# How To Submit a Good Rate Filing?

Patrick Cobb, CPCU CAS Ratemaking and Product Management Seminar March 11 – 13, 2013



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## **Quick Background / Situation**

- Limited Actuarial Filing Support Resources
- Different opinions
- No consistency
- Little dedication
- Limited understanding of state specific requirements

## How To Submit Good Rate Filing

- Centralize
- Standardize
- Simplify
- Automate
- Consistency
- Dedication / Understanding
- As common as possible, as different as necessary or required

## Actions Taken to Submit Good Rate Filing

Develop Actuarial Operations Unit (AOU)

- Understand state requirements
- Analyze similarities and "true" differences
- Create and automate standardized rate support template (operationalize)
- Automate forms
- Develop consistency
- Simplify the process for Pricing Actuaries
- Defined and measured process

## Creation of Standardized Templates

What (Basics) Make a Good Rate Filing?

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#### **Creation of Standardized Templates**

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  - Required Transmittals

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- Investment Income / profit support

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- What (Basics) Make a Good Rate Filing
  - > Required Transmittals
  - Actuarial Memorandum
- Expense Selections and Support
- ➢ PLR Derivation
- Investment Income / profit support
- Rate Indications

## Simplify Process For Pricing Actuaries

Focus on non-operationalized activities

- new product development
- deep dive analysis
- more complex analysis (GLM, etc.)
- centralized reference and request unit
- "support it and move on"
- minimize inquiry response time
- act more as a consultant as required to DOI's

				Inquiry	Avg Days
	Year	Volume	Inquiries	%	for Approval
	2002	2,587			75
2	2003	1,711			61
1	2004	1,529			106
:	2005	812	201	25%	74
2	2006	594	83	14%	75
2	2007	905	197	22%	68
2	2008	699	133	19%	50
2	2009	431	107	25%	43
2	2010	924	107	12%	60
	2011	588	91	15%	37
2	2012	590	72	<u>12%</u>	66
	Total	5,543	991	18%	
	Avg	693			
(	Change	2012/2005:	-64%	-51%	-11%



