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# GLM II: Basic Modeling Strategy 

Ernesto Schirmacher

Bentley University

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## Overview

Quick Review of GLMs
Project Cycle
Modeling Cycle
Model Complexity
Personal Auto Claims Example
Exploratory Analysis
Build, Test, Validate
Exposure Adjustments
Initial Modeling

Simplify
Complicate
Residual Analysis
Analysis of Deviance
Interactions
Consistency across time
Testing link/variance functions
Constraints
Summary

## Basic GLM Specification

$$
g(\mathbb{E}[y])=\beta_{0}+x_{1} \beta_{1}+\cdots+x_{k} \beta_{k}+\text { offset }
$$

1. The link function is $g$
2. The distribution of $y$ is a member of the exponential family
3. The explanatory variables $x_{i}$ may be continuous or discrete
4. The offset term can be used to adjust for exposure or to introduce known restrictions

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$$
\mathbb{E}[y]=g^{-1}\left(\beta_{0}+x_{1} \beta_{1}+\cdots+x_{k} \beta_{k}+\text { offset }\right)
$$

## Common Model Forms

Target Variable

| Claim <br> Frequency | Claim <br> Counts | Average <br> Claim <br> Amount | Proba- <br> bility |
| :---: | :---: | :---: | :---: |
| $\log (\mu)$ | $\log (\mu)$ | $\log (\mu)$ | $\operatorname{logit}(\mu)$ |
| Poisson | Poisson | Gamma | Binomial |
| $\mu$ | $\mu$ | $\mu^{2}$ | $\mu(1-\mu)$ |
| Exposure | 1 | \# claims | 1 |
| 0 | $\log ($ Exposure $)$ | 0 | 0 |

## Overall Project Cycle



## Model Building Cycle



## Model Complexity

1 parameter only best models overall mean

1 parameter
per observation useless model
simplify
complicate

## Personal Auto Claims

The dataset contains 67,856 policies taken out in 2004 or 2005 . This is the car. csv dataset featured in the book by de Jong \& Heller [3].

The available variables are:

1. Driver age
2. Vehicle value $(\infty)$
3. Gender
4. Garage location
5. Vehicle body
6. Vehicle age
7. Exposure $(\infty)$
8. Claim?
9. Number of claims
10. Total claim cost $(\infty)$
$(\infty)$ denotes a continuous variable. All other variables are categorical or counts.

## Variable Descriptions

|  | Variable | Type | Comments |
| ---: | :--- | :--- | :--- |
| 1. | Driver Age | Cat | $1=$ youngest, $2, \ldots, 6=$ oldest |
| 2. | Gender | Cat | $\mathrm{F}=$ Female, $\mathrm{M}=$ Male |
| 3. | Garage Location | Cat | $\mathrm{A}, \mathrm{B}, \mathrm{C}, \mathrm{D}, \mathrm{E}, \mathrm{F}$ |
| 4. | Vehicle Body | Cat | 13 classes |
| 5. | Vehicle Age | Cat | 1 to $4=$ oldest |
| 6. | Vehicle Value | Cont | range: 0 to 34.56, in units of $\$ 10 \mathrm{~K}$ |
| 7. | Exposure | Cont | range: 0.003 to 0.999 |
| 8. | Claim? | Cat | $0=$ no claim, $1=$ claim |
| 9. | Number of Claims | Count | $0,1,2,3,4$ |
| 10. | Total Claim Cost | Cont | range: $\$ 0$ to $\$ 55,922$ |

## Exploratory Analysis

- Tabular summaries
- Univariate exploration (along with exposure)
- Bivariate relationships
- Correlations


## Preparing to Stay Honest

To this end split your data into three sets:

1. Build: used to create many models
2. Test: used to check intermediate models
3. Validate: used only once to check your final model

One rule of thumb: $(50 \%, 25 \%, 25 \%)$.

| Set | Records |
| :--- | ---: |
| Build | 33,928 |
| Test | 16,964 |
| Validate | 16,964 |
| Total | 67,856 |

## Preparing to Stay Honest

What if you don't have a large dataset that would allow you to split it in three segments (Build, Test, Validate)?

## Use Cross-Validation!



## Summary Statistics for Build Dataset

Continuous Variables

|  | total <br> claim <br> cost |  |  |
| :--- | ---: | ---: | ---: |
|  |  | exposure | veh.value |
| Min. $\quad$ | 0.0 | 0.003 | 0.000 |
| 1st Qu.: | 0.0 | 0.219 | 1.010 |
| Median : | 0.0 | 0.446 | 1.500 |
| Mean : | 143.4 | 0.469 | 1.777 |
| 3rd Qu.: | 0.0 | 0.709 | 2.150 |
| Max. $: 55920.0$ | 0.999 | 34.560 |  |

Vehicle value is in units of $\$ 10,000$.

## Summary Statistics for Build Dataset

Categorical Variables (record counts)

| veh.body | veh.age | area |
| :--- | :--- | :--- |
| SEDAN:11149 | 1: 6017 | A: 8216 |
| HBACK: 9372 | 2: 8332 | B: 6603 |
| STNWG: 8114 | $3: 10126$ | C:10344 |
| UTE $: 2351$ | $4: 9453$ | D: 4035 |
| TRUCK: 886 |  | E: 2971 |
| HDTOP: 770 |  | F: 1759 |
| COUPE: 396 |  |  |
| PANVN: 378 |  |  |
| MIBUS: 373 |  |  |
| MCARA: 60 |  |  |
| CONVT: 37 |  |  |
| BUS : | 27 |  |
| RDSTR: | 15 |  |
|  |  |  |

## Summary Statistics for Build Dataset

Categorical Variables (record counts)

|  |  |  | claim |  |
| ---: | ---: | ---: | ---: | ---: |
| age.cat | gender | claim? | count |  |
| $1: 2852$ | $\mathrm{~F}: 19264$ | No :31599 | $0: 31599$ |  |
| $2: 6501$ | $\mathrm{M}: 14664$ | Yes: 2329 | $1: 2185$ |  |
| $3: 7971$ |  |  | $2:$ | 133 |
| $4: 8086$ |  |  | $3:$ | 10 |
| $5: 5290$ |  |  | $4:$ | 1 |

6:3228

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What is the claim frequency?

## A naive GLM model for Claim Counts

Call: glm(formula $=$ num.claims ~ 1 ,

$$
\begin{aligned}
\text { family } & =\text { poisson(link }=\text { "log") } \\
\text { data } & =\operatorname{car}[b . i d x,])
\end{aligned}
$$

Coefficients:
Estimate Std. Error $z$ value $\operatorname{Pr}(>|z|)$
(Intercept) -2.61397 $0.02006-130.3<2 \mathrm{e}-16 * * *$

Null deviance: 13437 on 33927 degrees of freedom Residual deviance: 13437 on 33927 degrees of freedom

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Null deviance: 13437 on 33927 degrees of freedom Residual deviance: 13437 on 33927 degrees of freedom

$$
e^{-2.61397}=0.0732
$$

## How to adjust for Exposure?

For a frequency model with a log-link we have

$$
\log \left(\frac{\mathbb{E}[\text { counts }]}{\text { exposure }}\right)=\text { linear predictor }
$$

$$
\log (\mathbb{E}[\text { counts }])=\text { linear predictor }+\underbrace{\log (\text { exposure })}_{\text {offset term }}
$$

## A simple GLM model for Claim Counts

```
Call: glm(formula = num.claims ~ 1,
    family = poisson(link = "log"),
    data \(=\) car[b.idx, ],
    offset \(=\log (\) exposure))
```

Coefficients:

|  | Estimate Std. Error $z$ value $\operatorname{Pr}(>\|z\|)$ |  |  |  |
| ---: | ---: | ---: | ---: | ---: |
| (Intercept) | -1.85591 | 0.02006 | -92.52 | $<2 e-16 * * *$ |

Null deviance: 12864 on 33927 degrees of freedom Residual deviance: 12864 on 33927 degrees of freedom

$$
e^{-1.85591}=0.1563=\frac{2485}{15897.84}
$$

## Initial Frequency Model

Variables included in the model:

1. gender
2. area
3. age category

Variables not included in the model:

1. vehicle body
2. vehicle age
3. vehicle value

## Initial Frequency Model

glm(num.claims ~ gender + area + age.cat,

```
data = dta, subset = b.idx,
family = poisson(link = "log"),
offset = log(exposure))
```


## FQ Estimated Coefficients

|  | Estimate | Std. Error | z value | $\operatorname{Pr}(>\|z\|)$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| (Intercept) | -1.849782 | 0.053461 | -34.601 | $<2 \mathrm{e}-16$ | * |
| gender M | -0.008281 | 0.040575 | -0.204 | 0.838279 |  |
| area A | 0.013438 | 0.054652 | 0.246 | 0.805779 |  |
| area B | 0.064011 | 0.057184 | 1.119 | 0.262975 |  |
| area D | -0.213205 | 0.074610 | -2.858 | 0.004269 | ** |
| area E | 0.041201 | 0.076134 | 0.541 | 0.588394 |  |
| area F | 0.091002 | 0.089094 | 1.021 | 0.307058 |  |
| age.cat 1 | 0.277251 | 0.073570 | 3.769 | 0.000164 | *** |
| age.cat 2 | 0.077001 | 0.060403 | 1.275 | 0.202387 |  |
| age.cat 3 | 0.021269 | 0.057824 | 0.368 | 0.713002 |  |
| age.cat 5 | -0.288950 | 0.070964 | -4.072 | $4.67 \mathrm{e}-05$ | *** |
| age.cat 6 | -0.123044 | 0.080516 | -1.528 | 0.126464 |  |

## FQ Estimated Age Parameters



## FQ Estimated Geographic Area Parameters



## FQ Estimated Gender Parameters



## FQ Deviance Residuals



## FQ Deviance Residuals



## FQ Crunched Deviance Residuals



## FQ Estimated Merged Age Parameters



## FQ Estimated Merged Geographic Area Parameters



FQ Actual vs. Expected Vehicle Age


## FQ Actual vs. Expected Vehicle Body



## FQ Actual vs. Expected Vehicle Value



## New Frequency Model with Vehicle Value

```
glm(num.claims ~ area.2 + age.cat. 2 + veh.val.cat,
data = dta, subset = b.idx,
family = poisson(link = "log"),
offset = log(exposure))
```


## FQ Estimated Vehicle Value Parameters



## FQ Estimated Polynomial Vehicle Value Parameters



## Severity Modeling

$$
\begin{aligned}
& \text { glm(avg.cost } \sim \text { age.cat + gender, } \\
& \text { data }=\text { dtb, subset }=\mathrm{b} . i d x \\
& \text { family }=\text { Gamma(link }=\text { "log"), } \\
& \text { weights = num.claims) }
\end{aligned}
$$

## SV Estimated Age Parameters



## SV Estimated Gender Parameters



## SV Std. Deviance Residuals vs. Predicted Values



## Residuals for All Main Effects Variables



## Residuals for All Main Effects with a Smooth



## SV Estimated Merged Age Parameters



## SV Include Vehicle Body

```
glm(avg.cost ~ age.cat.2 + gender + veh.body,
data = dtb, subset = b.idx,
family = Gamma(link = "log"),
weights = num.claims)
```


## Analysis of Deviance Table

Response: avg.cost
Terms added sequentially (first to last)

|  |  | Diff | Resid | Resid |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Df | Dev | Df | Dev | F | $\operatorname{Pr}(>F)$ |  |
| NULL |  |  | 2328 | 3947.8 |  |  |  |
| age.cat. 2 | 1 | 45.097 | 2327 | 3902.7 | 14.10 | 0.00018 | *** |
| gender | 1 | 44.111 | 2326 | 3858.6 | 13.79 | 0.00021 | *** |
| veh.body | 11 | 31.073 | 2315 | 3827.5 | 0.88 | 0.55657 |  |

## SV Estimated Vehicle Body Parameters



## SV Estimated Vehicle Value Parameters



## SV Estimated Geographic Area Parameters



## Interactions?

## No interaction between Age and Gender



## Interaction between Age and Gender



## Interaction between Age and Gender?

Response: avg.cost
Terms added sequentially (first to last)


## Consistency Across Time or Random Subsets



## Checking the Link Function

Embed the link function in a family of functions. For example,

$$
\operatorname{link}(\mu)= \begin{cases}\mu^{\lambda} & \text { for } \lambda \neq 0 \\ \log \mu & \text { for } \lambda=0\end{cases}
$$

## Deviance as $\lambda$ varies



Source: Modified version of Fig. 11.1 in McCullagh \& Nelder p. 377.

## Checking the Variance Function



## Checking the Variance Function



## Constraints via the Offset

$$
g(\mathbb{E}[y])=\beta_{0}+x_{1} \beta_{1}+\cdots+x_{k} \beta_{k}+\text { offset }
$$

1. Regulatory constraints
2. Own-company constraints

Refitting causes correlated variables to partially adjust.

## Summary

- Exploratory analysis
- Build, test, validate
- Cross-validation
- Start with simple models
- Simplify
- Complicate
- Analysis of deviance table
- Residual plots
- Embed link/variance in a family
- Lift curves
- Other graphical methods


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