Max (SAWW)
Pre-reform	70%	33 1/3%	66 2/3%
Post-reform	66 2/3%	33 1/3%	100%

Tools

Standard wage distribution table

R	A	В
0.50	14.80	5.45
0.95	56.40	35.78
1.00	59.44	38.82
1.50	84.26	69.99

Key R = ratio to average wage A = % of workers receiving not more than the % of the average wage indicated by R B = % of wages received by the % of workers in A



Benefit as a percent of wage – example

Workers at max

	(1)	(2)	(3)	(4) = 1 - (3)	(5)
	Max	Min to get max	A for (2)	Workers at max	(4) * max / 100%
Pre-reform	66.67	66.67 / 0.7 = 95.2	56.4	43.6	29.07
Post-reform	100.0	100 / 0.6667 = 150.0	84.26	15.74	15.74

Workers at nominal rate

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Max	Min	Max wage	Min wage	B for max	B for min	Difference	(7) * nom / 100%
Pre-reform	66.67	33.33	95.24	47.61	35.78	5.45	30.33	21.23
Post- reform	100	33.33	150	50	69.99	5.45	64.54	43.03

* To simplify calculations, to select A and B, rounded to nearest 5% for this example

15 Evaluating legislative and administrative reforms in workers' compensation



Benefit as a percent of wage – example

Workers at min

	(1)	(2)	(3)	(4)
	Min	Α	Benefit	(2) * (3) / 100
Pre-reform	47.61	14.8	33.33	4.93
Post-reform	50	14.8	33.33	4.93

Total indemnity impact

	(1)	(2)	(3)	(4)	(5)
	Мах	Nominal	Min	Total	Indemnity impact
Pre-reform	29.07	21.23	4.93	55.23	
Post-reform	15.74	43.03	4.93	63.7	.15

16 Evaluating legislative and administrative reforms in workers' compensation



Cost of living adjustment

- ► Types of change
 - Index
 - Duration
 - Combination (i.e., index to the min and max)



Decrease in duration of benefits – example

Situation

Decreased duration from 500 weeks to 400 weeks

Steps

- Review distribution of claims by duration
- Cap at 400 weeks
- Test impact



Increase in duration of benefits – example

Situation

Increased duration from 400 weeks to 500 weeks

Steps

- Identify jurisdiction with similar classification (severity) distribution and duration of at least 500 weeks
- Compare duration distributions up to 400 weeks
- Determine impact of increase from 400 to 500 weeks
 - ▶ What are the issues?

Introduction of impairment ratings – example

Situation

Impairment ratings based on AMA Guidelines will be used to establish permanent partial percentages and eligibility for permanent total disability.

Steps

Identify jurisdiction with similar classification (severity) distribution that has available impairment rating data

Resource

20

- Texas Department of Insurance
 - > Any claim alleging impairment requires an impairment rating.

What are the considerations?

Evaluating legislative and administrative reforms in workers' compensation



Medical fee schedule introduction – example

Considerations

- Instantaneous impact
- Inflationary impact

Steps – instantaneous impact

- Identify distribution of medical treatments by code (CPT)
 - What are your resources?
- Compare the actual costs before fee schedule with fee schedule costs

Steps – inflationary impact

 Restate historical loss development to reflect medical fee schedule inflation index



21 Evaluating legislative and administrative reforms in workers' compensation

Medical utilization review

Considerations

- What's the form of the law?
 - Move from usual and customary care to reasonable and necessary care
 - Adoption of treatment guidelines

Steps

- Identify another jurisdiction which went through a similar change
- Monitor educational offerings to physicians on circumvention of utilization review and fee schedules



Subjectively quantifiable

Examples

- Rules of Evidence
- Presumption of work relationship
- PPACA
- Exclusions

How do you turn these into objectively quantifiable reforms?

