



**REI-2: Incorporating Reinsurance Costs and Risk Loads into Personal Lines Rates**

**Rade T. Musulin**  
*Vice President – Operations, Reinsurance, & Public Affairs*  
*Florida Farm Bureau Insurance Companies*

**CAS Ratemaking Seminar**  
**Salt Lake City, March 13, 2006**



**PL-8: Incorporating Reinsurance Costs and Risk Loads Into Personal Lines Rates**

**Rade T. Musulin**  
*Vice President – Operations, Reinsurance, & Public Affairs*  
*Florida Farm Bureau Insurance Companies*

**CAS Ratemaking Seminar**  
**New Orleans, March 11, 2005**

SE USA CURRENT HOUR HI-RES RADAR  
24 August 1:30 am MST

INTENSITY  
LO HI



## Hurricane Pam Exercise Concludes

Release Date: July 23, 2004  
Release Number: R6-04-093

BATON ROUGE, La. -- Hurricane Pam brought sustained winds of 120 mph, up to 20 inches of rain in parts of southeast Louisiana and storm surge that topped levees in the New Orleans area. More than one million residents evacuated and Hurricane Pam destroyed 500,000-600,000 buildings. Emergency officials from 50 parish, state, federal and volunteer organizations faced this scenario during a five-day exercise held this week at the State Emergency Operations Center in Baton Rouge.

The exercise used realistic weather and damage information developed by the National Weather Service, the U.S. Army Corps of Engineers, the LSU Hurricane Center and other state and federal agencies to help officials develop joint response plans for a catastrophic hurricane in Louisiana.

"We made great progress this week in our preparedness efforts," said Ron Castleman, FEMA Regional Director. "Disaster response teams developed action plans in critical areas such as search and rescue, medical care, sheltering, temporary housing, school restoration and debris management. These plans are essential for quick response to a hurricane but will also help in other emergencies."

"Hurricane planning in Louisiana will continue," said Colonel Michael L. Brown, Deputy Director for Emergency Preparedness, Louisiana Office of Homeland Security and Emergency Preparedness. "Over the next 60 days, we will polish the action plans developed during the Hurricane Pam exercise. We have also determined where to focus our efforts in the future."

### FEATURE

#### More to Explore

- ▶ DID YOU KNOW?
- ▶ RELATED LINKS
- ▶ BIBLIOGRAPHY
- ▶ NGS RESOURCES

#### On Assignment



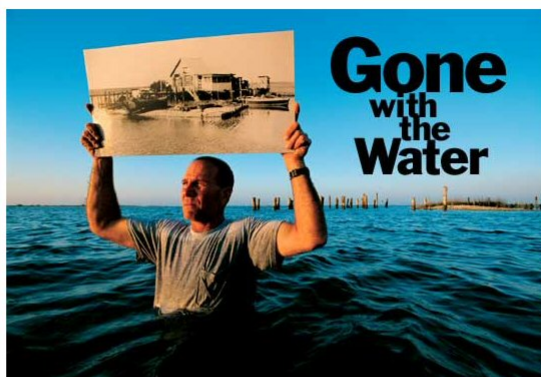
Field Notes From  
Photographer  
Robert Caputo

#### Louisiana's Wetlands

Step into the world of writers and photographers as they tell you about the best, worst, and quirkiest places and adventures they encountered in the field.

#### ZOOM IN

Get the facts behind the frame in this online-only gallery. Pick an image and see the photographer's technical notes.



# Gone with the Water

By Joel K. Bourne, Jr.

Photographs by Robert Caputo and Tyrone Turner

Photograph by Tyrone Turner  
[e-mail >>](#) this page to a friend

**The Louisiana bayou, hardest working marsh in America, is in big trouble—with dire consequences for residents, the nearby city of New Orleans, and seafood lovers everywhere.**

**LIMITED-TIME OFFER**  
Click Here  
**Only \$19!**  
for 1 year of  
**NATIONAL GEOGRAPHIC**



## The Post Katrina World

- Significant “improvements” in models.
- Confused situation with demand surge and flood/wind disputes.
- Reinsurance: Upward demand pressure and downward supply pressure.
- Primary company and public capital depleted.
- Significant cost volatility for capital.
- Rating agencies exacerbating problems.



## Questions to Consider

- Is it possible to calculate a rate that will “clear” the market and assure that all risks desiring coverage can obtain it?
- If the cost of capital plays a large role in the price of hurricane insurance and if the price associated with that capital is set through a market process, rather than an actuarial calculation, can such prices be regulated effectively at all?



## Current Modeling Problems

- Addressing the lessons of 2004/2005:
  - Multi-event demand surge.
  - House price inflation (bubble).
  - Tree damage.
  - Flood vs. wind.
- How to incorporate cycle?
- Whether to incorporate climate change?
- Can model output be used to develop “indicated” risk loads to regulators?



## What Does a Risk Load Do?

- Reflects the needed return on the level of capital required to support the risk assumed.
- Compensates the insurer for variance in results.
- Increases the price of the insurance product such that the supply of and demand for capital are in balance.
- Compensates for the economic inefficiency of risk concentration.



## The Problem

- The risk may have change as the insurer's portfolio changes.
- Rates should account for:
  - Market concentration (cost of reinsurance).
  - Insurer concentration (capital needed).
  - Insurer risk tolerance (risk of ruin).
  - Expected loss cost (modeled losses).
  - Expense (financial data).
- Prices for "identical" risks will differ!



## Concentration Costs \$\$\$

- Concentration is inefficient as to the cost of rebuilding after catastrophes.
- Markets will tend to drive up insurance prices in areas of concentration due to economic inefficiency.
- Additional growth in concentrated areas increases PML; growth in non-concentrated areas does not. The marginal cost of an additional house to the system differs due to more than loss costs.



## Traditional Views...

- A future rate is based on the output from a catastrophe model run on an insurer's current exposures adjusted for trend, plus some flat profit load discounted for investment income.
- Marginal Cost = Average Cost.
- Every similar risk written by an insurer should receive the same price.
- Prices should be adjusted periodically and based on filed rate tables calculated using formula based actuarial methodologies.



## But In Cat Prone Lines...

- A future rate should be based on the insurer's future distribution of risks.
- Marginal Cost  $\neq$  Average Cost.
- Risks should be charged based on their marginal cost of capital, which will differ for every risk based on when they enter the portfolio. Similar risks may pay different prices.
- Rates should be adjusted continuously, based on actuarially indicated rates adjusted for capacity charges.



## In An Unregulated World...

- Base price based on “standard” actuarial techniques.
- Initial price reflects assumptions about the market concentration of risk and the insurer’s anticipated portfolio.
- Initial insureds pay less than average price, as insurer has “excess” capacity.
- Once insurer’s capacity is “full”, insurer can only accept more risks at a higher price.
- Eventually, market will reach an equilibrium.



## Regulation

- Rate regulated rates tend to be:
  - Uniform for similar risks.
  - Set over the period of the rate filing.
  - Formula, rather than auction, driven.
  - Difficult to change.
- Reinsurance costs are sometimes allowed, but are out of sync with approved rates.
- Generally, regulators lack clear standards for addressing needed risk load on internal capital.



## Regulated Insurer Behavior

- Filed rates reflect past levels of loss exposure.
- Overall growth must be slow.
- Overuse of reinsurance; underuse of internal capital.
- Since price is fixed, quantity is the variable that can be adjusted. Strict concentration controls are necessary to fit within pricing constraints.



## Bond Market Analogy

- “Junk” bonds pay higher yields because they represent a greater risk of default.
- Suppose a regulator forced all bonds to yield the “T-Bill” rate.
  - No one would buy high risk bonds.
  - Regulator might form a “residual bond fund” that would buy bonds unable to secure coverage in the voluntary market and assess (tax) holders of T-Bills to cover deficits.
  - Risky behavior would be encouraged.





## Risk Load Alternative

- Allow insurers to file for a “profit factor” for hurricane based on the standard deviation of their net losses times a scaling factor (k) that could be based on their actual reinsurance.
- Similar to method used by some reinsurers.
- System would self-correct for level of reinsurance.
  - More reinsurance, lower  $\mu$  and  $\sigma$ , lower load.
  - Less reinsurance, higher  $\mu$  and  $\sigma$ , higher load.
  - Fully reinsured would equal current load.



## Calculating the Rate

- Run 10,000 year storm set.
  - Calculate reinsurance recoveries for each event.
  - Calculate net loss after reinsurance for each event.
  - Calculate  $\mu$  and  $\sigma$  for net and ceded losses.
  - Adjust for differences in layers between retained and ceded.
- Compare  $\sigma$  of ceded losses to reinsurance cost in excess of  $\mu$  for the same ceded losses, est. k, then apply a tempering factor for  $k'$ .
- Hurricane rate =  $(\mu + k'\sigma)_{\text{retained}} + \text{expense} + \text{cost of reinsurance}$ .
- Same dataset could be used to allocate risk adjusted rates to territory.



## Advantages

- Provides regulators with a tool to test insurer risk loads:
  - Accounts for reinsurance and FHCF.
  - Is mechanical, as is discounting for investment income.
  - Can be audited.
- One parameter needs to be estimated, ( $k$ ); could be adjusted to  $k'$  to yield a proportion of the market risk load for internal capital.
- Provides a way to test for a “reasonable” profit factor for internally generated capital.
- Provides an incentive for insurers to expose capital.



## Limitations

- Standard deviation is not “state of the art”.
- $k$  has to be estimated, then tempered to determine the correct relationship for internal vs. reinsurer capital.
- Calculations must be done by layer.
- Does not address the  $MC \neq AC$  issue.
- Risk load still must be allocated to classification, territory, etc.
- Does not address the problem of supply and demand effects on needed price.



## A Comment on Inflation

- We have had a very favorable situation:
  - Rapidly rising home prices.
  - Moderate Materials inflation.
  - High premium trend, low loss trend.
- What is likely to happen:
  - Economy is entering an inflationary cycle.
  - House prices are stagnant (bubble???)
  - Trends flip, but do actuaries react properly?
  - Traditional trending annoyed by inflection.



## What We Face

- \$80 a barrel insurance capital and regulated rates at the pump at \$1.49<sup>9</sup>.
- Significant model changes on the horizon.
- Instability and volatility.
- Lack of consensus on appropriate methods for regulation of risk load.
- Lurking inflation.
- Exploding demand for and limited supply of capital.

## Conclusions

- Traditional actuarial primary ratemaking practices and rate regulation paradigms are fundamentally at odds with economic reality in catastrophe prone lines.
- The market has developed a system of rationing to respond to these constraints.
- There are opportunities for regulators to lower prices and increase availability by modernizing how risk loads are reflected in rates.
- Watch the inflation problem!

Posted on Thu, Feb. 02, 2006

### HOMEOWNERS INSURANCE

## Homeowners decry Citizens rate hike

BY BEATRICE E. GARCIA  
bgarcia@miamiherald.com

South Florida homeowners gave officials from Citizens Property Insurance an earful, vehemently voicing their concerns about its rate hike that could double their insurance rates.

The state-run insurer of last resort is requesting a premium increase averaging 44.9 percent statewide. It's the second part of a 60.8 percent statewide rate hike, but in South Florida those rates could go higher. The higher rates will reflect the first time the insurer is attempting to set its rates based on expected losses and risk.

However, Steve Burgess, the state's insurance consumer advocate, said at the public hearing in Miami Wednesday that a preliminary review of Citizens' rate request shows the insurer doesn't need the second part of the increase. The first installment, a 15.9 percent average statewide hike, should be sufficient to bring rates to where should be based on expected losses and costs, he said.

"Citizens should be transparent and accountable for its financial and ethical performance, and that includes the rates that it charges," said Florida's CFO Tom Gallagher in a statement.

Scott Stahmer, who lives in the Imperial Point section of Fort Lauderdale, said his home insurance costs would likely double if Citizens' second rate increase is approved.

"It's basically very upsetting to be living beyond our means through no fault of our own."

### RELATED CONTENT



CHUCK FADELY / MIAMI HERALD STAFF

**INSURANCE WOES:** Ed Campion of Dania speaks to officials of Citizens Property Insurance at a hearing at the Manuel Artim Theater at 900 SW First St. in Miami on Wednesday. The state insurer of last resort is proposing a massive rate increase.

### MORE NEWS FROM TOPIX.NET

- [Mortgage](#)
- [Personal Finance](#)
- [Home](#)

## G'Day, Friends



## Speaker Contact Information

Rade T. Musulin

Vice President – Operations, Public Affairs, & Reinsurance

Florida Farm Bureau Insurance Companies

P.O. Box 147030

Gainesville, Florida 32614-7030

Phone (352) 374-1539

Fax (352) 374-1514

E-mail: [rmusulin@sfbic.com](mailto:rmusulin@sfbic.com)

Web Site: <http://www.ffbic.com/actuary/>

## REI-2: Incorporating Reinsurance Costs and Risk Loads into Personal Lines Rates

Rade T. Musulin  
*Vice President – Operations, Reinsurance, & Public Affairs  
 Florida Farm Bureau Insurance Companies*

CAS Ratemaking Seminar  
 Salt Lake City, March 13, 2006

## PL-8: Incorporating Reinsurance Costs and Risk Loads Into Personal Lines Rates

Rade T. Musulin  
*Vice President – Operations, Reinsurance, & Public Affairs  
 Florida Farm Bureau Insurance Companies*

CAS Ratemaking Seminar  
 New Orleans, March 11, 2005

SE USA CURRENT HOUR HI-RES RADAR  
 24 August 1:30 am MST

INTENSITY

LO HI



### Hurricane Pam Exercise Concludes

Release Date: July 23, 2004  
 Release Number: RS-04-093

BATON ROUGE, La. – Hurricane Pam brought sustained winds of 120 mph, up to 20 inches of rain in parts of southeast Louisiana and storm surge that topped levees in the New Orleans area. More than one million residents evacuated and Hurricane Pam destroyed 500,000-600,000 buildings. Emergency officials from 50 parish, state, federal and volunteer organizations faced this scenario during a five-day exercise held this week at the State Emergency Operations Center in Baton Rouge.

The exercise used realistic weather and damage information developed by the National Weather Service, the U.S. Army Corps of Engineers, the LSU Hurricane Center and other state and federal agencies to help officials develop joint response plans for a catastrophic hurricane in Louisiana.

"We made great progress this week in our preparedness efforts," said Ron Castleman, FEMA Regional Director. "Disaster response teams developed action plans in critical areas such as search and rescue, medical care, sheltering, temporary housing, school restoration and debris management. These plans are essential for quick response to a hurricane but will also help in other emergencies."

"Hurricane planning in Louisiana will continue," said Colonel Michael L. Brown, Deputy Director for Emergency Preparedness, Louisiana Office of Homeland Security and Emergency Preparedness. "Over the next 60 days, we will polish the action plans developed during the Hurricane Pam exercise. We have also determined where to focus our efforts in the future."

NATIONAL GEOGRAPHIC MAGAZINE

FEATURE

More to Explore

- DID YOU KNOW?
- RELATED LINKS
- BIOGEOGRAPHY
- WEB RESOURCES

On Assignment

Field Notes From Photographer Robert Caputo

Louisiana's Wetlands

Step into the world of wetlands and photographers as they tell you about the best, worst, and loveliest places and adventures they encountered in the field.

by Joel K. Bourne, Jr.  
 Photographs by Robert Caputo and Tyrone Turner

The Louisiana bayou, hardest working marsh in America, is in big trouble—with dire consequences for residents, the nearby city of New Orleans, and seafood lovers everywhere.

LIMITED-TIME OFFER

Click here to see the cover of the magazine.

Only \$19!

plus \$5.99 of shipping and handling.

NATIONAL GEOGRAPHIC

## The Post Katrina World

- Significant "improvements" in models.
- Confused situation with demand surge and flood/wind disputes.
- Reinsurance: Upward demand pressure and downward supply pressure.
- Primary company and public capital depleted.
- Significant cost volatility for capital.
- Rating agencies exacerbating problems.

## Questions to Consider

- Is it possible to calculate a rate that will "clear" the market and assure that all risks desiring coverage can obtain it?
- If the cost of capital plays a large role in the price of hurricane insurance and if the price associated with that capital is set through a market process, rather than an actuarial calculation, can such prices be regulated effectively at all?

## Current Modeling Problems

- Addressing the lessons of 2004/2005:
  - Multi-event demand surge.
  - House price inflation (bubble).
  - Tree damage.
  - Flood vs. wind.
- How to incorporate cycle?
- Whether to incorporate climate change?
- Can model output be used to develop “indicated” risk loads to regulators?

## What Does a Risk Load Do?

- Reflects the needed return on the level of capital required to support the risk assumed.
- Compensates the insurer for variance in results.
- Increases the price of the insurance product such that the supply of and demand for capital are in balance.
- Compensates for the economic inefficiency of risk concentration.

## The Problem

- The risk may have change as the insurer’s portfolio changes.
- Rates should account for:
  - Market concentration (cost of reinsurance).
  - Insurer concentration (capital needed).
  - Insurer risk tolerance (risk of ruin).
  - Expected loss cost (modeled losses).
  - Expense (financial data).
- Prices for “identical” risks will differ!

## Concentration Costs \$\$\$

- Concentration is inefficient as to the cost of rebuilding after catastrophes.
- Markets will tend to drive up insurance prices in areas of concentration due to economic inefficiency.
- Additional growth in concentrated areas increases PML; growth in non-concentrated areas does not. The marginal cost of an additional house to the system differs due to more than loss costs!

## Traditional Views...

- A future rate is based on the output from a catastrophe model run on an insurer’s current exposures adjusted for trend, plus some flat profit load discounted for investment income.
- Marginal Cost = Average Cost.
- Every similar risk written by an insurer should receive the same price.
- Prices should be adjusted periodically and based on filed rate tables calculated using formula based actuarial methodologies.

## But In Cat Prone Lines...

- A future rate should be based on the insurer’s future distribution of risks.
- Marginal Cost  $\neq$  Average Cost.
- Risks should be charged based on their marginal cost of capital, which will differ for every risk based on when they enter the portfolio. Similar risks may pay different prices.
- Rates should be adjusted continuously, based on actuarially indicated rates adjusted for capacity charges.

## In An Unregulated World...

- Base price based on "standard" actuarial techniques.
- Initial price reflects assumptions about the market concentration of risk and the insurer's anticipated portfolio.
- Initial insureds pay less than average price, as insurer has "excess" capacity.
- Once insurer's capacity is "full", insurer can only accept more risks at a higher price.
- Eventually, market will reach an equilibrium.

## Regulation

- Rate regulated rates tend to be:
  - Uniform for similar risks.
  - Set over the period of the rate filing.
  - Formula, rather than auction, driven.
  - Difficult to change.
- Reinsurance costs are sometimes allowed, but are out of sync with approved rates.
- Generally, regulators lack clear standards for addressing needed risk load on internal capital.

## Regulated Insurer Behavior

- Filed rates reflect past levels of loss exposure.
- Overall growth must be slow.
- Overuse of reinsurance; underuse of internal capital.
- Since price is fixed, quantity is the variable that can be adjusted. Strict concentration controls are necessary to fit within pricing constraints.

## Bond Market Analogy

- "Junk" bonds pay higher yields because they represent a greater risk of default.
- Suppose a regulator forced all bonds to yield the "T-Bill" rate.
  - No one would buy high risk bonds.
  - Regulator might form a "residual bond fund" that would buy bonds unable to secure coverage in the voluntary market and assess (tax) holders of T-Bills to cover deficits.
  - Risky behavior would be encouraged.

## Risk Load Alternative

- Allow insurers to file for a "profit factor" for hurricane based on the standard deviation of their net losses times a scaling factor ( $k$ ) that could be based on their actual reinsurance.
- Similar to method used by some reinsurers.
- System would self-correct for level of reinsurance.
  - More reinsurance, lower  $\mu$  and  $\sigma$ , lower load.
  - Less reinsurance, higher  $\mu$  and  $\sigma$ , higher load.
  - Fully reinsured would equal current load.

## Calculating the Rate

- Run 10,000 year storm set.
  - Calculate reinsurance recoveries for each event.
  - Calculate net loss after reinsurance for each event.
  - Calculate  $\mu$  and  $\sigma$  for net and ceded losses.
  - Adjust for differences in layers between retained and ceded.
- Compare  $\sigma$  of ceded losses to reinsurance cost in excess of  $\mu$  for the same ceded losses, est.  $k$ , then apply a tempering factor for  $k'$ .
- Hurricane rate =  $(\mu + k'\sigma)_{\text{retained}} + \text{expense} + \text{cost of reinsurance}$ .
- Same dataset could be used to allocate risk adjusted rates to territory.



## Advantages

- Provides regulators with a tool to test insurer risk loads:
  - Accounts for reinsurance and FHCF.
  - Is mechanical, as is discounting for investment income.
  - Can be audited.
- One parameter needs to be estimated, ( $k$ ); could be adjusted to  $k'$  to yield a proportion of the market risk load for internal capital.
- Provides a way to test for a "reasonable" profit factor for internally generated capital.
- Provides an incentive for insurers to expose capital.

## Limitations

- Standard deviation is not "state of the art".
- $k$  has to be estimated, then tempered to determine the correct relationship for internal vs. reinsurer capital.
- Calculations must be done by layer.
- Does not address the MC  $\neq$  AC issue.
- Risk load still must be allocated to classification, territory, etc.
- Does not address the problem of supply and demand effects on needed price.

## A Comment on Inflation

- We have had a very favorable situation:
  - Rapidly rising home prices.
  - Moderate Materials inflation.
  - High premium trend, low loss trend.
- What is likely to happen:
  - Economy is entering an inflationary cycle.
  - House prices are stagnant (bubble???).
  - Trends flip, but do actuaries react properly?
  - Traditional trending annoyed by inflection.

## What We Face

- \$80 a barrel insurance capital and regulated rates at the pump at \$1.49<sup>9</sup>.
- Significant model changes on the horizon.
- Instability and volatility.
- Lack of consensus on appropriate methods for regulation of risk load.
- Lurking inflation.
- Exploding demand for and limited supply of capital.

## Conclusions

- Traditional actuarial primary ratemaking practices and rate regulation paradigms are fundamentally at odds with economic reality in catastrophe prone lines.
- The market has developed a system of rationing to respond to these constraints.
- There are opportunities for regulators to lower prices and increase availability by modernizing how risk loads are reflected in rates.
- Watch the inflation problem!

Posted on Thu, Feb. 02, 2006

HOMEOWNERS INSURANCE

### Homeowners decry Citizens rate hike

BY BEATRICE E. GARCIA  
bgarcia@miamiherald.com

South Florida homeowners gave officials from Citizens Property Insurance an earful, vehemently voicing their concerns about its rate hike that could double their insurance rates.

The state-run insurer of last resort is requesting a premium increase averaging 44.9 percent statewide. It's the second part of a 60.8 percent statewide rate hike, but in South Florida those rates could go higher. The higher rates will reflect the first time the insurer is attempting to set its rates based on expected losses and risk.

However, Steve Burgess, the state's insurance consumer advocate, said at the public hearing in Miami Wednesday that a preliminary review of Citizens' rate request shows the insurer doesn't need the second part of the increase. The first installment, a 15.9 percent average statewide hike, should be sufficient to bring rates to where should be based on expected losses and costs, he said.

"Citizens should be transparent and accountable for its financial and ethical performance, and that includes the rates that it charges," said Florida's CFO Tom Gallagher in a statement.

Scott Stahmer, who lives in the Imperial Point section of Fort Lauderdale, said his home insurance costs would likely double if Citizens' second rate increase is approved.

"It's basically very upsetting to be living beyond our means through no fault of our own,"

#### RELATED CONTENT



CHUCK FASELY / MIAMI HERALD STAFF  
**INSURANCE VOICE:** Ed Carlson of Dania speaks to officials of Citizens Property Insurance at a hearing at the Manuel Artime Theater at 902 SW First St. in Miami on Wednesday. The state insurer of last resort is proposing a massive rate increase.

#### MORE NEWS FROM TOPNET

- Mortgage
- Personal Finance
- Home

## G'Day, Friends



## Speaker Contact Information

Rade T. Musulin

Vice President – Operations, Public Affairs, & Reinsurance

Florida Farm Bureau Insurance Companies

P.O. Box 147030

Gainesville, Florida 32614-7030

Phone (352) 374-1539

Fax (352) 374-1514

E-mail: [rmusulin@sfbic.com](mailto:rmusulin@sfbic.com)

Web Site: <http://www.ffbic.com/actuary/>