

NCCI's New ELF Methodology

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Casualty Actuarial Reinsurance Seminar May 21, 2014 New York City

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Overview

6 Key Components of the New Methodology

- Advances in the Proposed ELF Methodology
- Differences from Prior Approach
- Impact analysis for ELFs For Countrywide (i.e., NCCI states) and Across States
- New Per Occurrence Model
- Catastrophe Considerations
- New Loss and ALAE Methodology
- First Differences in Countrywide Excess Ratios

Summary



Key Components in the New ELF Methodology





Organization and Maturity of the Data



Data Underlying the Future ELF Curves: Unit Statistical Plan Policy Periods* and Report Levels



- The data underlying the current ELF curves is from approximately 1995-1997. Maturity is:
 - @3rd 5th reports for fatal and permanent total
 - @5th report only for permanent partial, temporary total, and medical-only
- Advantage: New curves will use more mature data and much more volume than current curves

* New curves exclude Pre-reform data for Florida (prior to 10-1-03). Policy periods vary by state.

Organization of the Data: Comparison of Current and New Claim Groupings

Current ELFs- Curves by Injury Type	Future ELFs- Curves by Claim Groups	
Fatal	Fatal	
Permanent Total (PT)	Permanent Total (PT)	
Permanent Partial (PP)	Likely-to-Develop (PP & TT)*	
Temporary Total (TT)	Not-likely-to-Develop (PP & TT)	
Medical-Only	Medical-Only	

- Advantages:
- Incorporates injured part of body and open/closed claim status for grouping PPD and TTD
- Reduces injury type crossover due to introduction of likely-todevelop and not likely-to-develop groups

* Consists of open claims @ 1st report <u>and</u> having injured parts of body including head, back, trunk, multiple body, etc.



Loss Development and Dispersion Model: A Two-Step Approach



Loss Development and Dispersion Approach

- Dispersion models and loss development are applied within each claim group
- Loss development measures the change in reported loss amounts from one point in time to another
- Dispersion:
 - Is a probabilistic approach to individual claim loss development using a distribution of LDFs
 - Reflects the fact that claims do not all develop by the same uniform percentage
 - Necessary to capture uncertainty, such as the expected contribution to higher loss layers
- Both the current and new methodologies:
 - Are based upon empirical data
 - Apply all loss development to open claims only
 - Balance the aggregate loss development to the appropriate factors used in loss cost filings
- For the new methodology, loss development varies by size of loss up to a 10th report



Case Incurred Loss Development by Size of Loss in 2001-2009 Accident Years 1984-1995*



Case Incurred Loss Amount at 12/31/2000

Source data: Call 31 data in states where NCCI provides ratemaking services, excluding TX and WV. *Evans, Jon, *WC Excess Loss Development*, NCCI, 2011.



Two-Step Approach Overview

- Step 1 (through 10th report) –The mean and variance of the LDF distribution varies by size of loss
 - Linear regression considers individual claim development from report t to report 10 and relates it to the open claim amount at report t
 - A linear regression model is determined:
 - For claims open at each of 4 reports t, for t = 6, 7, 8, 9
 - For each of the 5 claim groupings
 - 20 models in total
- For Step 2 (10th-to-ultimate) The mean and variance of the LDF distribution does <u>not</u> vary by size of loss



Illustration: Step 1 (through 10th report)



Source of Data: WCSP data from 6th-10th reports for 36 jurisdictions where NCCI provides ratemaking services. Model uses the "compressed" size of loss metric $\gamma(x) = \ln(x)$ for $x \ge 1$; $\gamma(x) = x-1$ for $x \le 1$ as the only explanatory variable.

Overview of Step 2 (10th - ultimate)

- Development and Dispersion does <u>not</u> vary by size of loss
- LDFs by state, claim grouping, and report are rescaled to apply to open claims
- We'll refer to it as "open only" LDF factors
- The following describes the Development & Dispersion routine:
 - The goal is to determine an expected excess loss for each open claim
 - The "open only" LDF is replaced with a distribution of LDFs
 - Assumes the LDF distribution is lognormal
 - The variance of the LDF distribution considers observed variance of annual LDFs from reports t to t+1, for t = 4 to 9
 - Reflects a declining age-to-age LDF variance for longer duration claims
 - Duration to closure varies by claim group (closure rate is constant)
 - Large Loss Call 31 data is used to project asymptotic variance
- Aggregate expected loss dollars for open cases is balanced to the open-only LDF by state, report, and injury type



Step 2 (beyond 10th report) Projecting the Variance of LDFs for PT Claims



Source of Data: WCSP data from 4th-10th reports for 36 jurisdictions where NCCI provides ratemaking services.



Choice of Long-Term LDF Variance Estimate



Source of Data: Call 31 data from AYs 1984-2001 and valuation years 1998-2011.



Loss Development and Dispersion Summary

- The new loss development and dispersion approach is better than the current
- Having empirical data out to 10th report enhances:
 Projections of loss development to closure
 Categorization of claims into claim groupings
- Varies by size of loss*; the new methodology reflects this in the age-to-age LDFs from 6th through 10th reports

* Evans, Jon, WC Excess Loss Development, NCCI, 2011.



Form of Body of ELF Curves



Form of Body of ELF Curves

- The current methodology uses empirical excess ratio tables by state and injury type
- New methodology curves will use a mixture of lognormal excess ratio functions for each claim group
- The advantages of the new methodology are:
 - Countrywide curves less anomalous to outliers
 - Spreadsheet friendly representation in a closed functional form
 - Parameters can be modified to reflect a change in shape by state

• Provides very good fits

Staff compared results of lognormal mixture to other familiar families of curves



Form of Body of ELF Curves

- Each claim group (examples below) is fit by a 2-lognormal mixture. Selected forms are shown in bold
- The table illustrates a very good fit by Lognormal mixtures

Claim Grouping	Distributional Form	Number of Components	Number of Points Fit	Sum of Squared Differences
Likely PPTT	Lognormal	1	4,500	0.3
	Gamma	1	4,500	36.5
	Weibull	1	4,500	4.6
	Lognormal Mix	2	4,500	0.0008
	Lognormal Mix	4	4,500	0.0008
PTD	Lognormal	1	4,199	4.8
	Gamma	1	4,199	50.7
	Weibull	1	4,199	6.4
	Lognormal Mix	2	4,199	0.007
	Lognormal Mix	4	4,199	0.007



Form of Tail of ELF Curves

- Current methodology uses mixed exponential tail by state and injury type
- In the new methodology, claims from all states (normalized to entry ratios) are pooled in fitting both the body and tail of a countrywide curve
- A Generalized Pareto (GPD) tail will be spliced upon each CW curve by claim group (right-hand tail)
- Extreme Value Theory shows GPD is the correct form for asymptotic behavior



Multi-Level Models to Determine Average Cost per Claim and Loss Weights



New Multilevel Models

- Two multilevel statistical models are used to separately estimate
 - Severities
 - Claim counts
- Observed values by state, hazard group and claim group are input into each model for 36 states
- The models produce fitted severities and fitted claim counts
- The fitted severities and fitted claim counts are then combined to produce loss weights (by state, hazard group, and claim group)
- The models are used to develop weights and severities for these claim groups:
 - Fatal
 - Likely-to-develop PP and TT
 - Not-Likely-to-develop PP and TT
- For Permanent Total, we apply a special procedure (illustrated in a later section)



Illustration of Multilevel Model on Severities Small State A



Likely PP&TT Severities - State A

Severities for claim groups other than PT are based on WCSP data from the 5 recent policy periods. Observed severities are developed to ultimate, on-leveled, and trended to 2014 while claim counts are developed to ultimate.

Illustration of Multilevel Model on Severities Small State A



Permanent total severities are based on WCSP data from policy periods 2000-2005. Severities and claim counts are developed to ultimate.



Advantages to Using Multi-Level Models for Generating Loss Weights and Severities

- Based upon pooled data from 36 states, each model generates smoothed results even when minimal claims are present
- Adds stability for annual updates of loss weights and severities by state and claim group
- New method will impose improved structure on hazard group relativities
- Minimizes the possibility of excess ratio reversals across hazard groups



Treatment of Permanent Total Claims



Treatment of Permanent Total Claims

- PT claims are characterized by:
 - A high variation in individual claim amounts
 - A low volume, particularly in small states
- This can cause resulting ELF values to fluctuate from year to year in the prior methodology
- To reduce potential fluctuations for the PT claim group in the new methodology, two amounts are determined and held constant:
 - An initial PT severity by state and hazard group
 - The PT share of lost-time claims by state and hazard group
- This treatment stabilizes ELFs from one year to the next:
 - It reduces volatility due to reported data
 - Is responsive to changes in state average claim cost trends



Trending Permanent Total Claims for Annual Updates: Two Stages

Advantages: Stabilizes ELFs by state for annual updates; adds consistent treatment of PT claims



Time X represents the midpoint of the 5 years of data used in annual updates for the other claim groups. Loss dollars are also on-leveled to the future effective period.

*NCCI tested alternatives of using state severity throughout the entire period. The selected approach proved to have the best balance between stability and responsiveness to state-specific data.



Comparisons of Preliminary Countrywide Excess Ratio Curves



Impact Analysis Review

- Staff is applying the new methodology to data and time periods underlying the latest approved ELF filing season (i.e., current-to-new comparisons)
- The "Current" excess ratios are those underlying filings effective 10/1/2013 – 7/1/2014
- Based upon results from this review, excess ratio curves will be finalized for every state
- Staff will re-run the severity and claim count models on an updated latest 5 years of unit data for the ELF filing
- This approach provides Staff the opportunity to:
 - Observe a year-to-year change prior to submission of the actual ELF filing by July 1st (i.e., new-to-new)
 - Refine either the severity model or claim count model if necessary



Countrywide Excess Ratio Curve Comparisons Limits Below \$2.5M

Countrywide Per Claim Excess Ratios All Claim Groups Combined



The 'Current' curve reflects the most recently filed countrywide excess ratios.

The curve labeled 'New Curve, Old Severities & Weights' reflects the new curve-fitting methodology, but severities and weights consistent with those most recently filed.

The curve labeled 'New Curve, New Severities & Weights' reflects both the new curve-fitting methodology and severities and weights determined using the JAGS models.



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Severity Comparison: Current vs. New Methodology

The modeled severities resulted in small changes on a countrywide basis.



Countrywide Severities



Note: Average severities are developed, on-leveled and trended to midpoints in 2014.

- * Fitted severities are based on policy periods from 2000-2005 for PT and 2005-2010 for other claim groups. Florida pre-reform data is excluded.
- ** Medical only values are empirical, not modeled.



Loss Weight Comparison: Current vs. New Methodology

The loss weights are stable on a countrywide basis.







Countrywide Excess Ratio Observations

- The shape of the countrywide curve is changing
 - At lower loss limits, the weighted average excess ratios are higher
 - At higher loss limits, the weighted average excess ratios are lower
- The new curve for the fatal claim group resulted in lower excess ratios
- The permanent total excess ratios are higher for loss limits below \$3 million and lower for loss limits above \$3 million
- The likely PP&TT, not-likely PP&TT and medical only claim groups had higher excess ratios under the new methodology and data
- The excess loss curves for each claim group are located in the appendix
- Curves will vary by individual state



Adjustment of Countrywide Curves to State-Specific Curves



Adjustment of Countrywide Curves to State

- A coefficient of variation (CV) estimator is employed
- It uses the standard deviation of logged loss amounts, referred to below as a "proxy CV"
- Countrywide curve parameters are adjusted to the state level using a ratio called the R-value
- The R-value is a credibility-weighted state's proxy CV as a ratio to the countrywide proxy CV
- This is done separately for each state, claim group, and lognormal curve
- Advantages of this approach include:
 - Less susceptible to state data outliers
 - Straightforward adjustment
 - Spreadsheet friendly representation in a closed functional form
 - Credibility procedure stabilizes excess ratios
 - State differences easier to identify and visualize


Adjustment of Countrywide Curves to State

$$R = Z \times \frac{\sigma_{ST}}{\sigma_{CW}} + (1 - Z)$$

R = statewide relativity adjustment factor Z = credibility assigned to the state standard deviation $\sigma_{ST} =$ standard deviation of logged claim amounts for the state $\sigma_{CW} =$ standard deviation of logged claim amounts countrywide

After renormalizing, the final parameter adjustments are: $\mu_{i,ST} \rightarrow R_i \times \mu_{i,j,CW} - Log(M_i)$ $\sigma_{i,j,ST} \rightarrow R_i \times \sigma_{i,j,CW}$

where M_i is the mean of the lognormal distribution for claim group i after scaling the parameters and j is the lognormal distribution within the mixture



Range of Excess Ratio Curves Across States





Range of Excess Ratio Curves Across States





New Per Occurrence Model



New Per Occurrence Model

- A per occurrence excess ratio, for all claim groups combined, is determined by interpolation from a new Per Claim to Per Occurrence Conversion Table
- The table was developed by modeling occurrences via simulation from historical countrywide data using:
 - Policy number and effective date
 - Accident date
- The model accounts for observed positive correlation (0.25) in claim size between claims within an occurrence
- NCCI estimates that 2.0% of all claims were part of a multiclaim occurrence
- The following table illustrates the result of the new model for select excess ratios



Countrywide Per Claim to Per Occurrence Conversion Table

Overall Per Claim Excess Ratio (Loss Only)	Per Occurrence Excess Ratio
1.00	1.000000
0.91	0.910305
0.81	0.810835
0.71	0.711530
0.61	0.612377
0.51	0.513395
0.41	0.414580
0.31	0.315832
0.21	0.216794
0.11	0.116673
0.05	0.055563
0.01	0.012971



Treatment of Catastrophes



Catastrophe Provisions: Impact on ELFs

- NCCI publishes two non-ratable catastrophe provisions in its states
- Account for events beyond \$50 million related to:
 - Certified Acts of Terrorism
 - Catastrophes Other than Terrorism (Industrial Accidents, Earthquake)
- Losses from such events are removed from all ratemaking data
- The excess ratios are adjusted to remove the provision greater than \$50M, and rescaled
- The following adjustment to the per occurrence excess ratio is made to limit occurrences to \$50M:

$$\tilde{E}(L) = \frac{E(L) - E(\$50M)}{1 - E(\$50M)}$$

Excess Ratio Comparisons Across States



Preliminary Excess Ratios Across States

- After adjusting countrywide curves to the state level using the state R-value, the multilevel models determine the severities and weights by claim group and hazard group for each state
 - The severities are used to calculate the entry ratios for each loss limit by hazard group and claim group
 - The loss weights are used to combine the claim groups
- The following slides show per occurrence excess ratios by state and hazard group under the new methodology



Range of Per Occurrence Excess Ratios Across 36 States



Range of Per Occurrence Excess Ratios Across 36 States





Range of Per Occurrence Excess Ratios Across 36 States





Observations of Excess Ratio Comparisons

- The range of excess ratios across states widens from hazard group A to G
 - However, as a percentage of the average excess ratio for the hazard group, the range narrows from hazard group A to G
- The range of excess ratios across states narrows as the loss limit increases
 - As a percentage of the average excess ratio for the hazard group, the range widens as the loss limit increases



Preliminary Excess Ratio Changes





A B C D E F G

Preliminary Excess Ratio Changes

Number of States By Size of Per Occurrence Excess Ratio Change for \$1M Loss Limit



A B C D E F G

Preliminary Excess Ratio Changes

Number of States By Size of Per Occurrence Excess Ratio Change for \$5M Loss Limit



A B C D E F G

New Loss and ALAE Methodology



Calculation of Loss and ALAE Curves

- The current method for determining state loss + ALAE excess ratios:
 - Assumes the same shape curves as for the loss only excess ratios
 - Increases the fatal, PT and PP severities by a common factor to include ALAE
- Under the new method, countrywide curves are fit to loss + ALAE claim amounts where:
 - The severities are increased for all claim groups to account for ALAE
 - Actual paid ALAE is used for closed claims
 - Open claims are adjusted with varying factors by claim group based on countrywide relativities (see appendix for table with relativities and more)



Countrywide Loss and ALAE Excess Ratio Observations

- The excess loss & ALAE curves reflect:
 - More ALAE proportional to loss for less severe claim groups
 - More ALAE proportional to loss for smaller claims, even within a claim group
- Excess Loss and Allocated Expense Pure Premium Factors (ELAEPPFs) are a little closer to the Excess Loss Pure Premium Factors (ELPPFs) at higher limits because larger claims have less ALAE as a percentage to loss even within a claim group
- The results by state for excess loss & ALAE are similar to the results by state for loss only
 - At lower limits, more states had higher loss + ALAE excess ratios under the new methodology
 - At higher loss limits, there were more indicated decreases



First Differences in Countrywide Excess Ratio Curves



Countrywide Excess Ratio Curves Illustrations of First Differences

- Based on the countrywide curve comparisons previously shown, using preliminary data, the following hypothetical tables were produced using the per-claim excess ratios
- The information shown illustrates the difference of the pure loss (or loss +ALAE) excess ratios between the two indicated limits
- The table represents a weighted average across the 7 hazard groups for all claim groups in 36 states
- For this illustration, the latest NCCI countrywide ALAE provision (12.7%) is used in the new loss + ALAE calculation
- No Per Occurrence adjustments nor any other expense provisions are contemplated in the tables



Illustration of First Differences in Excess Ratios

Countrywide Loss-Only : As % of Total WC	C Loss*
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Difference in XS Ratios Between Limits of:	Current Methodology	New Methodology
\$ 1M and \$ 5M	7.39%	9.45%
\$ 2M and \$ 5M	3.09%	4.23%
\$ 5M and \$ 10M	1.42%	1.66%

Countrywide Loss + ALAE : As % of Total WC Loss + ALAE*					
Difference in XS Ratios Between Limits of:	Current Methodology	New Methodology #			
\$ 1M and \$ 5M	10.72%	10.54%			
\$ 2M and \$ 5M	4.49%	4.76%			
\$ 5M and \$ 10M	1.98%	1.88%			

* Results will vary by state and by hazard group.

Reflects a 12.7% ALAE/Loss provision, which varies by claim group.



Summary

- Staff vetted the new ELF methodology thoroughly with the Individual Risk Rating Working Group
- Many advances to the methodology are being implemented
- The shape of the excess ratio curves are changing
- Upon implementation, the new ELF methodology:
 - Adjusts parameters of CW curves to derive state curves
 - Provides more year-to-year stability in ELFs
- The spread of excess ratios across the states is greater under the new methodology
- NCCI plans to file the new ELF methodology in loss cost states by July 1st, 2014



Appendix

- Countrywide Loss-Only Curve Comparisons by Claim Group
- Informational slides relating to the new Loss + ALAE methodology



Countrywide Fatal Excess Ratios



The 'Current' curve reflects the most recently filed countrywide excess ratios.

The curve labeled 'New Curve, Old Severities & Weights' reflects the new curve-fitting methodology, but severities and weights consistent with those most recently filed.





Countrywide Permanent Total Excess Ratios

The 'Current' curve reflects the most recently filed countrywide excess ratios.

The curve labeled 'New Curve, Old Severities & Weights' reflects the new curve-fitting methodology, but severities and weights consistent with those most recently filed.



Countrywide Permanent Total Excess Ratios

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The 'Current' curve reflects the most recently filed countrywide excess ratios.

The curve labeled 'New Curve, Old Severities & Weights' reflects the new curve-fitting methodology, but severities and weights consistent with those most recently filed.

0.250 The new curve and modeled severities and weights result in 0.200 higher medical only excess ratios at all loss limits. **Excess Ratio** 0.150 0.100 0.050 0.000 500.000 1,000,000 1,500,000 2,000,000 2,500,000 3,000,000 3,500,000 4,000,000 4,500,000 5,000,000 0 Loss Limitation New Curve, Old Severities & Weights New Curve, New Severities & Weights Current

Countrywide Medical Only Excess Ratios

The 'Current' curve reflects the most recently filed countrywide excess ratios.

The curve labeled 'New Curve, Old Severities & Weights' reflects the new curve-fitting methodology, but severities and weights consistent with those most recently filed.

Calculation of Loss and ALAE Curves

(1) Hypothetical State ALAE Factor: 0.127

Claim Group	Pure Loss Severity (2)	CW ALAE Adjustment (3)	Off-balance Factor (4) = (1) / Total (3)	ALAE Adjustment Factor (5) = (3) x (4)	Loss & ALAE Severity (6) = (2) x [1.0 + (5)]
Fatal	356,203	0.0590	1.190	0.0702	381,218
PT	1,988,051	0.0782	1.190	0.0931	2,173,094
Likely PP/TT	139,253	0.1188	1.190	0.1414	158,943
Not Likely PP/TT	36,575	0.1132	1.190	0.1347	41,503
Medical Only	1,414	0.1320	1.190	0.1571	1,636
Total		0.1067	1.190	0.1270	



Adjustment of Countrywide Curves to State Loss + ALAE

- Similar to the loss-only excess ratio curves, the state loss + ALAE curves are based on countrywide curves
- Countrywide parameters are adjusted to the state level using the following ratio (R-value):

State credibility–weighted proxy CV of the loss + ALAE amounts

Countrywide proxy CV of the loss + ALAE amounts

- The loss + ALAE R-values are close to the loss only R-values for all states and claim groups.
- This adjustment to the countrywide parameters is made separately for each state, claim group, and lognormal curve
- The state loss + ALAE excess ratios are calculated by interpolating between the loss only and loss + ALAE curve based on the state's ratio of ALAE to loss relative to countrywide



Adjustment of Countrywide Curves to State





Adjustment of Countrywide Curves to State



Note: If a state's ALAE/Loss ratio > CW ALAE/Loss ratio, the negative weight given to the loss only curve implies the state loss + ALAE curve will be above the state curve reflecting CW ALAE.

Preliminary Loss and ALAE Excess Ratio Changes





Preliminary Loss and ALAE Excess Ratio Changes




Preliminary Loss and ALAE Excess Ratio Changes



