MANAGING EXTREMES WILLIS RE Market Cycle Analysis UW Results and Trends

Casualty Market: Workers Compensation General Liability (Occurrence)

2012 Year-end Data

CARe Reinsurance Seminar 2013 *"Is This Really a Hard Market"*

> Raju Bohra EVP, Willis Re (raj.bohra@willis.com)

UW Cycle Analysis

- 2012 industry results countrywide
 - Data includes all NAIC filers
 - For WC excludes State Comp (CA) since only in database for 2011-2012
 - For GL data is for occurrence
- Analysis of trends and relationships
 - Premiums and price
 - AY and Cal Year results
 - Reserves and cash flow
- Mathematical model can be found in working paper by Dave Clark (2010)
 - "How to Create a Market Cycle"
 - http://www.casact.org/research/wp/



Willis Re

UW Cycle - Drivers Casualty Market





Pricing Competition

Willis Re

- Pricing responds to Calendar Year results
- Accident Year results ultimately reflect pricing
- Ultimate AY results affect Cal Yr results cyclical, aka reserve development

Loss Trends

- Loss trends reflects economic, social, and legal issues – frequency / severity
- Pricing response lags loss changes cyclical
- If losses stable, UW cycle dominated by pricing

Economic Environment

- Capital, asset, interest, and inflation changes important, but secondary issues
- Recent drop in investment yields significant
- Casualty pricing appears not to be ROE based
- However, watch UW cash flows cyclical

UW Cycle - Phases Casualty Market

Unprofitable Unprofitable **Profitable Profitable** Hard Hard Soft Soft AccYr Ult L/R AY Ult vs Orig Indicated Reserve **Development Ceded WP Pricing Level** CalYr L/R CalYr vs AY L/R Reported **Development UW Cash Flow**

Willis Re

Workers Compensation Premium & Price

Workers Compensation WP and Price



Price = WP / Payroll

Willis Re

- Payroll used as exposure (from Bureau of Labor Statistics)
 - 2009 decline, 1st in over 20 years

- 2010 flat
- Increased 3.2% and
 3.6% in 2011-2012
- Historical cycles
 - Prior peak in1991
 - Soft cycle to 2000
 - Peak in 2005
 - Soften to 2010
- Hardening market in 2011 and 2012

Workers Compensation Acc Yr Gross, Ceded, Net Results

Workers Compensation Gross Ceded Net 1



 Ceded L/R's follow same cycle as gross L/R

MANAGING EXTREMES

- More volatile
- During unprofitable AYs, ceded business fares significantly worse
 - Recent ceded outperforming direct but depends on booked ceded reserves
- During other parts of cycle ceded slightly better

Workers Compensation Accident Year Loss Development

Workers Compensation Ultimate vs Original 2



 Original L/R's stable over adjacent time periods

MANAGING EXTREMES

- Cyclical Ultimate L/R's develop up to +/- 20pts
- AYs 2007-2011 loss ratios deteriorating
- Recent AYs 2011-2012 showing improvement
 - Reflects pricing
- Est. \$6.3B deficiency
 - \$4.6B deficiency in core 2003-2012 AYs (significant increase from 2011 analysis)
 - \$1.7B deficiency in
 2002 and priors AYs
 (decrease from 2011)

Workers Compensation Calendar Year Development

Workers Compensation AY vs CY w Dev



 Calendar Year results follow lagged Accident Year results

MANAGING EXTREMES

- Cal Year results tend to be less volatile than Acc Year results
 - Price increase between 2000-05 lead to profitability
 - Deterioration to 2010
 - 2011-12 continued unprofitability
- Adverse development booked in 2012
 - Increased from 2011
 - Deficiency increased significantly as well
- Implies continued
 deterioration in future
 calendar years

Workers Compensation Acc Yr Premium & Loss Trends

Workers Compensation AY vs Prem & Loss 1



 Acc Year results move inversely with pricing

Willis Re

 Pricing changes cause AY results not vice versa

- Since 1995 cycle driven by price competition with recent hardening market
- 2011-2012 AYs trending favorable but still unprofitable
- Recent loss trends flat
 - Investigate freq / severity trends
 - Classes, states
- Potential threats
 - Neg freq dissipates
 - Reform roll-back

Workers Compensation Pricing vs. Calendar Year Results

Workers Compensation CY vs Pricing



Pricing tends to follow
 Calendar Year results

Willis Re

- Pricing up in 2011-12
- Hard market will continue as growing reserve deficiencies will pressure calendar year loss ratios

- Forecasting pricing depends of Calendar Year projections
 - Indicated reserve position is key
 - Projected Cal Year results will be adversely impacted
 - Increased price increase pressure

Workers Compensation Reserve Position & UW Cash Flow

Workers Compensation Dev vs Cash Flow



UW Cash Flow appears to be an early indicator of future reserve development

MANAGING EXTREMES

- If pricing is weak, reserves generally inadequate paid losses rise relative to WP
- Reverse is true as well
- Cash flow improvement may imply reserve deficiencies have peaked
- Cycle determined by:
 - Cash precedes reserve changes
 - **Reserve changes** cause cal year results
 - Cal year results impact pricing 11

Other Liability – Occurrence Premium & Price

Other Liabiltiy (Occ.) WP and Price



Price = WP / GDP

Willis Re

 GDP measures industry exposure

- GDP up 4% in 2012 (nominal)
- Historical cycles
 - Prior spike 1987
 - Soft cycle to 2000
 - Peak in 2004
 - Soften to 2010
- Pricing slightly increasing in 2012

Other Liability – Occurrence Acc Yr Gross, Ceded, Net Results

Other Liabiltiy (Occ.) Gross Ceded Net 1



 Ceded L/R's follow same cycle as gross L/R

MANAGING EXTREMES

- More volatile
- During inadequate soft cycles, ceded business fares significantly worse
- During other parts of cycle slightly better
 - Excess ceded business generally has low expenses
- Current cycle showing ceded results performing better than gross

Other Liability – Occurrence Accident Year Loss Development

Other Liabiltiy (Occ.) Ultimate vs Original 2



 Original L/R's stable over adjacent time periods

MANAGING EXTREMES

 Cyclical Ultimate L/R's develop up to +/- 20pts

- Recent AY loss ratios profitable
- Implied industry reserve position as of 2011 is redundant based on Willis Re analysis
 - Cushion *increasing* from 2011
- Est. \$4.4B redundancy
 - Increasing margin in recent AY's

Other Liability – Occurrence Calendar Year Development

Other Liabiltiy (Occ.) AY vs CY w Dev



 Calendar Year results follow lagged Accident Year results

MANAGING EXTREMES

- Cal Year results slightly less volatile
 - Timely pricing change in 2000
 - 2011 profitable
- Favorable development booked in 2012
- Redundant reserves will benefit future calendar years

Other Liability – Occurrence Acc Yr Premium & Loss Trends

120% 0.500% 0.475% 110% 0.450% 0.425% 100% 0.400% 0.375% 90% 0.350% 0.325% 80% 0.300% Loss Ratio 0.275% 70% 0.250% 0.225% 60% 0.200% 0.175% 50% 0.150% 0.125% 40% 0.100% 0.075% let AY Loss&ALAE Ratio 30% 0.050% DWP/GDP 0.025% Net AY Loss&ALAE/GDP 0.000% 20% 2000 2002 2003 2005 2008 2009 2010 2012 1988 998 987 989 066 991 992 993 994 995 966 997 1999 2001 2004 2006 2007 2011 Accident Year

Other Liabiltiy (Occ.) AY vs Prem & Loss 1

- Acc Year results move inversely with pricing
 - **Pricing changes** cause AY results not vice versa
- While loss trends have varied somewhat, most of LR variation driven by pricing movements
- Current loss trends flat
- Past trends declining
 - Investigate freq / severity trends
 - Classes, states
 - Investigate better exposure metrics
- Potential threats
 - Neg freq dissipates
 - Reform roll-back



Other Liability – Occurrence Pricing vs. Calendar Year Results

Other Liabiltiy (Occ.) CY vs Pricing



Pricing tends to follow
 Calendar Year results

MANAGING EXTREMES

 Pricing materially increased in 2012

- Continued favorable calendar year results may cause difficulty in sustaining price increases
- Forecasting pricing depends of Calendar Year projections
 - Indicated reserve position is key
 - Projected Cal
 Year profitably
 will be supported
 - Less pressure for price increases 17

Other Liability – Occurrence Reserve Position & UW Cash Flow

Other Liabiltiy (Occ.) Dev vs Cash Flow



 UW Cash Flow appears to be an early indicator of future reserve development

MANAGING EXTREMES

- If pricing is weak, reserves generally inadequate paid losses rise relative to WP
- Reverse is true as well
- Cycle determined by:
 - Cash precedes reserve changes
 - Reserve changes cause cal year results
 - Results impact pricing
- No dramatic deterioration in cash flow
 - Supports indication of reserve redundancy

Willis Legal Disclaimer

- This analysis has been prepared by Willis Limited and/or Willis Re Inc ("Willis Re") on condition that it shall be treated as strictly confidential and shall not be communicated in whole, in part, or in summary to any third party without written consent from Willis Re.
- Willis Re has relied upon data from public and/or other sources when preparing this analysis. No attempt has been made to verify independently the accuracy of this data. Willis Re does not represent or otherwise guarantee the accuracy or completeness of such data nor assume responsibility for the result of any error or omission in the data or other materials gathered from any source in the preparation of this analysis. Willis Re, its parent companies, sister companies, subsidiaries and affiliates (hereinafter "Willis") shall have no liability in connection with any results, including, without limitation, those arising from based upon or in connection with errors, omissions, inaccuracies, or inadequacies associated with the data or arising from, based upon or in connection with any methodologies used or applied by Willis Re in producing this analysis or any results contained herein. Willis expressly disclaims any and all liability arising from, based upon or in connection with this analysis. Willis to owe it any such duty.
- There are many uncertainties inherent in this analysis including, but not limited to, issues such as limitations in the available data, reliance on client data and outside data sources, the underlying volatility of loss and other random processes, uncertainties that characterize the application of professional judgment in estimates and assumptions, etc. Ultimate losses, liabilities and claims depend upon future contingent events, including but not limited to unanticipated changes in inflation, laws, and regulations. As a result of these uncertainties, the actual outcomes could vary significantly from Willis Re's estimates in either direction. Willis makes no representation about and does not guarantee the outcome, results, success, or profitability of any insurance or reinsurance program or venture, whether or not the analyses or conclusions contained herein apply to such program or venture.
- Willis does not recommend making decisions based solely on the information contained in this analysis. Rather, this analysis should be viewed as a supplement to other information, including specific business practice, claims experience, and financial situation. Independent professional advisors should be consulted with respect to the issues and conclusions presented herein and their possible application. Willis makes no representation or warranty as to the accuracy or completeness of this document and its contents.
- This analysis is not intended to be a complete actuarial communication, and as such is not intended to be relied upon. A complete communication can be provided upon request. Willis Re actuaries are available to answer questions about this analysis.
- Willis does not provide legal, accounting, or tax advice. This analysis does not constitute, is not intended to provide, and should not be construed as such advice. Qualified
 advisers should be consulted in these areas.
- Willis makes no representation, does not guarantee and assumes no liability for the accuracy or completeness of, or any results obtained by application of, this analysis and conclusions provided herein.
- Where data is supplied by way of CD or other electronic format, Willis accepts no liability for any loss or damage caused to the Recipient directly or indirectly through use of any such CD or other electronic format, even where caused by negligence. Without limitation, Willis shall not be liable for: loss or corruption of data, damage to any computer or communications system, indirect or consequential losses. The Recipient should take proper precautions to prevent loss or damage – including the use of a virus checker.
- This limitation of liability does not apply to losses or damage caused by death, personal injury, dishonesty or any other liability which cannot be excluded by law.
- This analysis is not intended to be a complete Financial Analysis communication. A complete communication can be provided upon request. Willis Re analysts are available to answer questions about this analysis.
- Willis does not guarantee any specific financial result or outcome, level of profitability, valuation, or rating agency outcome with respect to A.M. Best or any other agency. Willis specifically disclaims any and all liability for any and all damages of any amount or any type, including without limitation, lost profits, unrealized profits, compensatory damages based on any legal theory, punitive, multiple or statutory damages or fines of any type, based upon, arising from, in connection with or in any manner related to the services provided hereunder.
- Acceptance of this document shall be deemed agreement to the above.

Willis Re