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#### GLM II: Basic Modeling Strategy

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Casualty Actuarial Society Ratemaking and Product Management Seminar March 25–27, 2019 Boston, MA

#### Overview

Quick Review of GLMs Project Cycle Modeling Cycle Model Complexity Personal Auto Claims Example Exploratory Analysis Build, Test, Validate Exposure Adjustments Initial Modeling Simplify Complicate Residual Analysis Analysis of Deviance Interactions Consistency across time Testing link/variance functions Constraints Summary

# Basic GLM Specification

$$g(\mathbb{E}[y]) = \beta_0 + x_1\beta_1 + \cdots + x_k\beta_k + \text{offset}$$

- 1. The link function is g
- 2. The distribution of y is a member of the exponential family
- 3. The explanatory variables  $x_i$  may be continuous or discrete
- 4. The offset term can be used to adjust for exposure or to introduce known restrictions

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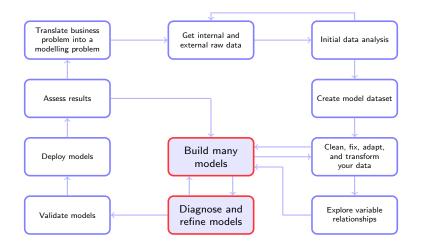
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$$\mathbb{E}[y] = g^{-1} \left(\beta_0 + x_1 \beta_1 + \dots + x_k \beta_k + \text{offset}\right)$$

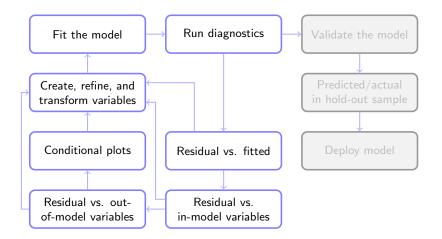
# Common Model Forms

Target Variable				
Claim	Claim	Average	Proba-	
Frequency	Counts	Claim	bility	
		Amount		
$\log(\mu)$	$\log(\mu)$	$\log(\mu)$	$logit(\mu)$	
Poisson	Poisson	Gamma	Binomial	
$\mu$	$\mu$	$\mu^2$	$\mu(1-\mu)$	
Exposure	1	# claims	1	
0	log(Exposure)	0	0	
	Frequency log( $\mu$ ) Poisson $\mu$ Exposure	$\begin{array}{c} \text{Claim} & \text{Claim} \\ \text{Frequency} & \text{Counts} \end{array}$	$\begin{array}{c c} \text{Claim} & \text{Claim} & \text{Average} \\ \text{Frequency} & \text{Counts} & \text{Claim} \\ & & & & \\ & & & & \\ & & & & \\ \hline \log(\mu) & \log(\mu) & \log(\mu) \\ \text{Poisson} & \text{Poisson} & \text{Gamma} \\ & & & \\ \mu & & & \\ & & & \\ \hline \text{Exposure} & 1 & & \\ \end{array}$	

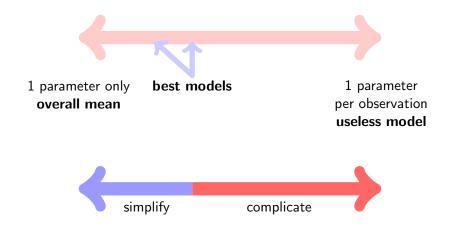
# **Overall Project Cycle**



# Model Building Cycle



# Model Complexity



# Personal Auto Claims

The dataset contains 67,856 policies taken out in 2004 or 2005. This is the car.csv dataset featured in the book by de Jong & Heller [3].

The available variables are:

- 1. Driver age
- 2. Gender
- 3. Garage location
- 4. Vehicle body
- 5. Vehicle age

- 6. Vehicle value ( $\infty$ )
- 7. Exposure  $(\infty)$
- 8. Claim?
- 9. Number of claims
- 10. Total claim cost  $(\infty)$

 $(\infty)$  denotes a continuous variable. All other variables are categorical or counts.

# Variable Descriptions

	Variable	Туре	Comments
1.	Driver Age	Cat	$1 = youngest, 2, \dots, 6 = oldest$
2.	Gender	Cat	$F=Female,\ M=Male$
3.	Garage Location	Cat	A, B, C, D, E, F
4.	Vehicle Body	Cat	13 classes
5.	Vehicle Age	Cat	1 to $4 = oldest$
6.	Vehicle Value	Cont	range: 0 to 34.56, in units of \$10K
7.	Exposure	Cont	range: 0.003 to 0.999
8.	Claim?	Cat	$0 = no \ claim, \ 1 = claim$
9.	Number of Claims	Count	0, 1, 2, 3, 4
10.	Total Claim Cost	Cont	range: \$0 to \$55,922

# Exploratory Analysis

- Tabular summaries
- Univariate exploration (along with exposure)
- Bivariate relationships
- Correlations

# Preparing to Stay Honest

To this end split your data into three sets:

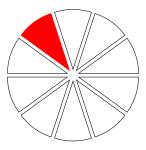
- 1. Build: used to create many models
- 2. Test: used to check intermediate models
- 3. *Validate*: used only once to check your final model One rule of thumb: (50%, 25%, 25%).

Set	Records
Build	33,928
Test	16,964
Validate	16,964
Total	67,856

# Preparing to Stay Honest

What if you don't have a large dataset that would allow you to split it in three segments (Build, Test, Validate)?

#### Use Cross-Validation!



#### Continuous Variables

		total		
		claim		
		cost	exposure	veh.value
Min.	:	0.0	0.003	0.000
1st Qu.	:	0.0	0.219	1.010
Median	:	0.0	0.446	1.500
Mean	:	143.4	0.469	1.777
3rd Qu.	:	0.0	0.709	2.150
Max.	:5	5920.0	0.999	34.560

Vehicle value is in units of \$10,000.

Categorical Variables (record counts)

veh.	body	veh.age	area
SEDAN:1	1149	1: 6017	A: 8216
HBACK:	9372	2: 8332	B: 6603
STNWG:	8114	3:10126	C:10344
UTE :	2351	4: 9453	D: 4035
TRUCK:	886		E: 2971
HDTOP:	770		F: 1759
COUPE:	396		
PANVN:	378		
MIBUS:	373		
MCARA:	60		
CONVT:	37		
BUS :	27		
RDSTR:	15		

Categorical Variables (record counts)

			C	laim
age.cat	gender	claim?	С	ount
1:2852	F:19264	No :31599	0:3	1599
2:6501	M:14664	Yes: 2329	1:	2185
3:7971			2:	133
4:8086			3:	10
5:5290			4:	1
6:3228				

~1 ~ <del>.</del> . .

Categorical Variables (record counts)

			С	laim
age.cat	gender	claim?	С	ount
1:2852	F:19264	No :31599	0:3	1599
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3:7971			2:	133
4:8086			3:	10
5:5290			4:	1
6:3228				

What is the claim frequency?

#### A naive GLM model for Claim Counts

```
Call: glm(formula = num.claims ~ 1,
            family = poisson(link = "log"),
            data = car[b.idx, ])
```

Coefficients:

```
Estimate Std. Error z value Pr(>|z|)
(Intercept) -2.61397 0.02006 -130.3 <2e-16 ***
```

Null deviance: 13437 on 33927 degrees of freedom Residual deviance: 13437 on 33927 degrees of freedom

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```

Null deviance: 13437 on 33927 degrees of freedom Residual deviance: 13437 on 33927 degrees of freedom

 $e^{-2.61397} = 0.0732$ 

# How to adjust for Exposure?

For a frequency model with a log-link we have

$$\log\left(\frac{\mathbb{E}[\mathsf{counts}]}{\mathsf{exposure}}\right) = \mathsf{linear \ predictor}$$

$$\log (\mathbb{E}[\text{counts}]) = \text{linear predictor} + \underbrace{\log (\text{exposure})}_{\text{offset term}}$$

#### A simple GLM model for Claim Counts

```
Call: glm(formula = num.claims ~ 1,
    family = poisson(link = "log"),
    data = car[b.idx, ],
    offset = log(exposure))
```

Coefficients:

Estimate Std. Error z value Pr(>|z|) (Intercept) -1.85591 0.02006 -92.52 <2e-16 \*\*\*

Null deviance: 12864 on 33927 degrees of freedom Residual deviance: 12864 on 33927 degrees of freedom

$$e^{-1.85591} = 0.1563 = \frac{2485}{15897.84}$$

# Initial Frequency Model

#### Variables **included** in the model:

- 1. gender
- 2. area
- 3. age category

#### Variables **not included** in the model:

- 1. vehicle body
- 2. vehicle age
- 3. vehicle value

## Initial Frequency Model

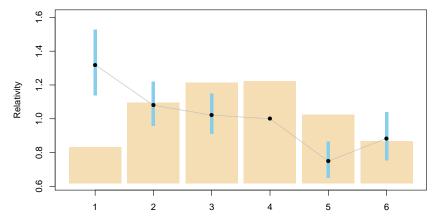
```
glm(num.claims ~ gender + area + age.cat,
```

```
data = dta, subset = b.idx,
family = poisson(link = "log"),
offset = log(exposure))
```

# FQ Estimated Coefficients

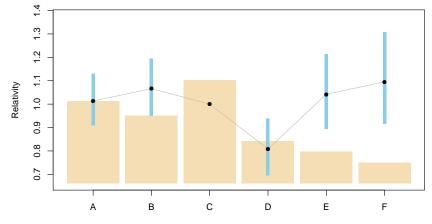
(Intercept)		Std. Error 0.053461		Pr(> z ) < 2e-16	***
gender M	-0.008281	0.040575	-0.204	0.838279	
area A	0.013438	0.054652	0.246	0.805779	
area B	0.064011	0.057184	1.119	0.262975	
area D	-0.213205	0.074610	-2.858	0.004269	**
area E	0.041201	0.076134	0.541	0.588394	
area F	0.091002	0.089094	1.021	0.307058	
age.cat 1	0.277251	0.073570	3.769	0.000164	***
age.cat 2	0.077001	0.060403	1.275	0.202387	
age.cat 3	0.021269	0.057824	0.368	0.713002	
age.cat 5	-0.288950	0.070964	-4.072	4.67e-05	***
age.cat 6	-0.123044	0.080516	-1.528	0.126464	

#### FQ Estimated Age Parameters



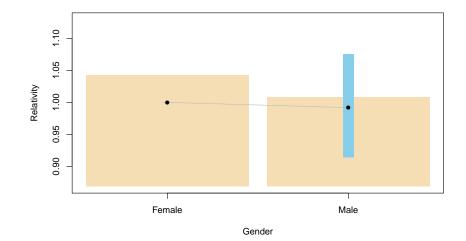
Age Category

## FQ Estimated Geographic Area Parameters

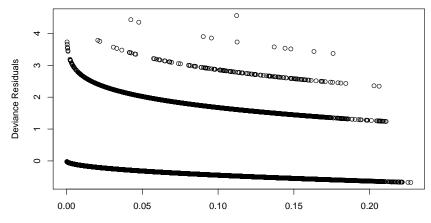


Geographic Area

#### FQ Estimated Gender Parameters

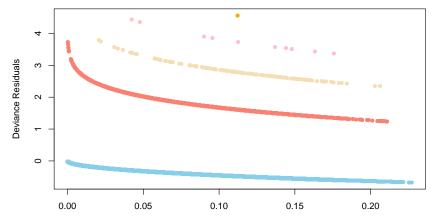


### FQ Deviance Residuals



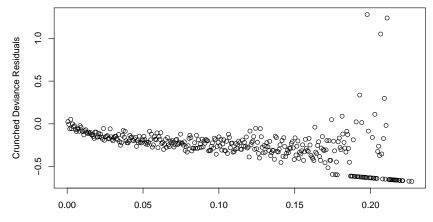
Predicted Mean Frequency

#### FQ Deviance Residuals



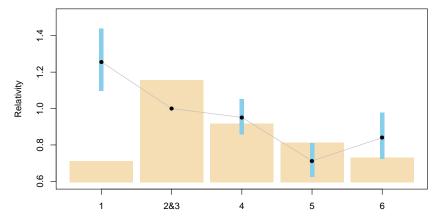
Predicted Mean Frequency

#### FQ Crunched Deviance Residuals



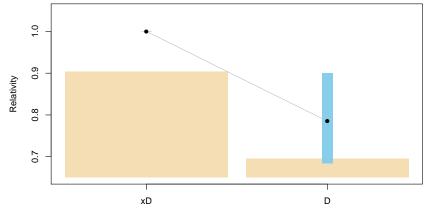
Predicted Mean Frequency

## FQ Estimated Merged Age Parameters



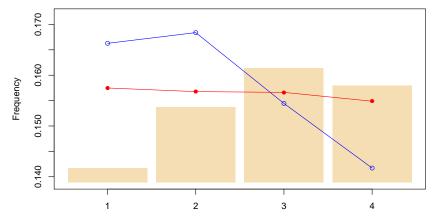
Merged Age Category

# FQ Estimated Merged Geographic Area Parameters



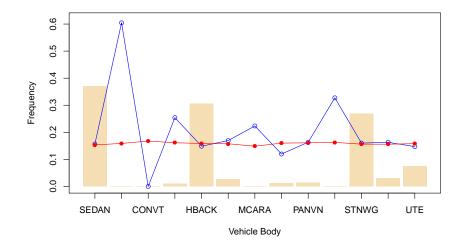
Merged Geographic Area

### FQ Actual vs. Expected Vehicle Age

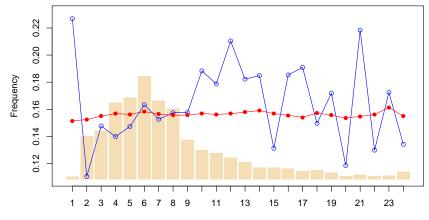


Vehicle Age

### FQ Actual vs. Expected Vehicle Body



#### FQ Actual vs. Expected Vehicle Value



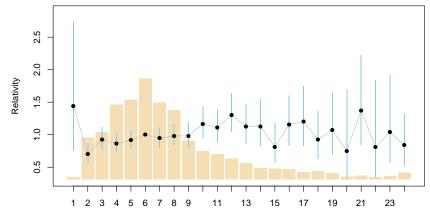
Vehicle Value (bins of \$2,500)

New Frequency Model with Vehicle Value

```
glm(num.claims ~ area.2 + age.cat.2 + veh.val.cat,
```

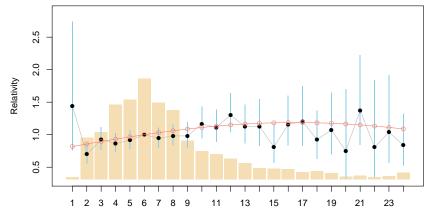
```
data = dta, subset = b.idx,
family = poisson(link = "log"),
offset = log(exposure))
```

#### FQ Estimated Vehicle Value Parameters



**Discretized Vehicle Value** 

## FQ Estimated Polynomial Vehicle Value Parameters



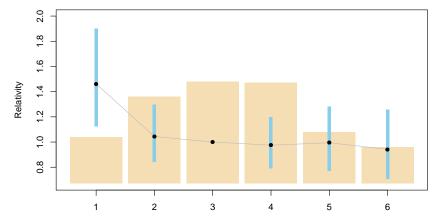
Discretized Vehicle Value

## Severity Modeling

```
glm(avg.cost ~ age.cat + gender,
```

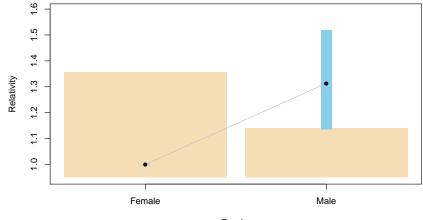
```
data = dtb, subset = b.idx,
family = Gamma(link = "log"),
weights = num.claims)
```

#### SV Estimated Age Parameters



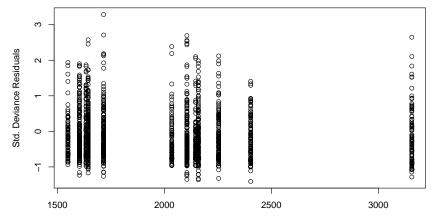
Age Category

#### SV Estimated Gender Parameters

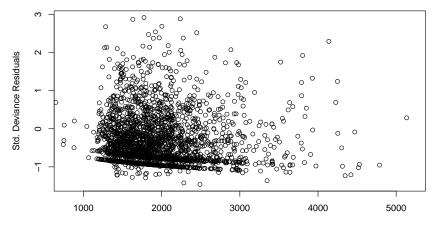




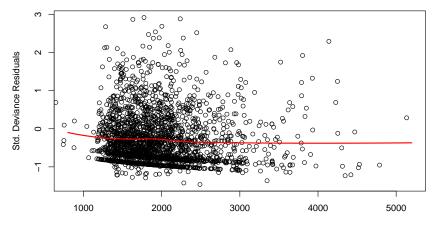
## SV Std. Deviance Residuals vs. Predicted Values



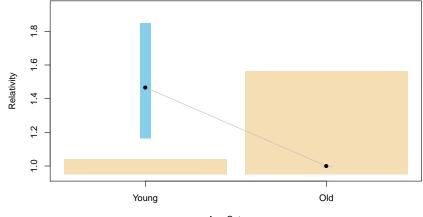
## Residuals for All Main Effects Variables



#### Residuals for All Main Effects with a Smooth



## SV Estimated Merged Age Parameters



Age Category

#### SV Include Vehicle Body

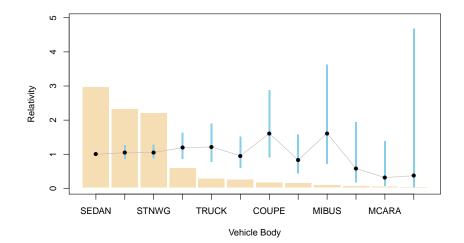
## Analysis of Deviance Table

Response: avg.cost

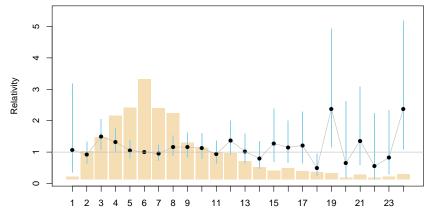
```
Terms added sequentially (first to last)
```

		Diff	Resid	Resid			
	Df	Dev	Df	Dev	F	Pr(>F)	
NULL			2328	3947.8			
age.cat.2	1	45.097	2327	3902.7	14.10	0.00018	***
gender	1	44.111	2326	3858.6	13.79	0.00021	***
veh.body	11	31.073	2315	3827.5	0.88	0.55657	

### SV Estimated Vehicle Body Parameters

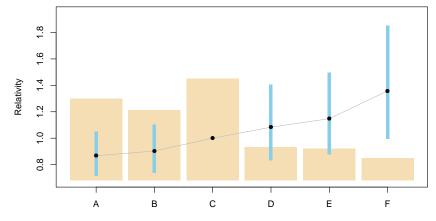


#### SV Estimated Vehicle Value Parameters



Vehicle Value

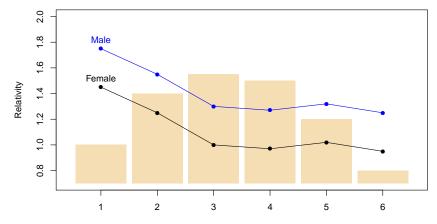
## SV Estimated Geographic Area Parameters



Geographic Area

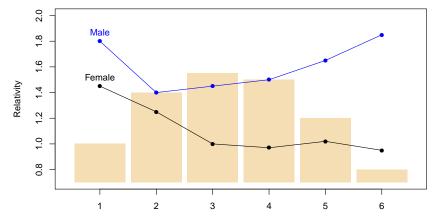
## Interactions?

#### No interaction between Age and Gender



Age Category

## Interaction between Age and Gender



Age Category

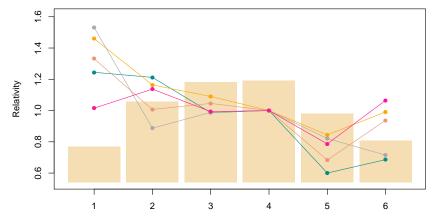
Interaction between Age and Gender?

Response: avg.cost

Terms added sequentially (first to last)

		Diff	Resid	Resid			
	Df	Dev	Df	Dev	F	Pr(>F)	
NULL			2328	3947.8			
age.2	1	45.097	2327	3902.7	14.2497	0.0002	***
gender	1	44.111	2326	3858.6	13.9380	0.0002	***
age.2:gender	1	10.971	2325	3847.6	3.4666	0.0627	•

## Consistency Across Time or Random Subsets



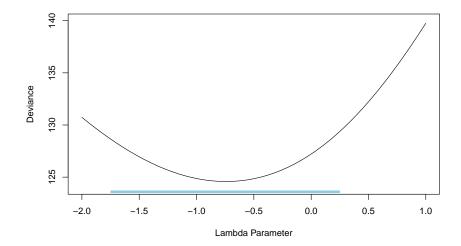
Age Category

## Checking the Link Function

Embed the link function in a family of functions. For example,

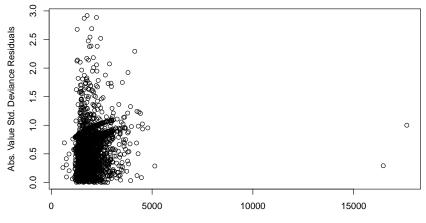
$$\mathsf{link}(\mu) = egin{cases} \mu^\lambda & ext{ for } \lambda 
eq 0, \ \log \mu & ext{ for } \lambda = 0. \end{cases}$$

#### Deviance as $\lambda$ varies



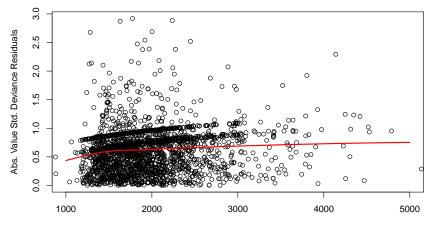
Source: Modified version of Fig. 11.1 in McCullagh & Nelder p. 377.

## Checking the Variance Function



Predicted Mean Severity

## Checking the Variance Function



Constraints via the Offset

$$g(\mathbb{E}[y]) = \beta_0 + x_1\beta_1 + \cdots + x_k\beta_k + \text{offset}$$

- 1. Regulatory constraints
- 2. Own-company constraints

Refitting causes correlated variables to partially adjust.

# Summary

- Exploratory analysis
- Build, test, validate
- Cross-validation
- Start with simple models
- Simplify
- Complicate

- Analysis of deviance table
- Residual plots
- Embed link/variance in a family
- Lift curves
- Other graphical methods

#### References

John M. Chambers, William S. Cleveland, Beat Kleiner, and Paul A. Tukey.
 Graphical Methods for Data Analysis.
 The Wadsworth Statistics/Probability Series. Wadsworth
 International Group, Belmont, California, 1983.

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- L. Fahrmeir and G. Tutz. Multivariate Statistical Modelling Based on Generalized Linear Models. Springer, 2001.
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- W.N. Venables and B.D. Ripley. *Modern Applied Statistics with S.* Springer New York, 2002.