



Basic Track II

2012 CLRS

September 5-7, 2012

Denver, Colorado

Introduction

- Review Session I: LDM Comparisons
- Reasonability and Sensitivity of Estimates
 - Ultimate Loss Ratios
 - Emergence & Settlement Patterns
 - Tail Factor Selection

Introduction

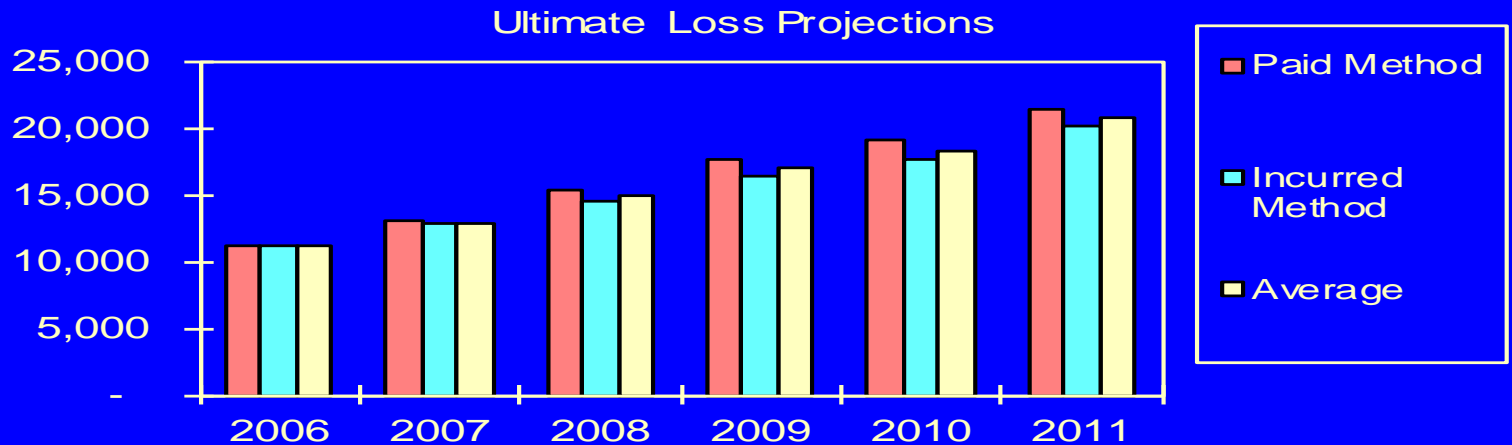
- More Basic Methods
 - Expected Loss Ratio
 - Bornhuetter-Ferguson

- Loss Adjustment Expenses

Recall LDM

Projection Differences

| Accident Year | Estimated Ultimate Losses Based on: | | |
|---------------|-------------------------------------|-----------------|--------------------|
| | Paid LDM | Incurred LDM | Average = Selected |
| | Paid Method | Incurred Method | Average |
| 2006 | 11,244 | 11,250 | 11,247 |
| 2007 | 12,985 | 12,738 | 12,862 |
| 2008 | 15,215 | 14,471 | 14,843 |
| 2009 | 17,588 | 16,308 | 16,948 |
| 2010 | 19,109 | 17,539 | 18,324 |
| 2011 | 21,435 | 20,119 | 20,777 |
| Total | 97,576 | 92,425 | 95,001 |



Formulas to Derive IBNR Reserves

Once an estimate of ultimate loss has been obtained, the arithmetic of IBNR is straightforward.

$$\begin{array}{c} \text{Ultimate Losses} \\ \text{Minus} \\ \text{Paid Losses} \\ \text{Minus} \\ \text{Case Reserves} \end{array}$$

$$\begin{array}{c} \text{Ultimate Losses} \\ \text{Minus} \\ \text{Reported Losses} \end{array}$$

$$\begin{array}{c} \text{Unpaid Losses} \\ \text{Minus} \\ \text{Case Reserves} \end{array}$$

Reasonableness

- Check ultimate losses for reasonableness against relevant indicators:
 - Premium
 - Loss Ratios (LR)
 - Exposures or Number of Policies
 - Frequency
 - Pure Premium (PP)
 - Claim Counts
 - Implied Severity

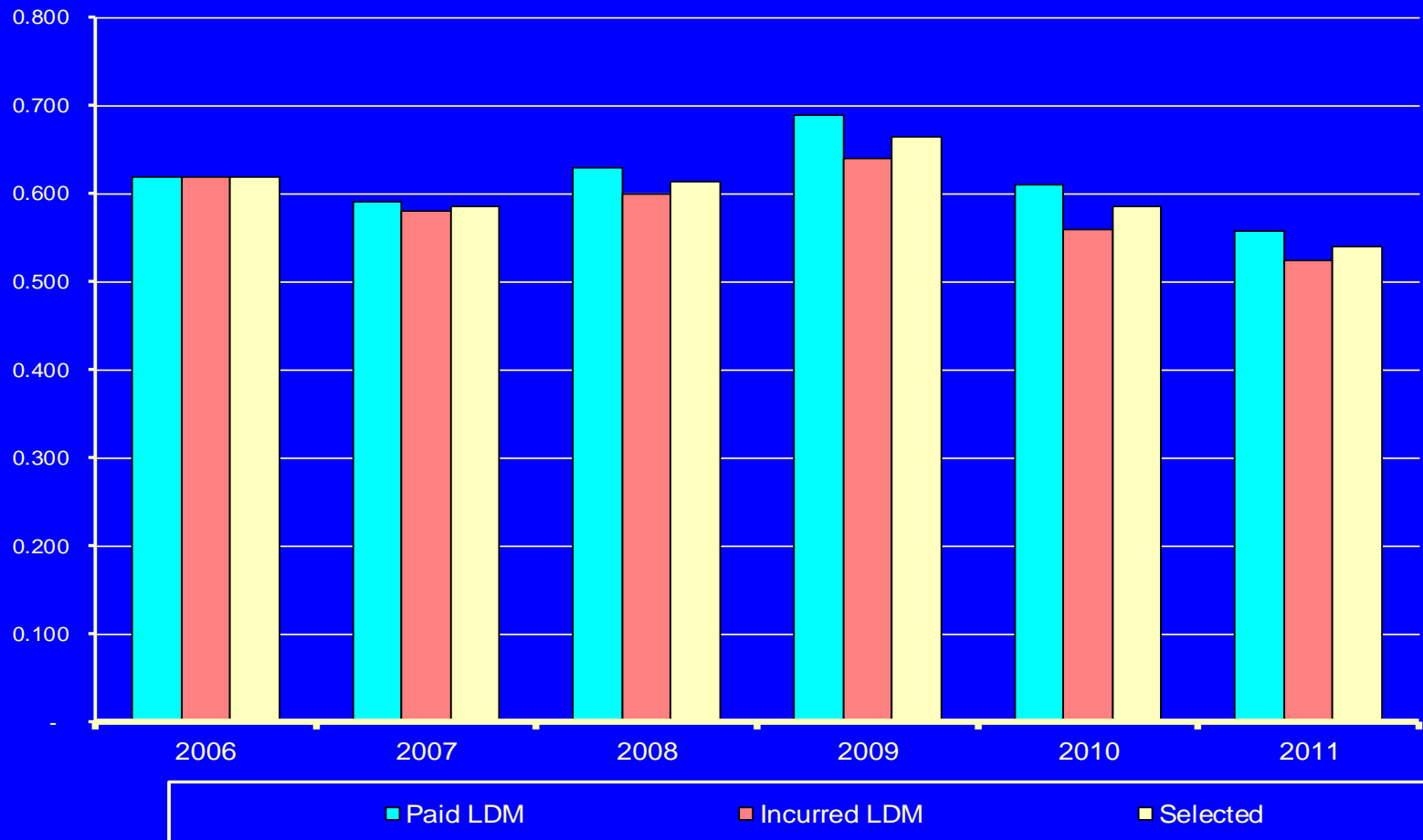
Reasonableness

- Assumptions & Methods
 - Document
 - Notes on spreadsheets
 - Written report detailing assumptions
 - Sensitivity analyses
 - Tests performed
 - Results of tests

Reasonableness Checks: Ultimate Loss Ratios

| Accident Year | Earned Premium | Est. Ultimate Losses (\$000) | | | Indicated Loss Ratio | | |
|------------------|-------------------|------------------------------|--------|----------|----------------------|-------|----------|
| | | Using: | | | Using: | | |
| | | PLDM | ILDm | Selected | PLDM | ILDm | Selected |
| 2006 | 18,168 | 11,244 | 11,250 | 11,247 | 0.619 | 0.619 | 0.619 |
| 2007 | 21,995 | 12,985 | 12,738 | 12,862 | 0.590 | 0.579 | 0.585 |
| 2008 | 24,173 | 15,215 | 14,471 | 14,843 | 0.629 | 0.599 | 0.614 |
| 2009 | 25,534 | 17,588 | 16,308 | 16,948 | 0.689 | 0.639 | 0.664 |
| 2010 | 31,341 | 19,109 | 17,539 | 18,324 | 0.610 | 0.560 | 0.585 |
| 2011 | 38,469 | 21,435 | 20,119 | 20,777 | 0.557 | 0.523 | 0.540 |
| Total | 159,680 | 97,576 | 92,425 | 95,001 | 0.611 | 0.579 | 0.595 |

Reasonableness Checks: Ultimate Loss Ratios



Sensitivity Analysis: Current Year Analysis

- Improvements in results may stem from:
 - Higher rates
 - Lower claim frequency
 - Lower claim severity
- Better results would *appear* to be present if:
 - Claims were being processed or paid more slowly
 - Case reserves were less adequate
 - Mix of business is different

Sensitivity Analysis: Ratios

- Review historical relationships
 - Losses
 - Paid losses to reported losses
 - Claim counts
 - Settlement
 - Ratio of claims closed with no payment to total closed claims
 - Losses and Claim Counts
 - Severities or average values

Sensitivity Analysis: Ratios - Paid to Reported

| Cumulative Paid Losses (\$000 Omitted) | | | | Cumulative Case Reported Losses (\$000 Omitted) | | | |
|--|-----------------------------|-------|-------|---|-----------------------------|--------|--------|
| Accident Year | Development Stage in Months | | | Accident Year | Development Stage in Months | | |
| | 12 | 24 | 36 | | 12 | 24 | 36 |
| 2006 | 3,780 | 6,671 | 8,156 | 2006 | 9,337 | 10,847 | 11,092 |
| 2007 | 4,212 | 7,541 | | 2007 | 10,540 | 12,205 | |
| 2008 | 4,901 | | | 2008 | 11,875 | | |

| Accident Year | Ratio Paid to Case Reported Development Stage in Months | | |
|------------------|--|-----------------|----|
| | 12 | 24 | 36 |
| 2006 | +3,780 / 9,337 | +6,671 / 10,847 | |
| 2007 | +4,212 / 10,540 | | |
| 2008 | | | |

Sensitivity Analysis: Ratios - Paid to Reported

| Cumulative Paid Losses (\$000 Omitted) | | | | Cumulative Case Reported Losses (\$000 Omitted) | | | |
|--|-----------------------------|-------|-------|---|-----------------------------|--------|--------|
| Accident Year | Development Stage in Months | | | Accident Year | Development Stage in Months | | |
| | 12 | 24 | 36 | | 12 | 24 | 36 |
| 2006 | 3,780 | 6,671 | 8,156 | 2006 | 9,337 | 10,847 | 11,092 |
| 2007 | 4,212 | 7,541 | | 2007 | 10,540 | 12,205 | |
| 2008 | 4,901 | | | 2008 | 11,875 | | |

| Accident Year | Ratio Paid to Case Reported Development Stage in Months | | |
|------------------|--|-------|-------|
| | 12 | 24 | 36 |
| 2006 | 0.405 | 0.615 | 0.735 |
| 2007 | 0.400 | 0.618 | |
| 2008 | 0.413 | | |

Sensitivity Analysis: Ratios - Paid to Reported

| Accident Year | Ratio Paid to Case Reported Development Stage in Months | | | | | |
|------------------|--|-------|-------|-------|-------|-------|
| | 12 | 24 | 36 | 48 | 60 | 72 |
| 2006 | 0.405 | 0.615 | 0.735 | 0.822 | 0.889 | 0.934 |
| 2007 | 0.400 | 0.618 | 0.745 | 0.838 | 0.907 | |
| 2008 | 0.413 | 0.641 | 0.772 | 0.864 | | |
| 2009 | 0.428 | 0.661 | 0.790 | | | |
| 2010 | 0.421 | 0.666 | | | | |
| 2011 | 0.420 | | | | | |

Sensitivity Analysis: Ratios - Average Reported

| Accident Year | Average Reported Loss | | | | | |
|------------------|-----------------------------|-------|-------|-------|-------|-------|
| | Development Stage in Months | | | | | |
| | 12 | 24 | 36 | 48 | 60 | 72 |
| 2006 | 6,539 | 3,913 | 3,892 | 3,905 | 3,915 | 3,895 |
| 2007 | 6,164 | 4,025 | 4,067 | 4,101 | 4,092 | |
| 2008 | 8,744 | 4,976 | 4,762 | 4,804 | | |
| 2009 | 8,836 | 6,005 | 6,049 | | | |
| 2010 | 9,724 | 6,442 | | | | |
| 2011 | 10,325 | | | | | |

Tail Factors: Impact of Selection

| Accident Year | Reported Losses @ 12/31/11 | Selected LDF's | | Estimated Ultimate Losses | Earned Premium | Revised Loss Ratio | Unpaid Losses @ 12/31/11 |
|---------------|----------------------------|----------------|--------------|---------------------------|----------------|--------------------|--------------------------|
| | | LDF | Age to Ult. | | | | |
| 2006 | 11,250 | 1.000 | 1.000 | 11,250 | 18,168 | 61.9% | 742 |
| 2007 | 12,725 | 1.001 | 1.001 | 12,738 | 21,995 | 57.9% | 1,202 |
| 2008 | 14,413 | 1.003 | 1.004 | 14,471 | 24,173 | 59.9% | 2,013 |
| 2009 | 16,066 | 1.011 | 1.015 | 16,308 | 25,534 | 63.9% | 3,609 |
| 2010 | 16,776 | 1.030 | 1.045 | 17,539 | 31,341 | 56.0% | 6,367 |
| 2011 | 16,561 | 1.162 | 1.215 | 20,119 | 38,469 | 52.3% | 13,157 |
| Total | 87,791 | | | 92,425 | 159,680 | 57.9% | 27,090 |

Tail Factors: Impact of Selection

Effect on Estimates Given a 2% Increase in Reported Losses Tail Factor

| Accident Year | Reported Losses @ 12/31/11 | Selected LDF's | | Estimated Ultimate Losses | Earned Premium | Revised Loss Ratio | Unpaid Losses @ 12/31/11 |
|---------------|----------------------------|----------------|--------------|---------------------------|----------------|--------------------|--------------------------|
| | | LDF | Age to Ult. | | | | |
| 2006 | 11,250 | 1.020 | 1.020 | 11,475 | 18,168 | 63.2% | 967 |
| 2007 | 12,725 | 1.001 | 1.021 | 12,992 | 21,995 | 59.1% | 1,456 |
| 2008 | 14,413 | 1.003 | 1.024 | 14,759 | 24,173 | 61.1% | 2,301 |
| 2009 | 16,066 | 1.011 | 1.035 | 16,628 | 25,534 | 65.1% | 3,929 |
| 2010 | 16,776 | 1.030 | 1.066 | 17,883 | 31,341 | 57.1% | 6,711 |
| 2011 | 16,561 | 1.162 | 1.239 | 20,519 | 38,469 | 53.3% | 13,557 |
| Total | 87,791 | | | 94,256 | 159,680 | 59.0% | 28,921 |

| | |
|---|--------|
| Estimated Unpaid Losses Based on Original ILDM (Without the 2% Tail Factor Increase) | 27,090 |
|---|--------|

| | |
|--|------|
| Increase in Estimated Unpaid Losses Due to Increased Tail Factor | 6.8% |
|--|------|

Selection of Tail Factors

- Ultimate losses increase by
 - \$1.8 million
 - 2.0% increase in ultimate losses
- Loss reserves also increase by
 - \$1.8 million
 - 6.8% increase in overall reserve levels!
- IBNR reserves also increase by
 - \$1.8 million
 - 40.0% in overall IBNR levels!!!!
- Biggest impacts are in the most recent year.

More Basic Methods

- Expected Loss
 - Estimating the ultimate
- Bornhuetter-Ferguson
 - Estimating the reserve

⋮

• Many, many others available

EXPECTED LOSS RATIO METHOD

EXPECTED LOSS RATIO (ELR)

The anticipated ratio of projected ultimate losses to earned premiums.

Sources:

- Pricing assumptions
- Historical data such as Schedule P
- Industry data

EXPECTED LOSS RATIO METHOD

| | Percent of Premium |
|---|-------------------------------|
| Commissions | 20.0% |
| Taxes | 5.0% |
| General Expenses | 15.0% |
| Profit | -2.0% |
| Total | 38.0% |
| Expected Loss Ratio | 62.0% |
| (Available for Loss and Loss Adjustment Expense) | |

EXPECTED LOSS RATIO METHOD

Schedule P - Part 1B

Private Passenger Auto Liability/Medical

| Years Premiums Earned and Losses Incurred | | Loss and Loss Expense Percentage (Incurred/Premiums Earned) | | |
|---|-------|--|-------|-------|
| | | Direct and Assumed | Ceded | Net |
| 1. | Prior | XXXX | XXXX | XXXX |
| 2. | 2002 | 73.1% | 73.8% | 72.4% |
| 3. | 2003 | 66.6% | 65.9% | 67.3% |
| 4. | 2004 | 70.3% | 68.9% | 71.7% |
| 5. | 2005 | 69.0% | 70.6% | 67.4% |
| 6. | 2006 | 74.1% | 75.0% | 73.2% |
| 7. | 2007 | 80.2% | 83.3% | 77.1% |
| 8. | 2008 | 60.5% | 59.1% | 61.9% |
| 9. | 2009 | 62.6% | 61.3% | 63.9% |
| 10. | 2010 | 66.7% | 68.0% | 65.4% |
| 11. | 2011 | 67.0% | 68.3% | 65.7% |
| 3 year average | | | | 65.0% |
| 5 year average | | | | 66.8% |

EXPECTED LOSS RATIO METHOD

■ Estimating Reserves Based on ELR

- $\text{Earned Premium} \times \text{ELR} = \text{Expected Ultimate Losses}$
- $\text{Ultimate Losses} - \text{Paid Losses} = \text{Total Reserve}$
- $\text{Total Reserve} - \text{Case Reserve} = \text{IBNR Reserve}$

EXPECTED LOSS RATIO METHOD

Estimating Reserves Based on ELR

| | | |
|---------------------|---|--------------------------------------|
| Earned Premium | = | \$ 100,000 |
| Expected Loss Ratio | = | 0.65 |
| Paid Losses | = | \$ 10,000 |
| Case Reserves | = | \$ 13,000 |
| Total Reserve | = | $(\$100,000 \times 0.65) - \$10,000$ |
| | = | $\$65,000 - \$10,000$ |
| | = | $\$55,000$ |
| IBNR Reserve | = | $\$55,000 - \$13,000$ |
| | = | $\$42,000$ |

EXPECTED LOSS RATIO METHOD

Estimating Reserves Based on ELR

Use when you have no history such as:

New product lines

Radical changes in product lines

Immature accident years for long tailed lines

Can generate negative reserves or negative IBNR if

Ultimate Losses < Paid Losses—MOST LIKELY
ILLOGICAL!!!

Ultimate Losses < Incurred Losses

BORNHUETTER-FERGUSON METHOD

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Reserves Based on ELR and Actual Loss

$$\begin{aligned} (EP \times ELR) \times (\text{IBNR Factor}) &= (\text{IBNR Reserves}) \\ \text{Where IBNR Factor} &= (1.000 - 1.000/\text{CDF}) \\ \text{Actual} + \text{IBNR Reserve} &= \text{Ultimate Losses} \end{aligned}$$

$$\text{Case Reserve} + \text{IBNR Reserve} = \text{Total Reserve}$$

The IBNR Factor is the percent of expected losses unreported.

BORNHUETTER-FERGUSON METHOD

| Accident Year | Evaluation Interval in Months | | |
|------------------|-------------------------------|-------|-------|
| | 12-24 | 24-36 | 36-48 |
| 2006 | 1.162 | 1.023 | 1.009 |
| 2007 | 1.158 | 1.028 | 1.011 |
| 2008 | 1.165 | 1.029 | 1.012 |
| 2009 | 1.165 | 1.034 | |
| 2010 | 1.159 | | |
| 2011 | | | |
| Selected LDF | 1.162 | 1.030 | 1.011 |
| Cumulative LDF | 1.215 | 1.045 | 1.015 |

IBNR Factor = $1.000 - 1.000/\text{Cumulative Loss Development Factor}$

$$+1.000 - 1.000/1.215$$

$$+1.000 - 1.000/1.015$$

IBNR Factor

0.177

0.044

0.015

BORNHUETTER-FERGUSON METHOD

| Accident Year | Evaluation Interval in Months | | | | | |
|--------------------------|-------------------------------|-------|-------|-------|-------|-------------------|
| | 12-24 | 24-36 | 36-48 | 48-60 | 60-72 | 72 to Ultimate |
| 2006 | 1.162 | 1.023 | 1.009 | 1.004 | 1.001 | ??? |
| 2007 | 1.158 | 1.028 | 1.011 | 1.003 | | |
| 2008 | 1.165 | 1.029 | 1.012 | | | |
| 2009 | 1.165 | 1.034 | | | | |
| 2010 | 1.159 | | | | | |
| 2011 | | | | | | |
| Average - All Years | 1.162 | 1.029 | 1.011 | 1.004 | 1.001 | |
| Average - Latest 3 Years | 1.163 | 1.030 | 1.011 | XXX | XXX | |
| Average - Excl Hi & Lo | 1.162 | 1.029 | 1.011 | XXX | XXX | |
| Wt Average - All Years | 1.162 | 1.029 | 1.011 | 1.003 | 1.001 | |
| Selected LDF | 1.162 | 1.030 | 1.011 | 1.003 | 1.001 | 1.000 |
| Cumulative LDF | 1.215 | 1.045 | 1.015 | 1.004 | 1.001 | 1.000 |

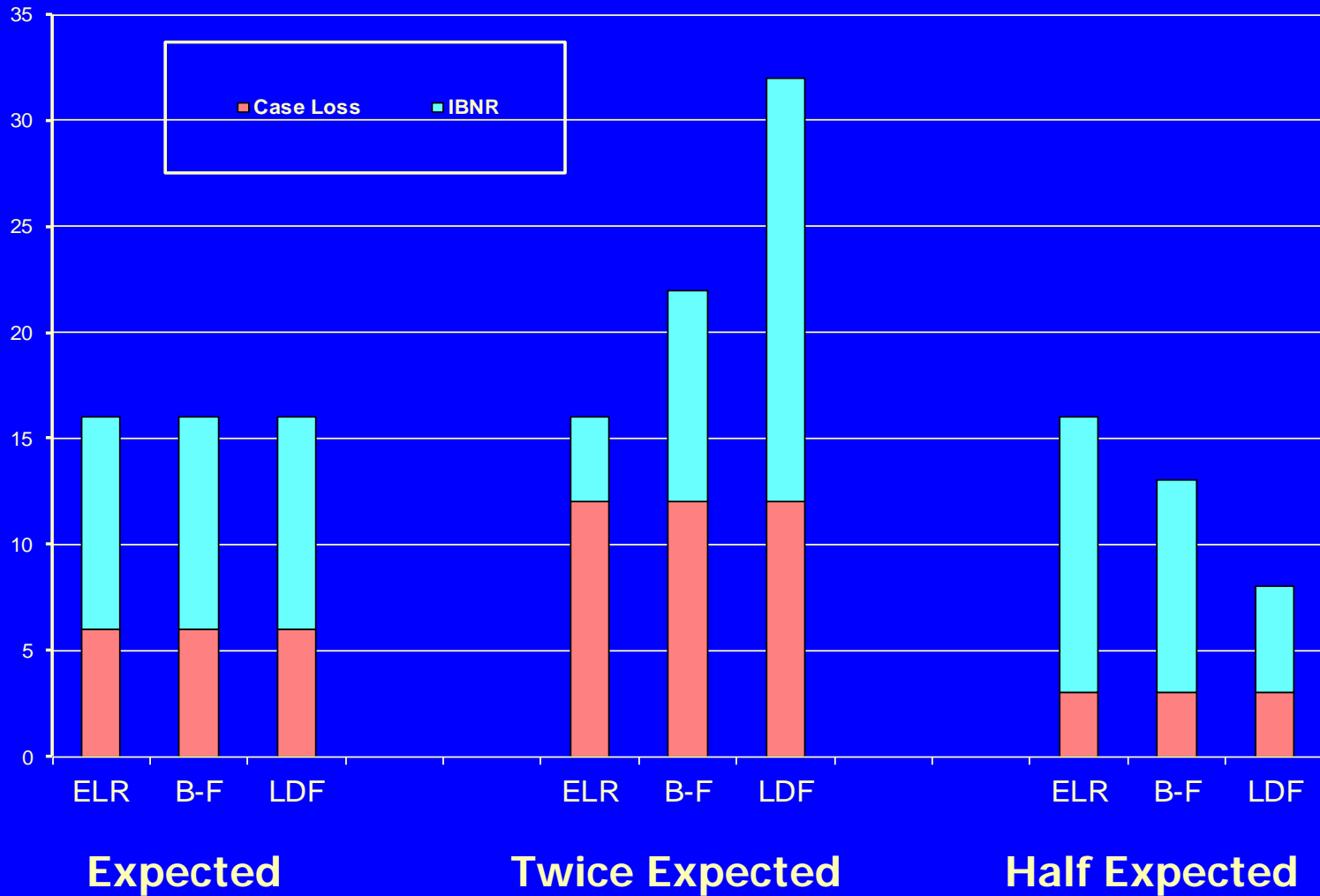
IBNR Factor = $1.000 - 1.000/\text{Cumulative Loss Development Factor}$

| | | | | | | |
|-------------|-------|-------|-------|-------|-------|---|
| IBNR Factor | 0.177 | 0.044 | 0.015 | 0.004 | 0.001 | - |
|-------------|-------|-------|-------|-------|-------|---|

BORNHUETTER-FERGUSON METHOD

| Accident Year | Earned Premium | Assumed Expected Loss Ratio | Assumed Expected Losses | IBNR Factor | Estimated IBNR | Cumulative Incurred Losses | Estimated Ultimate Losses |
|--------------------------|---------------------------|--|--|------------------------|---------------------------|---|--|
| (1) | (2) | (3) | (4) (2) x (3) | (5) | (6) (4) x (5) | (7) | (8) (6) + (7) |
| 2006 | 18,168 | 62.0% | 11,264.16 | - | - | 11,250 | 11,250 |
| 2007 | 21,995 | 62.0% | 13,636.90 | 0.001 | 14 | 12,725 | 12,739 |
| 2008 | 24,173 | 62.0% | 14,987.26 | 0.004 | 60 | 14,413 | 14,473 |
| 2009 | 25,534 | 62.0% | 15,831.08 | 0.015 | 235 | 16,066 | 16,301 |
| 2010 | 31,341 | 62.0% | 19,431.42 | 0.044 | 846 | 16,776 | 17,622 |
| 2011 | 38,469 | 62.0% | 23,850.78 | 0.177 | 4,218 | 16,561 | 20,779 |
| Total | 159,680 | | 99,001.60 | | 5,372 | 87,791 | 93,163 |

Comparison of Methods



B-F Applied to Non Insurance

Given the following, how many home runs will Adam Dunn hit this year?

He has hit 20 home runs through 40 games

There are 160 games in a season



Information is needed to perform
a Bornhuetter-Ferguson (B-F) projection:

Expected Ultimate Value

Factor to Project to Actual Data to Ultimate

Actual Data To Date

B-F Applied to Non Insurance

Information for our example :

Before the season started, how many home runs would we have expected Adam Dunn to hit?

Expected Ultimate Value = 40



To project season total from current statistics, multiply the current statistics by 4 since the season is 1/4 completed.

Projection Factor = 4.000

He has already hit 20 home runs.

Actual Hits To Date = 20

B-F Applied to Non Insurance

**B-F Projection: Ultimate Value =
(Expected Value*IBNR Factor)+(Inc. to Date)**

- $\text{IBNR Factor} = 1.000 - (1.000/\text{LDF}) = 1.000 - (1.000/4.000) = .75$

(In Other Words, 75% of the season is left to be played)

- $\text{Ultimate Value} = (40 * .75) + 20 = 50$

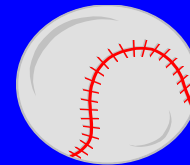
The B-F Method projects that Ryan Howard will hit 50 home runs this year.

| <u>Games 0-40</u> | <u>Games 41-80</u> | <u>Games 81-120</u> | <u>Games 121-160</u> |
|-------------------|--------------------|---------------------|----------------------|
| 20 Home Runs | 10 Home Runs | 10 Home Runs | 10 Home Runs |

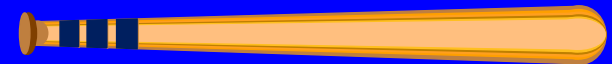


B-F Applied to Non Insurance

Comparison of B-F with Two Other Methods



Incurred Loss Development Method



Ultimate Value = Incurred To Date * Cumulative LDF

$$= 20 * 4.000 = 80 \text{ Home Runs}$$

| Games 0-40 | Games 41-80 | Games 81-120 | Games 121-160 |
|--------------|--------------|--------------|---------------|
| 20 Home Runs | 20 Home Runs | 20 Home Runs | 20 Home Runs |

Expected Loss Ratio Method

Ultimate Value = Expected Value = 40 Home Runs

| Games 0-40 | Games 41-80 | Games 81-120 | Games 121-160 |
|--------------|--------------|--------------|---------------|
| 10 Home Runs | 10 Home Runs | 10 Home Runs | 10 Home Runs |

Note: 40 Home Runs previously expected – 20 so far early in the season. Unless Adam Dunn is expected to slump, this method seems inappropriate.

BORNHUETTER- FERGUSON METHOD

ASSUMPTIONS

Premium is an accurate measure of exposure

Expected loss ratio is predictable

Constant reporting, case reserving and settling

SAMPLE PROBLEMS

Pricing Inconsistency

Instability in accident year loss ratios

Introduction of new claim systems

Backlog in processing

BORNHUETTER- FERGUSON METHOD

ADVANTAGES

- Compromise between loss development and expected loss ratio methods
- Avoids overreaction to unexpected incurred losses to date
- Suitable for new or volatile line of business
- Can be used with no internal loss history
- Easy to use

DISADVANTAGES

- Assumes that case development is unrelated to reported losses
- Relies on accuracy of expected loss ratio
- Less responsive to losses incurred to date
- Relies on accuracy of earned premium

LOSS ADJUSTMENT EXPENSES (LAE)

- Loss adjustment expenses are reported as either
Defense & Cost Containment (DCC) expenses
or
Adjusting & Other (AO) expenses

LOSS ADJUSTMENT EXPENSES (LAE)

- Some companies continue to use the pre 1998 terminology based on whether or not an expense could be assigned to a specific claim:
 - ALAE – allocated loss adjustment expense
 - ULAE – Unallocated loss adjustment expense
- For some companies the definition change has had little impact.
 - DCC is nearly equal to allocated expense.
 - AO is nearly equal to unallocated expense.

LOSS ADJUSTMENT EXPENSES (LAE)

DEFENSE AND COST CONTAINMENT EXPENSE (DCC)

- Internal or external expenses relating to the following:
 - Defense
 - Litigation
 - Medical Cost Containment

LOSS ADJUSTMENT EXPENSES (LAE)

ADJUSTING AND OTHER EXPENSE (AO)

- Expenses including but not limited to the following :
 - Fees of adjusters and settling agents
 - Attorney fees incurred in the determination of coverage, including litigation between insurer and policyholder
 - Fees or salaries for appraisers, private investigators, hearing representatives, inspectors and fraud investigators

LAE RESERVING METHODS

1. PAID LAE (DCC or AO)
DEVELOPMENT
2. RATIO CUMULATIVE PAID LAE (DCC or AO) DCC TO CUMULATIVE PAID LOSSES
3. "50/50 Ruke" (typically only used for AO or a subset of AO)

LAE RESERVING METHODS

Cumulative Paid LAE (\$ 000)
EZ INSURANCE COMPANY AUTO LIABILITY

| Accident Year | DEVELOPMENT STAGE IN MONTHS | | | | | | |
|------------------|-----------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| | <u>12</u> | <u>24</u> | <u>36</u> | <u>48</u> | <u>60</u> | <u>72</u> | <u>84</u> |
| 2005 | 71 | 166 | 286 | 416 | 527 | 611 | 677 |
| 2006 | 83 | 189 | 313 | 458 | 584 | 672 | |
| 2007 | 93 | 213 | 361 | 523 | 657 | | |
| 2008 | 103 | 226 | 394 | 581 | | | |
| 2009 | 108 | 245 | 437 | | | | |
| 2010 | 128 | 280 | | | | | |
| 2011 | 132 | | | | | | |

| Accident Year | PAID LAE DEVELOPMENT FACTORS | | | | | | |
|---------------------|------------------------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | <u>12-24</u> | <u>24-36</u> | <u>36-48</u> | <u>48-60</u> | <u>60-72</u> | <u>72-84</u> | <u>84-Ult</u> |
| 2005 | 2.338 | 1.723 | 1.455 | 1.267 | 1.159 | 1.108 | |
| 2006 | 2.277 | 1.656 | 1.463 | 1.275 | 1.151 | | |
| 2007 | 2.290 | 1.695 | 1.449 | 1.256 | | | |
| 2008 | 2.194 | 1.743 | 1.475 | | | | |
| 2009 | 2.269 | 1.784 | | | | | |
| 2010 | 2.188 | | | | | | |
| Average | 2.259 | 1.720 | 1.460 | 1.266 | 1.155 | 1.108 | |
| 4 point average | 2.235 | 1.719 | 1.460 | | | | |
| Avg. excl. high/low | 2.258 | 1.720 | 1.459 | | | | |
| Vol. wght. average | 2.251 | 1.724 | 1.461 | 1.266 | 1.155 | 1.108 | |

LAE RESERVING METHODS

LAE Reserves Based on Paid LAE Development

EZ INSURANCE COMPANY AUTO LIABILITY (\$ 000s)

| Accident <u>Year</u> | LAE Paid <u>to Date</u> | Selected <u>Factor</u> | Estimated <u>Ultimate</u> | Unpaid <u>LAE</u> |
|-------------------------|----------------------------|---------------------------|------------------------------|----------------------|
| (1) | (2) | (3) | (4) | (5) |
| | slide 42 | slide 42 | (2) x (3) | (4) - (2) |
| 2005 | 677 | 1.108 | 750 | 73 |
| 2006 | 672 | 1.228 | 825 | 153 |
| 2007 | 657 | 1.418 | 931 | 274 |
| 2008 | 581 | 1.794 | 1,042 | 461 |
| 2009 | 437 | 2.621 | 1,145 | 708 |
| 2010 | 280 | 4.518 | 1,265 | 985 |
| 2011 | <u>132</u> | <u>10.170</u> | <u>1,342</u> | <u>1,210</u> |
| Total | 3,436 | | 7,302 | 3,866 |

LAE RESERVING METHODS

DCC Reserves Based on Paid DCC Development

ADVANTAGES

- Similar to paid losses;
- Easy & straightforward
- May work well for older accident years

DISADVANTAGES

- Ignores relationship to losses
- Heavily influenced by amount of highly volatile initial payments

LAE RESERVING METHODS

Cumulative Paid LAE to Cumulative Paid Losses

(\$ 000s)

EZINSURANCE COMPANY AUTO LIABILITY

| Accident | CUMULATIVE PAID LAE | | | | | | |
|----------|---------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| Year | <u>12</u> | <u>24</u> | <u>36</u> | <u>48</u> | <u>60</u> | <u>72</u> | <u>84</u> |
| 2005 | 71 | 166 | 286 | 416 | 527 | 611 | 677 |
| 2006 | 83 | 189 | 313 | 458 | 584 | 672 | |
| 2007 | 93 | 213 | 361 | 523 | 657 | | |
| 2008 | 103 | 226 | 394 | 581 | | | |
| 2009 | 108 | 245 | 437 | | | | |
| 2010 | 128 | 280 | | | | | |
| 2011 | 132 | | | | | | |

| Accident | CUMULATIVE PAID LOSS | | | | | | |
|----------|----------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| Year | <u>12</u> | <u>24</u> | <u>36</u> | <u>48</u> | <u>60</u> | <u>72</u> | <u>84</u> |
| 2005 | 3,361 | 5,991 | 7,341 | 8,259 | 8,916 | 9,408 | 9,759 |
| 2006 | 3,780 | 6,671 | 8,156 | 9,205 | 9,990 | 10,508 | |
| 2007 | 4,212 | 7,541 | 9,351 | 10,639 | 11,536 | | |
| 2008 | 4,901 | 8,864 | 10,987 | 12,458 | | | |
| 2009 | 5,708 | 10,268 | 12,699 | | | | |
| 2010 | 6,093 | 11,172 | | | | | |
| 2011 | 6,962 | | | | | | |

DCC RESERVING METHODS

Cumulative Paid LAE to Cumulative Paid Losses

EZ INSURANCE COMPANY AUTO LIABILITY

| Accident Year | CUM PAID LAE TO CUM PAID LOSSES | | | | | | |
|---------------|---------------------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| | <u>12</u> | <u>24</u> | <u>36</u> | <u>48</u> | <u>60</u> | <u>72</u> | <u>84</u> |
| 2005 | 0.021 | 0.028 | 0.039 | 0.050 | 0.059 | 0.065 | 0.069 |
| 2006 | 0.022 | 0.028 | 0.038 | 0.050 | 0.058 | 0.064 | |
| 2007 | 0.022 | 0.028 | 0.039 | 0.049 | 0.057 | | |
| 2008 | 0.021 | 0.025 | 0.036 | 0.047 | | | |
| 2009 | 0.019 | 0.024 | 0.034 | | | | |
| 2010 | 0.021 | 0.025 | | | | | |
| 2011 | 0.019 | | | | | | |

0.025 = 280 Paid DCC / 11,172 Paid Loss

LAE RESERVING METHODS

Cumulative Paid LAE to Cumulative Paid Losses

EZ INSURANCE COMPANY AUTO LIABILITY

| Accident Year | PAID TO PAID DEVELOPMENT | | | | | | |
|---------------------|--------------------------|--------------|--------------|--------------|--------------|--------------|---------------|
| | <u>12-24</u> | <u>24-36</u> | <u>36-48</u> | <u>48-60</u> | <u>60-72</u> | <u>72-84</u> | <u>84-Ult</u> |
| 2005 | 1.312 | 1.406 | 1.293 | 1.173 | 1.099 | 1.068 | |
| 2006 | 1.290 | 1.355 | 1.297 | 1.175 | 1.094 | | |
| 2007 | 1.279 | 1.367 | 1.273 | 1.159 | | | |
| 2008 | 1.213 | 1.406 | 1.301 | | | | |
| 2009 | 1.261 | 1.442 | | | | | |
| 2010 | 1.193 | | | | | | |
| Average | 1.258 | 1.395 | 1.291 | 1.169 | 1.096 | 1.068 | |
| 4 point avg. | 1.237 | 1.393 | 1.291 | | | | |
| Avg. excl. high/low | 1.261 | 1.393 | 1.295 | | | | |
| SELECTED LDFs | 1.237 | 1.393 | 1.291 | 1.169 | 1.096 | 1.068 | 1.068 |
| CUMULATIVE LDFs | 3.252 | 2.629 | 1.887 | 1.462 | 1.251 | 1.141 | 1.068 |

LAE RESERVING METHODS

LAE Reserves Based on Cumulative Paid LAE to Cumulative Paid Loss Development EZ INSURANCE COMPANY AUTO LIABILITY (\$000s)

| Accident <u>Year</u> (1) | Ratio <u>to Date</u> (2) | Devel. <u>Factor</u> (3) | Developed Paid/ <u>Paid</u> <u>Ratio</u> (4) | Ultimate <u>Losses</u> (5) | Ultimate <u>LAE</u> (6) | Paid LAE <u>to Date</u> (7) | Indicated LAE <u>Reserves</u> (8) |
|--------------------------------|--------------------------------|--------------------------------|---|----------------------------------|-------------------------------|--------------------------------------|--|
| | slide 46 | slide 47 | (2) x (3) | | (4) x (5) | slide 45 | (6) - (7) |
| 2005 | 0.069 | 1.068 | 0.074 | 10,292 | 762 | 677 | 85 |
| 2006 | 0.064 | 1.141 | 0.073 | 11,261 | 822 | 672 | 150 |
| 2007 | 0.057 | 1.251 | 0.071 | 12,751 | 905 | 657 | 248 |
| 2008 | 0.047 | 1.462 | 0.068 | 14,500 | 986 | 581 | 405 |
| 2009 | 0.034 | 1.887 | 0.065 | 16,326 | 1,061 | 437 | 624 |
| 2010 | 0.025 | 2.629 | 0.066 | 17,641 | 1,164 | 280 | 884 |
| 2011 | 0.019 | 3.252 | 0.062 | <u>20,716</u> | <u>1,284</u> | <u>132</u> | <u>1,152</u> |
| Total | | | | 103,487 | 6,985 | 3,436 | 3,549 |

LAE RESERVING METHODS

Cumulative Paid LAE to Cumulative Paid Loss Method

ADVANTAGES

Recognizes relationship of LAE to losses.

Straightforward methodology, predictable.

Provides tool for monitoring relationship of LAE to losses.

DISADVANTAGES

Over or under estimation of losses reflected in LAE estimates.

More complex than paid LAE development.

Heavily influenced by volatile initial ratios of LAE to loss.

Significant LAE can be spent to close claims without payment.

Changes in legal defense strategies may distort.

LAE RESERVING METHODS

THE “50/50” Rule

Assumes 50% of expense is paid when the claim is opened, and 50% is paid when the claim is closed.

LAE RESERVING METHODS

The “50/50” Rule

- 3 year average of the ratio of calendar year paid expense to paid losses.
- 50% of the ratio applied to known case loss reserves.
- 100% of the ratio applied to IBNR reserves.
- It may be necessary to separate the “broad” IBNR reserve into development on known case reserves and “pure” IBNR.

AO RESERVING METHODS

Consideration in Selecting Ratio of Calendar Year Paid AO to Paid Losses

Average over 3 years may not produce appropriate factor:

- AO payments may not completely correlate to the years' loss payments

May need to judgmentally select factor based on:

- Steadily increasing or decreasing factors
- Changes in expense allocation procedures

LAE RESERVING METHODS

Example of "50/50" Rule

EZ Insurance Co. - Auto Liability
(\$ 000s)

| <u>Calendar Year</u> (1) | <u>Paid LAE</u> (2) | <u>Paid Losses</u> (3) | <u>Ratio</u> (4) = (2) / (3) |
|---------------------------------|----------------------------|-------------------------------|------------------------------------|
| 2009 | 1,038 | 14,107 | 0.074 |
| 2010 | 1,244 | 15,906 | 0.078 |
| <u>2011</u> | <u>1,459</u> | <u>17,709</u> | <u>0.082</u> |
| Total | 3,741 | 47,722 | 0.078 |

LAE RESERVING METHODS

Example of "50/50" Rule

Ratio of Paid AO to Paid Losses 0.078

50% of Ratio 0.039

Known Case Loss Reserves 22,989

IBNR Reserve 5,296

AO Reserve

$$= (0.039 \times 22,989) + (0.078 \times 5,296)$$

$$= 897 + 413$$

$$= 1,310$$

LAE RESERVING METHODS

Assumptions in Applying "50/50" Rule

- Age of claim does not affect the ratio of paid AO to Losses
- AO and Losses are paid at the same rate
- These assumptions should be reviewed for each situation where the "50/50" rule is used

LAE RESERVING METHODS

Total LAE Reserve may be the sum of different methods

- May use paid development and/ or paid to paid development to select ultimates for expenses assigned to specific claims where development triangles are available and then add the reserve estimate using the 50/50 rule for expenses not assigned to specific claims.

Session II Review

- Review Session I: LDM Comparisons
- Reasonability and Sensitivity of Estimates
 - Ultimate Loss Ratios
 - Emergence & Settlement Patterns
 - Tail Factor Selection
- More Basic Methods
 - Expected Loss Ratio
 - Bornhuetter-Ferguson

Looking Ahead

- Schedule P
- Examples - You set the reserve!



Basic Track II

2012 CLRS

September 5-7, 2012

Denver, Colorado