Accountants, Auditors and Actuaries, Oh My: Speaking the Same Language

Matt Kunish, RiverStone Lisa Slotznick, PricewaterhouseCoopers Magali Welch, Johnson Lambert

Casualty Loss Reserve Seminar Monday, September 15, 2014: 1:15 pm

Accountants, Auditors and Actuaries, Oh My: Speaking the Same Language

- Agenda
 - Introductions and Format of Session
 - Definitions
 - The Players
 - Roles/Responsibilities
 - Setting Management's Best Estimate
 - Reasonability of the Carried Reserve
 - Data Letter



Introductions

- Paul Struzzieri, FCAS, MAAA (moderator)
 - Principal & Consulting Actuary, Milliman
- Matt Kunish, FIA, FSA, FCAS, MAAA
 - Chief Actuary, RiverStone
- Lisa Slotznick, FCAS, MAAA
 - Managing Director, PricewaterhouseCoopers
- Magali Welch, CPA, CA, AIAF
 - Partner, Johnson Lambert



Definitions

- Actuarial Central Estimate (ACE)
 - Expected value over the range of reasonably possible outcomes
- Management's Best Estimate
 - SSAP #55
- Range of Reasonable Estimates
 - Range of reasonable actuarial central estimates



The Players Involved in the Loss Reserve Process

- Company
 - CEO / CFO
 - Other Company Management (Underwriters, Business units, Claims, Internal Audit)
 - Program / Captive Manager
- Actuaries
 - Company
 - Consulting
 - Auditing
- Independent Auditor



Roles and Responsibilities

- Company
 - Sets the carried reserves (SSAP 55)
 - Managements Best Estimate



Roles and Responsibilities

- Actuary ASOP 21 What is the actuary's responsibilities/obligations to the auditor?
 - Reviewing Actuary
 - Planning
 - Documentation
 - Responding Actuary
 - Data, Assumptions and Methods
 - Environment



Roles and Responsibilities

Auditor

- Express an opinion on the financial statements which includes the liability for losses and LAE (fairly presented in accordance with GAAP or SAP)
- Usually the largest item on the balance sheet
- Audit evidence of loss reserve
- Reliability of Information produced by a Management's Specialist (Actuary)
 - Evaluate the competence, capabilities and objectivity of that specialist
 - Obtain an understanding of the work of that specialist
 - Evaluate the appropriateness of that specialist's work as audit evidence for the relevant assertion



Setting Management's Best Estimate

- Generally internal studies performed semi-annually / Roll forward on the off quarters
- Typically completed within one month of quarter end
- Two level peer review
- No outside actuarial review
- Central estimate and range produced
- Results discussed with senior management soon after completion
- At quarter end Loss reserve committee meets (CEO/CFO/ Chief Actuary/Chief claims officer) – no UW representative



September 15, 2014 9

Setting Management's Best Estimate – Alternative Approaches

- What is the timing of the detailed reviews?
- Is the result a single point estimate or a range?
- How does the actuarial process feed into the management decision making process?
- How are controls built into the process?

Setting Management's Best Estimate – Other Considerations

- Considerations for reserving at higher or lower confidence levels:
 - Regulators will not allow to book below "expected" level
 - If higher, better solvency regulation but you could have IRS concerns of fair and reasonable reserve
 - If lower, assuming that funding = reserving, you may not build surplus fast enough to cover an adverse year
- Implications of booking outside the range
 - Probable regulatory, audit and actuarial concerns



Reasonability of the Reserves

- Auditor's point of view
 - With auditing actuary
 - No auditing actuary
- Opining Actuary



Reasonability of Reserves - Auditor

- Review and test Management's process
 - Understand Management's estimation process
 - Data
 - Controls effectiveness
 - Develop a single point estimate or range or perform procedures on the actuarial report (narrative & exhibits)

Reasonability of Reserves - Auditing Actuary

- Approach to Developing a Point Estimate or Range
 - Planning
 - Risk Assessment to Determine "Coverage"
 - Level of risk in line of business
 - Efficiency of level of review
 - Communication and Data Requests
 - Analysis
 - Results See Company Results First
 - Documentation



Reasonability of Reserves – No Auditing Actuary

- Perform Procedures on the Actuarial Report (narrative & exhibits); agree actuary's understanding of coverage
- Agree cumulative paid losses and loss reserves from audited loss runs to report in total and on a test basis by line by year
- Test significant data identified by opining actuary (payroll, premiums, # of beds...)
- Verify methodologies used for consistency from PY and to other similar companies
- Recalculate on a test basis for clerical accuracy



Reasonability of Reserves – Question 1

 When the Company records their best estimate at either the internal actuary's central estimate or the outside actuary's central estimate, what happens next?



September 15, 2014 16

Reasonability of Reserves – Question 2

- When the Company's recorded best estimate is <u>different</u> from either the internal actuary's central estimate or the outside actuary's central estimate, what happens next?
- Difference can be higher or lower.



Reasonability of Reserves – Question 3

- Under either of the prior situations, what happens when the auditing actuary determines that the carried reserve is outside a reasonable range?
- Difference can be higher or lower.



Reasonability of Reserves – Auditor Range Considerations

- Is Company estimate moving within the internal /external actuaries range?
- Movement in the range year over year
- Auditor Guideline ranges versus Actuarial corroborative ranges
 - Surplus considerations
 - Narrower sometimes than actuarial ranges



September 15, 2014

Reasonability of Reserves – Auditor Range Considerations

- Valid Reasons for Moving within the Range from One Year to the Other
 - Implemented great loss control not considered YET by actuary
 - Significant loss development not expected by Management to reoccur (unusual event)
 - New product not considered in the actuary's estimate

September 15, 2014 20

Data (Attributes) Letter

- Formal intersection of the Auditor and the Opining Actuary
- What is being asked of the auditor?
- What are the actuary's responsibilities?
- What does it mean if the data is "audited"?



September 15, 2014 21

Questions and Discussion

