Product Development Workshop

Data Gathering & Competitive Analysis



Data Gathering

- Internal Information
- External Information
 - ◆ Competitor Information
 - ◆ Government Information
 - ◆ Non Government Information
 - Statistical Reporting Agencies
 - Associations
 - Institutes



Internal Data

- Policy Information
 - ◆ Dwelling Values, Contents Value, Liability Amounts
 - ◆ Location
 - ◆ Premiums
 - Coverage
- Claims Information
 - Number of Claims
 - Claim Amounts
 - ◆ Type of Loss
 - ◆ Legal Costs
 - Adjusting Costs



External Data

Competitor Information

- ◆ Rate & Form Filings
 - Individual DOI's allow copying or downloading
 - Rate gathering services
 - Perr & Knight
 - Martin & Company
 - Best's State Rate Filings Database
- Results
 - Individual DOI's have information
 - Best's Publishes Company Premium and Loss Ratios
 - NAIC allows for downloading of Annual Statements
 - SEC has information on public companies



External Data

Government Information

- ◆ U.S. Product Safety Commission
 - WWW.CDSC.GOV
- Census Bureau
- ◆ Federal Bureau of Investigation
 - www.fbi.gov
- Environmental Protection Agency
 - www.epa.gov
- National Oceanic and Atmospheric Administration
 - www.weather.gov or www.nws.noaa.gov
- ◆ Office of Justice Programs
 - www.ojp.usdoj.gov



External Data

Non Government Information

- Statistical Reporting Agencies
 - www.isogov.com
- About.com
 - Crime.about.com
- National Fire Sprinkler Association
 - www.nfsa.gorg
- ◆ National Fire Protection
 - www.nfpa.com
- Property Casualty Insurers Association of America
 - www.pciaa.net
- Insurance Information Institute
 - www.iii.org

