

## Self-assembling insurance claim models

Greg Taylor

School of Risk and Actuarial Studies, UNSW Australia  
Sydney, Australia

Gráinne McGuire

Hugh Miller

Taylor Fry Analytics & Actuarial Consulting, Sydney, Australia

Casualty Loss Reserve Seminar  
Chicago, USA, September 18-20, 2016.

# Overview

- Motivation
- Regularized regression
  - In general
  - The lasso
- Loss reserving framework and notation
- Application of lasso to loss reserving
- Test on simulated data
  - Data set
  - Results
- Further testing and development
- Conclusion

# Motivation (1)

- Consider loss reserving on the basis of a conventional **triangular data set**
  - e.g. paid losses, incurred losses, etc.
- A model often used is the **chain ladder**
  - This involves a very simple model structure
  - It will be inadequate for the capture of certain claim data characteristics from the real world (illustrated later)

## Motivation (2)

- When such features are present, they may be modelled by means of a **Generalized Linear Model (GLM)** (McGuire, 2007; Taylor & McGuire, 2004, 2016)
- But construction of this type of model requires many hours (perhaps a week) of a highly skilled analyst
  - Time-consuming
  - Expensive
- Objective is to consider more automated modelling that produces a similar GLM but at much less time and expense

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# Regularized regression: in general

- Consider a standard (multivariate) linear regression problem, expressed in vector and matrix form:

$$y = X\beta + \varepsilon, \varepsilon \sim N(0, \sigma^2)$$

- Estimation of parameter vector  $\beta$  by  $\hat{\beta}$

- OLS loss function is

$$(y - X\hat{\beta})^T (y - X\hat{\beta}) = \|y - X\hat{\beta}\|_2^2 \quad \text{[least squares]}$$

where  $\|\cdot\|_p$  denotes the  **$p$ -norm**:  $\|z\|_p = \left[ \left( \sum_j |z_j|^p \right) \right]^{1/p}$

- regularized regression loss function is

$$\|y - X\hat{\beta}\|_2^2 + \lambda \|\hat{\beta}\|_p^p$$

Penalty for poor fit

Tuning constant  
( $\lambda \geq 0$ )

Penalty for additional  
parameters

# Regularized regression: the lasso

- Regularized regression loss function (previous slide)

$$\|y - X\hat{\beta}\|_2^2 + \lambda \|\hat{\beta}\|_p^p$$

- Special cases

- $p = 0$ : OLS regression (no penalty)
- $p = 2$ : Ridge regression
- **$p = 1$ : Lasso (Least Absolute Shrinkage and Selection Operator)**

- Adaptation to Generalized Linear Models (**GLM**)

- GLM takes form

$$y = h^{-1}(X\beta) + \varepsilon$$

Diagram: A box labeled "Link function" has an arrow pointing to  $h^{-1}$ . A box labeled "Stochastic error (EDF)" has an arrow pointing to  $\varepsilon$ .

- Regularized regression loss function becomes

$$-2\ell(y; X, \hat{\beta}) + \lambda \|\hat{\beta}\|_p^p$$

Diagram: A box labeled "Log-likelihood" has an arrow pointing to  $-2\ell(y; X, \hat{\beta})$ .

Link function

Stochastic error  
(EDF)

Log-likelihood

# Formal derivations of the GLM lasso

- Constrained parameters
  - Fit GLM by MLE subject to parameter constraint  $\|\hat{\beta}\|_1 = \sum_j |\beta_j| \leq \text{const.}$
- Random effects GLM
  - MAP (maximum a posteriori) estimation of  $\beta$  when parameters subject to random effects with independent Laplace distributed priors:  
$$\text{pdf of } \beta_j = \exp(-\frac{1}{2}\lambda|\beta_j|)$$



# Application of GLM lasso

- Regularized GLM regression loss function (earlier slide)

$$-2\ell(y; X, \hat{\beta}) + \lambda \|\hat{\beta}\|_p^p$$

- Lasso version ( $p = 1$ )

$$-2\ell(y; X, \hat{\beta}) + \lambda \sum_j |\beta_j|$$

- The second member of the loss function tends to force parameters to zero
  - $\lambda \rightarrow 0$ : model approaches conventional GLM
  - $\lambda \rightarrow \infty$ : all parameter estimates approach zero
  - Intermediate values of  $\lambda$  control the complexity of the model (number of non-zero parameters)

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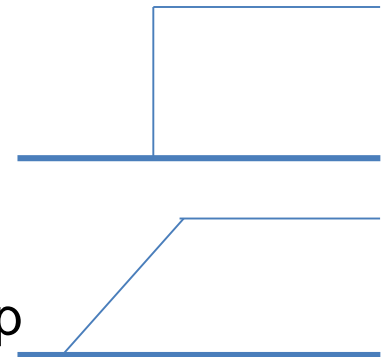
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# Loss reserving framework and notation (1)

- Experimental simulated data sets
  - Incremental quarterly paid claim triangles (40x40)
- Notation
  - $k$  = accident quarter
  - $j$  = development quarter
  - $t = k + j - 1$  = payment quarter
  - $Y_{kj}$  = incremental paid losses in  $(k, j)$  cell
  - $\mu_{kj} = E[Y_{kj}], \sigma_{kj}^2 = Var[Y_{kj}]$ 
    - Assumed that  $\ln \mu_{kj} = \alpha_k + \beta_j + \gamma_t$  (generalized chain ladder)
    - The  $\sigma_{kj}^2$  are selected throughout to be consistent with the Mack formulation of the chain ladder model

# Loss reserving framework and notation (2)

- It is necessary to decide the set of regressors to be included in the model, i.e. the rows of the design matrix  $X$
- Each regressor is some function of  $k, j$
- The present application includes all of the following regressors (“**basis functions**”)
  - All unit step functions of  $k, j$  or  $t$ 
    - Various locations of the step
  - All unit gradient ramp functions of  $k, j$  or  $t$ 
    - Various locations of the start and end of the ramp
    - Combinations of these (**linear splines**) can approximate smooth curves
  - (later) interactions between the step basis functions



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# Application of lasso to loss reserving

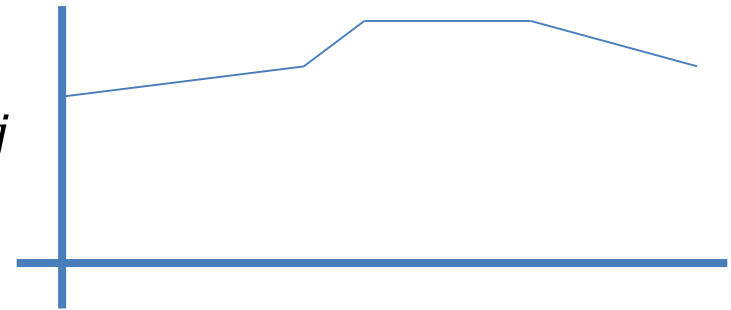
- 4 data sets with different underlying model structures (of  $\mu_{kj}$ ) considered
  - In increasing order of stress to the model
  - Lasso applied to each dataset
    - Once the tuning constant  $\lambda$  selected, models are self-assembling
  - Interest in examination of the extent to which the model self-assembles the structures concealed in the data
  - Also compare model forecasts with those from the chain ladder

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# Data set 1: set-up

- Recall  $\ln \mu_{kj} = \alpha_k + \beta_j + \gamma_t$
- Observations (both past and future, whole square, not just triangle) simulated according to  $Y_{kj} \sim ODP(\mu_{kj}, \phi)$ 
  - Assumed that the  $Y_{kj}$  are in constant dollar values (inflation corrected)
    - Any calendar quarter trend represents **superimposed inflation (“SI”)**
  - Upper triangle forms training data set
  - Lower triangle forms test data set
- Assume
  - $\beta_j$  follows Hoerl curve as function of  $j$
  - $\gamma_t = 0$  (no payment year effect)
  - $\alpha_k$  appears as in diagram



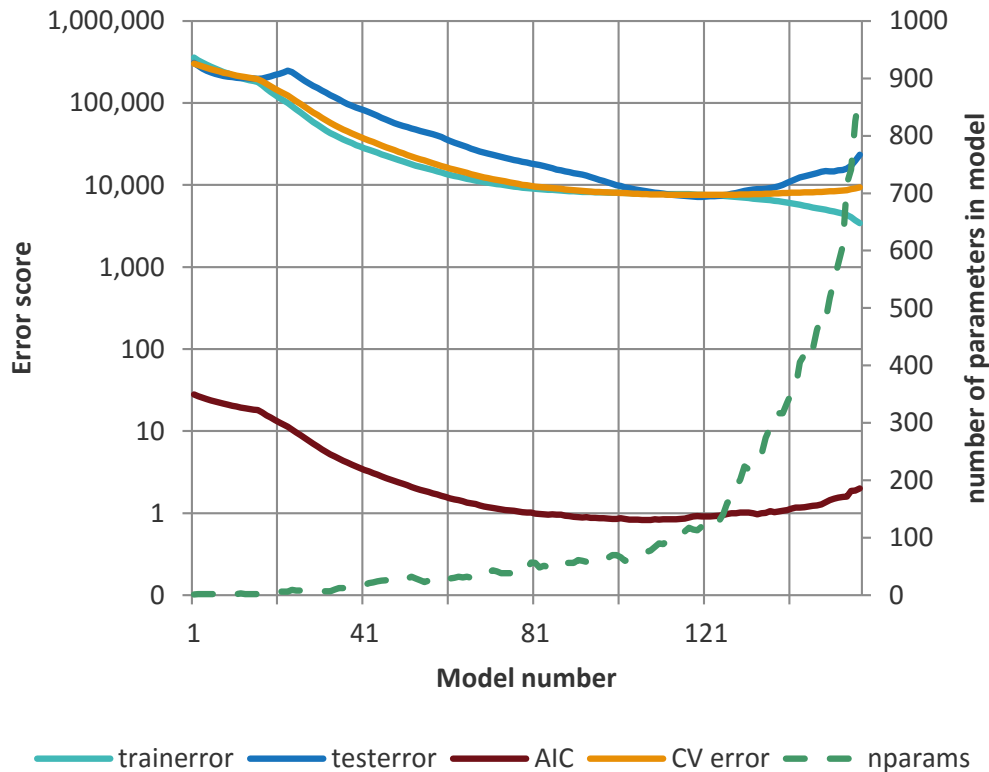


# Data set 1: model selection

- The number of basis functions (regressors) was 2,380
- Model fitted to the training data set for a large number of values of tuning constant  $\lambda$ 
  - As  $\lambda$  increases, number of non-zero parameters decreases
- Model performance (for any given  $\lambda$ ) measured by:
  - AIC
  - Training error [sum of (actual-fitted)<sup>2</sup>/fitted values for training data set]
  - Test error [sum of (actual-fitted)<sup>2</sup>/fitted values for test data set] (N.B. unobservable in practice)
  - 8-fold cross-validation error based on training data set

# Data set 1: model selection (cont'd)

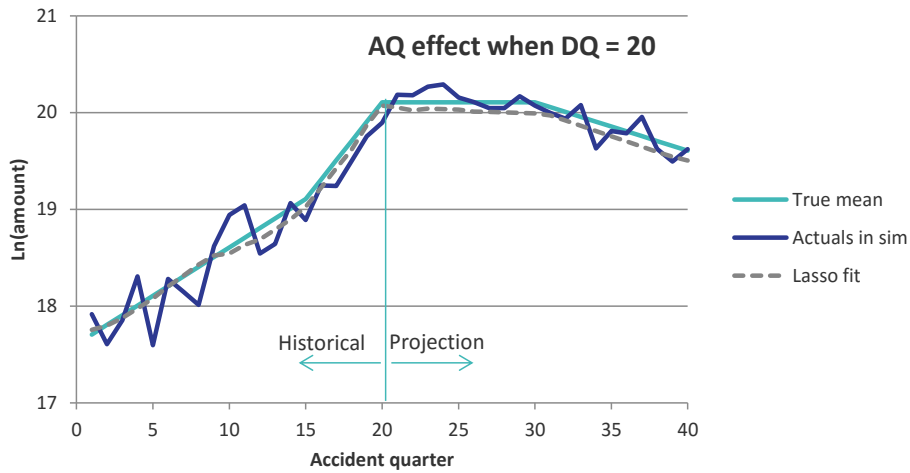
Error in train and test data sets for each model



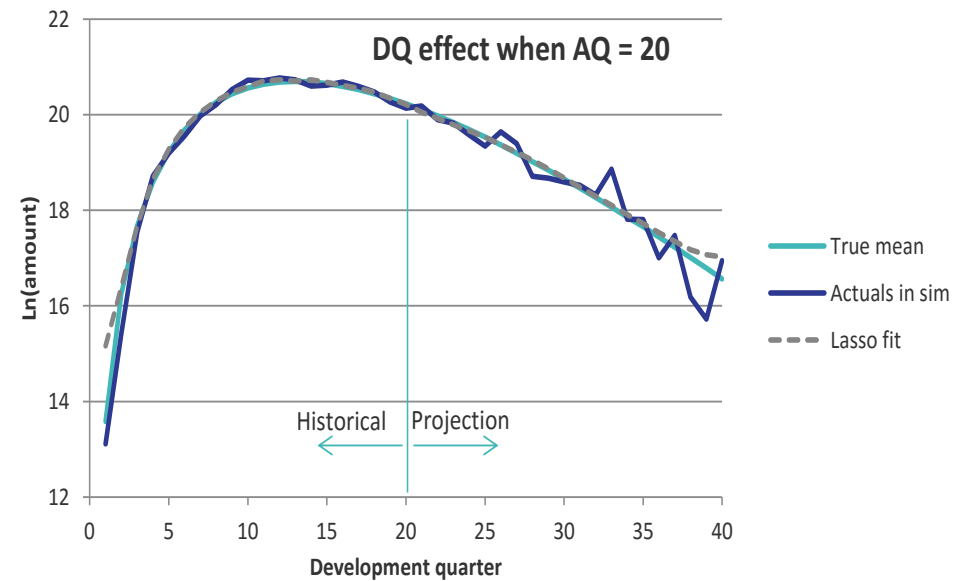
- Model selected to minimize CV error
  - Other approaches are possible to reduce model complexity
- Selected model contains 152 non-zero parameters

# Data set 1: results

- AQ tracking



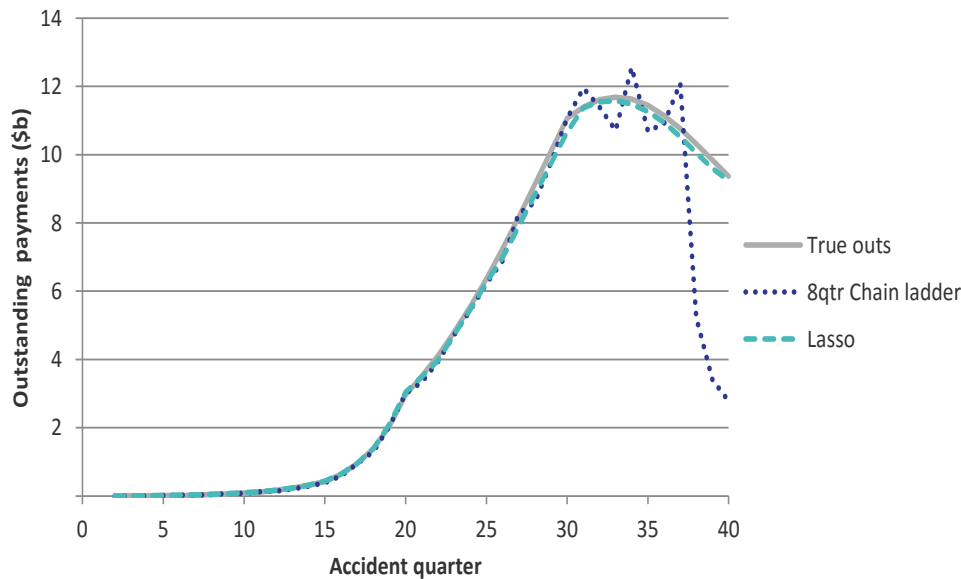
- DQ tracking



- Tracking appears reasonable

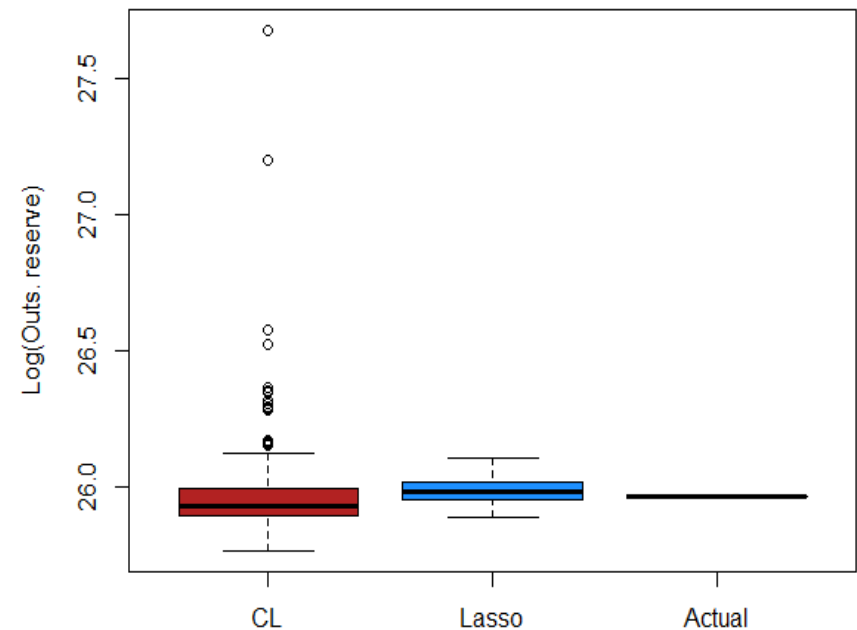
# Data set 1: results (cont'd)

- Loss reserve by AQ



- Lasso forecast appears satisfactory

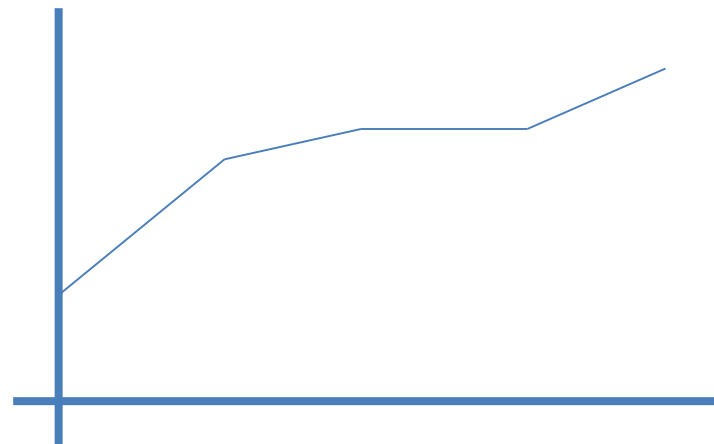
- Distribution of total loss reserve



- Lasso forecast tighter than chain ladder

# Data set 2: set-up and model selection

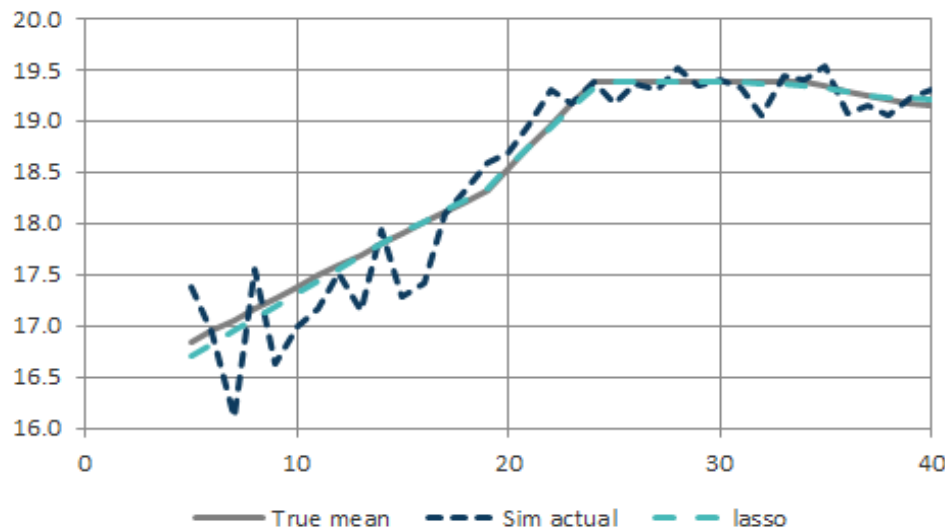
- Recall  $\ln \mu_{kj} = \alpha_k + \beta_j + \gamma_t$
- Assume
  - $\alpha_k$  as for data set 1
  - $\beta_j$  as for data set 1
  - $\gamma_t$  appears as in diagram



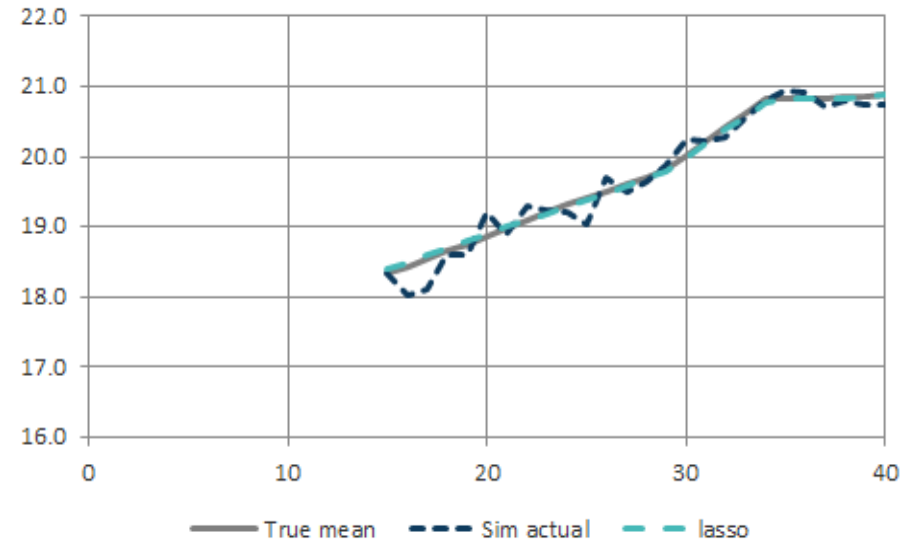
- Model includes:
  - about 3,200 basis functions
    - Experimentation suggests inclusion of an **unpenalized** constant SI term ( $\gamma_t = t$ ) in regression
  - 84 non-zero parameters

# Data set 2: results

- CQ tracking : at DQ 5



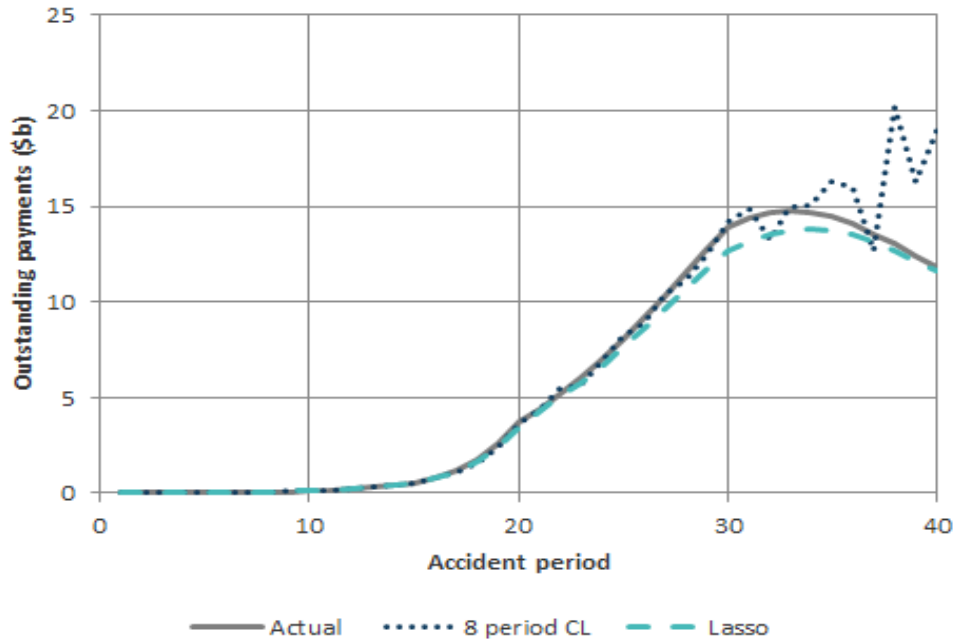
- CQ tracking : at DQ 15



- Tracking again appears reasonable

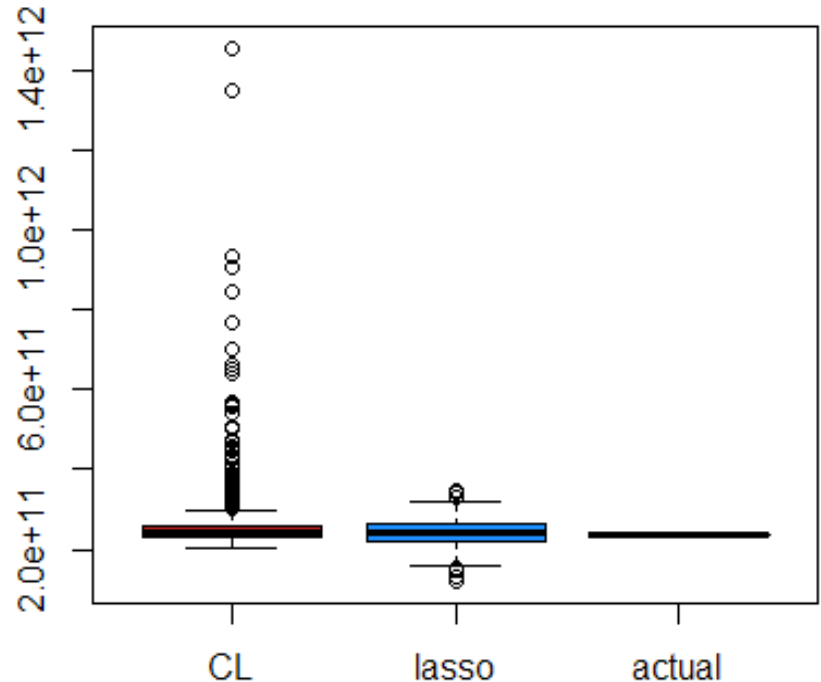
# Data set 2: results (cont'd)

- Loss reserve by AQ



- Chain ladder now based on last 8 calendar quarters
- Lasso CQ trends stopped at last diagonal
  - Hence lasso biased downward relative to CL

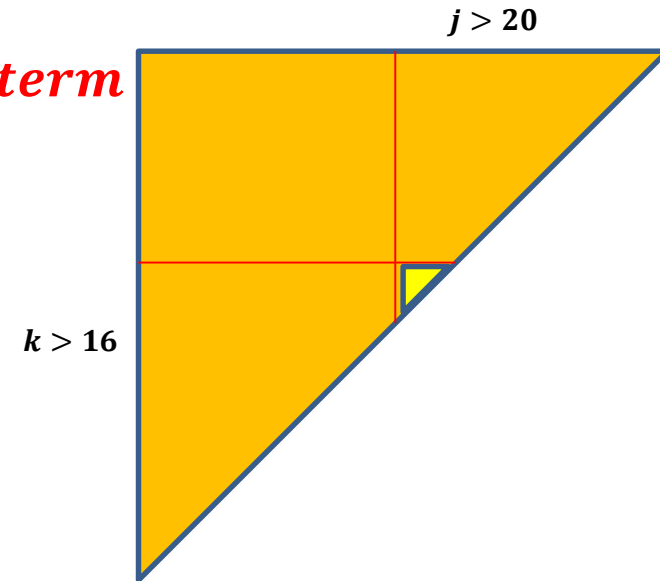
- Total loss reserve



- Chain ladder highly volatile

# Data set 3: set-up and model selection

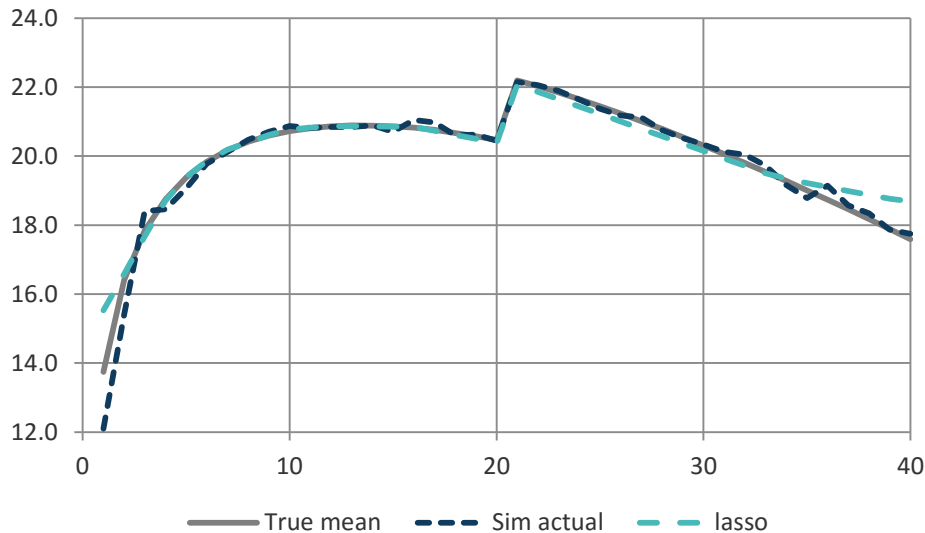
- This time  $\ln \mu_{kj} = \alpha_k + \beta_j + \gamma_t + \textit{interaction term}$
- Assume
  - $\alpha_k$  as for data sets 1 & 2
  - $\beta_j$  as for data sets 1 & 2
  - $\gamma_t$  as for data set 2
  - Interaction between AQ and DQ
    - For  $k > 16$ ,  $\beta_j$  increases by 0.3 for  $j > 20$
    - Difficult to detect: affects only 6 cells in the triangle of 820 cells
- Model includes:
  - about 3,200 basis functions
  - 103 non-zero parameters





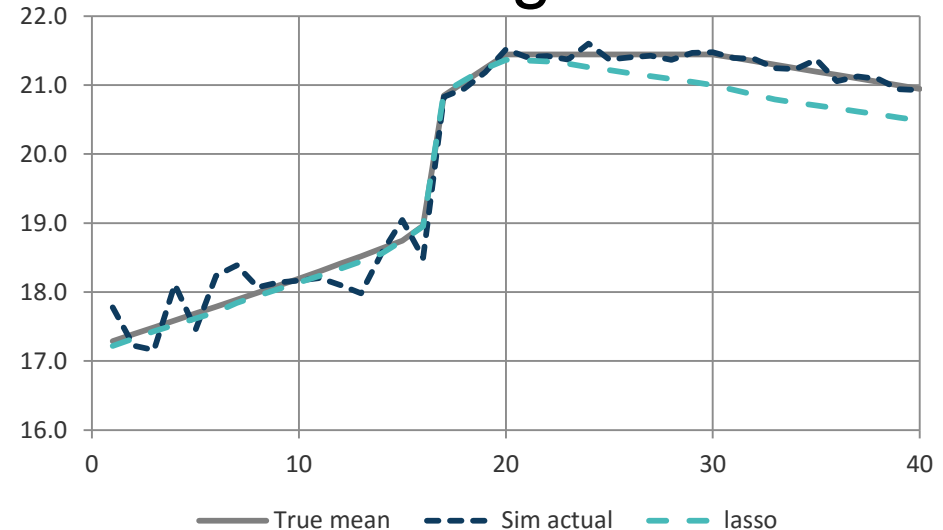
# Data set 3: results

- DQ tracking at AQ 25



- DQ tracking surprisingly accurate

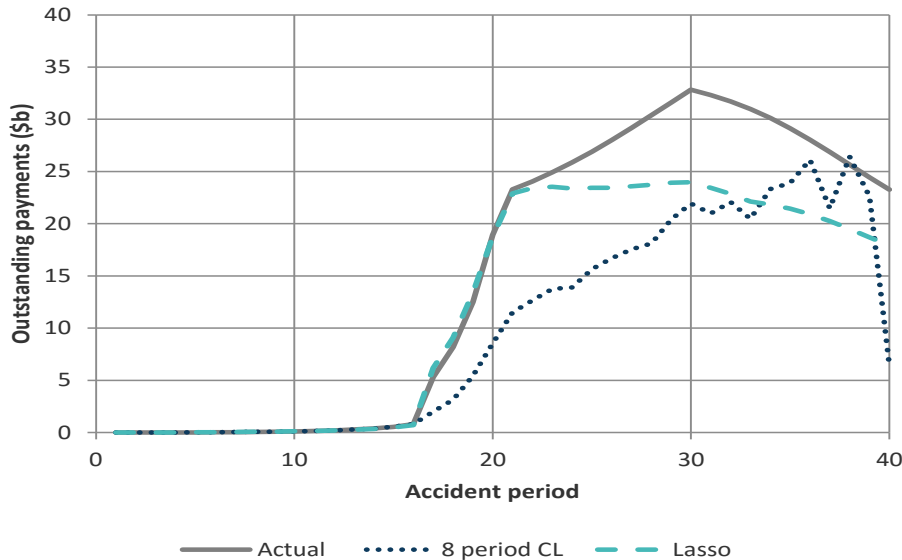
- AQ tracking at DQ 25



- Though under-estimation of tail at higher AQs

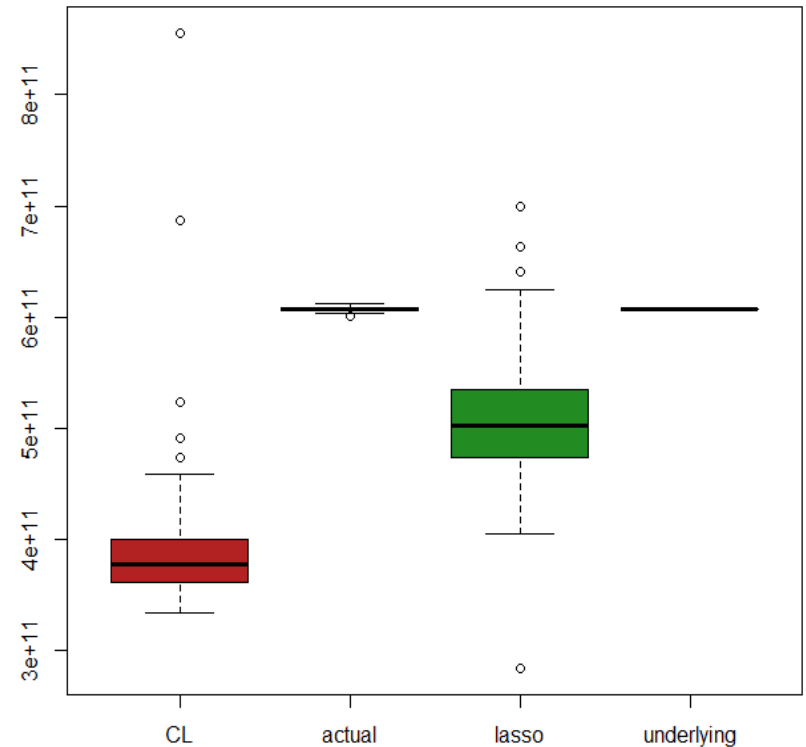
# Data set 3: results (cont'd)

- Loss reserve by AQ



- Chain ladder now based on last 8 calendar quarters
- CL and lasso both under-estimate
  - But CL under-estimation greater

- Total loss reserve

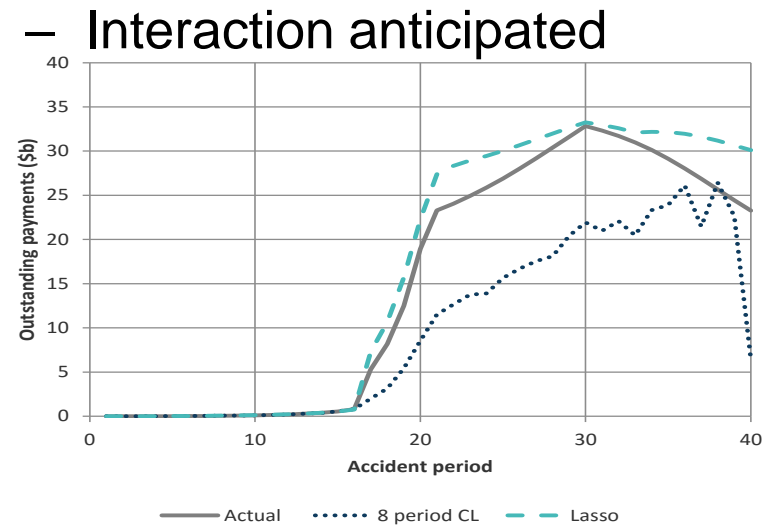
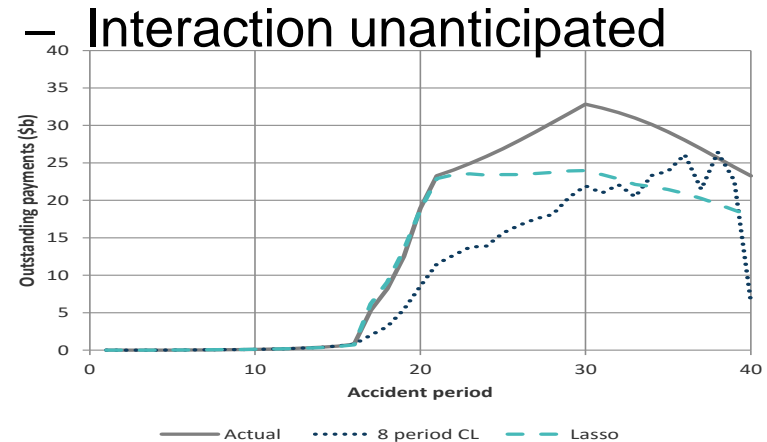


- Chain ladder highly volatile

## Data set 3: results (cont'd)

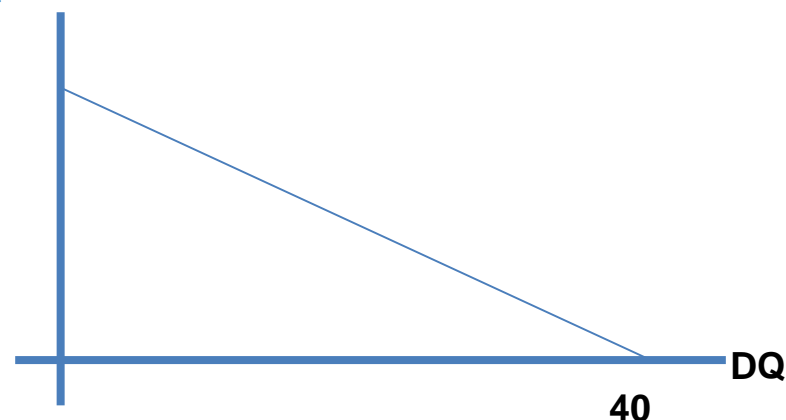
- The AQxDQ interaction has been penalized like all other regressors
- In practice, one might be able to anticipate the change
  - e.g. a legislated benefit change, taking effect in AQ 17
- In this case, one could apply **no penalty** to the interaction

- Loss reserve by AQ



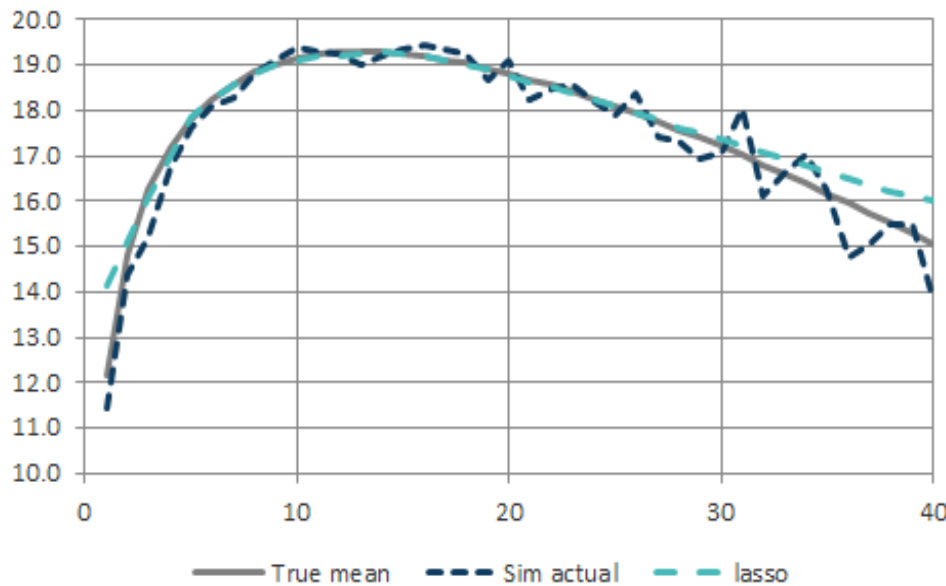
# Data set 4: set-up and model selection

- This time  $\ln \mu_{kj} = \alpha_k + \beta_j + \lambda_j \gamma_t$
- Assume
  - $\alpha_k$  as for data sets 1-3
  - $\beta_j$  as for data sets 1-3
  - $\gamma_t$  as for data sets 2 & 3
  - $\lambda_j$  (multiplier that varies SI with  $j$ )
- Model includes:
  - about 3,200 basis functions
  - 87 non-zero parameters

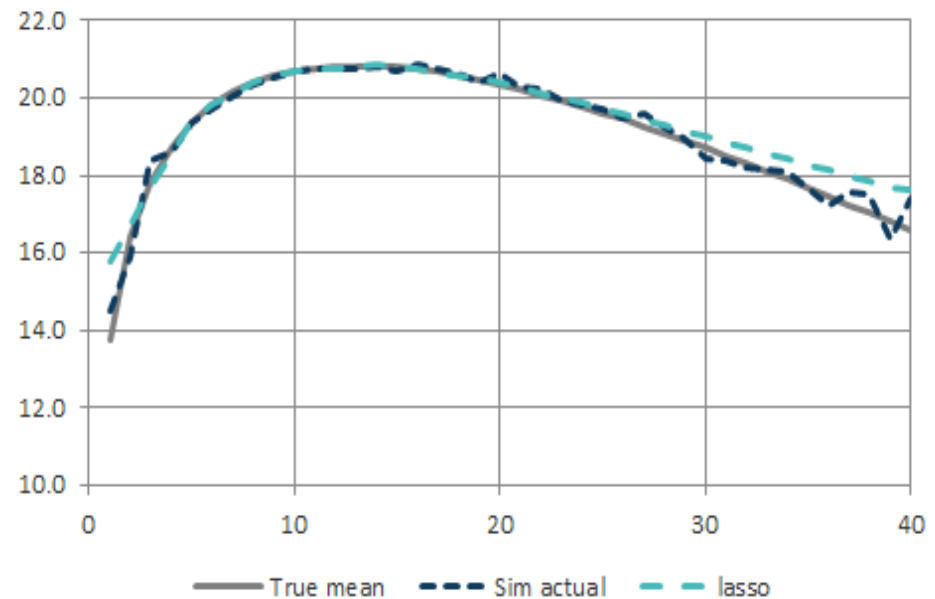


# Data set 4: results

- DQ tracking at AQ 10

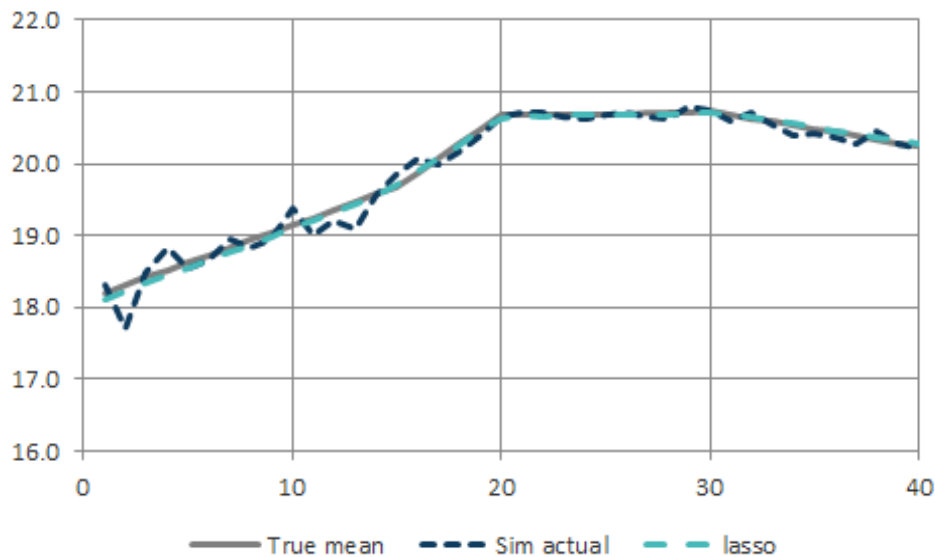


- DQ tracking at AQ 25

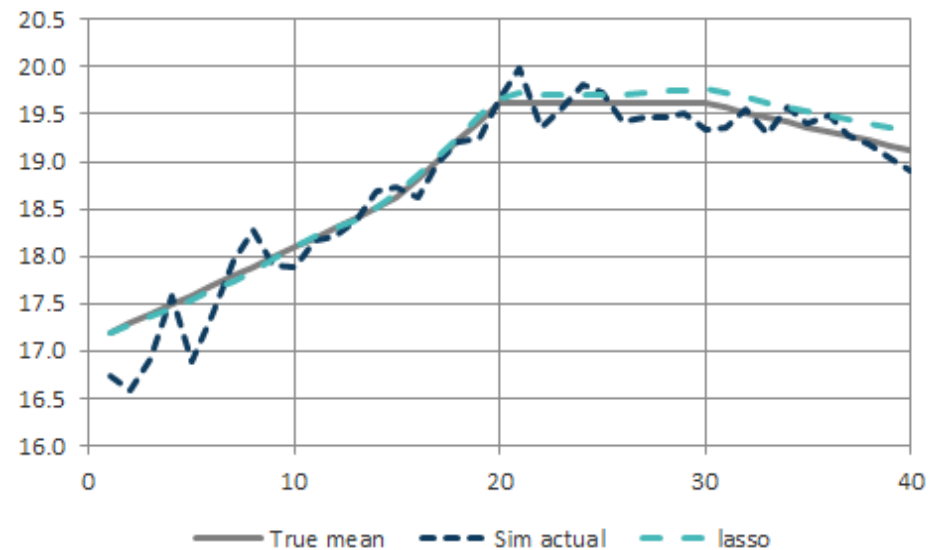


## Data set 4: results (cont'd)

- AQ tracking at DQ 10



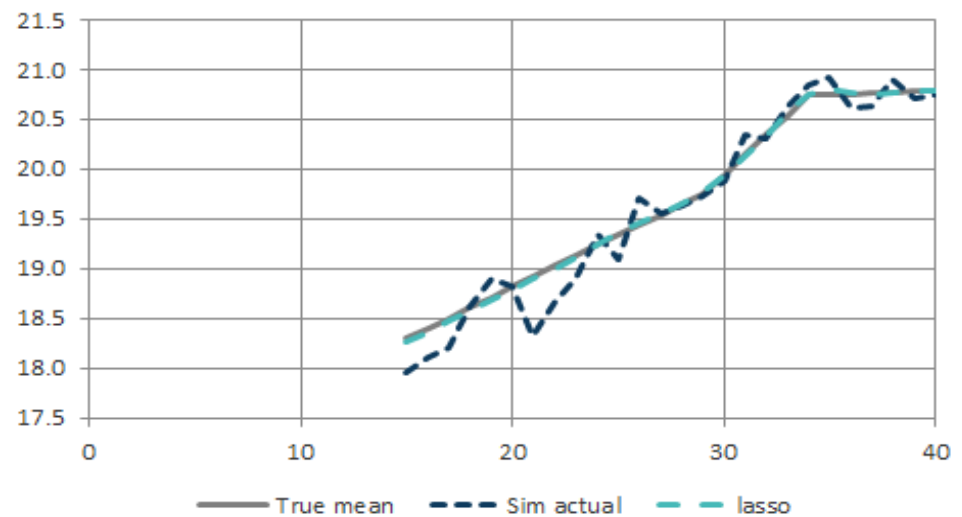
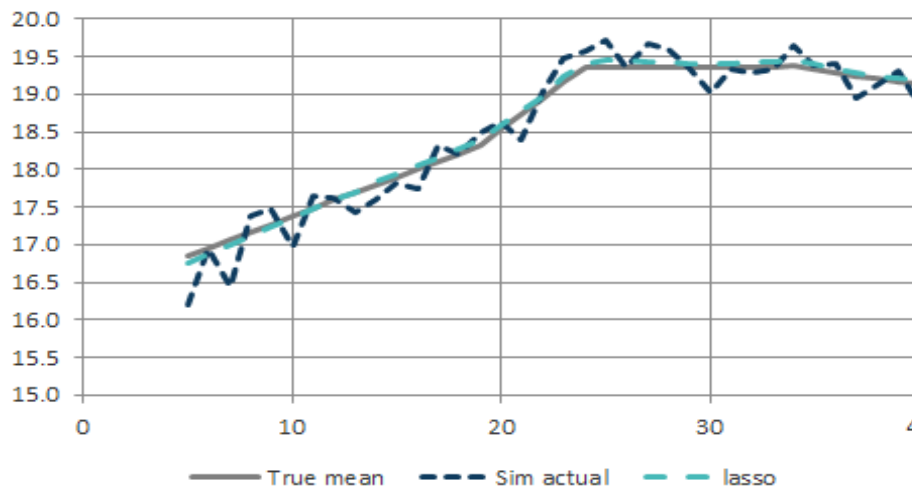
- AQ tracking at DQ 25



# Data set 4: results (cont'd)

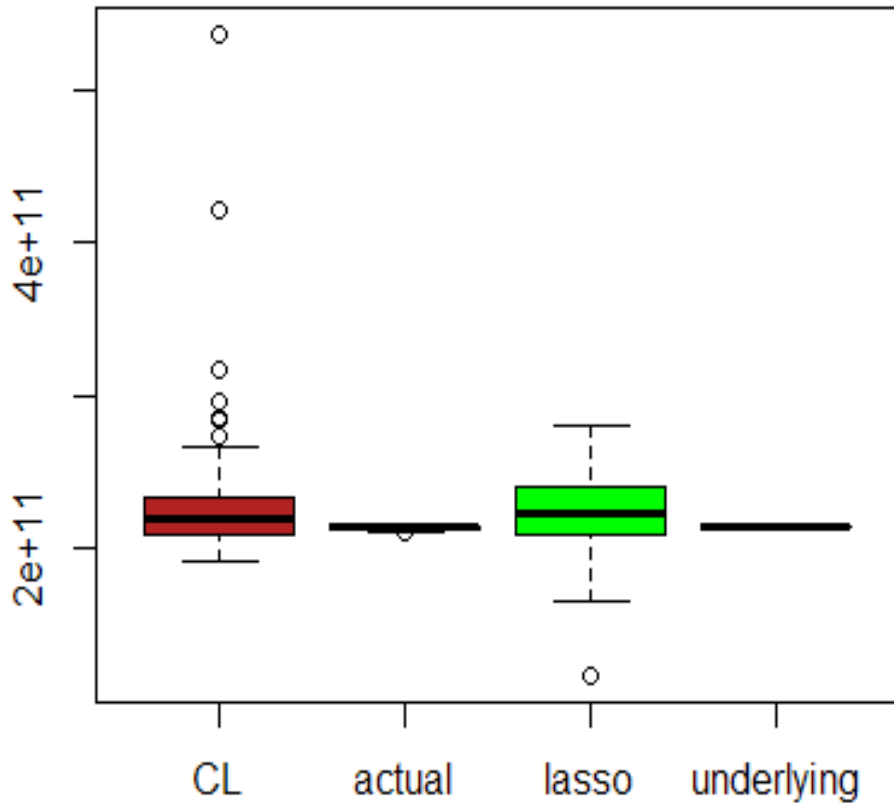
- CQ tracking at DQ 5

- CQ tracking at DQ 15



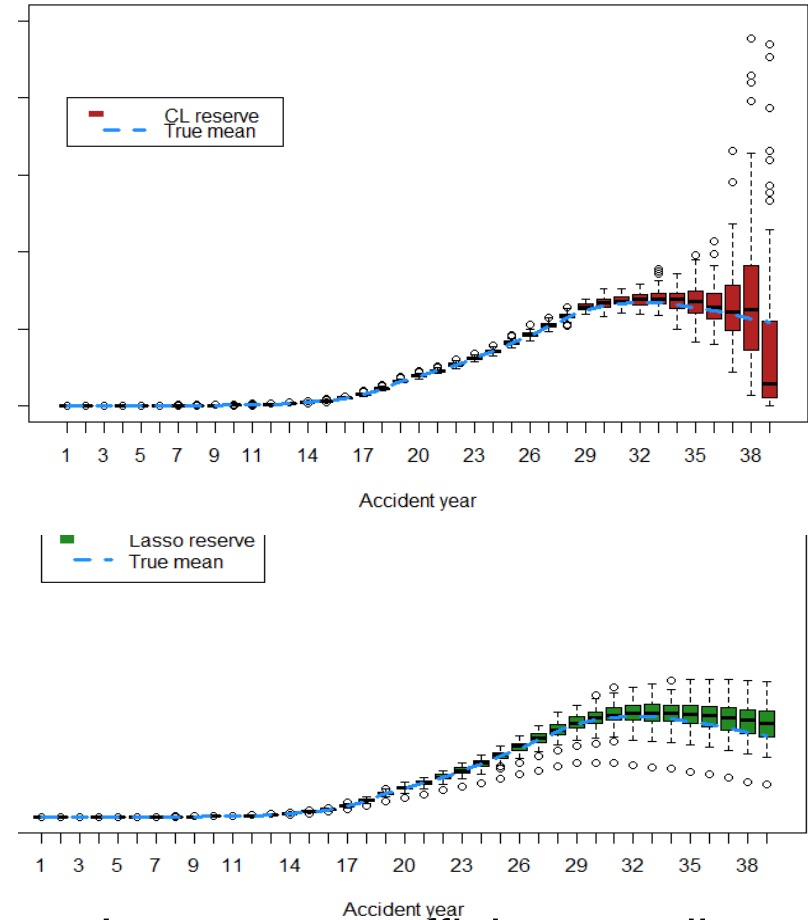
# Data set 4: results (cont'd)

- Total loss reserve



- Chain ladder comparable with lasso but with some outlying forecasts

- Loss reserve by AQ



- Lasso more efficient predictor of individual accident quarters



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# Further testing and development

- Examination of additional scenarios
  - Particularly those likely to stress the chain ladder
- Different basis functions
  - e.g. Hoerl curve basis functions for DQ effects
- Consideration of future SI
  - How well adapted to extrapolation is the lasso?
- Robustification
- Multi-line reserving (with dependencies)
- Adaptive reserving
  - How might the lasso be adapted as a dynamic model?

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# Conclusion

- The lasso appears promising as a platform for self-assembling models
  - The model calibration procedure follows a routine and is relatively quick
    - Perhaps 30 minutes for routine calibration and examination of diagnostics
    - Perhaps an hour if one or two ad hoc changes require formulation and implementation
      - e.g. superimposed inflation, legislative change
- The lasso appears to track eccentric features of the data reasonably well
  - Including in scenarios where the chain ladder has little hope of an accurate forecast
- Some further experimentation required before full confidence can be invested in it as an automated procedure

# References

- McGuire, G. 2007. “Individual Claim Modelling of CTP Data.” Institute of Actuaries of Australia XIth Accident Compensation Seminar, Melbourne, Australia.  
[http://actuaries.asn.au/Library/6.a\\_ACS07\\_paper\\_McGuire\\_Individual%20claim%20modellingof%20CTP%20data.pdf](http://actuaries.asn.au/Library/6.a_ACS07_paper_McGuire_Individual%20claim%20modellingof%20CTP%20data.pdf)
- Taylor, G., and G. McGuire. 2004. “Loss Reserving with GLMs: A Case Study.” Casualty Actuarial Society 2004 Discussion Paper Program, pp 327-392.
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# Questions?