Terminology

- There is no set of universally accepted terminology, but here are some examples....
 - Managing General Agent (MGA)
 - Managing General Underwriter (MGU)
 - Program Administrator (PA)
 - Binding Authority Agreement
- Any comments made should be assumed to be prefaced with a qualifier, <u>e.g.</u>, "typically."

Managing General Agent (MGA)

■ MGA is term most commonly used

Only term that has a statutory definition

Market Definition - "Giving away the pen"

National Association of Insurance Commissioners (NAIC)

"Managing General Agent" (MGA) means any person who:

Produces, directly or indirectly, and <u>underwrites</u> an amount of <u>gross direct written premium</u> equal to or more than five percent (5%) of policyholder surplus;

AND

Does either, or both, of the following –

- Adjusts or pays claims in excess of \$10,000 per claim
- Negotiates reinsurance on behalf of the insurer

Managing General Underwriter (MGU)

- An agency that has binding authority
- No claims authority
- No reinsurance authority
- Most typical type of "program-centered" agency
- In A&H universe (employer stop-loss) term includes agencies who handle excess claims

Binding Authority Agreement

Surplus lines binding authority

Distribution via wholesale brokers

Lloyd's, Bermuda and domestic E&S carriers

Tougher classes, smaller risks, narrowly defined

Program Administrator (PA)

My favorite term — says the least Inclusive of:

- MGA's with broad authority
- MGU's and Binding Authority Agreements
- Retailer or wholesaler with exclusive or preferred marketing agreements
 - Preferred price or broader coverage
 - No binding authority

Program

Defines the insurance product

- Single industry focus
- Affinity group
- Customized grant of coverage
- Proprietary or specialized distribution

MGA or MGU or E&S Binding

Defines the distribution

- Deans & Homer
- Victor O. Schinnerer
- Wholesalers

Associations

 National Association of Professional Surplus Lines Organizations (NAPSLO)

American Association of Managing General Agents (AAMGA)

 Target Markets Program Administrators Association (TMPAA)

National Association of Professional Surplus Lines Organizations (NAPSLO)

- Founded in 1974
- Wholesale brokers 800 offices
- Domestic surplus lines insurers
- Lloyd's and alien surplus lines insurers
- Focus on risks which are non-standard, unique or require large risk capacity

American Association of Managing General Agents (AAMGA)

■ Founded in 1926

264 agency members

Surplus lines and admitted business

Alien and domestic carriers

Target Markets Program Administrators Association (TMPAA)

■ TMPAA launched in 2001 (bad timing?)

Narrowest focus

■ TMPAA has 44 carrier members

■ TMPAA has 177 agency members

TMPAA Definition

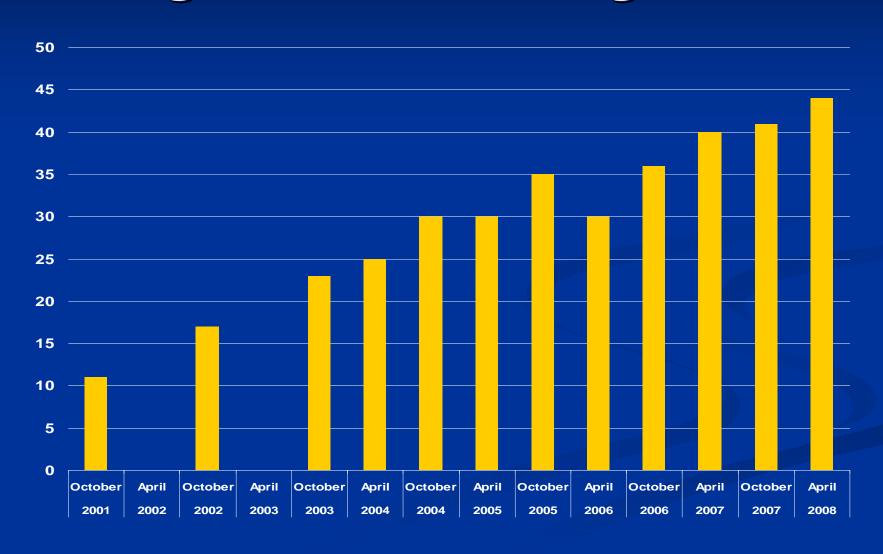
The TMPAA defines program business as:

Insurance products targeted to a particular niche market or class

Generally representing a book of similar risks placed with one carrier

Administration is done through Program Specialists
 who have developed an expertise in that market or class

Number of Carriers Represented at Target Markets Meetings



Program Administrators Attending <u>Target Markets Annual Meeting</u>

