Affordability Mandate An Example from British Columbia

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2017 SPRING MEETING OF THE CAS TORONTO, ONTARIO, CANADA MAY 22, 2017

Overview

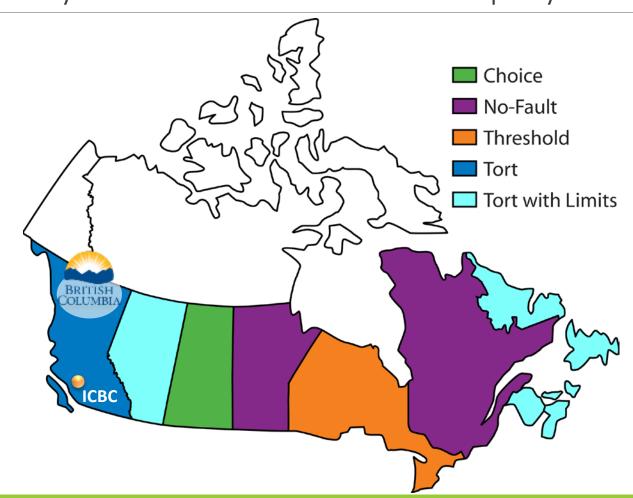
- ☐ A Brief History of ICBC
- ☐ Meeting the "Challenges of Affordability"
 - Who are the Stakeholders?
 - What are their Concerns?
- ☐ The Actuary's Role
- Conclusion



A Brief History of ICBC



Insurance Corporation of British Columbia A Publicly-Owned Auto Insurance Company





ICBC Created

- Created in 1973 to address:
 - High costs & apparent price fixing
 - High uninsured rate
 - Unfair claims practices
- B.C. drivers must buy insurance from ICBC
- Rate setting
 - Age, gender and marital status not used
 - Rate changes approved by government cabinet



Timeline

New
Democratic
Party

1973 1991

. 0 7

Liberals

2003

1975Social Credit Party

NDP

2001



Meeting the Challenges of Affordability

HOW B.C.'S SOLUTION WORKS

The Challenges of Affordability

(From Katey's Presentation)

| Affordable insurance promotes opportunities for economic well-being | How does availability of insurance benefit society? |
|---|--|
| | What is the cost of uninsured drivers? |
| Pricing is designed to reflect risk characteristics | Should risk be adjusted or should price be adjusted? |
| | How can price be shared across groups to maintain affordability? |
| Affordability is subjective | What is the value of an insurance policy? |
| | Do different states need different thresholds? |
| Can insurers and regulators implement an Affordability criteria? | How should affordability be measured? |
| | What data is needed to evaluate affordability? |
| | Who should enforce affordability and how? |



B.C. solution goes beyond:

Enhances economic stability of Province

- Uninsured motorist rate < 1%</p>
- ☐ High mandatory limits reduces safety net needs
- ☐ ICBC profits stay in B.C. to benefit policyholders
- ☐ More B.C. jobs
- Significant governmental efficiencies gained
- Low and stable insurance premiums
 - UM/UIM premium de minimis
 - Economies of scale keep premiums low

Stakeholders

Government

INSTIGNCE WORK

seniors & Disabled

Commercial Customers

Connulers

Claim Free Customers

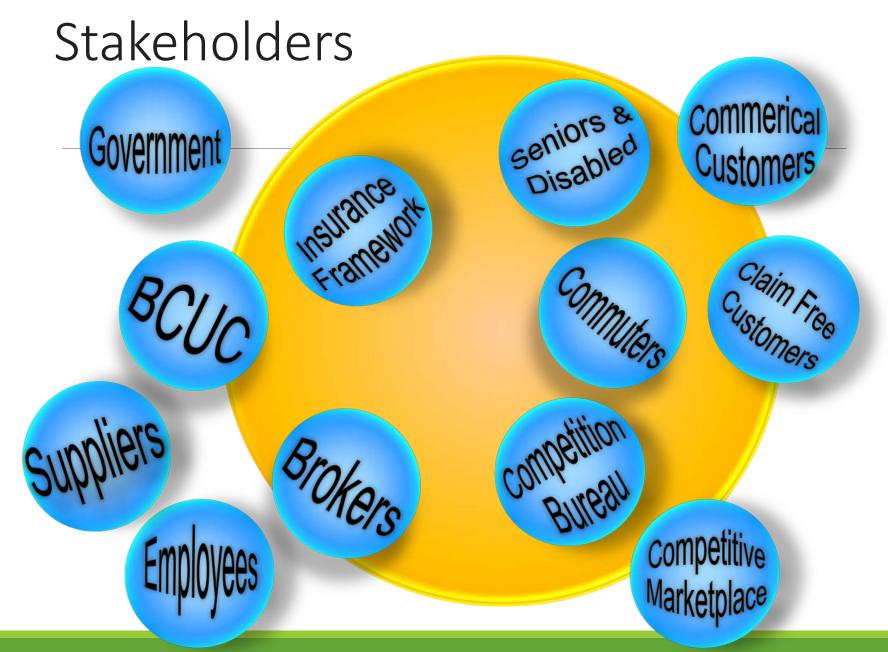
suppliers

Employees

Brokers

competition Bureau

Competitive Marketplace



B.C.'s Approach to Rate Design:

- A Hybrid Approach
 - Basic risk differentiation
 - e.g., vehicle use, length of driving experience
 - Surcharges for risky behavior
 - e.g., crashes, traffic infractions
 - ☐ Social pricing elements
 - e.g., discounts for disabled and seniors
 - innocent until proven risky
 - Cost of subsidies absorbed by non-subsidized groups
 - Specific intergenerational subsidies, or
 - Off-balance across all, or select, segments

Measuring Affordability in B.C.

- No Affordability Index
- Success: Low and stable rates, based on
 - Demographic factors
 - Geographic factors
 - Over a long period of time
- Metrics: overall rate change & dislocation analyses

ICBC's Overall Rate Changes

| Year | Total |
|------|-------|
| 2004 | 0.4% |
| 2005 | -3.4% |
| 2006 | 3.7% |
| 2007 | 0.2% |
| 2008 | -1.2% |
| 2009 | -1.4% |
| 2010 | -2.7% |
| 2011 | 0.0% |
| 2012 | 3.6% |
| 2013 | 1.2% |
| 2014 | 2.9% |

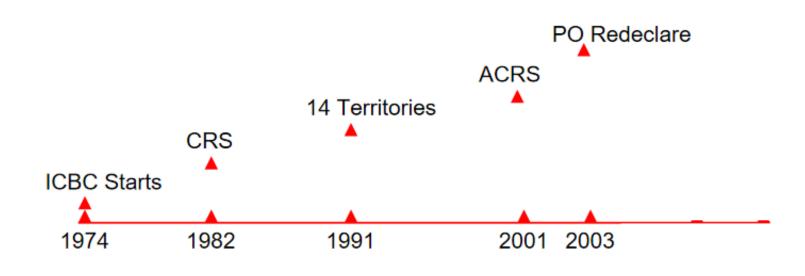
The Role of the Actuary

ICBC Actuary

- Part traditional / Part "policy analyst"
- Performs Rate Indication Analysis
 - Used to determine revenue needed to cover costs
- Designs Capital Management Plan
 - Goals: solvency protection & moderate rate swings
- Performs Sophisticated Analyses
 - Quantifying rates subsidies
 - Assessing risk of individual claims
- And much, much more!

Rate Design:

A slow progression



ICBC Rate Design and Revenue Requirements Workshop - April 23, 2007

Attempt at Risk-Based Pricing



ICBC targets novice drivers' households

Your car insurance will cost an extra \$25 if one or more lessexperienced drivers from your household also use your vehicle and don't insure a vehicle of their own.

ICBC drops plan to charge extra \$25 fee

Published Wednesday, March 19, 2008 6:20AM PDT



Challenges

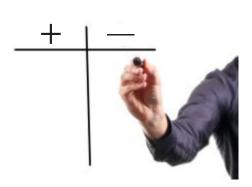
Managing stakeholder expectations

Balancing public policy objectives with business objectives









Final Analysis

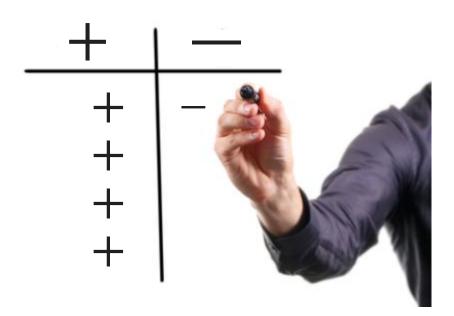
- Benefits of a government insurer
 - Low and stable rates over time
 - Low uninsured rate takes all comers
 - ☐ Economies of scale & beyond
 - ☐ Synergies with government operations
 - ☐ Economic benefits to B.C.
- Downside of a government insurer
 - ☐ Tension between business objectives and public policy objectives

Final Analysis

On the balance:

A good deal for B.C.

(In Camille's Opinion)



Questions?