Exploring the Fundamental Insurance Equation

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Purpose of an Indication

An indication calculates the percent change in premium needed to cover *expected future* losses and expenses while making targeted underwriting profit for policies written and renewed during the following 12 month time period

The purpose of the indication is *not* to recoup losses paid out in the past

Fundamental Insurance Equation

- CAS Statement of Principle: "A rate provides for **all costs** associated with the transfer of risk."

- **Premium** = **Losses** + **LAE** + **UW Expenses** + **UW Profit**

- Key is to find appropriate balance
  - Ratemaking is prospective
  - Balance should be attained at the **aggregate** and individual levels

Two Methods to Determine Rate Level Adequacy

- ## <u>Pure Premium Method</u>

$$\text{Indicated Avg Rate} = \frac{\textcolor{red}{\text{Pure Prem}}\ (\textcolor{orange}{\text{including LAE}}) + \textcolor{cyan}{\text{Fixed UW Expense Per Exposure}}}{1.0 - \textcolor{cyan}{\text{Variable Expense \%}} - \textbf{Target UW Profit \%}}$$

$$\text{Indicated Change} = \frac{\text{Indicated Avg Rate}}{\textcolor{green}{\text{Projected Avg Premium @ Current Rate Level}}}$$

- ## <u>Loss Ratio Method</u>

$$\text{Indicated Change} = \frac{\textcolor{red}{\text{Loss\&}}\textcolor{orange}{\text{LAE}}\ \textcolor{green}{\text{Ratio}} + \textcolor{cyan}{\text{Fixed Expense Ratio}}}{1.0 - \textcolor{cyan}{\text{Variable Expense \%}} - \textbf{Target UW Profit \%}}$$

Pure Premium Vs. Loss Ratio

When to use Pure Premium Method	When to use Loss Ratio Method
○ Historical premium data is unreliable	○ Historical exposure data is unreliable
○ New company	○ Exposures are not well defined

Exposures

- ## Must Be **P**roportional
  - Losses should be highly correlated with exposures

- ## Must Be **P**ractical
  - Easy, Objective, and Inexpensive

- ## Must Consider Historical **P**recedence
  - Regulators and Transition Costs

Data Aggregation for Losses

- **<u>Calendar Year</u>**
  - Transactional
  - Fixed at year end
- **<u>Accident Year</u>**
  - Tied back to when accident occurs
  - Will develop over time
- **<u>Policy Year</u>**
  - Tied back to when policy was written
  - Will develop over time
- **<u>Report Year</u>**
  - Tied back to when accident was reported
  - Will develop over time

- **<u>Single Example</u>**
  - Policy written 11/1/10
  - Accident occurs 10/1/11
  - Accident reported 1/15/12
  - Payment of 10k on 2/1/12
  - Payment of 5k on 5/1/13

Data Manipulation

Historical Data

Losses — **Expenses** — **Premiums**

Losses:
- Trend
- Development
- Loss Adjustment Expense
- Large Losses / CATs

Expenses:
- Trend
- Fixed Vs Variable

Premiums:
- Trend
- Current Rate Level

Detailed Calculations

Development of statewide indicated rate level change

"In order to cover our future losses and expenses and make our desired profit, we need to increase our current premium by 16.2%"

1	Indicated provision for loss and loss adjustment expense	$117.48
2	Indicated provision for fixed expense	$15.46
3	Variable expense and profit ratio	28.7%
4	Indicated average premium [(1) + (2)] ÷ [1 - (3)]	$186.45
5	Projected average earned premium at current rates	$160.51
6	Indicated rate level change [(4) ÷ (5)] - 1	16.2%

Step 1

Development of Indicated Provision for Loss and Loss-Adjustment Expense

Detailed Calculations

Development of statewide indicated rate level change

"How much do we expect to pay for future losses?"

1	Indicated provision for loss and loss adjustment expense	$117.48
2	Indicated provision for fixed expense	$15.46
3	Variable expense and profit ratio	28.7%
4	Indicated average premium [(1) + (2)] ÷ [1 - (3)]	$186.45
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Adjustments to Losses

The first step in estimating the future losses is to start with the historical accident year losses

However, because we are pricing for a *future period*, there are adjustments that are needed in order to bridge the gap

Future period **adjustments to bridge the gap**

Loss Development

Trend
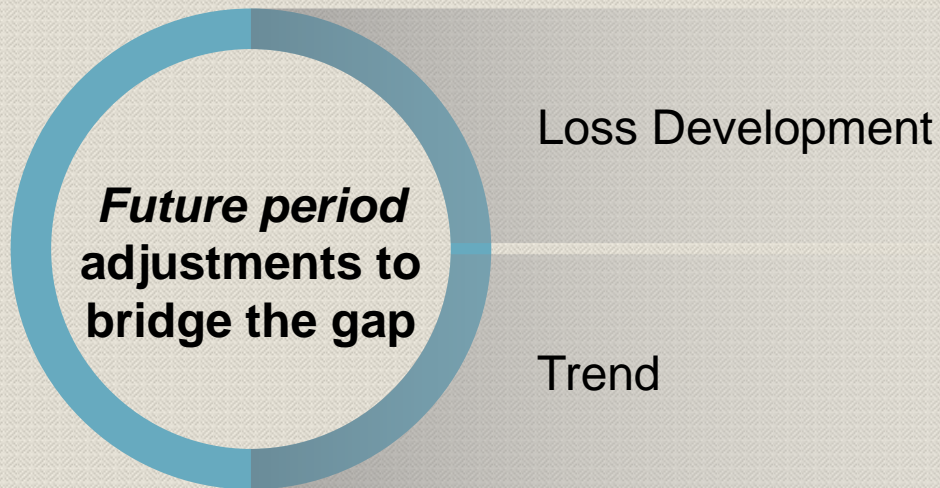
Adjustments to Losses

Loss development

- Technique of using historical patterns to estimate the ultimate loss amount based on losses incurred or paid to date

- WHY?? Accident Year losses develop for two reasons

  1. **New losses** emerge after year end

  2. **Incurred loss** (paid + reserve) **on known claims increase** because either

     a. Reserves are increased

        or

     b. Paid loss exceeds the case reserve

Loss Development Methods

Development

- Each method makes assumptions about the nature of loss development.
- Each method makes assumptions about future loss development based on past loss development.
- The appropriateness of those assumptions influences the accuracy of the method. Therefore, the best method depends on the situation at hand.
- Common Methods include:
  - Chain Ladder Method – Next Slide
  - Expected Loss Ratio (ELR) Method – A Priori Loss Ratio
  - Bornhuetter-Ferguson – Blending of Actual and Expected
  - Berquist-Sherman – Adjusts for Reserving/Payment Patterns
  - Regression – Linear or Exponential (Curve Fitting)

Detailed Calculations

Step 1

Development of Indicated Provision for Loss and Loss-Adjustment Expense Comprehensive Coverage

Physical damage coverages tend to settle quickly with little development

Paid Loss

FAY	15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	(ultimate) 87 Months
12/31/2007	2,997,407	3,087,330	3,149,076	3,180,567	3,180,567	3,180,567	3,180,567
12/31/2008	4,727,364	4,869,185	4,966,568	5,016,234	5,016,234	5,016,234	5,016,234
12/31/2009	4,064,114	4,186,038	4,269,758	4,312,456	4,312,456	4,312,456	4,312,456
12/31/2010	4,421,474	4,554,119	4,645,201	4,691,653	4,691,653	4,691,653	
12/31/2011	5,954,188	6,132,814	6,255,470	6,318,025	6,318,025		
12/31/2012	4,734,276	4,828,961	4,973,830	5,023,568			
12/31/2013	2,847,187	2,961,074	2,990,685				
12/31/2014	2,445,244	2,518,601					
12/31/2015	3,612,634						

Estimate of "ultimate" losses for AY ending 12/31/2014 is $3,612,634 x 1.03 x 1.02 x 1.01 x 1.00 x 1.00 x 1.00 = $3,833,388

	15-27	27-39	39-51	51-63	63-75	75-87(ultimate)
2nd prior	1.02	1.02	1.01	1.00	1.00	1.00
1st prior	1.04	1.03	1.01	1.00	1.00	1.00
Current year	1.03	1.01	1.01	1.00	1.00	1.00
3 year average	*1.03*	*1.02*	*1.01*	*1.00*	*1.00*	*1.00*

Trend

- Why?
  - To estimate **future** values in order to account for expected differences between the historical period and the period for which rates are being set

- How?
  - Identify trend amount
  - Identify trend period

Adjustments to Losses - Trend

Historical experience period
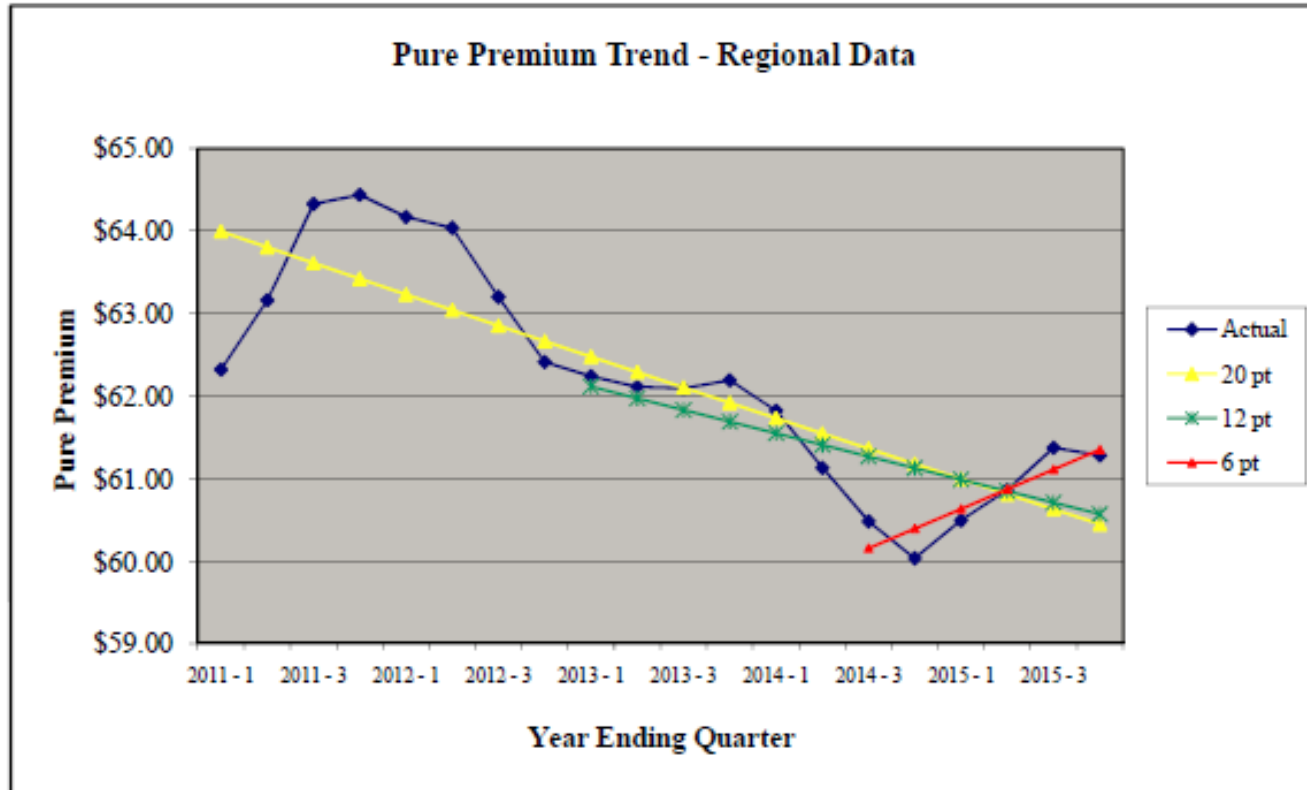
"Trends"   "Projections"

2013 •••••••••••••► ▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪►

2014 •••••••► ▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪►   **Projection date**

2015 ▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪▪►

Projection date is average earned date for all policies written during the policy period

We can choose to assume a 1-year pricing period, yielding a projection date 9 months past the effective date for a 6 month policy, and 12 months past the effective date for an annual policy
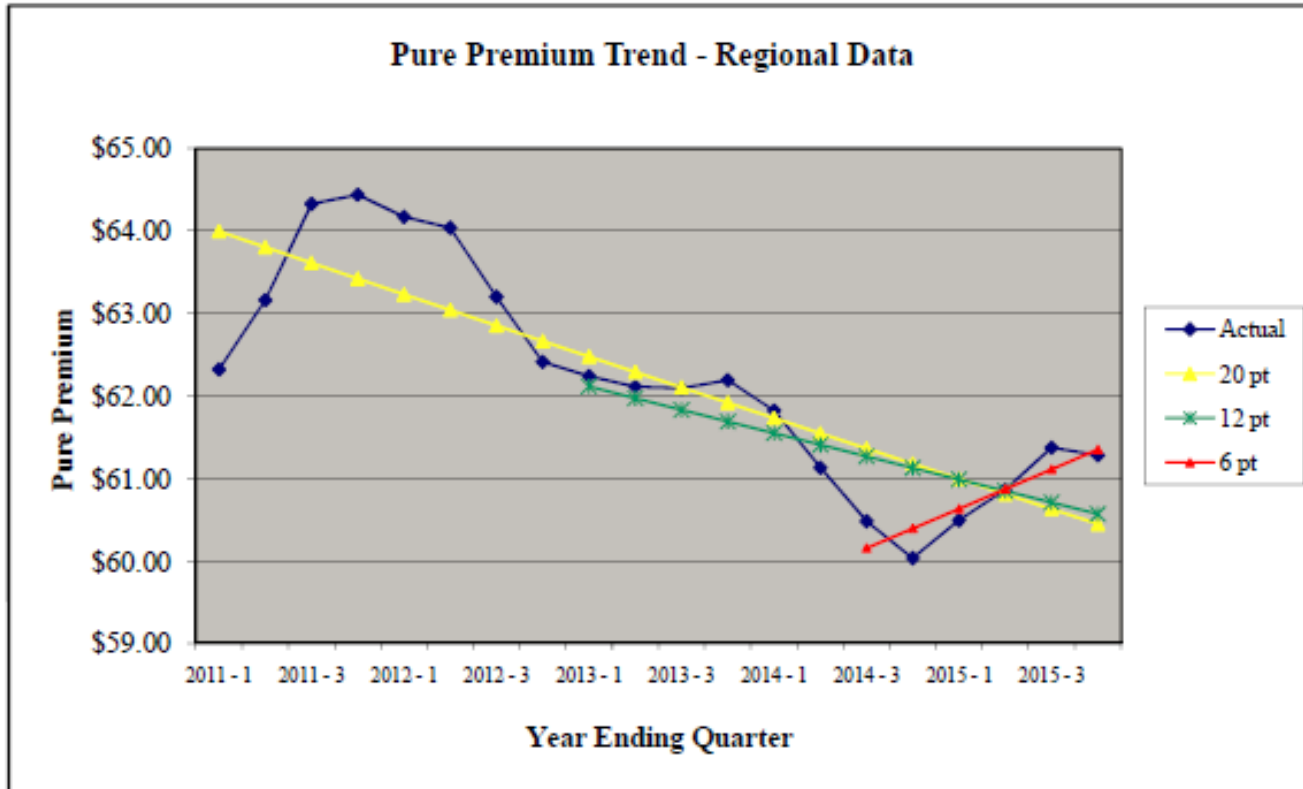
Trend Amount

Trend

Trend

Trend

State XX
Wicked Good Insurance Company
Private Passenger Auto: Property Damage Liability
Pure Premium Trend - Regional Data

Pure Premium Trend - Regional Data

Exponential Trend	
20 pt	-1.2%
12 pt	-0.9%
6 pt	1.6%

Trend Amount

State XX
Wicked Good Insurance Company
Private Passenger Auto: Property Damage Liability
Pure Premium Trend - Regional Data

Pure Premium Trend - Regional Data

Exponential Trend		Selections*	
20 pt	-1.2%	Current	-0.5%
12 pt	-0.9%	Projected	0.5%
6 pt	1.6%	* Calculated Using Frequency and Severity Trend Selections	

Loss Adjustment Expenses

- Costs incurred by a company during the claim settlement process.
- Two types
  - Allocated Loss Adjustment Expense (ALAE)
    - Costs that can easily be related to individual claims
    - Typically included with loss (loss development triangle)
  - Unallocated Loss Adjustment Expense (ULAE)
    - Costs that are more difficult to assign to particular claims
    - Must determine proper allocation method for ratemaking

Large Losses / Catastrophes

- **Large individual losses and catastrophes can add unwanted volatility**

- **General approach to ratemaking:**
  - 1) Remove either a portion, or all large loss and/or catastrophes
  - 2) Replace with a more stable alternative, typically:
    - A) Average over a longer time period (with judgment)
    - B) In case of some types of catastrophes, a model

- **We do this to optimize the credibility and relevancy of the data**

Detailed Calculations

Step 1

Development of Indicated Provision for Loss and Loss-Adjustment Expense Comprehensive Coverage

Calendar year	Total incurred losses	Catastrophe losses	Incurred losses ex- catastrophes	Catastrophe losses Percent
1991	$ 2,062,835	$ 283,155	$ 1,779,680	15.9%
1992	1,967,170	50,023	1,917,147	2.6%
1993	2,084,698	14,710	2,069,988	0.7%
1994	3,179,286	932,774	2,246,512	41.5%
1995	2,737,399	169,844	2,567,555	6.6%
1996	3,320,365	82,416	3,237,949	2.5%
•	•	•	•	
•	•	•	•	
•	•	•	•	
2013	13,064,311	6,233,048	6,831,263	91.2%
2014	7,583,256	1,216,266	6,366,990	19.1%
2015	8,468,534	1,157,517	7,311,017	15.8%
25-year aggregate average		**$21,391,353**	**$120,831,928**	**17.7%**

Detailed Calculations

Step 1

Development of Indicated Provision for Loss and Loss-Adjustment Expense Comprehensive Coverage

	1	2	3	4	5	6	7	8	9
Fiscal year ending …	Earned exposures	Accident Year non-catastrophe ultimate loss	Average catastrophe factor	Accident year ultimate loss (2) * (1+(3))	Ultimate Loss and LAE	Factor to adjust for loss trend	Projected ultimate loss and LAE	Projected average loss and LAE (7) / (1)	Year weights
12/31/2013	31,619	$ 3,020,592	0.177	$3,555,237	$4,099,188	1.040	$4,263,156	$ 134.83	14%
12/31/2014	37,813	2,594,664	0.177	3,053,920	3,521,170	1.040	3,662,017	96.85	43
12/31/2015	40,847	3,833,388	0.177	4,511,898	5,202,218	1.040	5,410,307	132.45	43

10 Indicated Provision for Loss & LAE — **$117.48**

Accident year weights depend on number of paid claims

Accident year data ties back all losses to the year in which the accident occurred regardless of the year losses were paid

Expense Types

- **4 Expense Types**
  - Commissions and Brokerage
  - Taxes, Licenses, and Fees
  - Other Acquisitions
  - General Expense
- **General approach to ratemaking**
  - 1) Calculate ratios of expenses to premium using historical data
  - 2) Determine what % of each expense type is fixed and variable
  - 3) Apply total fixed and variable expenses appropriately

Profit Provision

- 2 sources of profit
  - Investment Income (Capital + Policyholder Supplied Funds)
  - Underwriting Profit
- Calculate Underwriting Profit that achieves a target Rate of Return on Equity
- For some long-tailed lines, investment income is large enough to accept an underwriting loss!

Detailed Calculations

Development of statewide indicated rate level change

> "How much premium do we need to cover future losses and expenses and still make our desired profit?"

①	Indicated provision for loss and loss adjustment expense	$117.48
②	Indicated provision for fixed expense	$15.46
③	Variable expense and profit ratio	28.7%
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Detailed Calculations

Recall formula for indicated average premium

Total needed average premium formula

$$\frac{\text{Future losses} + \text{Future fixed expenses}}{1 - \text{Variable expense/profit ratio}}$$
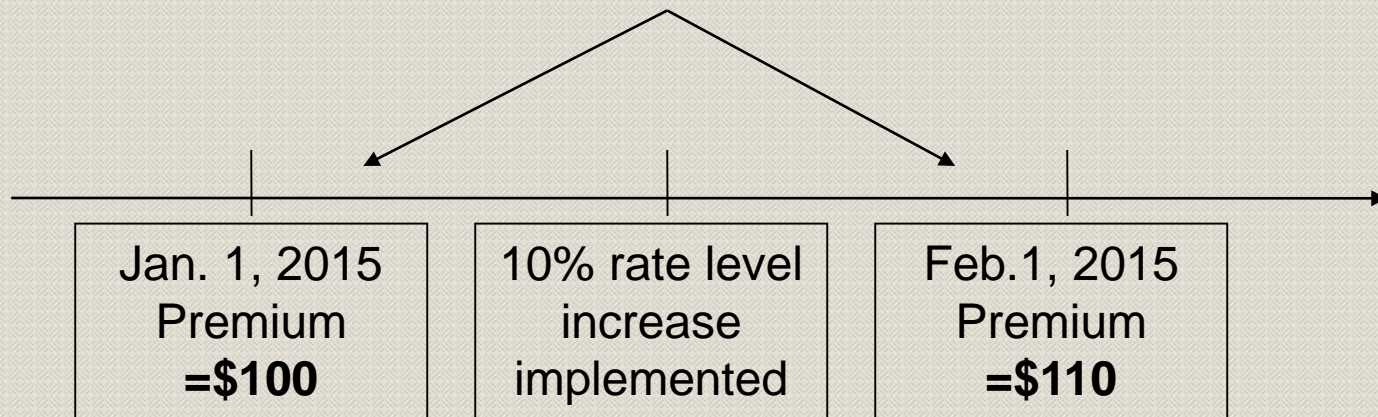
Total needed average premium

$$\frac{\$117.48 + \$15.46}{1 - 0.287} = \$186.45$$

Current Rate Level Adjustment

@ Current Rate Level

- ## Why bring premiums to current rate level?
  - To measure the adequacy of current premiums projected to the period for which rates will be in effect.

| Jan. 1, 2015 Premium **=$100** | 10% rate level increase implemented | Feb.1, 2015 Premium **=$110** |

- ## Without this adjustment, premium trends could be severely distorted.

Current Rate Level Methods

- ## Some Methods to choose from
  - Extension of Exposures
    - Re-rate all historical policies using current rating structure
    - The most accurate method
  - Parallelogram Method
    - Assumes policies are written uniformly across time
    - Applies an average factor to historical periods

- ## Choice of method will depend on data restraints and accuracy thresholds
  - A trade-off between accuracy and time

Parallelogram Method

Earned Premium - Annual (12 month) Policy

2010	2011	2012	2013	2014	2015	
1.000		**0.968**	**1.016**	**1.063**	**1.079**	12
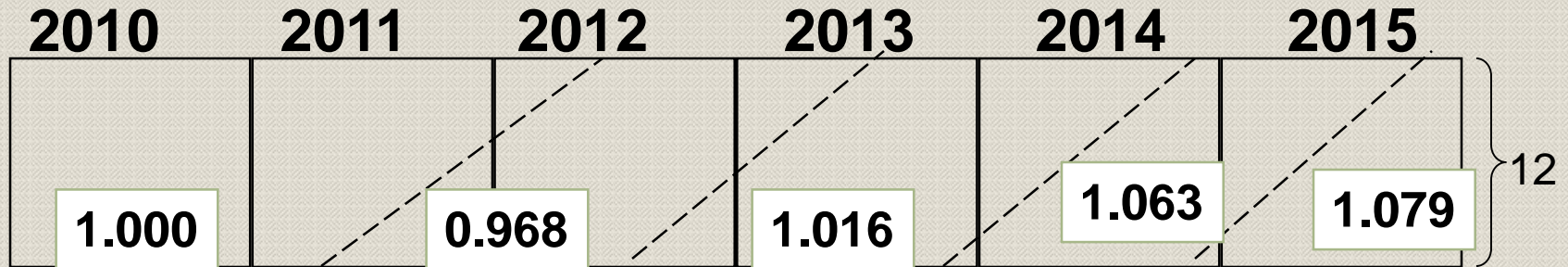
Renewal Process	4/15/11	7/16/12	11/15/13	12/2/14	
Renewal Effective	5/16/11	8/16/12	12/16/13	1/2/15	

Rate Change History

Renewal Process	Percent Change	Renewal Effective	Rate Level
4/15/11	-3.2	5/16/11	0.968
7/16/12	5.0	8/16/12	1.016
11/15/13	4.6	12/16/13	1.063
12/2/14	1.5	1/2/15	1.079

Detailed Calculations

Step 5

Development of Projected Earned Premium at Present Rates

Fiscal year ending …	① Earned exposures	② Earned premium at current rates	③ Factor to adjust to projected premium level	④ Projected earned premium at current rates ② x ③	⑤ Projected earned premium at current rates ④ / ①	⑥ Experience year weights
12/31/2015	40,847	6,427,796	1.020	6,556,351	160.51	100%

⑦ Projected average earned premium at current rates | $ 160.51

"At Current Rates" means that premium has been adjusted for historical rate changes by bringing past premiums to Current Rate Level

Detailed Calculations

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Credibility

- **Where can credibility be used?**
  - Overall indication
  - An individual loss estimate
  - Loss trends
  - Large Loss / CAT provisions
- **How?**
  - Choose a method
  - Choose a complement of credibility

Credibility Methods

- **<u>Classical Credibility</u>** (a.k.a Limited Fluctuation) – goal is to limit the effects that random fluctuations in the data can have on an estimate

- **<u>Buhlmann Credibility</u>** (a.k.a. Least Squares Credibility) – goal is to make estimation errors as small as possible (minimize the squared error)

- Credibility weighted estimate is calculated as
  Z * (Observed Estimate) + (1-Z) * (Complement)

Complement of Credibility

- Desired traits
  - 1) Accurate
  - 2) Unbiased
  - 3) Statistically independent from the base statistic
  - 4) Available
  - 5) Easy to compute
  - 6) Logical relationship to base statistic
- Examples include other lines of business, countrywide data, industry data, or other competitor information to name a few.

Acting on Rate Indications

- ## Considerations
  - ### Regulatory
    - Some states impose certain methodologies and restrictions that need to be considered
    - Profit provisions are also capped in certain states
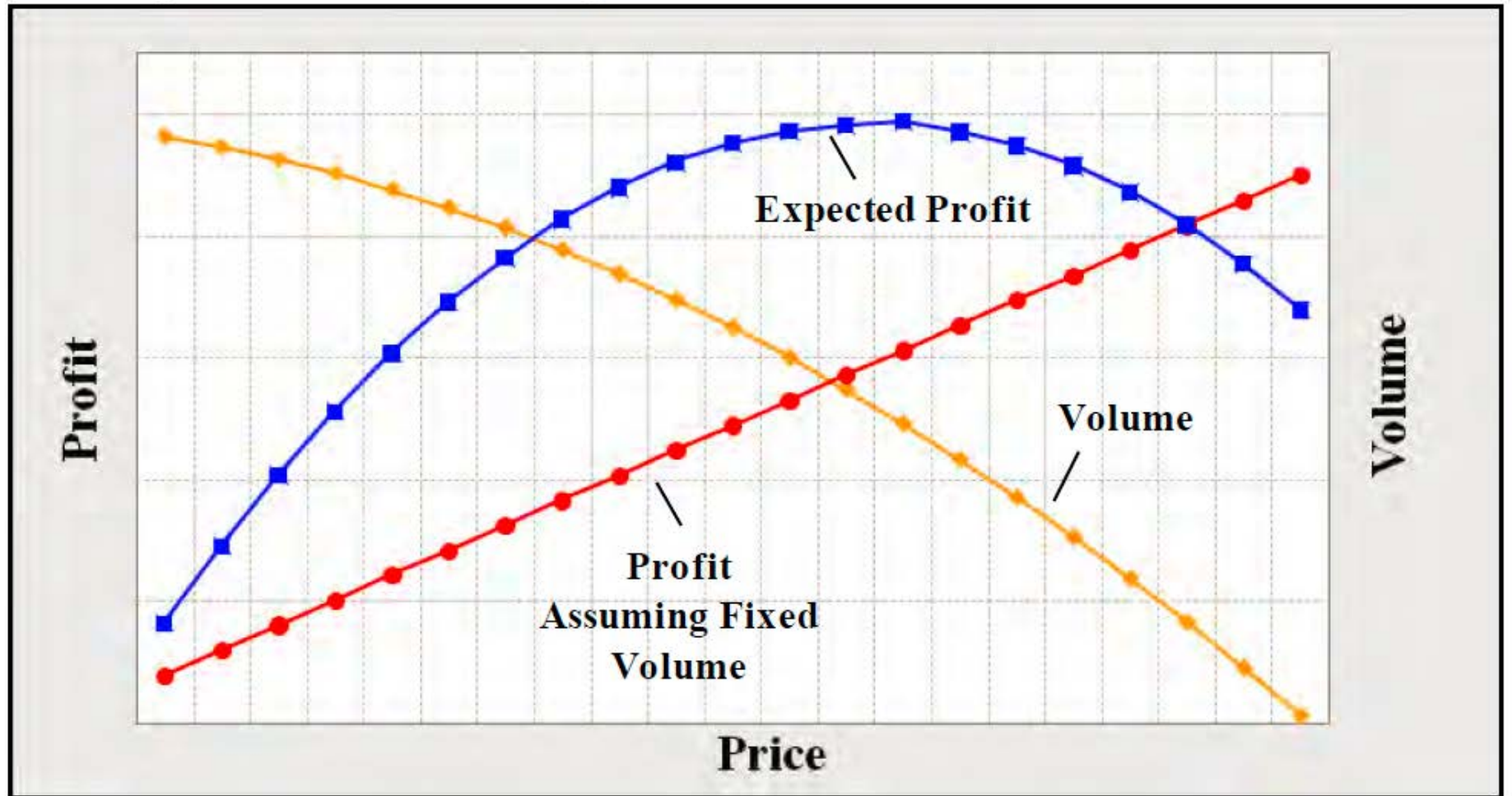   - Use of modeled losses to account for hurricanes
  - ### Operational
    - A small rate increase in a small book of business may not be efficient to pursue
  - ### Marketing
    - Acting on rate indications has desired and undesired consequences that must be balanced

Acting on Rate Indications

Questions

- ???