# Underwriting and Actuarial: Making Better Dog Food Together

You can make the best dog food in the world; but if the dogs won't eat it, it isn't any good.

## **Traditional Dog Food**



#### Loki : A Very Happy Dog

He likes his dog food and eats it up.

## **Traditional Underwriting**

- Class Plans
- Rating Plans
- Underwriting Guidelines
- Schedule Credits/Debit Plans
- Underwriting Judgment

# New and Improved Dog Food

### Loki: Not so happy



He does not like his new and improved dog food so much.

### New and Improved Dog Food

You can have the most predictive model in the world; but if the dogs won't eat it, it isn't any good?

## Who are the dogs?

- People who regulate insurance
- People who underwrite insurance
- People who sell insurance
- People who buy insurance

### This is important

•How can you best integrate the model into your underwriting processes?

•Simple is always better.

•Models must be integrated into systems at the point of sale.

## My View of Models

# My View of Models

- •They need good data.
- •They improve risk selection.
- •They improve our ability to price.
- •They are probably wrong.

•They do not replace underwriting judgment.

What does finding a submarine and underwriting judgment have in common?

### How to make better dog food?

The best dog food is made through a close collaboration between Underwriting (Art) and Actuarial ( Science). And always it has to made with dogs in mind.