# ABC Auto Insurance Company 

Actuarial Review of Loss and LAE Reserves
As of 12/31/11

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## Background and Scope

ABC Auto Ins Co (ABC) is a wholly owned subsidiary of XYZ Ins Co, which in turn is owned by the Alphabet Group. ABC writes minimum limits private passenger auto insurance. The business is written through its affiliated managing general agent, LMNOP General Agency. ABC began writing in 2007. ABC is licensed in various states, but the business is concentrated in Texas, California, Alabama, and Louisiana.
$A B C$ has various quota share reinsurance contracts in place. Historically, $A B C$ has ceded between $30 \%$ and $50 \%$ of its exposure with various reinsurers. The table below provides a summary of the quota share cessions by policy date.

Imagine an informative table here
What's the Point Actuarial Consultants, Inc., was engaged by $A B C$ to perform an independent review of loss and loss adjustment expense (LAE) reserves of ABC as of 12/31/11 in support of Statement of Actuarial Opinion for the Company. Mr. Joe Actuary is the appointed actuary for reserve opinion purposes. He is a member of the American Academy of Actuaries and meets the qualification standards for rendering statements of actuarial opinion. He is also an associate and member in good standing of the Casualty Actuarial Society.

Our review was based on claim data evaluated through December 31, 2011 and other information provided by $A B C$ through the date of this report. We are not aware of any changes in the claim data subsequent to December 31, 2011, that would have a material impact on our results.

## Summary of Results

Given the uncertainty associated with recent changes to the claims handling process, we produced a range of reasonable estimates as shown in the following table.

|  | Net |  | Gross |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
|  | Low | High | Low | High |
| Indicated | 27,684 | 31,662 | 57,984 | 68,689 |
| Carried | 28,437 |  | 61,472 |  |

The above estimates are net of salvage and subrogation. As shown above, $A B C$ 's carried reserves are within our range of reasonable estimates. Even though we have produced a range, this range does not represent the range of all possible outcomes. Actual results could fall outside of the range, either higher or lower.

Our estimates are presented as actuarial central estimates. The phrase "actuarial central estimate" should be interpreted to mean an estimate of an expected value over the range of reasonably possible outcomes given the set of underlying assumptions. These estimates are not defined by a precise statistical measure, but are selected from multiple indications produced by a variety of generally accepted actuarial methods. Reasonable alternative sets of assumptions and judgments would produce different estimates of the actuarial central estimate and thus actual experience may deviate from the actuarial central estimates.
$A B C$ 's auto program is relatively new and has grown significantly since inception in 2007; therefore, there is limited historical data. We considered industry loss statistics for similar minimum limits auto programs. As a result, many of our reserve estimates are based on external information. ABC's business may exhibit different loss development patterns and different loss ratio than these sources.

In performing this analysis, we relied on data provided by Mr. John Accountant, President of the Company. We did not audit this data, but we did review the data for reasonableness and consistency. We noted no errors that would materially affect our recommendations. Further, we reconciled the data used in our analysis to the data shown in Schedule P - Part 1 of ABC's annual statement. In particular, we reconciled earned premium, 2011 calendar year paid loss and LAE amounts, and the 12/31/11 case loss reserve amounts.

We note that the carried reserves create exceptional values for IRIS tests \#11 and \#12. The exceptional values result mainly from adverse loss development for bodily injury coverage for all prior accident years.

## Analysis

Reserves for ABC's bodily injury liability, property damage liability, and auto physical damage coverages were determined separately. For each segment, we projected gross ultimate loss and ALAE for each accident year using the loss development method, Bornhuetter-Ferguson method, and FrequencySeverity method.

Loss development method: This method depends on the assumption that future losses will develop consistently with historical losses. Loss development factors are derived by analyzing historic losses by accident year and are applied to paid and reported losses as of the current evaluation date to obtain ultimate losses.

B-F method: For each accident year, we based the expected ultimate losses on the product of the selected expected loss ratio and the on-level earned premium.

Frequency-Severity method: This method is based on the estimated cost per claim (severity) times the estimated ultimate number of claims.

We selected our estimates based on a review of the methods discussed in this report and judgment. In particular, we gave more or less weight to the various methods based on an overall review of the trends in the historical data and various reasonability checks of metrics implied by our selections. Generally, we relied on the loss development method projections for more mature accident years and on the B-F and F-S method for the less mature accident years.

We calculated gross loss and ALAE reserves as of 12/31/11 as the projected gross ultimate loss and ALAE amounts less the cumulative gross paid loss and ALAE through 12/31/11.

To estimate ULAE reserves, we used the standard methodology referred to as the Calendar Year Paid to Paid method. This method assumes that $50 \%$ of the ULAE is paid when a claim is reported and $50 \%$ when it is settled. Since ABC has limited historical data, we used industry ratios. The ULAE reserve is estimated as the sum of the ULAE ratio multiplied by the IBNR reserves and 50\% of the ULAE ratio multiplied by the case reserves.

To estimate net loss and ALAE IBNR reserves, we applied the ceded ratios by accident year as shown in the table at the beginning of this report. Note that reinsurance only applies to the loss and ALAE reserves; the ULAE reserve is fully retained.

We performed a multitude of reasonability checks on our estimates including the calculation of ultimate loss and ALAE ratios, ultimate average frequencies, ultimate average severities, ultimate average pure premiums, and average case reserves.

## Limitations

Insert standard language regarding: reliance on data, uncertainty, variability, range of values, reinsurance, and work product distribution.

We have analyzed the risk of adverse deviation using the materiality standard of \$630,000 (approximately $10 \%$ of surplus). Based on our analysis, we have concluded that there are significant risks and uncertainties that could result in material adverse deviation. The Company has a history of only five years and has recently experienced significant growth. Given the maturity of the Company, its growth and the relationship of reserves to surplus, the Company faces the potential for material adverse deviation in reserves.

This report should be presented to the Board of Directors or Audit Committee as per the NAIC Annual Statement Instructions and retained so that it is available to state regulatory authorities for a period of seven years.

## Exhibits

A: All Lines Combined Summaries, including gross-to-net reserves
B: Comparison to prior estimates
C: Auto Bodily Injury Liability - Gross
1-3 Summary of Results, including AOE calculation
4 Loss Ultimates
5-7 Bornheutter-Ferguson methods
8-9 Loss Development Methods
10-13 Frequency-Severity Methods
14-15 Loss Development triangles
16-20 Diagnostics
21 DCCE Ultimates
22-23 DCCE Development Methods
24-25 DCCE Development triangles
D: Auto Property Damage Liability - Gross
1-3 Summary of Results, including AOE calculation
4 Loss Ultimates
5-7 Bornheutter-Ferguson methods
8-9 Loss Development Methods
10-13 Frequency-Severity Methods
14-15 Loss Development triangles
16-20 Diagnostics
21 DCCE Ultimates (includes DCCE for Auto Physical Damage)
22-23 DCCE Development Methods
24-25 DCCE Development triangles
E: Auto Physical Damage - Gross
1-3 Summary of Results, including AOE calculation
4 Loss Ultimates
5-7 Bornheutter-Ferguson methods
8-9 Loss Development Methods
10-13 Frequency-Severity Methods
14-15 Loss Development triangles
16-18 Diagnostics
F: Reconciliation
1 Auto Liability Paid Data
2 Auto Liability Case Reserves and Earned Premium
3 Auto Physical Damage Paid Data
4 Auto Physical Damage Case Reserves and Earned Premium

For purposes of this sample report, only the bolded exhibits are included.

## All Lines

Loss \& DCCE - Ultimate Indications
(\$000 Omitted)
(1)
(2)
(3)

Gross
Acc Yr 2007
2008
2009
2010
Total
(4)

2010
Ult Loss \& DCCE
9,326,452
19,247,545
23,143,343
25,928,124
77,645,464
(5)

2011

| Ult Loss \& DCCE | Difference |
| :---: | :---: |
| $9,750,309$ | 423,857 |
| $28,545,023$ | $1,048,530$ |
| $41,726,855$ | $3,154,616$ |
| $56,584,157$ | $4,727,910$ |
| $136,606,343$ | $9,354,912$ |

(6)

2011

| Ult Loss \& DCCE | Difference |
| :---: | :---: |
| $9,750,309$ | 423,857 |
| $19,981,516$ | 733,971 |
| $25,036,113$ | $1,892,769$ |
| $28,292,078$ | $2,363,955$ |
| $83,060,016$ | $5,414,552$ |

(1) ,(4) What's the Point 2010 actuarial report
(2) (5) Exhibit A
(3) Column (2) - Column (1)
(6) Column (5) - Column (4)

## Bodily Injury Liability - Direct \& Assumed Basis Loss Analysis - Ultimate Indications (\$000 Omitted)

|  | $(1)$ <br> Paid <br> Accident <br> Year | Development <br> Method |
| :---: | :---: | :---: | | (2) |
| :---: |
| Revelopment |
| $\mathbf{2 0 0 7}$ |

$(3)$
Bornhuetter-
Ferguson
(Paid)
3,036
8,537
16,072
28,431
29,944

$\mathbf{8 6 , 0 2 0}$
(4)
(5)

| Frequency <br> $*$ |  |
| :---: | :---: |
| Severity | Selected |
| 3,240 | 3,064 |
| 8,438 | 8,496 |
| 14,798 | 15,239 |
| 32,512 | 29,461 |
| 35,126 | 30,822 |
|  |  |
| $\mathbf{9 4 , 1 1 3}$ | $\mathbf{8 7 , 0 8 3}$ |

(1) Exhibit C8 Column (8)
(2) Exhibit C9 Column (8)
(3) Exhibit C5 Column (11)
(4) Exhibit C6 Column (11)
(5) Exhibit C10 Column (9)
(6) Selected

## Bodily Injury Liability - Direct \& Assumed Basis

Loss Analysis - Reported Loss Triangle
(\$000 Omitted)

| Development Months |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accident Year | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 |
| 2007 | 6,629 | 4,933 | 7,950 | 7,683 | 7,718 |  |  |  |  |  |
| 2008 | 4,307 | 5,785 | 7,958 | 8,532 | - |  |  |  |  |  |
| 2009 | 8,153 | 9,825 | 14,533 | - |  |  |  |  |  |  |
| 2010 | 14,897 | 22,357 | - |  |  |  |  |  |  |  |
| 2011 | 19,375 | - |  |  |  |  |  |  |  |  |

## Age-to-Age Ratios

| Development Months |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accident Year | 12-24 | 24-36 | 36-48 | 48-60 | 60-72 | 72-84 | 84-96 | 96-108 | 108-120 | 120 - ULT |
| 2007 | 0.751 | 1.598 | 0.977 | 1.007 | - |  |  |  |  |  |
| 2008 | 1.289 | 1.394 | 1.066 |  |  |  |  |  |  |  |
| 2009 | 1.177 | 1.479 | - |  |  |  |  |  |  |  |
| 2010 | 1.492 |  |  |  |  |  |  |  |  |  |


| Arithmetic Averages: |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Last 3 | 1.320 | 1.490 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Last 5 | 1.177 | 1.490 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Ex Hi \& Lo | 1.233 | 1.479 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Volume Weighted: |  |  |  |  |  |  |  |  |  |  |
| Last 3 | 1.388 | 1.482 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Last 5 | 1.262 | 1.482 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Overall | 1.177 | 1.490 | 1.022 | 1.007 | n/a | n/a | n/a | n/a | n/a | n/a |
|  | 12-24 | 24-36 | 36-48 | 48-60 | 60-72 | 72-84 | 84-96 | 96-108 | 108-120 | 120-ULT |
| Selected | 1.365 | 1.350 | 1.020 | 1.006 | 1.003 | 1.001 | 1.000 | 1.001 | 1.000 | 1.010 |
| Cumulative | 1.919 | 1.406 | 1.042 | 1.021 | 1.015 | 1.012 | 1.011 | 1.011 | 1.010 | 1.010 |
| Industry |  |  |  |  |  |  |  |  |  |  |
| Select | 1.167 | 1.046 | 1.019 | 1.006 | 1.003 | 1.001 | 1.000 | 1.001 | 1.000 | 1.003 |
| Cumulative | 1.261 | 1.081 | 1.033 | 1.014 | 1.008 | 1.005 | 1.004 | 1.004 | 1.003 | 1.003 |

## Liability Property Damage - Direct \& Assumed Basis DCCE Analysis - Paid Triangle

(\$000 Omitted)

| Development Months |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accident Year | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 |
| 2007 |  | 1 | 2 | 3 | 2 | - |  |  |  |  |
| 2008 | 58 | 64 | 70 | 72 | - |  |  |  |  |  |
| 2009 | 203 | 221 | 231 | - |  |  |  |  |  |  |
| 2010 | 129 | 180 | - |  |  |  |  |  |  |  |
| 2011 | 125 | - |  |  |  |  |  |  |  |  |

## Age-to-Age Ratios

| Development Months |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Accident Year | 12-24 | 24-36 | 36-48 | 48-60 | 60-72 | 72-84 | 84-96 | 96-108 | 108-120 | 120 - ULT |
| 2007 |  | 1.500 | 2.000 | 0.667 | - |  |  |  |  |  |
| 2008 | 1.103 | 1.094 | 1.029 | , |  |  |  |  |  |  |
| 2009 | 1.089 | 1.045 | , |  |  |  |  |  |  |  |
| 2010 | 1.395 | - |  |  |  |  |  |  |  |  |

Arithmetic Averages:

| Last 3 | 1.196 | 1.213 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Last 5 | 1.196 | 1.213 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Ex Hi \& Lo | 1.103 | 1.094 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Volume Weighted: |  |  |  |  |  |  |  |  |  |  |
| Last 3 | 1.192 | 1.058 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Last 5 | 1.195 | 1.058 | n/a | n/a | n/a | n/a | n/a | n/a | n/a | n/a |
| Overall | 1.196 | 1.213 | 1.514 | 0.667 | n/a | n/a | n/a | n/a | n/a | n/a |
|  | 12-24 | 24-36 | 36-48 | 48-60 | 60-72 | 72-84 | 84-96 | 96-108 | 108-120 | 120-ULT |
| Select | 1.196 | 1.069 | 1.030 | 1.020 | 1.016 | 1.008 | 1.003 | 1.002 | 1.001 | 1.005 |
| Cumulative | 1.391 | 1.163 | 1.088 | 1.056 | 1.035 | 1.019 | 1.011 | 1.008 | 1.006 | 1.005 |
| Industry |  |  |  |  |  |  |  |  |  |  |
| Select | 1.688 | 1.168 | 1.079 | 1.039 | 1.016 | 1.008 | 1.003 | 1.002 | 1.001 | 1.005 |
| Cumulative | 2.289 | 1.356 | 1.161 | 1.076 | 1.035 | 1.019 | 1.011 | 1.008 | 1.006 | 1.005 |

Auto Liability - Direct \& Assumed Basis Reconciliation
(\$000 Omitted)

| Accident | Schedule P Data Case Reserves |  |  | Case Reserves Analysis |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Year | Loss | DCCE | Total | Data | Difference |
| 2007 | 107 | 1 | 108 | 107 | (1) |
| 2008 | 898 | 5 | 903 | 903 | 0 |
| 2009 | 3,248 | 13 | 3,261 | 3,262 | 1 |
| 2010 | 8,435 | 38 | 8,473 | 8,472 | (1) |
| 2011 | 17,197 | 134 | 17,331 | 17,328 | (3) |
| Totals | 29,885 | 191 | 30,076 | 30,072 | (4) |


| Accident | Earned Premium |  |  |
| :---: | :---: | :---: | :---: |
| Year | Schedule P | Analysis | Difference |
| $\mathbf{2 0 0 7}$ | 12,359 | 11,514 | 845 |
| $\mathbf{2 0 0 8}$ | 33,997 | 31,205 | 2,792 |
| $\mathbf{2 0 0 9}$ | 58,237 | 46,357 | 11,880 |
| $\mathbf{2 0 1 0}$ | 79,350 | 67,009 | 12,341 |
| $\mathbf{2 0 1 1}$ | 78,856 | 70,842 | 8,014 |
|  |  |  |  |
| Totals | $\mathbf{2 6 2 , 7 9 9}$ | $\mathbf{2 2 6 , 9 2 7}$ | $\mathbf{3 5 , 8 7 2}$ |

