Why did THIS Future Emerge?:

Integrating the Downstream Effects of Shaping Ideas Using Holistic Assessment to Forecast Change.

Guntram F. A. Werther

Professor, Integrative Business Applications Group – MSCM, The Fox School of Business, Temple University Guntram.werther@temple.edu

COULD YOU HAVE FORESEEN THIS?

- DEFINITELY YES → Doing Business in the New World Disorder & related themes – from 1992.
- CAS HAS MY 2008 & 2010 CONTENT SPECIFIC PPTS HIGHLIGHTING <u>RISING</u> BORDER WALLS, ANTI-IMMIGRANT, ANTI- GLOBALIZATION SENTIMENT AND SOCIO-POLITICAL SHIFTS.
- I WROTE IT ALL OUT FOR ODNI-Proteus Futures Group IN 2008; WITH ACCESS & HONORS.

Well? → Yes = Various Aspects

- 1970's U.S. Chamber of Commerce Task Force on laid off workers http://minnesota.publicradio.org/radio/programs/marketplace/
- Rodrik, Dani. 1997. Has Globalization Gone Too Far?
 Harvard & Institute for International Economics,
 Washington DC. https://www.theguardian.com/commentisfree/2008/jul/31/economy.globalisation;
- Stiglitz, Joseph. 2002. Globalization and its Discontents. New York: Norton and Company.
- Frieden, Jeffry. 2006. Global Capitalism: Its Fall and Rise in the Twentieth Century. New York: Norton.

MY MAIN "THIS" FORESIGHT THEME TODAY.

- Human societies choose specific shaping ideas, institutionalize them, pursue them via goals and policies, and reap their desired and undesired consequents.
- Focus on some core 'global shaping' ideas/consequents.

HOW DOES THIS TIE TO THE ACTUARY OF TOMORROW?

- What 'Is' The Finance Professional Of The Future?
 RISKMINDS America Annual Conference, Chicago Illinois, September 22, 2016.
- "Man Vs. Machine: Do Actuaries Have the Skill set to Leverage Machine Outputs in the Future?" Casualty Actuarial Society (CAS), Philadelphia, PA.
 November 16, 2015. *** ACTUARY OF TOMORROW
- FORGING SYNERGIES: A CHANGING GLOBAL SYSTEM, EMERGING RISKS AND CATASTROPHE DYNAMICS – CAS October 2015 & November 2016.

...THE ACTUARY OF TOMORROW? THEME (2)

- Beyond Tomorrow Aon Hazards Conference DOING BUSINESS IN THE NEW WORLD DISORDER (again?) – Aon-Benfield, Gold Coast Australia 2015.
- International Congress of Actuaries Quadrennial Meeting: "Improve Forecasting Through a Different Focus: 'Is it the fault of the paint and the brushes when we cannot paint like Rembrandt?"
 Washington DC: (April 4, 2014). *** ca. 2000 article
- "When Black Swans Aren't" (revised), Society of Actuaries, Atlanta, GA. November 22, 2013.

THE MAJOR TAKE AWAYS OF THESE PRIOR WORKS...

- MOST 'BLACK SWANS' AREN'T...
- EVEN TALEB'S CORE EXAMPLES AREN'T...
- AN OVERSOLD & TOO CONVENIENT EXCUSE
- RELYING IN 'BLACK SWAN MIND' LEADS TO OVERRIELIANCE ON RESILIENCE / COSTS
- LEADS TO CAREER DECLINE FOR ACTUARIES, FINANCE AND RISK PROFESSIONALS.

THE MAJOR TAKE AWAYS OF THESE PRIOR WORKS (2)

- FOR USEFULLY APPLYING MACHINE/MODEL OUTPUTS TO REAL-WORLD JUDGEMENT PROFESSIONALS IN ACTUARIAL SCIENCE, RISK MANAGEMENT & FINANCE RATE THEIR FIRM AND INDUSTRY...
- 2-3 ON A 5-SCALE (5 = EXCELLENT) FOR USEFUL NORMAL CHANGE FORESIGHT.
- 1-2 ON A 5-SCALE (5 = EXCELLENT) FOR USEFUL CRISIS OR RARE EVENT FORESIGHT.

THE MAJOR TAKE AWAYS OF THESE PRIOR WORKS (3)

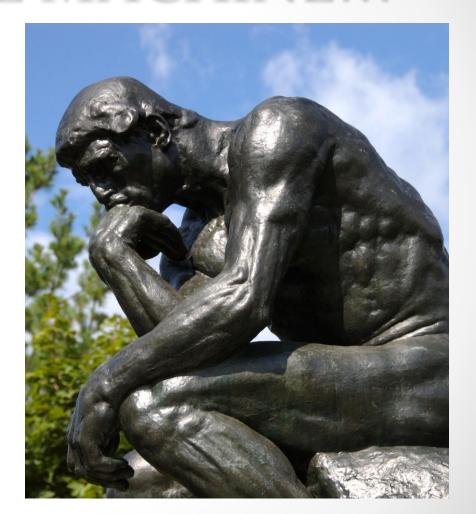
- ROBOTICS/AUTOMATION/AI ETC → ABOUT 40% OF NEAR-FUTURE TASKS.
- ALGORITHMS & MACHINES CANNOT FORECAST WELL EITHER.
- PRESSURE FOR GREATER ACCURACY IS BEING APPLIED TO PROFESSIONALS.
- DOWNWARD PRESSURE ON PAY AND, POTENTIALLY, STATUS.

IF YOU CANNOT ADD VALUE BEYOND THE MACHINE...



Data Analyst

barrysworld.



MOST OF THAT ABILITY IS QUALITATIVE & CONTEXTUAL

- NOBODY HAS A 'IN GENERAL' OR 'AVERAGE' HEART ATTACK.
- CHANGE IS CONTEXT SPECIFIC.
- THUS GOOD FORESIGHT ABILITY IS 'THIS SPECIFIC CONTEXT' EMBEDDED, ENTANGLED & EMERGENT THINKING.
- STATISTICS & MODELLING IS, BY DEFINITION, TRUE 'IN GENERAL' THINKING → A TOOL.

MUCH OF THE FUTURE FORESIGHT CHALLENGE IS...

- COMING FROM SOCIO, CULTURAL,
 POLITICAL REALMS→ HARD TO MODEL
- FROM MISUNDERSTANDING THE 21ST CENTURY WORLD YOU ARE IN.
- 'THIS' WORLD IS SIGNIFICANTLY A
 CONSEQUENCE OF PRIOR CHOICES
 MADE → FORESEEABLE.

IMPROVING REQUIRES CHANGES IN...

- MINDSET → HOW DID / DO CERTAIN PEOPLE
 HUNDREDS OF YEARS AGO (AND NOW) CORRECTLY
 FORESEE WHAT MOST PEOPLE DO NOT?
- FORESIGHT / FORECASTING PRACTICES → STEM
 OVER-RELIIANCE ON TOOLS; ESPECIALLY MODELS) &
 BECOME MORE HOLISTIC → NOT EASY TO DO.
- PROFESSIONAL TRAINING AND PRACTICE
 NORMS → What is the Actuary, Finance, etc.
 Professional of the Future?

THE 'WHY THIS FUTURE?' THEME EXPLAINED?

- BUILDS UPON THE PRIOR DISCUSSION'S HOLISTIC APPROACHES AND FORESIGHT IMPLICATIONS → IMPACT ON ACTUARIES.
- FOCUSSES ON USING CHOSEN 'IDEAS AND GOALS' AS USEFUL FORESIGHT TOOLS.
- SUGGESTS AGAIN THAT MOST ANALYSTS ARE LIVING IN / USING THE WRONG WORLDVIEW
 → IMPACT ON CORRECT FORESIGHT.

A CAVEAT – KALCHAS' PROBLEM PERSISTS

- LEADERSHIP NOT WANTING TO SEE.
- SIDELINING / IGNORING PEOPLE WHO ARE NOT HERD CONFORMISTS.
- WANTING CONVENIENT SOLUTIONS
 VERSUS CORRECT ONES → IARPA.
- I AM NOT ADDRESSING THIS ASPECT OF INABILTY TO FORESEE EMERGENCES.

CHANGE COMES WHOLE:

Who Put Economists in Charge?

- THE LAST 4 GLOBALIZATIONS ENDED WITH SOCIO-CULTURAL-POLITICAL BACKLASH → IS THIS ONE DIFFERENT?
- Adam Smith and Age of Reason Thinkers were more likely to take the holistic view

 Merge ideas from a broad palette. WE DON'T.

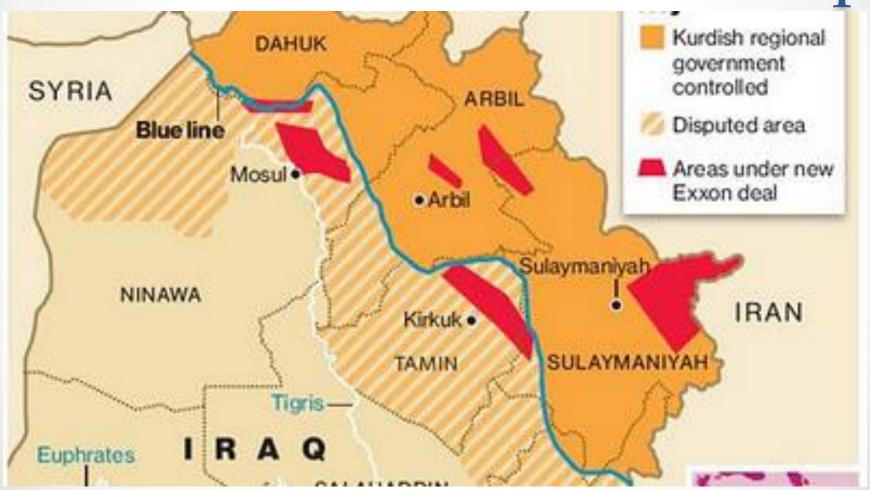
Why This Talk Focuses on Using Shaping Ideas to Forecast



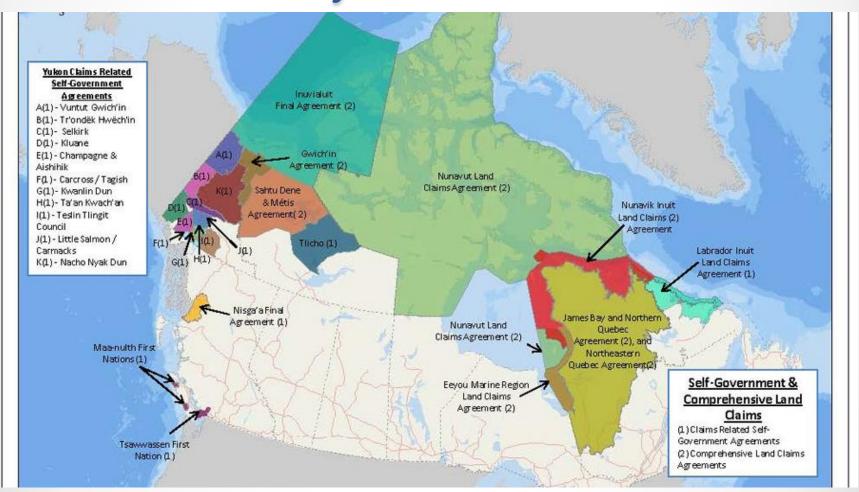
#1 - The 'Classic Liberal' State Died Long Ago



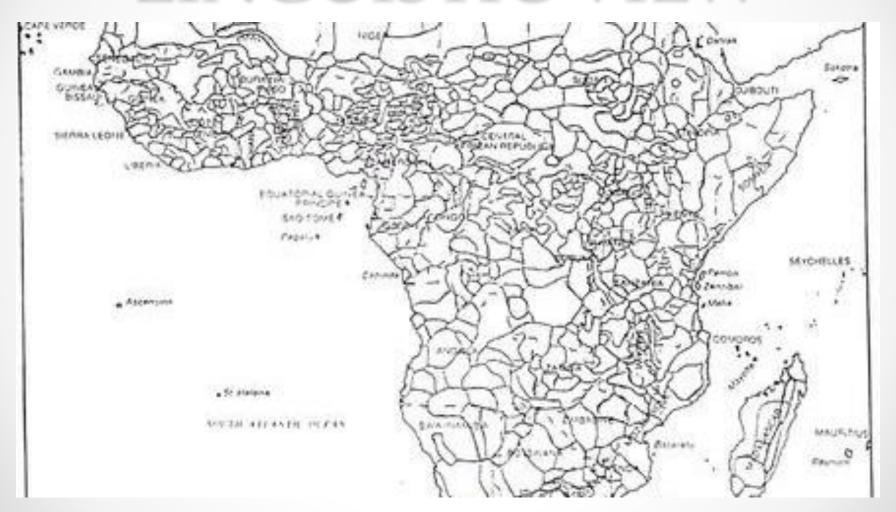
Exxon-Mobil cuts out Iraq



Canada 'First Nations' Title → The 21st Century 'GLOBAL' World



ONE CULTURAL-LINGUISTIC VIEW



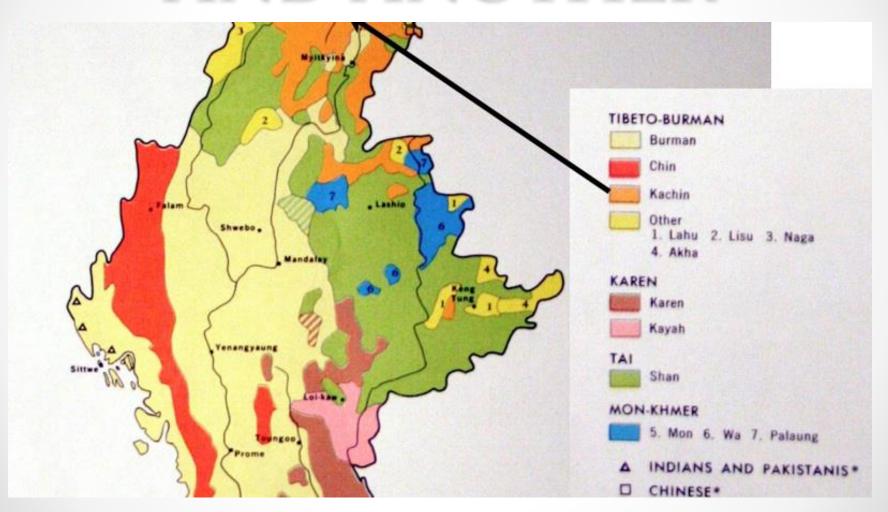
AND ANOTHER...



AND ANOTHER...



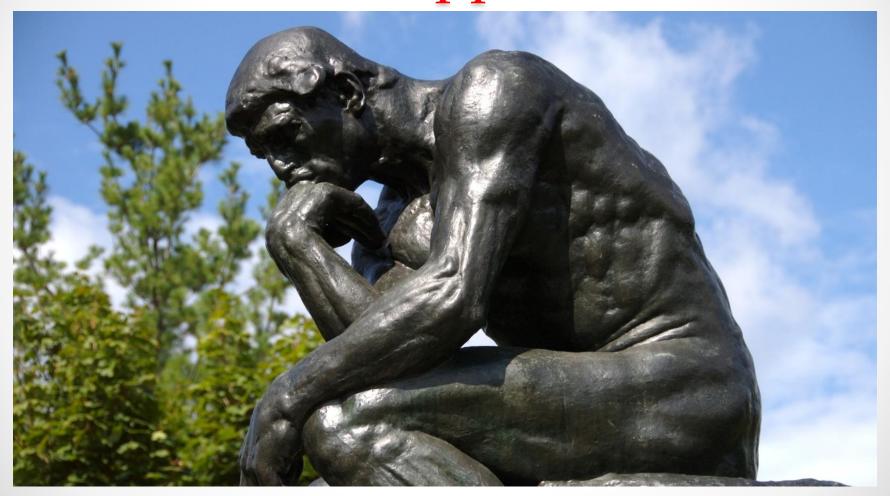
AND ANOTHER



GUESS WHAT HAPPENS

- WHEN GLOBALIZATION COMES TO DEVELOP / USE YOUR AREA?
- WHEN THE U.N GENERAL ASSEMBLY UNANIMOUSLY AFFIRMS IN 2007 ALL PEOPLES ARE EQUAL.
- WHEN MOST ANALYSTS THINK
 STATES ARE STILL SOLE SOVEREIGNS

#2 How Managed Globalization Post WW2 is Supposed to Work.



Experts Will Manage It.

- 2-3 ON A 5-SCALE (5 = EXCELLENT) FOR USEFUL NORMAL CHANGE FORESIGHT.
- 1-2 ON A 5-SCALE (5 = EXCELLENT) FOR USEFUL CRISIS OR RARE EVENT FORESIGHT.
- FOR THOSE OF YOU WHO QUIT YOUR DAY JOB DURING SUMMER 2016 TO BE IN THE CLINTON WHITE HOUSE...

LETS TALK ABOUT: How it Actually Works



...Pretty Much Just Like the Prior Globalizations.



'Chains' Forged in Life

• <u>BETTER QUESTION 1</u> - HOW WAS THIS SHAPED, MANAGED & SUPPORTED GLOBALIZATION EVER GOING TO WORK OUT MUCH DIFFERENTLY?

• <u>BETTER QUESTION 2</u> – THEREFORE WHY WERE SO MANY REALLY SMART PEOPLE SURPRISED BY THIS GLOBAL 'CRISIS'?

THE WORLD WE BUILT:

- MY PURPOSE: WHAT FAILURE TO 'SEE' IDEAS AND GOALS SAYS ABOUT OUR ASSESSMENT PROCESS.
- UNWANTED SOCIETAL CONFLICTS, ANTI-GLOBAL VIEWS, HUMAN MIGRATIONS <u>& BORDER WALLS</u> WERE RISING GLOBALLY FOR DECADES → WHY?
- THE CORE IDEAS FOR SETTING UP MANAGED
 GLOBAL CHANGE CAME UNDER TWO RUBRICS:
- 1) THE STATE AS 'SOLE SOVERIEGN' CLAIM
- 2) POST WW2 and BRETTON WOODS IDEAS.

THE KNOWN CONSEQUENCES OF PAST CHOICES

- SKIPPING THE PRIOR THREE GLOBALIZATIONS HERE....
- WITH THE "FREE TRADE", 'SOCIAL DARWINISM MEETS NEW TECHNOLOGY' VERSION IN THE LATE 1800'S/EARLY 1900'S WE GOT SUCCESS AND...
- MEXICO (REVOLUTION OF 1910/20), CHINA (BOXER REBELLION), MUCH LEFT/RIGHT POLITICAL BACKLASH, "THE REBELLIOUS CENTURY", REQUIRED PASSPORTS AND THE BORDER PATROL (1905) AND SO MUCH MORE.
- SO, AT BRETTON WOODS A DECISION WAS MADE TO MANAGE THIS GLOBALIZATION WITH INTERNATIONAL INSTITUTIONS AND 'EXPERT' (THAT IS YOU) GUIDANCE.

THIS EXPERIENCE IS WHY...

- US CHAMBER OF COMMERCE WAS CONCERNED WITH THE IMPACTS OF LAID OFF WORKERS.
- WHY THE EARLY 21ST CENTURY LOOKS MORE LIKE THE LATE 19TH CENTURY

 THAN MIDDLE THE 20TH CENTURY

 SUCCESS AND RISING ETHNIC

 CONFLICTS, LEGITIMATED GROUP

 RIGHTS, RISING INEQUALITY, BORDER

 CONTROLS...

#1 = SO WHAT IS 'SOLE SOVEREIGN'?

- THE 1920'S WE CHOSE 'PEOPLES' → 'PEOPLE' SHIFT AS LEGITIMATE SOVERIEGNS.
- THE 5 CENTURY RESISTENCE GOES POLITICAL/LEGAL
- POLITICAL/LEGAL STARTS TO WIN (1950'S → 2007).
- THE 'LIBERAL' (ALL CITIZENS ARE EQUAL IN LAW)
 STATE QUIETLY DIES IN MOST COUNTRIES.
- THE U.N. GENERAL ASSEMBLY UNANIMOUSLY AFFIRMS THAT INDIGENOUS PEOPLES (UNDEFINED)
 ARE EQUAL TO ALL OTHER PEOPLES → OOPS

WHY DOES THAT MATTER TO FORESIGHT ANALYSTS?

- STATES LOST 'SOLE LEGITIMATE SOVEREIGN' STATUS.
- THAT MEANS THEY LOST SOLE LEGITIMATE CONTROL OF LANDS, RESOURCES, POLITICAL DECISIONS AND MORE IN MANY CASES. 'FUZZY' STATUS IN OTHERS.
- BACK TO THE 19TH CENTURY (WITH MODERN
 LAWYERS AND OFFEN MODERN WEAPONS) → FORM
 OF CONFLICT IS FORESEEABLE
- WITH RISING CONFLICT OVER THESE ASPECTS → THE 'ANTHROPOLOGICAL CORPORATION' IDEA.

#2 = EXPERTS MANAGE GLOBALIZATION

- THE MAIN POINT OF BRETTON WOODS →
 MANAGE GLOBALIZATION AFTER THE FAILURE
 OF THE 'FREE TRADE' VERSION.
- REALITY → EXPERTS ARE BAD AT FORESIGHT.
- REALITY → SPECIAL INTERESTS OPPOSE MITIGATION → SOCIAL-CULTURAL & POLITICAL BACKLASH.
- A REMINDER: ADAM SMITH'S TWO BOOKS.

WEALTH OF NATIONS MEETS THEORY OF MORAL SENTIMENTS

- THE 'CLIFF NOTES' CORE IDEA HIGHLIGHTS
- WEALTH OF NATIONS → SPECIALIZATION, EFFICIENCY AND FREE MARKETS MAKE COUNTRIES RICH. → THIS WORKS
- THEORY OF MORAL SENTIMENTS → SOCIETY DOES NOT FUNCTION BASED ON SELF-INTEREST (ECONOMICS) BUT RATHER ON SOCIAL SENTIMENTS (POSITION, SOCIAL REGARD, STATUS, ETC). → THIS WORKS TOO.

FINAL FORESIGHT THOUGHTS

- THIS GLOBALIZATION MADE WHO'S SOCIAL STATUS, POSITION, AND REGARD HIGHER? → "US" (EXPERTS)
- AND WHO'S LOWER? → MIDDLE AND LOWER
 INCOME GROUPS, LESS EDUCATED, AND THOSE LESS ABLE TO 'GO GLOBAL'
- AND THE ANTI-GLOBALIZATION DEMANDS ARE?
- WE GOT WHAT WE BUILT →
 CHANGE COMES WHOLE.

WHAT DOES THIS MEAN FOR THE ACTUARY OF THE FUTURE?

- YOUR MODELS WILL CONTINUE TO FAIL
- ESPECIALLY WHEN YOU NEED THEM MOST.
- THOSE WITH SKILLS BEYOND THEIR MODELS WILL PROSPER.
- THOSE WITH FEWER SKILLS GET AUTOMATED OUT / REDUCED IN STATUS AND PAY.

WHAT SHOULD THE ACTUARIAL PROFESSION DO?

- EXPAND TRAINING & SKILLS AT THE MACHINE-HUMAN INTERFACE → THAT IS THE EASY PART.
- BUILD BETTER TOOLS → AN EASY PART TOO.
- FIND HOLISTIC THINKERS AND MENTOR THEM.
 → "A TAUGHT SKILL WITHIN A FOUND TALENT."
- EXPAND TRULY TRULY INTEGRATIVE THINKING & HOLISTIC APPROACHES TO GET CONSILIENCE. → THIS SPECIFIC EMERGENCE

THANK YOU FOR LISTENING

