Predictive Modeling Where have we been? Where are we going?

> A Personal View by Glenn Meyers ISO Innovative Analytics CAGNY Meeting May 29, 2008



### **Predictive Modeling is Not New!**

- Traditional actuarial responsibility
- Predict the losses per unit of exposure for next year
- Involves trending, loss development and credibility



## A CAS Midlife Example

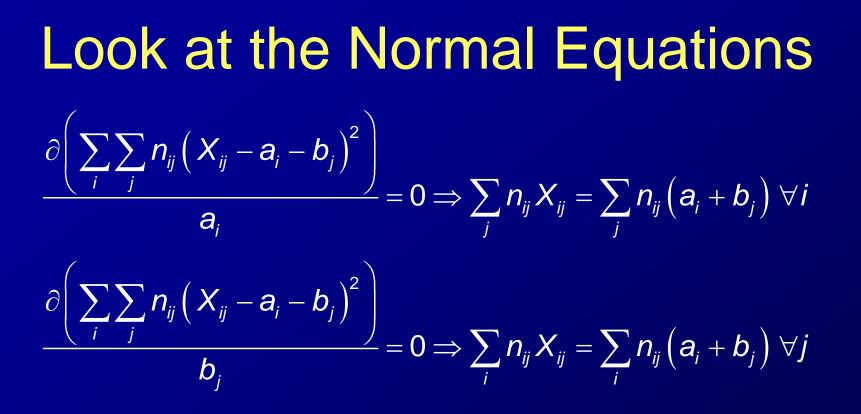
#### • $X_{ij}$ = Loss per unit of exposure

- Construction class i
- Protection class j
- Model  $X_{ij} = a_i + b_j$
- Choose a<sub>i</sub> and b<sub>i</sub> so that

$$\sum_{i}\sum_{j}n_{ij}\left(X_{ij}-a_{i}-b_{j}\right)^{2}$$

is minimized.





- "Unbiased in the Aggregate" From Bailey "Insurance Rates with Minimum Bias" (PCAS 1963)
- Bailey solves for the a<sub>i</sub>'s and b<sub>i</sub>'s iteratively
- SAS Proc GLM (70's) solves with matrix algebra



#### Introduce "What's New" with an Example

- $X \sim \text{lognormal with } \mu = 5 \text{ and } \sigma = 2$
- Two ways to estimate E[X] (= 1,097)

• Straight Average – 
$$\hat{E}_N[X] = \frac{1}{n} \sum_{i=1}^n X_i$$

• Lognormal Average –  $\hat{\mathsf{E}}_{L}[X] = e^{\hat{\mu} + \hat{\sigma}^{2}/2}$ 

where 
$$\hat{\mu} = \frac{1}{n} \sum_{i=1}^{n} \log(X_i), \ \hat{\sigma} = \sqrt{\frac{1}{n} \sum_{i=1}^{n} (\log(X_i) - \hat{\mu})^2}$$



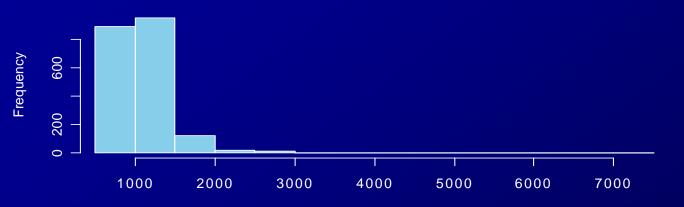
## Which Estimator is Better? $E_N[X]$ or $E_L[X]$ ?

- Straight Average,  $E_N[X]$ , is simple.
- Lognormal Average,  $E_L[X]$  is complicated.
  - But derived from the maximum likelihood estimator for the lognormal distribution
- Evaluate by a simulation
  - Sample size of 500
  - -2,000 samples
- Look at the variability of each estimator



#### **Results of Simulation**

Straight Average



95% Confidence Interveal = (719.5, 1821.3) Maximum = 7320.5

Lognormal Average



#### Lesson from Example 1

- Knowing the distribution of the observations can lead to a better estimate of the mean!
- Actuaries have long recognized this.
  - Longtime users of robust statistics
    - Calculate basic limit average severity
    - Fit distributions to get excess severity



## Fitting Multivariate Models by Direct Maximum Likelihood Estimation

- Most statistical software packages have generic optimizers
  - Excel "Solver"
  - R "optim"
- Use to solve for maximum likelihood



## Example 2 – Pareto Distribution

• Claim severity "data" taken from various cities over the years 2004-2007.

Simulated from known model

$$F(z) = 1 - \left(\frac{Scale}{Scale + z}\right)^{\alpha}$$

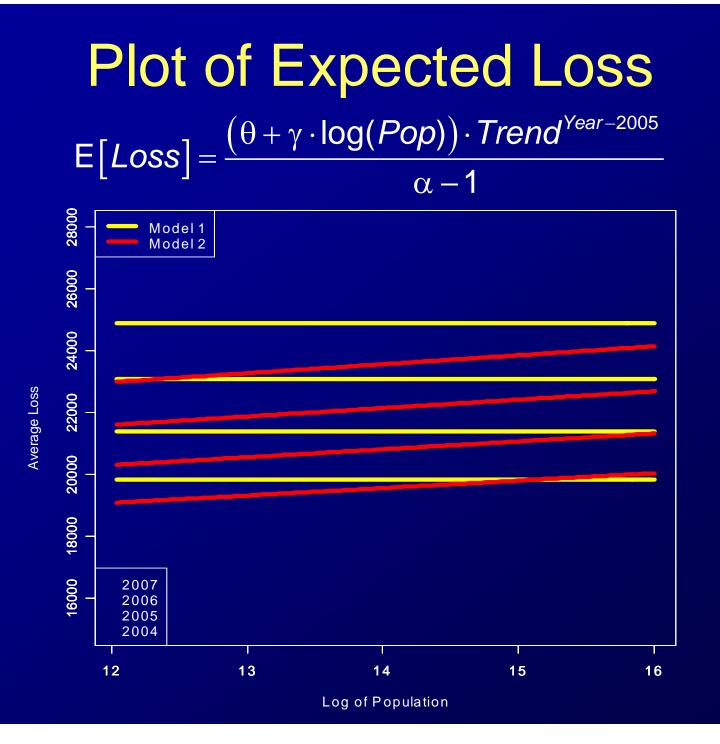
- Model 1 Scale =  $\theta \cdot Trend^{(Year 2004)}$
- Model 2 Scale =  $(\theta + \gamma \cdot \log(Pop)) \cdot Trend^{(Year 2004)}$
- Parameters to be estimated
   Trend, α, θ, γ



## **Parameter Estimates**

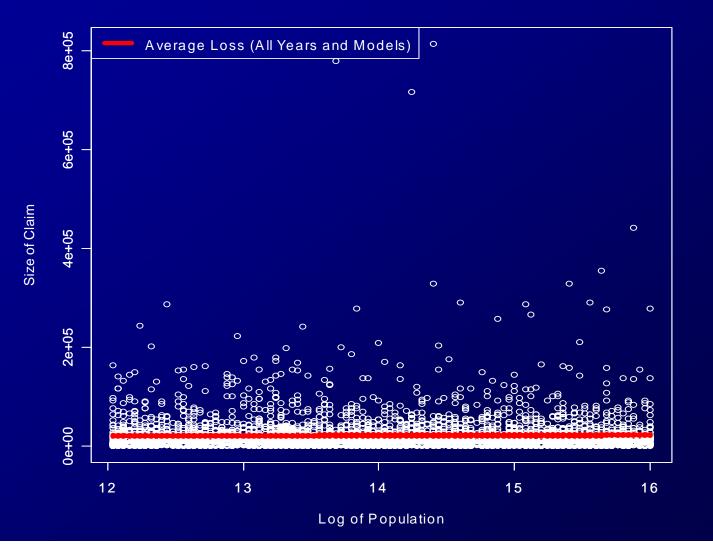
Parameter	True	Model 1	Model 2	
θ	25,000	27,834	27,476	
α	2.500	2.403	2.607	
Trend	1.050	1.079	1.064	
γ	500		408	







## **Plot with Actual Loss**





### Is the log(*Pop*) Term Statistically Significant?

- Use the likelihood ratio test

   -L(θ<sub>2</sub>, α<sub>2</sub>, *Trend<sub>2</sub>*, γ<sub>2</sub>) = Log Likelihood for Model 2
   -L(θ<sub>1</sub>, α<sub>1</sub>, *Trend<sub>1</sub>*) = Log Likelihood for Model 1
- $2 \cdot (L(\theta_2, \alpha_2, Trend_2, \gamma_2) L(\theta_1, \alpha_1, Trend_1)) \sim \chi^2(1)$
- P-Value for test = 0.034
   Significant at 0.05 level, but not at 0.01 level



#### **Test Goodness of Fit with P-P Plots**

Calculate percentile, p<sub>i</sub>, of each data point

$$\boldsymbol{p}_{i} = 1 - \left(\frac{\boldsymbol{b}_{i}}{\boldsymbol{b}_{i} + \boldsymbol{z}_{i}}\right)^{\alpha}, \boldsymbol{b}_{i} = \left(\boldsymbol{\theta} + \boldsymbol{\gamma} \cdot \log(\boldsymbol{P} \boldsymbol{o} \boldsymbol{p}_{i})\right)^{\text{Year}_{i} - 2004}$$

Plot against expected percentiles

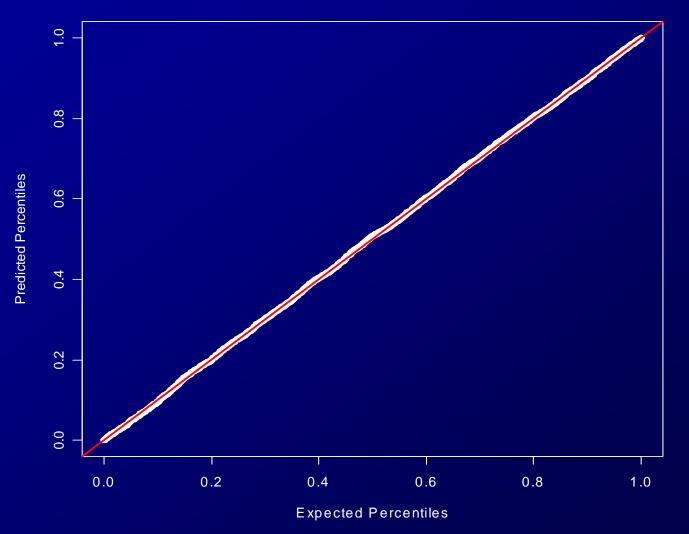
$$\left(p_{i},\frac{i}{n+1}\right)_{i=1}^{n}$$

Straight 45° line indicates a good fit



#### P-P Plot for Example 2 Fit should be good – I knew the model

P-P Plot for Goodness of Fit





#### Lesson From Example 2

- Maximum likelihood is practical for multivariate models with today's PCs with the right software installed!
  - SAS, R and others.
  - Personal best 20 parameters on a loss reserve model



#### **Generalized Linear Models**

- Generalization of the "General Linear Model"
   The General Linear Model
  - Least-squares analysis of continuous and categorical variables.
  - I first encountered it in SAS in late 70's.
- First book 1989, McCullagh and Nelder
- Latest book Good introduction for actuaries
  - Generalized Linear Models for Insurance Data
    - De Jong and Heller



#### **Properties of GLM's**

- Efficient maximum likelihood estimation for a specific (but broad) class of distributions.
- For most common problems
  - Convergence takes a single digit # of iterations
  - For generic maximum likelihood optimizers it takes a triple digit number of iterations



#### Properties of GLM's

Link function - g (Monotonic and smooth)
 Let μ be the mean of the independent variable

$$\boldsymbol{g}(\boldsymbol{\mu}) = \boldsymbol{\alpha}_0 + \sum_{i=1}^n \boldsymbol{\alpha}_i \cdot \boldsymbol{x}_i$$

#### Some Common Links

Identity	$g(\mu) = \mu$
Inverse	$g(\mu) = 1/\mu$
Inverse squared	$g(\mu) = 1/\mu^2$
log	$g(\mu) = \log(\mu)$
logit	$g(\mu) = \log(\mu/(1-\mu))$



#### **Properties of GLM's**

Distribution Function (with mean μ)

- Variance of response distribution is a function of  $\boldsymbol{\mu}$
- Variance function is *determined by the distribution*

#### Some Common Distributions

Distribution	Variance		
Normal	1/σ <sup>2</sup>		
Poisson	μ		
Gamma	$\mu^2/\nu$		
Inverse Gaussian	μ <sup>3</sup> /σ <sup>2</sup>		
Negative Binomial	μ(1+κμ)		



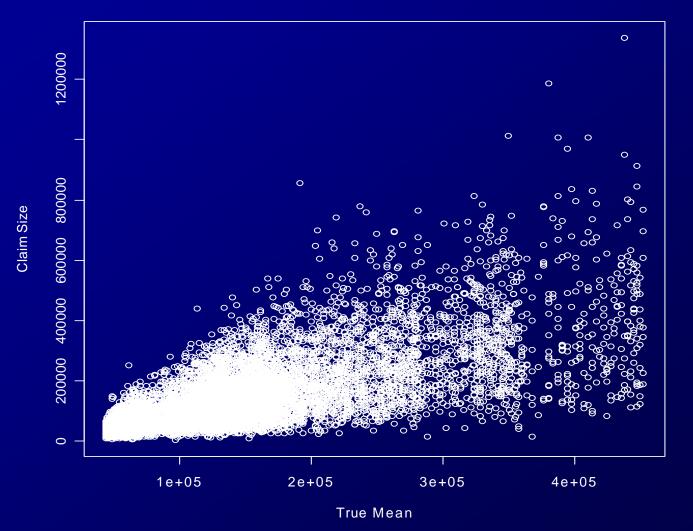
#### Example 3 – Property Claim Size

- Construction
  - Frame, Masonry, and Fire Resistive
- Protection
  - -1,2,...,10 with 1 being the best protection
- Amount of Insurance



#### **Properties of Simulated Data**

**Scatter Plot of Claim Sizes** 





#### Model 1

#### $\log(\mu) = \alpha_0 + class_i + \alpha_1 \cdot \log(prot) + \alpha_2 \cdot \log(aoi)$

Call: glm(formula = z~cons+log(prot)+log(aoi),family = Gamma(link="log"))

```
Coefficients:
             Estimate Std. Error t value Pr(>|t|)
                                  55.82
(Intercept)
             8.674263
                        0.155404
                                         <2e-16 ***
                                 -15.04 <2e-16 ***
consMasonry
            -0.204571
                        0.013600
consResistive -0.913219
                       0.013648
                                 -66.91 <2e-16 ***
log(prot)
         0.380237
                       0.007967
                                 47.73 <2e-16 ***
log(aoi) 0.235316
                       0.012365
                                 19.03 <2e-16 ***
Signif. codes:
              () \***/
                      0.001 \**/ 0.01
```



#### Model 1

 $\log(\mu) = \alpha_0 + class_i + \alpha_1 \cdot \log(prot) + \alpha_2 \cdot \log(aoi)$ 

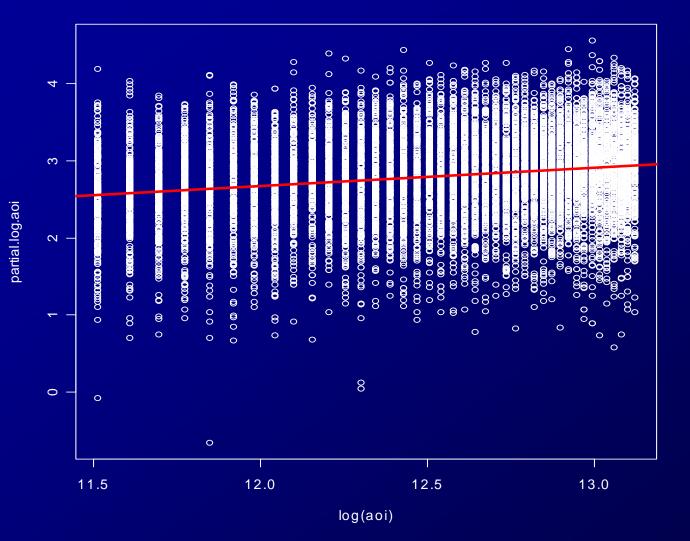
- Is the model linear in log(prot) and log(aoi)?
- Test with Partial Residual Plots

 $(\log(prot), \log(z) - \log(\hat{\mu}) + \alpha_1 \cdot \log(prot))$  $(\log(aoi), \log(z) - \log(\hat{\mu}) + \alpha_2 \cdot \log(aoi))$ 

• The plots should be distributed about a straight line with slope  $\alpha_i$ 



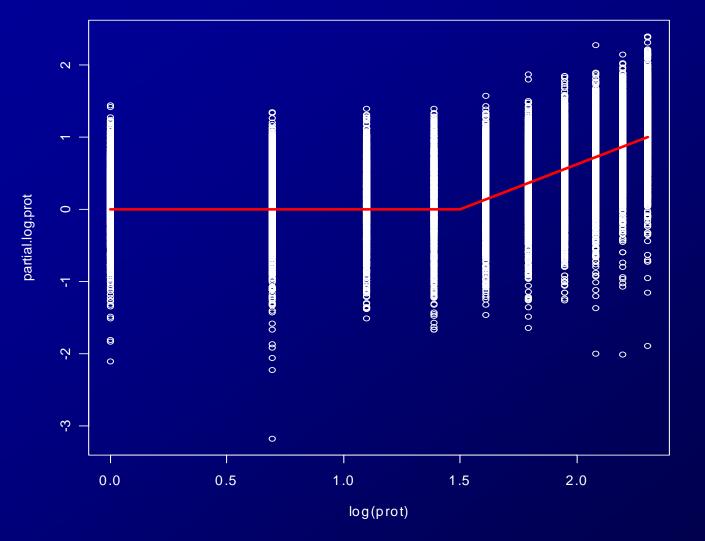
#### Partial Residual Plot for log(aoi)



## Looks straight to me



#### Partial Residual Plot for log(prot)



Not straight



### **Dealing with Nonlinear Effects**

Generalized additive model (GAM)

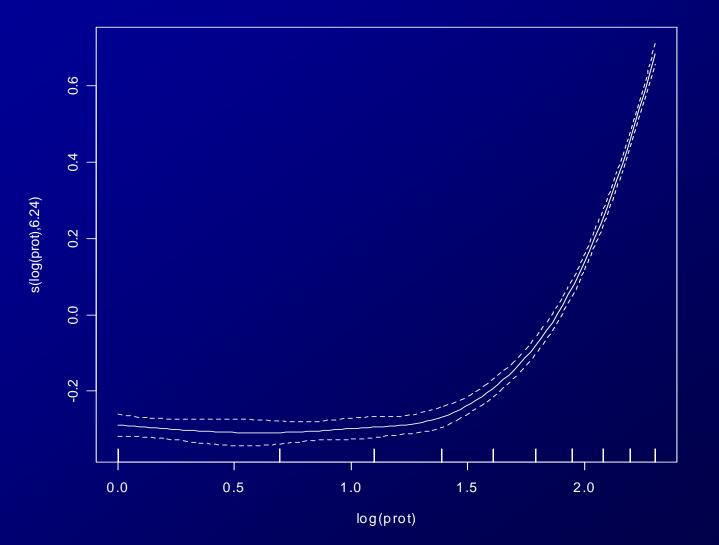
Allows a spline to replace the linear term

<pre>Family: Gamma Link function: log Formula: z ~ cons (s(log(prot)) + log(aoi)</pre>														
									Parametric co	efficients:				
										Estimate S	td. Error	t value 🛛	Pr(> t )	
(Intercept)	9.09303	0.14133	64.34	<2e-16	* * *									
consMasonry	-0.20656	0.01240	-16.66	<2e-16	* * *									
consResistive	-0.91135	0.01244	-73.23	<2e-16	* * *									
log(aoi)	0.24568	0.01128	21.79	<2e-16	* * *									
Approximate s	ignificance	of smooth	terms:											
	edf Est.r	ank F	p-value											
<pre>s(log(prot))</pre>	6.238	8 229.9	<2e-16	* * *										
Signif. codes	: 0 `***/	0.001 `**'	0.01 `*	′ 0.05 <b>`</b>	.′ 0.1									



**\** / 1

## Plot of the Spline





#### **Commentary on GLM**

 GLM's represent a significant advance over the normal/least squares paradigm.

Based on maximum likelihood estimation

 Since it has been around for over a decade, there is a lot of supporting software.

– e. g. GAM

- Restricts the choice of response distributions.
   Too restrictive ??? Debatable.
- Links can be supplied by the user.



## **The Future - Predicting Ranges**

- Anybody can predict the future
- It is harder to make the right prediction
- How much prediction error should be tolerate?
- Determined by well thought out estimates of the prediction error.

- Verified by back testing with P-P plots



#### Back to Example 2 Parameter Uncertainty and the Gibbs Sampler

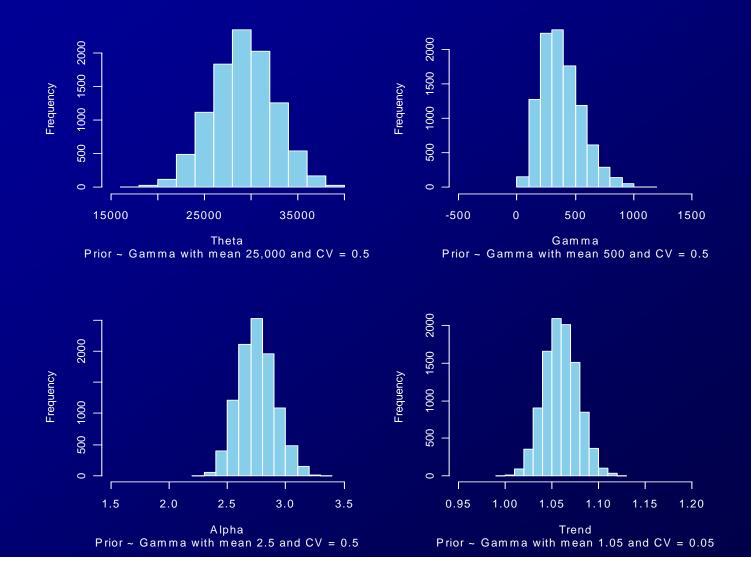
- Gibbs sampler is often used for Bayesian analyses.
- It randomly generates parameters in proportion to posterior probabilities.
- Parameters randomly fed into the sampler in proportion to prior probabilities.
- Accepted in proportion to

Likelihood Maximum Likelihood

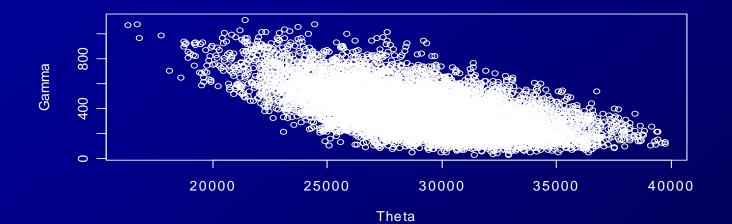
• Results in the posterior distribution.

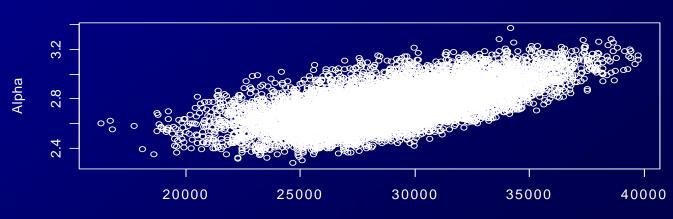


#### **Posterior Distribution of Parameters**



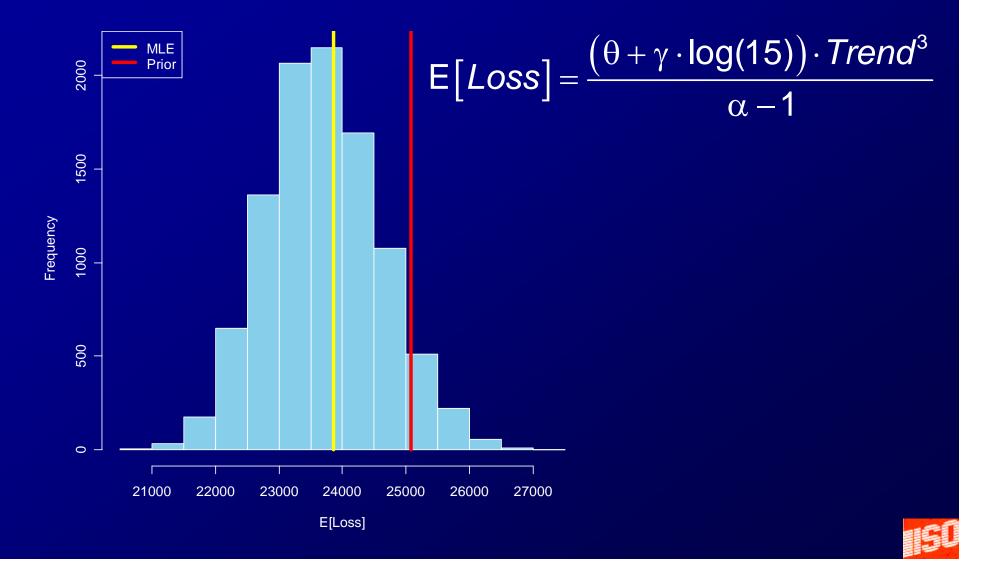
#### **Posterior Distribution of Parameters**







# Posterior Distribution of E[Loss] for 2007 with log(Pop)=15



#### Methods are New, but What Else? The Data!

- Large data sets and more variables
- More variables are statistically significant in sample!
- Statistical significance does not mean "practical significance."
- Practical significance is best tested by graphical methods.
- Need to test "out of sample."



#### Software – An incomplete list

#### PC SAS

- SAS Enterprise Miner (JMP for Graphics)
- R, the examples and graphics for this talk were done using R.
- S-Plus (similar to R)
- Statistica
- SPSS



### **Concluding Remarks**

- Most of the buzz in predictive modeling has to do with pricing applications.
- Other insurance applications
  - Loss Reserving
  - Fraud detection
  - Premium Audit
- What to do with ranges of estimates?
  - Accounting issues e.g. loss reserve risk margins

