## Evaluating legislative and administrative reforms in workers' compensation

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## Agenda

- What is workers' compensation reform?
- Legislation
- Judicial decisions
- Administration
- Other
- Actuarial role
- Objectively vs. subjectively quantifiable examples



## What is workers' compensation reform?

Changes in the operating structure of a workers' compensation system that impacts the costs associated with the delivery of benefits

#### Sources included:

- Legislation
- Judicial decisions
- Administration
- Other
- Sources excluded:
  - Economic conditions
  - Behavior
    - Worker
    - Employer
    - Vendor (physicians, attorneys, claims managers)



## Legislation

► The Workers' Compensation Act in the jurisdiction is modified

#### Impacting

- Indemnity
  - Benefit as a percent of wage
  - Minimum and maximum benefits
  - Cost of living adjustments
  - Duration of benefit
- Medical
  - Usual and customary vs. reasonable and necessary care
  - ► Fee schedules
  - Utilization review



## Legislation

- Indemnity and medical
  - Rules of Evidence
  - Presumption of work relationship
  - Exclusions



## **Judicial decisions**

The judiciary interprets the Workers' Compensation Act, modifying how the legislation is applied.

#### Catalysts

- Legislative challenge
- Case law



## **Administration**

Actions of the industrial accident board and commissions

#### Types

#### Administrative rule

- Rules of Evidence
- Administrative structure
  - Judicial case loads



## Other

- Variations from Workers' Compensation Act, related to:
  - Collective bargaining
  - Employer/insurer benevolence



## Considerations

- ▶ 14<sup>th</sup> Amendment of the United States
  - ► Workers' compensation benefits, once awarded, are a property right.



## **Actuarial role**

Evaluate the financial impact of changes in workers' compensation systems

- ▶ Who can we support?
  - Legislatures
  - Insurers
  - Employer groups
  - Vendors





## **Objectively quantifiable – indemnity**

#### **Examples**

- Indemnity
  - Readily quantifiable
    - Nominal benefit (% of pre-injury wage)
    - Min and max benefit
    - Decrease in duration
  - Quantifiable with external data
    - Cost of living adjustment
    - Increase in duration
    - Introduction of impairment ratings



## **Objectively quantifiable – medical**

#### Examples

- Medical
  - Readily quantifiable
    - Fee schedule
      - Introduction
      - Modification
  - Quantifiable with external data
    - Utilization review



## **Benefit as a percent of wage – example**

#### Situation

	Nominal rate (% Salary)	Min (SAWW)	Max (SAWW)
Pre-reform	70%	33 1/3%	66 2/3%
Post-reform	66 2/3%	33 1/3%	100%

#### Tools

#### Standard wage distribution table

R	A	В
0.50	14.80	5.45
0.95	56.40	35.78
1.00	59.44	38.82
1.50	84.26	69.99

# Key R = ratio to average wage A = % of workers receiving not more than the % of the average wage indicated by R B = % of wages received by the % of workers in A



## **Benefit as a percent of wage – example**

#### Workers at max

	(1)	(2)	(3)	(4) = 1 - (3)	(5)
	Max	Min to get max	A for (2)	Workers at max	(4) * max / 100%
Pre-reform	66.67	66.67 / 0.7 = 95.2	56.4	43.6	29.07
Post-reform	100.0	100 / 0.6667 = 150.0	84.26	15.74	15.74

#### Workers at nominal rate

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Max	Min	Max wage	Min wage	B for max	B for min	Difference	(7) * nom / 100%
Pre-reform	66.67	33.33	95.24	47.61	35.78	5.45	30.33	21.23
Post- reform	100	33.33	150	50	69.99	5.45	64.54	43.03

\* To simplify calculations, to select A and B, rounded to nearest 5% for this example

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## **Benefit as a percent of wage – example**

#### Workers at min

	(1)	(2)	(3)	(4)
	Min	Α	Benefit	(2) * (3) / 100
Pre-reform	47.61	14.8	33.33	4.93
Post-reform	50	14.8	33.33	4.93

#### **Total indemnity impact**

	(1)	(2)	(3)	(4)	(5)
	Мах	Nominal	Min	Total	Indemnity impact
Pre-reform	29.07	21.23	4.93	55.23	
Post-reform	15.74	43.03	4.93	63.7	.15

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## Cost of living adjustment

- ► Types of change
  - Index
  - Duration
  - Combination (i.e., index to the min and max)



## **Decrease in duration of benefits – example**

#### Situation

Decreased duration from 500 weeks to 400 weeks

#### **Steps**

- Review distribution of claims by duration
- Cap at 400 weeks
- Test impact



## **Increase in duration of benefits – example**

#### Situation

Increased duration from 400 weeks to 500 weeks

#### **Steps**

- Identify jurisdiction with similar classification (severity) distribution and duration of at least 500 weeks
- Compare duration distributions up to 400 weeks
- Determine impact of increase from 400 to 500 weeks
  - ▶ What are the issues?

## Introduction of impairment ratings – example

#### Situation

Impairment ratings based on AMA Guidelines will be used to establish permanent partial percentages and eligibility for permanent total disability.

#### Steps

Identify jurisdiction with similar classification (severity) distribution that has available impairment rating data

#### Resource

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- Texas Department of Insurance
  - > Any claim alleging impairment requires an impairment rating.

What are the considerations?

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## **Medical fee schedule introduction – example**

#### Considerations

- Instantaneous impact
- Inflationary impact

#### **Steps – instantaneous impact**

- Identify distribution of medical treatments by code (CPT)
  - What are your resources?
- Compare the actual costs before fee schedule with fee schedule costs

#### Steps – inflationary impact

 Restate historical loss development to reflect medical fee schedule inflation index



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## **Medical utilization review**

#### Considerations

- What's the form of the law?
  - Move from usual and customary care to reasonable and necessary care
  - Adoption of treatment guidelines

#### **Steps**

- Identify another jurisdiction which went through a similar change
- Monitor educational offerings to physicians on circumvention of utilization review and fee schedules



## Subjectively quantifiable

#### Examples

- Rules of Evidence
- Presumption of work relationship
- PPACA
- Exclusions

How do you turn these into objectively quantifiable reforms?

