

GLM II: Basic Modeling Strategy

CAS Predictive Modeling Special Interest Seminar
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EMBLEM

CAS
Predictive
Modeling
Oct 2006

- Background
- Overall Strategy
- Modeling Steps
 1. Get Data
 2. Initial Sels
 3. Test Error/Link
 4. Preliminary Investigation
 5. Build Models
 6. Validate Models
 7. Combine Models
- Summary

Basic Modeling Session

PURPOSE: To discuss basic modeling strategies and techniques for building appropriate GLM models

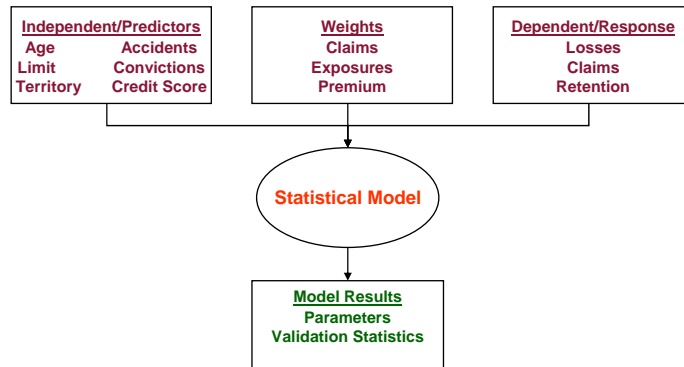
OUTLINE

- ❖ Background
- ❖ Overall Modeling Strategy
- ❖ Basic Predictive Modeling Steps
 1. Get clean data
 2. Select an initial error structure, link function, and model structure
 3. Test error structure/link function
 4. Preliminary investigation
 5. Build predictive models iteratively
 6. Validate final predictive model
 7. Combine models, if modeling frequency and severity
- ❖ Summary

EMBLEM

Purpose of Predictive Modeling

- To predict a response variable using a series of explanatory variables (or rating factors)



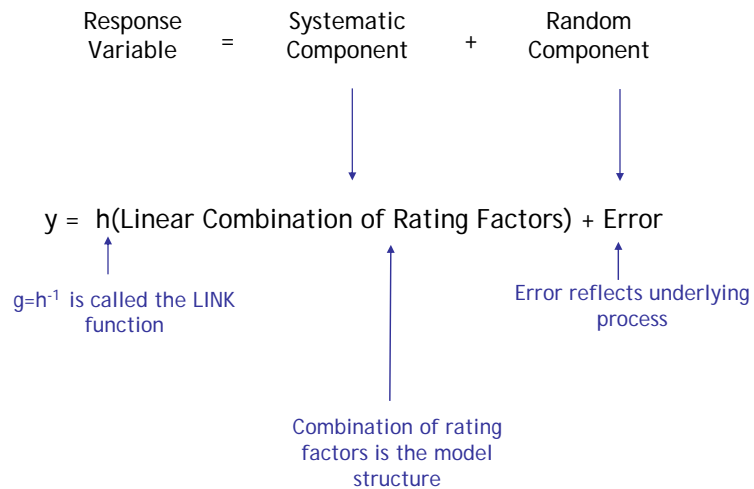
Same techniques apply regardless of what is being modeled, this session will focus on risk modeling as it is the most common application



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Generalized Linear Models (GLMs)

- Multivariate method that considers all factors simultaneously



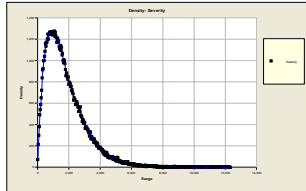
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GLM Building Blocks Error Structure

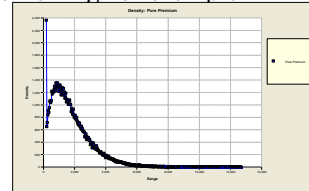


$$y = h(\text{Linear Combination of Rating Factors}) + \text{Error}$$

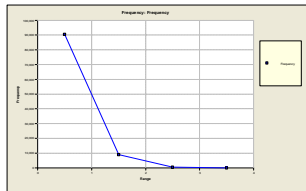
- Reflects the variability of the underlying process and can be any distribution within the exponential family, for example:



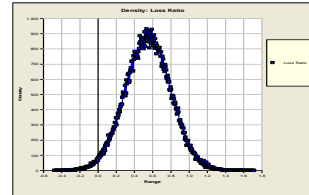
- Gamma consistent with severity modeling, may want to try Inverse Gaussian



- Tweedie consistent with pure premium modeling



- Poisson consistent with frequency modeling



- Normal useful for a variety of applications

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GLM Building Blocks Model Structure



$$y = h(\text{Linear Combination of Rating Factors}) + \text{Error}$$

- Include variables that are predictive, exclude those that are not
 - Gender may not have major impact on theft severity
- Simplify some rating factors, if full inclusion is not necessary
 - Some levels within a particular predictor may be grouped together (e.g., 50-54 year olds)
 - A curve may replicate the signal (e.g., amount of insurance)
- Complicate model if the relationship between levels of one variable depends on another characteristic
 - The difference between males and females depends on age

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GLM Building Blocks Link Function



$$y = \underline{h}(\text{Linear Combination of Rating Factors}) + \text{Error}$$

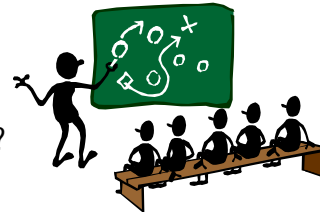
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❖ Link function ($g=h^{-1}$) chosen to based on how the factors are related to produce the best signal:

- Log: variables related multiplicatively (e.g., risk modeling)
- Identity: variables related additively (e.g., risk modeling)
- Logit: retention or risk modeling
- Reciprocal: canonical link for gamma distribution
- Mixed: additive/multiplicative rating algorithms

Overall Modeling Strategy Questions



- Background
- Overall Strategy
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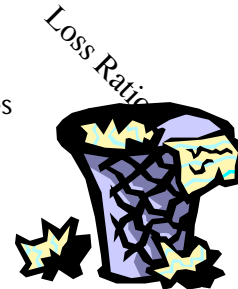


- ❖ Should you model loss ratios?
- ❖ Should you model frequency and severity separately by coverage/peril or model in the aggregate?
- ❖ Should you only model current rating variables?



Should You Model Loss Ratios?

- ❖ Some companies model loss ratios
 - May find it difficult to obtain exposures
 - Do not want to pull all of the data, so assume using loss ratios will “adjust” for excluded variables
 - Habit formed when performing traditional analysis



- ❖ Theoretical and practical *disadvantages* to loss ratio modeling
 - On-level calculations
 - No defined error distribution
 - Difficult to distinguish noise from pattern
 - If changes made, models cannot be reused



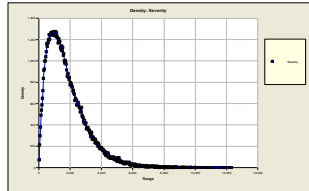
Loss Ratio Modeling On-Level Calculations

- ❖ When modeling using loss ratios, premiums should be put on-level to adjust for changes during or after the historical period
 - Rate changes
 - Underwriting changes
- ❖ Not sufficient to use an average on-level approach (e.g., parallelogram method) when changes impact classes differently
- ❖ Instead, put premiums on-level at the granular level (e.g., extension of exposures)
 - Can be time consuming
 - Data may not be readily available
- ❖ Depending on the type and magnitude of the changes, failure to put premiums on level can result in serious under- and over-predictions
- ❖ Pure premiums use exposures so this is a non-issue

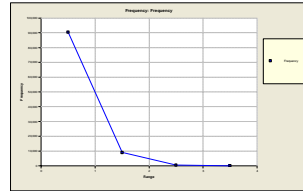
Loss Ratio Modeling Defined Error Structure

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- ✔ When modeling frequency and severity, there are generally accepted distributions



Gamma considered a standard for severity modeling



Poisson considered a standard for frequency modeling

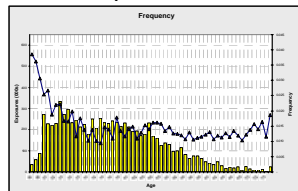
- ✔ What is the typical distribution for loss ratios?
 - There is no generally accepted standard
 - The distribution will vary by company, line, and over time



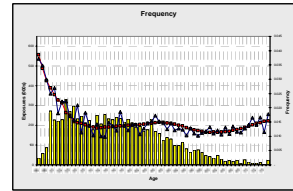
Loss Ratio Modeling Discerning Patterns

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- ✔ When viewing frequency and severity data separately, easy to discern patterns from the noise

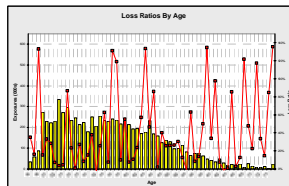


Raw Frequency by Age of Driver



Smoothed Frequency by Age of Driver

- ✔ With loss ratio difficult or impossible to determine pattern from noise



Raw Loss Ratio by Age of Driver



Loss Ratio Modeling Re-usability



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- ❖ Loss ratio modeling
 - Modeling losses/premiums, thus it is imperative that premiums be put on-level
 - If a review results in changes
 - All of the loss ratios will change
 - The relationships between levels of factors may change as well
 - Models built in last review will be inappropriate
- ❖ Pure Premium modeling
 - Modeling does not involve premium, thus unnecessary to put premiums on level
 - If a review results in changes
 - The frequencies, severities, pure premiums will not change
 - The relationships between levels will be unaffected
 - Models built in last review may still be appropriate

Granular or Combined Modeling?

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- ❖ Some tempted to model raw pure premiums or combined coverages/perils, presumably to save time
- ❖ As with traditional analysis (e.g., selecting loss trends), preferable to analyze at the granular level

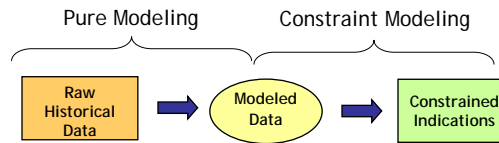
Freq/Severity or Pure Premium	By-Peril or All Perils
Severity trends mask frequency signal	High variable perils mask stable perils
Predictors impact frequency and severity differently (e.g., limit)	Predictors affect perils differently (e.g., theft device)
Frequency and severity have defined error structures	Perils have different size of loss distributions
Different frequency and severity trends can mask results	Different loss trends by peril can mask results

- ❖ If necessary, consider Tweedie and Joint Modeling macros



Use All Available Data?

- ❖ Companies may limit number of variables reviewed. For example, companies may mistakenly exclude
 - Variables not allowed by regulation or not currently used
 - Variables not being changed with current review
 - Underwriting variables



Pure Modeling

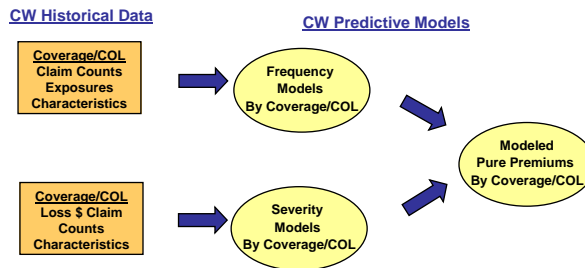
- ❖ Use all data to remove “noise” and find signal
- ❖ Example, geodemographic data may be more predictive than current territory

Constraint Modeling

- ❖ Convert modeled results into usable indications
- ❖ Incorporate restrictions
 - Systems
 - Regulatory
 - Competitive



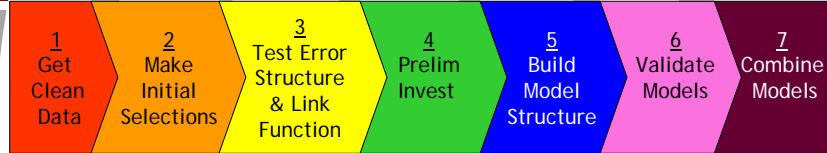
Predictive Modeling Overall Strategy



- ❖ Avoid modeling loss ratios
- ❖ Build frequency and severity models by coverage/cause of loss
- ❖ Use all available data to find the best signal

Basic Modeling Steps

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1. Gather necessary internal and external data
2. Select initial error structure, link function, and model structure
3. Perform basic diagnostic tests to become familiar with data
4. Validate initial selections for error structure and link function
5. Build predictive models
 - Add/exclude variables
 - Group levels
 - Include variates
 - Add interactions
6. Perform tests to validate the models built
7. Combine granular models, if necessary

Get Clean Data

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- ❖ Good project results start with good data
 - Internal data
 - External data
- ❖ Data remains the number 1 issue
 - Null records or bad data, especially for variables not used in rating
 - Poor linkage between losses and policy characteristics
 - Too much pre-banding of data
 - No mapping of old groupings into new groupings
 - For auto, no linkage between operator, vehicle, and policy characteristics
 - Inconsistency between variables (e.g., 30 year olds living in a retirement community)
- ❖ Key: spend the right amount of time on data acquisition!
 - Typically 50% of first review
 - Some issues cannot be resolved, impact on analysis depends on the type and extent of the problem



Initial Selections

- Use generally accepted standards as starting point for link functions and error structures

Observed Response	Most Appropriate Link Function	Most Appropriate Error Structure	Variance Function
--	--	Normal	μ^0
Claim Frequency	Log	Poisson	μ
Claim Severity	Log	Gamma	μ^2
Claim Severity	Log	Inverse Gaussian	μ^3
Risk Premium	Log	Gamma or Tweedie	μ^T
Retention Rate	Logit	Binomial	$\mu(1-\mu)$
Conversion Rate	Logit	Binomial	$\mu(1-\mu)$

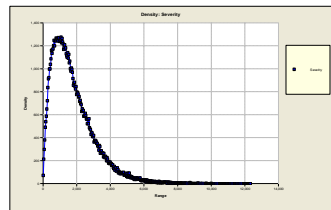
- Reasonable starting point for model structure
 - All or all known important factors
 - Prior model (last year or other related peril)
 - Forward regression model

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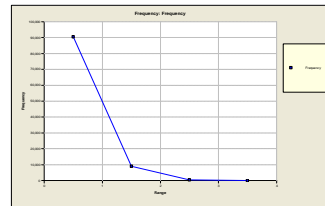


Test Error Structure/Link Function Distribution Analysis

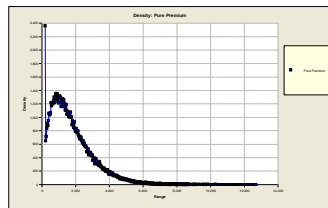
- Examine plots of the data (e.g., size of loss distribution)



- Consistent with gamma



- Consistent with Poisson



- Consistent with Tweedie

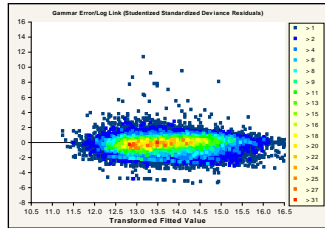
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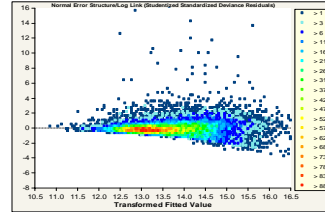
Test Error Structure/Link Function Macro Residual Analysis

Plot of all residuals tests
selected error structure/link
function

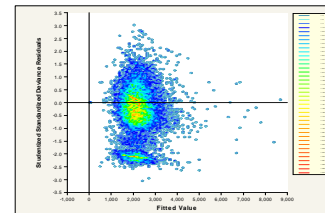
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- Elliptical pattern is ideal



- Fanning out suggests power of variance function is too low



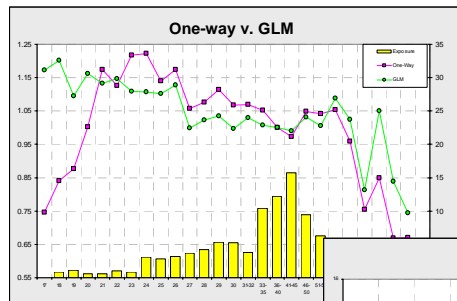
- Two concentrations suggests two perils: split of use joint modeling



Preliminary Investigation

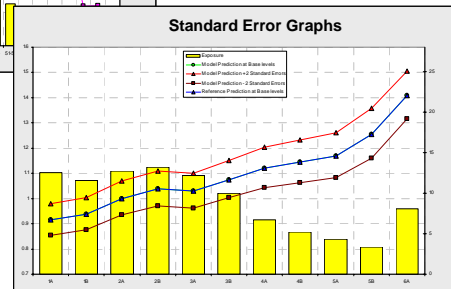
Traditional statistics and simple graphs provide "quick" feel

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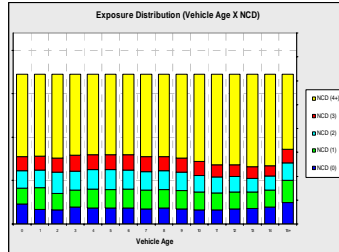
- Highlights what others within your company "know"

- Quickly highlight trends in your data



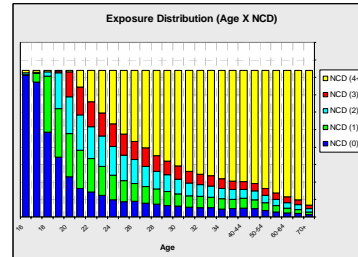
Preliminary Investigation

- Statistics can (e.g., Cramer's V) identify correlated variables



Low Correlation (.025)

- Distribution of number of years claims free about the same for each vehicle age



High Correlation (.253)

- Older drivers are more likely to be claim-free

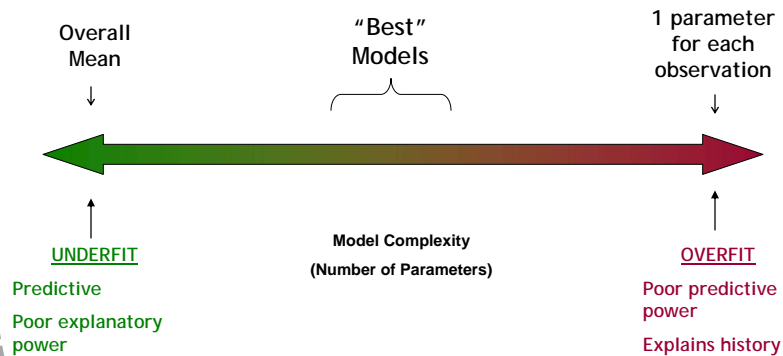
- Identifies independent variables that will have an effect on each other



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Building the "Best" Model

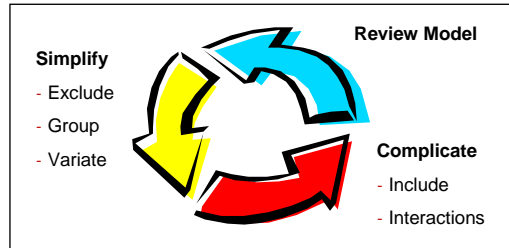
- To produce a sensible model that explains recent historical experience and is likely to be predictive of future experience



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Building the "Best" Model

- Modeling is an iterative process

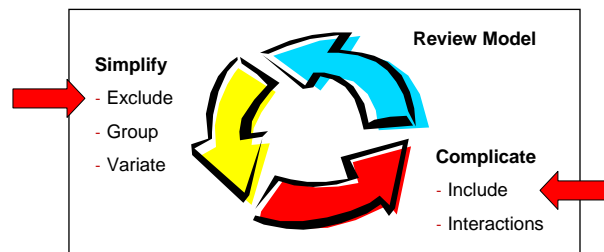


- How does the analyst decide the "Best" Model?
 - Parameters/standard errors
 - Consistency of patterns over time or random data sets
 - Type III statistical tests (e.g., X^2 tests)
 - Judgment (e.g., do the trends make sense)



Building the "Best" Model

- Modeling is an iterative process



- Add/Exclude: does the independent variable have predictive power that warrants including it in the model?

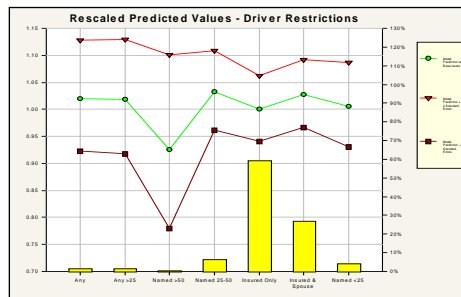


Build Models Include/Exclude Factors

Parameters/standard errors tell importance of factors and "confidence" in estimates

- If all the parameters are essentially the same or have large standard errors, the factor may not be important

Name	Value	Standard Error	Standard Error (%)	Exp(Value)
Any	0.0174	0.04183	240.8	1.0175
Any>25	0.0212	0.04349	205.4	1.0214
Named >50	-0.0961	0.08120	84.5	0.9084
Named 25-50	0.0357	0.02194	61.4	1.0364
Insured Only				
Insured & Spouse	0.0255	0.01272	49.8	1.0259
Named <25	-0.0446	0.02663	59.7	0.9564



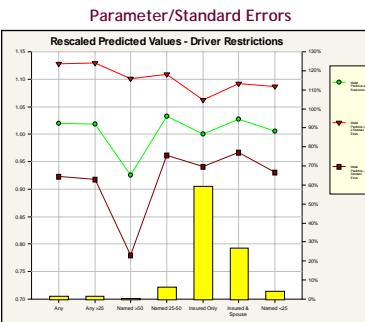
- Graph of parameters/standard errors and "horizontal line test" identifies importance of a factor

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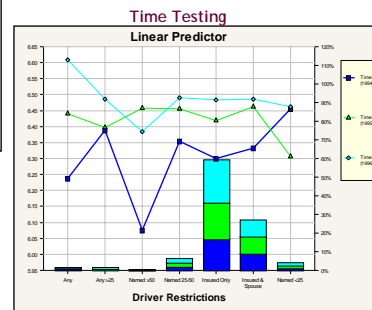


Build Models Include/Exclude Factors

Examine consistency over time or random parts of data



- Main effects graph may indicate a questionable estimate



- By testing the pattern over time can see if the same thing happens each year

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Build Models Include/Exclude Factors

- ✔ Goodness of fit tests (e.g., Chi-Squared) can be used to determine the explanatory power of a variable
 - Null hypothesis is that the models with and without the factor are the same

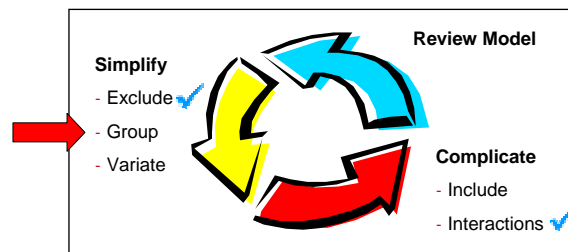
Chi-Squared		
Model	With	Without
Deviance	8,906.4414	8,909.6226
Degrees of Freedom	18,469	18,475
Scale Parameter	0.4822	0.4823
Chi Square Test		78.6%

Score	H ₀	Indicated Model
<5%	Reject	More Complex: Include Factor
5%-30%	???	???
>30%	Accept	Simpler: Exclude Factor



Building the "Best" Model

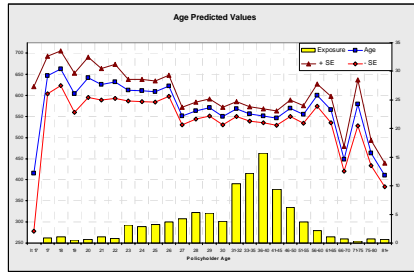
- ✔ Modeling is an iterative process



- ✔ Group: should some of the levels of a given variable be combined?

Build Models Group Rating Levels

Parameters/standard errors tell importance of varying estimates for each level



- Similar parameters or "plateaus" indicate potential groups
- Look for low weights

Name	Value	Standard Error	Standard Error (%)	Weight	E(Value)
Lt 17	-0.2872	0.40047	139.4	3	0.7504
17	0.1597	0.06488	40.6	162	1.1731
18	0.1838	0.05642	30.7	211	1.2018
19	0.0915	0.07222	78.9	106	1.0958
20	0.1506	0.07009	46.6	111	1.1625
21	0.1254	0.05478	43.7	195	1.1336
22	0.1364	0.05916	43.4	156	1.1462
23	0.1038	0.03476	33.5	587	1.1094
24	0.1022	0.03559	34.8	539	1.1076
25	0.0979	0.03288	33.6	602	1.1029
26	0.1207	0.03098	25.7	700	1.1283
27	-0.0015	0.02947	1,929.7	795	0.9985
28	0.0221	0.02635	119.0	1,004	1.0224
29	0.0345	0.02611	75.7	983	1.0351
30	-0.0021	0.02925	1,396.1	711	0.9979
31-32	0.0291	0.02059	70.8	1,952	1.0295
33-35	0.0079	0.01941	244.6	2,294	1.0080
36-40				2,953	
41-45	-0.0103	0.02110	204.5	1,769	0.9897

- Group levels with
 - Base level
 - Neighboring classes



Build Models Group Rating Levels

- Standard errors discussed earlier identify levels that should be grouped with the base class
- Standard error of the parameter differences identifies non-base levels that may be grouped

	Lt 17	17	18	19	20	21	22
Lt 17							
17	90.4						
18	85.6	308.9					
19	107.2	132.7	91.2				
20	92.7	995.9	255.1	161.6			
21	97.8	236.1	127.0	254.7	332.7		
22	95.4	362.2	163.9	199.5	620.3	685.0	
23	102.6	124.2	76.9	618.2	158.1	273.1	193.0
24	103.1	122.4	76.6	719.3	154.6	259.0	186.9
25	104.2	112.5	71.7	1,182.8	140.8	217.5	165.4
26	98.4	176.5	96.1	258.8	246.0	1,250.8	399.8
27	140.4	42.3	32.4	80.8	48.0	45.9	45.2
28	129.6	48.8	36.4	106.9	56.1	55.3	53.7
29	124.6	53.7	39.5	130.3	62.0	62.9	60.3
30	140.7	42.4	32.5	80.6	48.0	46.1	45.5
31-32	126.6	50.0	36.8	116.4	58.0	57.3	55.5
33-35	135.7	43.0	32.3	86.7	49.3	46.9	46.3
36-40	139.4	40.6	30.7	78.9	46.6	43.7	43.4

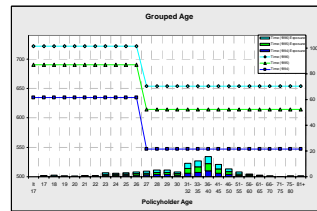
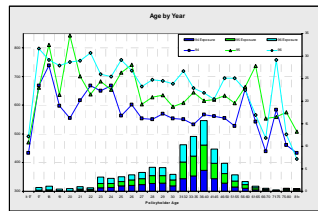
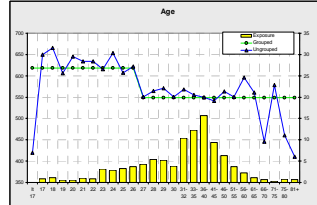


Build Models Group Rating Levels

- Background
- Overall Strategy
- Modeling Steps
 1. Get Data
 2. Initial Sets
 3. Test Error/Link
 4. Preliminary Investigation
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 6. Validate Models
 7. Combine Models
- Summary



- Explore if “indicated” groupings are consistent over time or random parts of the data



- View of consistency without groupings

- View of consistency with groupings

Build Models Group Rating Levels

- Background
- Overall Strategy
- Modeling Steps
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- Goodness of fit tests (e.g., Chi-Squared) can be used to determine the explanatory power of a variable
 - Null hypothesis is that the models with and without the grouping are the same

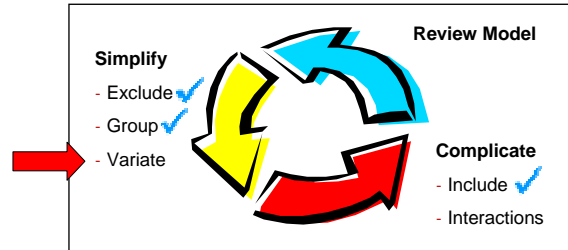
Chi-Squared

Model	With	Without
Deviance	8,906.4414	8,909.6226
Degrees of Freedom	18,469	18,475
Scale Parameter	0.4822	0.4823
Chi Square Test		78.6%

Score	H ₀	Indicated Model
<5%	Reject	More Complex: Without Grouping
5%-30%	???	???
>30%	Accept	Simpler: With Grouping

Building the "Best" Model

- Modeling is an iterative process



- Variate: can the signal for a given variable be represented well by a curve?



Build Models Add Variates

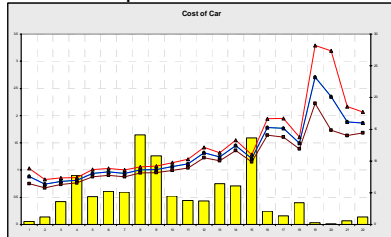
- Curves can be applied to continuous variables, but not categorical variables
 - Continuous variables have a numerical relationship between the different levels

	Categorical	Continuous
Homeowners	Type of HO Alarm	Amount of Insurance
Auto	Vehicle Usage	Age of Driver
Commercial Lines	Occupation	Income
Retention	Gender	Premium change
Geography	Territory	Latitude/longitude



Build Models Add Variates

- View parameters and standard errors for sensibility of variate



- Variates can be very helpful at smoothing out non-sensible results

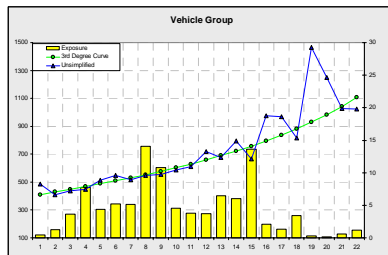
- Standard error of parameter differences can identify smooth progression of parameters

	Vehicle Group (1)	Vehicle Group (2)	Vehicle Group (3)	Vehicle Group (4)	Vehicle Group (5)	Vehicle Group (6)	Vehicle Group (7)	Vehicle Group (8)	Vehicle Group (9)	Vehicle Group (10)
Vehicle Group (1)	52.9									
Vehicle Group (2)	74.8	88.5								
Vehicle Group (3)	53.8	59.0	133.8							
Vehicle Group (4)	82.8	224	210	20.6						
Vehicle Group (5)	86.9	98	0.5	6.5						
Vehicle Group (6)	129.3	224	20.8	20.0	123.1					
Vehicle Group (7)	61.8	65	0.0	0.9	46.2	78.9		411		
Vehicle Group (8)	56.6	60	0.8	0.9	36.9	59.0	35.9	170.1		
Vehicle Group (9)	42.4	147	0.2	1.1	27.6	356	25.8	43.3	55.5	
Vehicle Group (10)	34.3	52	10	0.0	210	239	6.9	28.9	311	76.6
Vehicle Group (11)	201	94	7.5	6.7	6.7	12	0.2	0.8	16	6.7
Vehicle Group (12)	200	99	7.5	6.5	14	0.0	0.8	13	25	20.3
Vehicle Group (13)	6.9	77	5.7	4.8	7.5	7.5	7.0	6.7	7.2	10.2
Vehicle Group (14)	24.3	60	7.3	5.9	13	16	0.5	0.4	107	212



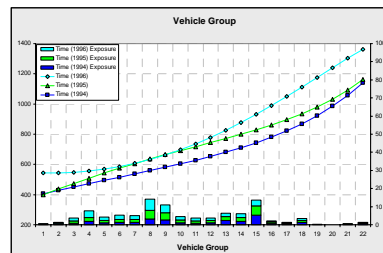
Build Models Add Variates

- Check consistency of curve over time or random parts of the dataset



- After choosing the curve fits the data

- Check to see the consistency of that curve fit to different parts of the data



Build Models Add Variates

Goodness of fit tests (e.g., Chi-Squared) can be used to determine the appropriateness of a variate

- Null hypothesis is that the models with and without the variate are the same

Chi-Squared

Model	No Curve	Curve
Deviance	8,906.4460	9,020.2270
Degrees of Freedom	18,469	18,487
Scale Parameter	0.4822	0.4879
Chi Square Test		0.0%

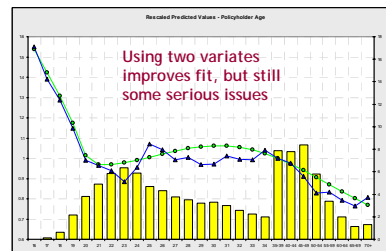
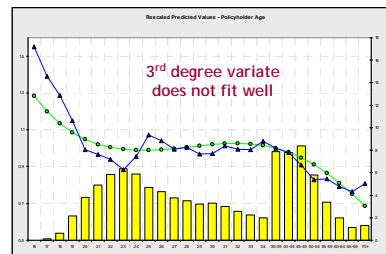
Score	H ₀	Indicated Model
<5%	Reject	More Complex: No Curve
5%-30%	???	???
>30%	Accept	Simpler: With Curve

- Background
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Build Models Add Variates

- Variates tend not to perform as well with regards to Type III testing
- If variates are not fitting the data well, the modeler can increase the responsiveness
 - Increase the power of the variate
 - Create multiple variates
 - Use combination of groupings and variates
 - Fit splines

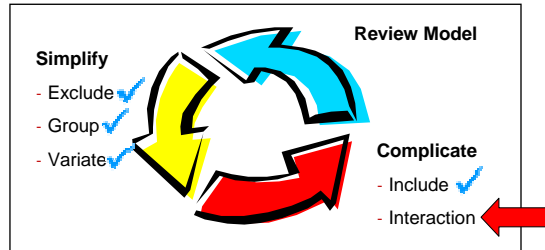


- Background
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Building the "Best" Model

- Modeling is an iterative process



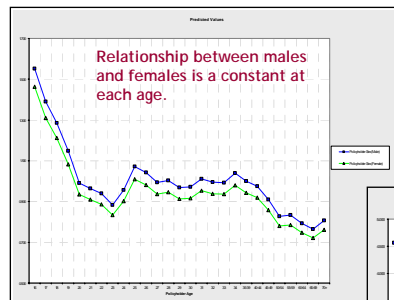
- Interaction: does the effect of one variable vary by level of another variable?

- Background
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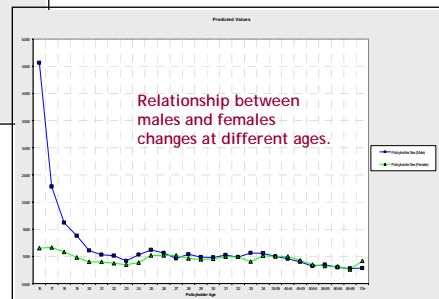
Build Models Include Interactions

- Relationship of between levels of 1 variable may vary by different levels of another variable (e.g., response correlation)



Simple Model: Age + Gender

Full Interaction Model:
Age + Gender + Age.Gender



- Background
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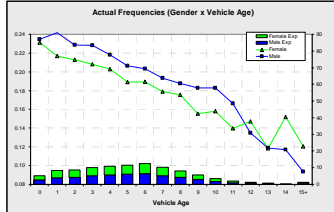


Build Models

Identify Potential Interactions

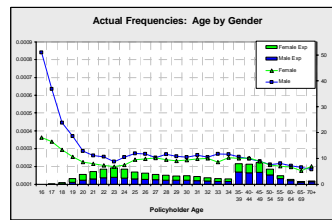
Patterns of actual results will highlight potential interactions

- Background
- Overall Strategy
- Modeling Steps
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- Actual frequencies support relationship between male and female is basically constant for each vehicle age

- Actual frequencies show relationship between male and female is very different for youthfuls and adults



Build Models

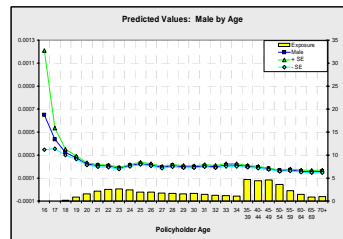
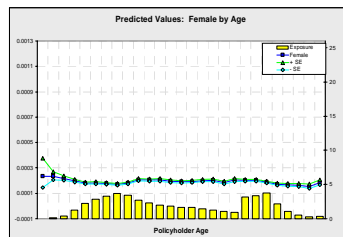
Include Interactions

View parameters and standard errors

- Background
- Overall Strategy
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- Summary

Interaction Term	Value	Standard Error	Standard Error (%)	Weight
Female.16	-1.0235	0.78776	77.0	13,761
Female.17	-0.6174	0.24463	39.6	185,915
Female.18	-0.3981	0.11267	28.3	739,500
Female.19	-0.3382	0.07265	21.5	2,362,139
Female.20	-0.2112	0.06333	30.0	4,081,775
Female.21	-0.1384	0.05947	43.0	5,163,074
Female.22	-0.1467	0.05704	38.9	6,055,119
Female.23	-0.0782	0.05703	73.0	6,763,300
Female.24	-0.1536	0.05706	37.1	6,300,270
Female.25	-0.0972	0.05906	60.7	4,927,417
Female.26	-0.0431	0.06031	139.9	4,269,244
Female.27	0.0544	0.06364	116.9	3,672,472
Female.28	-0.0727	0.06477	89.1	3,438,810
Female.29	-0.0483	0.06761	140.0	2,970,306
Female.30	-0.0254	0.06693	263.3	3,027,278
Female.31	-0.0318	0.06849	215.1	2,724,535
Female.32	0.0033	0.07270	2,175.0	2,329,283
Female.33-35	-0.1597	0.07709	48.3	1,967,739
Female.36-39	-0.0376	0.07947	211.3	1,670,130
Female.40-44	0.0467	0.05185	111.1	6,166,191
Female.45-49	0.0297	0.05174	174.3	6,877,522
Female.50-54	0.0325	0.05973	183.8	3,957,251
Female.55-59	-0.0264	0.07412	281.0	1,998,839
Female.60-64	0.0228	0.09824	431.3	959,502
Female.65-69	-0.0168	0.13252	787.8	528,632
Female.70+	0.1593	0.12038	75.6	602,694

- In tabular format

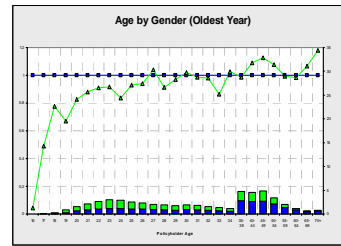
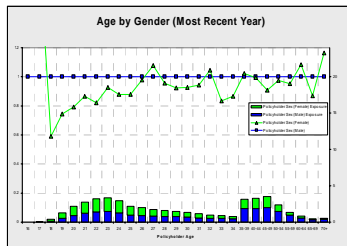
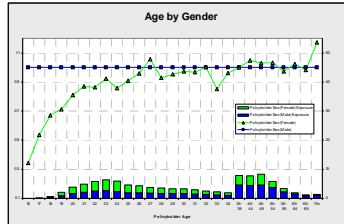


- Graphically



Build Models Include Interactions

- Explore if "indicated" interaction is consistent over time or random parts of the data



- Background
- Overall Strategy
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Build Models Include Interactions

- Goodness of fit tests (e.g., Chi-Squared) can be used to determine the explanatory power of an interaction
 - Null hypothesis is that the models with and without the interaction are the same

Chi-Squared

Model	Simple Model	W/ Interaction
Deviance	224,667.0000	224,771.0000
Degrees of Freedom	83	109
Scale Parameter	1.1615	1.1655
Chi Square Test		0.0%

Score	H ₀	Indicated Model
<5%	Reject	More Complex: With Interaction
5%-30%	???	???
>30%	Accept	Simpler: Without Interaction

- Background
- Overall Strategy
- Modeling Steps
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 - Test Error/Link
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- Summary



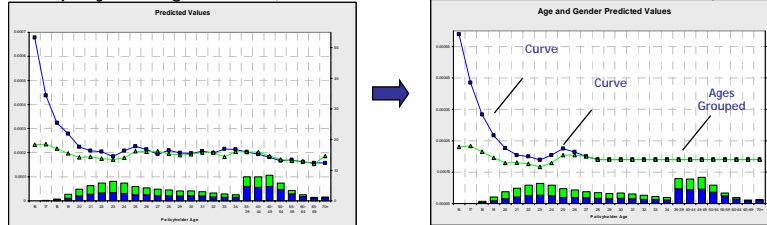
Build Models Simplify Interactions

- Background
- Overall Strategy
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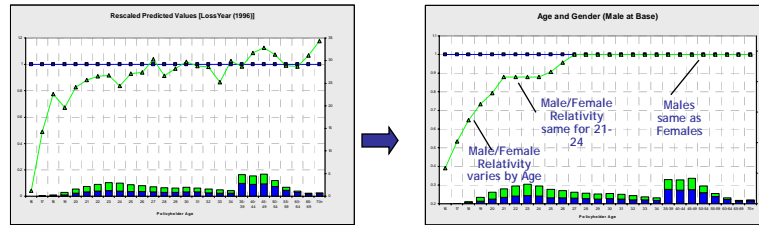


Complex relationships can be simplified using curves, groups, etc.

- Simplify the age curve (i.e., male curve since male is base level)



- Simplify the relationship between males and females

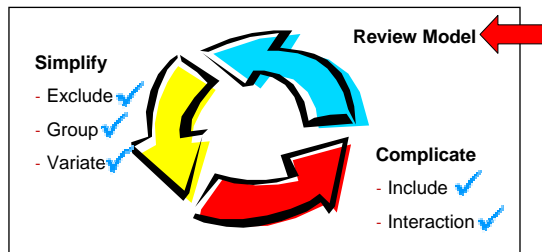


Building the "Best" Model

- Background
- Overall Strategy
- Modeling Steps
 1. Get Data
 2. Initial Sets
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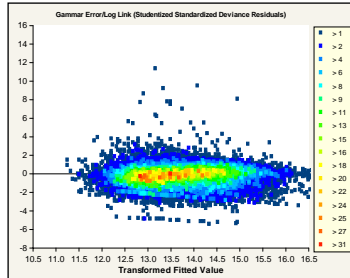
Modeling is an iterative process



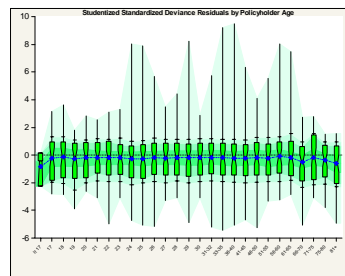
Once models have been built, essential to validate the models

Validate Model Residual Analysis

- Re-check residuals to ensure appropriate shape



- Is the contour plot symmetric?
- Are fitted results reasonable?



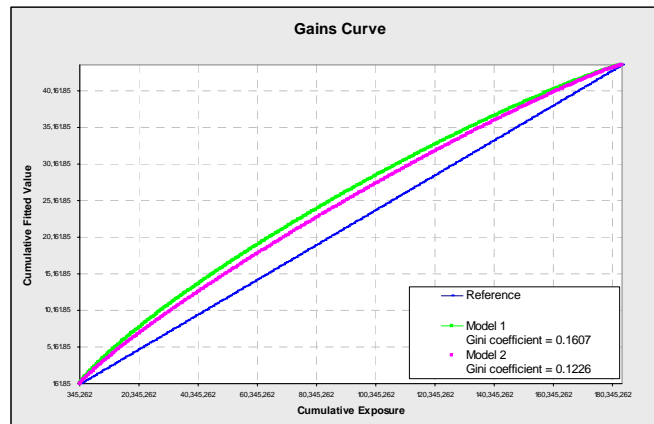
- Does the Box-Whisker show symmetry across levels?



- Background
- Overall Strategy
- Modeling Steps
 - Get Data
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 - Validate Models**
 - Combine Models
- Summary

Validate Model Gains Curves

- Compare predictiveness of models

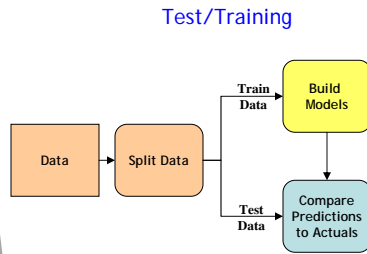


- Background
- Overall Strategy
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Validate Model Hold-out Samples

- Background
- Overall Strategy
- Modeling Steps
 1. Get Data
 2. Initial Sets
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- Summary

- ✔ Hold-out samples are effective at validating model
 - Determine estimates based on part of dataset
 - Uses estimates to predict other part of dataset



- ✔ Larger companies may consider 3 splits
 1. Build models
 2. Fit parameters
 3. Validate models/parameters
- ✔ Smaller companies may consider a sampling approach



- ✔ Predictions should be close to actuals for populated cells

Combine Predictive Models

- Background
- Overall Strategy
- Modeling Steps
 1. Get Data
 2. Initial Sets
 3. Test Error/Link
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CW Historical Data

Coverage/COL
Claim Counts
Exposures
Characteristics

CW Predictive Models

Frequency
Models
By Coverage/COL

Coverage/COL
Loss \$ Claim
Counts
Characteristics

Severity
Models
By Coverage/COL

Modeled
Pure Premiums
By Coverage/COL

- ✔ Once signal determined, can implement business restrictions
 - Split variables into rating and underwriting
 - Incorporate parameter restrictions (e.g., cap relativities)
 - Incorporate structural restrictions (e.g., convert to mixed additive/multiplicative structure)

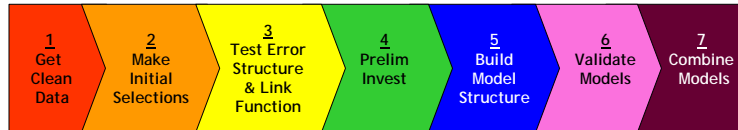


Summary

- Background
- Overall Strategy
- Modeling Steps
 1. Get Data
 2. Initial Sets
 3. Test Error/Link
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- Summary



- ❖ GLMs can be a powerful tool modeling tool with significant advantages over traditional techniques
- ❖ Regardless of what is being modeled, the goal is to remove the “noise” and find the “signal” in the data
- ❖ When modeling risk, it is ideal to
 - Model frequency and severity separately
 - Model by coverage or cause of loss
 - Use all available data and worry about constraints later
- ❖ Modeling is a multi-step iterative process requiring the modeler to use statistical and practical tests and apply judgment



Thanks for coming, if you would like a copy of these slides:

- ❖ Give me your name/email after the session
- ❖ Call me at 210.826.2878
- ❖ Email me at geoff.werner@embamerica.com

GLM III will cover:

- ❖ Testing the link function
- ❖ The Tweedie distribution
- ❖ Splines-theory and practice
- ❖ Reference models
- ❖ Aliasing/near-aliasing
- ❖ Combining models across claim types
- ❖ Restricted models
- ❖ Model validation

